

RECEIVED

12 SEP 2019

ForumIAS  
ACADEMY

Test Code: 21101

FIAS – 2019 – GS 4H/8G/12E/14D

ForumIAS  
MGPQ020131**ForumIAS**  
ACADEMY**GENERAL STUDIES**

Name Of Candidate	AYUSHE JAIN		
Email Id.		Roll No.	1910034383
Mobile No.		Date:	12/09/2019

Time Allowed: Three Hours

Maximum Marks: 250

INDEX TABLE			INSTRUCTION	
Q. No.	Max. Marks	Marks Obtained	<p>1. Do furnish the appropriate details in the answer sheet (viz. Name, Email, Roll No, Mobile).</p> <p>2. There are NINETEEN questions printed in ENGLISH.</p> <p>3. All questions are compulsory.</p> <p>4. The number of marks carried by a question/part is indicated against it.</p> <p>5. Answers must be written in the medium authorized in the admission Certificate, which must be stated clearly on the cover of this Question-Cum-Answer (QCA) Booklet in the space provided.</p> <p>6. Word limit in questions, if specified, should be adhered to.</p> <p>7. Any page or portion of the page left blank in the Question-Cum Answer Booklet must be clearly Struck off.</p>	
1				
2				
3				
4				
5				
6				
7				
8				
9				
10				
11				
12				
13				
14				
15				
16				
17				
18				
19				
20				
<b>Total Marks:</b>				
<b>Remarks:</b>			<b>Start Time</b>   2:00	<b>End Time</b>   6:00:58
			<b>Mode Of Examination :</b>	Online <input type="checkbox"/> Offline <input checked="" type="checkbox"/>
			<b>ECN CODE:</b>	<b>Evaluation Date:</b>

<b>Parameters</b>	<b>Excellent</b>	<b>Very Good</b>	<b>Good</b>	<b>Average</b>	<b>Poor</b>	<b>Very Poor</b>
Language						
Structure						
Presentation						
Handwriting						
Content						
Attempt						

**ADDITIONAL COMMENTS**



## Section - A

Q.1) Indian ethics teach moderation as a moral standard. Examine.

(10 Marks, 150 Words)

Moderation refers to the quality of being in a middle path, a mean between the two extreme ends of activity.

for example: Thrift comes in between misery and following extravagance.

- Indian Ethics based on the teachings of Swami Vivekananda who ask us to believe in ourselves first and for him "Those who do not believe in themselves are ~~the~~ atheists". In this way, he doesn't call for self negation and also not for self-pompous feelings.

The other prominent thinkers such as Mahatma Gandhi and Ramendra Nath Tagore, they also propo-

used moderation in their teachings.

Aurobindo Ghosh, who is a prominent thinker, called for equality of treatment for all. And his Asiatic Adham is built on the similar lines.

In Indian Ethics →

- ① There are no extreme propogation of ideas  
eg: As Socrates called "State as the end".
- ② Indian ethics largely deals with an egalitarian mindset.
- ③ As Grandhiji propounded - "Individual is the end and state is the means".

Indian Ethics, thus eroded the extremes of philosophy and called for moderation in all areas of thinking.

Feedback ( For OFFICE use only )

Structure		Content	
Question Interpretation		<b>Total :</b>	



Q.2) What do you understand by the concept of 'altruistic-hedonism'? Discuss in the context of public ethics. (10 Marks, 150 Words)

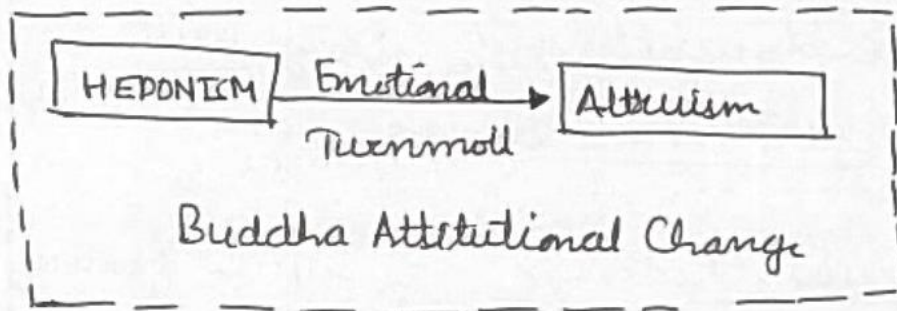
"Altruistic hedonism" refers to the concept of doing altruistic work or being a philanthropist along with following all pursuits of life.

Altruistic hedonism is quite famous these days because of:

- ① Increasing involvement of corporates in public services.
- ② The intellectual arousal in rich people towards their duty for society.
- ③ The concept of balancing between altruism and hedonism.

for example: Jack Ma, the former CEO of Alibaba, followed an altruistic life himself along with hedonism <sup>in</sup> at some arenas like for his family, their studies etc.

Altruistic hedonism in public ethics, has replaced by exclusivity of these two ideas, as propounded by Buddha.



It is necessary because:

- ① We live in a globalized world.
- ② We can't escape the extravagance of life at some points.
- ③ self-control to be preached, not the complete lack of something.
- ④ Madhyam Margā to be taken.

Altruistic Hedonism, thus is a growing idea, but it must be accompanied by proper checks to avoid hedonistic overpowering.

Feedback ( For OFFICE use only )

Structure		Content	
Question Interpretation		<b>Total :</b>	



Q.3) Socratic concept of "Ethical dying" is a principled leave-taking from life. Compare and contrast it with the Gandhian concept of Satyagraha and Non-violence.

(10 Marks, 150 Words)

According to Socrates - "An unethical life is not worth living." Therefore, one is considered ethically dead if he/she has stopped striving for the ethical conduct.

The Gandhian concept of Satyagraha and Non-Violence are based on the following tenets:

- ① Tolerance towards all sections of the society be it dalits, poor etc.
- ② Truth is the ultimate goal in a human's life.
- ③ Always be non-violent i.e., to treat it as a weapon of the stronger.
- ④ Always be ready to bear ill-effects consequences while being an aspirant of truth e.g. Lathicharge during Civil disobedience movement.

