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FIAS - 2020 - GS4E/HM1

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ForumIAS
 ACADEMY

GENERAL STUDIESName Of Candidate SREEKUMAR RAVINDRAKUMAR

Email Id.

Roll No.

Mobile No.

Date:

Time Allowed: Three Hours

Maximum Marks: 250

INDEX TABLE		
Q. No.	Max. Marks	Marks Obtained
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INSTRUCTION

1. Please do furnish Name, Email, Roll No and Mobile in the answer sheet.
2. There are TWENTY questions printed in ENGLISH and HINDI, all questions are compulsory.
3. The number of marks carried by a question/part is indicated against it.
4. Answers must be written in the medium authorized in the admission Certificate, which must be stated clearly on the cover of this Question-Cum-Answer (QCA) Booklet in the space provided.
5. Word limit in questions, if specified, should be adhered to. Any page or portion of the page left blank in the Question-Cum Answer Booklet must be clearly Struck off.

*Any specific messages for ForumIAS Mentors/
Evaluators with respect to your copy? Write it here.*

Total Marks:

Remarks:

Start Time | 11:00 PM

End Time | 4:00 PM

Mode Of Examination :

Online Offline

ECN CODE:

Evaluation Date:

ForumIAS, 2nd Floor, IAPL House, #19, Pusa Road, Opposite Metro Pillar 95-96, Karol Bagh,
 New Delhi- 110005 | Ph: 011-49878625/ 9821711605 | Email: helpdesk@forumias.academy

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Instructions: All questions are compulsory. The number of marks carried by a question/part is indicated against it. Quality of the answer is more important than the length of the answer.

Section - A

Q.1) a) The general erosion in values, ethics and integrity that is seen in a society only mirrors the character of those who run the affairs of that society. Comment.

(10 Marks, 150 Words)

सामाजिक नैतिकता, सत्यनिष्ठा मूल्यों में व्याप्त हास समाज के नीति निर्धारकों के चरित्र को प्रतिबिम्बित करता है। छिपणो कीजिए।

(10 अंक, 150 शब्द)

b) The Civil Servants must be guided by some core values in the discharge of their functions. Briefly mention any three core civil services values and bring out their importance.

(10 Marks, 150 Words)

सिविल सेवकों को अपने कार्यों के निर्वहन के लिए प्रमुख मूल्यों द्वारा निर्देशित होना चाहिए। सिविल सेवा के किन्हीं तीन मूल्यों का संक्षेप में उल्लेख कीजिए और उनके महत्त्व को बताइए।

(10 अंक, 150 शब्द)

Q.2) a) 'Criminalization of politics and politicization of bureaucracy firmly blocks the path towards good governance'. Do you agree? Explain with suitable examples.

(10 Marks, 150 Words)

'राजनीति का अपराधीकरण और नौकरशाही का राजनीतिकरण सुशासन की दिशा में बाधक है। क्या आप इससे सहमत हैं? उपयुक्त उदाहरण देकर स्पष्ट कीजिए।

(10 अंक, 150 शब्द)

b) Examine various issues related to utilization of public resources. Also discuss the role of ethics in resolving these issues.

(10 Marks, 150 Words)

सार्वजनिक संसाधनों के उपयोग से संबंधित विभिन्न मुद्दों का परीक्षण कीजिए। इन मुद्दों का समाधान करने में नैतिकता की भूमिका पर भी चर्चा कीजिए।

(10 अंक, 150 शब्द)

Q.3) a) "Where a society has chosen to accept democracy as its creedal faith, it is elementary that the citizens ought to know what their government is doing". In this context, what in your view are the major impediments in the effective implementation of the Right to Information (RTI) Act 2005? How can they be overcome?

(10 Marks, 150 Words)

"जब कोई समाज लोकतंत्र में अपनी आस्था व्यक्त करता हो, वहाँ नागरिकों को सरकार के कार्यप्रणाली की जानकारी होने की आवश्यकता है। इस संदर्भ में, सूचना का अधिकार (आरटीआई) अधिनियम 2005 के प्रभावी कार्यान्वयन में प्रमुख बाधाओं के प्रति आपका दृष्टिकोण स्पष्ट कीजिए। इन्हें कैसे दूर किया जा सकता है?

(10 अंक, 150 शब्द)

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(Q1) a)

Values, Ethics and Integrity are standards that are ^{not} formed in vacuum but are reflective of the environment that we live in. In this content, the moral character of a ^{person} in the society mirrors its ethical standards as well.

