

Test Code: 31088

FIAS – 2020 – GS Paper 4

ForumIAS

ACADEMY

GENERAL STUDIES

Name Of Candidate	Rajesh Kumar Mohan		
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Mobile No.		Date:	10 December 2020

Time Allowed: Three Hours

Maximum Marks: 250

INDEX TABLE			INSTRUCTION	
Q. No.	Max. Marks	Marks Obtained	<p>1. Please do furnish Name, Email, Roll No and Mobile in the answer sheet.</p> <p>2. There are TWELVE questions printed in ENGLISH, all questions are compulsory.</p> <p>3. The number of marks carried by a question/part is indicated against it.</p> <p>4. Answers must be written in the medium authorized in the admission Certificate, which must be stated clearly on the cover of this Question-Cum-Answer (QCA) Booklet in the space provided.</p> <p>5. Word limit in questions, if specified, should be adhered to. Any page or portion of the page left blank in the Question-Cum Answer Booklet must be clearly Struck off.</p> <p><i>Any specific messages for ForumIAS Mentors/ Evaluators with respect to your copy? Write it here.</i></p> <p>-----</p> <p>-----</p> <p>-----</p> <p>-----</p>	
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Remarks:			Start Time 4:00	End Time 7:30
			Mode Of Examination :	Online <input type="checkbox"/> Offline <input type="checkbox"/>
			ECN CODE:	Evaluation Date:

Parameters	Excellent	Very Good	Good	Average	Poor	Very Poor
Language						
Structure						
Presentation						
Handwriting						
Content						
Attempt						

ADDITIONAL COMMENTS



Section - A

Q.1) a) Examine the relevance of following values in the context of Civil Service with suitable examples: (10 marks, 150 words)

1. Objectivity
2. Persuasion
3. Compassion
4. Anonymity

1. Objectivity is process of decision making based on true facts. It is foundational value of civil services (Nolan committee also emphasizes it). It helps state to solve problems confronting it

Example: To solve job crisis give MGNREGS during lean agriculture season

2. Persuasion is an act of social influence to change someone's attitude to a favourable point. A civil servant has to spread awareness among people about various government initiatives so persuasion is needed

Example: Remove vaccine hesitancy by persuasion.

3. Compassion is an active desire to help a person and acting to do that. In a poor country like India Civil servants provide essential services like food to people and should have compassion

Example : PDS officer making it easier for disabled to get food

4. Anonymity in civil services is basic feature of Parliamentary democracy. It avoids CS-politician conflict. Also in multiparty system it promotes trust.

Example : Cabinet Secretary provides policy inputs but remains anonymous. Finance Secretary helps making Budget but Minister presents it.

Feedback (For OFFICE use only)

Structure		Content	
Question Interpretation		Total :	



b) "Public money ought to be touched with the most scrupulous consciousness of honor". In the light of this statement discuss the values that should guide a civil servant when dealing with public funds. (10 marks, 150 words)

Whether it is money from taxes or borrowing, it is all funded by Taxpayers.

The values that should guide a civil servant while dealing with public funds are :-

1) Public Trust

Civil servant holds public funds as trustee so must ensure trust of public remains.

2) Doctrine of Appropriateness

The money should be used in most scrupulous and appropriate way to get 'bangs from bucks'

3) Directive Principles of State Policy

- Article 39 puts socialistic principle of equity while dealing with public money

4) General Financial Rules (GFR) say

that one should use public money as one would use one's own.

It would be prudent to be guided by Mahatma Gandhi's advice that even smallest expense should be documented and justified.

Case Study
DM in Odisha State Rashmitra used public money in bad way so was transferred

Feedback (For OFFICE use only)

Structure		Content	
Question Interpretation		Total :	



Q.2) a) It is during the times of distress and uncertainties that public servants need to display emotional intelligence and become pillars of strength for the society. Analyze this statement with focus on healthcare professionals in dealing with the pandemic.

(10 marks, 150 words)

COVID-19 pandemic has brought into light the hardships faced by 'COVID warriors'.

The present phase is a time of distress and uncertainty because:-

1) Healthcare professionals have to work extra time to help handle increased case load.

2) No one is aware about exact nature of disease (uncertainty).

The public servants have to display Emotional intelligence in such situations. They should be

aware about their stressful situation and handle it with various means.

For instance: Nurses of public hospital singing songs while a patient is discharged

Then only they can become pillars of strength to society by

1. Giving their services
2. Building trust in public health system

Case Study
A Chinese Nurse fell asleep while working in PPE. The video garnered huge support

In fact our honourable PM has also praised our health professionals for ensuring one of lowest mortality rates in world from SARS-CoV2.

Feedback (For OFFICE use only)

Structure		Content	
Question Interpretation		Total :	



b) Social media platforms are inherently wired to reinforce one's political and social attitude, irrespective of its ethicality. Critically Analyze. (10 marks, 150 words)

Social media platforms are online platforms which allow people with similar opinions, careers and otherwise to interact with other people.

Some people believe that these platforms like Facebook, Twitter, YouTube etc are inherently wired to reinforce one's political and social attitudes because:-

- 1) They create thought bubbles where's one's attitude is reinforced by more information (Cognitive component)
- 2) One becomes emotionally connected with one's opinion as they are associated with it on their feed.

3) Social media uses filters to create 'echo chambers'

However it is not completely true because :-

i) Political attitude is decided by other factors like leader's view, one's belief in ideology etc.

ii) Social attitude is influenced by

his/her upbringing

(eg) A person born in patriarchal society may continue to believe in dowry even when he gets social media message against it.

In the end it would

be right to describe social media as double edged sword.

Feedback (For OFFICE use only)

Structure		Content	
Question Interpretation		Total :	



Q.3) a) Without attitudinal reorientation of civil servants, Citizen Charter may remain another cosmetic change in series of administrative reforms. Examine.

(10 marks, 150 words)

Citizen charter is a document telling organisation's commitment to quality of service delivery. Recently Section 119A of Income Tax has given legislative backing to Taxpayers Charter.

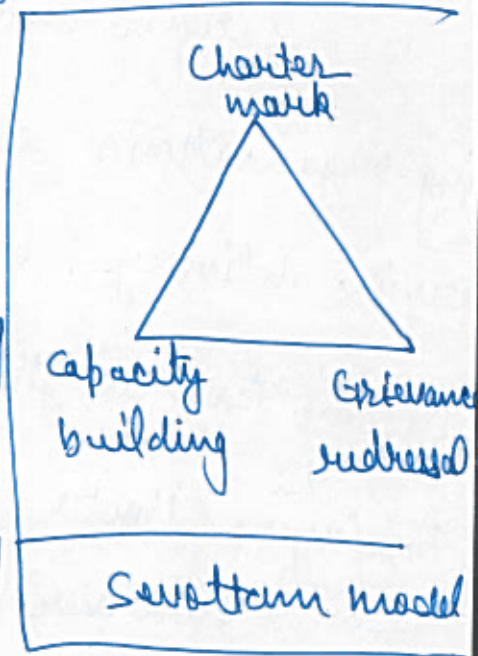
However citizen charter will not be effective without attitudinal change. In fact present landscape is marked by:-

- 1) Outdated charters in organisations
- 2) DARG has termed present charter as Topdown 'Managers Charter'.

