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FIAS 2020 GS15A B & C

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ACADEMY

GENERAL STUDIES

Name Of Candidate	APALA MISHRA		
Email Id.		Roll No.	1910031749
Mobile No.		Date:	2.12.2019

Time Allowed: Three Hours

Maximum Marks: 250

INDEX TABLE			INSTRUCTION	
Q. No.	Max. Marks	Marks Obtained		
1			1. Please do furnish Name, Email, Roll No and Mobile in the answer sheet.	
2				
3				
4				
5				
6			2. There are TWELVE questions printed in ENGLISH, all questions are compulsory.	
7				
8				
9				
10				
11			3. The number of marks carried by a question/part is indicated against it.	
12				
13				
14				
15				
16			4. Answers must be written in the medium authorized in the admission Certificate, which must be stated clearly on the cover of this Question-Cum-Answer (QCA) Booklet in the space provided.	
17				
18				
19				
20				
Total Marks:			5. Word limit in questions, if specified, should be adhered to. Any page or portion of the page left blank in the Question-Cum Answer Booklet must be clearly Struck off.	
Remarks:			Any specific messages for ForumIAS Mentors/Evaluators with respect to your copy? Write it here.	
Remarks:			Start Time 3:45 Pm.	End Time 6:45 PM
			Mode Of Examination :	Online <input checked="" type="checkbox"/> Offline <input type="checkbox"/>
			ECN CODE:	Evaluation Date:

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Parameters	Excellent	Very Good	Good	Average	Poor	Very Poor
Language						
Structure						
Presentation						
Handwriting						
Content						
Attempt						

ADDITIONAL COMMENTS

Part - A

Q.1) a) What do you understand by "public" in public service? List out the principles of Public Life as recommended by the Nolan Committee in this context.

(10 Marks, 150 Words)

"Public" in public service refers to the people being governed aimed at the common good for all. Thus, public service is service for the people upholding values of equality and mutual respect.

Principles of Public life by Nolan Committee

1. Selflessness

A public servant ought to work solely in public interest and not in self interest. He should ~~ad~~ uphold 'Prosocial' values and must not be plagued by 'self-serving bias'

2. Openness

The public servant must be open about his decisions & maintain

transparency.

3. Accountability - A public servant must be responsible and answerable to public for all his acts.
4. Objectivity - All decisions must be taken on merit and objective, reasonable criteria.
5. Honesty - The public servant must be honest and not engage in corrupt acts.
6. Integrity - Sound consistent moral principles.
7. Leadership - Public servant must lead by example.

Thus, these 7 principles assure greater standards for public service to make the service truly public.

Feedback (For OFFICE use only)

Structure		Content	
Question Interpretation		Total :	

b) Public funds suffers from three problems - Misutilisation, Underutilisation and misappropriation. Examine. (10 Marks, 150 Words)

Public funds are the monetary sums which are supposed to be spent on public service, to make the lives of the people better.

However, these funds suffer from 3 problems:-

1. Misutilization - This means that the funds are not utilized properly.

This is due to lack of probity in governance.

eg. Scams like commonwealth games scam

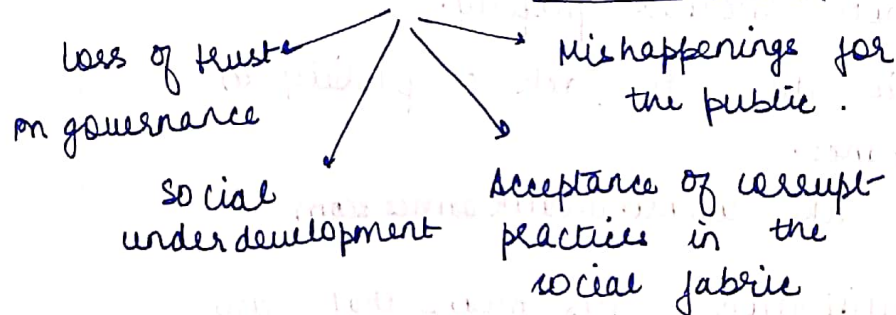
2. Underutilization - This means that the amount allocated for a service is not completely utilized.