## Similarities between the concepts →

- ① They both strive to remain ethical in all circumstances.
- ② Follow just and fair means to resolve any conflict.
- ③ Being truthful towards the main goal.

## Contrast between the concepts:

① Socrates concept is "teleological" (i.e., only end matters)  
Whereas Gandhi's concept is "Deontological"  
i.e., means are as important as ends.

② Consequence will be good if means are good and just is propagated by Gandhi.  
Socrates had its eye only on the end  
(According to him "state is the end")

In a progressive society, where human rights are more valued, Gandhi's concept holds prominence

Feedback ( For OFFICE use only )

Structure		Content	
Question Interpretation		Total :	





Q.4) "Great leaders not only possess Interpersonal intelligence but also Intrapersonal intelligence." Comment. (10 Marks, 150 Words)

Leaders are the ones who lead the underlying group towards a common objective. Great leaders are the ones who care not only about the objective but also his followers.

Great leaders possess interpersonal intelligence:

- ① They have "Emotional intelligence".
- ② They can understand others feelings and use it in guiding his decisions.
- ③ He can resolve conflicts amicably.
- ④ Team building is something he is good at.
- ⑤ Try to understand others perspective
- ⑥ He only not only commands but also works earnestly with the group

- ⑦ Channelize energy of mates towards the goal.
- ⑧ Give others moral support

## Great leaders intrapersonal intelligence

- ① He is self-aware and have good understanding of his feelings.
- ② He can self-regulate his emotions.
- ③ He is self-motivated towards the goal.
- ④ He is self-confident about his tactics.
- ⑤ He can control his stress and know about the cause and how to burst stress.
- ⑥ He can delay gratification
- ⑦ He is not a slave of his emotions.

Good leader is an amalgamation of inter-personal and intrapersonal qualities both as we saw in Mahatma Gandhi.

### Feedback ( For OFFICE use only )

Structure		Content	
Question Interpretation		<b>Total :</b>	



Q.5) Value conflicts are common in the public sphere of life to everyone and a public servant is not an exception to this. What are the common value conflicts that a public servant faces? How can a public servant overcome those value conflicts?

(10 Marks, 150 Words)

Values are general, abstract, guiding forces which helps one decide what is right or wrong. for example - Honesty is a value cherished in all societies.

However, conflicts in values are also common due to coming of various circumstances dealing with things of similar nature.

Common Value conflicts →

① Eradication of Poverty or Environmental protection.  
eg: to provide housing to slum dwellers one has to cut forests.

② Openness or national security

Transparency is a foundational value whereas public servants are also bound by some secrets clause to preserve national security.

## ③ Sustainability or efficiency

The newer machines are replacing the sustainable cottage industries and sometimes are cause of pollution.

### Overcoming these value conflicts:

#### ① Not having a myopic world view.

• keeping the long term impact in mind.

for example: development at the cost of tribal displacement, ecological destruction etc is of no use.

#### ② Guided by role models and other examples like Martin Luther King, Mother Teresa.

#### ③ Being guided by Grandhi's Talisman.

#### ④ Being "people Centric" and not "self-centric".

A public servant must uphold Integrity as done by Narendra Kumar (IAS, Morena) in 2012, when he didn't care for his life to stop illegal stone mining.

Feedback ( For OFFICE use only )

Structure		Content	
Question Interpretation		Total :	



Q.6) Probity is the synthesis of Integrity and fortitude. Examine. Does Integrity imply complete refusal to compromise? (10 Marks, 150 Words)

Probity refers to the qualities and the attitude which a person appointed to elected to a public office is expected to follow or observe.

for example: Vinod Rai, showed impeccable probity in his behaviour in all offices he was attached to and surfaced Coal Gate scam etc

Probity is a synthesis of Integrity and fortitude. Integrity refers to the quality of having no difference in what one believes, one says and one does. Whereas Fortitude is also the ~~do~~ undeterred following of the ethical path and duties one is responsible for.

$$\boxed{\text{Integrity}} + \boxed{\text{Fortitude}} = \boxed{\text{Probity}}$$

Integrity implies wholeness, which is an integration of ideals, rules, ethics, morals etc. As said by CHINUA ACHEBE -

"The biggest test of integrity is the blunt refusal to be compromised"

for example: Kiran Bedi showed utmost integrity in her work that as traffic Commissioner, she even towed car of Prime minister.

But, there may be circumstances, when one has to surpass some values and apparently seem as violation of integrity for example - to save a life one can exceed traffic signal. Therefore, there are exceptions.

As Gandhiji said, in the presence of a higher value of saving someone's life, the violated value doesn't remain violated.

Feedback ( For OFFICE use only )

Structure		Content	
Question Interpretation		<b>Total :</b>	



**Q.7) Social Influence and Persuasion focus on ways in which behaviour of a group or an individual is influenced by outside factors. Explain how it can help in convincing people to work towards collective good? (10 Marks, 150 Words)**

## Social Influence and Persuasion

refers to the process of changing the attitude and behaviour of one or more persons by one or more others.

As 'Aristotle', puts it, it requires action at three levels i.e., logos, Ethos, Pathos

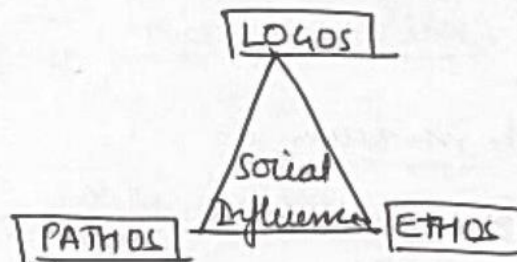


Fig. Social Influence model

Influenced by outside factors:

- ① Coming in contact with persuader who may be powerful, attractive or credible.
- ② Due to social pressure from the outside factors.