This is because civil

servants attitude towards service delivery is lax and has following components

- i) Citizen Charter seen as useless exercise
- ii) No consultation with citizens while formulating citizen charter.
- iii) Attitude of complacency i.e. Chalta Hai



In order to change civil

servants attitude we should

- a) Give information / training to civil servants (cognition)
 - b) Promote work culture (emotions)
 - c) Implement servotam model
- Then only potential of citizen charter will be utilised.

Feedback (For OFFICE use only)

Structure		Content	
Question Interpretation		Total :	



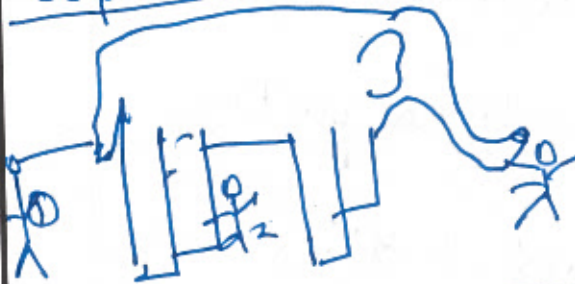
b) Jaina's philosophy of Anekantavada can help preserve the spirit of tolerance and peaceful co-existence in India. Comment. (10 marks, 150 words)

Jainism is one of oldest religions of India.

Philosophy of Anekantavada

believes that the reality is interpreted differently by the people. It is generally explained by story of 6 men and

elephant



1 → Broom
2 → Pillar

Fig: Differing interpretation of elephant by blind men

This can help to preserve tolerance and peaceful coexist by

1) Emphasizing that all religions

can be true. In India there is huge religious diversity - Hinduism, Islam, Christianity, Sikhism, Jainism, Buddhism. The ideology allows for people's coexistence.

- 2) will help one realize futility of indulging in communal conflicts.
- 3) There are multiple political parties in India. The philosophy helps in maintaining peaceful political culture.

In fact India's

Ganga Jamuna Tehjeeb is respected world wide.

Feedback (For OFFICE use only)

Structure		Content	
Question Interpretation		Total :	



Q.4) a) Can social changes be induced through force of law? Assess appropriateness of using law for bringing social changes. (10 marks, 150 words)

Law is ordinance of reason which enforces minimum moral standards and passed by Parliament in India.

Force of law can be used to bring about social change because:-

1) Laws have punishment provisions.

This ensures they are followed.

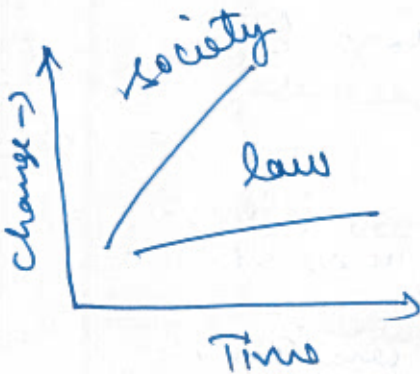
Eg: SC, ST prohibition of discrimination Act bars discrimination against SCs, STs and puts punishment.

2) Indian Constitution is a transformative

constitution and wants to bring social change) → Abolish untouchability
→ equitable wealth distribution

3) India has passed various social legislations eg Dowry prohibition Act, Female Triple Talag, Act etc

Appropriateness of law as means of social change



- i) Law if not implemented can be violated. eg Dowry law
- ii) Social change requires persuasion which may not be possible with law

Therefore even though some laws have been effective in bringing social change (eg Sati Abolition) but better means is social influence.

Feedback (For OFFICE use only)

Structure		Content	
Question Interpretation		Total :	



b) While civil servants require discretionary powers for better decision making and innovative problem solving, it may be misused and derail ethical governance. Comment.
(10 marks, 150 words)

Civil servants are given

discretionary powers.

These are helpful in

I) Better decision making because

i) Laws and rules can't predict all situations.

ii) It allows for creation of exceptions for some vulnerable sections who may not have documents.

II) Innovative problem solving because

i) Discretion allows one to use laws innovatively

eg use of section 144 during Pandemic

ii) Discretion gives scope for

taken new way to achieve goal
eg) Community policing to improve public order.

However it is also prone

to misuse:-

a) Can be used to commit corruption

eg) Coal Scam, Telecom Scam while allocating licenses.

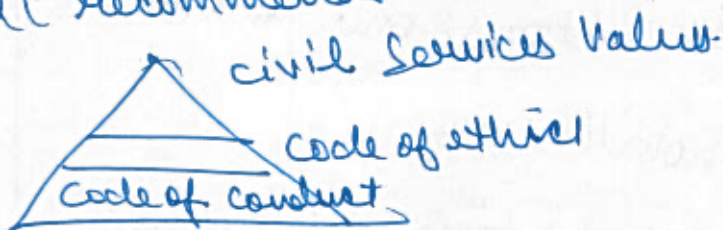
b) Can be used to suppress dissent

eg) misuse of Section 144.

Therefore there needs

to be safeguards to discretion. 2nd

AAC recommends Civil services code



Feedback (For OFFICE use only)

Structure		Content	
Question Interpretation		Total :	



Q.5) a) It is a crime against humanity to make a profit during any human tragedy. On the contrary, there should be empathy and concern about human suffering. Analyse in the context of ethical issues involved in the pre purchase agreements of Covid-19 vaccine between different nations and pharmaceutical companies.

(10 marks, 150 words)

Even before COVID-19 vaccine was cleared USA decided to buy all vials of one company even more in number than its population.

This highlights ethical issues that the response to prevent pandemic creates:-

1) Pandemic is an attack on whole humanity. Therefore vaccine should be a 'public good' as highlighted by Indian PM.

2) Some people capturing vaccines

goes against theory of utilitarianism.
It will reduce overall happiness.

3) Theory of social Justice believes that behind veil of Ignorance we will take rational decisions, Present competition is irrational.

Rather present crisis

demands

i) Global cooperation

ii) Developed countries should show empathy for poor people.

Not only purchase but

distribution of vaccine needs to be

based on empathy.

Feedback (For OFFICE use only)

Structure		Content	
Question Interpretation		Total :	



b) Probity in governance is an essential and vital requirement for an efficient and effective system of governance and for socio-economic development. Discuss.

