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 ForumIAS MGPO14C32	<h1 style="margin: 0;">ForumIAS</h1> <h2 style="margin: 0;">ACADEMY</h2> <h3 style="margin: 0;">GENERAL STUDIES</h3>		
Name Of Candidate	CHANDRAJYOTI SINGH		
Email Id.		Roll No.	1910049732
Mobile No.		Date:	11 AUG 2019

Time Allowed: Three Hours

Maximum Marks: 250

INDEX TABLE			INSTRUCTION
Q. No.	Max. Marks	Marks Obtained	<p>1. Please do furnish Name, Email, Roll No and Mobile in the answer sheet.</p> <p>2. There are TWELVE questions printed in ENGLISH, all questions are compulsory.</p> <p>3. The number of marks carried by a question/part is indicated against it.</p> <p>4. Answers must be written in the medium authorized in the admission Certificate, which must be stated clearly on the cover of this Question-Cum-Answer (QCA) Booklet in the space provided.</p> <p>5. Word limit in questions, if specified, should be adhered to. Any page or portion of the page left blank in the Question-Cum Answer Booklet must be clearly Struck off.</p> <p><i>Any specific messages for ForumIAS Mentors/ Evaluators with respect to your copy? Write it here.</i></p> <p>-----</p> <p>-----</p> <p>-----</p> <p>-----</p> <p>-----</p>
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<b>Total Marks:</b>			
<b>Remarks:</b>			Start Time   10.50 AM
			End Time   1.50 PM
			Mode Of Examination : Online <input type="checkbox"/> Offline <input checked="" type="checkbox"/>
<b>ECN CODE:</b>		<b>Evaluation Date:</b>	

<b>Parameters</b>	<b>Excellent</b>	<b>Very Good</b>	<b>Good</b>	<b>Average</b>	<b>Poor</b>	<b>Very Poor</b>
Language						
Structure						
Presentation						
Handwriting						
Content						
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ADDITIONAL COMMENTS



## PART - A

Q.1) a) What do you understand by foundational values of Civil Services? Why are they said to be foundational in nature? Which two values of Civil Services in your opinion are of paramount importance? Explain with examples. (10 Marks, 150 Words)

The foundational values of the civil services refer to those mode of conduct that form the basis of an effective and efficient functioning bureaucracy. Eg - Integrity, objectivity, accountability, non-partisanship etc.

These values are said to be foundational in nature because of the following reasons :-

- 1) Every civil servant must possess these value so that he can be professional in his work environment.
- 2) They guide a civil servant where laws may be silent.
- 3) They guide him/her to go beyond the call of duty at times so that the society at large is benefitted.
- 4) The overall functioning of a successful bureaucracy that is free of corruption is possible through these values.

The two values which are of paramount importance are :-

1) Integrity - refers to be consistent in adhering to your moral values even in a difficult situation. Eg - A civil servant may be facing pressure from his superiors or politicians to engage in corrupt behaviour yet if his sense of integrity prevails, he will not do so, he will set an example and benefit the society at large.

2) Non-partisanship - refers to the ability to be politically neutral & have no bias against the political party forming the govt. Eg - Effective formulation & implementation of policies is only possible when civil servants give their unbiased opinion about their effectiveness. They must be politically neutral, not policy neutral in their behaviour.

Thus, the foundational values of civil services ensures equality & equity while securing a nation's progress

Feedback ( For OFFICE use only )

Structure		Content	
Question Interpretation		<b>Total :</b>	



b) How can we use "social influence" and "persuasion" to contribute to the success of "Beti Bachao Beti Padhao Abhiyan"?  
(10 Marks, 150 Words)

Beti Bachao, Beti Padhao Abhiyan aims at increasing the sex ratio and school enrolment ratio of girl children.

Social influence refers to the use of media as well as the community in which one lives to ensure moral behaviour.

Social influence is a good tool for this mission as the media can showcase the achievements of the daughters of country, the need to secure themselves telecast speeches of the leaders and famous personalities and even launch social media campaigns.