Personal character traits that affect the society

1) Honesty: The individual ^{level} of honesty and righteousness affects the trajectory of the entire society. eg: The honest character of a father impacts his children which in turn impacts the society.

2) Integrity: Integrity refers to the highest level of responsibility followed by credibility. In this content the influential people in society, if they ~~are~~ display high levels of integrity, it's reciprocated in society.

3) Corruption: Misdeeds like Corruption do not spread at an individual level, the culture of Corruption displayed by leaders trickle down to Society.

4) Values like Compassion, Empathy: A set of empathetic & Compassionate individuals create an empathetic Society.

5) Equity & Respect: Values like Gender Equality, respect for women are passed on from generations to generations. Thus people upholding those values can spread them as well eg: Patriarchy in Society remains because people still practice them.

Plato says "State ^{also} is individual writ large". This means our society is reflective of our citizens and society does not come from oak or rock but from minds of the people.

Q2.
(b)

Civil Servants

are the group of Government Servants who according to Sardar Vallabhai Patel are supposed to embody the highest value set in discharge of their duties.

Core Values Important for Civil Servants

- Integrity
- Accountability
- Honesty
- Dedication to Public Service.
- Empathy
- Citizen Centric Administration.
- Leadership

Integrity - Integrity is one of the most important core value for Civil Servant. It means following the highest ethical standard in your conduct.

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and being Credible in your actions. eg: J.N. Shesha a former CEC was a Civil servant who displayed highest level of 'Integrity'

Accountability → Nolan Committee on public Services

Consider accountability as a supreme value for Civil servants. It is the act of being responsible and answerable for your ^{own} actions. eg: Kal Bahadur Shastri resigned from Railway minister post taking responsibility for a train accident.

Honesty → Being truthful and righteous in your action is crucial for a Civil servant eg: Honesty in dealing with public funds & standing against Corruption

Civil servants form the steel frame of our nation's administration. Thus it's important they embody the highest ethical standard.

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प्रश्न संख्या के अतिरिक्त कुछ न लिखें।Answer Questions in NOT MORE THAN the Word Limit specified for each in the Parenthesis.
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(Q2)

(a)

Criminalization of politics refers to the influence of criminals in politics in form of money & muscle power.

Politicization of bureaucracy refers to the interference of political executive in the transparent functioning of bureaucracy.

Impact of Criminalization of politics on Good Governance

- 1) Increasing Corruption: Criminalization of politics lead to a high rate of corruption & inflow of illegal money affecting our nation's economy.
- 2) Inequitable distribution of resources: This will lead to a situation ^{where} the powerful learn more & more resources & poor remain poor. eg: Shantakumar Gomale states a 70% leakage from PDS.
- 3) Flawed Justice System: Criminals in politics

inherently means there is no justice served to the victims ^{as} of their perpetrators now sit in positions of power.

Impact of Politization of Bureaucracy on Good Governance

- 1) Flawed Decision making: Influence of politics impede the objective decision making & reduces the autonomy of Civil Servants.
- 2) Eroding of Public Trust: Public Confidence in Institutions gets affected as they are wary of political influence.
- 3) Fall in Quality of Service delivery: Politicization leads to more callous attitude and fall in service delivery quality.

Thus there is an urgent need to weed out criminalization & politicization from public sphere for a better Social & Economic development of the country.

b)

Public resources refers to those assets which belongs to the Citizens of the Country but entrusted with the Government for an equitable distribution. eg: Food Grains, Fuel, Water, Electricity.

Issues in Utilization of Public Resources,

- 1) Inadequate Accessibility: India being a large nation requires an easy accessibility to public resources. This is now inadequate leading to regional imbalance eg: Fuel availability in North East is skewed.
- 2) Inequitable Distribution: Proper targeting of beneficiaries is very crucial for a ~~well~~ functioning public resource distribution eg: Beneficiary targeting under PDS.

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3) Increasing Corruption: In India we see an increased corruption rate which leads to unfair utilization of public resources - eg: Illegal sand mining by mafia from rivers -

Role of Ethics

- 1) Following ethical standards which make public resource utilization more transparent & accountable -
- 2) It will lead public trust & confidence in Govt.
- 3) It will lead to a faster economic growth for the country.
- 4) Following standard like equity will lead to an ^{sustainable} inclusive development in the country.