(10 marks, 150 words)

Probity in governance is procedural uprightness in government which ensures values of good governance are upheld irrespective of person manning the office

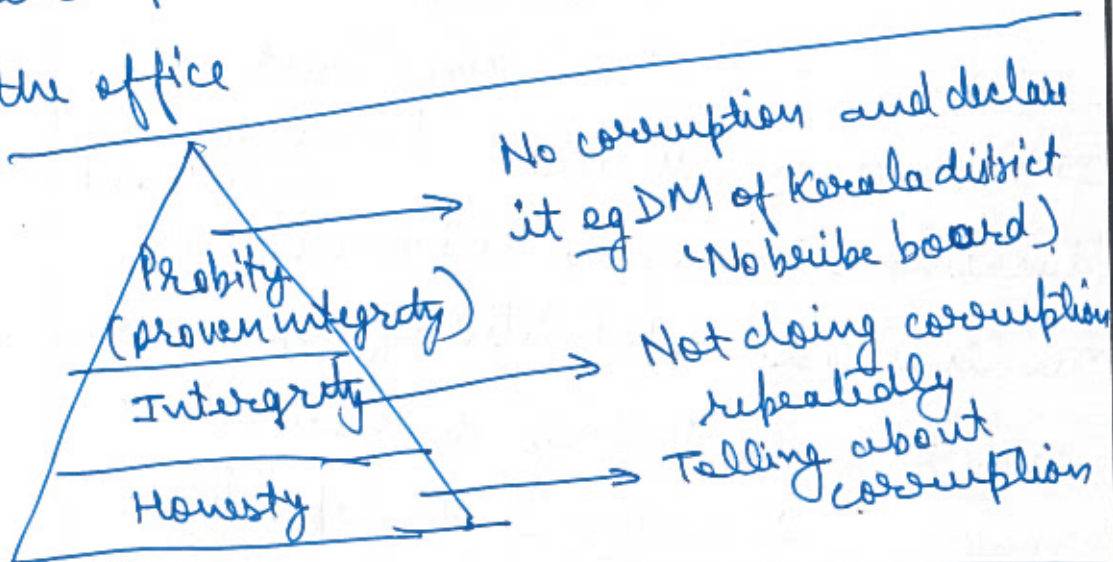


Fig: Probity in Governance

It is essential for efficient and effective governance because :-

- i) It reduces corruption
- ii) Promotes rule of law and

enforcement of rules
 iii) Ensures delivery of essential services on time.

It also helps in socio-economic development.

Case study
 Lack of probity in India made it soft state: Gunnar Myrdal

a) High probity → Economic policy certainty

↳ More Trust

b) It ensures health and education services are delivered to all. ↳ more investment

This increases capabilities of population and they contribute to economies's growth (Amaritya Sen's Capability Approach)

Probity in governance should be improved by new laws & institutions like Lokpal.

Feedback (For OFFICE use only)

Structure		Content	
Question Interpretation		Total :	



Q.6) Given below are quotations of moral thinkers/ philosophers/psychologists. For each of these, bring out what it means to you in the present context.

a) "In any moment of decision, the best thing you can do is the right thing. The worst thing you can do is nothing." n Theodore Roosevelt. (10 marks, 150 words)

Theodore Roosevelt wants to derive home the point that one should take decisions even in most pressing circumstances.

Even the worst decision is better than no decision. This is so because when a person makes a decision then he weighs pros and cons. After balancing the decision is generally better than no thinking. Also after decision the person can take responsibility.

For example when

confronted with a choice between doing a surgical strike or just ~~ask~~ summoning foreign diplomat, a leader must make decision. Taking no decision is worst decision.

For a civil servant decision making is a routine thing due to discretion available to him/her.

In case of Disasters like COVID-19 pandemic Tina Dabi, IAS in Rajasthan's Bhilwara district was praised for taking lockdown decision early.

Feedback (For OFFICE use only)

Structure		Content	
Question Interpretation		Total :	



b) 'When Men are Pure, Laws are useless; When men are corrupt, laws are broken' - former British PM Benjamin Disraeli (10 marks, 150 words)

British PM Benjamin Disraeli has emphasized on the link between character and law in a society.

When Men are pure means that they follow ethics in their conduct. In those cases laws won't be needed.

For eg Pure man will stop on red light, in a way making Traffic rules useless, even when no one is watching.

on the other hand when people are unethical and corrupt then laws are violent. For

eg: Despite presence of

Prevention of Corruption Act, 1986 India
witnessed 2G Scam, Adarsh Scam etc.

Therefore there is a need
to promote values in a country
which can be done by

- 1) Man making education in schools
(Swami Vivekananda's ideas) to
develop characters.
- 2) Ethical training of civil servants.

It would be right to

quote Aristotle

'Honest men don't need laws, while
dishonest men will find a way to
avoid laws'

Feedback (For OFFICE use only)

Structure		Content	
Question Interpretation		Total :	



c) 'Economic growth without investment in human development is unsustainable and unethical' Amartya Sen (10 marks, 150 words)

Amartya Sen is a Nobel laureate in Economics. He has proposed the Capability approach.

Economic growth is numerical rise in the value of GDP of a country. It is a quantitative idea. Economic growth without investment in human development (Health and education) is I) Unsustainable because this would take care of present needs only. When new skills needs are needed in future growth won't be possible.

Example: Illiterate population can not get jobs of Digital Sector

II) It is unethical because :-

↳ It creates inequalities in society.

↳ It denies most vulnerable sections any opportunity to participate in the growth process.

For eg. Unhealthy people may not be able to get a job.

Therefore, there is a need of capacity development. State should invest in education, skilling and health sectors. Then only inclusive growth is possible.

Feedback (For OFFICE use only)

Structure		Content	
Question Interpretation		Total :	



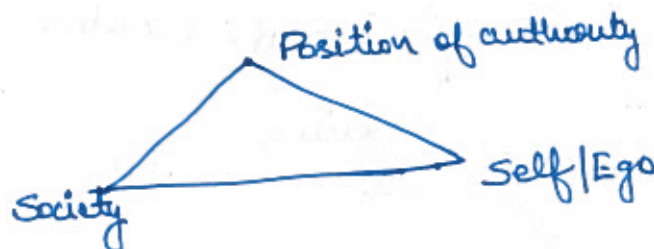
Section - B

Q.7) Stanley Milgram, an American psychologist conducted a scientific experiment to demonstrate how someone in a position of authority can influence people to behave unethically and against their wishes, proved that subjects often performed actions that were unethical when ordered to by a person in authority. It happened in case of German dictator Adolf Hitler also who ordered the killing of millions of people during World War II and could produce obedience.

Civil servants are generally both victims and perpetrators of this power of authority. Discuss how. What would be your course of action when stuck in a similar situation?

(20 marks, 250 words)

The aforementioned case study is about social influence, persuasion and propaganda. The various stakeholders are:-



Civil servants are both victims and perpetrators of this power of authority.

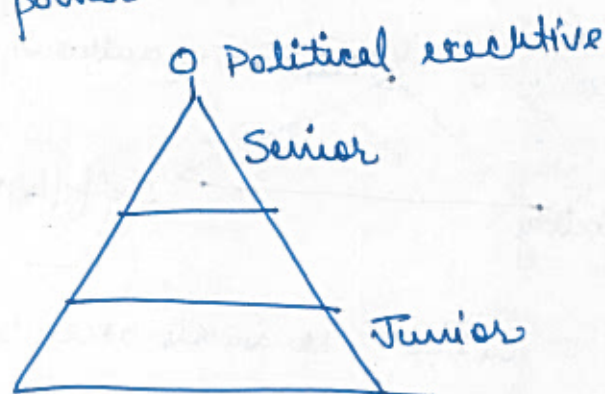
Victims

1) In a Parliamentary form of government

there are two executives - permanent executive and political executive.

Political executive decides the action to be taken by the government. In such cases Ministers are people with authority.

