

ForumIAS

GENERAL STUDIES

Name Of Candidate	Shwita Rathi		
Roll No.	0801979	Date:	20/12/21

Time Allowed: Three Hours

Maximum Marks: 250

INDEX TABLE			INSTRUCTION	
Q. No.	Max. Marks	Marks Obtained		
1			1. Please do furnish Name, Email, Roll No and Mobile in the answer sheet.	
2			2. There are TWELVE questions printed in ENGLISH & HINDI, all questions are compulsory.	
3			3. The number of marks carried by a question/part is indicated against it.	
4			4. Answers must be written in the medium authorized in the admission Certificate, which must be stated clearly on the cover of this Question-Cum-Answer (QCA) Booklet in the space provided.	
5			5. Word limit in questions, if specified, should be adhered to. Any page or portion of the page left blank in the Question-Cum Answer Booklet must be clearly Struck off.	
6			<p><i>Any specific messages for ForumIAS Mentors/Evaluators with respect to your copy? Write it here.</i></p> <p>-----</p> <p>-----</p> <p>-----</p> <p>-----</p> <p>-----</p> <p>-----</p> <p>-----</p> <p>-----</p> <p>-----</p> <p>-----</p>	
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Total:	250			
Evaluator's Discretion:			For Student Only	
			Start Time 9:30 AM	End Time 12:38 AM
Total Marks:			Mode Of Examination:	Online <input checked="" type="checkbox"/> Offline <input type="checkbox"/>
Evaluator's Discretion: This is the marks awarded at the discretion of the evaluator based on your overall impression, on the basis of (but not limited to) your handwriting, presentation, use of diagrams, flowcharts, facts and figures or absolutely anything that he/she liked in your copy.			For Office Use Only	
			ECN CODE:	EG:
			Evaluation Date:	

Note: You can discuss your evaluated copy with the Mentor. Raise a ticket from your portal to schedule a mentor call or visit the offline centre to meet mentor (all 7 days, Timings - 11 AM to 6 PM). Further if you are unsatisfied with the evaluation, you can seek re-evaluation of the copy.

Parameters	Excellent	Very Good	Good	Average	Poor	Very Poor
Language						
Structure						
Presentation						
Handwriting						
Content						
Attempt						

ADDITIONAL REMARKS



Section - A

Q.1) a) "Once one knows what virtue is, it is impossible not to act virtuously." Do you agree with this point of view? Justify. (150 words, 10 marks)

"एक बार जब कोई जानता है कि सदगुण क्या है, तो सदगुणों का कार्य नहीं करना असंभव है।" क्या आप इस दृष्टिकोण से सहमत हैं? औचित्य साबित करें। (150 शब्द, 10 अंक)

A) A person's morality and virtue is shaped by their own perspective. It depends on what one values and what one considers to be ethical. Thus the above statement reiterates this view point.

Not one knows what virtue is

↳ virtue / highest moral acts is shaped by the society one lives in, the religious teachings and their own social experience.

eg: Gandhiji's virtues included humanity, non violence, tolerance. while Hitler's virtue included nationalism and German pride

It is impossible to act invirtuously

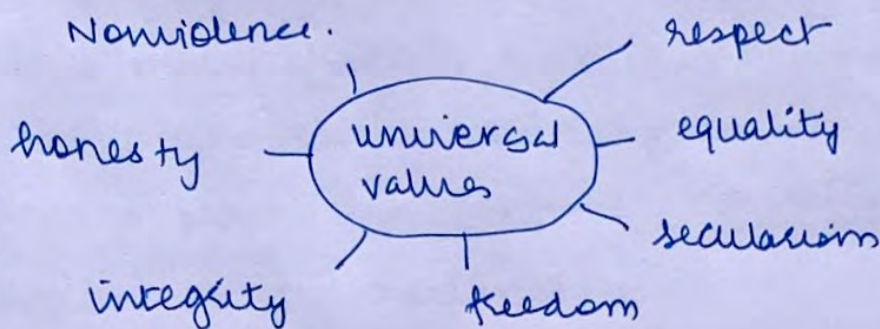
Based on one's moral standard, a person decides his attitude and actions. which they consider moral.

eg: Gandhiji gave concept of Satyagraha as an ethical tool to fight while Hitler resorted to

violence based on patriotism.

Both of whom considered their acts virtuous.

However there are certain universal values adherence to which is the virtue of all humans.



Based on these virtues it is possible to categorize actions as virtuous or non virtuous.

As per these standards, Hitler's act on genocide, fundamentalism and jingoism were clearly not virtuous.

Thus, adherence to some fundamental principles described as "human values" that transcends time, geographies, race, ethnicity etc. decides virtuousness of actions and must be the moral guide.

Feedback
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Structure/ Presentation
Question Interpretation
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Total



b) Courage is what it takes to stand up and speak; courage is also what it takes to sit down and listen. What does courage mean to you? Explain with help of two examples from your life where you have acted courageously. (150 words, 10 marks)

साहस वह है जो खड़े होने और बोलने के लिए आवश्यक है; साहस वह भी है जो बैठने और सुनने के लिए आवश्यक है। आपके लिए साहस का क्या अर्थ है? अपने जीवन के दो उदाहरणों की सहायता से स्पष्ट कीजिए जहाँ आपने साहसपूर्वक कार्य किया है। (150 शब्द, 10 अंक)

As courage refers to the inner intellectual and moral strength to support what one feels right and resist outside pressure. It also means practicing restraint. For example: IFS officers at UN meetings.

Meaning of courage

1- To understand what is right and support it with full conviction.

For eg: When I saw that despite having money, entry was denied to a person in a restaurant because of his shabby appearance I reminded the owner the fundamental right of non discrimination.

2. Speak truth to yourself and take responsibility of your actions.

For eg: When I failed the mid term exam, rather

than accusing the teacher of strict marking like many others, I acknowledged my shortcoming and decided to change.

3. To listen to other's point of view when they are different from yours.

For eg: Nelson Mandela and Gandhi practiced tolerance and gave due space to dissent.

4. Taking moral responsibility and change course of action

For eg: When implementation of any scheme fails it takes courage to scrap the scheme and reformulate based on learning.

Courage is the key to leading a life of satisfaction, self awareness and fearlessness. Thus, must be practiced whenever it is demanded.

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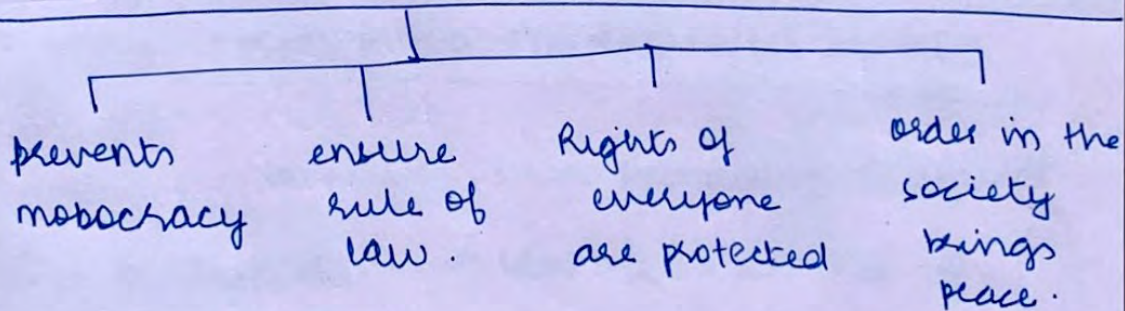


Q.2) a) A good citizen may disagree with a democratically derived law, but should never carry the disagreement to open disobedience. How far do you agree with this statement? Discuss in Indian context. (150 words, 10 marks)

एक अच्छा नागरिक लोकतांत्रिक रूप से निर्मित कानून से असहमत हो सकता है, लेकिन असहमति को खुले तौर पर अवज्ञा तक नहीं ले जाना चाहिए। आप इस कथन से कितना सहमत हैं? भारतीय संदर्भ में चर्चा कीजिए। (150 शब्द, 10 अंक)

A) Humans live in societies and are mutually interdependent of each other. This require adherence to common set of rules called 'laws' to ensure rights of all are protected. A good citizen is one who obeys them and prevents anarchy from prevailing.

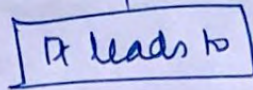
obedience to law even when one doesnot agree



For example - Even when a person doesnot want

to obey traffic rules [it causes delays], he may disagree with "wearing mask inside car", but must not retaliate through open disagreement.

encourage others to do the same



undermining authority of democratic government

However, the law whose base is immoral must be openly criticised and disobeyed

Gandhiji in his salt march and open disobedience of salt law taught us that 'silence of few can harm more than violence of many'. Thus it

becomes a moral responsibility to express dissent openly as it strengthens democracy. That

is why 'Protest is a Fundamental Right'

However, such expression of dissent and protest against law must adhere to reasonable restrictions and be subject to public order and morality.

Feedback

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b) Persuasion and coercion both have their utility in shaping attitude, depending upon the necessity, urgency and context. Explain with examples. (150 words, 10 marks)

अनुनय और बलपूर्वक दोनों की आवश्यकता, तात्कालिकता और संदर्भ के आधार पर दृष्टिकोण को आकार देने में उपयोगी है। उदाहरण सहित स्पष्ट कीजिए। (150 शब्द, 10 अंक)

A) Attitude refers to the predisposed knowledge that guides how we act, feel and think towards something. Attitude regulation through persuasion/coercion is necessary to ensure social order and social welfare.

Use of persuasion

1. In order to change the cognitive component

eg: Beti (girl child) → liability } through persuasion
↓ change to } eg: Debunking social sanctions.
Beti → asset

2. Through role modeling and influence when people emulate influential personality

eg: Amitabh Bachchan asks parents to immunise children - eg Boond Zidagi Ki

Both these led to positive changes as sex ratio saw improvement (NFHS-5) and mpelis - eradicated.

Use of coercion

1. When people attitude is rigid and core value remains unchanged.
eg: Punishment for dowry and child marriage.
2. When rights of other people are hurt
eg: Domestic violence - a punishable offence.
3. So that people obey social order & laws.
eg: Fine for rash driving.

Persuasion is more sustainable tool to bring attitudinal change due to 'choice' & 'free will' involved. Thus persuasion should be the first choice but shouldnot restrain from coercion if in social welfare.

Feedback

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Q.3) a) What are the limitations of code of conduct in upholding integrity and probity in civil services? Do you think code of ethics can overcome these limitations? (150 words, 10 marks)

सिविल सेवाओं में सत्यनिष्ठा और ईमानदारी बनाए रखने में आचार संहिता की क्या सीमाएँ हैं? क्या आपको लगता है कि आचार संहिता इन सीमाओं को पार कर सकती है? (150 शब्द, 10 अंक)

A) Code of conduct are the basic principles that need to be adhered to by public officials while discharging duties. They play a critical role in setting organisational ethics and work culture. However there are certain limitations to it.