Eg- The Prime Minister speaks about women's importance in his Mann Ki Baat speeches, social media campaigns such as "selfie with daughter" show proud parents with their child.

Persuasion refers to ability to use ~~the~~ certain techniques to induce moral behaviour. This is

usually done by engaging one to one with a person. eg - NGO volunteers go to villages with poor sex ratios and talk to people to change their attitudes regarding girl children. They may state the various benefits and may also talk of the penalties for engaging in female foeticides.

Therefore, while social influence is an overarching way to change people's behaviour and attitudes, persuasion requires more of a direct contact. Both of these are quite effective in ensuring a change in people's behaviour.

Feedback ( For OFFICE use only )

Structure		Content	
Question Interpretation		<b>Total :</b>	



**Q.2) a) What is virtue ethics? How can a civil servant apply it to tackle day to day problems in public life?**  
(10 Marks, 150 Words)

Feedback ( For OFFICE use only )

Structure		Content	
Question Interpretation		<b>Total :</b>	





b) Compare and contrast Ethical egoism and Ethical Altruism. Substantiate your answer with relevant examples. (10 Marks, 150 Words)

Ethical egoism and ethical altruism are two ways of understanding human actions. Both of these are at 2 opposite ends of the spectrum. Following are the differences:-

## Ethical egoism

- (1) It believes in the idea that most human beings adopt modes of behaviour that maximise self interest.
- (2) It believes if universally everyone tries to maximise their personal gain, a good form of governance may result.
- (3) It is a realist philosophy. It is pragmatic & practical.

## Ethical altruism

It believes that human beings have the ability to engage in selfless behaviour.

It believes that good governance is only possible if public servants work selflessly for social welfare.

It is an idealist philosophy. Sometimes it may be too impractical to believe one's innate goodness.

## Ethical ~~egoism~~ <sup>egoism</sup>

## Ethical altruism

(4) It prescribes rewards for certain behaviours & punishments for others. Eg- Rewarding Honesty will make people adopt such behaviours while punishing corruption strictly will mean people off such behaviour as people want to ensure personal gains

(5) It has no belief in human being's inherent good natural believes ~~are~~ are selfish.

(6) <sup>Eg-</sup> Prevention of Corruption Act is an example of ethical egoism. If people do not wish to be punished, they will be ethical

It believes in the ideology of nishkama kaama i.e. work selflessly without rewards or expectations.

It believes that human beings are capable of thinking beyond themselves

<sup>Eg-</sup> This can be seen in the persons of Gandhi and Mother Teresa who did not expect any rewards for their service.

### Feedback ( For OFFICE use only )

Structure		Content	
Question Interpretation		Total :	



Q.3) a) "Man needs his difficulties because they are necessary to enjoy success". Comment.  
(10 Marks, 150 Words)

The above stated quote means that life is full of struggles before we achieve our dreams. However, these struggles are ~~not~~ just important to fulfill our goals but also to realize the value of our achievements.

For instance, the civil services examination is full of obstacles, from a long duration of preparation and examination to having no social life. But, this is what makes it clearing it worthwhile.

We see our personal struggles and learn to appreciate our victory. This makes an individual all the more humble.

It is often said, the steeper the climb, the better the view. This is so because the more we

work hard to achieve a goal, the better its fruits are. We have a personal sense of accomplishment as well, <sup>as</sup> deep respect for those who have achieved similar goals. We also learn to empathize with those who are struggling.

Overall, the difficulties in our path makes us more resilient and at the same time, thankful for our achievements.

Feedback ( For OFFICE use only )

Structure		Content	
Question Interpretation		<b>Total :</b>	



b) What do you understand by the term "positive attitude". What are the identifying traits of persons with a positive attitude? How can we inculcate such attitudes?

(10 Marks, 150 Words)

Positive attitude refers to the ability to maintain one's sense of calm and collectedness in the face of turmoil and hope towards a better tomorrow.