- 2) Bureaucracy is organised along hierarchical lines. The authority of senior has more power



Bureaucracy Pyramid

Perpetrators of power of authority

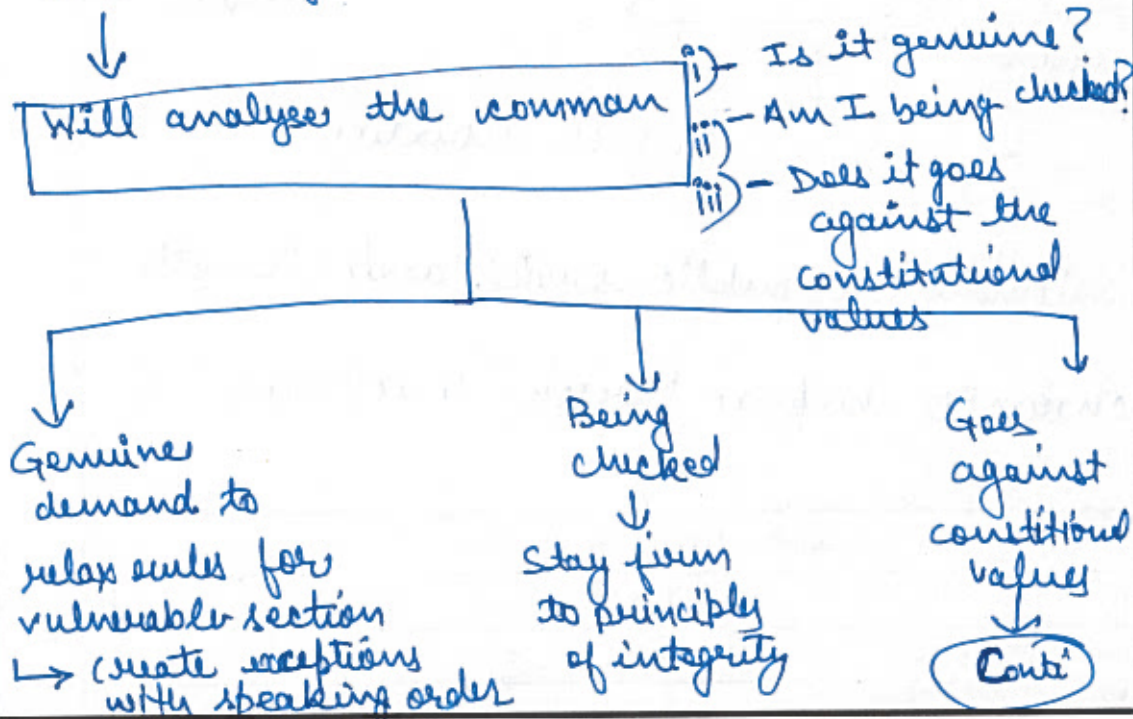
- 1) Civil servants make rules and implement the sovereign functions

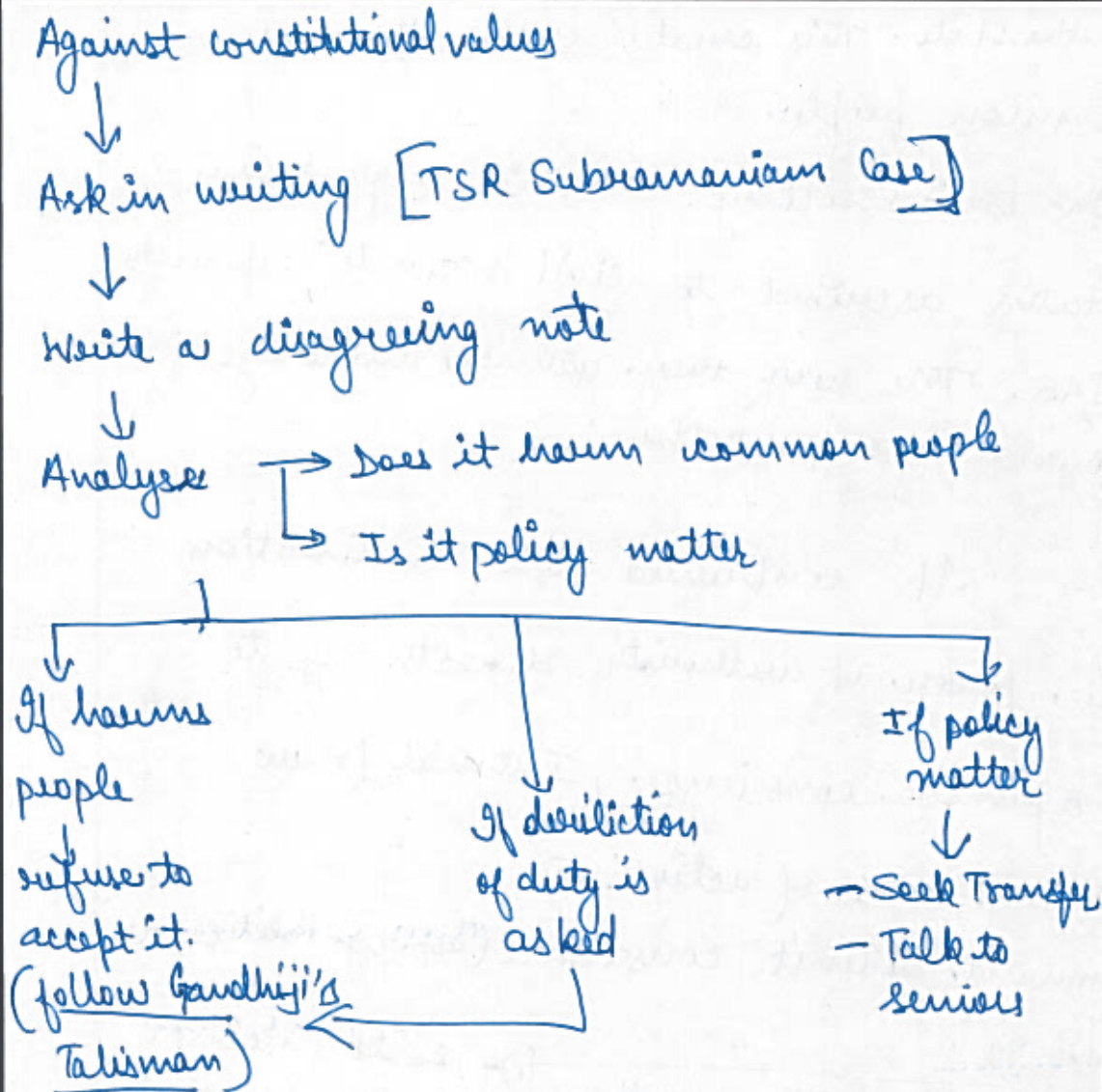
of the state. This creates authority over common people.

2) In Indian society there is high social status ascribed to civil servants especially IAS. This way they garner authority of power among youths.

If confronted with a situation where power of authority directs me to act against conscience, I would follow following course of action: -

Command against Conscience (esp. by Politicians)





In such situation

commitment to public service and strength of character helps a person to act morally.

Feedback (For OFFICE use only)

Structure		Content	
Question Interpretation		Total :	



Q.8) Sahdev and Aparna had a son named Abhijeet who was diagnosed with thalassaemia minor when he was just a few months old. Abhijeet thus, needed blood transfusion every three weeks, resulting in chronic weakness and a compromised immune system resulting in frequent illnesses.