## Convincing for collective good!

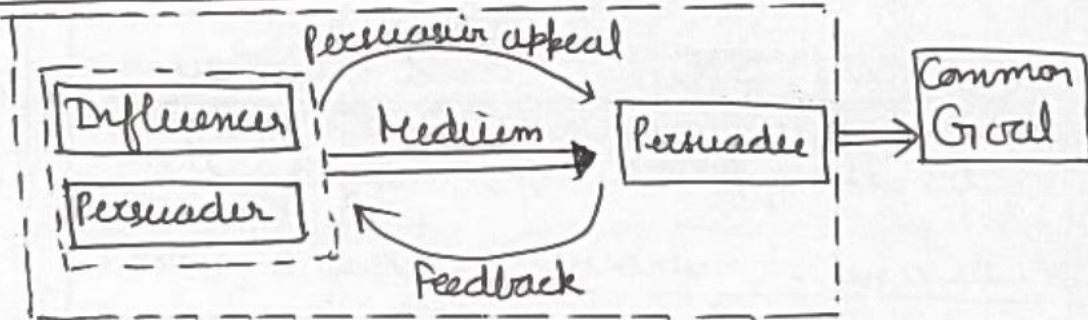


Fig. social influence

① Use of credible, powerful and attractive influencers  
 for example: Amitabh Bacchan for Swachh Bharat mission.

② Use of appropriate medium  
 for example: Radio in rural area  
 'PH Manti Badi'

③ Making the message easy to understand.

④ Presenting both the sides to make it holistic.

⑤ Understanding of the psyche of the audience.

To make it successful, one must understand the primary interests of the audience.

Feedback ( For OFFICE use only )

Structure		Content	
Question Interpretation		<b>Total :</b>	





Q.8) The greatest discovery of all time is that a person can change his future by merely changing his attitude. What is the importance of attitude in one's life? What important role does attitude play in one's success? Elaborate.

(10 Marks, 150 Words)

Attitude refers to the positive or negative predisposition to which decides one's response towards a particular person, place, event, or anything.

Attitude decides how a person can achieve the skills despite having

APTITUDE.

for example: One can become a good batsman even without having aptitude for it by perseverance, earnestness and having POSITIVE ATTITUDE.

Importance of attitude in Life:

① It can decide one's satisfaction with one's life.

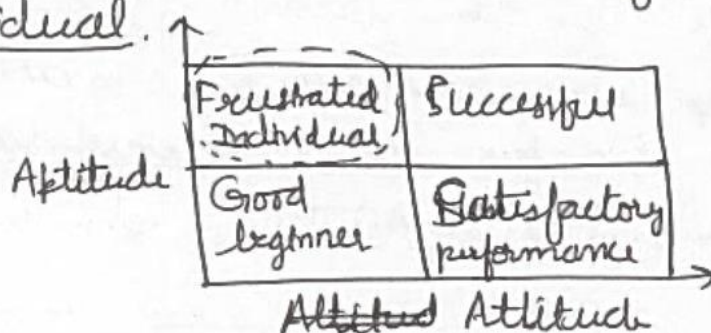
② It can drive one towards one's aspirations.

③ It can channelize energy in the desired direction.

- ④ It can help one have good interpersonal relationships.
- ⑤ It can help attaining professional success.  
for eg: Sachin Tendulkar's attitude towards cricket.

## Role of attitude in success →

- ① It decides the height of success one achieves.  
↳  $Aptitude + Attitude = Altitude$
- ② Without it, one can become a frustrated individual.



Thus, attitude helps us to build my mind towards success and with positive reinforcement from the environment can make success easy.

### Feedback ( For OFFICE use only )

Structure		Content	
Question Interpretation		Total :	



Q.9) "In matters of conscience, the law of majority has no place." Do you agree? Substantiate with Example. (10 Marks, 150 Words)

According to Pope John Paul II,  
"Conscience is the moral exchange of thoughts of man with himself. Man feel obliged to do what he thinks is correct and good."

Therefore, conscience drive us to something which we feel passionately about. But, there are circumstances when, one suppress their conscience and get guided by societal attitude and other outside factors to guide their ultimate action.

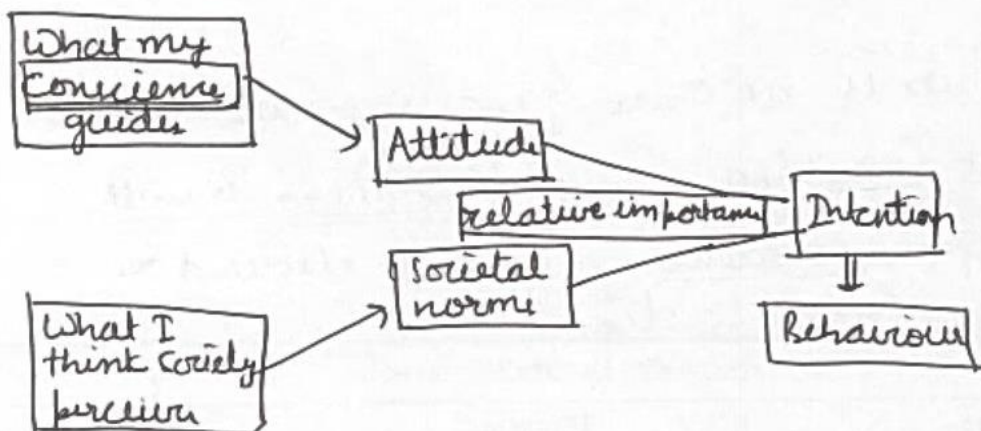


Fig: Conscience with outside factors

for example: Khat Panchayats puts outside pressure on the conscience of individuals and compels them to do otherwise.

But, there had been personalities like Rajaram Mohan Roy, who went against societal ethics and gave his conscience the foremost place i.e., protesting Sati which led to the Sati Abolishment Act, in 1829.

But, one must always be guided by Conscience →

- ① Morals will remain upheld
- ② Individualism will ~~be~~ get prominence.
- ③ Can help bring reforms.

"There is no other greater court than Court of Conscience" said Mahatma Gandhi. Therefore, conscience must be allowed to review one's actions.

