

# ForumIAS

## ACADEMY

### GENERAL STUDIES

Name Of Candidate	DIVYA MISHRA		
Email Id.		Roll No.	2825904
Mobile No.		Date:	09/12/2020

Time Allowed: Three Hours

Maximum Marks: 250

INDEX TABLE			INSTRUCTION
Q. No.	Max. Marks	Marks Obtained	<p>1. Please do furnish Name, Email, Roll No and Mobile in the answer sheet.</p> <p>2. There are TWELVE questions printed in ENGLISH, all questions are compulsory.</p> <p>3. The number of marks carried by a question/part is indicated against it.</p> <p>4. Answers must be written in the medium authorized in the admission Certificate, which must be stated clearly on the cover of this Question-Cum-Answer (QCA) Booklet in the space provided.</p> <p>5. Word limit in questions, if specified, should be adhered to. Any page or portion of the page left blank in the Question-Cum Answer Booklet must be clearly Struck off.</p> <p><i>Any specific messages for ForumIAS Mentors/Evaluators with respect to your copy? Write it here.</i></p> <p>-----</p> <p>-----</p> <p>-----</p> <p>-----</p>
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<b>Total Marks:</b>			
<b>Remarks:</b>			Start Time   02:00 PM
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ECN CODE:		Evaluation Date:	



Parameters	Excellent	Very Good	Good	Average	Poor	Very Poor
Language						
Structure						
Presentation						
Handwriting						
Content						
Attempt						

ADDITIONAL COMMENTS



## Section - A

Q4) a) Examine the relevance of following values in the context of Civil Service with suitable examples. (10 marks, 150 words)

1. Objectivity
2. Persuasion
3. Compassion
4. Anonymity

### ① Objectivity

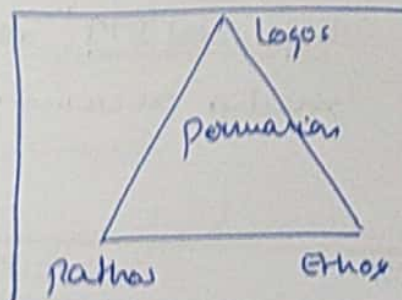
Quality of being scientific and logical while evaluating competing priorities or during decision making.

eg. PM Garib Kalyan Yojna targeted few vulnerable sections (eg. farmers, women SHGs) objectively for financial assistance during covid

### ② Persuasion

Quality of being able to commence influence others' process of thinking and thereby decision making by using compelling arguments

eg. Persuading people to use toilets in Swachh Bharat Abhiyan.



③ Compassion

Quality of having empathy, sympathy, care and ability to do something to relieve the distress.

- eg. Mother Teresa's compassion  
 eg. Ake Ravi Krishna (IAS) adopted a whole village ridden with violence and ~~was~~ enrolled for organ donation.

④ Anonymity

Quality of being invisible from media glare and limelight to ensure unbiased decision making without fear or favour.

- eg. any media advisory should come from Social media handle, "from the Office of DM" rather than with personal media account

Feedback (For OFFICE use only)

Structure		Content	
Question Interpretation		<b>Total :</b>	

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b) "Public money ought to be touched with the most scrupulous consciousness of honor". In the light of this statement discuss the values that should guide a civil servant when dealing with public funds. (10 marks, 150 words)

Public funds are entrusted with the civil servants to be utilized for public works under the principle of public interest.

### Values that should guide a civil servant

#### ① Fairness, equality and justice

So that needy and real beneficiaries are not excluded.

eg. Thakhand a woman died for not being able to produce requisite documents for availing PDS benefit.

#### ② Objectivity, sincerity, transparency and accountability:

To ensure funds are not embezzled or misappropriated or underutilized.

eg. Coal scam, spectrum scam (are lapses)

#### ③ Probity and professional integrity

It ensures that procedures for fund usage are complied with

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- ④ Conflict of interest should be overcome and there should be no erosion of administrative morality.
- ⑤ Courage of conviction and fortitude in case of undue pressure a civil servant should uphold public trust and not undergo the reversal of bureaucracy - politician and businessman (Vohra committee report)

Chaukya said, "like it is difficult to not taste honey within one's tongue, it is difficult for handler of ruler's money not to use it atleast".

But such tendencies can be curbed with Ethical surveillance, e-governance, RTI and citizen's charter.

Feedback (For OFFICE use only)

Structure		Content	
Question Interpretation		Total :	



Q.2) a) It is during the times of distress and uncertainties that public servants need to display emotional intelligence and become pillars of strength for the society. Analyze this statement with focus on healthcare professionals in dealing with the pandemic.  
(10 marks, 150 words)

Emotional intelligence, as per Daniel Goleman is the ability to be aware and regulate one's emotions as well as that of others for a particular objective.

Healthcare professionals - dealing with pandemic

Issue	use of emotional intelligence
① professional duty vs. self safety	They needed to work <u>long hours</u> in close proximity with infected people which requires <u>self-belief</u> and <u>commitment</u> .
② family duty vs. professional duty	chances of infections were also high to bring infection back at home e.g. A husband of one IPS died because of infection spread from her in Delhi.
③ Competing priorities	Patients afflicted from pandemic vs. other patients. Restricted hospital resources caused dispute which need

④ Putting others above self

to be handled with emotional intelligence

They were the warriors of corona battle and faced humanity's fight. Hence, needed to show more courage and resilience in the face of great personal sacrifice.

They showed self awareness, self regulation, social skills and unparalleled empathy. It gave strength to society and actualized "Vaidyo Paramo Hari" (doctors are equivalent to God).

Feedback ( For OFFICE use only )

Structure		Content	
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b) Social media platforms are inherently wired to reinforce one's political and social attitude, irrespective of its ethicality. Critically Analyze. (10 marks, 150 words)

Social media platforms are unique in terms of their velocity of digital content and enormous volume while veracity remain in Doldrums.

eg. Twitter posts and pep ups about political agendas.