3. Misappropriation - This means that funds allocated for a particular are being used for some other work.

excess
eg land taken by private for development
projects being used to construct
government houses in Thakhard.

These 2 problems are the symptoms of
a deeply rooted problem of lack of
integrity in governance i.e. - lack of sound
moral principles.

This can lead to various consequences



The government has a 'fiduciary responsibility'
towards the public & must utilize the
funds morally.

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Structure		Content	
Question Interpretation		Total :	

Q.2) a) It is said that everyone has a conscience. What then explains immoral acts by people? (10 Marks, 150 Words)

'conscience' or 'ethical intuition' is the act of the intellect which helps one to distinguish between right & wrong.

According to Pope John Paul II "conscience is an internal dialogue of a man with himself which helps him make the wrong choice".

However, in spite of it, immoral acts are done by people because →

1. wrong internalization of values :-

conscience develops due to strongly internalised values which may not always be right. eg An extreme Brahmin's conscience might want him to dislike a person eating meat.

2. conformity bias :-

It is a tendency to go along with the group rather than

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stand out even for a right cause. conformity bias can be seen in cases of group acts such as caste discrimination, communal violence.

3. Ethics fading

When people tend to ignore the ethical facts, i.e., the ethics fade behind an obvious profit.
eg corruption "greases the wheels" outlook.

4. Moral myopia

Narrower world view where we are not able to see ethical realities, leading to moral blindness.
eg Patriarchy.

Thus, a number of facts may lead to immoral acts even though we have our conscience intact.

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b) Discuss the inherent contradictions in synthesising Law and Compassion. How can law be made more compassionate? (10 Marks, 150 Words)

law is 'an ordinance of reason made by someone who has care for the community' - St Thomas Aquinas.

Compassion is the feeling of concern & empathy in response to the sufferings of others leading to an inherent motivation for alleviating the suffering & embracing the distressed.

Contradiction in synthesizing law & compassion

• while law demands objectivity, compassion is concerned with feelings of empathy and sensitivity.

eg. showing compassion towards illegal migrants - against law.
 * ~~Kashmiri~~ ^{some} people showing compassion towards Burhan Wani - against law.

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Law can be made more compassionate by :-

1. Breaking the shackles of traditional colonial laws and bringing in traditional values is amalgamation with new-age laws.
2. Sensitivity training of police officials.
3. Sensitizing district administration towards compassionate practices.
4. Public participation / heads of civil society and views of all sections of society can be gauged before amending law.

Law is the backbone of our administration and hence must be synthesized with compassion upto acceptable levels.

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Q.3) a) Amendments to the RTI Act are said to completely undermine the original purpose of the Act. Do you agree with this view? (10 Marks, 150 Words)

RTI has been called as the Masterkey to
Amendments Good Governance by the 2nd ARC.

Amendments to the RTI Act :-

- Term of office of CIC to be decided by the centre.
- salary of CIC - to be decided by the centre.

The amendments undermine the original purpose of the Act as:-

1. Too much power in the hands of the centre.
2. Reduce CIC to a mere government department.
3. Take away autonomy.
4. An attack on federalism.

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5. Reduced autonomy will inturn lead to reduced accountability and lack of trust of people.

Subash Agarwal had called RTI as "the 2nd liberation of India". This must not be reverted back.

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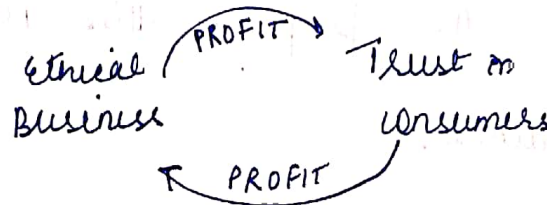
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b) The recent cases of businesses indulging in loot of public money is a sign that business and ethics are incompatible. Give your views? (10 Marks, 150 Words)

Business and ethics are often thought to be two polar opposites, however, every business, to be successful, requires ethical practices →

Compatibility of business & ethics

1. ethical business practices will lead to trust building of the public.
2. Trusted consumers will enhance the business.