Public resources in a democracy belongs to the people & it should reach right people at the right time.

(3) a)

Right to Freedom

of information is a fundamental right guaranteed to the citizens of India by the Supreme Court.

In this context the RTI act protects this fundamental right of Indians. However it is plagued by several issues.

- 1) Insufficient capacity: Govt. Institutions in India lack the required manpower to handle the huge no. of RTI requests.
- 2) Lack of proper whistle blower protection: Over the last one year over 300 RTI activists have been attacked or killed eg: Sanjay Dubey in Maharashtra.
- 3) Insufficient training: Govt. officials are under skilled to handle the RTI requests efficiently.
- 4) Lack of public awareness: RTI awareness is very minimal among Indian citizens leading to

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Insufficient utilizations

- 5) ^{frivolous} ~~Inadequate~~ RTI requests impede the decision making process and leads to a policy logjam.
- 6) Poor record keeping leading to delays in response.

Ways to overcome

- 1) Regular training for Govt. officials is necessary for handling RTI queries & requests.
- 2) Effective operationalization of whistleblower protection Act 2004 to provide confidence to RTI activists.
- 3) RTI awareness drives to spread concernness among citizens.
- 4) Appropriate infrastructure & ^{digitalized} record keeping to ensure proper data records.

RTI is the crux of a well functioning democracy & its empowerment is crucial for India's development.

b)

According to the NAO
Transparency International Corruption is the
misuse of the entrusted power for personal
gains. It is a result of various factors and the
most important being the institutional inefficiency

Weakness in system leading to corruption

- 1) Normalization of corruption culture leading to think of it as a normal / essential act.
- 2) Colonial hangover & legacy of corruption.
- 3) Lack of public consensus against corruption.
- 4) Poor working culture.
- 5) Inadequate incentives to restrict corruption.

Steps to reduce incentive for corruption

- 1) Monetary incentives: Increasing the pay scale

bonuses to ensure officials are not lured into the corrupt offers from others

2) Non Monetary incentives: Progressive promotion and rewards in form of recognition, awards for highest level of integrity etc can increase the motivation to stand against corruption.

3) Creating a suitable work culture: Awareness classes, anti-corruption training, workshops etc from famous honest personalities can create a anti-corruption culture.

4) Effective monitoring system to keep a check on employees can reduce the incentive corruption.

5) Implementation of anti corruption laws can also reduce corruption eg: Prevention of Corruption Act.

Kautilya Says Corruption is

the greatest evil in governance of a society & its elimination is crucial for society's development.

Qn. (6)

Citizen Charter
is public document detailing the public services
offered, timelines of service delivery and details
of grievance redressal mechanisms. However in
India it faces certain inherent challenges.

Factors in Citizen Charter in India in bring
meaning transformation.

1) Unrealistic targets: Citizen Charter in India often
chart out unattainable targets thereby failing to
reach the goal & bring in democracies.

2) Lack of Proper updation: The goals, the systems,
the service delivery details are not clearly updated
leading to fall in quality of service delivery.

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3) One Size Fits all Approach : Govt Institutions in India vary in structure ~~and~~ but our Citizens' Charter do not reflect these differences leading to improper addressal of Citizens queries.

4) Ability to reach out to public : Most of Citizens Charters are written in English which cannot be understood by a large sections of population.

5) long & cumbersome process : The procedures in Govt offices are complex & cumbersome leading to delay in service delivery.

Way forward : Our Citizens Charter can transform our service delivery culture by constant monitoring, evaluation & active participation from public. The Swachh model, ~~the~~ Citizens Charter movement are all right steps in that direction.

b.

Probity in Governance

refers to the highest ethical standard followed in governance not just by compliance of law but by carrying the ethical conduct in letter & spirit.

Probity in Evincing Public Trust

- 1) Probity in governance boosts public confidence and makes them comfortable in approaching Govt Institutions eg: Public approaching Govt officers for their query redressal increases if officers display an ethical conduct.
- 2) It creates a stable political environment without chances of rebellion or ^{major} protests eg: RTI movement started as a reaction to poor probity in Govt offices.
- 3) It ensures an equitable distribution of ^{public resources} ~~society~~ which increases the public support for Govt. Institutions

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from rich & poor alike

n) It creates a ^{working} culture of integrity & accountability
which ensures public support & smooth functioning
of govt.

s) Probity in Governance will ensure an improved
^{Civil Society} ~~Government~~ participation in govt's development
efforts which will propel our country's development
on a faster trajectory.