### Reinforcing tendency

- ① Algorithms govern the individual's digital consumption
- ② Nudge economics
- ③ Psychometric targeting  
eg case of Cambridge analytics.
- ④ messages, alerts, peeps - of frequently searched interest areas.

### Neutral tendency

- ① This is merely a technology i.e. value neutral, individual is responsible for framing attitude.
- ② Cognitive, affective and conative tendencies of attitude should be used to confirm the authenticity of news.
- ③ Misinformation is externally added and not intrinsic to media

- ③ Controlled by those who own the media
- “ whoever owns the media owns mind ”
- ④ morally corrupt and intuitive media
- eg. Muzaffarnagar riots (2013) happened due to such social media posts

- ④ Attitude should be guided by belief system and not frivolous data.
- ⑤ Plato - held that rational beings can do no wrong.
- ⑥ Information should be filtered through wisdom to become knowledge - Kant

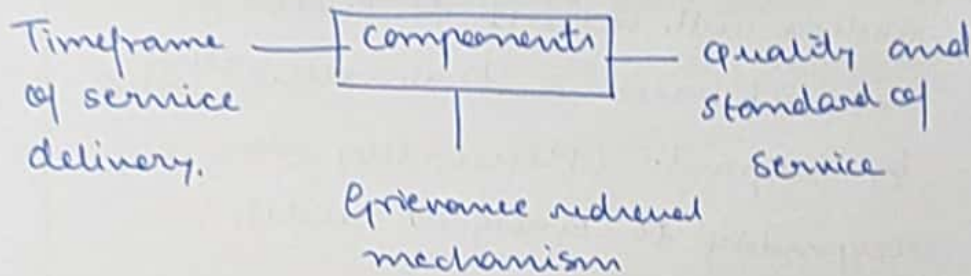
Gandhi held science without humanity is a social sin. Hence, time is apt for social media platform to ensure self-regulation and citizens (Netizens) be taught ethical consumption of digital content.

Feedback ( For OFFICE use only )

Structure		Content	
Question Interpretation		Total :	

Q.3) a) Without attitudinal reorientation of civil servants, Citizen Charter may remain another cosmetic change in series of administrative reforms. Examine.  
(10 marks, 150 words)

Citizen's charter the statement of commitment by the organization to their clients / citizens.



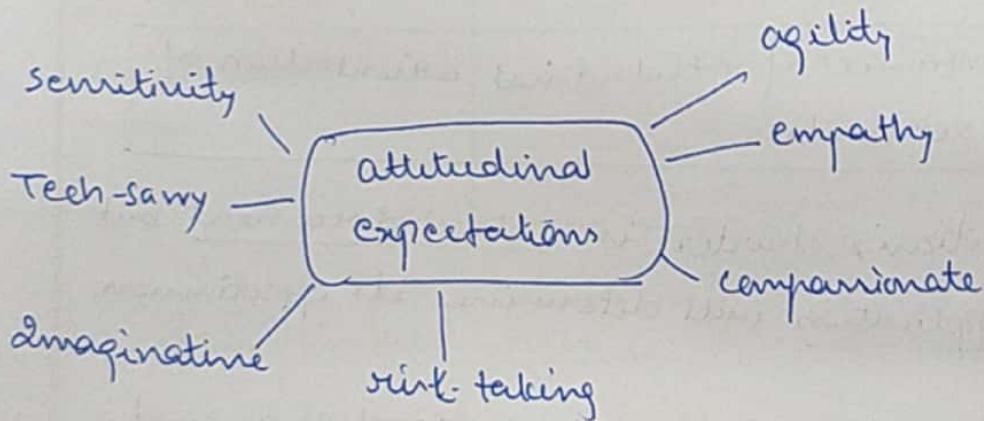
Importance of attitudinal orientation of civil servants

- ① Citizen's charter is ethical document but application will determine its effectiveness.
- ② Bureaucratic resistance to change and attitude of moribund inactivity will defeat the purpose.
- ③ Requirement of addressing grievance demands regular checks and agility and spirit of service

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④ Quality of service need to be aligned with beneficiary's expectations which demands bureaucratic sensitivity.

of Election commission is pondering linking Aadhar with voter ID to ensure internet based and remote voting by migrants (Hence, they are responding to emergent needs).



## Rousseau's social contract theory

demand / civil servants to fulfill their duty of citizen service and citizen charter in an instrument to enable that.

Feedback ( For OFFICE use only )

Structure		Content	
Question Interpretation		<b>Total :</b>	

b) Jaina's philosophy of Anekantavada can help preserve the spirit of tolerance and peaceful co-existence in India. Comment. (10 marks, 150 words)

Jaina's theory of Anekantavada is "theory of plurality of reality", which means reality can be described from multiple view points.

If one adheres to one's own view as an absolutist it will lead to Ekantavada i.e. fallacy of single predication.

Anekantavada: tolerance and peaceful coexistence

① It is reflective of ongoing post-modernism where every opinion is right but relative.

eg. liberalism vs. egalitarianism debate

② We are country of countries with huge cultural and linguistic diversity

eg. language issue - Assam andolan (1979-85)

- Gorkhaland demand

eg. cultural distinctiveness

- Naga demand

① It will usher religious harmony along the secular ideals.

cf. Khalistan movement

cf. Ayodhya - Babri Masjid type issues could be resolved with talk than with violence (Gadhara incident)

② Preserves ethical relativism and Inclusivism over exclusivism.

cf. India is a salad bowl not a melting pot.

cf. right to religious and linguistic minorities for education institutions (Article 29 and 30)

"Ekam sat viprah Bahudhe vadanti"

(Truth is one learned interpret it differently).

Hence we should enable sarva dharm sam bhava spirit.

Feedback ( For OFFICE use only )

Structure		Content	
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Q.4) a) Can social changes be induced through force of law? Assess appropriateness of using law for bringing social changes. (10 marks, 150 words)

Duguit held "laws are expression of social necessity". The commonly held norms and social requirements take the form of law when they gain sovereign consent.

of Sati was banned in 1929 by British law on social movement by Raja Ram Mohan Roy and Ishwar chandra vidyasagar.