Incompatibility of ethics & business

1. Business runs on profit motive while ethics enforces pro-social

and altruistic values.

- Business often resort to unethical practices to gain more money. Their hunger for profit leads to them forming a moral myopia - a narrower view based on profit ignoring ethics.

However, ethics and business needs to be synthesized for ensuring the justice principle and ensuring the greatest good for the greatest number (Utilitarianism).
Gandhiji called large businesses/industries as trustees of the people - this must be maintained.

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Q.4) What do each of the following quotations mean to you?

a) "An unexamined life is not worth living". - Socrates.

(10 Marks, 150 Words)

Life is nothing but a series of conscious endeavours of man. Man must endeavour to examine and endeavour towards all aspects of life.

This is because: -

1. The phenomenon of 'obedience to authority' might make us obey even immoral acts and hinder our 'creative consciousness'.

eg. Holocaust performed by Nazi doctors, scientists.

2. Our 'traditional values' often 'restrict our world views'.

eg. Stigma against love marriage in India - not seen in western countries.

3. Not examining all aspects of life might never lead to new discoveries and inventions, be it discovery of fire by early man to discovery of light bulb by Thomas Edison.
4. Examining life make us reach our true potentials for the betterment of the society.

Examining life comes with the freedom of thought, expression, belief, faith & worship as enshrined in India's preamble. Thus, to live the fullest life, man needs to examine it.

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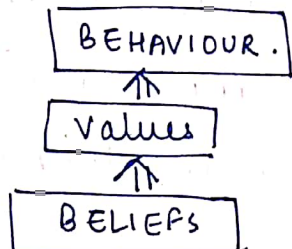
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b) "A man is but the product of his thoughts. What he thinks he becomes." – M.K. Gandhi
(10 Marks, 150 Words)

It is true that we live most of our
lives inside our heads and the thing
maximum time is spent with our own
thoughts. Therefore it is often asserted
that we must keep our thinking pure and
positive.

What a man thinks, he becomes, because
our beliefs become our values and values
become our behaviour.



eg. If a person believes in God and thinks
that God has the supreme power, he will
become religious.

- The 'Theory of manifestation' also talks about this as it says that to achieve something, one must constantly think positively about it.
- Similarly, if a person thinks that there is no harm in taking a bribe, he/she may become a corrupt official in future.

Thus, it is our moral responsibility to not just Act morally, but also THINK morally, because as KANT has said - "In ethics, you commit a crime even if you 'think' of committing one."

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Q.5) a) Distinguish between a) Persuasion and Manipulation, b) Persuasion and Propaganda.
(10 Marks, 150 Words)

Persuasion is changing the direction of thought of a person to the intended direction.

It is different from manipulation & propaganda.

Persuasion and manipulation

- While persuasion is an ethical and honest process, manipulation often involves unethical use of emotional tactics to make a person believe a false thing as true.

eg. Advertisements often manipulate a person's choice - eg - an ad of deodorant showing a man as extremely desirable after using it.

- While persuasion is acceptable, manipulation is often not morally correct.

Persuasion * Propaganda

- Propaganda refers to a well planned act to achieve a desired result.
eg Political parties propaganda to woo public.
- It is often large scale and not restricted to one individual.

Persuasion, manipulation & propaganda are all tools of social influence & must be in conformity with ethical LOGOS & PATHOS (Logic & Beliefs) to be morally sound.

