



Test Code: 21080

FIAS - 2019 - GS 9D

ForumIAS
MGPQ17473

ForumIAS ACADEMY

GENERAL STUDIES

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Time Allowed: Three Hours

Maximum Marks: 250

INDEX TABLE			INSTRUCTION		
Q. No.	Max. Marks	Marks Obtained	<ol style="list-style-type: none">1. Please do furnish Name, Email, Roll No and Mobile in the answer sheet.2. There are TWELVE questions printed in ENGLISH, all questions are compulsory.3. The number of marks carried by a question/part is indicated against it.4. Answers must be written in the medium authorized in the admission Certificate, which must be stated clearly on the cover of this Question-Cum-Answer (QCA) Booklet in the space provided.5. Word limit in questions, if specified, should be adhered to. Any page or portion of the page left blank in the Question-Cum Answer Booklet must be clearly Struck off.		
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			Mode Of Examination :		Online <input type="checkbox"/> Offline <input checked="" type="checkbox"/>
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Parameters	Excellent	Very Good	Good	Average	Poor	Very Poor
Language						
Structure						
Presentation						
Handwriting						
Content						
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ADDITIONAL COMMENTS



PART - A

Q.1) a) What do you understand by foundational values of Civil Services? Why are they said to be foundational in nature? Which two values of Civil Services in your opinion are of paramount importance? Explain with examples. (10 Marks, 150 Words)

Foundational values of civil services are those which are considered as its base, the most essential values that civil services must exhibit. They are:

- (i) Transparency
- (ii) Integrity
- (iii) Merit-based selection
- (iv) Accountability
- (v) Probity
- etc.

They are said to be foundational because they form the core of civil services. Without these, ~~the~~ services would lose their public-oriented character, responsiveness and democratic principles.

In my opinion, integrity and responsiveness are two most essential values.

Q: Why integrity?

(i) It ensures that civil servant exhibits

uphold righteousness in conduct consistently over time. ✶

(10) It acts as an internal locus of control
 Eg. An officer with integrity has a sense of responsibility not mere accountability which ~~makes~~ ~~reduces~~ overcomes limitation of external supervision.

Why Responsiveness?

- (11) So that the officer acts in the manner public expects him to do.
- (12) Increases public trust in office.

In conclusion, values are very essential because without them, merit ~~pro~~ would produce more clever devils.

Feedback (For OFFICE use only)

Structure		Content	
Question Interpretation		Total :	



b) How can we use "social influence" and "persuasion" to contribute to the success of "Beti Bachao Beti Padhao Abhiyan"? (10 Marks, 150 Words)

Beti Bachao Beti Padhao (BBBP) Abhiyan is ~~the~~ a flagship scheme of Government of India (GoI) to raise awareness about girl child and use multi-sectoral intervention to improve girl-child sex ratio.

At its core, the Abhiyan is a behavioural campaign to bring about an attitudinal change in mindset of people towards girl child.

Importance of Social Influence

- (i) A person with influence acts like a role model whose conduct is likely to be replicated.
- (ii) They command a sense of respect which grants sanctity to the campaign.
- (iii) It adds to social pressure to act in a

positive manner.

Importance of Persuasion

- (i) Can compel parents to rethink their attitude against girl child.
- (ii) 'Peer Pressure' is a strong force. Channeling it positively would encourage people to treat girls & boys equally.
- (iii) Social evils have their roots in socio-religious sanctions. So, when ~~see~~ individuals see members of society advocating for change, the roots weaken.

Social influence and Persuasion are thus important instruments that can add to success of BBQP Abhiyan and must be utilised.

Feedback (For OFFICE use only)

Structure		Content	
Question Interpretation		Total :	



Q.2) a) What is virtue ethics? How can a civil servant apply it to tackle day to day problems in public life? (10 Marks, 150 Words)

Virtue ethics are values exhibited by a person when he/she does not take recourse to an action, which he/she is ~~also~~ legally allowed to, ~~but~~ to uphold large moral values. Eg. A cricket player ~~accept~~ leaving the field when he's not declared out but he knows he's out.