Thus Probity in
Governance is a catalyst and a moral compass.
That leads the country in the right developmental path.

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(18) (a)

Ethical dilemma

for a Civil servant refers to the Conflicting ethical values which are equally important to him/her and his internal conflict on which to prioritise.

eg: National Interest v/s Rights of Citizen.
Objectivity v/s Empathy.

Ways to Resolve Ethical dilemma.

1) Breaking down of dilemma: The Civil servant needs to breakdown the dilemma into several smaller parts & analyse each part carefully. This will help him get clarity in thoughts.

2) Pro & Cons Listing: The individual now needs to weigh the pro & cons of each decision and understand the consequences & Cost Benefit analysis of each option.

3) Discussions with peers → Among extra set of opinions from peers, trust worthy friends, seniors can get you some perspective and help you take an informed decision.

4) Trusting your conscience: Your conscience is your inner voice. Listening to that will help you reach a closure.

5) Spirituality & Meditations: Keeping your mind calm, and resorting to religious texts like Gita, Quran, Bible, can help you resolve your dilemmas. eg: Yoga & meditations can also help in this.

Ethical Dilemma

Is a natural problem for all cell servants, our ability to solve it depends ^{on} our moral faculties, Culture, Value sets and attitude towards society.

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b)

Morality is considered as a social sin by Mahatma Gandhi. Thus it's important business always has a humanitarian angle attached to its profit making motive.

Importance of Balance between Profit making & fulfilling social responsibilities

- 1) Giving back to the Society: Our wealth is a derivative of the society's palpations. Hence giving back to society is a morally right thing to do eg: CSR responsibilities of Companies.
- 2) Ensuring Public Support: Fulfilling social responsibilities along with profit generation helps one to garner public support in its growth eg: Tata's

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are known for their public image of a socially responsible company's holds great acceptance in society-

3) Sustainable growth: A company cannot survive long if society perishes. Thus development of society is crucial for its longlasting growth. eg: Mahindra's Skilling academy for poor.

4) Conservation of environment: Environmental changes can stop any company's growth. Thus conservation of environment is crucial for its development. eg:- Plant-a tree initiative by ITC.

Need for Balance → Overemphasis on social activities can impact its profitability.

→ Overemphasis on profitability can turn out to be exploitative.

Thus a balance have to be struck to ensure a harmonious growth.

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a).

Abraham Lincoln
was one of the greatest American presidents known
for abolishing slavery & unifying USA. This quote
refers to how power can be used for empowerment
as well as destruction. It can be a litmus test for
any individual's character.

Power in Testing a man's character

- 1) Power is a great tool which has both sides.
It can be used for creation & destruction. The person
holding it uses according to his character eg; Hitler used
his power to exterminate Jews while Gandhi used it
to unify people.
- 2) It tests the ethical standards of a human
being eg; An ethical person like Nelson Mandela
uses his power to empower society while an unethical

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Power like Hrishad Mehta uses it to amass wealth.

3) It shows on effects his Commitment towards Society eg: Akbar used his power to build the Society where Aurangzeb used it to divide the Society.

4) Power tests whether a man is responsible or not. eg: Trump is considered as a irresponsible US president where Obama a more responsible president.

Lord Acton says

Power Corrupts and absolute power corrupts absolutely.

Thus power has to be used with great discretion.

It can be a creator double edged sword which can

be creative as well as destructive.

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(6)

Gandhi was a phenomenal leader who considered Conscience as the leading light towards right & wrong. His above quote refers to how it is the biggest Court of justice.

Conscience as a Court of justice

- 1) Conscience acts as the inner voice which leads you to do the right thing. eg: Stopping you from Stealing or robbing someone.
- 2) It helps you to remain clear headed about your actions ^{even} if world is against it. eg: You may have reported your friends out of smoking & he may blame you for it. However, your Conscience tells you have done the just act.

3) It is beyond all laws & Courts in the way that of the law may declare you

3) Conscience will give you alternate ideas of justice which may be different from that of law; eg:-
Naja Ram Mohan Roy found Sati against his Conscience though the society found it to be just.

4) It will make you a man of integrity and high moral standard eg: Hitler had no trust in his Conscience that he went on to exterminate the Jews.

This Conscience is the biggest Court which decides whether you are right or wrong. A clear Conscience helps you lead a happy & peaceful life.