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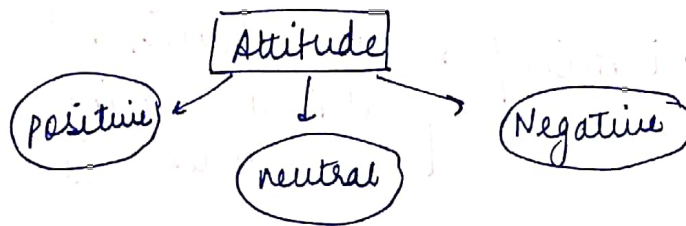
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b) Discuss how attitude is formed. Why is it difficult to change attitude once formed? (10 Marks, 150 Words)

Attitude is viewing an object with certain degree of favour or disfavour and making evaluations.

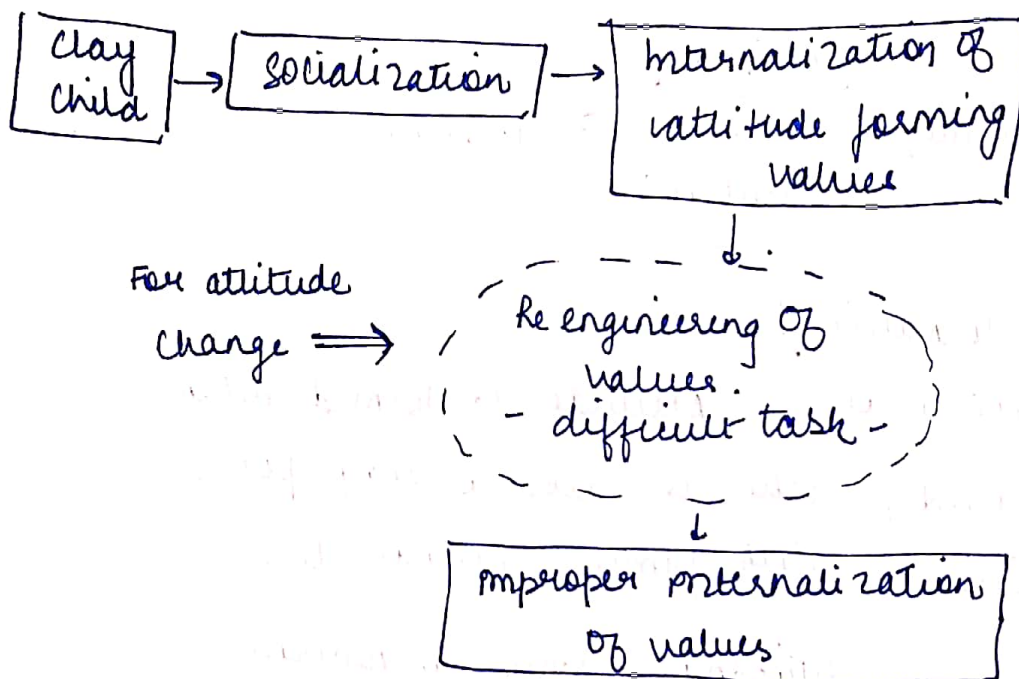


Attitude formation

- ① socialization - Attitude is formed when a child, who is like a clay pot, socializes with family, friends etc.
- ② Classical conditioning - when a neutral stimulus is presented repeatedly along with a positive/negative stimulus, it acquires the capability to produce a response.
eg. Hearing parents talk about 'Muslims' in bad light forms predispositions regarding Muslims.

3. Operant conditioning - Reward + Punishment leading to formation of favourable and unfavourable attitude.

It is difficult to change attitude because -



Thus, the socialization must be a cautious process as it forms the core of our attitude during childhood.

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Structure		Content	
Question Interpretation		Total:	

Q.6) a) Critically examine the role of family and society in inculcating values in an individual. (10 Marks, 150 Words)

Family and society are the first informal social institutions of whom the child is a bonafide member.

Values are standards of beliefs that lead to action. Both family + society help in inculcating values in the 'clay child'.

Role of family

- Role of mother :- inculcates values of trust, empathy, confidence, security.
- Role of father :- serves as a role model
- Role of relatives :- spirit of collectivism, respect, tolerance.
- Role of siblings :- values of competitive spirit, sharing, caring.