It is certainly a desirable value for a civil servant and at the same time, a useful one.

use in day-to-day problems

- (i) A virtuous conduct by civil servant positively impacts subordinates which who are encouraged to work better
- (ii) A good image in public life improves social trust and increases acceptability of his decision. — quite useful in situations

where stakeholders have competing demands

(iii) Increases social influence which can be utilised to better execute behavioural campaigns.

(iv) Increases overall public trust in Government administration which eases law & order problems etc.

certain values are intrinsic while others are instrumental. Virtue ethics satisfy both criteria.

Feedback (For OFFICE use only)

Structure		Content	
Question Interpretation		Total :	



b) Compare and contrast Ethical egoism and Ethical Altruism. Substantiate your answer with relevant examples. (10 Marks, 150 Words)

"True morals are one exhibited when someone acts according to his conscience even ~~with~~ when it's neither politic, nor popular nor ~~too~~ rewarding"

The above lines aptly capture the difference between ethical egoism and ethical altruism

Ethical egoism

is one when a person acts as per societal ethics less out of choice and more out of fear. Here, a person is concerned with his self-image ~~not~~ rather than to do the right thing for its own sake.

Ethical altruism

Here, ~~too~~ the person follows social ethics but more out of will to do the right thing not for seeking social acceptance or popularity -

Consider a situation where a father is bed-bound and suffering from a life-threatening disease. His son has hired a nurse to administer palliative care. But, no efforts have yielded result and father wants to have passive euthanasia willingly and conveys it to his son.

In Ethical egoism, son would not permit it ~~due~~ to prevent blemish on his person image and avoid social confrontation.

In ethical altruism, son would abide by his father's wish without bothering about social consequences.

Feedback (For OFFICE use only)

Structure		Content	
Question Interpretation		Total :	



Q.3) a) "Man needs his difficulties because they are necessary to enjoy success". Comment.
(10 Marks, 150 Words)

Success is a relative term and its meaning varies depending upon circumstances and ambitions of the person. While buying a car may be a success for an average poor Indian, it would matter little for an average American.

Success is about the value it holds for the achiever and is about deeply personal satisfaction. For an ambitious person, anything achieved easily would mean that he was performing below his own potential.

Without difficulties, a person can't feel satisfied that he has ~~gone~~ gone through done his best. For, an Akshay Bachchan is not considered successful considering it

wasn't a big deal ^{gain} for the privileges he enjoyed. But, the same level would be a success for a Nawazuddin Siddiqui or a Rajkumar Rao, considering the ordeal they went through.

^{childhood}
The anecdote about a father throwing his son's Rs. 100 note until he himself worked for it exemplifies the value of toil defined the value of note despite all being same monetary amount. Difficulties are, therefore, essential to make the success worth the effort & worth the wait.

Feedback (For OFFICE use only)

Structure		Content	
Question Interpretation		Total :	



b) What do you understand by the term "positive attitude". What are the identifying traits of persons with a positive attitude? How can we inculcate such attitudes?
(10 Marks, 150 Words)

Attitude of a person is the disposition or ~~behave~~ or tendency to act in a particular manner. It is his behavioural readiness.

Positive attitude is the one where a person's outlook or disposition is not grim despite adverse circumstances.

Identifying Traits:

- (i) Retention of ~~can~~ calm composure even if faced with challenges.
- (ii) Optimistic outlook towards situation
- (iii) willingness to tackle a challenge rather than harp about its unachievability.
- (iv) High Emotional Quotient.

Positive attitude can be mainly inculcated

using value education in schools

Another important factor is democratic parenting where parents help children explore their environment on their own.

Last but not the least, society plays a crucial role in a child's learning.