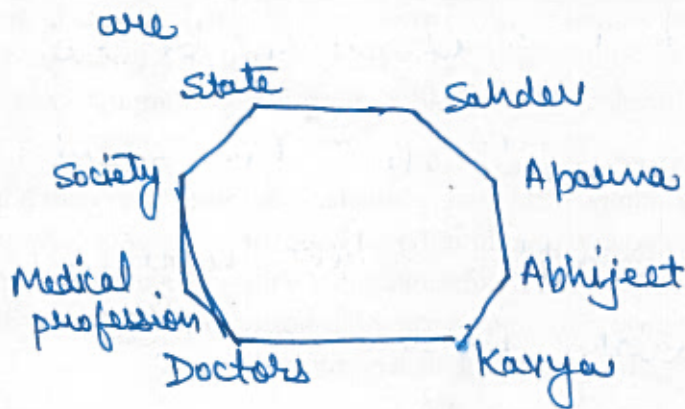
The permanent cure for Abhijeet's ailment was bone transplant, but due to no match in the family, it was not possible. The couple then found out about the concept of 'saviour sibling' and decided to go ahead with it. A saviour sibling is a child conceived through selective In vitro fertilization (IVF) as a potential source of donor organs or cells for an existing brother or sister with a life-threatening medical condition.

After many attempts, the couple finally gave birth to a healthy baby girl Kavya, who matched the criteria to be a donor for Abhijeet. However, Kavya had to grow and weigh 10 kg before she could donate stem cells for transplantation to save her critically ill brother. While the procedure of donating stem cells is not dangerous, it would be extremely painful.

- List the ethical arguments for and against the 'saviour child therapy'. Do you believe that it is ethical for a parent to give consent for donation of stem cells on behalf of infants?
- If the procedure also included risk to the life of the new born baby, would it still be a prudent therapy? Justify your answer. (20 marks, 250 words)

Article 21 of Indian Constitution

gives right to a dignified life to all people
right from the time a fetus becomes
viable in mother's womb (28 weeks of
gestation). The present case study highlights
ethical concerns coming up in Bioethics.
- The various stakeholders



a)

Saviour Child Therapy

Arguments for

- * Helps to reduce the suffering of a person eg Abhijeet's Thalassemia problem. (Utilitarian - happiness maximisation)
- * Advancement of Medical science
- * Non maleficence to both people.
- * Promotes trust and love in society

Arguments against

- * Deontologically wrong. Here humans are being used as a means to attain the cure of disease
- * No autonomy and consent taken of Kavya.
- * Dignity of Kavya has been reduced.

I feel it is ethical on part of parents to give assent/consent for donation of stem cells on behalf of infants because:-

i) Infant is unable to make the decision because he/she has no awareness of the issue.

ii) In Indian philosophy 'Mata Devo Petro devo' (Father and mother are divine) belief upholds parents right to decide.

iii) As ~~children~~ child's birth is decided by the conscious choice of father and mother so they have reaction rights over child. Infant parents mostly think for betterment of child.

b) Had the ~~procedure~~ procedure of 'Saviour sibling' included risk of life then it would depend on

- | | | |
|---|--|------------------------------------|
| <ul style="list-style-type: none"> i) Extent of risk ii) Permanence of risk | | <p>To quantify the ethicality.</p> |
|---|--|------------------------------------|

If the risk would have been substantially high then we may consider that the therapy would not be prudent because:-

1) Utilitarian logic

	Before Therapy	After therapy
	1. Disease child ⊖	1 dead child ⊖ ⊖ 1 child with no disease ⊕
Hedonian matrix	⊖	⊖ ⊖ ⊕ ↓ more pain hence unethical

2) Deontologically using some human's life as means goes against Categorical Imperative of Immanuel Kant.

In Bioethics Beaumont principles of Autonomy, Non-maleficence, Beneficence and Justice should guide our decision.

Feedback (For OFFICE use only)

Structure		Content	
Question Interpretation		Total :	



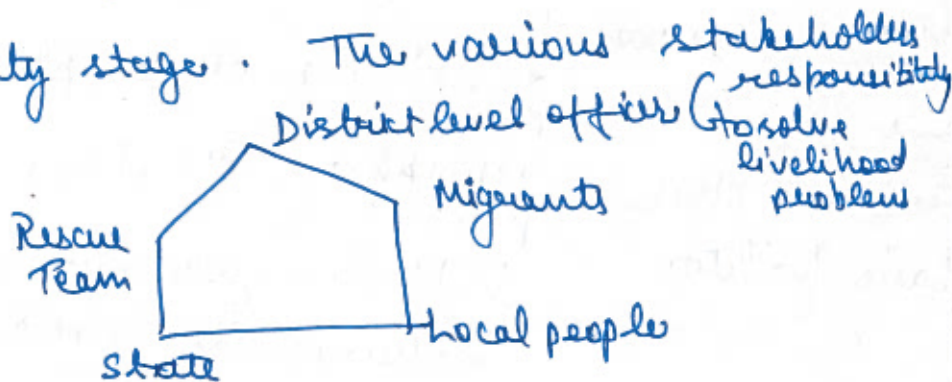
Q.9) You are a responsible and dedicated district level officer. Knowing your dedication towards the work, the government entrusted you with the responsibility of solving the livelihood problems of common people of a district named Birbhoom.

Birbhoom is a district in West Bengal hardest hit by cyclone Amphan. It destroyed thousands of homes, rendered many people homeless and without any means of livelihood. Some families lost their only bread earner. The cyclone washed away embankments, mud homes and fisheries, which thousands of families relied upon for their livelihood and sanitation infrastructure collapsed. Large areas of agricultural land are still water-logged. At the same time COVID-19 is deepening the crisis as many more are losing their livelihood because of the lockdown measures and some people are facing health issues.

An uphill task of rescuing people by maintaining safe distance between them is also a problem. Moreover, in last few weeks, thousands of migrants have also come back from cities across India to west Bengal. Most of them are placed in quarantine facilities, some are facing livelihood issues.

- a) In such a scenario, how would you manage the societal, livelihood and health issues of the affected vulnerable communities at the same time?
- b) Examine the qualities that help a public servant in tacking such crisis situations in a better manner. (20 marks, 250 words)

The present case study highlights the challenges a government functionary has to face during natural calamity stage. The various stakeholders are



Management

Societal Issues

1. Rescue of stranded people
2. Damaged social infrastructure.
3. Fear of conflicts

Immediate rescue operations with local resources
 ↓
 Call help from nearby areas and NDRF
 ↓
 engage community in rescue
 ↓
 Temporary shelters
 ↓
 Assess Damage
 ↓
 Build back better

Livelihood issues

- i) Absence of Jobs
- ii) Absence of education, skills
- iii) Food and other basic facilities

- i) Provide rations immediately using PDS system.
- ii) Skilling the people
- iii) Mapping the skills
- iv) Various government schemes like MGNREGA.