Following are some of the traits of people with positive attitude:-

1) Sense of contentment - People with positive attitudes are happy with what they have in life. This doesn't mean they are not ambitious but that they are grateful to have what they received yet working towards going ahead.

2) Control over emotions - It means that people with positive attitude do not panic when faced with a challenge. They face whatever life throws at them with a smile and are resilient individuals. They are, thus, emotionally intelligent.

3) Motivation - People with positive attitudes are highly motivated to achieve their goals. Setbacks do not deter them and they work towards their goals.

In order to inculcate such attitudes, we must have the ability to recognize our emotions. We need to understand that every challenge we face currently will pass. Therefore, we must not have a negative attitude and focus on the positives that a situation may bring e.g. silver lining in grey clouds. One can try learning a new sport which involves crossing many hurdles before we become proficient. The lives of famous people are also a great source of learning for us. Therefore, we must inculcate a positive attitude to go forth in life.

**Feedback ( For OFFICE use only )**

Structure		Content	
Question Interpretation		<b>Total :</b>	



Q.4) a) What do you understand by empathy? Is it always in congruence with rationality and objectivity? Examine. (10 Marks, 150 Words)

Empathy refers to the ability to understand the concerns and sufferings of another even when the other person isn't clearly stating their feelings. In simple word, it is the ability to put oneself in another's shoes and feel their pinch.

Empathy is necessary for a public servant because it allows one to understand the grievances of those she is serving and work towards alleviating their pain.

However, it is not always in congruence with rationality and objectivity. For instance, there is an <sup>& poor</sup> old lady who fulfills all but one criteria to avail benefits of a scheme. An empathetic individual may be extremely troubled as his sense of compassion

may lead to extending the benefits to her. However, as an objective & national public servant, he must not do so as he is taking the benefits away from another person. and scheme is meant for a particular section.

Thus, one sees that empathy often clashes with rationality as the former is guided by emotions and latter by facts.

Feedback ( For OFFICE use only )

Structure		Content	
Question Interpretation		<b>Total :</b>	





b) "You don't teach morals, ethics, empathy and kindness in the schools. You teach that at home, children learn by example". Discuss the statement with suitable examples.

(10 Marks, 150 Words)

The above stated quote means that moral education in schools is often just about "talking the talk". In reality, children learn if they see someone "walking the talk" as they are able to model their behaviour after individuals who exhibit moral conduct in their lives.

Eg- If a child learns in school that we must show kindness to those who are not as fortunate to us, he may remember it for a little while. At home, he sees his parents being cruel to their domestic servant, therefore, he will also learn such behaviour.

However, if he sees his own family exhibiting kindness to their domestic help, beggars etc,

he will embody their behaviour.  
 He is likely to show this behaviour throughout his life as he has learnt through the example of his parents. Our parents are our first agents of socialization. We learn from seeing them in action. Schools can teach us a lot of positive lessons yet only when we see people close to us being moral do we learn to follow their footsteps.

Therefore, it has been rightly said that parents are our first moral guides and we learn moral values through their examples.

Feedback ( For OFFICE use only )

Structure		Content	
Question Interpretation		<b>Total :</b>	



Q.5) Envy is a negative emotion that eats a man from within. An envious person is filled with bitterness and revenge.

a) How does envy differ from jealousy? Also discuss how it impacts one's behaviour and handling interpersonal relations. (10 Marks, 150 Words)

Envy and jealousy are both negative emotions yet differ minutely from each other. Jealousy is the feeling of dislike for an individual who has achieved what we want and therefore, we gain negative feelings towards them. Envy is an even more extreme feeling that is a result of deep set hatred. Not only do we hate the person for what they have, we wish to belittle their achievements and take steps to snatch these achievements from them. Eg - Plotting the downfall of a well liked national leader is an example of envy while jealousy is when we dislike or are biased towards a friend who has topped

an example

## Impacts

1) It results in unfair bias and prejudice against an individual.

2) Our personal life suffers as we are mentally preoccupied with another's life and forget to enjoy our own.