Limitations of code of conduct

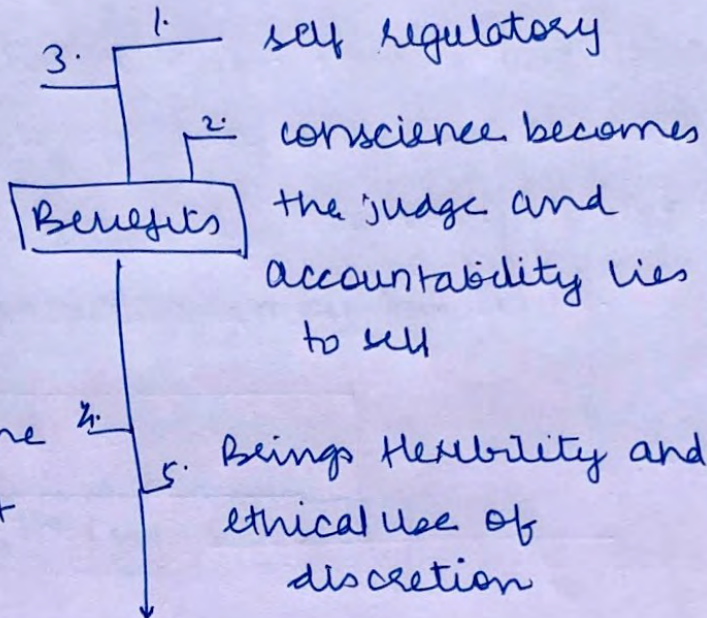
1. Doesnot covers many situational challenges that arises.
2. Not possible to codify everything and regulate actions of everyone at all times.
3. Enforceability of the code is slow and inefficient thus lacking teeth.
4. Fast changing nature of governance and 21st century challenges is making the code obsolete.
5. Rigidity in code can cause ethical dilemmas.

Code of Ethics

! It will codify the ethical values that a civil servant has to follow

update according to changing times and morality of society

Adherence to outcome rather than output



Resolves ethical dilemma.

Thus, need for code of ethics along with ethical training and capacity building to ensure citizen centric governance is needed in 'India@75'

Feedback

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Structure/ Presentation
Question Interpretation
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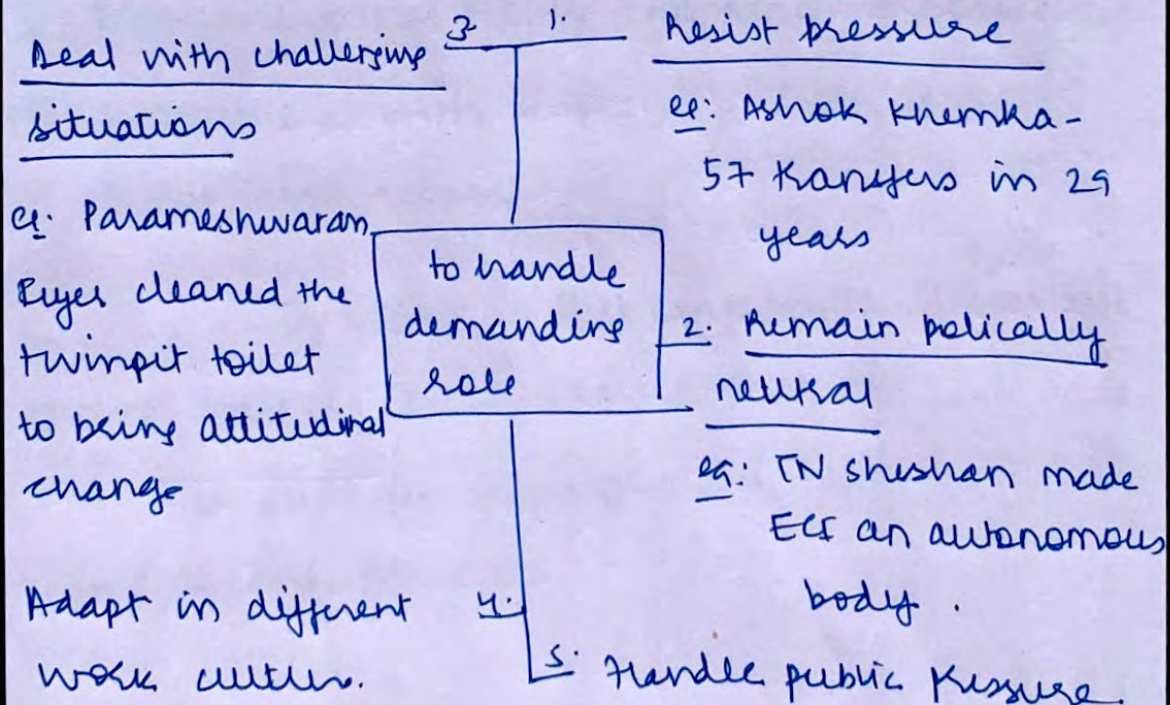
b) The professional role of a civil servant is very demanding that often creates deep cleavages between personal and professional life. In this context, discuss the importance of emotional intelligence for a civil servant. (150 words, 10 marks)

एक सिविल सेवक की पेशेवर भूमिका बहुत अधिक मांग वाली होती है जो अक्सर व्यक्तिगत और व्यावसायिक जीवन के बीच गहरी दरार पैदा करती है। इस संदर्भ में, एक सिविल सेवक के लिए भावनात्मक बुद्धिमत्ता के महत्व पर चर्चा करें।

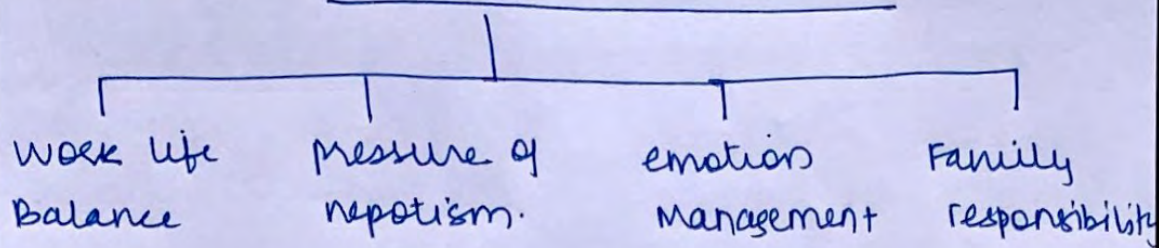
(150 शब्द, 10 अंक)

A) Emotional Intelligence refers to the understanding of your emotions and that of everyone else. Regulate them to achieve the maximum social welfare. The concept was given by Daniel Goleman

Importance of E.I in civil services



Also helps in handling person pressure



Thus E.I is very critical to handle these pressure by.

- ① enabling person to acknowledge the emotions and do self management.
- ② evaluate the ramifications of his actions and do self assessment
- ③ Persuade other people and resist pressure
- ④ sympathise with people and earn their trust and respect.

Therefore, a 21st century civil servant must have E.I to ensure that he can deal with 21st century challenges and fulfill his constitutional mandate.

Feedback

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Structure/ Presentation
Question Interpretation
Content
Value Addition
Total



Q.4) a) Differentiate between the following:

1. Envy and Jealousy

2. Conscience and Consciousness.

(150 words, 10 marks)

निम्नलिखित के बीच अंतर करें:

1. जलन और ईर्ष्या

2. विवेक और चेतना।

(150 शब्द, 10 अंक)

A) Difference between

Envy

1) Negative feeling that arises because of deprivation

eg: Envy because you don't have same car as the other.

2. Can be a source of motivation for some as you aspire to reach high.

Jealousy

1) Negative feeling that arises because of other's abundance.

2. Jealous because the other person is doing good in life.

3. self degrading and pollutes the soul.

Conscience

1: The inner voice that tells you difference between right and wrong.

2: Source of moral actions and comes before you take action thus proactive

Consciousness

1: Ability to think and perceive actions and their consequences

2: Awareness about what is happening and how it will affect others → value neutral

These values are close when you look deeper and with a rational & scientific lens.

Feedback

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Value Addition
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b) Which two values would you want every child born in the country to adopt so that it benefits all of the humanity? Justify your choices. (150 words, 10 marks)

आप देश में पैदा होने वाले प्रत्येक बच्चे को किन दो मूल्यों को अपने व्यवहार में लाने के लिए कहेंगे ताकि इससे पूरी मानवता को लाभ हो? अपने विकल्पों का औचित्य सिद्ध करें। (150 शब्द, 10 अंक)

Ans) Certain human values are inherent in all and present in us by the virtue of us being human. The two basic values that I consider necessary are as follows.

I] Fraternity

- 1) Ability to see the world as one family.
- 2) Treat everyone equal irrespective of caste, class, religion, / religion.
- 3) Embrace feeling of vasudeva kutumbakam
- 4) See earth as our mother and hence practice environmental ethics
- 5) Have moral responsibility ~~for~~ towards other living beings and compassion towards animals.

II) Scientific temper

- 1) Develop a feeling on enquiry so that humanity can scale greater heights.
- 2) Use rationality and argument to give meaning to life
 ('A life without questioning is life wasted')
- 3) Engage in discoveries and innovations to resolve the most pressing problems like climate change.
- 4) Create a spill over effect on the future generation to come.

Problems like terrorism, violence, climate change, poverty, discrimination can be tackled if every child born has such values inherited.

Feedback

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Q.5) a) A manager gets work done through people but a real leader develops people through work. Bring out the difference between a manager and a leader. In your opinion, what are the important qualities of a leader and why leadership is considered an important quality of a civil servant?

(150 words, 10 marks)

एक प्रबंधक लोगों के माध्यम से काम करवाता है लेकिन एक वास्तविक नेता काम के माध्यम से लोगों का विकास करता है। एक प्रबंधक और एक नेता के बीच अंतर स्पष्ट कीजिए। आपकी राय में, एक नेता के महत्वपूर्ण गुण क्या हैं और नेतृत्व को एक सिविल सेवक का एक महत्वपूर्ण गुण क्यों माना जाता है? (150 शब्द, 10 अंक)

A) manager is a person who shows the way.
whereas leader is a person who knows the way,
goes the way and shows the way. Leader has
an everlasting impact on people eg: Mahatma
Gandhi.

manager

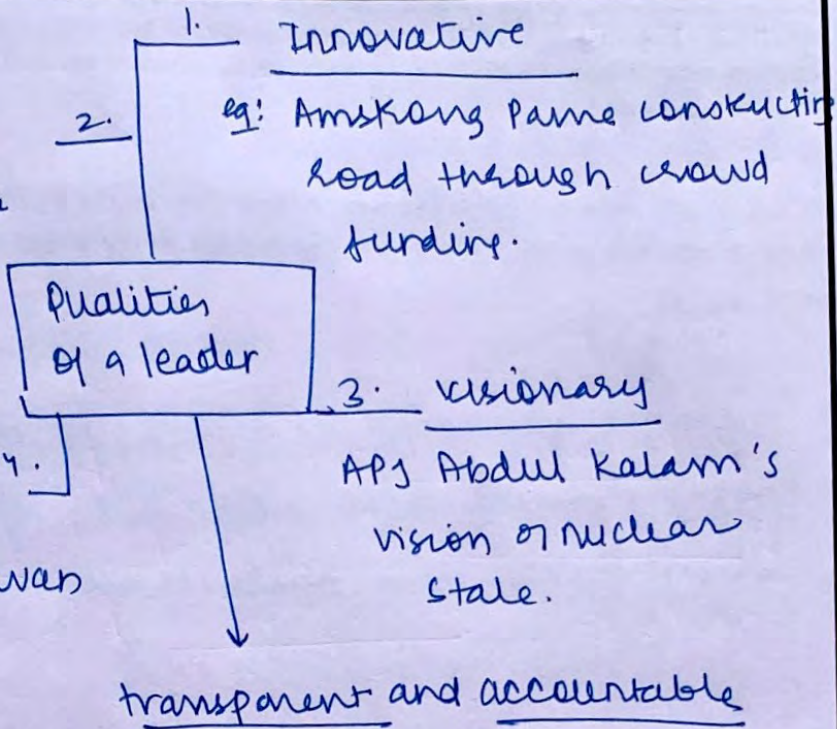
- 1) Authoritative
- 2) Dictates
- 3) concerned with outcome.
- 4) feared by people
- 5) fails to have long term impact

Leader

- 1) Democratic
- 2) Participates
- 3) concerned with bringing out best in people.
- 4) Respected by people
- 5) Radiates his own values

Integrity

Grandhi and Chauri Chaura incident.