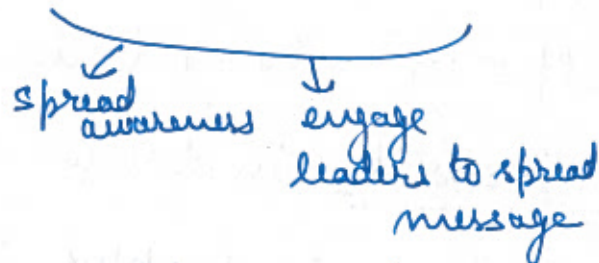
Health Issues

a) COVID-19 spread due to crowding

b) Mental issues with lockdowns

c) Fears of water borne epidemics

→ Ensure social distancing and universal mask mandate



→ Psychological support

→ ensure proper water drainage and epidemic preparedness

Case Study
Manodarpan

b) The various qualities that help a public servant in tackling such crisis better are

① Emotional Intelligence

Self Awareness	Social Awareness
Self Management (avoid Panic)	Social Management

→ Person should be aware that such situations are testing and require a 'calm' head.

- ② Leadership qualities to become effective member of team. As only teamwork helps in solving issues.
- ③ Objectivity in decision making where each issue is tackled in a policy guided by science eg social distancing.
- ④ Persuasion skills as people are difficult to convince in such circumstances.

The above case study has relevance to present day world. Welfare state should fulfil all its duties towards citizens.

Feedback (For OFFICE use only)

Structure		Content	
Question Interpretation		Total :	



Q.10) Law enforcement officers possess enormous amounts of power, which can be used against citizens to deprive them of their freedom, search them and their dwellings, seize their property, and use force against them. These powers are legally permitted under specific circumstances, and law enforcement officers are trained to know when these powers can be legally applied. As law enforcement officers rank among the most powerful occupations in society, what compounds their ability to use their power is that they are often in contact with relatively powerless and disenfranchised citizens who may be unable to resist an officer's illegitimate use of that power.

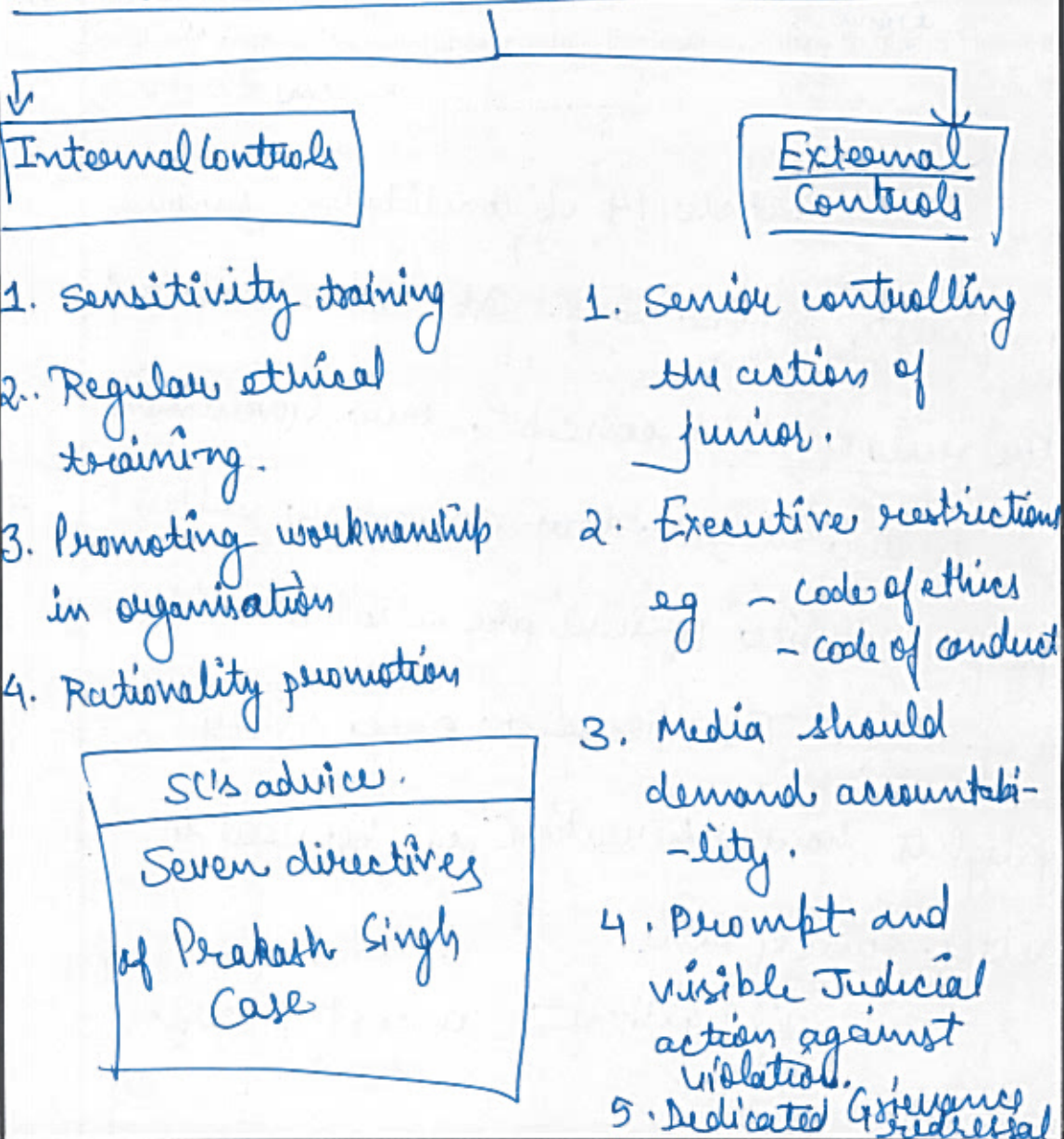
What measures can be taken to prevent illegitimate use of power by law enforcement officers? Would it help in achievement of our aim to make Indian police more sensitive and approachable? (20 marks, 250 words)

Article 14 of Constitution provides for equality before law. It is a component of the rule of law concept. Our Government works under rule of law to ensure welfare of people. Police officers are also bound by rule of law. The present case study highlights how discretion can be used to scuttle rule of law.

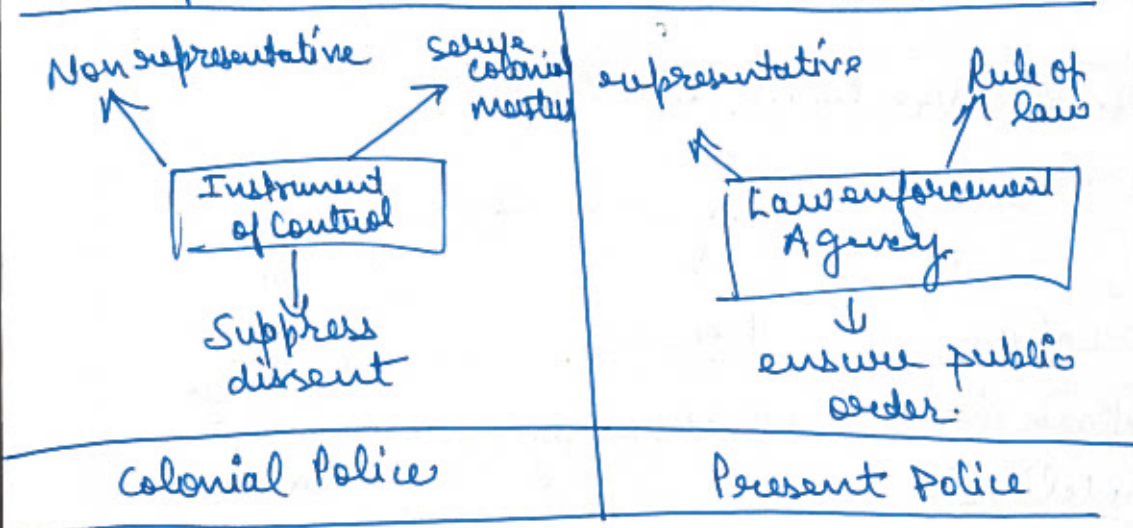
Illegitimate use of power

by law enforcement officers is reflected in news of fake encounters and people's harassment.