So, a more developed society (eg. Norway, Sweden) would have better attitude than less developed ones (eg. ~~Qatar~~, India)

Feedback (For OFFICE use only)

Structure		Content	
Question Interpretation		Total :	



Q.4) a) What do you understand by empathy? Is it always in congruence with rationality and objectivity? Examine. (10 Marks, 150 Words)

Empathy is the ability to actively understand the pain of others ~~or~~ by associating oneself with their situation and sharing their emotional burden.

It is higher level of understanding than sympathy which is passive..

It ~~need not~~ may be congruent with rationality & objectivity:

eg. In situations, where the easy course of action for victim is also one emotionally doable, then it may be congruent.

However, often it requires the empathiser to follow in the other person's footsteps even when realising the other person should be thinking about future and

not grieving about the past

Therefore, congruence depends on suitability of circumstances because empathy requires emotional understanding while rationality & objectivity requires dispassionate thinking.

Feedback (For OFFICE use only)

Structure		Content	
Question Interpretation		Total :	



b) "You don't teach morals, ethics, empathy and kindness in the schools. You teach that at home, children learn by example". Discuss the statement with suitable examples.

(10 Marks, 150 Words)

The earliest education the child receives is at his home. Parents are first teachers and home the first school.

The value system of a child is largely derived from his early age socialisation. As a child is likely to identify with one of parents as role models, he is likely to follow in their footsteps.

Here, one is reminded of Mahabharata: While both Kauravas and Pandavas took education from same guru and same teacher, Yudhishthira through his mother Kunti developed virtuous ethics while Duryodhana through his maternal uncle (Shakuni), developed comparatively

negative traits.

American author Daniel Coyle in his book 'The Sweet Spot' considers examples of two twin sisters who were raised in different homes but similar schools & yet ended up inculcating tremendously different attitudes.

The value education may be taught at schools but value systems are learnt at home.

Feedback (For OFFICE use only)

Structure		Content	
Question Interpretation		Total :	



Q.5) Envy is a negative emotion that eats a man from within. An envious person is filled with bitterness and revenge.

a) How does envy differs from jealousy? Also discuss how it impacts one's behaviour and handling interpersonal relations. (10 Marks, 150 Words)

Envy also has a positive component in the sense that it may encourage the person to achieve the level of the other person. Jealousy, on the other hand, is merely a negative emotion that focuses on wishing bad for other not good for oneself.

Impact on behaviour:

- (i) We try to emulate the other person
⇒ affects our distinct identity
- (ii) Reduces self-confidences & morale
⇒ Irrational decisions.
- (iii) Channelises energy towards unnecessary things ⇒ affects working ability

Impact on handling interpersonal relations:

- (i) Develops negative attitude towards other person
- (ii) Raises suspicion in personal relations
- (iii) Reduces warmth & weakens inter-personal bonds.
- (iv) affects team-work.

It is while it's good to aspire to achieve something, envy may also eat person from within, affecting his own abilities.

Feedback (For OFFICE use only)

Structure		Content	
Question Interpretation		Total :	



b) How can negative feelings such as envy be managed and controlled?

(10 Marks, 150 Words)

The cure lies in realising one's own worth. The envy is like chasing a mirage because a person is not after a substance but a mere illusion.

There's no guarantee that the person would like what he achieves but would certainly pay a high opportunity cost.

How to manage & control it?

- (i) Investing time & resources in building one's own abilities.
- (ii) Constructive engagement in a good hobby.
- (iii) Developing an internal locus of control to minimise external influences.
- (iv) Regular exercise & meditation to strengthen mind & body.

(v) giving up negative sense of competition and exploring one's own talents

If you know you yourself have a good ability, then positively channeling energy in improving it would yield much higher dividends than enjoying a harmless person.

Feedback (For OFFICE use only)

Structure		Content	
Question Interpretation		Total :	



Q.6) a) List any two women personalities who have inspired you. What qualities do you admire in them? How have you tried to imbibe those qualities in yourself?