Leadership : important quality of Civil servant

1. To resist pressure : eg: TN Sheshan.
2. Problem solver with minimum resources at disposal. eg: Amstrang Pame.
3. Exercise discretion with responsibility.
4. Bring out attitudinal change : Kiran Bedi in Tihar Jail.

Thus, leadership qualities is necessary to increase participative democracy and make India a welfare state

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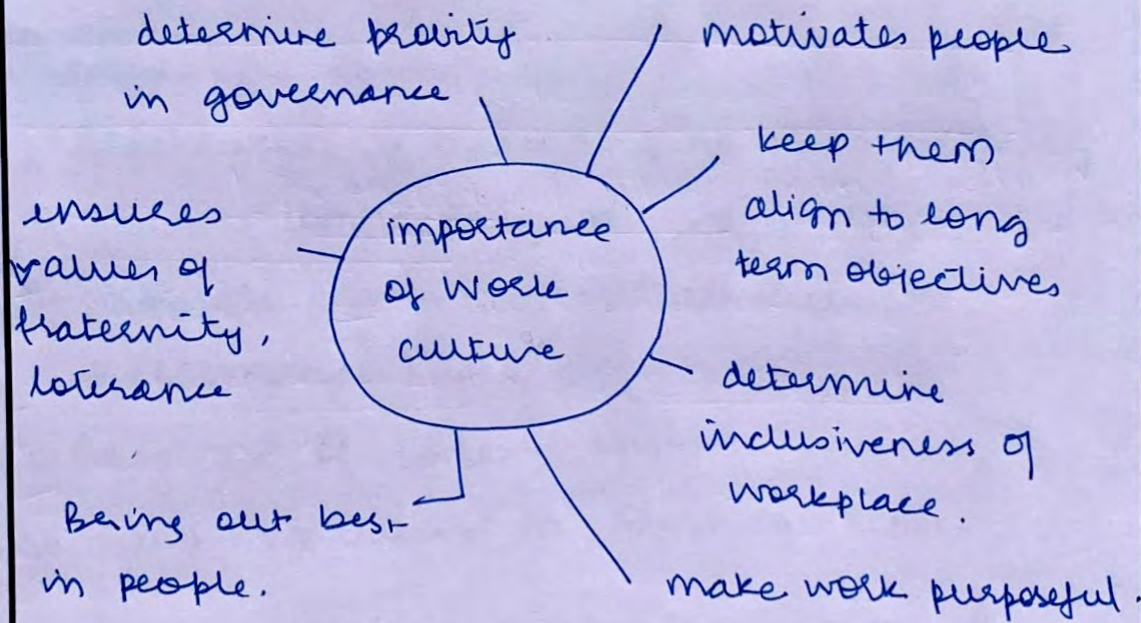
Structure/ Presentation
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b) It is the work culture that makes the difference between a good place to work and a great place to work. Highlighting the features of work culture of government offices, explain what measures can be taken to improve it. (150 words, 10 marks)

यह कार्य संस्कृति है जो काम करने के लिए एक अच्छी जगह और काम करने के लिए एक उत्कृष्ट जगह के बीच अंतर करती है। सरकारी कार्यालयों की कार्य संस्कृति की विशेषताओं पर प्रकाश डालते हुए बताएं कि इसमें सुधार के लिए क्या उपाय किए जा सकते हैं। (150 शब्द, 10 अंक)

A) Work culture refers to the way people interact with each other and achieve common goals through coordination and effectiveness.



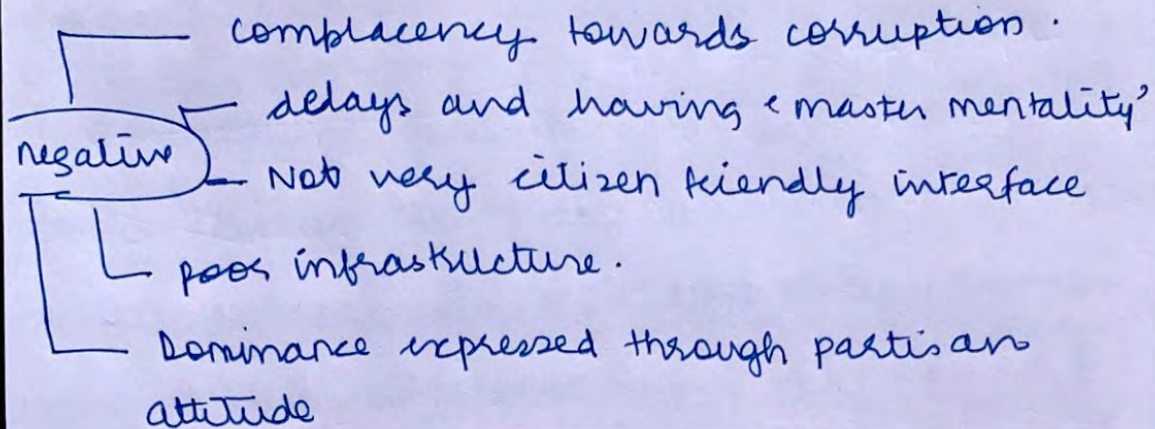
Features of work culture in government office

Positive

! The agenda of public welfare and dedication

to public service iterated through code of conduct

①. Hierarchical structure to maintain accountability.



Measures

1. Effectiveness of leader and no tolerance policy towards complacency. ex: Usugayama
2. Promote risk taking attitude through performance based incentive.
3. Adoption of code of ethics.
4. Peer evaluation in Appraisal report.

Work culture determines the engagement of people with each other and must be geared towards achieving best possible outcome from each.

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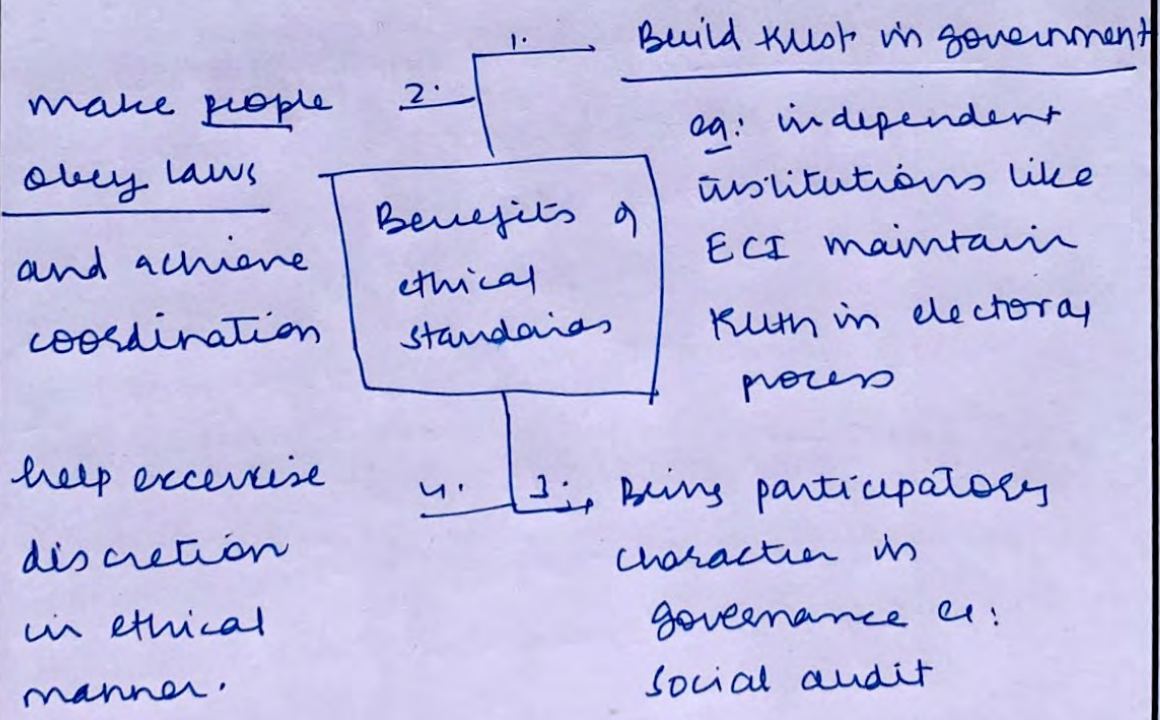
Q.6) What does each of the following quotations mean to you?

निम्नलिखित में से प्रत्येक उद्धरण आपके लिए क्या मायने रखता है?

a) "No responsibility of the government is more fundamental than the responsibility of maintaining the higher standards of ethical behaviour." - John F. Kennedy (150 words, 10 marks)

"नैतिक व्यवहार के उच्च मानकों को बनाए रखने की जिम्मेदारी से सरकार की कोई जिम्मेदारी अधिक मौलिक नहीं है।" - जॉन एफ कॅनेडी (150 शब्द, 10 अंक)

A) Government needs to establish its administrative legitimacy and credibility for people to recognise their authority. In this context, the adherence to higher standard of ethical behaviour becomes cornerstone of governance.



Why ethics in governance required

1. Huge public fund at government's disposal. Must be used for maximum social welfare

ex: outcome based Budgeting.

2. Exercise discretion in non partisan manner - to fulfill intent of legislations

3. Form source of public morality.

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b) "We can never obtain peace in the outer world until we make peace with ourselves". - Dalai Lama.
(150 words, 10 marks)

"हम बाहरी दुनिया में तब तक शांति प्राप्त नहीं कर सकते जब तक हम अपने अंदर शांति नहीं पा लेते"। - दलाई लामा।
(150 शब्द, 10 अंक)

A) The voice of conscience is the highest court of justice. until our actions are in consonance with our inner voice, we can never truly be at peace.

Gandhiji understood this fact well and advocated that before we free ourselves from draconian British regime, we must free ourselves from our social prejudice, caste discrimination and social ills like untouchability.

Similarly, religion teaches us the same thing.
eg: the biggest jihad as described in Quran is the jihad that lies within. our inner darkness.

Thus, to enforce voice of conscience we must:

- a) develop self awareness → evaluation of our actions and its ramifications.
- b) must not do something that creates crisis of conscience.
- c) Be willing to sacrifice short term gratification for longterm satisfaction.

Hence, by tackling inner demons of jealousy, violence, intolerance, indiscipline, we can conquer our worst enemy that lies not outside but within all of us.

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c) "There is no higher religion than human service. To work for the common good is the greatest creed." - Woodrow Wilson. (150 words, 10 marks)

"मानव सेवा से बड़ा कोई धर्म नहीं है। सामान्य भलाई के लिए काम करना सबसे बड़ा पंथ है।" - वुडरो विल्सन।

(150 शब्द, 10 अंक)

As the ability to see the sufferings of others and render all services to bring others relief is the greatest good humans can do. Thus in this context, the most pious action is the human service.