Role of society

The society provides values of :-

- Tolerance, collectivism.
- Traditional societal values passed down as heritage.
- Values of mutual respect, respect for customs.

However, not all values are always positive -

eg - A permissive parenting style may lead to the child identifying with negative role models.

- A patriarchal society infuses negative values with respect to women.

Since values are learned & not inherited, the core role of family & society lies on the fact that negative values are not propagated.

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b) What role does Emotional Intelligence play in the personal and professional life of a Civil Servant? (10 Marks, 150 Words)

Emotional intelligence is the understanding of one's own emotions as well as others' emotions. It also entails labelling emotions appropriately and knowing how to handle them.

EI in Personal life of civil servant

1. It ensures work-life balance.
2. Helps maintain stress free environment at home.
3. Time spent at home is fully utilized - responsibilities of a family member are achieved.

EI in professional life

1. Maintains relations with subordinates

as well as superiors.

2. Ability to take right decisions even in stressful environments.

3. Ability to gain trust of the public while performing public service.

4. Not giving in to illegal gratifications

5. Easily solving ethical dilemmas and conflict of interests

Hence, EI gains importance in both personal & professional life. As Oscar Wilde has said "I don't want my emotions to overpower me. I want to enjoy them & dominate them".

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c) What is the role of neutrality in building good relations between the Minister and the Civil Servant?
(10 Marks, 150 Words)

Neutrality is the value which ensures that one doesn't take sides, and is unbiased in all the acts.

Political neutrality is an essential attribute of the civil servant as it can help in following ways :-

1. It helps build trust of the minister when the minister knows that the civil servant is biased.
2. It helps keep the civil servant stress free.
3. It provides flexibility in working as the ruling party changes.
4. It makes acts more citizen-centric rather than party-centric.

5. The relations built between minister & civil servant are professional and without undue pressures.

6. work gets done smoothly.

Thus, neutrality is one of the very important values for civil servant.

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Part - B

Q.7) You are an anthropologist assigned to stay with a tribe which lives in deep forests. You should prepare a case study regarding their ways of living and culture. You have been asked to study them without interfering in their rituals and culture. You realize that the tribe practices selective infanticide based on their religious beliefs, and have unintentionally been a witness to it. Some people from the adjoining areas have filed a complaint against this to the police. You have been summoned to the Police Station for questioning.

Answer the below questions based on the information provided above.

a) What choices do you have?

b) Every choice that you make will have a negative and a positive impact. Analyse the consequences of each of your choices. (20 Marks, 250 Words)

This is a case where objective scholarly endeavours and social sensitivity collide.

The stakeholders are -

- 1) Tribal people and their tradition.
- 2) People of adjoining area who look up to the police for justice/jairness.
- 3) Police - who has to serve justice.

a) Choices available are :-

- Lie to the police about witnessing the infanticide.
- Tell the police about the act & leave the situation onto them.

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→ Be an active social citizen, keeping in mind both the police & tribals. Giving details to the police while ensuring sensitivity towards the tribals. Forming a standard of procedure - helping the police reach decisions since I know the tribals closely.

Step 1 : ~~Telling the truth to the~~

PO

b) merits & demerits.

① lying to the police

merits

- It will keep the tribals safe since the police might put them in jail

demerits

ethically wrong
act from
deontological
perspective

② Tell the police & leave the situation

Merits

- I will be free of stress/pain (Egoistical Hedonism)
- I would be truthful & honest in accordance with deontology

Demerits

- Leaving the tribe to their own fate after knowing them so closely.
- Police might not be able to understand them & might use brutal force.
- I will not be showing values of courage & justice \therefore not being virtuous.

③ Forming a standard of Procedure, helping the police & the tribe

Merits

1. Win-win situation
2. I will not be shying away from my responsibility.
3. I will be making the best application of my knowledge.