(10 Marks, 150 Words)

Two inspiring women personalities for me are Sushma Swaraj and Indira Nooyi.

In ~~the~~ case of Mrs. Swaraj, it is her public-spiritedness, friendly-attitude and quality oratory that I admire the most. ~~She~~ In a political space dominated by men, she carved a niche for herself as a person and not just as a woman. This earned her respect from across political divides.

Indira Nooyi became CEO of PepsiCo India. Corporate culture, ~~too~~ is heavily biased against women due to phenomenon of glass ceiling. However, persistence, skill & strength helped her overcome

all challenges.

From Mrs. Suvaraj, I have learned to develop a pos helping attitude and public-spirit which is one of the reasons for choosing this exam.

~~Mr~~ In Mrs. Nogy's case, these are the qualities I've constantly tried to inculcate in myself. Persistence & strength are most essential for success.

Feedback (For OFFICE use only)

Structure		Content	
Question Interpretation		Total :	



b) How is attitude formed? Discuss how we can change the attitude of society towards women. (10 Marks, 150 Words)

Attitude is composed of 3 components

- (i) Emotional
- (ii) Cognitive
- (iii) Affective.

These 3 components together decide a person's attitude which decides his/her behavioural tendencies in a particular circumstance.

In most cases, it is society that shapes a person's attitude - However, through social influence and persuasion, an individual can alter societal attitude.

How to change society's attitude towards women:

- (i) Behavioural Campaigns like Beti Bachao Beti Padhao (BBBP)
- (ii) Roleplay in influential women like

successful actors, sports persons to engage with people through media.

(iii) ~~Imparting~~ Imparting sensitisation education early in school life to grow better adults.

(iv) Empowerment of women representatives in true sense.

Eg. In Rajasthan, a DM hosts "Coffee Picharcha" where only ^{local} women representatives are invited and their husbands cannot come.

With positive efforts, positive change can be inculcated.

Feedback (For OFFICE use only)

Structure		Content	
Question Interpretation		Total :	



c) "Honest disagreement is often a good sign" – Mahatma Gandhi. What do you understand by this statement in the present day scenario? (10 Marks, 150 Words)

~~Democracy~~

Statesmen & thinkers have always emphasised ~~with~~ on Free speech for an advancing society. ~~for~~ Voltaire said, "I may disagree with you; but I'll defend to death, your right to say it."

The statement emphasises the importance of freely allowing contrasting and competing ideas for a democracy to function. As Justice Chandrachud said, dissent is safety valve of democracy.

Hearing different opinions is in the interest of one & all because choosing an idea from ~~more~~ many is better than choosing from few.

It's an affirmation of right to information and right to know under article 21. Healthy disagreement means that everybody has an equal say in deciding the course of action.

It also affirms ~~as~~ another individual's right to hear all opinions before deciding. The statement could not have been more relevant than today when legislatures have been reduced to rubber stamps for executives.

Feedback (For OFFICE use only)

Structure		Content	
Question Interpretation		Total :	



PART - B

Q.7) You are a Secretary in the Ministry of Agriculture. Your Minister has proposed a fixed annual grant to farmers which is expected to cost the public exchequer heavily. Having already taken the decision, he asks you to come up with a research to support the scheme. After a lot of effort, you find that socio-economic benefit of the scheme is reaching only large farmers due to many intricacies in the selection of beneficiaries. You approach the Minister with relevant facts and ask him to plug the gaps in the proposed scheme, so that small and marginal farmers can benefit from this decision. However, he asks you to suppress the drawbacks, and actively promote the scheme through mass media as the electoral benefits are more important than socio-economic impacts. Elections are due in less than 3 months and the political party currently in power is expected to return back with a majority. Your promotion is also due around the same time. As a secretary you are expected to fully support and cooperate in the ministers' decision, and make the scheme a success, despite all the drawbacks in the scheme.