### Laws can bring social change

- ① Laws have normative and punitive element which invokes universal obedience.
- ② They are objective and universally applicable.
- ③ The police acts as an enforcement agency to ensure the obedience.
- ④ Judiciary ensures no one goes unpunished on violation.

of Dowry prohibition Act reduced the cases of dowry harassment.

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of Decriminalization of gay marriage  
changed social outlook

Laws are not sufficient to bring social change

- ① laws do decide the direction in which society should move and not where society actually moves.
  - of glass ceiling and sexual harassment still prevalent despite laws.
  - of Sabarimala subjudice despite violating Civil Rights Act, 1955.
- ② Adherence to laws may not be followed in private sphere of life.
  - of case of IPS beating his wife. (MP)
- ③ Social morality depends on socialization and social control forces too.

Though laws are the state's command to ensure just social order and should be coupled with behavioural interventions.

Feedback ( For OFFICE use only )

Structure		Content	
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innovative problem solving, it may be misused and derail ethical governance. Comment. (10 marks, 150 words)

Discretion is the -governance vacuum or space where no law / official guideline exist. One is required to use ethical guidance from religion, conscience, moral thinkers etc. to solve the issue.

ef. discretion of allocating funds to road construction or ICDS / mnm.

ef. during strict control, the ground officer uses innovation to solve the issue.  
Chetan Singh Rakhore (DCP) Bangalore sang national anthem to allay anti-CAA protesters.

Discretion: Better decision making and Innovative problem solving

① To reduce governance deficit and ensure appropriate fund utilization.

ef. Bhilwara model of using technology to curb corona outbreak

② Risk taking and ensuring empathetic administration.

cf. Sanjukta (IPS) addressing Bodo militancy areas with empathy and force

### Core of misuse of discretion

① To maximise one's personal wealth, favouritism and nepotism

② Indulging in bribe / nexus with politicians or criminal.

cf. Vikas Dubey case - many police officials were found to be in collusion.

③ Compromising interests of vulnerable section

Need of the hour is to ensure the ethical training and ethical surveillance.  
Minim Satyanishtha (Railways) ensures ethical practices.

Feedback ( For OFFICE use only )

Structure		Content	
Question Interpretation		Total :	

Q.5) a) It is a crime against humanity to make a profit during any human tragedy. On the contrary, there should be empathy and concern about human suffering. Analyse in the context of ethical issues involved in the pre purchase agreements of Covid-19 vaccine between different nations and pharmaceutical companies.

(10 marks, 150 words)

Recently, advanced economies are seen to be engaging in vaccine pre-purchase and bulk-buying leading to vaccine nationalism.

It creates haves and have-nots due to economic and diplomatic disparity.

Ethical issues in pre-purchase agreement

- ① self-centrism and acquisitiveness while forgetting the virtue of common humanity.
- ② It fosters unhealthy competition and undermines cooperation.
- ③ It creates class conflicts (Marxian idea)
- ④ Against equality, equity, justice and fairness of vaccine access.

- poor countries will get the chance at last and suffer longest.

⑤ Against common good approach

Peter Kropotkin had remarked, "human as a species has survived because of cooperation, had it been competition, we would have been destroyed."

⑥ It is against human ideals of liberty and democratisation of vaccine distribution process.

GAVI Alliance and WHO's solidarity trial and ACT Accelerator programme are ensuring the global vaccine governance.  
But we need to realize "we are involved in mankind, with any man's death we diminish."

Feedback ( For OFFICE use only )

Structure		Content	
Question Interpretation		<b>Total :</b>	

b) Probity in governance is an essential and vital requirement for an efficient and effective system of governance and for socio-economic development. Discuss.

(10 marks, 150 words)

Probity is the strict adherence to the highest ideals of honesty, integrity, rectitude, moral uprightness and decency. It is not merely avoidance of bad conduct. It ensures procedural integrity and compliance of process.

Probity : efficient and effective governance

- ① Risk management approach  
Ensures due compliance of procedure without lapses
- ② Favours rule of law and ensures objectivity in decision making.
- ③ Important for effective utilization of public funds and ensuring quality of service delivery.
- ④ Efficiency is increased due to on-time completion of tasks
- ⑤ Effectiveness by impact maximization of process

### Probity: Socioeconomic development

- ① Conducive of transparency and accountability which ensures zero tolerance for corruption and public welfare.
- ② Benefits vulnerable section with attitude of welfare and not wiping out welfare funds due to leakages in fund flow.
- ③ It ensures inclusive and sustainable development.

eg T.N. Sheshan - Electoral reforms

eg Sam Pitroda led work.

Probity is the enabler of sound governance which is su-raj (good governance) and realizer sabka saath, sabka vikas sabka wishwas.

#### Feedback ( For OFFICE use only )

Structure		Content	
Question Interpretation		<b>Total :</b>	



Q.6) Given below are quotations of moral thinkers/ philosophers/psychologists. For each of these, bring out what it means to you in the present context.

a) "In any moment of decision, the best thing you can do is the right thing. The worst thing you can do is nothing." □ Theodore Roosevelt. (10 marks, 150 words)

Above quote highlights the need to be righteous and actively involved. It enjoins one to take wrong path ever. Rather to remain silent or do nothing. Hence it favours the deontological ethics favoured by Kant and Gandhi.

① Edmund Burke has said, "triumph of evil shows that good men did nothing".

eg. evil of corruption is due to people's indifference and quiet acceptance towards it.

② climate change needs individual awakening and take daily changes of waste less water, planting trees, vegetarian diet, driving in carpooling way etc.

③ An action by a moral agent carries force of change and that is why

Gandhiji said, "be the change you wish to see in the world."

- ④ Daily segregation of waste contributes to sanitation drive and not doing it is not ommission but commission of ignorance.
- ⑤ Ongoing Xenophobia and Hatred in the international sphere needs immediate attention by reforms in UNSC and WTO etc.