(10)

Good Governance is not about doing the right things for the masses but also about creating the right conditions for a just administration. The above quote of Gladstone shows how Government is about making a just society.

Role of Government in making people do good & restraining from evil

a) A Robust law & order system: Govt ensures that people are sheltered from unlawful activities by instituting a robust law & order system eg: Article 14, CrPc, IPC in India.

b) A Social system with fundamental rights: Rights are those social conditions which helps a man to be at his general best eg: Part 3 of Indian Constitution

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Which guarantees rights to citizens.

c) A proper grievance redressed system: An efficient & independent judiciary promotes a culture of doing good deeds & restricting evil activities in the country.

d) Equitable distribution of resources: A Govt. which ensures an inclusive & equitable society creates a stable social order with reduced conflicts & protests.

Thus government is not ^{just} about governing but about Good Governance which creates a culture of harmony, peace & stability.

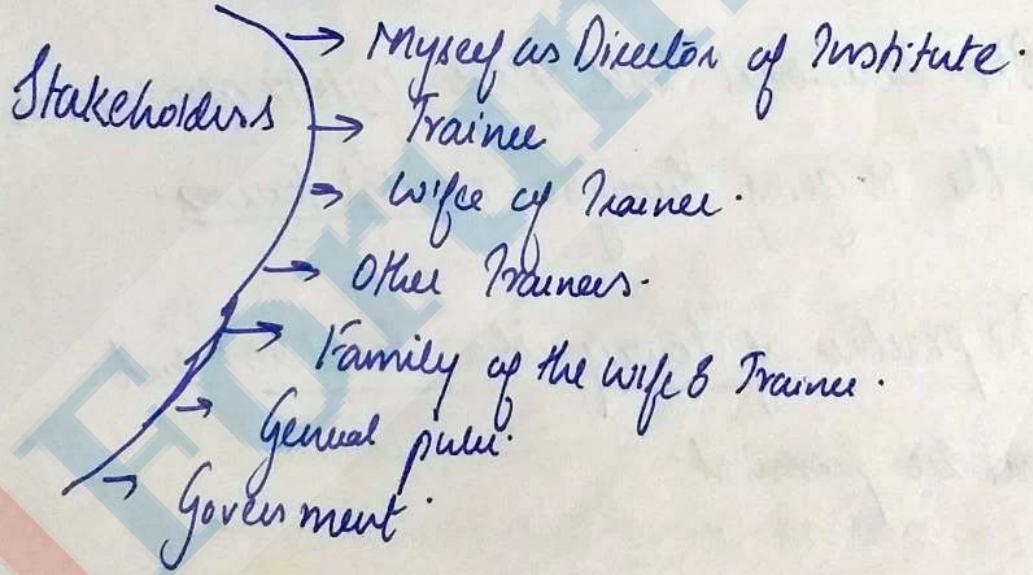
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Section B

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Civil Servants

According to Sardar Vallabhbhai Patel are not just embodiments of integrity in ~~not of~~ ^{professional} life but in personal life. In this case the Civil Servant is lured by the prospects of his profession to gain personal wealth & material interests.



Ethical Issues Involved:

1) It's the personal life of the trainee and there are limits for which the director can involve. as it includes issues of privacy

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2) This is a case of Domestic violence which is a ~~grr~~ huge crime, and director has a moral responsibility to report the crime.

3) The career of the trainee is at risk if the crime is reported and it may jeopardize his ambitions & goals at the beginning stage itself.

4) The emotional state of the wife is also crucial as she is going through a mental trauma.

5) The practice of dowry is a social evil and cannot be promoted.

6) It is the fundamental right of an individual to choose his partner. External influence is not appreciated by many.

(B) Course of Action

1) The first step would be provide necessary help to the wife and give her legal & extra legal options which would resolve her issues.

A) Legal options

- * Reporting the Crime of domestic violence at the nearest police stations.
- * Filing a petition in the Court for divorce.

B) Extra legal options.

- * ~~Encouraging~~ ^{Suggesting} the wife to have a conversation with partner and resolve the issues amicably.
- * ~~Ask~~ ^{Ask} the wife to share the experience with her family to involve them in this issue.

2) The next steps would be to talk to the partner and explain the seriousness of the crimes he has

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Convinced. eg: Domestic violence & Dowry deaths and State that he will be removed from the scene under all service laws as well as protections from domestic violence act. If the wife report it.