Feedback ( For OFFICE use only )

Structure		Content	
Question Interpretation		<b>Total :</b>	



Q.10) "We are what we repeatedly do. Excellence, then, is not an act, but a habit."  
Elaborate this Aristotelian ethics with examples. (10 Marks, 150 Words)

Aristotle idea of Virtue is what we practice, we attain it as our habit.

for ex: if we habitually practice temperance, we become 'temperant'.

for ex: if we remain truthful in all circumstances, then we attain virtue of 'truthfulness'.

Excellence refers to the quality of "doing best in one's job". It occupies three domains within it - Effectiveness, Efficiency and Economy.

Excellence can't come suddenly but it must be approached in a systematic manner everyday →

① Guide every action under its best version.

- ② Follow excellence in every value, every circumstance, in every manner  
for ex: To be a good professional one must be a good in personal life as well
- ③ Leave no opportunity to improve.
- ④ Leave no area with substandard results.  
for ex: One must always be punctual even if you come late.
- ⑤ It will become cognitive element.



Fig: Excellence cycle starting with Action (Habit)

Excellence, is to be integrated and internalized in every way by making it a habit. As said correctly  $\Rightarrow$  "We are what we preach".

Feedback ( For OFFICE use only )

Structure		Content	
Question Interpretation		<b>Total :</b>	



Q.11) "Civil Service is not about absolute impartiality but is about partiality towards justice." Examine. (10 Marks, 150 Words)

"Civil service is not just about doing your duty with efficiency and honesty, but it is complete dedication to the citizens and the nation" Maxis Maine.

Civil servant : Absolute impartiality:

- ① Being Following objective criteria in decision making.
- ② Not being biased towards anyone on the basis of race, sex, colour etc.
- ③ Not following a particular ideology and serving only that.
- ④ Remain non-partisan in political arena.

Issue arises! when the disadvantaged sections are not given chance to uplift themselves under the garb of

absolute impartiality.

## Civil Service: Towards Justice:

- ① A civil servant must maintain corrective justice.  
for ex: Believing in distribution of wealth to vulnerable by promoting the such to donate, volunteering etc.
- ② A civil servant must follow distributive justice if everyone such get benefit of development.
- ③ Upholding Ideals contained in →  
Article 15, Article 16 (to provide equal opportunity and special provisions for weak)
- ④ No one to be discriminated in the favour of delivery of public service.

Thus, a Civil servant must uphold JUSTICE while discharging his duties according to Nolan Committee guidelines

Feedback ( For OFFICE use only )

Structure		Content	
Question Interpretation		Total :	





**Q.12)** Discuss the menace of corruption in public life. Also critically examine the measures taken for ensuring probity in governance. (10 Marks, 150 Words)

Corruption refers to the act of ommission or commission at the level of belief, thought or actions in the pursuit of 'Artha' and 'Kama' (bodily and sensual pleasures) in complete violation of 'Dharma' (i.e., morals).

## Corruption in Public life:

### ① Historical basis

- ▶ Corruption existing since Mauveyan times as mentioned by Chanakya.
- ▶ During Britisher, the public service went all corrupt.

### ② Economic reasons :

- ▶ Lack of remuneration
- ▶ Increasing standard of living.

### ③ Social reasons :

- ▶ Social acceptance of Corruption  
⇒ COLLUSIVE Corruption
- ▶ Not detested by the public

⇒ leading to inefficiency, lack of trust,  
 other menace in public service

Measures taken for ~~monitoring~~ <sup>ensuring</sup> transparency

- ① Digital India Mission (especially at the grass root level)
- ② e-Samiksha portal
- ③ PRAGATI portal } to monitor real time status of programs
- ④ CPGRAMS [grievance redressal]
- ⑤ GeM portal [online procurement]
- ⑥ Direct Benefit transfer (DBT)
- ⑦ JAM Trinity (Jan Dhan Aadhaar Mobile)

Effectiveness	Deficiency
① <u>Deterrence</u> is created eg: <u>Project INSIGHT</u> (income tax) ② SOP is determined. ③ Greater monitoring.	① Still the lacunae remains. ② <u>Real Estate sector</u> remains unmonitored. ③ <u>360 Review</u> is still not mandatory for civil servants.

Behavioural change through moral education is required.

Feedback ( For OFFICE use only )

Structure		Content	
Question Interpretation		Total :	



**Q.13)** What is the present perception of public administration in the view of the general public? How can we reconcile "public" and "administration"?

(10 Marks, 150 Words)

"Administration" refers to not just "serving" but it includes a group effort, with predefined relationships towards a common goal.

Public administration adds 'public' to the 'administration' which means:

- ① Resource: belong to public.
- ② Objective: to be in people's interest.
- ③ Methods: to be just and fair towards welfare of people.

Perception of general public

- ① Elite position of the administrators.
- ② Non participatory approach.
- ③ Non-transparent working.
- ④ Lot of red-tapism that people feel frustrated.

- ⑤ Move from pillar to post to get work done
- ⑥ No timelines.

## Reconciling 'public and' administration

- ① Adequate training during orientation sessions.
- ② Mentorship in the later stages.
- ③ Effective role modeling of public servants like Narendra Kumar, Satyendra Dubey, U Sugayam, etc.
- ④ Moral Education regarding the values of transparency, sacrifice, empathy, cooperation, tolerance, Timeliness etc.
- ⑤ Making "servoitan Model" the basis of public service delivery.

Public administration, to be reconciled with public by involving public in administration for eg: Community policing etc.

Feedback ( For OFFICE use only )

Structure		Content	
Question Interpretation		<b>Total :</b>	



## Section - B

**Q.14)** Government of India decided to come up with a plan to de-radicalise youths influenced by extremist groups to join their terror outfits. Under this plan, a separate department was established under Home ministry. You are assigned a senior position in a newly created department. The department, thus created, was responsible for monitoring, counselling and rehabilitation of youths who were apprehended on their way to join terror outfit. Afterwards they were returned to their family members and were given an opportunity to start afresh.

One such incident comes to your notice where Mr. X who is a doctor by profession and was returned to his family members. He was intercepted and apprehended by security agency in Turkey while on his way to join ISIS in Iraq. However, after his rehabilitation, Mr. X found it difficult to adjust. No one was ready to hire him. He and his family witnessed nearly a social boycott.