'Not doing anything attitude' enables wrongdoers to win in the moral battle of right and wrong. Bhagwad Gita also commands "Karmanye vadhikarante ma falshu kadacham" (Nishkarm Karma).

Feedback ( For OFFICE use only )

Structure		Content	
Question Interpretation		<b>Total :</b>	





b) "When Men are Pure, Laws are useless; When men are corrupt, laws are broken" - former British PM Benjamin Disraeli (10 marks, 150 words)

Above quote highlights what Plato also said centuries ago that wise men do not need laws and wicked will never follow them.

### Interpretation

- ① Rational beings or moral agents have several sources of ethical guidance from which they can derive source of action.
  - eg. an upright citizen would need law to stop at red light.
  - eg. a moral agent will always respect woman as an equal.
- ② Purity contains inherent nature of man as Rousseau said in individual will there is higher self that thinks about community.
- ③ Laws are merely expression of social will of society, in pure, laws are redundant.

④ However, when people are corrupt even laws can't stop them.

eg. PNB fraud - Nirav Modi  
or Vijay Malaya

They knew law but violated it with malafide intent.

⑤ Laws do not cover everything and corrupt people find loopholes in text of law to evade punishment

eg. tax evasion

Laws and morality of individual need to coalesce to bring about a Ramrajya or ideal society. Dharma (conduct / code) should be the guiding light in life.

Feedback ( For OFFICE use only )

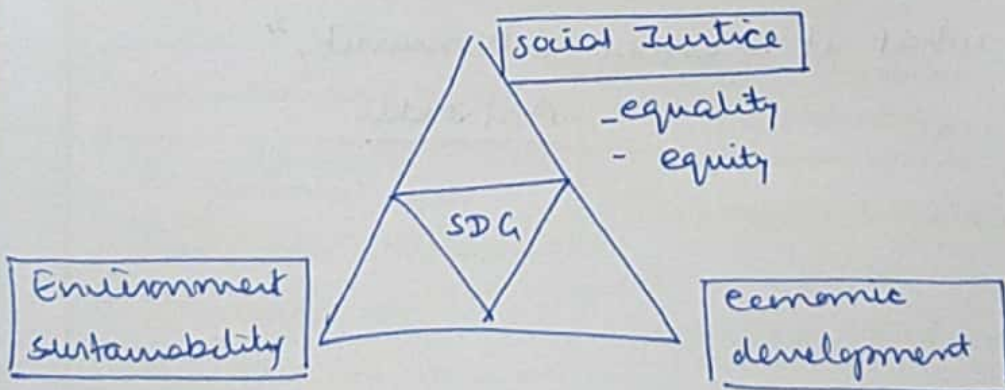
Structure		Content	
Question Interpretation		<b>Total :</b>	

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'Development is freedom' said Amartya Sen  
(10 marks, 150 words)

'Development is freedom' said Amartya Sen. The freedom comes with socio-economic development where people have capability to attain moral and physical adequacy.

- ① mere economic growth does not ensure the right to personality and self-actualization.
- ② India with \$3 trillion GDP - world's 5<sup>th</sup> largest economy has 373Mn people with multi-dimensional poverty.
- ③ Development should be sustainable as highlighted by Brundtland report



- ④ Bhutan follows gross happiness index rather than gross development index to gauge human development.

⑤ Protagoras said "Mano mensura" i.e. man is measure of all things.

⑥ There should be universal health coverage (Ayushman Bharat), universal education (RTE, 2009), skill upgradation, financial inclusion, digital literacy and access to basic means to life.

It is high time that 'G' in our GDP become green from gross.

"what becomes in human  
what it becomes is humanity"

— Aristotle

Feedback ( For OFFICE use only )

Structure		Content	
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Section - B

Q.7) Stanley Milgram, an American psychologist conducted a scientific experiment to demonstrate how someone in a position of authority can influence people to behave unethically and against their wishes, proved that subjects often performed actions that were unethical when ordered to by a person in authority. It happened in case of German dictator Adolf Hitler also who ordered the killing of millions of people during World War II and could produce obedience.

Civil servants are generally both victims and perpetrators of this power of authority. Discuss how. What would be your course of action when stuck in a similar situation? (20 marks, 250 words)

Above case highlights the issue of professional duty of obedience to official orders and conscientious dissonance that might follow if the said order is against morality and value system.

my vision

"civil administration is an amalgamation of saintlihood and manlihood"

	civil servant as victim	as perpetrators.
①	Professional call demands following the orders or else face <u>transfer</u> or <u>bad ACR</u> .	Themselves engage in the immoral use of <u>authority</u> and use huge <u>monopoly</u> over government resources

② cf. Ashok Khenka  
(IAS Haryana) has been transferred 52 times in his career

cf. Akhand Pratap Singh (IAS)

UP IAS Association called him out as the most corrupt officer.

③ Authority as per Badin means enforceability and command (it cannot be violated)

Engaging in the corrupt practices  
cf. embezzlement of funds under MPLAD

④ Punitive action as discomfort to families

Sanskritisation of corruption (Subhas Bose)

⑤ Compromises the spirit of civil services towards selfless and harms public trust.