Swami Vivekananda gave the concept of 'Daridra Narayan', and that the service to human is the service to god as 'Iva is shiva' inspiring people to do what is best for the human race.

Similarly, Gandhiji gave the concept of Sarvodaya and Antodaya. i.e., to help the most indigent and least powerful of the human race → highest deed of ethic. His philosophy

encoded in his 'Talisman' still remains a guide to people to resolve their ethical dilemma and crisis of conscience.

To resolve the problems like poverty, terrorism, fundamentalism, genocide etc, this principle must become the ethical guide of people and should be regarded as the most holy thing. Human service, in this context should be the value guiding individual actions.

Thus, we all must adhere to this talisman and work for common good rather than our parochial, myopic, self-centred goals.

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SECTION - B

Q.7) During the second wave of Covid-19, Amit, a resident of a posh metropolitan society, was desperately looking for Covid-19 vaccination slots for him and his wife. His wife is diabetic and also suffers from asthma. The government has started an online registration process for keeping a track of vaccination progress as well as maintaining transparency in vaccination allocation. However, the demand has outstripped the supply by a huge margin and it has become very difficult to get a slot booked for vaccination. Amit tried to register an online slot for himself and his wife but, like millions of others, he was unable to book a slot. He also visited all the health facilities near him and even requested government officials for vaccines, but to no avail. He knew that the chairman of his society, Mr. Chadda, is a politically connected man and could arrange the vaccines. When Amit approached Mr. Chadda, he told Amit that other members of the society had also approached him and he was trying to get vaccines for the entire society.

After a few days, a camp has been set up in the society for free vaccination of all eligible members of the society. Amit decides to volunteer in the vaccination drive. While volunteering, he finds that the vaccine boxes have 'For Public Health Centre, Village Gumla' written on them. Amit understood that these vaccines are meant for a rural area but had been diverted to this society. He brings the matter to the notice of Mr. Chadda. Mr. Chadda tells Amit that he should not worry about the source of the vaccine and if he feels any guilt, he can skip the vaccination drive as it is a voluntary exercise. Amit knows that this is the only opportunity for him and his wife to get vaccines immediately. When Amit asks for his wife's opinion, she advises him to be thankful that Mr. Chadda has arranged the vaccines for them and that people in the villages are safer as villages are less congested.

Amit is now in a conundrum over whether he should get vaccine shots for him and his wife that are meant for rural people. He is also not sure whether he should report the matter to government officials or not. Apart from facing danger of contracting Covid-19, the decision to report would also lead to many other old and vulnerable residents of the society to miss out on the vaccine. With reference to this case study:

- Bring out and discuss the ethical dilemmas involved in this case.
- What is the best course of action for Amit? What ethical principles should he consider before taking any future action? (250 words, 20 marks)

कोविड -19 की दूसरी लहर के दौरान, एक पॉश महानगरीय समाज के निवासी, अमित अपने और अपनी पत्नी के लिए कोविड -19 टीकाकरण स्लॉट की सख्त तलाश कर रहे थे। उनकी पत्नी डायबिटिक हैं और अस्थमा से भी पीड़ित हैं। सरकार ने टीकाकरण की प्रगति पर नज़र रखने के साथ-साथ टीकाकरण आवंटन की पारदर्शिता बनाए रखने के लिए एक ऑनलाइन पंजीकरण प्रक्रिया शुरू की है। हालांकि, अत्याधिक मांग के बावजूद इसकी आपूर्ति बहुत ही कम है और टीकाकरण के लिए स्लॉट बुक करना बहुत मुश्किल हो गया है। अमित ने अपने और अपनी पत्नी के लिए एक ऑनलाइन स्लॉट दर्ज करने की कोशिश की, लेकिन लाखों अन्य लोगों की तरह, वह एक स्लॉट बुक करने में असमर्थ था। उन्होंने अपने आस-पास की सभी स्वास्थ्य सुविधाओं केंद्रों का भी दौरा किया और सरकारी अधिकारियों से टीकों के लिए अनुरोध भी किया, लेकिन कोई फायदा नहीं हुआ। वे जानते थे कि उनके समाज के अध्यक्ष श्री चड्ढा राजनीतिक रूप से जुड़े हुए व्यक्ति हैं और टीकों की व्यवस्था कर सकते हैं। जब अमित ने श्री चड्ढा से संपर्क किया, तो उन्होंने अमित को बताया कि उनके पास अन्य सदस्य भी हैं और वह पूरे समाज के लिए टीका लगवाने की कोशिश कर रहे हैं।

कुछ दिनों बाद समाज के सभी पात्र सदस्यों के निःशुल्क टीकाकरण के लिए सोसायटी में कैंप लगाया गया है। अमित ने टीकाकरण अभियान में स्वयंसेवा करने का फैसला किया। स्वेच्छा से, उन्होंने पाया कि वैक्सीन बॉक्स पर 'फॉर पब्लिक हेल्थ सेंटर, ग्राम गुमला' लिखा हुआ है। अमित समझ गया कि ये टीके एक ग्रामीण क्षेत्र के लिए हैं, लेकिन इस सोसायटी को डायवर्ट कर दिए गए हैं। वह इस मामले को श्री चड्ढा के संज्ञान में लाते हैं। श्री चड्ढा अमित से कहते हैं कि उन्हें टीके के स्रोत के बारे में चिंता नहीं करनी चाहिए और यदि उन्हें कोई दोष लगता है, तो वे टीकाकरण अभियान को छोड़ सकते हैं क्योंकि यह एक स्वैच्छिक अभ्यास है।

अमित जानता है कि उसके और उसकी पत्नी के लिए तुरंत टीके लगवाने का यही एकमात्र मौका है। जब अमित अपनी पत्नी की राय पूछता है, तो वह उसे आभारी होने की सलाह देती है कि श्री चड्ढा ने उनके लिए टीकों की व्यवस्था की है और गांवों में लोग सुरक्षित हैं, गांवों में भीड़भाड़ कम है।

अमित अब इस बात को लेकर असमंजस में है कि क्या उसे अपने और अपनी पत्नी के लिए ग्रामीण लोगों हेतु आरक्षित टीके लगवाने चाहिए या नहीं। वह यह भी निर्णय नहीं कर पा रहा है कि वह सरकारी अधिकारियों को मामले की रिपोर्ट करे या नहीं। कोविड -19 के संक्रमण के खतरे का सामना करने के अलावा, रिपोर्ट करने के निर्णय से समाज के कई अन्य बुजुर्ग और कमजोर निवासियों को भी टीका लगने से वंचित रहना पड़ सकता है। इस केस स्टडी के संदर्भ में:

- इस मामले में शामिल नैतिक दुविधाओं को सामने लाएं और उन पर चर्चा करें।
- अमित के लिए कार्रवाई का सबसे अच्छा तरीका क्या है? भविष्य में कोई कार्रवाई करने से पहले उसे किन नैतिक सिद्धांतों पर विचार करना चाहिए? (250 शब्द, 20 अंक)

The following case study involves given

ethical dilemmas

1) Divergence between ends and means

The ethical outcome of people getting vaccinated in his locality creates a disonance of conscience and moral crisis. Whether the ethicality of means → which has diverted the right of others to get vaccinated can be justified by the right of his vulnerable wife and old people to be vaccinated is the ethical dilemma at hand.

2) lack of transparency in government service

which enabled the diversion of vaccine

otherwise meant for Gunda village and the associated corruption.

Dilemma is whether to blow the lid by adhering to values of honesty and integrity and face the backlash from the society for his actions or suffer from moral degradation by keeping quiet.

3) Personal gains vs gains of society at large

By keeping quiet he maybe able to secure vaccine for his ailing wife and experience instant gratification. But he will lose out an opportunity to bring to light the corruption and divergence happening to the government which might be causing more harm at mass level.

4) Vaccine inequality

Getting vaccine through political connections at metropolitan city is depriving rural

areas and putting them at risk: No body is safe unless everyone is safe?

~~Best course~~

Principles to be considered

- 1) Equality and Right of citizens in general in spirit of fraternity
- 2) Integrity and honesty → opportunity to make a difference.
- 3) Reaction of others in the society
- 4) vulnerability of wife to covid.
- 5) ability in governance and fundamental duty towards fellow citizens.

Best course

- 1: Amrit must bring the matter to the notice of the society members.
- 2: He should persuade them to adopt the right actions and should highlight that no body is safe unless everyone is safe.

4. He should build consensus and ensure that matter is reported to authorities.
5. If people are not ready to cooperate he must display courage of conviction and strength of his character and go ahead by reporting the matter anyway.
6. At the same time, he must make efforts. He should contact the District Magistrate and highlight the vulnerability of his society.
7. And should set up the camp based on individual efforts.
8. Till then, he should ensure that everyone follow covid appropriate behavior to minimize the threat.

When faced with difficult situations, voice of conscience must become the guiding light and service to humanity should be adhered to.

Feedback

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Structure/
Presentation

Question
Interpretation

Content

Value
Addition

Total



Q.8) Satish owns an ad agency which is doing very good in terms of revenue and online ratings. The creative and innovative working environment has led to a good reputation of the new company and Satish is anticipating a few big contracts from potential clients in near future. Satish attributes the success of his new agency to his very capable creative director who is instrumental in designing the content of his company's work. One day, Satish received a completed advertisement from his creative director for a daily consumer product. Satish as well as the concerned client were very impressed with the content and congratulated the creative director for his work and approved it to be launched.

However, after a few days of the launch of the advertisement, Satish started receiving threats from a particular section of the community to withdraw the advertisement as it, according to them, had hurt their religious sentiments. Although Satish himself approved the advertisement, now there is pressure from an influential political leader of the concerned community to remove the creative director for offending the religious sentiments of the community. Satish is threatened of dire consequences if he does not remove the creative director. The situation has left Satish stressed and very worried as the threats through calls and messages are targeted towards his family members as well. More so the advertisement is receiving immense online trolling on popular social media platforms like Twitter, Facebook etc. Morphed pictures of Satish are being circulated in the social media platforms and he fears that the same might be done with his family members.

This whole incident has caused Satish great psychological and emotional strain. His ad agency depends a lot on social media platforms for marketing and the massive amount of trolling is bringing a very bad name to his agency, thus significantly reducing the ratings and business credibility of his new firm. He has also received information from an executive of a big company that his contract for making a series of promotional videos and advertisements could be cancelled as the company does not want to associate with him due to the current controversy. Satish was counting on this project and its cancellation will lead him towards a considerable financial loss. As a concerned owner Satish consulted his legal team which advised him to withdraw the advertisement even though there was nothing legally imprudent in the content in order to save the image and retain the clients of the firm. They also informally advised Satish to agree to the demands of removing the creative director in order to placate the angry members of the community. Satish as a young entrepreneur has always supported independent thinking and creative content and finds himself in a dilemma.

- You are a friend of Satish and he turns to you for counsel in this difficult situation. Help him identify various ethical issues involved in this situation and suggest to him the most suitable course of action.
- 'Censorship by voice and defamation' on social media has become a disturbing scenario. What according to you motivates the social media users to engage in online bullying?