Demerits

1. Tribes might have to give up their traditional religious custom.

Preferred Course of Action

- Step 1 - Tell the police the truth.
- Step 2 - Convince them that you have studied the tribes closely and any irrational action might do more harm than good.
- Step 3 - Form a standard procedure - involve any NGOs which have been associated with the tribe.
- Step 4 - Convince the tribes to stop such a practice showing them the disadvantage. Talk to tribal leaders.
- Step 5 - Continuous monitoring by frequent visits.

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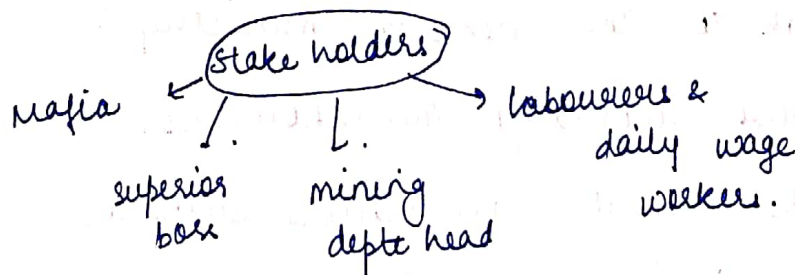
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Q.8) You are working a Sub Divisional Magistrate in a district with natural resources. A powerful organized mafia in the district has come under your scanner which has been indulging in illegal mining. You want to act, but you have received direct threats from them. You have also been promised incentives for not taking any action. On seeking advice from your immediate superior, you are advised to turn a blind eye to the whole issue. You contacted the mining department head in the state capital for the same reporting both - the issue and the advice of your superior. Your department head advises you to listen to your superior or seek a transfer.

You once again take up this issue with your superior. Your superior tells you that many people are employed as labourers and daily wage workers by the illegal mining industry. This will ruin livelihoods and lead to local unrest.

- a) What are the possible courses of actions for you in the given circumstances?
b) What course of action will you finally choose and why? (20 Marks, 250 Words)

The stakeholders involved are :-



- a) The courses of action available are :-
- i) Complaining to - the highest authority available.
 - ii) involving the media.
 - iii) seeking transfer.
 - iv) Resigning from the post.
 - v) listening to superior & turning a

blind eye to the situation.

b) Preferred course of action -

1. I will speak to my superior again asking him to form a team so that we can view alternate options.
2. Speak to the head of ministry of labour regarding the labourers.
Talk about alternatives such as channelizing them into MGNREGA or a legal mining authority.
3. If my superior doesn't agree, I might like to reach even higher authorities regarding the situation.
4. I will then give notice to the illegal mining mafia.

Taking help from the Police at this stage might be desirable.

5. After giving notice, I will make sure that the mining work is stopped, and compensatory damages are provided.
6. These compensatory damages can be used to rehabilitate the workers.
7. Involving the media will be the last step - but also necessary to spread awareness regarding illegal activities happening in the country.

'Moral muteness' leads to destruction of society, thus, being a civil servant, I will make sure that I am morally correct, while at the

same time using my emotional intelligence to stop myself from being too emotional.

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Q.9) You are leading a rescue operation in a flood affected area. The flood has wreaked havoc and thousands of people and their homes are stranded in deep water. There has been a severe shortage of food and drinking water since the last few days. Because of the difficult topography of the area and heavy rainfall, the rescue operation is taking a lot of time. You have also lost information about one of your rescue team members who has become untraceable. It has been one of the most challenging assignments of your life. When your team finally reaches one of the rescuespots, the people there abuse and assault your man because of the pent-up anger. The remaining team members are now requesting you to call off the rescue operation as they are worried about their own safety. Also, your efforts are being shown in a negative light by the print and electronic media.

Identify the ethical dilemma involved. How will you handle the situation in such circumstances? List the qualities which should be at display by the officer in such circumstances. (20 Marks, 250 Words)

This is a challenging case where my responsibility lies both towards ~~by~~ my subordinates and also towards the people of my country.