Nexus between bureaucrats, politician and businessman  
- Vohra committee report

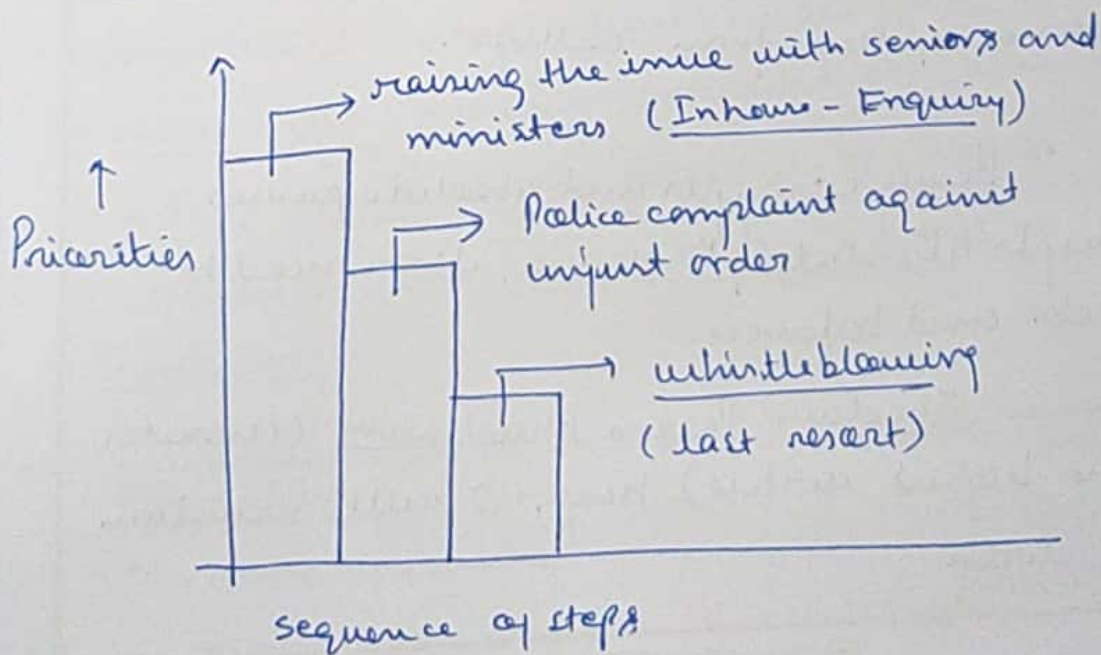
⑥ Political interference in civil service matter  
Prakash Singh case (2006)

cf. Vikas Debey  
Kempas gangster cum politician  
many police officials were in collusion

### course of action in similar situation

- ① Enough constitutional safeguards are present to handle the immoral orders
- ② Legislative routes - Representation of Peoples Act, 1951, Prevention of Corruption Act, 1988 etc.
- ③ code of conduct and code of ethics  
Civil services (Conduct) Rules, 1964 can serve as a guide
- ④ moral voice, conscience - should be followed

### Action Priority chart



## Justification

- ① In house enquiry - will make the process participative with multistakeholder engagement
- ② Police complaint will be coercive action.  
Aristotle said, "Power and virtue cannot co-exist" but rule of law safeguards the rights
- ③ Whistleblowing (Edward Snowden or Satyendra Dubey, NHAI engineers). It saves system from collapse

"Power corrupts and absolute power corrupts absolutely". Hence, there need to checks and balances.

Sheelam Param Bhushnam (character in the highest virtue) - Hence, I will maintain my virtue.

Feedback ( For OFFICE use only )

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Q.8) Sahdev and Aparna had a son named Abhijeet who was diagnosed with thalassaemia minor when he was just a few months old. Abhijeet thus, needed blood transfusion every three weeks, resulting in chronic weakness and a compromised immune system resulting in frequent illnesses.

The permanent cure for Abhijeet's ailment was bone transplant, but due to no match in the family, it was not possible. The couple then found out about the concept of 'saviour sibling' and decided to go ahead with it. A saviour sibling is a child conceived through selective In vitro fertilization (IVF) as a potential source of donor organs or cells for an existing brother or sister with a life-threatening medical condition.

After many attempts, the couple finally gave birth to a healthy baby girl Kavya, who matched the criteria to be a donor for Abhijeet. However, Kavya had to grow and weigh 10 kg before she could donate stem cells for transplantation to save her critically ill brother. While the procedure of donating stem cells is not dangerous, it would be extremely painful.

- List the ethical arguments for and against the 'saviour child therapy'. Do you believe that it is ethical for a parent to give consent for donation of stem cells on behalf of infants?
- If the procedure also included risk to the life of the new born baby, would it still be a prudent therapy? Justify your answer. (20 marks, 250 words)

Above case highlights the issue of 'parental rights' vs. right of infant or unborn child. It questions, as to when the human right become enclaved on a human. Are they extrinsically decided by parents or given by the virtue of being born as a human.

My vision

“ Homo mensura ”

man is the measure of all things

(a) Ethical arguments

for save child  
therapy

Against save  
child therapy

① Beneficial for the ailing child who is suffering for no fault of his own.

Pain inflicted to the donor child

② Altruistic notion of stem cell donation

Against the health-preservation rights of donor

③ It is not life threatening to the donor.

Against Hippocratic oath of primum nil nocere

④ upholds values of humanity, compassion, love, kindness

Parents cannot decide bodily donations as child is an individual with her own rights

Competency of parents to give consent in such cases

## It is ethical

- ① Parents are the causal reason of child's existence.
- ② Legally parents can decide in care of minor
- ③ Parental love cannot discriminate between healthy / unhealthy child
- ④ Therapy will not harm kavya too much.

## It is unethical

- ① Parents do not have the divine power to do this
- ② Contested across the countries about the parental right to abort / sacrifice sibling  
e.g. Poland abortion ban protests.
- ③ They are causing pain to one child without her consent

## ⑤ In case of risk to newborn baby

### It will be prudent

- ① Medical treatment of genetic diseases do involve risk
- ② without risk there cannot be any reward

### Justification

- ① It will be a ray of hope for the sick child
- ② medical risks are concomitant part of medical success.

It will not be prudent

### Justification

- ① One child is already suffering and making another child suffer too is against parental morality.
- ② Kavya's convenience till purpose has become her brother's treatment.
  - ↳ Against Kantian dictum that, "human being are always ends and never means".
- ③ Risk should not be taken on top of already pain inflicting method.
  - ↳ Robs her off her human right to life, health, love and dignity.

Hence, causing her risk will not be a prudent therapy. Science should have humanity and humanity is the goal of safeguarding rights, dignity and health (Macpherson)

#### Feedback ( For OFFICE use only )

Structure		Content	
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Q3) You are a sincere and dedicated district level officer. Knowing your dedication towards the work, the government entrusted you with the responsibility of solving the livelihood problems of common people of a district named Birbhoom.