(250 words, 20 marks)

सतीश एक विज्ञापन एजेंसी के मालिक हैं जो राजस्व और ऑनलाइन रेटिंग के मामले में बहुत अच्छा कर रही है। रचनात्मक और अभिनव कार्य वातावरण ने नई कंपनी की श्रेष्ठतम प्रतिष्ठा को स्थापित किया है और सतीश निकट भविष्य में संभावित ग्राहकों से कुछ बड़े अनुबंधों की उम्मीद कर रहे हैं। सतीश अपनी नई एजेंसी की सफलता का श्रेय अपने बहुत ही सक्षम रचनात्मक निर्देशक को देते हैं, जो उनकी कंपनी के काम की सामग्री को डिजाइन करने में महत्वपूर्ण भूमिका निभाते हैं। एक दिन, सतीश को अपने क्रिएटिव डायरेक्टर से एक दैनिक उपभोक्ता उत्पाद के लिए एक पूरा विज्ञापन मिला। सतीश के साथ-साथ संबंधित ग्राहक सामग्री से बहुत प्रभावित हुए और क्रिएटिव डायरेक्टर को उनके काम के लिए बधाई दी और इसे लॉन्च करने की मंजूरी दी।

हालांकि, विज्ञापन के लॉन्च होने के कुछ दिनों के बाद, सतीश को समुदाय के एक विशेष वर्ग से विज्ञापन वापस लेने की धमकियां मिलने लगीं, क्योंकि उनके अनुसार, इससे उनकी धार्मिक भावनाओं को ठेस पहुंची थी।

हालांकि सतीश ने खुद विज्ञापन को मंजूरी दी थी, लेकिन अब संबंधित समुदाय के एक प्रभावशाली राजनीतिक नेता द्वारा समुदाय की धार्मिक भावनाओं को ठेस पहुंचाने के लिए क्रिएटिव डायरेक्टर को हटाने का दबाव है। क्रिएटिव डायरेक्टर को नहीं हटाने पर सतीश को गंभीर परिणाम भुगतने की धमकी दी जाती है। स्थिति ने सतीश को तनावग्रस्त और बहुत चिंतित कर दिया है क्योंकि कॉल और संदेशों के माध्यम से परिवार के सदस्यों को लक्षित करके धमकी दी जा रही थी। इतना ही नहीं इस विज्ञापन को लोकप्रिय सोशल मीडिया प्लेटफॉर्म जैसे ट्विटर, फेसबुक आदि पर ऑनलाइन भारी ट्रोलिंग मिल रही है। सतीश की मॉपर्ड तस्वीरें सोशल मीडिया प्लेटफॉर्म पर प्रसारित की जा रही हैं और उन्हें डर है कि ऐसा उनके परिवार के सदस्यों के साथ भी किया जा सकता है।

इस पूरी घटना ने सतीश को बहुत मानसिक और भावनात्मक रूप से तनावग्रस्त कर दिया। उनकी विज्ञापन एजेंसी मार्केटिंग के लिए सोशल मीडिया प्लेटफॉर्म पर बहुत अधिक निर्भर करती है और भारी मात्रा में ट्रोलिंग उसे उनकी एजेंसी की छवि धूमिल हो रही है, इस प्रकार उनकी नई फर्म की रेटिंग और व्यावसायिक विश्वसनीयता को काफी कम कर रही है। उन्हें एक बड़ी कंपनी के एक कार्यकारी से भी जानकारी मिली है कि प्रचार वीडियो और विज्ञापनों की एक श्रृंखला बनाने का उनका अनुबंध रद्द किया जा सकता है क्योंकि कंपनी मौजूदा विवाद के कारण उनके साथ जुड़ना नहीं चाहती है। सतीश इस परियोजना पर भरोसा कर रहे थे और इसके रद्द होने से उन्हें काफी वित्तीय नुकसान होगा। एक संबंधित स्वामी के रूप में सतीश ने अपनी कानूनी टीम से परामर्श किया, जिसने उन्हें विज्ञापन वापस लेने की सलाह दी, भले ही छवि और फर्म के ग्राहकों को बचाने के लिए सामग्री में कानूनी रूप से कुछ भी अनुचित न हो। उन्होंने अनौपचारिक रूप से सतीश को सलाह दी कि वे समुदाय के नाराज सदस्यों को शांत करने के लिए क्रिएटिव डायरेक्टर को हटाने की मांगों पर सहमत हों। एक युवा उद्यमी के रूप में सतीश ने हमेशा स्वतंत्र सोच और रचनात्मक सामग्री का समर्थन किया है और खुद को एक दुविधा में पाता है।

- आप सतीश के मित्र हैं और वह इस कठिन परिस्थिति में परामर्श के लिए आपके पास आता है। इस स्थिति में शामिल विभिन्न नैतिक मुद्दों की पहचान करने में उसकी मदद करें और उसे कार्रवाई का सबसे उपयुक्त तरीका सुझाएं।
- सोशल मीडिया पर 'ध्वनि और मानहानि द्वारा सेंसरशिप' एक परेशान करने वाला परिदृश्य बन गया है। आपके अनुसार सोशल मीडिया उपयोगकर्ताओं को ऑनलाइन बुलिंग में शामिल होने के लिए क्या प्रेरित करता है?

(250 शब्द, 20 अंक)

A) The various ethical dilemmas faced by Satish includes

A) Freedom of speech vs public order and morality

creative expression is integral part of freedom of speech (Article 19(1)(a)). However, it must be subject to reasonable restriction.

The vague and undefined nature of 'morality' and 'public order' often causes

the forced censorship and violation of rights. In this case study as well. This particular conflict is arising forcing Satish to take a decision.

② Personal well being v/s upholding right of others

Since he received threats, trolling. He fear for his family, protection and safety of whom is his prime responsibility. On the other hand the basic human values of freedom are at stake and his colleague would have to bear the burden of his immoral actions / lack of taking stance.

③ Professional values v/s personal values

Trolling brings bad name to company, reduces rating and business credibility and causes loss in business due to controversy leading to financial loss. This considerable pressure faced by him. On other hand his moral principles which did not find anything

provoking in the ad is stopping him from doing unethical work of removing the creative director - This goes against his liberal principles of promoting independent thinking.

[1] Reason for online bullying

- ① Anonymity that social media offers and asymmetric warfare that prevents government from convicting them.
- ② Rising of intolerance and value of accommodation.
- ③ Due to social media algorithms, the people are not listening to diverse view points which prevent them from developing broader perspective.
- ④ Virtual pressure forcing people to adhere to view of "noisy minority". Lack of character's courage and integrity is the reason.

- ⑤ Artificial Intelligence like Deep fakes, morphed video spread misinformation, further provoking them.
- ⑥ Lack of adherence to constitutional principles of secularism, tolerance, fraternity.

Thus, there is a need to correct the ethical compass of the people through education, promoting democratic values through discussions and debate. Social media must work with government by sharing end to end encryption and bring perpetrators to justice.

Feedback
(For OFFICE use only)

Structure/ Presentation
Question Interpretation
Content
Value Addition
Total



Q.9) Niranjapur is a tribal dominated sub-division in Sujhpur district. Niranjapur is located around a lake and tribal communities have inhabited the area for ages. Lake is considered sacred by the tribals and is worshiped in the form of a Goddess. The tribals of Niranjapur believe that the lake is vital for their survival and brings good luck to the inhabitants of the area. Niranjapur is very rich in mineral wealth and is central to mining activities of a big Multinational Company. The mining work by the company is done in violation of various environmental safety procedures. In the past, tribals as well as environmental activists have raised their concerns regarding the blatant disregard of the mining company for the local environment. However, the administration and government have failed to take any concrete action against the big multinational company.

One day, when the mining activity in the company was in progress a tank carrying a hazardous carcinogenic chemical accidentally fell into the lake. The chemical could be detrimental to the lives of the tribals and their cattle which are dependent on the lake for their daily needs. In case of continued exposure, the chemical has the capacity to cause several deformities to the body and is particularly harmful for infants, pregnant women, and elderlies with a compromised immune system. Understanding the gravity of the incident and its consequences, the management of the company reported the incident to the local administration. A team of officials was immediately dispatched to Niranjapur to convince the tribals to stop the usage of lake water and move away from the lake. The tribals, however, were not ready to listen to the officials as the administration had not taken any action against the mining company earlier. The situation got murkier when the continued insistence of the officials to move the tribals away from the area resulted in a violent clash, in which two government officials got severely injured.

On one hand, tribals believed that moving away from the lake would bring bad luck, on the other hand, they also had the suspicion that the local officials were hand in glove with the mining company. The incident gained attention of the media and highlighted the inability of the local administration in dealing with the situation. As the DM of Sujhpur, you face a trilemma of a chemical/health hazard, safety of the locals and a demoralized staff that refuses to engage with the tribals.

In such a complex situation, what will be your response? Examine the qualities of a public servant which will be required to manage the situation. (250 words, 20 marks)

निरंजनपुर सुजहपुर जिले में एक आदिवासी बहुल उप-मंडल है। निरंजनपुर झील और आदिवासी समुदायों के आसपास स्थित है आदिवासियों द्वारा झील को पवित्र माना जाता है और इसे देवी के रूप में पूजा जाता है। निरंजनपुर के आदिवासियों का मानना है कि झील उनके अस्तित्व के लिए महत्वपूर्ण है और क्षेत्र के निवासियों के लिए सौभाग्य लाती है। निरंजनपुर खनिज संपदा में बहुत समृद्ध है और एक बड़ी बहुराष्ट्रीय कंपनी की खनन गतिविधियों का केंद्र है। कंपनी द्वारा खनन कार्य विभिन्न पर्यावरणीय सुरक्षा प्रक्रियाओं के उल्लंघन में किया जाता है। अतीत में, आदिवासियों के साथ-साथ पर्यावरण कार्यकर्ताओं ने स्थानीय पर्यावरण के लिए खनन कंपनी की घोर अवहेलना के संबंध में अपनी चिंता व्यक्त की है। हालांकि, प्रशासन और सरकार बड़ी बहुराष्ट्रीय कंपनी के खिलाफ कोई ठोस कार्रवाई करने में विफल रही है। एक दिन, जब कंपनी में खनन गतिविधि चल रही थी, एक खतरनाक कार्सिनोजेनिक रसायन ले जा रहा एक टैंक दुर्घटनावश झील में गिर गया। रसायन आदिवासियों और उनके मवेशियों के जीवन के लिए हानिकारक हो सकता है जो अपनी दैनिक जरूरतों के लिए झील पर निर्भर हैं। निरंतर एक्सपोजर के कारण, रसायन में शरीर में कई विकृतियां पैदा करने की क्षमता होती है और विशेष रूप से कमजोर प्रतिरक्षा प्रणाली वाले शिशुओं, गर्भवती महिलाओं और बुजुर्गों के लिए हानिकारक होती है। घटना की गंभीरता और उसके परिणामों को समझते हुए, कंपनी के प्रबंधन ने स्थानीय प्रशासन को घटना की सूचना दी। आदिवासियों को झील के पानी के उपयोग को रोकने और झील से दूर जाने हेतु मनाने के लिए अधिकारियों की टीम को तुरंत निरंजनपुर भेजा गया। हालांकि, आदिवासी अधिकारियों की एक सुनने को तैयार नहीं थे क्योंकि प्रशासन ने पहले खनन कंपनी के खिलाफ कोई कार्रवाई नहीं की थी। स्थिति तब और खराब हो गई जब अधिकारियों द्वारा आदिवासियों को क्षेत्र से दूर ले जाने की लगातार जिद के कारण हिंसक झड़प हुई, जिसमें दो सरकारी अधिकारी गंभीर रूप से घायल हो गए।

एक ओर आदिवासियों का मानना था कि झील से दूर जाने से उनका जीवन दुर्भाग्यपूर्ण हो जाएगा, वहीं दूसरी ओर उन्हें यह भी संदेह था कि खनन कंपनी के साथ स्थानीय लोगों का हाथ है। इस घटना ने मीडिया का ध्यान खींचा और स्थिति से निपटने में स्थानीय प्रशासन की अक्षमता को उजागर किया। सुजपुर के डीएम के रूप में, आप रासायनिक/स्वास्थ्य के खतरे, स्थानीय लोगों की सुरक्षा और आदिवासियों के साथ जुड़ने से इनकार करने वाले कर्मचारियों के मनोबल गिरने की समस्या जैसी त्रिधापाश का सामना रहे हैं।

ऐसी जटिल स्थिति में आपकी क्या प्रतिक्रिया होगी? एक सिविल सेवक के उन गुणों का परीक्षण कीजिए जो स्थिति को प्रबंधित करने के लिए आवश्यक होंगे।

(250 शब्द, 20 अंक)

The given case study deals with a situation that demands problem solving skills, empathy and emotional intelligence. The dilemma needs to be resolved by solving ethical dilemmas and

values at stake.