You are the officer designated to monitor the progress of Mr. X. You received a credible intelligence report that owing to lack of social support and promising future prospects, once again he is in touch with terror outfit. You reported the whole matter to your immediate senior who shrugged it off and replied that Mr. X deserves this treatment owing to his misplaced allegiance and mistake. He ordered you to stay quiet and let Mr. X go about his business and, makes a promise that if he makes moves to join terrorist organisation, he will be arrested and put in jail.

- a) Would you adhere to your senior's order? Give reason(s) for your choice.  
b) What are the ethical dilemmas before you? How will you resolve these?

(20 Marks, 250 Words)

Radicalization is a major issue especially in today's digital era. A similar program is being organized by Maharashtra ATS (Anti terrorism squad), where individuals in connect with terror outfits are rehabilitated.

Stakeholder

① Me (senior position holder in department)

- ② Mr X (victim, doctor by profession)
- ③ Mr X's family
- ④ My immediate senior.
- ⑤ New department.
- ⑥ Terror outfits.
- ⑦ Society as a whole

A) I wouldn't adhere to my senior's order and follow the following course of action

- (i) Again contacting Mr X for enquiry.
- (ii) Put them again in a rehabilitation program.
- (iii) Counselling at all levels and by greater experts.
- (iv)  avenues for his further employment
- (v) Tackling social acceptance.

Merits →

- ① I will uphold my responsibility to monitor Mr X's progress.
- ② I will abide objectivity and tolerance towards ~~them~~ him.

- ③ Will prevent any national security threat in future by his side.
- ④ Not stopping him, will encourage more radicalization.
- ⑤ The Anti-radicalization notion of the program gets lost.
- ⑥ Will uphold my "spirit of service"

## [B] Ethical dilemmas

- ① Duty versus senior orders.
  - My duty demands me to address the issue.
  - My senior orders me to stay quiet
- ② Short term evasion vs. Long term damage
  - In the near future, might pose danger.
  - But in the future, he may help ISK to create havoc.
- ③ Dereliction of duty vs. Conscience
  - My Conscience wants me to act
  - While the circumstance forcing me to derelict my duties.

How I will resolve it: Immediate

① At personal level

- (i) Contacting Mex and his family.
- (ii) Talking to Mex pvt-to-pvt basis

② Asking him to go the program once again.

③ Arranging some appropriate job for the time being may be in the police department or army on a temporary basis.

Long term

① Creating social acceptance

- Awareness generation
- By addressing it at public forums like Nuktad Nuktak, Siraj Kund melalle

② Using social influence

eg: PM Mann ki baat

③ Involving corporates → to skill them and providing job to them under CSR.

~~Dead~~ Deradicalization requires a multi level effort, thus all should unite to address it.

Feedback ( For OFFICE use only )

Structure		Content	
Question Interpretation		Total :	



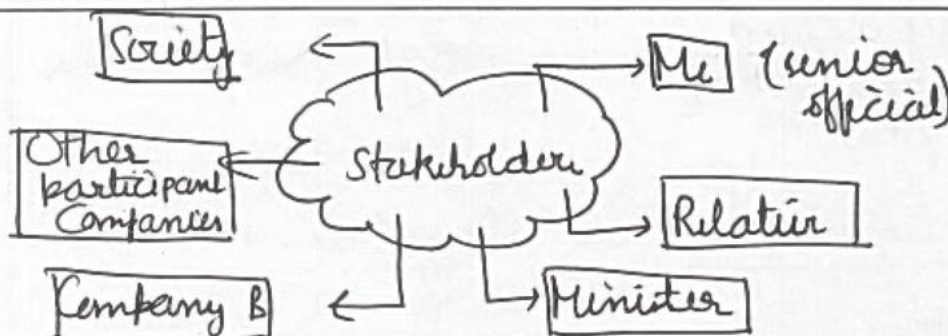


**Q.15)** Government has issued a tender for a mega road project. As a senior official in the Ministry, you are responsible for issuing the notice, examining the prospective tender offers and selecting the final vendor for providing the services. You are an upright officer. One of your relatives owns an infrastructure company and his company have applied for the above mentioned contract. After preliminary examination, you have reached the conclusion that your relative's offer best suits the government requirement. Initially, you had taken enough care that you are not at all instrumental in helping your relative.

The Minister in charge of the Ministry wants you to allot the contract to the company of his choice-Company B. The said company has no previous experience in the field of Infrastructure. For contract to be allotted to company B, even the pre-established criteria may have to be changed. Therefore, you suspect the promoters of the company have made generous donations to ruling political party. The Minister is promising you career advancement in lieu of complying with him.

- a. Critically examine various conflicts of interest and explain what your responsibilities as a public servant are.
- b. Faced with this situation, what will you do? (20 Marks, 250 Words)

As a senior official in the Ministry, it is my duty to handle the situation objectively, transparently, neutrally and with utmost integrity. I will decide try my best to uphold the due process so that the deserving company gets the contract.



## (A) Various conflict of interests

### ① Intellectual Integrity vs. departmental ethics

- |  |   |
|--|---|
| <ul style="list-style-type: none"> <li>- It compels me to follow <u>due process</u></li> <li>- Uphold <u>Integrity</u>.</li> </ul> | <ul style="list-style-type: none"> <li>- Want me to favour random company B</li> <li>- Will <u>jeopardise my values</u>.</li> </ul> |
|--|---|

### ② Integrity vs. Wish of popular leader

- |  |  |
|--|--|
| <ul style="list-style-type: none"> <li>• to decide <u>objectively</u>.</li> <li>• to select the Company <u>best</u> deserves it</li> </ul> | <ul style="list-style-type: none"> <li>• Select an <u>inexperienced</u> Company.</li> <li>• May go <u>against public interests</u>.</li> </ul> |
|--|--|

### ③ My values vs. Job promotion

- |   |   |
|---|---|
| <ul style="list-style-type: none"> <li>• My <u>Code of Conduct</u> will be <u>jeopardised</u></li> <li>• Will set a <u>bad precedent</u> if <u>risked</u>.</li> </ul> | <ul style="list-style-type: none"> <li>• at the cost of my values</li> <li>• My <u>conscience</u> will <u>beckon me everyday</u></li> </ul> |
|---|---|

### ④ Short term gain vs. long term damage

- |  |  |
|--|--|
| <ul style="list-style-type: none"> <li>- <u>promotion</u></li> </ul> | <ul style="list-style-type: none"> <li>• my reputation will be <u>hurt</u>.</li> <li>- make me <u>Open to</u></li> </ul> |
|--|--|

| further such favours  
in future.