3) We fail to focus on our progress and only think how another could have achieved this goal.

4) Overall, it leads to emptiness from within.

Thus, envy & jealousy only lead one's own downfall and

~~so~~ must be abandoned to live a fulfilled life.

### Feedback ( For OFFICE use only )

Structure		Content	
Question Interpretation		<b>Total :</b>	



b) How can negative feelings such as envy be managed and controlled?

(10 Marks, 150 Words)

Negative feelings such as envy need to be controlled so as to have a healthy and happy life. This can be done in the following ways:-

(1) Meditation and Yoga - These provide an individual time to reflect on his emotions and give him peace of his mind. One can analyse why he is having negative emotions and rectify it.

(2) Playing a sport helps channel negative energy into a physical form. Sports also leads to release of endorphins and inculcate the values of sportsmanship and team work.

(3) Hardwork - We are usually envious of another's achievements. Thus, we must put in the requisite hard work to achieve the same goals.

and even getting inspired by other person's hardwork.

(4) Talking to parents or teachers to discuss your emotions. They may provide help to control such emotions.

(5) Counting our blessings - We must be happy with what we have as there are people who are in worse off states. Thus, we must be grateful to God.

In such way, negative emotions can be successfully managed.

Feedback ( For OFFICE use only )

Structure		Content	
Question Interpretation		<b>Total :</b>	



Q.6) a) List any two women personalities who have inspired you. What qualities do you admire in them? How have you tried to imbibe those qualities in yourself?

(10 Marks, 150 Words)

Throughout history, numerous women have left their mark on mankind. However, the two women who inspire me the most are:-

(1) Mother Teresa - Her sense of selflessness inspires me. She was an empathetic individual and did not care the state in which a helpless person was in. She would take the individual in and care for them as a mother does.

Her sense of selflessness inspired me to join the Social Service League in college. I would teach underprivileged kids, do voice recordings of texts for blind students and we would also teach some basic hygiene rules to poor women & girls.

(2) Marie Curie - Her dedication to her research has inspired me. It even took a personal toll as she lost her husband and had health problems due to her work with Radium.

Yet, she did not stop and today, we reap the benefits of her research.

I have tried to imbibe ~~at~~ a sense of duty, <sup>& hardwork</sup> and service before self in my life as well. I try to fulfill my commitments even though I may have personal problems.

Therefore, these two women's lives have guided my own efforts to become a better individual.

Feedback ( For OFFICE use only )

Structure		Content	
Question Interpretation		<b>Total :</b>	





b) How is attitude formed? Discuss how we can change the attitude of society towards women. (10 Marks, 150 Words)

Attitude refers to a negative or positive evaluation regarding a particular entity.

Following are the ways attitude is formed :-

- 1) Socialisation at home and school. We learn from the behaviour of our parents and teachers. This is a method of instrumental learning as we model our behaviour after them.
- 2) Peer groups - We learn from the behaviour of our friends.
- 3) Public figures - Celebrities often endorse certain behaviours & we copy them.
- 4) Through rewards & punishments - If we are rewarded for telling the truth, we continue to do so.
- 5) Important life events - Sometimes life changing events happen, leading to a complete change in our attitudes.

We can change the attitude of the society towards women in the following ways:-

- (1) Parents and teachers must inculcate good values in male children and also teach girls to speak up.
  - (2) Since peer groups affect our behaviour, an "locker room" talk which is derogatory to women should be curbed.
  - (3) Celebrities should not make misogynistic statements and must be punished for doing so. eg- Hardik Pandya was suspended due to his behaviour on a talk show.
  - (4) Women achievers should be popularised to show the society what women can achieve.
  - (5) Strict punishments for crimes against women be set a deterrent.
- Thus, in such a way, we can ensure that the society changes its attitude as soon as possible.