Steps/Measures to prevent Illegitimate use of power by law enforcement officers



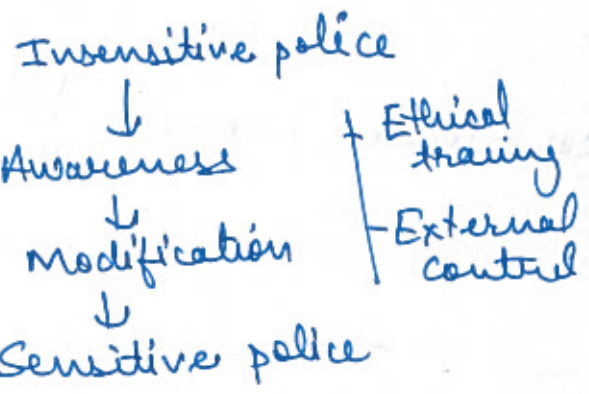
India wants to have a sensitive and approachable police.



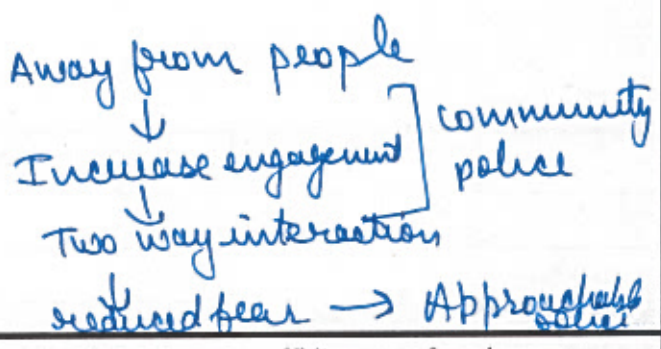
The abovementioned steps will help in achievement of such goal

by :-

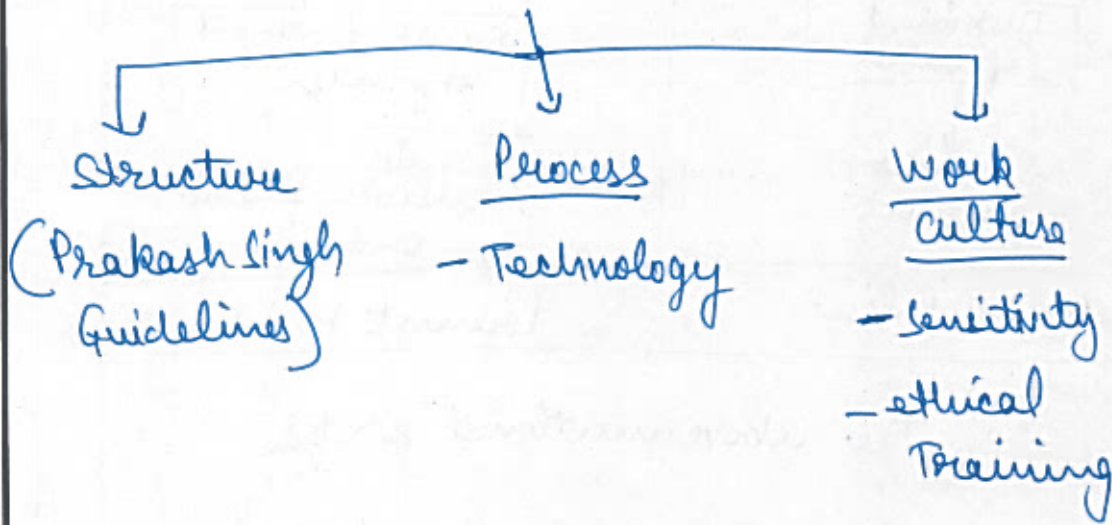
Sensitive



Approachable



In order to attain goal of SMART police we should go for a systemic overhaul of



Then only our police forces will become professional.

Feedback (For OFFICE use only)

Structure		Content	
Question Interpretation		Total :	



Q.11) You have recently started working for an international soft drink company as its quality control officer. The company sells its signature soft drink under the same brand name all over the world. The soft drink is very popular in India and generates substantial revenue for the company. While the drink is in compliance with the Indian regulatory criteria, you recently discovered during your inspection that the drink is less healthy compared to those sold in developed markets. This is due to a cheaper water filtration system used for Indian markets.

On bringing the issue in notice to your immediate manager, he simply ignored the matter saying that the company is following all the laws. On further enquiry, you found out that the other employees in the company are silent on the issue due to fear of losing their job. You also found out that your predecessor raised the same concern and was fired from his job.

Evaluating all the options available with you, what would you do in this situation and why?
(20 marks, 250 words)

Facts of the Case

- ↳ position of ego (working as Quality control officer)
- ↳ Soft drink company following law
- ↳ Quality lesser than global standards
- ↳ Fear of losing job.

Corporate ethics is guided by triple bottom line of people, planet and profit. In the present case study profit is given preference over people.

Evaluation of options

Option 1: Resign from the job

Merits	Demerits
<ul style="list-style-type: none"> ⊙ Prevented from cognitive dissonance as doing a job against principles 	<ul style="list-style-type: none"> ⊙ Loss of job ⊙ Negative impact on family. ⊙ Morally wrong and shows lack of courage

Option 2: Write a letter to the head of organisation detailing the issue and its impact on people's health

Merits	Demerits
<ul style="list-style-type: none"> * Head of organisation will be more concerned about <u>Brand equity value</u> of product. * It may solve the issue 	<ul style="list-style-type: none"> * Costs of installing new system. * Insubordination of immediate superior * Head may neglect advice

Option 3: Whistleblowing to media about the problem

Merits	Demerits
<ul style="list-style-type: none"> ① Matters comes in public light ② will resolve quality issue ③ Government may come with new regulations 	<ul style="list-style-type: none"> ① Against the loyalty to organisation. ② Adverse impact on company's reputation.