My responsibility as a public servant:

- ① To uphold my values in every situation.
- ② Give a honest appraisal about the desirability of the company.
- ③ To follow the standard operating procedure.
- ④ To do what serves best in public interest.
- ⑤ Promotion only on the basis of merit will be accepted.
- ⑥ To maintain dignity of my chair.
- ⑦ I should deal the case with honesty and integrity.
- ⑧ Will give a good precedent for others to follow.
- ⑨ Being "Excellence" in the ministry.

(B) What I will do →

① Approach the minister

(i) About the requirements.

(ii) How the relative company fulfilling it.

(iii) Make detailed Report → to avoid any suspicion of me favouring my relative

(iv) Report to be approved by External agency.

(v) How 'B Company' is not according to the requirement.

② If minister doesn't get persuaded, I will ask other department members to create pressure.

③ Will take help of other ministers through proper channels.

④ I will try my best to get the desired company selected by utilizing all legal recourse.

If everything fails, I will take help of external agencies, companies to create public pressure.

Feedback ( For OFFICE use only )

Structure		Content	
Question Interpretation		Total :	

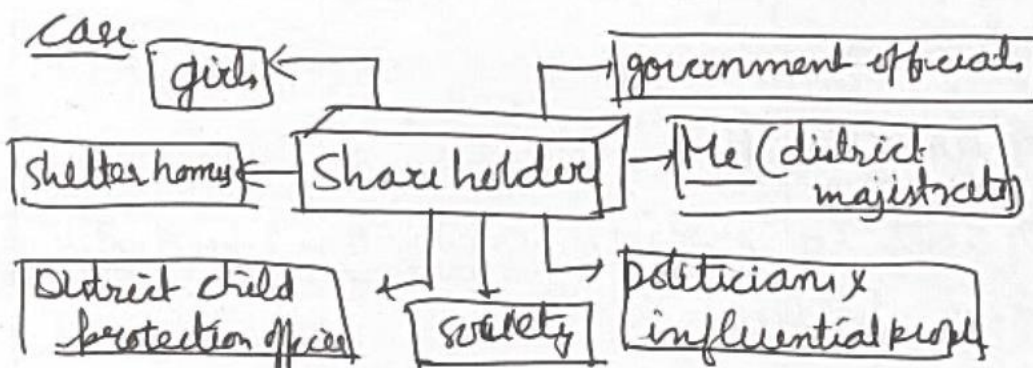


**Q.16)** A social audit was conducted by a reputed national institution for all state funded shelter home for girls in your district. The audit has pointed towards possible sexual abuse of girls living in a particular shelter house located in posh locality near district headquarters. The shelter home is run an influential person who has political connections with big politicians and has a good influence on government officials including district child protection officer. It is in the news that district child protection officer is involved in the case as an accomplice with shelter home owner. Also news is coming of involvement of politicians and government officials in the case. An FIR has also been registered by the auditing institution with the nearest police station.

- As the district magistrate, what actions will be taken by you in the case? Also provide the objective behind the actions taken by you.
- The investigating officer of the case have cited the political pressure on him due to the ongoing investigation of the case. Also as the District magistrate, you are also getting frequent calls from influential persons pertaining to investigation for removing their names from investigation.  
What measures will be taken by you to ensure free and fair investigation without any influence?
- Discuss the safeguards that should be put in place to make sure that such cases do not occur in the future.

(20 Marks, 250 Words)

Shelter homes, are the only resort available for vulnerable children for a hope to see a brighter future, such cases tarnishes their efforts. The recent audit of shelter homes in Bihar and UP by TISS Kashi Team reflects the similar



(A) Actions to be taken by me.

- ① Immediate monitoring of the shelter-home to prevent any ongoing abuse.
- ② Provide shelter homes 24x7 vigilance.
- ③ My duty is to ensure free & fair investigation of the case.
- ④ Constituting a committee to validate the matter.
- ⑤ Adhering to WHO norms for handling children, to prevent HIV in them and being empathetic.
- ⑥ Not be swayed by any political pressure.
- ⑦ Documenting every evidence in safe manner that no further manipulation possible.
- ⑧ Consulting seniors to learn from their experience.

(Objective Behind)

- ① My duty to provide safety and protection to the children.

- ② Being empathetic towards the victim
- ③ Handling issue objectively, undeterred by any pressure.
- ④ To uphold my code of conduct.
- ⑤ Maintaining neutrality and non-partisanship.
- ⑥ Be responsive to the victims involved.

[B7] For free and fair elections:

- ① Providing safety to the ~~to who~~ Auditor.
- ② Providing safety to the victims and the witnesses.
- ③ Not allowing any contact of the people suspected with witnesses.
- ④ Any suspected manipulation to be prevented
- ⑤ To arrange appropriate force to handle any popular agitation as they are influential people.
- ⑥ Appraise Media about ~~at~~ appropriate reports.

## (C) Safeguards

### ① Teaching about sexual education

As started by Delhi Government to make children aware about good and bad touch.

### ② Making auditing of shelter house periodical.

### ③ Make the choice of shelter random for auditing using technology

### ④ Including trained women from NGOs to repeatedly connect with girls to inform any harassment

### ⑤ Punishment (strict) to the culprits to create deterrence in future.

### ⑥ Awareness generation about punishment and also about the case in other states.

### ⑦ Trained officials to handle such case.

I will try my best to provide them justice at any cost.