Feedback ( For OFFICE use only )

Structure		Content	
Question Interpretation		Total :	



c) "Honest disagreement is often a good sign" - Mahatma Gandhi. What do you understand by this statement in the present day scenario? (10 Marks, 150 Words)

Gandhiji's quote means that individuals who have different economic, social & political backgrounds are likely to differ from each other. Instead of agreeing merely for the sake of convenience, we must put forward our differences so that they can be addressed in a better manner.

In today's context, we can see this in the Anti-Defection Law. Any person who goes against the party whip is disqualified, therefore, people choose to stick to the party line to not lose their seats.

However, in this way, they are not able to do justice to their role as a legislator.

which involves putting forward their views regarding the grievances of the people they represent. As dissent is the safety valve of democracy, differences & disagreements should be accepted & appreciated so that consensus building can take place.

Therefore, Gandhiji was truly right in saying that a society can progress only when we accept the diverse views of the individuals and remain united while accepting these differences.

Feedback ( For OFFICE use only )

Structure		Content	
Question Interpretation		<b>Total :</b>	



## PART - B

**Q.7]** You are a Secretary in the Ministry of Agriculture. Your Minister has proposed a fixed annual grant to farmers which is expected to cost the public exchequer heavily. Having already taken the decision, he asks you to come up with a research to support the scheme. After a lot of effort, you find that socio-economic benefit of the scheme is reaching only large farmers due to many intricacies in the selection of beneficiaries. You approach the Minister with relevant facts and ask him to plug the gaps in the proposed scheme, so that small and marginal farmers can benefit from this decision. However, he asks you to suppress the drawbacks, and actively promote the scheme through mass media as the electoral benefits are more important than socio-economic impacts. Elections are due in less than 3 months and the political party currently in power is expected to return back with a majority. Your promotion is also due around the same time. As a secretary you are expected to fully support and cooperate in the ministers' decision, and make the scheme a success, despite all the drawbacks in the scheme.

- a) Mention the different stakeholders in the above situation and also highlight their prospective interests.
- b) What are the ethical dilemmas faced by you in this situation?
- c) Some of the alternatives for you to handle the situation could be:
- Follow the commands of the Minister.
  - Insist on the publication of results and let the public decide whether it wants the scheme.
  - Call a press conference and brief the media about the results and the callous attitude of the Minister.

Suggest any other possible option(s). Evaluate all of them and suggest the best course of action, giving reasons for it. (20 Marks, 250 Words)

a) In the given situation, following are the stakeholders :

(i) Me, as the secretary in the Ministry of Agriculture

(ii) The Minister of Agriculture.

(iii) The farmers of the country.

(iv) The citizens at large since it their money being used to fund the scheme.

(v) The government which controls the

exchequer.

### Prospective interests

- 1) As a civil servant, my duty is politically neutral & ensure policies that benefit the society
- 2) The minister's is having a conflict of interest as he wishes to maximise electoral gains over the welfare of farmers
- 3) The farmers wish for an income support scheme to supplement their earnings.
- 4) Public interest lies in the judicious use of their tax money
- 5) Govt's interest lies in welfare of the people but also secure victory in the coming election

## (b) Ethical dilemmas

- Sense of duty towards the citizens of the country v/s sense of loyalty & fear of repercussions from the minister.
- Hiding the true findings of the report ∴ not following the value of openness & transparency.
- Equitable distribution of wealth amongst weaker sections is threatened by the implementation of the scheme.

(c) → I will reject the the first course of action of following the minister's command as it hinders my transparency, objectivity and integrity. It only seeks to enhance the minister's personal gain at the cost of the people's welfare.

- Publication of results publicly and letting citizens decide may not only lead to social unrest but also negative repercussions against me. It will however

ensure that I am transparent.

Similarly, calling a press conference will neither resolve the issue nor lead to positive repercussions for me.

In such a situation, I shall submit the report to the minister, suggest that he tweak it to ensure the needy are benefitted. If he does not agree, I will try talking to the Prime Minister about the same. If all means fail, I will have to publish the results publicly.

As an honest, impartial civil servant, I will always work towards the benefit of the needy and be transparent regarding my actions.