Birbhoom is a district in West Bengal hardest hit by cyclone Amphan. It destroyed thousands of homes, rendered many people homeless and without any means of livelihood. Some families lost their only bread earner. The cyclone washed away embankments, mud homes and fisheries, which thousands of families relied upon for their livelihood and sanitation infrastructure collapsed. Large areas of agricultural land are still waterlogged. At the same time COVID-19 is deepening the crisis as many more are losing their livelihood because of the lockdown measures and some people are facing health issues.

An uphill task of rescuing people by maintaining safe distance between them is also a problem. Moreover, in last few weeks, thousands of migrants have also come back from cities across India to west Bengal. Most of them are placed in quarantine facilities, some are facing livelihood issues.

- In such a scenario, how would you manage the societal, livelihood and health issues of the affected vulnerable communities at the same time?
  - Examine the qualities that help a public servant in tacking such crisis situations in a better manner.
- (20 marks, 250 words)

Above case highlights the issue of livelihood, health and societal insecurity of vulnerable population on account of coupling of a disaster and corona lockdown.

Subject matter	Facts of the case	Values at stake	Stakeholders
livelihood security	COVID lockdown	Compassion	Homeless people
Health	Cyclone Amphan	Sympathy	Migrants
Sanitation	Migrant coming back	emotional integrity	Farmers
		Objectivity	Me
			Rescue force

## a) Societal issues

- ① Homelessness - preparing local community centres like schools/hospitals for mass evacuation and temporary shelter.
- ② Resource management  
engaging with NGOs (Akshaypatra), CSR division of firms, Bill and Melinda Gates foundation for the medical aid, fooding and clothing.
- ③ Post-disaster trauma management with community support and SHG programmes.
- ④ Sanitation challenge  
community toilets building (at present) and for long term disaster-resilient building construction.
- ⑤ families of primary breadwinners' death should be given compensation and expedient help in shelter/food/medical aid.

Livelihood issues

- ① Engaging in MGNREGA, PM gram sadak Yojna, Jeevika mission under National Rural livelihood mission.
- ② Community volunteers for Panchayat works (as is done in Karnataka)
- ③ Upgradation in skills for better livelihood opportunities under National Skill development mission.
- ④ Off-farm activities of Horticulture, apiculture, poultry etc promotion.
- ⑤ The post-disaster<sup>e</sup> reconstruction and rehabilitation can employ many people on public pay roll.

Health issues

- ① ASHAs, ANMs and Anganwadis must be engaged immediately.
- ② Help from NGO, civil societies and health insurance under Ayushman Bharat could be utilized.

## Qualities that help in better tackling of situation

- ① Compassion, love, kindness, empathy  
(to relate with the suffering of the victims)
- ② Objectivity, impartiality, unbiasedness  
(while prioritizing beneficiaries for support measures)
- ③ Emotional intelligence and social intelligence  
(to deal with conflicts and persuasion where social engagement is needed)
- ④ Leadership, Probity, Integrity, Honesty  
(to motivate people and ensure the substantive justice and not just procedural justice to affected)
- ⑤ Efficiency, effectiveness and equity

Crisis is an extraordinary situation. but it must not be forgotten that it also gives extraordinary opportunity to ordinary people to come together and build back better.

### Feedback ( For OFFICE use only )

Structure		Content	
Question Interpretation		Total :	





Q.10) Law enforcement officers possess enormous amounts of power, which can be used against citizens to deprive them of their freedom, search them and their dwellings, seize their property, and use force against them. These powers are legally permitted under specific circumstances, and law enforcement officers are trained to know when these powers can be legally applied. As law enforcement officers rank among the most powerful occupations in society, what compounds their ability to use their power is that they are often in contact with relatively powerless and disenfranchised citizens who may be unable to resist an officer's illegitimate use of that power.

What measures can be taken to prevent illegitimate use of power by law enforcement officers? Would it help in achievement of our aim to make Indian police more sensitive and approachable? (20 marks, 250 words)

Above case highlights the case of misuse and abuse of power by law enforcement agencies which may compromise the civil, social and political liberties of the vulnerable section who lack agency to resist.

My vision

"When ~~love of power~~ of love overtakes the love of power, world will know peace"

Ethical mapping

① "Power corrupts and absolute power corrupts absolutely"  
- Lord Acton

# ForumIAS

- ② Gandhi's - Talisman that asks to keep the most vulnerable at centre before deciding on next course of action
- ③ Government's heritage of ANTYODAYA rise and welfare of the bottom of the pyramid population

Measures to prevent illegitimate use of power

- ① Institutional measures
- strict norms of organizational checks and balances.
  - online complaint platform - from citizens
  - In-house enquiries (checks)
  - Police ethics offices to look into violation
  - punitive measures in cases of police excesses.
- ② Legal measures
- Civil service (conduct) rules, 1964 - to be made more stricter.

o Protection under Article 311 be made subject to enquiry

③ Behavioural changes

o attitudinal change that, "Savious cannot be destroyed"

o Gender sensitisation and moral training in dealing with SC/ST/elderly/PwD sections