Feedback ( For OFFICE use only )

Structure		Content	
Question Interpretation		<b>Total :</b>	





**Q.17)** You are the Head of Department in a University. Recently, a clerical staff in your department was terminated from the job as he was found under the influence of alcohol during office hours. In the previous month there were a lot of complaints regarding his poor quality of work, tardiness and some incoherent behaviour. Later you came to know that this change in behaviour was concurrent with the death of his wife after a prolonged illness. It has also made him debt ridden. This may be further compounded by the fact that he has a daughter to marry off soon and a handicapped son to take care of.

He desperately needs a job. He has applied for a position at a private University and has already given your name as a reference. He pleads you to give him a good recommendation and not mention his drinking, which he assures you are now under control. He also asks you to mention that he voluntarily left the University to address a family medical crisis and that the University was pleased with his work. You like this person and believe that he is a good worker when he is not drinking. But you doubt whether he has really overcome his drinking problem.

Valid arguments can be advanced, both, for rejecting his plea with the consequence that his condition may become even worse and for accepting his plea with a noble intention, but keeping the third party in the dark.

- What could those arguments be?
- Could there be any better way to get out of this dilemma? If so, outline the main elements of this third way, pointing out its merits: (20 Marks, 250 Words)

The above case entails, the termination of a clerical staff due to drinking due to unfortunate circumstances. My duty here is to balance my compassion towards the person and also my uprightness of position.

Stakeholders

- Head of Department (Me)
- Clerical staff.
- His family → daughter  
→ Handicapped son.

- ④ Private university.
- ⑤ Society at large.

### (A) Arguments for rejecting his plea.

- ① I can't risk my integrity by telling a lie.
- ② I can't keep the other party in dark.
- ③ I can't trust him if I have doubt that he hasn't recovered.
- ④ If his condition deteriorates in the new university  $\Rightarrow$  My reputation will be at stake.
- ⑤ It will be against my honesty and principle of Objectivity.

### Arguments accepting his plea.

- ① Being compassionate with his condition.
- ② Helping him in coming out of debt.
- ③ Helping his family  $\rightarrow$   
- Marriage of his daughter

- His handicapped son.

- ④ Will give him chance to recover.
- ⑤ Trusting him that he has drinking now under control.
- ⑥ I will show empathy and my conscience will not prick me for not helping him.

(B) Better Way:

Outline of the third way

- ① I will clearly appraise him of the fact that I will not lie to the private university.
- ② I will ask him to arrange a recovery certificate and HELP him in the process  $\Rightarrow$  to remove my DOUBT.
- ③ If the certificate favours recovery
  - ▶ I will tell the university about his background

▶ Also that he is a GOOD WORKER.

- ④ 9 certificate doesn't support recovery
- Help him to enroll in a rehabilitation camp
  - Help him family by a collective effort eg: Fund raising in the university for that time.

## Merits

- ① Will uphold my integrity.
- ② Will help me maintain my upright position.
- ③ Will not be required to tell a lie and maintain truthfulness.
- ④ He will get a chance to actually improve ~~for~~ after the demise of his WIFE.

I will try my best to genuinely improve his position and his family's condition.

### Feedback ( For OFFICE use only )

Structure		Content	
Question Interpretation		<b>Total :</b>	



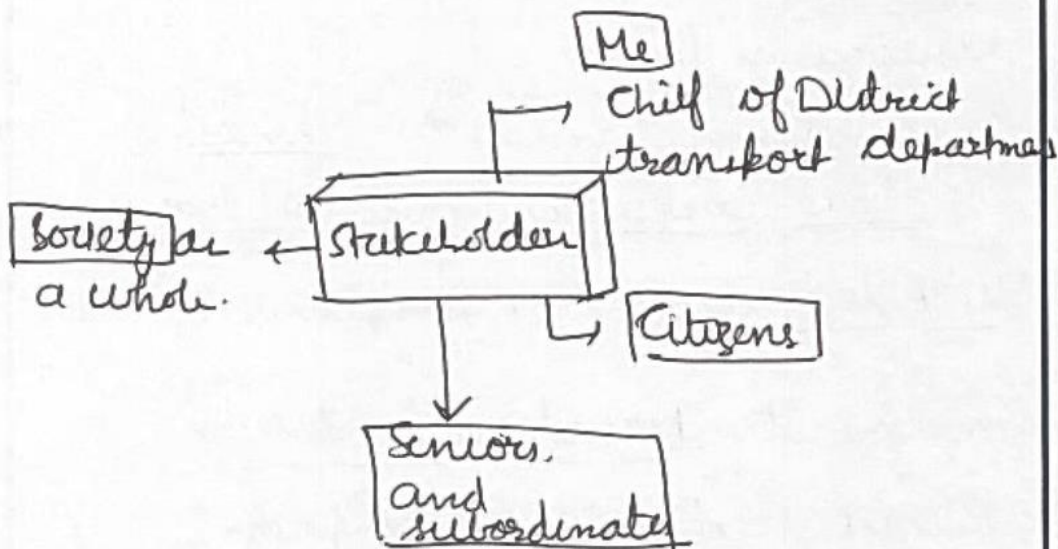
**Q.18)** You are the Chief of District Transport department, who issues registrations for motor vehicles. The office is plagued with corruption, delays and arbitrariness. Some of the citizens complained that the absence of citizen charter in the office is the reason for all the other issues. You have decided to draw a citizen charter for the office. Your seniors and subordinates are also ready to support you in this regard with capacities, facilities etc.

- Draw out a citizen charter for your organization and list out its merits.
- What are the difficulties you think could occur in implementing the charter?