- ① Leadership - To stand up for the welfare of staff who suffered injuries and ensure that tribal people come on the same page as the administrators.
- ② environmental ethics - MNC causing major impact on long term sustainability but also critical for the development of a poor country like India.
- ③ Tribal Rights - who had ownership over local resources and have religious importance attached to them. forceful displacement

from their ancestral land and lack of support and legitimacy of the authority making the issue more emotionally charged.

Response

1) Support of staff is required as the first and foremost thing. I will brief the staff, ensure that those suffered injuries will be compensated and motivate them that this challenge needs to be resolved. It will take the lead and ensure that I lead from front this time, going to the khabas myself.

2) Gather local support

I will ask the village sarpanch and influential leaders to meet me. Persuade them with my emotional intelligence. I will ensure to provide them compensation from District Mineral Relief Fund. Make them aware about the carcinogenic impact of the pollution and long term consequences and give assurance to find

-the long term solution to the problem at the earliest. I will go to villagers with the leaders myself and communicate to them that administration stands with you thus winning their confidence.

3) I will then ask the CPCB to do the analysis and start the pollution cleaning at the earliest. I will also impose fine on the company who openly flouted the environmental norms under relevant sections.

As a longterm solution I will ensure

- 1) That rights of Gram Sabha is exercised under PESA while giving consent approval to projects
- 2) Environmental impact assessment of the project is done with full scrutiny.

Feedback

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Structure/ Presentation
Question Interpretation
Content
Value Addition
Total

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Q.10) Kuldeep is an honest senior officer working in Narcotics Control Bureau (NCB) in one of the states in Western India. The state has been in news for a trend of increasing drug usage among the youth. One day, he received a tip-off regarding a drug party. He conducted a raid and detained all the persons present on the venue. One of the detainees was Raghav, the son of a wealthy and politically connected businessman. He was in an intoxicated state and misbehaved with the NCB personnel on duty, warning them of dire consequences for detaining him. During frisking, Raghav was found to be in possession of contraband drugs. He was arrested and this news went viral on social media.

Soon after the arrest, Kuldeep received a call from his senior who asked Kuldeep to apprise him of the case. During the conversation his senior dropped a subtle hint that as Raghav is a well-connected individual, going after him could be a career damaging case for Mr. Kuldeep and he should quietly settle the case for his own good. Kuldeep understood that his senior wanted him to drop charges against Raghav and set him free. However, Kuldeep has decided to pursue the case and follow the law.

Few days after the arrest, a case was filed by Raghav's father alleging that Kuldeep has asked for money in return of dropping case against his son. Some people on social media have raised doubt on educational qualification of Kuldeep and few have made even distasteful remarks on his personal life. These allegations were widely covered in electronic media putting Kuldeep and his entire family under immense psychological pressure. In response to the allegations, the government has setup an inquiry panel to look into the matter. The inquiry panel promptly seeks Kuldeep's explanation.

Some of the options available with Kuldeep to handle this situation could be as follows:

- Kuldeep can present his case to the inquiry panel and go soft on the investigation of the case.
- Kuldeep can present his case to the inquiry panel and continue firmly with the case.
- Kuldeep can ignore the inquiry panel and directly approach the media with the case findings and his side of the story.

Suggest any other possible option(s) that can be availed by Kuldeep. Evaluate all of them and suggest the best course of action, giving reasons for it. (250 words, 20 marks)

कुलदीप पश्चिमी भारत के एक राज्य में नारकोटिक्स कंट्रोल ब्यूरो (NCB) में कार्यरत एक ईमानदार वरिष्ठ अधिकारी हैं। राज्य युवाओं में नशीली दवाओं के उपयोग में वृद्धि की प्रवृत्ति के लिए चर्चा में रहा है। एक दिन, उन्हें एक ड्रग पार्टी के बारे में सूचना मिली। उन्होंने छापेमारी की और कार्यक्रम स्थल पर मौजूद सभी लोगों को हिरासत में लिया। बंदियों में से एक राघव एक धनी और राजनीतिक रूप से जुड़े व्यवसायी का बेटा था। वह नशे की हालत में था और ड्यूटी पर तैनात NCB कर्मियों के साथ दुर्व्यवहार किया और उन्हें हिरासत में लेने के गंभीर परिणाम भुगतने की चेतावनी दी। तलाशी के दौरान राघव के पास प्रतिबंधित मादक पदार्थ पाया गया। उन्हें गिरफ्तार कर लिया गया और यह खबर सोशल मीडिया पर वायरल हो गई।

गिरफ्तारी के तुरंत बाद, कुलदीप को उसके सीनियर का फोन आया जिसने कुलदीप को मामले से अवगत कराने को कहा। बातचीत के दौरान उनके सीनियर ने एक सूक्ष्म संकेत दिया कि राघव एक अच्छी तरह से जुड़ा हुआ व्यक्ति है, उसके पीछे जाना श्री कुलदीप के लिए करियर को नुकसान पहुंचाने वाला मामला हो सकता है और उसे चुपचाप मामले को अपने भले के लिए निपटाना चाहिए। कुलदीप समझ गया कि उसका सीनियर चाहता है कि वह राघव के खिलाफ लगे आरोपों को छोड़ दे और उसे मुक्त कर दे। हालांकि, कुलदीप ने मामले को आगे बढ़ाने और कानून का पालन करने का फैसला किया है।

गिरफ्तारी के कुछ दिनों बाद राघव के पिता ने मामला दर्ज कर आरोप लगाया कि कुलदीप ने अपने बेटे के खिलाफ केस छोड़ने के एवज में पैसे मांगे हैं। सोशल मीडिया पर कुछ लोगों ने कुलदीप की शैक्षणिक योग्यता पर संदेह जताया है तो कुछ ने उनके निजी जीवन पर अभद्र टिप्पणी भी की है। कुलदीप और उनके पूरे परिवार को भारी मनोवैज्ञानिक दबाव में डालते हुए इन आरोपों को इलेक्ट्रॉनिक मीडिया में व्यापक रूप से कवर किया गया था। आरोपों के जवाब में, सरकार ने मामले को देखने के लिए एक जांच पैनल का गठन किया है। जांच पैनल तुरंत कुलदीप से स्पष्टीकरण मांगता है।

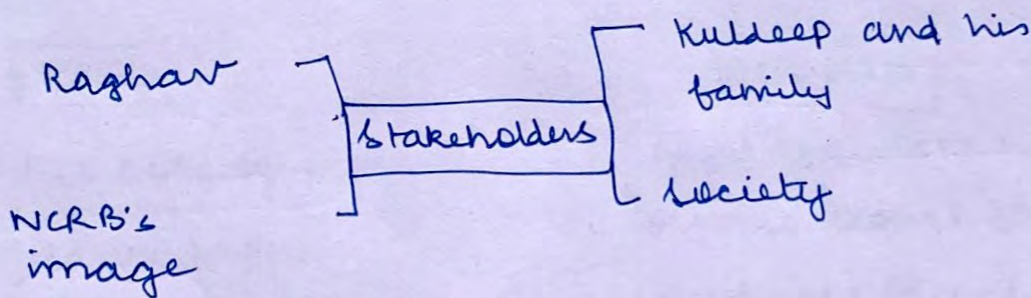
इस स्थिति को संभालने के लिए कुलदीप के पास उपलब्ध कुछ विकल्प इस प्रकार हो सकते हैं :

- कुलदीप अपना मामला जांच पैनल के सामने पेश कर सकते हैं और मामले की जांच में नरमी बरत सकते हैं।
- कुलदीप अपना मामला जांच पैनल के सामने पेश कर सकते हैं और मामले को मजबूती से जारी रख सकते हैं।
- कुलदीप जांच पैनल की अनदेखी कर सकते हैं और मामले के निष्कर्षों और कहानी के अपने पक्ष के साथ सीधे मीडिया से संपर्क कर सकते हैं।

किसी अन्य संभावित विकल्प का सुझाव दें जिसका कुलदीप द्वारा लाभ उठाया जा सकता है। उन सभी का मूल्यांकन करें और इसके लिए कारण बताते हुए कार्रवाई का सर्वोत्तम तरीका सुझाएं। (250 शब्द, 20 अंक)

The present case study has following dilemma -

- Following Rule of Law v/s advice of seniors.
- Perceived public morality v/s ethical standards.
- Integrity and dedication towards public service v/s personal well being.



Options Available

① Go soft on investigation

Merits

- ensure that pressure on him reduced.
- The political interference

Demerits

- Honesty and integrity will be lost
- crisis of conscience.

will be reduced.

3) careers prospects saved.

4) Family will be safe.

3) Image of NRB degrades

4) Doubts raised on leadership quality.

5) Sets a wrong precedence and undermines rule of law.

This option is unethical on all counts and is rejected.

B) Kuldeep approaching media.

Merits

- ① his side of story gets in public domain
- ② can improve his image in media.
- ③ can continue with case and ensure rule of law is adhered.

Demerits

- ① goes against the organisational ethics and code of conduct
- ② can harm image of NRB.
- ③ Political backlash harmful for career.
- ④ Interferes with independent inquiry.

Demerits are more harmful. Thus rejected -

2] Continue firmly on case

Merits

- ① courage of character displayed.
- ② can help changing the work culture.
- ③ Resist political pressure making a statement
- ④ Rule of law and organisational mandate can be fulfilled.

Demerits

- ① Image in media further degrades.
- ② Harms family's emotional state
- ③ May lead to premature transfer under public pressure.
- ④ Harms career prospects.

Other possible options

- ① Try to persuade the minister that if the matter goes out he may lose power and his image will be tarnished.

- ② Seek help of colleagues and batchmates and take their advice on the matter. Their similar experience can come handy.
- ③ Cooperate with the inquiry and collaborate with other agency to quickly resolve the issue. Or request for a special team to take over.

Such pressure are common in public service and must be dealt with probity, emotional intelligence and foundational principles of civil service.