The ethical dilemmas involved are:-

- i) Self interest v/s Public interest.
- ii) Duty towards team members v/s Duty towards citizens.
- iii) Duty without rewards/ appreciation v/s Negative light of print & electronic media.

Handling the situation

1. I will talk to my team members about the exact situation.
2. Since all lines are equally important, I will convince my teammates and bring up / boost their morale.
3. Since I am the leader, I will try to lead by example by not losing courage and stability myself.
4. After analyzing the entire situation with teammates, we may like to ask authorities for better & more rescue equipments in more numbers on an urgent basis.
5. While I myself will not be having the time to reach out to the media, I will ask a member

of my team to speak to the media and tell them the progress and situation.

6. After reaching the rescue posts, I will convince the people that all efforts are being made to save their lives on very less time. essential commodities like drinking water can be given to them on the spot to make them feel a bit relieved and to gain trust.

7. After completion of the operation, awareness needs to be spread about disaster management in flood situations. NDMC guidelines need to be made public and it should be ensured that it doesn't happen again.

QUALITIES

1. Courage - to face the situation.
2. Rationality & Wisdom - to make the right choice.
3. Emotional Intelligence - to maintain emotional stability during stressful situation.
4. Empathy & compassion - to feel the pain of the people & be motivated to end their suffering.

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Q.10) In a modern democratic polity, there is a concept of the political executive and permanent executive elected people's representatives forms the political executive and bureaucracy form the permanent executive. Ministers frame policy decisions and bureaucrats execute these. In the initial decades after independence, the relationship between the permanent executives and the political executives were characterized by mutual understanding, respect, and cooperation, without encroaching upon each other's domain.

However, in subsequent decades, the situation has changed. There are instances of the political executive insisting upon the permanent executives to follow its agenda. Respect for an appreciation of upright bureaucrats has declined. There is an increasing tendency among the political executive to get involved in routine administrative matters such as transfers, posting etc. Under this scenario, there is a definitive trend towards 'politicization of bureaucracy'. The rising materialism and acquisitiveness in social life has also adversely impacted upon the ethical values of both the permanent executive and the political executive.

What are the consequences of this 'politicization of bureaucracy'? Discuss.

(20 Marks, 250 Words)

Politicization of bureaucracy, a phenomenon which emerged with mushrooming of political parties in the Indian political system and ever-growing hunger for power reaching new heights.

The reasons for politicization of bureaucracy are :-

1. changing political parties - bureaucrats are not being non-partisan.
2. Party favours.
3. lucrative perks such as better

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postings and post-retirement benefits.

consequences

1. loss of trust of citizenry in the bureaucratic process.
2. Bureaucrathy - phenomenon when bureaucracy is not performing its duties properly.
3. Party politics involving bureaucrats who end up favouring a particular party \therefore loss of value of neutrality.
4. Policy paralysis - as certain bureaucrats are only interested in executing policies of the

favoured party.

5. Taint in true democratic process.

While political executive is temporary
and directly accountable to public,
bureaucracy - forming the permanent
executive needs to be more responsible
as it is permanent, and cannot
be removed by mandate of public.

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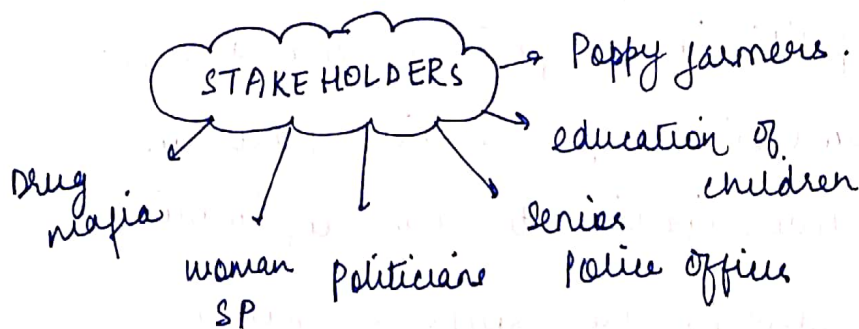
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Q.11) In one of the districts of a frontier state, narcotics menace has been rampant. This has resulted in money laundering, mushrooming of poppy farming, arms smuggling and near stalling of education. The system is on the verge of collapse. The situation has been further worsened by unconfirmed reports that local politicians, as well as some senior police officers, are providing surreptitious patronage to the drug mafia. At that point of time a woman police officer, known for her skills in handling such situations is appointed as superintendent of police to bring the situation to normalcy.