Feedback ( For OFFICE use only )

Structure		Content	
Question Interpretation		Total :	





**Q.8)** You are the PR head of a major airline in the country. Your team recently published appreciation towards a prominent personality by posting a photograph of your cabin crew with him. He has a very wide following on social media. This person was booked for an alleged assault of a female IPS officer, which happened a week ago. Upon publishing the post, there was widespread criticism and opposition from netizens and a call for boycotting your airline was endorsed by a large segment. As a reaction you instructed to pull down the post and published a formal apology to restrict the damage. Unfortunately, the supporters of this personality again called for boycotting the aircraft for the same.

a) How will you respond to this conundrum?

b) What are the responsibilities of social media platforms and users towards the society in the context of rising incidents of cyber bullying. (20 Marks, 250 Words)

(a) In the given situation, I shall firstly apologize for endorsing a person who was violent with an IPS officer. I shall also post on social media about the importance of Gandhiji's values of ahimsa & respecting women what the famous personality did is unethical & illegal. If we have to face economic losses for engaging in socially progressive behaviour, I would have social gains over economic ones. In this way, not only will I stay true to my

values of ~~some~~ being non-violent  
and respectful of women,  
I am also receiving the  
support of the people who  
are against such behaviour.

They will ~~benefit~~ <sup>use</sup> from my  
airlines with greater vigour.

I am also setting standards  
for morality in the society.

Maybe some of the personality  
followers will realize the  
folly of their ways.

I will never compromise  
my principles for economic  
for as Gandhiji said, "commerce  
without morality is a deadly  
Sin".

b) Cyberbullying refers to the use of social media platforms to target particular entities.

Responsibilities of users & platforms

→ Social media platforms must ensure that no fake news spreads & while there is freedom of speech, it should translate into hate speech.

→ Users must be mindful of their actions. Often, abuse on social media leads to mental health problems and even suicide.

→ Social media platforms must ban users who are consistently using their platform to spread hate.

→ Better moral values must be inculcated so that people are considerate in their

online & offline behaviour.

Therefore, if one follows these principles, social media can become a better environment for the exchange of ideas.

Feedback ( For OFFICE use only )

Structure		Content	
Question Interpretation		<b>Total :</b>	



**Q.9)** You are a senior professor of a department in a Central University. Over the years you have worked with and supervised candidates from a variety of backgrounds. In fact, candidates are eager to work under you because of your inclusive and compassionate way of handling things. Mr. X is a blind candidate and is pursuing his Ph.D. under your supervision for the last 3 years. You have seen him working consistently very hard and sincerely. He belongs to an economically deprived background and has already exhausted all his resources in this pursuit. You want Mr. X to complete his Ph.D. on time and help him find a good job. He has recently submitted his final thesis after 3 years of course work. You are known to be strict as far as the rules of the University and quality of research work is concerned. While reviewing the thesis you notice that a significant part of the final thesis has been plagiarized, well above the permissible limit. This is against the policies and rules of the University. If the external evaluators recognise the duplication in thesis with any other existing body of work, then it can also affect your reputation.

a) Indicate the values at conflict in this case.

b) Consider these options.

1. Considering that rules and regulation in the submission of thesis do not give any relaxation in the quality of the work to a disabled candidate, you become compassionate and overlook the breach.

2. Pursue the matter strictly and reject the thesis as any level of plagiarism cannot be tolerated.

Evaluate each of these options and suggest how would you respond to this situation, giving reasons. (20 Marks, 250 Words)

a) Values which are at conflict in this case ~~include~~ are as follows:-

→ Sense of empathy and compassion v/s sense of duty and objectivity towards my job.

→ The blind individual may not have had the same access to resources as able bodied ones. Should I tweak rules for him or be honest with my job?

→ Conflict of duty as an inclusive

professor v/s caring about my own, personal reputation.

## (b) 1. Merits

→ I will receive personal satisfaction at having shown compassionate behaviour.