Feedback

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Structure/
Presentation

Question
Interpretation

Content

Value
Addition

Total



Q.11) Swikriti is a famous NGO working towards providing healthcare to the needy and homeless. In the past, it had been instrumental in extension of government health schemes to the villages and hinterlands. Its record for bona fide public service is well recognized across the globe. For its zealous service in the field of health care, its owner, Karamveer, a Lok Sabha MP, has been awarded the prestigious Ramon Magsaysay award. When a deadly disease engulfed the country recently, Swikriti, was one of the pioneers in aiding the public through providing essential medicines, ration supply and arranging hospital beds for the patients in need. The owner of Swikriti was personally overseeing the relief work in his constituency where the disease was particularly destructive.

He was informed by one of his assistants that a majority of people in his constituency are socio-economically backward and could not afford the expensive medicines required to control the disease. He was exhorted to leverage the resources of his NGO to ensure a stable supply of medicine to his people. It would, he was told, not only be an act of public service, but could also be very helpful for his political career as the next round of Lok Sabha elections were just round the corner. Karamveer saw this as an opportunity to help the needy in his constituency, and accordingly decided to distribute the medicines for the disease free of cost. On the directions of Karamveer, the director of the NGO purchased two million packets of the essential medicine.

The medicines were stocked in the office premises of the Swikriti and were earmarked to be distributed in Karamveer's Lok Sabha constituency. The bulk purchase of the medicine, however, caused a supply shortage in the market and the medicine became out of reach for many seriously ill patients outside Karamveer's constituency. The supply shortage was a factor in creating a condition of panic and caused severe stress to the patients. After the news of drug shortage reached the media, a complaint was filed at the drug controller's office. An investigation was conducted and it was found that Swikriti and its owner were prima facie guilty of violating the provisions of Drugs and Cosmetics Act. Beside depriving the people outside his constituency their right to purchase the medicine, Swikriti and its owner were found to be illegally purchasing, stocking and distributing it.

Swikriti in an official statement said that though it violated the provisions of a statute its intentions were bona fide and it was driven not by a motive of profit but to help the poor and needy. Evidence also suggested that free distribution of X in Karamveer's constituency helped save lives of many economically backward people who otherwise could not have afforded the medicine. The whole incident was widely circulated in the social media platform and the users were divided in their opinion. (While one section applauded the act of Swikriti, for serving the poor and needy, the other criticized it for illegally hoarding essential medicine and causing a state of panic in the city.)

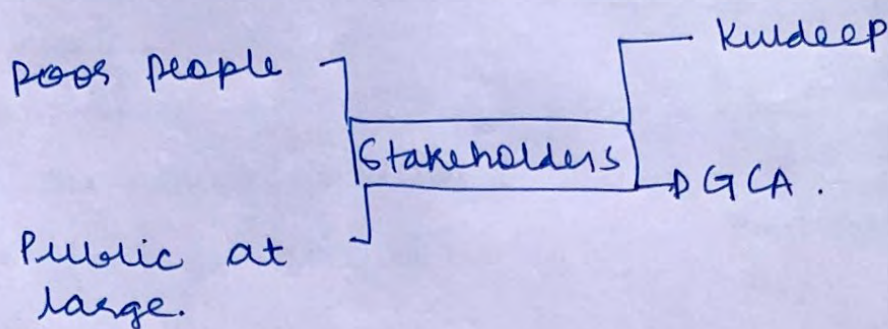
You are the drug controller and are appointed by the court to investigate the case. There are two options before you:

- You ought to take a broader view of the situation and will act leniently, as the act was not motivated by concerns for profit and has helped save lives of the poor and needy.
- Pursue the matter strictly in spirit of the Drug and Cosmetics Act, which has provision for both jail and fine, as the incident was illegal and caused panic in the people.

As the drug controller, which course of action will you opt for and why? (250 words, 20 marks)

स्वीकृति एक प्रसिद्ध गैर सरकारी संगठन है जो जरूरतमंद और बेघरों को स्वास्थ्य सेवा प्रदान करने की दिशा में काम कर रहा है। अतीत में, यह गांवों और भीतरी इलाकों में सरकारी स्वास्थ्य योजनाओं के विस्तार में सहायक रहा है। प्रामाणिक सार्वजनिक सेवा के लिए इसका रिकॉर्ड दुनिया भर में अच्छी तरह से पहचाना जाता है। स्वास्थ्य देखभाल के क्षेत्र में उनकी जोशीली सेवा के लिए, इसके मालिक, लोकसभा सांसद, करमवीर को प्रतिष्ठित रमन मैग्सेसे पुरस्कार से सम्मानित किया गया है।

welfare.



Course of action

I) Pursue matter strictly

Merit

- ① Code of conduct followed
- ② Rule of law adhered to
- ③ Upholding the provisions of act thus promoting organisational ethics

Demerit

- ① Punish an honest public spirit person who had good intention.
- ② Discourage such voluntary initiatives by citizens due to "government harassment"
- ③ Poor are left in dissonance with NGO no longer supporting it.

#) take broader view go innocent

Merit

- ① The citizen centricity & ethical governance is upheld.
- ② Sends a positive signal across the spectrum.
- ③ Public service goal is upheld.
- ④ encourage volunteers to render their services.

Demerit

- ① Might harm the procedural ethic in the act.
- ② can encourage more such instances inducing more panic.
- ③ The act can be brought under the scanner & legitimacy can be questioned.

I will choose the second option. Extra-ordinary circumstances require extra-ordinary steps. Governance must be dynamic and distinguish between bonafide and malafide cases of corruption. undue harassment will discourage the feeling of public service and fraternity which is critical in a

participatory democracy. At the same time, I will see that such instances don't occur and appeal to all NGOs and individual efforts to coordinate their actions with the government plan and resist from such discretionary acts that can induce public scare. ~~Thus~~ otherwise they will have to face the dire consequences.

Feedback

(For OFFICE use only)

Structure/ Presentation
Question Interpretation
Content
Value Addition
Total



Q.12) A social experiment "slap her" was conducted to evaluate the attitude of boys in the age group 6-13 years towards violence against women. Experiment started with simple questions where boys were asked their name, aspirations and dreams. Then a girl of their age was introduced to them and a casual conversation was facilitated between boys and girls. During the experiments, boys were instructed to engage in simple activities like hand shaking, high fiving etc. with girls. In the end, boys were asked to slap the girl. Upon hearing the instruction boys looked confused initially, but ultimately all the boys refused to slap the girl. The experiments showed that at a younger age, boys believed that it was wrong for them to hit another person, especially a girl. This experiment also suggested that violence against women is not something that comes naturally to boys. However, this attitude changes drastically as boys grow up to be adults. Data from the National Family Health Survey-4 revealed that for the entire country, 42 % of men think that a husband was justified in hitting or beating his wife. A more worrying trend was that an even larger portion, 52%, of women believe that it was acceptable for them to be hit by their husbands. National Crime Record Bureau (NCRB) data shows an increasing trend of domestic violence against women in the country. Further, the Covid-19 induced lockdowns brought a shadow pandemic for women where they were exposed to higher degree of domestic violence. Based on the above observations, answer the following questions:

- Why does the attitude of boys change towards girls when they grow up?
- What explains the higher acceptance of domestic violence among women than men?
- What can be done to bring desirable changes in the attitude of society towards women?

(250 words, 20 marks)

6-13 वर्ष आयु वर्ग के लड़कों के रवैये का मूल्यांकन करने के लिए महिलाओं के खिलाफ हिंसा के प्रति एक सामाजिक प्रयोग "उसे थप्पड़ मारो" आयोजित किया गया था। प्रयोग की शुरुआत साधारण प्रश्नों से हुई जहां लड़कों से उनका नाम, आकांक्षाएं और सपने पूछे गए। फिर उनसे उनकी उम्र की एक लड़की का परिचय कराया गया और लड़कों और लड़कियों के बीच एक अनौपचारिक बातचीत की सुविधा प्रदान की गई। प्रयोगों के दौरान लड़कों को लड़कियों के साथ हाथ मिलाने, हाई फाइविंग आदि साधारण गतिविधियों में शामिल होने का निर्देश दिया गया। अंत में लड़कों को लड़की को थप्पड़ मारने के लिए कहा गया। निर्देश सुनकर लड़के शुरू में भ्रमित दिखे, लेकिन आखिरकार सभी लड़कों ने लड़की को थप्पड़ मारने से इनकार कर दिया। प्रयोगों से पता चला कि कम उम्र में लड़कों का मानना था कि उनके लिए किसी अन्य व्यक्ति, खासकर एक लड़की को मारना गलत था। इस प्रयोग ने यह भी सुझाव दिया कि महिलाओं के खिलाफ हिंसा कोई ऐसी चीज नहीं है जो लड़कों में स्वाभाविक रूप से आती है।

हालाँकि, जैसे-जैसे लड़के बड़े होते हैं, यह रवैया काफी हद तक बदल जाता है। नेशनल फैमिली हेल्थ सर्वे-4 के आंकड़ों से पता चला है कि पूरे देश में 42 प्रतिशत पुरुष सोचते हैं कि एक पति ने अपनी पत्नी को मारना या पीटना जायज है। इससे भी अधिक चिंताजनक प्रवृत्ति यह थी कि इससे भी बड़ा हिस्सा, 52 प्रतिशत, महिलाओं का मानना है कि यह उनके लिए उनके पतियों द्वारा प्रहार किए जाने के लिए स्वीकार्य था। राष्ट्रीय अपराध रिकॉर्ड ब्यूरो (NCRB) के आंकड़े देश में महिलाओं के खिलाफ घरेलू हिंसा की बढ़ती प्रवृत्ति को दर्शाते हैं। इसके अलावा, कोविड -19 प्रेरित लॉकडाउन महिलाओं के लिए एक छद्म महामारी लेकर आया, जहां वे घरेलू हिंसा के उच्च स्तर के संपर्क में थीं। उपरोक्त प्रेक्षणों के आधार पर निम्नलिखित प्रश्नों के उत्तर दीजिए :

- लड़कियों के बड़े होने पर लड़कों का नजरिया उनके प्रति क्यों बदल जाता है?
- पुरुषों की तुलना में महिलाओं में घरेलू हिंसा की उच्च स्वीकृति की व्याख्या क्या करती है?
- महिलाओं के प्रति समाज के दृष्टिकोण में वांछनीय परिवर्तन लाने के लिए क्या किया जा सकता है?