3) Give him an option to ~~resign from the service~~ discuss these issues with his wife and consider either continuance of the relationship or filing for a mutual divorce and file legal suits.

Reasons

a) As the director of the institute there are limits for me to interfere in the personal life of a trainee.

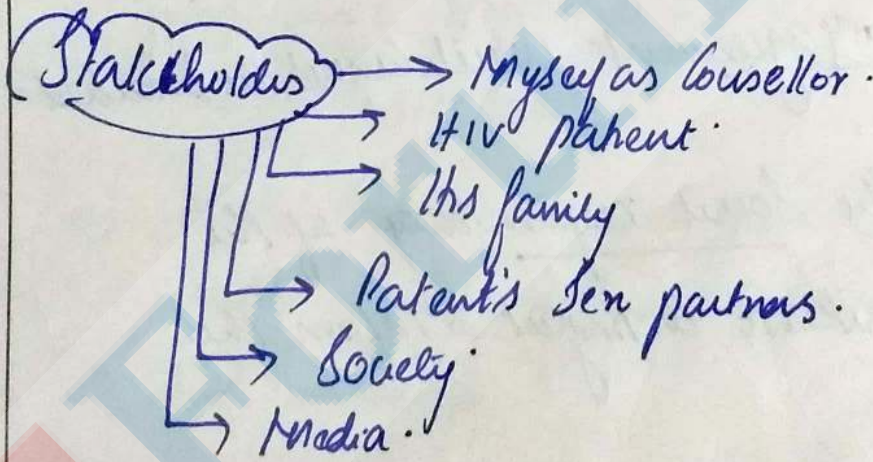
b) However as a socially responsible citizen it is my duty to convince the wife to report the crime as this is a great social evil that needs to be uprooted.

c) However if the family of the wife intends to resolve through other options they have the freedom of choice to do the same.

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HIV Aids is a dreadful disease that is passed on from individuals through body fluids. However the social stigmas attached to the disease leads to underreporting of the disease. In this case, the patient is a potential spreader of the disease & yet he chooses to conceal the informants.



Ethical issues involved in the case

1) If the issue is reported, the patient fears a great deal of social ostracization and stigma from society.

- 2) If the issue is not reported, the sex partners' right to know is breached.
- 3) The sex partners will inadvertently become carriers of disease leading to a public health crisis.
- 4) The family of the patient will come under great criticism for concealing the info.
- 5) The counsellor has a code of ethics and a confidentiality agreement which cannot be breached.
- 6) However the social responsibility of the counsellor makes it contingent to inform the authorities.

Reversal of Action

- 1) The first & foremost step would be to have a conversation with the patient.

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and convince him to disclose the information voluntarily. This can be done via;

- a) Explaining the social risks it poses eg:
A public health crisis.
 - b) Convince him the emotional angle of it by giving him the impact it has on many innocent lives.
 - c) Give him confidence about the ~~prot.~~ protection from social ostracization & legal measures he has to counter these.
 - d) Make him understand about the social acceptance he will gain if he is transparent and forthcoming.
- 2) If the patient is still not willing to voluntarily inform his condition, the next alternative is to discuss the matter with his parents and ask ~~them~~ ^{them} to convince him about the matter.

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3) Newsday Counseling can be provided to give them Confidence about going public with the info.

4) Hold a joint counseling by showing them Video excerpts about Global Cases similar to this and the Seriousness of the issue.

5) If these attempts do not bear fruit, then i will have to go public with the information.

Reasons

* Being a Counselor I have to exhaust all my available options to preserve the Confidentiality and at the same time convince them to divulge the info.

* However on failure of these efforts it is mandatory for me to report this as it is a looming health crisis and individual reasons like jobs do not matter and in case of losing job it can be legally fought on moral grounds.

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Forecasting the impacts of your decision depends on variety of factors. Many a times it can be wrong as well as right. Holding these decision makers accountable for their with the benefit of hindsight is an unfair practice.

How holding Civil servants responsible for Beneficial mistakes affect their functioning

1) It can result in an imminent-policy logjam as civil servants are worried to take timely decisions as they are concerned about public backlash in future eg: Decision to build a dam may ^{or may not} create environmental hazard. But it may be crucial for human development.

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2) It affects the morale of Civil Servants which paves way for fatigue to hit them in the long run and demotivation to work in

public interest.

3) It also erodes the public trust in Civil Servants which is dangerous for the efficient functioning of ~~the~~ bureaucracy.