- a) Mention the different stakeholders in the above situation and also highlight their prospective interests.
- b) What are the ethical dilemmas faced by you in this situation?
- c) Some of the alternatives for you to handle the situation could be:
- Follow the commands of the Minister.
 - Insist on the publication of results and let the public decide whether it wants the scheme.
 - Call a press conference and brief the media about the results and the callous attitude of the Minister.

Suggest any other possible option(s). Evaluate all of them and suggest the best course of action, giving reasons for it. (20 Marks, 250 Words)

(a) Various stakeholders and their interests in situation are:

(i) Farmers: They're the immediate beneficiaries in of annual grant.

(ii) Minister / Government: who have the onus of satisfying public expectations as required by democracy

(iii) Me, the secretary: who has an indirect responsibility of good execution

to ensure public interest and minimum cost to exchequer.

(iv) Public, at large; Prosperity of farmers is essential for the entire nation as ~~only~~ that would make society more egalitarian.

(b) The primary dilemma is that of upholding public interest vs upholding directives of public representative.

Bureaucratic neutrality requires me to not judge the scheme by my own ideological disposition. But, my expertise ~~compels me to~~ and public orientation of my office ~~requires~~ compels me to oppose the scheme.

(c) Calling press-conference goes against the principle of bureaucratic anonymity as I'm supposed to be responsible directly to public representative only.

The minister is unlikely to accept my insistence on publication of result given he's already asking me to suppress the drawbacks.

I would try to convince the minister to improve the scheme to make its benefits more broad-based. As elections are due, ~~his~~ ^{your} (ruling) party would benefit more if more ~~citizens~~ ^{citizens} be farmers benefit. Even if you try to suppress the facts, ^{the} media would definitely highlight the drawbacks through their own research.

So, it's in his own as well as public interest to incorporate my suggestions.

However, even if he still insists on going ahead, I would have no choice but to support him, as in a democracy, the allocation & use of resources are decided by public will as expressed through their representatives.

Feedback (For OFFICE use only)

Structure		Content	
Question Interpretation		Total :	



Q.8) You are the PR head of a major airline in the country. Your team recently published appreciation towards a prominent personality by posting a photograph of your cabin crew with him. He has a very wide following on social media. This person was booked for an alleged assault of a female IPS officer, which happened a week ago. Upon publishing the post, there was widespread criticism and opposition from netizens and a call for boycotting your airline was endorsed by a large segment. As a reaction you instructed to pull down the post and published a formal apology to restrict the damage. Unfortunately, the supporters of this personality again called for boycotting the aircraft for the same.

a) How will you respond to this conundrum?

b) What are the responsibilities of social media platforms and users towards the society in the context of rising incidents of cyber bullying. (20 Marks, 250 Words)

(a) Assuming that the airline is private, profit orientation and thus, public image becomes an important concern. For a business to be profitable in longer run, it must also be seen to uphold ethical dimension.

Reuploading the photograph would mean that our airline has no value system and is easily swayed by opinions of ~~any section~~ solely for profit concerns.

As the assault is alleged, the person is not yet convicted and may even be innocent. Considering sensitivity of topic of sexual harassment, I would

first withdraw the apology and upload a new statement addressing both sections of divide.

I would clarify our position as not endorsing the innocence/guilt of the person unless law takes its regular course. The airline had no intention of influencing the opinion for or against the personality and it was a normal photograph.

(b) Cyber bullying refers to harassment of a person/group/entity using internet as a means. It's a growing social and legal issue and children are most vulnerable targets.

Responsibility of social media platforms.

- (i) Moderating the content to restrict hate speeches or harmful messages.
- (ii) use of Artificial Intelligence (AI) to ~~and~~ non-intrusively restrict/block offending users.
- (iii) Taking strict action against any violations that are reported & verified.
- (iv) Aiding security/police agencies.

Responsibility of users.