→ The blind candidate gets his Phd and is able to then provide for his family.

→ It is fair considering the drawback a disabled person faces.

## Demerits

→ My sense of fairness & objectivity is compromised.

→ My sense of duty as a teacher is compromised.

→ Personal reputation suffers if this matter comes out in the open.

2. Merits

- Fulfilling my duty as a teacher
- Being objective towards all students & non partisan in my attitude.
- Personal reputation is saved.

Demerits

- Unempathetic, indifferent behaviour towards a needy student.
- He may tell others and my reputation as an inclusive, compassion individual will suffer.
- Personal dissatisfaction.

In this situation, I will reject the thesis of the candidate as I have to be objective. No candidate should receive preferential treatment.

However, I shall offer him one-on-one guidance with his thesis and be available for him.

Since he may be facing economic problem, I shall ask to work as my Teaching Assistant to earn some income as he is hardworking & sincere. I will also ask him to apply to the various scholarships that the government offers.

Thus, in such a way, I shall resolve my dilemma.

Feedback ( For OFFICE use only )

Structure		Content	
Question Interpretation		<b>Total :</b>	





**Q.10)** You are the senior HR manager in a leading IT company which is making a name for itself in the domestic and international markets. You have recently hired candidate Z belonging to a transgender community. This was published in major national and local newspapers for an inclusive hiring policy. It was after a lot of exhaustive search based on your requirement that you found this particular candidate Z. Z is highly qualified and is highly suitable for the post recruited. Z was indeed happy to join the company. However, you have been receiving information that Z has been facing issues of unwelcoming behaviour from their colleagues. From rude comments to instances of social exclusion, Z is facing a tough time in the company. Given that both men and women and senior staff is being either indifferent or co-opting the incidents in favour of majority, you had no choice but to warn the people involved about their behavior. This discrimination has affected Z's professional efficiency as well as confidence. Office space has become an arena for mockery of this able candidate. You are feeling sorry for Z. Z is forced to submit a resignation letter to you.

a) You have the following options before you.

- Accept the resignation letter and relieve the candidate of their trauma.
- Reject the resignation letter and ask the candidate to adjust.

Discuss the merits and demerits of these options. Can you suggest any other option with proper justification?

b) Suggest measures to be taken to reform the workplace culture to make it more inclusive.

(20 Marks, 250 Words)

(a) (i) Accept the rejection letter & relieve the candidate

→ The mental frustration and humiliation of Mr. Z will end.

→ The workplace efficiency will improve as a candidate who can adjust easily will be hired.

→ Overall economic gain for the company

Demerits

- Sets a dangerous precedent for the workers who think harassment goes unpunished.
- Unfair to Z, who is qualified.
- Z will be rendered unemployed.
- Social gains are compromised.

(2) Reject the resignation letterMerits

- Social gains are maximized.
- Z has employment.
- The workers realize that despite their harassment, the company will not accept their behaviour.

Demerits

- workers may continue to harass Z.
- Z is inefficient as a result, and economic gains are

Compromised  
→ s/he may develop mental health problems & become suicidal.

In this situation, I shall take the following steps.

→ workers will be made to go sensitivity training.

→ They will be asked to apologize to Z.

→ They will be told of the negative consequences should they continue with same behaviour.

→ Z will be asked to continue for another month and then re-evaluate his decision.

→ A company counsellor shall be there to help Z.

→ An Internal Complaints Committee shall be established to tackle further complaints.

(b) Measures to make workplace more inclusive

- Sensitivity training to all employees.
- Providing basic facilities such as toilets to all genders.
- Establishment of internal complaints committees.
- Strict action against those who choose to harass others.

Thus, in such a way, the workplace can be made more inclusive.

Feedback ( For OFFICE use only )

Structure		Content	
Question Interpretation		<b>Total :</b>	



Q.11) There is a reported incident of brutal attack on doctor at a Medical College and Hospital after the death of a septuagenarian patient. It triggered to shutdown of healthcare services in medical colleges across the city as a mark of protest. A politician sought to inject an inflammatory, if not downright communal, narrative to this condemnable act.