If you are the same police officer, identify the various dimensions of the crisis. Based on your understanding, suggest measures to deal with the crisis. (20 Marks, 250 Words)

This case provides various dimensions of crisis with many stakeholders including.



The various dimensions of crisis are :-

- ① Duty towards the districts (Public interest) v/s self interest.
- ② Loyalty towards the district v/s loyalty towards the senior police officers.

Measures to deal with the crisis

1. Form a team of skilled officers to decide on the course of action - including dept experts.
- ~~2. Start an enquiry against involved police officers.~~
3. 2. As the reports of involvement of politicians & police officers are yet unconfirmed, I will start an investigation to get confirmation.
3. Identify the routes of money laundering and smuggling and increase security on those routes.
4. Stop poppy farming and rehabilitate the farmers.

5. Restart educational institutes/schools.
6. Taking help from civil society heads,
~~to~~ ensure that no local person
is involved in the drug menace.
7. ensure proper surveillance of
the boundaries.
8. When all routes of escape/smuggling
are tackled, ~~must~~ inform
the higher authorities for arrest of
the drug mafia as he must have
escaped. ~~already~~.

... ..

... ..

Feedback (For OFFICE use only)

Structure		Content	
Question Interpretation		Total :	

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Q.12) In recent times, there has been an increasing concern in India to develop effective civil service ethics, code of conduct, transparency measures, ethics and integrity systems and anti-corruption agencies. In view of this, there is a need being felt to focus on three specific areas, which are directly relevant to the problems of internalizing integrity and ethics in the civil services. These are as follows:

- a) Anticipating specific threats to ethical standards and integrity in the civil services,
- b) Strengthening the ethical competence of civil servant and
- c) Developing administrative processes and practices which promote ethical values and integrity in civil services.

Suggest institutional measures to address the above three issues. (20 Marks, 250 Words)

Ethics and integrity form the bedrock of civil services.

a) Threats to ethical standards & integrity are:-

- i) Politicisation of bureaucracy.
- ii) Corruption.
- iii) Bureaucratic inertia.
- iv) Complacent behaviour by civil servants.
- v) Fear of bad transfers.

These can be anticipated by:-

- i) Forming a code of ethics based on integrity and honesty

as suggested by 2nd ARC.

ii) Review of service after 15 & 25 years.

iii) Providing a citizens charter by departments.

making citizens aware of their rights.

⑥ → i) Tests of ethical standards conducted by DOP.

→ ii) Ethical training

→ iii) Sensitivity training.

→ iv) Rewards & reinforcement.

→ v) Emphasizing the importance of emotional intelligence, departing from traditional Weberian bureaucracy.

- ② → An ethics officer → Public ethics officer, on the same line of information officer.
- ↳ Continuous feedbacks from citizens.
 - ↳ Ethics in public service delivery & public funding by ensuring transparency.

ethics and integrity need to be inculcated on an institutional level for the working of democracy abiding by constitutional values.

The first step in the process of
 writing a good answer is to
 understand the question. This
 involves reading the question
 carefully and identifying the
 key words and phrases. Once
 you have understood the
 question, you can then plan
 your answer. This involves
 deciding on the main points
 you want to make and the
 order in which you will
 present them. Finally, you
 write your answer, making
 sure to use clear and concise
 language and to provide
 relevant examples and evidence
 to support your points.

Feedback (For OFFICE use only)

Structure		Content	
Question Interpretation		Total :	