- (i) Adhering to a code of conduct etc.

social media as in normal life-

- (iii) Raise awareness among new & old users against cyber-bullying.
- (iv) Actively reporting any violation & demoting such content.
- (v) Public opinion against platforms that do not enforce such controls.

For social media to become a truly democratic space, it must accommodate and respect all users, their privacy and their identity.

Feedback (For OFFICE use only)

Structure		Content	
Question Interpretation		Total :	



Q.9) You are a senior professor of a department in a Central University. Over the years you have worked with and supervised candidates from a variety of backgrounds. In fact, candidates are eager to work under you because of your inclusive and compassionate way of handling things. Mr. X is a blind candidate and is pursuing his Ph.D. under your supervision for the last 3 years. You have seen him working consistently very hard and sincerely. He belongs to an economically deprived background and has already exhausted all his resources in this pursuit. You want Mr. X to complete his Ph.D. on time and help him find a good job. He has recently submitted his final thesis after 3 years of course work. You are known to be strict as far as the rules of the University and quality of research work is concerned. While reviewing the thesis you notice that a significant part of the final thesis has been plagiarized, well above the permissible limit. This is against the policies and rules of the University. If the external evaluators recognise the duplication in thesis with any other existing body of work, then it can also affect your reputation.

a) Indicate the values at conflict in this case.

b) Consider these options.

1. Considering that rules and regulation in the submission of thesis do not give any relaxation in the quality of the work to a disabled candidate, you become compassionate and overlook the breach.

2. Pursue the matter strictly and reject the thesis as any level of plagiarism cannot be tolerated.

Evaluate each of these options and suggest how would you respond to this situation, giving reasons. (20 Marks, 250 Words)

(a) The values at conflict are those of empathy, compassion and tolerance on one hand while that of professional integrity, meritocracy and truthfulness on the other.

At one hand, I'm inclined to overlook the issue considering Mr. X's disadvantaged position and background. On the other, it reflects poorly on Mr. X's sincerity and commitment towards his work.

(b)

option 1: It would be wrong to overlook the breach. The rules & regulations of a university are generally drafted after inputs and concurrence of faculty members and any deviation would be ~~more~~ unethical & even, illegal.

Quality of work can't be compromised even though additional facilities may be provided to overcome accessibility issues.

option 2: Completely rejecting the thesis would destroy Mr. X's 3-years hardwork which may further discourage & dishearten him.

Both options are inappropriate.

I would rather call Mr. X and seek his comments on the plagiarised content and the reason for the same. If he has accessibility issues, I would follow up with authorities to help him out so that he can work on improving it.

However, if ~~be~~^{it} was intentional and he "hoped" that I would overlook it, then I would sternly advise him to work harder rather than going 'around' the job.

In case he needs help, I would actually try to help ~~as~~ him and ~~at~~ also ask some other students to help him. I would give him additional time to revise his thesis and ~~to~~ create original content.

Letting go of plagiarised content sets a poor precedent and also undermines work of ~~good~~ other scholars.
genuine

Hence, it can't be tolerated.

Feedback (For OFFICE use only)

Structure		Content	
Question Interpretation		Total :	



Q.10) You are the senior HR manager in a leading IT company which is making a name for itself in the domestic and international markets. You have recently hired candidate Z belonging to a transgender community. This was published in major national and local newspapers for an inclusive hiring policy. It was after a lot of exhaustive search based on your requirement that you found this particular candidate Z. Z is highly qualified and is highly suitable for the post recruited. Z was indeed happy to join the company. However, you have been receiving information that Z has been facing issues of unwelcoming behaviour from their colleagues. From rude comments to instances of social exclusion, Z is facing a tough time in the company. Given that both men and women and senior staff is being either indifferent or co-opting the incidents in favour of majority, you had no choice but to warn the people involved about their behavior. This discrimination has affected Z's professional efficiency as well as confidence. Office space has become an arena for mockery of this able candidate. You are feeling sorry for Z. Z is forced to submit a resignation letter to you.

a) You have the following options before you.