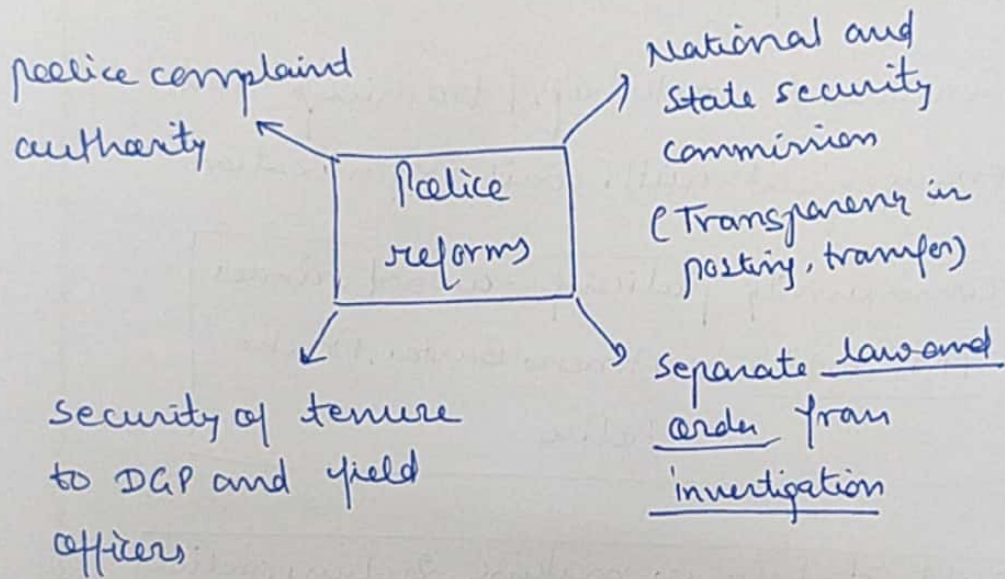
o Seminars / workshops / trainings and engagement with civil organization

community policing - award winner  
Arif Sheikh - Ancho Bantar, Ancho  
Police

Would it help in making Indian police more sensitive and approachable?

- ① Institutional and legal measures will help in delineating wrong from right
- ② To safeguard honest and zero-in on the wrongdoer.

- ③ Police needs to develop emotional intelligence and sensitisation to deal with vulnerable masses.
- ④ Prakash Singh judgment by Supreme court in 2006 called for following.



SMART police (Sensitive, mobile, agile, responsive and tech-savvy) is the need of the hour. Proper police management will ensure ce suprabandhe rashtra Samriddhi (better managed police for a better nation)

Feedback ( For OFFICE use only )

Structure		Content	
Question Interpretation		<b>Total :</b>	

Q.11) You have recently started working for an international soft drink company as its quality control officer. The company sells its signature soft drink under the same brand name all over the world. The soft drink is very popular in India and generates substantial revenue for the company. While the drink is in compliance with the Indian regulatory criteria, you recently discovered during your inspection that the drink is less healthy compared to those sold in developed markets. This is due to a cheaper water filtration system used for Indian markets.

On bringing the issue in notice to your immediate manager, he simply ignored the matter saying that the company is following all the laws. On further enquiry, you found out that the other employees in the company are silent on the issue due to fear of losing their job. You also found out that your predecessor raised the same concern and was fired from his job.

Evaluating all the options available with you, what would you do in this situation and why? (20 marks, 250 words)

Above case highlights the issue of corporate social responsibility and an employee's professional integrity. While economic return of low input cost is sound business but is socially disastrous and malafide.

Stakeholders	Values	Facts
① Me (Quality Control officer)	① Professional probity	① Violation of quality norms
② Senior and colleagues	② Fiduciary responsibility	② Quiet acceptance among employees and boss
③ Consumers	③ Truth	③ malafide mistake
④ Board of Directors	④ Courage of conviction	
⑤ Regulatory Authority		

## ForumIAS

(Don't Write anything in)

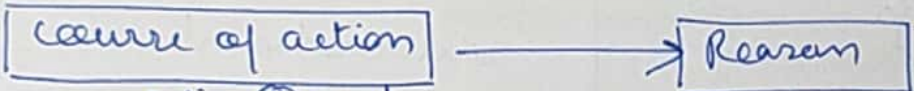
Option	Merits	Demerits
(A) I will do nothing	<ol style="list-style-type: none"> <li>① My job will be saved.</li> <li>② Conformity with peers and good terms with boss.</li> </ol>	<ol style="list-style-type: none"> <li>① Crisis of conscience</li> <li>② Hampers my <u>professional integrity</u></li> <li>③ violation of <u>consumer rights to good quality product</u></li> </ol>
(B) I will complaint to senior manager or CEO	<ol style="list-style-type: none"> <li>① He might not be knowing about the issue, so he would interfere</li> <li>② Possibility of addressing the issue at company level.</li> </ol>	<ol style="list-style-type: none"> <li>① CEO also might ignore.</li> <li>② Job might be lost</li> <li>③ Complaint will not solve the problem</li> </ol>
(C) I will complaint to CEO and Board of directors	<ol style="list-style-type: none"> <li>① My <u>moral convictions</u> will be upheld</li> <li>② safeguard larger societal interest</li> </ol>	<ol style="list-style-type: none"> <li>① Probable Job loss</li> <li>② Issue could be blown out of proportion</li> <li>③ Plant could be shut by <u>media</u></li> </ol>

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if issue remain unaddressed I will inform FSSAI (regulatory body)

- ③ Upholds the corporate's social accountability
- ④ Parity with international consumers

gets involved which will lead to livelihood losses to many.



- option (C) and,
- ① I will first complaint to the CEO and if unaddressed
  - ② to the Board of directors (if not resolved)
  - ③ The Government regulatory body and consumer tribunal
  - ④ Involvement of NAO, and civil society organisations

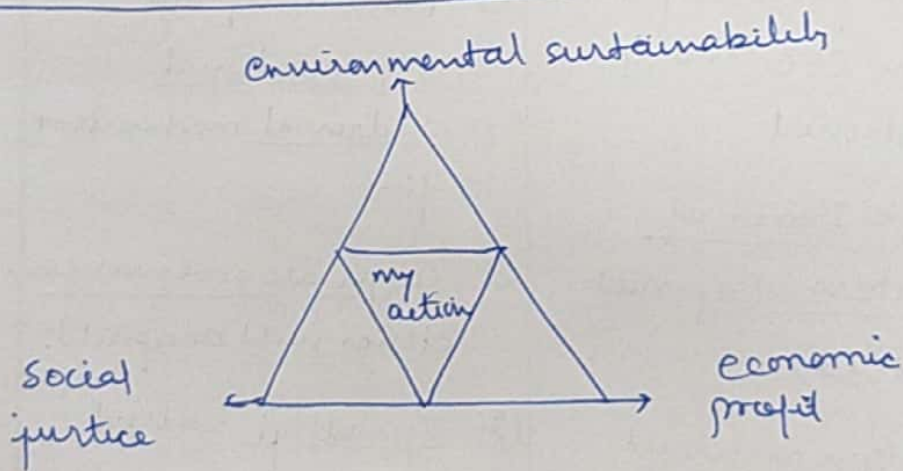
- ① Following the organizational redressal mechanism first
- ② Corporate governance ethics will be upheld.
- ③ Gandhiji called 'e-commerce without morality' is sin.
- ④ Trusteeship ethics call for social activism and welfare.