Their colleagues in other government hospitals joined the protest, which paralysed patient services at medical college hospitals in the city. Doctors Forum has called for a shutdown of outpatient departments at all private and government hospitals to protest the attack on junior doctors at medical college. This has become a commonly reported phenomenon in recent years, and in fact, has been one of the key reasons for strike by medical fraternity.

a) Suppose you are a close relative of the deceased, is it ethical to blame doctors or hospitals for loss due to death? Justify.

b) Suppose you are a practising doctor. Mention ethical dilemmas involved in Nationwide Doctor's strikes. Would you support the protest?

c) You being hospital Manager, what recommendations would you forward to your seniors to avoid a similar incident in the future? (20 Marks, 250 Words)

(a) During the loss of a close relative, one becomes emotional and tends to blame the doctors. However, if we observe that doctors have shown utmost care towards the patient, then we must not blame the doctor. The doctors try their level best to provide effective care and serve us diligently.

Thus, we must never blame them. Only in the case of negligent behaviour must

they be blamed. Even in such a situation, we must not take the law in our hands instead we should resort to legal measures.

(b) Ethical dilemmas in this case are:-

- Sense of duty as a doctor who has taken the Hippocratic oath v/s raising my voice against the injustice faced by the medical community
- The spread of negligence amongst doctors v/s the doctors who show honesty & regard for life.

Yes, I would support this protest. However, I would not decline my services to the needy patients. I shall air my grievances on social media, joining a sit-in protest during my off hours and wearing a black band to air my grievances.

② Following are recommendations I would forward:-

- Making the relatives aware of the criticality of the patient's situation.
- Ensure effective security to protect doctors.
- Ensure that doctors are positive in their attitude when dealing with relatives of the patients.

→ I shall also ensure that the government makes certain legal safeguards for doctors. I shall ask the doctors' association to forward their concerns to the government.

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Feedback ( For OFFICE use only )

Structure		Content	
Question Interpretation		<b>Total :</b>	





**Q.12)** You are in charge of a flood-affected district in the capacity of a District Magistrate. The district is cut-off from other cities due to water deluge resulting in limited resource availability. Around ten thousand flood-hit people are displaced from their homes and are living in relief camps. Food is being prepared in a common community kitchen and is barely sufficient to feed all the people.

It has come to your notice that people of a certain community are raising voice against common kitchen and co-shelter. They are asking for separate shelter and kitchen, in which food is to be prepared by their own community members. Their demand is being supported by certain political elements, who want to fuel sectarian and religious sentiments for their political motives. This has resulted in minor skirmishes and serious polarization within in relief camp. You are under constant pressure due to depleting supplies and limited manpower.

- a) What are the ethical issues before you? Which issue would be you take up on priority basis?
- b) What steps would you take to normalize the situation?
- c) Is adherence to the notion of religious purity or pollution even during a crisis makes one more religious?
- (20 Marks, 250 Words)

a) Following are the ethical issues  
I face:-

- Ensuring the safety of all in this time of crisis
- Ensure social stability
- Ensure equality amongst all sections of society as given under Art. 15 of our constitution

I shall take up the safety of all in this time of crisis

b) Following steps will be taken —  
→ Reducing tensions between the  
communities .



Feedback ( For OFFICE use only )

Structure		Content	
Question Interpretation		<b>Total :</b>	

## Mentor Feedback Questions

- 1 .....
- 2 .....
- 3 .....
- 4 .....
- 5 .....

## Test Goal

- 1 .....
- 2 .....
- 3 .....

## Outcomes

- .....
- .....
- .....
- .....
- .....

## Marking Scheme

Marks	Good	Average	Below Average
10 Marker	3.75 – 5.0	3.0 – 3.5	< 3.0
15 Marker	5.75 – 7.0	4.0 – 5.5	< 4.0

\*Subject to change without prior notice.

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