- Accept the resignation letter and relieve the candidate of their trauma.
- Reject the resignation letter and ask the candidate to adjust.

Discuss the merits and demerits of these options. Can you suggest any other option with proper justification?

b) Suggest measures to be taken to reform the workplace culture to make it more inclusive.

(20 Marks, 250 Words)

(a)

Accepting the resignation letter has following drawbacks:

(i) It would bring poor publicity to our firm considering that major newspapers would cover this story.

(ii) It depicts my firm of a highly qualified & suitable candidate.

(iii) It goes against ethical principles.

Though it would be easiest option, I would reject it for above reasons

See ~~ask~~

On the other hand, asking the candidate to adjust would give a tacit acceptance to wrongful behaviour of other staff members. In future, this can prove harmful for the work-culture of the firm as staff-members may make it a habit against any other candidate. Therefore, it sets poor precedent to ask Z to adjust.

I would first try to see some other position for Z where ~~he~~ ~~she~~ Z would be more comfortable at working.

In case, it's not possible, I'll take action against some of his co-workers for poor decorum at the office. This should create deterrence.

I would also encourage my firm to hire more members from transgender community, if suitable candidates are available.

Public appreciation of Z's work would raise his confidence and professional efficiency. I would also engage with media to pass-off regular comments appreciating Z and inviting ~~her~~ him to public events.

~~This ~~was~~~~ hopefully, positive public opinion would force the staff members to change their outlook towards.

(b) Workplace culture is the common understanding that a company's employees have regarding their jobs, objectives & company's goals.

It's a defining feature of work environment and often has a strong influence on employees.

How to improve it? (for inclusiveness)

- (i) sensitisation training of employees.
- (ii) Actively rewarding good conduct & discouraging bad one.
- (iii) Top-down influencing through conduct of senior staff members.
- (iv) Reforming processes, rules & regulations

A good & strong work-culture can add lot of productivity & ~~is~~ environment of an organisation

Feedback (For OFFICE use only)

Structure		Content	
Question Interpretation		Total :	



Q.11) There is a reported incident of brutal attack on doctor at a Medical College and Hospital after the death of a septuagenarian patient. It triggered to shutdown of healthcare services in medical colleges across the city as a mark of protest. A politician sought to inject an inflammatory, if not downright communal, narrative to this condemnable act.

Their colleagues in other government hospitals joined the protest, which paralysed patient services at medical college hospitals in the city. Doctors Forum has called for a shutdown of outpatient departments at all private and government hospitals to protest the attack on junior doctors at medical college. This has become a commonly reported phenomenon in recent years, and in fact, has been one of the key reasons for strike by medical fraternity.

- Suppose you are a close relative of the deceased, is it ethical to blame doctors or hospitals for loss due to death? Justify.
- Suppose you are a practising doctor. Mention ethical dilemmas involved in Nationwide Doctor's strikes. Would you support the protest?
- You being hospital Manager, what recommendations would you forward to your seniors to avoid a similar incident in the future?

(20 Marks, 250 Words)

(a) As a relative of the deceased, my anger against doctors stems from ~~a~~ the poor perception of negligence by government medical practitioners. Common public is ~~often~~ always at receiving end of doctors' negligence and callousness of administration add to their woes.

It may not be ethical to blame the doctor considering that he/she may have tried his/her best. However, the anguish at loss of loved one and poor quality of government hospitals coupled with perceived

irresponsible attitude of government doctors pre-disposes me to blame doctors.

(b) As a doctor, there is an ethical dilemma on counts of empathising with the patient or standing with my fellow doctors.

Why help patient?	Why strike?
(i) Professional ethics (ii) Life of a person above any grievance (iii) Why should he pay the price for what somebody else did	(i) To register protest with government (ii) To force administration to accept genuine demands (iii) Stand along professional fraternity for collective strength.