# ForumIAS

(Don't do anything)

⑤ Forming group of likeminded employees for awareness campaign against this "Jaago Grahak Jaago"

⑤ Equality principle of Rauls mandates equal consumer rights to quality food/drink for Indian and international consumers.



Good quality product will benefit in company earning consumer loyalty (Michael Porter) and goodwill which will increase market value. Hence, cost saving on water filtration is shortsighted, immoral and unnecessary.

Feedback ( For OFFICE use only )

Structure		Content	
Question Interpretation		Total :	



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Q.12) You are the District Administrator of an area which is predominantly agriculture based and is experiencing high COVID-19 infection cases and related deaths. The government has recently introduced some legislations which would affect the farming sector.

These new bills however, have generated a lot of discontent among the farming community in your district. Farmers have gathered in huge numbers to protest the new bills in the busy part of the city, violating the COVID guidelines like wearing masks or maintaining social distancing norms. Because of such a situation, the law and order as well as the health situation in your district has become vulnerable.

Given this situation, state your opinions on the following:

- How will you balance their right of the protestors and safety of the public?
  - What will be your course of action in the given situation?
  - Should the Right to Protest be suspended temporarily to arrest the Covid-19 infection wave?
- (20 marks, 250 words)

Recent, Bharet Bandh calls by the Kisan unions around Delhi outskirts paint the similar picture.

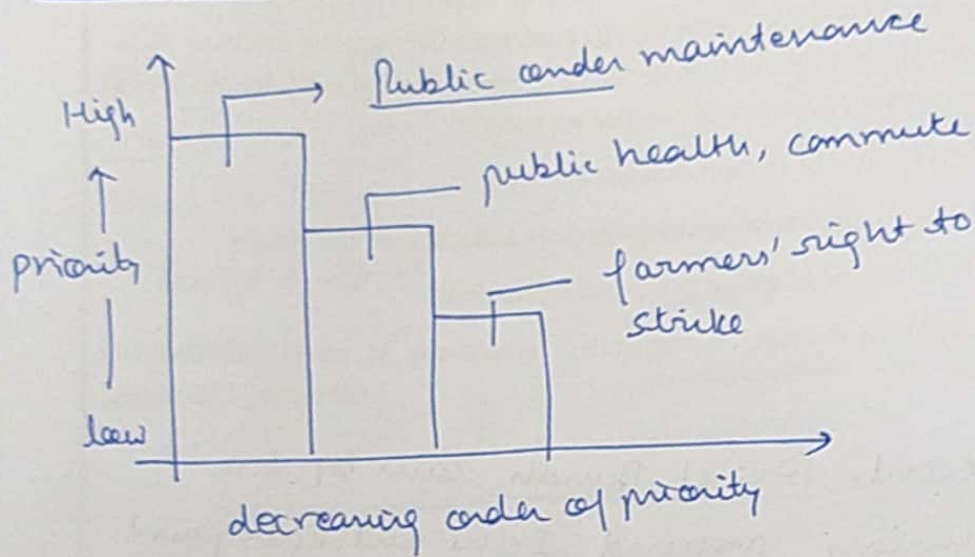
Now, on one hand, the farmer's do have right to peaceful protest (constitutionally guaranteed) but public health and right to commute of public is also important.

My vision

“ Think strategically and act democratically. ”

# Forum IAS

## Priority of Stakeholders' interests



(A)

Right of protesters	Safety of public
<p>① Allocating <u>definite area</u> for protest with <u>basic amenities</u></p> <p>② providing <u>marks</u> and <u>security</u> to enforce social distancing norms</p> <p>③ <u>Negotiations</u> with farmer leaders continuously</p>	<p>① Enforcement of social distancing and corona guidelines</p> <p>② <u>Medical teams</u> for regular <u>RT-PCR tests</u>.</p> <p>③ Diverting routes of commute</p> <p>④ constant pro-active surveillance.</p>

- (B) course of action in the given situation
- ① Immediately placing security personnel state police and reserve police forces (CRPF etc) for public order concerns.
  - ② Forming mediation committees for engaging with talks and solving the deadlocks.
  - ③ Allocating the protest area with basic amenities (food, medical aid, clothes, sleeping material, toilets etc)
  - ④ Informing seniors and seeking advice. Briefing ministers about the same.
  - ⑤ Frequent corona testing and enforcing guidelines of masks and social distancing.

Feedback ( For OFFICE use only )

Structure		Content	
Question Interpretation		<b>Total :</b>	

① Suspension of right to protest temporarily

merits

- ① Save the active infections and will flatten the curve
- ② Time to negotiate with farmers. during that period

demerits

- ① Against constitutional rights under Article 19.
- ② section 144 and curfews will hamper civil liberties if protestors did not concede.

matter should be brought up for judicial oversight and act accordingly. But if death rates are too high, in the interest of public health and under Epidemic Act, 1897 and NDM Act, 2005 it can be suspended

“Liberty without regulation degenerates into license.”

## Mentor Feedback Questions

1 .....

2 .....

3 .....

4 .....

5 .....

### Test Goal

1 .....

2 .....

3 .....

### Outcomes

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### Marking Scheme

Mark	Good	Average	Below average
10 Marker	3.75 – 5.0	3.0 – 3.5	< 3.0
15 Marker	5.75 – 7.0	4.0 – 5.5	< 4.0
✓	Key / Relevant Point		
✗	Vague / Irrelevant		

\* Subject to change without prior notice.