(20 Marks, 250 Words)

As a chief of District Transport department, it is my duty to provide easy and seamless transport facilities to the citizens. As the feedback from citizens suggest, I will fulfill my duty to frame and implement the citizen charter.

eg: Delhi Bus Service Citizen Charter



(A) Citizen charter will have the following attributes →

- ① The Vision and Mission of the department  
- to provide easy, affordable, seamless transport services
- ② Grievance Redressal Mechanism to file cases of
  - (i) Corruption
  - (ii) Delay
  - (iii) Arbitrariness
- ③ Timeline for the resolution of case
- ④ Quality of services provided
- ⑤ Compensation if the issues don't get resolved on time
- ⑥ Adequate mechanism to audit and check corruption and arbitrariness
- ⑦ Use of technology for complaint filing
- ⑧ Timeline to periodically review
- ⑨ Feedback mechanism to improve

## Merits

- ① Citizen Centric Approach
- ② Moving towards good governance.
- ③ Will uphold the "spirit of service"
- ④ Assurance and Reliability of ~~service~~ service will be maintained
- ⑤ Responsiveness will be maintained.
- ⑥ Public participation is included

## (B) Difficulties

- ① Coordination between the ~~off~~ different stakeholders → drivers, passengers, conductors, auditors etc.
- ② Seamless Grievance Redressal mechanism is difficult to maintain.
- ③ Technological advancement will be required.

- ④ Awareness about the charter.
- ⑤ Training of the people involved.
- ⑥ Monitoring of the process.
- ⑦ Revision of the charter to make it better.

I will try my best to not treat charter as an end but as a mean to provide better services.

Feedback ( For OFFICE use only )

Structure		Content	
Question Interpretation		<b>Total :</b>	





Q.19) You have been appointed by the Election Commission as a booth level officer to oversee the conduct of elections in a remote and under-developed area. For the preparations of elections, you have been instructed to ensure maximum voter turnout. For this, you conduct a series of meetings with the people in villages encouraging them to vote in large numbers. However, they confront you with the fact that despite so many previous elections, the promises made by representatives remain unfulfilled. And even the basic necessities of livelihood are not available. As such, they are not forthcoming even to listen to you, let alone giving assurances to participate in voting. Based on this information, answer the following questions:

- Identify the stakeholders in the situation along with their interests.
- How will you convince the people and ensure maximum voter turnout?

(20 Marks, 250 Words)

The above case represents the common people with remote area, where vote bank ~~has~~ remained neglected and people due to this ~~to~~ become indifferent to democratic process

[A] Stakeholders with Concerns

① Election Commission → to conduct election in every part of the country-

- Free and fair elections.
- Timely completion

- maximum voter turnout

## ② Booth level Officer (Me)

- Conduct election in the area
- Ensure the delivery of my duties
- Maximize voter turnout.

- To convince villagers.

## ③ Villagers

- neglect
- not interested in elections
- under-developed.
- Not good performance in previous elections
- basic necessities remain unfulfilled
- promises remain unfulfilled.

## ④ Politicians

- not giving attention to them.

(B) To convince them

① ~~Use~~ Appraise Election Commission of the issue.

② Ask local leaders to meet you and coordinate with them

③ Invite political leaders to ~~talk~~ address the issue.

~~Use~~ &

④ Use Nuktad Natak  
folklore  
children drama etc  
to convince them.

⑤ PM Man Ki Baat to make them aware

⑥ Use of CSO and NCD.

⑦ Giving positive examples like

Kondagaon that benefitted from it Aspirational dist Mah.

I will use technological tools like movies etc to make them understand the value of their vote.

Feedback ( For OFFICE use only )

Structure		Content	
Question Interpretation		<b>Total :</b>	

	RATER	SOHAOSI	TAREICE	
Companion	Reliable	Selfless	Timeliness	Legality
Courage / Fearlessness	Assurance	Honesty	Action discernment	Efficiency
Swift justice	Tangible	Accountable	Reliability	Ethical
Sense of mission	Empathy	Integrity	Empathy	Economic
Devotion	Responsible	Leadership	Info dissemination	Excellence
Dedication			Careless	Rationality

**IMPORTANT : We've made some changes to MGP**

Dear Friends, We have brought some changes to you send your copies to us.

1. Upload your copies on the academy portal itself. Now you **no longer need to submit your copies by email to us**. You can login to your account and just upload your copy on your academy.forumias.com portal. Read more at <http://support.forumias.com/how-do-i-send-my-attempted-mgp-copies-to-forumias-academy/> or Google "forumias how to upload mgp copies".

2. Please compress your files. If you are going to submit copies online, and we need to quickly download them, please use a compressor like PDF compressor to ensure that you file size is within the range of 7-10MB. This will help us hasten your copies. We recommend using the free windows software. Available here : <https://www.pdfcompressor.net/>

3. Support : We have streamlines support for MGP / MGP copy Delay / Mentor Calls. You do not need to any longer send us emails for support. You can raise a ticket with respect to any issues that you are facing, and we will resolve your issue within 3 working days. You can raise a ticket at <http://academy.forumias.com/mytickets> . In case your issues are not addressed, you can email us at [student@forumias.academy](mailto:student@forumias.academy)

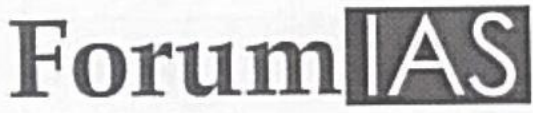
**\* It is advisable to raise a ticket after the copy has been evaluated**

4. You can see all the good copies of your Tests at

MGP 2019 : <http://blog.forumias.com/goodcopies2019>

MGP 2020 : <http://blog.forumias.com/goodcopies2020>

5. Help us help you by doing these (1) Use your real name when you create an account on <http://academy.forumias.com> (2) Update your real name by visiting <http://one.forumias.com> (3) Raise only one ticket for all your needs at <http://academy.forumias.com/mytickets> . Re-open old tickets even for new issues.



ForumIAS, 2<sup>nd</sup> Floor, IAPL House, 19, PUSA Road, Karol Bagh, New Delhi.

## Mentor Feedback Questions

- 1 .....
- 2 .....
- 3 .....
- 4 .....
- 5 .....

## Test Goal

- 1 .....
- 2 .....
- 3 .....

## Outcomes

- .....
- .....
- .....
- .....
- .....

## Marking Scheme

Marks	Good	Average	Below Average
10 Marker	3.75 – 5.0	3.0 – 3.5	< 3.0
15 Marker	5.75 – 7.0	4.0 – 5.5	< 4.0

\*Subject to change without prior notice.

For any suggestions and/or grievances regarding evaluation, please mail to :  
[asif@forumias.academy](mailto:asif@forumias.academy)