Ans B. Considering that life & death is ultimately in hands of God, a doctor

attacking a doctor is very wrong. This also puts a lot of stress on other doctors operating patients.

So, I would join the strike but, at the same time, not ~~not~~ deny any patient in need of emergency care.

① The ~~dem~~ doctor's strike has many dimensions :

- (i) ~~So~~ Inadequate staff puts ~~ps~~ too much pressure on existing doctors.
- (ii) Less funds & facilities.
- (iii) Deprivation of doctor's autonomy who alone can be best judge.

So, I would give following suggestions)

- (i) Increase staff strength, ~~so~~ including doctors & supporting staff to allow more time to each patient -

- (i) Providing for security cover to ward-off such incidents in future
- (ii) Sensitisation training of doctors to make them more compassionate in dealing with patients.
- (iv) If possible, public awareness regarding ~~ex~~ externalities involved in treatments beyond doctor's control.

Feedback (For OFFICE use only)

Structure		Content	
Question Interpretation		Total :	



Q.12) You are in charge of a flood-affected district in the capacity of a District Magistrate. The district is cut-off from other cities due to water deluge resulting in limited resource availability. Around ten thousand flood-hit people are displaced from their homes and are living in relief camps. Food is being prepared in a common community kitchen and is barely sufficient to feed all the people.

It has come to your notice that people of a certain community are raising voice against common kitchen and co-shelter. They are asking for separate shelter and kitchen, in which food is to be prepared by their own community members. Their demand is being supported by certain political elements, who want to fuel sectarian and religious sentiments for their political motives. This has resulted in minor skirmishes and serious polarization within in relief camp. You are under constant pressure due to depleting supplies and limited manpower.

- What are the ethical issues before you? Which issue would you take up on priority basis?
- What steps would you take to normalize the situation?
- Is adherence to the notion of religious purity or pollution even during a crisis makes one more religious?

(20 Marks, 250 Words)

(a) I have to ensure peacefulness inside the camp but still not cave into demands made being unreasonable.

If I allow separate kitchens, this would be akin to untouchability, which can't be permitted. However, not allowing them may create a standoff which is most undesirable in these difficult circumstances.

My first priority is to ensure food to all people. Dividing the shelters may divert supplies to one few people while denying others.

Second would be to prevent any

untoward incident that could exacerbate the problem.

•

(b) Firstly, I'll visit the camp and take note of ground situation. •

If the demand is minor, a warning to people would suffice to ensure peace.

However, if the elements are in rebellious mode, inflaming the situation may be a risky affair considering man power is limited ~~and~~ and district is cut-off.

Further, if a fight breaks out, the disadvantaged sections would suffer the most.

In such a scenario, I would first try to convince all that it's in their own interest to maintain peace &

harmony

Next, I would work to pick up ~~the~~ members with consensus to prepare and distribute the food. This is likely to be accepted.

In worst case scenario, if situation seems going out of hand, I would be forced to divide shelters to prevent damage to life. I would equally apportion resources and give direct manpower to ensure that no scuffle breaks out.

Ⓒ Religious purity / pollution is an archaic notion which has been rejected by thinkers even ~~so~~ in 19th century. Any religion that differentiates / discriminates should not be accepted.

In words of Swami Vivekanand,

Religion must justify itself with same rigour as science. &

~~Therefore~~, Moreover, humanity is the biggest religion. If crisis demands, then shedding all prejudices & rituals would be more religious thing to do rather than following religious dogmas.

Feedback (For OFFICE use only)

Structure		Content	
Question Interpretation		Total :	

Mentor Feedback Questions

- 1
- 2
- 3
- 4
- 5

Test Goal

- 1
- 2
- 3

Outcomes

-
-
-
-

Marking Scheme

Marks	Good	Average	Below Average
10 Marker	3.75 – 5.0	3.0 – 3.5	< 3.0
15 Marker	5.75 – 7.0	4.0 – 5.5	< 4.0

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