In the present situation

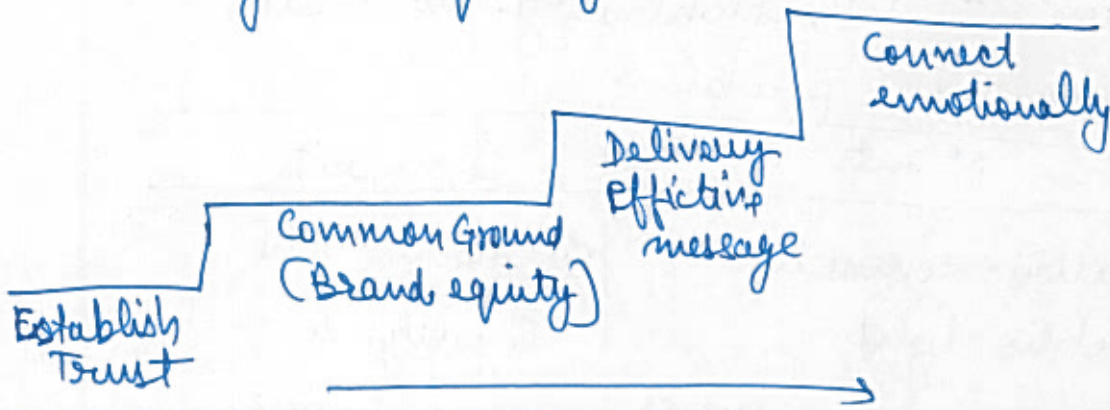
I would do the following:—

Step 1: Request a personnel appointment with the head of company.

Step 2: Bring research of impact of quality on people and brand image.

Step 3: Make a presentation to the head and persuade him/her

to change the quality



Persuading the head

Justification

Advantages of Present approach

1. Uses human values
2. Emotionally intelligent
3. Faith in people.

Disadvantages of other option

1. Ethics of resignation
(This will make all organisations full of yes men)
as others will resign
2. Whistleblowing needs a minimum threshold.

Feedback (For OFFICE use only)

Structure		Content	
Question Interpretation		Total :	



Q.12) You are the District Administrator of an area which is predominantly agriculture based and is experiencing high COVID-19 infection cases and related deaths. The government has recently introduced some legislations which would affect the farming sector.

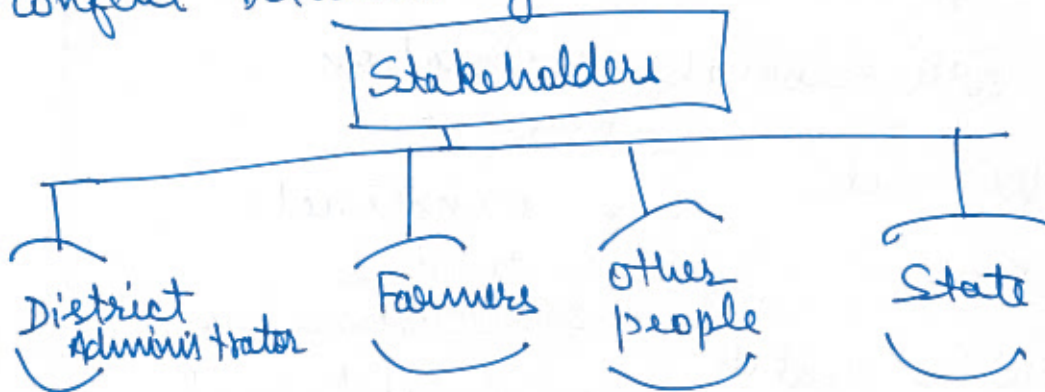
These new bills however, have generated a lot of discontent among the farming community in your district. Farmers have gathered in huge numbers to protest the new bills in the busy part of the city, violating the COVID guidelines like wearing masks or maintaining social distancing norms. Because of such a situation, the law and order as well as the health situation in your district has become vulnerable.

Given this situation, state your opinions on the following:

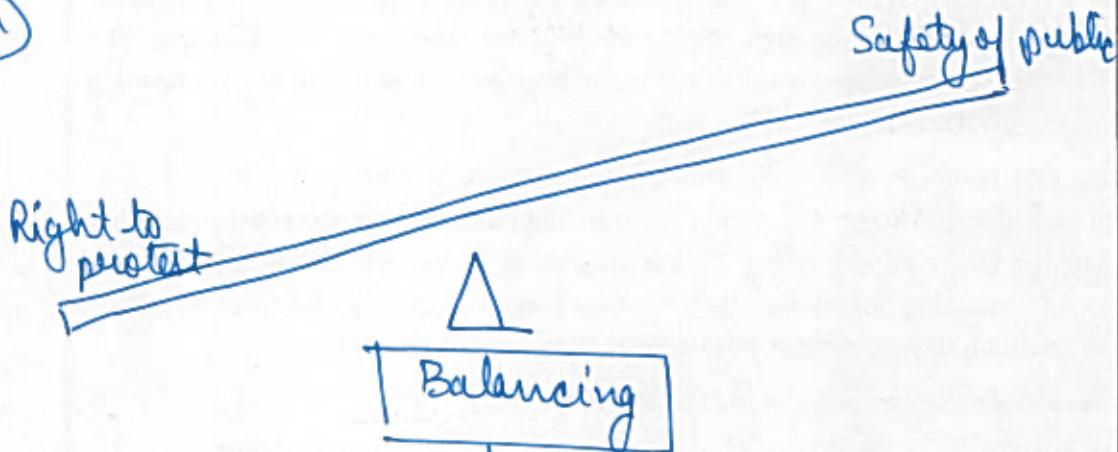
- a) How will you balance their right of the protestors and safety of the public?
- b) What will be your course of action in the given situation?
- c) Should the Right to Protest be suspended temporarily to arrest the Covid-19 infection wave? (20 marks, 250 words)

According to Mahatma Gandhi
the source of origin of rights lie in
the duties.

The present case study reflects
conflict between rights and duties



a)



The right to ^{peaceful} protest is a fundamental right under Article 19 of constitution.

However, reasonable restrictions are there on fundamental rights:—

i) These reasonable restrictions will help balance the two interests—

ii) Public order and Public health are both reasonable restriction

iii) Public order) → Peaceful
 → No obstruction to others

iv) Public Health) → Social distancing
 → Universal mask mandate.

b) My course of action would be as follows:—

Step 1: Assess the situation. Study crowd, location and information to them.

Step 2: Make emergency plans with reserve force

Step 3: If law and order situation then stop the ~~via~~ protest by

i) Requesting people to stop violence

ii) Telling about Pandemic impact on their health.

Step 4: If this fails then I would be forced to use appropriate force.
(By suggesting SP of district)

Step 5: Provide open ground for peaceful protest with circle marking to ensure social distancing.

Step 6: Spread information (true) about the farm bills.

c) Covid-19 pandemic has opened new concerns over rights of people. Some authoritarian regimes are using it to curb dissent.

Therefore during COVID-19 we should not suspend right to peaceful protest. We should ensure ~~a protest~~ that protest is peaceful and social distancing is followed.

Feedback (For OFFICE use only)

Structure		Content	
Question Interpretation		Total :	

Mentor Feedback Questions

- 1
- 2
- 3
- 4
- 5

Test Goal

- 1
- 2
- 3

Outcomes

-
-
-
-

Marking Scheme

Mark	Good	Average	Below average
10 Marker	3.75 – 5.0	3.0 – 3.5	< 3.0
15 Marker	5.75 – 7.0	4.0 – 5.5	< 4.0
✓✓	Key / Relevant Point		
✗	Vague / Irrelevant		

* Subject to change without prior notice.

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