(250 शब्द, 20 अंक)

जब हाल ही में एक घातक बीमारी ने देश को अपनी चपेट में ले लिया, तो स्वीकृति, आवश्यक दवाओं, राशन की आपूर्ति और जरूरतमंद रोगियों के लिए अस्पताल के बिस्तर की व्यवस्था के माध्यम से जनता की सहायता करने में अग्रणी थी। स्वीकृति के मालिक व्यक्तिगत रूप से अपने निर्वाचन क्षेत्र में राहत कार्य की देखरेख कर रहे थे, जहां यह बीमारी विशेष रूप से विनाशकारी थी।

उनके एक सहायक ने उन्हें सूचित किया कि उनके निर्वाचन क्षेत्र के अधिकांश लोग सामाजिक-आर्थिक रूप से पिछड़े हैं और बीमारी को नियंत्रित करने के लिए आवश्यक महंगी दवाएं नहीं खरीद सकते। उन्हें अपने लोगों को दवा की स्थिर आपूर्ति सुनिश्चित करने के लिए अपने एनजीओ के संसाधनों का लाभ उठाने के लिए प्रोत्साहित किया गया था। उन्हें बताया गया था कि यह न केवल सार्वजनिक सेवा का कार्य होगा, बल्कि उनके राजनीतिक जीवन के लिए भी बहुत मददगार हो सकता है क्योंकि लोकसभा चुनाव का अगला दौर निकट ही था। करमवीर ने इसे अपने निर्वाचन क्षेत्र में जरूरतमंदों की मदद करने के अवसर के रूप में देखा, और तदनुसार बीमारी के लिए दवाओं को मुफ्त में वितरित करने का फैसला किया। करमवीर के निर्देश पर एनजीओ के निदेशक ने आवश्यक दवा के 20 लाख पैकेट खरीदे।

दवाओं का स्टॉक स्वीकृति के कार्यालय परिसर में किया गया था और उन्हें करमवीर के लोकसभा क्षेत्र में वितरित करने के लिए निर्धारित किया गया था। हालांकि, दवा की थोक खरीद ने बाजार में आपूर्ति की कमी का कारण बना और करमवीर के निर्वाचन क्षेत्र के बाहर गंभीर रूप से बीमार कई रोगियों के लिए दवा पहुंच से बाहर हो गई। आपूर्ति की कमी दहशत की स्थिति पैदा करने का एक कारक थी और इससे रोगियों को गंभीर तनाव हुआ। दवा की कमी की खबर मीडिया तक पहुंचने के बाद दवा नियंत्रक कार्यालय में शिकायत दर्ज कराई गई। एक जांच की गई और यह पाया गया कि स्वीकृति और उसके मालिक ड्रग एंड कॉस्मेटिक्स एक्ट के प्रावधानों के उल्लंघन के लिए प्रथम दृष्टया दोषी थे। अपने निर्वाचन क्षेत्र के बाहर के लोगों को दवा खरीदने के अधिकार से वंचित करने के अलावा, स्वीकृति और उसके मालिक को अवैध रूप से इसे खरीदना, स्टॉक करना और वितरित करना पाया गया।

स्वीकृति ने एक आधिकारिक बयान में कहा कि हालांकि इसने एक कानून के प्रावधानों का उल्लंघन किया है, इसके इरादे नेक थे और यह लाभ के उद्देश्य से नहीं बल्कि गरीबों और जरूरतमंदों की मदद करने के लिए प्रेरित था। साक्ष्य ने यह भी सुझाव दिया कि करमवीर के निर्वाचन क्षेत्र में एक्स के मुफ्त वितरण ने कई आर्थिक रूप से पिछड़े लोगों के जीवन को बचाने में मदद की, जो अन्यथा दवा का खर्च नहीं उठा सकते थे। पूरी घटना को सोशल मीडिया प्लेटफॉर्म पर व्यापक रूप से प्रसारित किया गया और उपयोगकर्ताओं को उनकी राय में विभाजित किया गया। जहां एक वर्ग ने गरीबों और जरूरतमंदों की सेवा करने के लिए स्वीकृति के कार्य की सराहना की, वहीं दूसरे ने अवैध रूप से आवश्यक दवाओं की जमाखोरी और शहर में दहशत की स्थिति पैदा करने के लिए इसकी आलोचना की।

आप ड्रग कंट्रोलर हैं और मामले की जांच के लिए कोर्ट ने आपको नियुक्त किया है। आपके सामने दो विकल्प हैं:

- आपको स्थिति के बारे में व्यापक दृष्टिकोण रखना चाहिए और नरमी से कार्य करना चाहिए, क्योंकि कार्य लाभ के लिए चिंताओं से प्रेरित नहीं था और इसने गरीबों और जरूरतमंदों के जीवन को बचाने में मदद की है।
- ड्रग एंड कॉस्मेटिक्स एक्ट की भावना से मामले का सख्ती से पालन करें, जिसमें जेल और जुर्माना दोनों का प्रावधान है, क्योंकि यह घटना अवैध थी और लोगों में दहशत फैल गई थी।

ड्रग कंट्रोलर के रूप में आप कौन-सी कार्रवाई चुनेंगे और क्यों? (250 शब्द, 20 अंक)

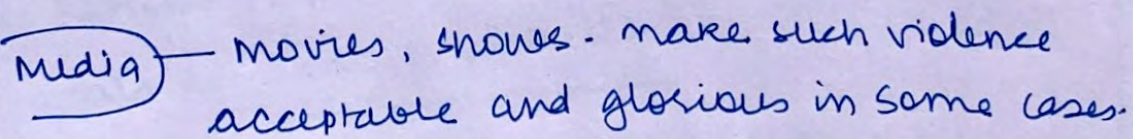
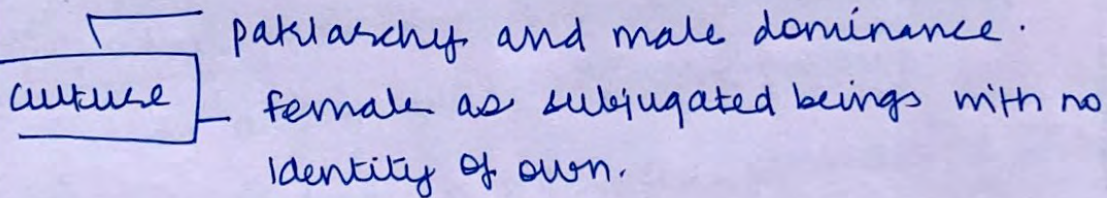
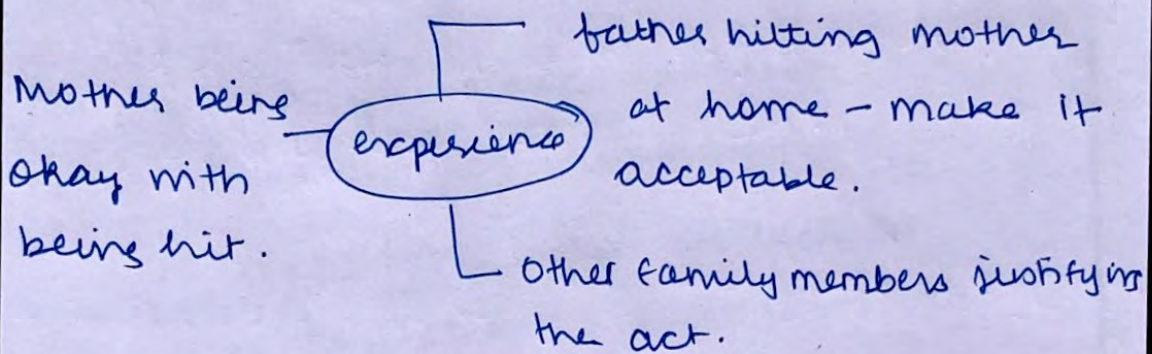
The present case study puts the following ethical dilemma before us.

- ① Dedication for public service vs organisational ethics and code of conduct
- ② Adhering to output rather than outcome.
- ③ Rigidity inherent in rule of law and policies vs flexibility required to serve social

A)

Q) Attitude is shaped by cognitive, Affective and behavioral component. Our social surrounding, experience and culture has an impact on these component.

Reason why boys accept violence against girls at later stages.

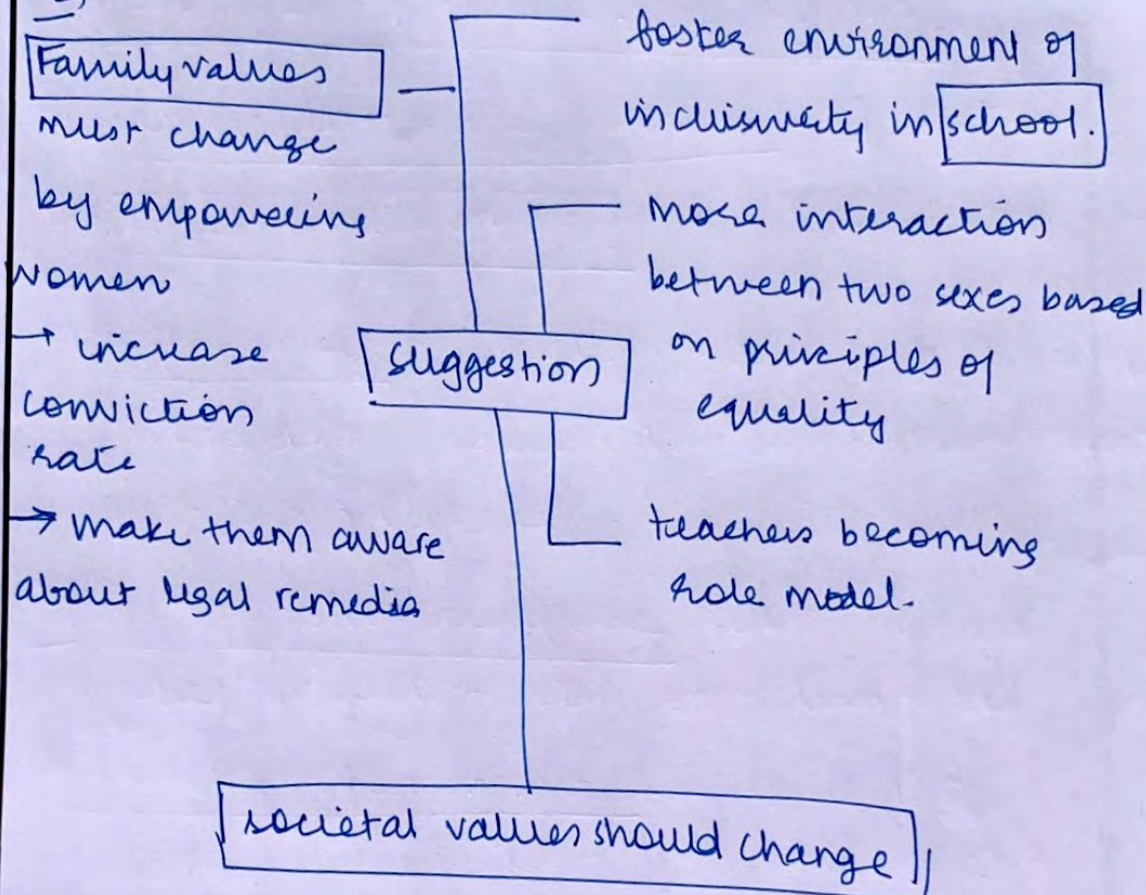


This prompts boys to develop such attitude.

b Acceptance of violence by women.

- 1) Subjugation since childhood - prompts social conditioning
- 2) Dependency on male members - eg: lack of independent financial autonomy make them justifying violence.
- 3) No effective grievance redressal and relief available - low conviction rate
- 4) Lack of empowerment due to lack of agency of education, awareness etc.
- 5) 'Family's pride' should not be undermined by taking matters outside → orthodox thinking.
- 6) Refusal of people to intervene, considering this as 'internal matter'
- 7) Lack of self confidence & self worth

(C)



- mobilize women in SHG to assert their own rights and demand empowerment.
- Equality between sexes should be popularised through plays, folklore, religious teachings.
- Influential people should do role modeling and persuasion.
- Remove taboo and openly talk about the issue of domestic violence.

Mentor Feedback Questions

- 1
- 2
- 3
- 4
- 5

Test Goal

- 1
- 2
- 3

Outcomes

-
-
-
-
-

Marking Scheme

Mark	Good	Average	Below average
10 Marker	3.75 – 5.0	3.0 – 3.5	< 3.0
15 Marker	5.75 – 7.0	4.0 – 5.5	< 4.0
✓✓	Key / Relevant Point		
✗	Vague / Irrelevant		

* Subject to change without prior notice.