4) It ~~lead~~ creates a culture of putting individual interest over the public interest. eg: Civil Servants may look to protect themselves rather than take a risky decision.

5) This will affect directly the lives of poor people as they are the most dependent on public officers for resources utilization eg: PDS supplies etc.

Measures to tackle this problem :

- 1) Avoid unnecessary procedures in the decision making processes to make it smooth and easier to implement
- 2) Develop a culture of taking the responsibility of wrong decisions as a group rather than playing the blame game.
- 3) Clear recording of data & minutes by the officer to note down the circumstances that led to the decisions to avoid conflicts in future.
- 4) Regular social auditing & monitoring mechanism to ensure citizens participation in decision making and give make everyone collectively responsible.

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5) Avoiding the practice of naming & shaming to boost the morale of civil servants.

6) Reducing the discretionary powers of citizens and so that important decisions are not taken without proper consultation.

7) Only punitive measures after thorough investigations and in cases of blatant ignorance of risks to decide whether mistake was truly bonafide or not.

Civil servants form a crucial part of our ^{nation's} development architecture. Their morale is crucial for the efficient functioning of services.

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Q10
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The COVID-19

Crisis has resulted in widespread loss of jobs and economic slowdown. Many companies have been forced to shut shop and terminate employees. In this case, you ^{are} entrusted with the responsibility of ~~finding~~ ^{finding} redundant employees which puts me in a difficult position.

Ethical Issues Involved:

- Organizational Interests v/s Morality :-
You as the employee are concerned about company's sustainability but at the same time your moral faculties are against firing your employees.
- Life of various people are at risk here as terminations would mean a loss of income and

Chances of falling into poverty.

c) This also causes the chances of ^{risk of} your own ~~your own~~ job security in future as this ^{may} ~~may~~ soon result in loss of your own job.

d) The dilemma of whether to tell the truth to the employer ^{or if} ~~whether~~ they are going to be terminated or not.

e) Compassion to your peers on one hand and the responsibilities of the job on the other.

f) Chances of moral responsibility falling on you for any extreme steps the employees may take on being fired eg: Suicide.

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Course of Action:

Q1) My first thought would be to analyze if there are any options available at the company's disposal to avoid firing of the employees.

I would ^{then} present a plan to the ~~the~~ Company heads about an alternate ^{business} plan;

* Harnessing the e-commerce route to sustain our business which will ensure that our products reach supplier without human interface.

* This would create a demand for jobs like supply and logistic to which the existing employees can be reshuffled.

* Also present options like diversification of company's business into areas which are gaining traction during covid times eg: Sanitizer, masks etc so that company capital can be re-routed there

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2) The above mentioned plan is rejected then I would find the list of employees who are due to retire soon eg: 508 above. so that letting them redundant would not have a significant impact on their lives.

3) Negotiating a good severance package for the redundant employees that will help them stay afloat & provide breathing space ^{to} find a new employment.

4) Assuring the employees that this is a temporary action & once the business resumes, they will be called back.

Summary: As a financial manager I have to balance the company interests but at the same time be sympathetic to employees. Thus all options have to be exhausted before the decision to fire them can be chosen. These steps provides the alternate options for the same.

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Thalassemia is a genetic disease that can severely restrict the mobility & stature of an individual. In this case, we have a choice of resorting to a scientific technique to save the child from the disease but which comes with ethical implications.

- Stakeholders
- Sander, father
 - Aparna, mother
 - Abhijeet, the patient
 - Karya → Saviour Child
 - Doctor/Scientists
 - Government
 - Regulatory bodies eg: MCI etc IMA

Ethical Issues ~~Involved~~ Involved

- Rights of Infant v/s Rights of Parents.
- Risks of scientific experiment which comes without the consent of the infant.
- Issuing of risking the life of a newborn infant.

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Arguments for Saviour Child therapy

- 1) The therapy is done within the family, So there are limited chances that Kavya, had she been an adult ~~would~~ stood against saving her dying brother.
- 2) Though the experiment is painful, it is not life threatening for the new born infant.
- 3) You are ultimately trying to save the life of an individual. Thus a painful procedure can be forgone for the greater good (Teleological ethics)
- 4) Your intention of the experiment is justified by a noble cause. Thus it can be ethically justified for ~~starting~~ saving the life.

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Arguments against the procedure:

- 1) However noble the cause might be, causing pain to the infant without the consent of the individual is unethical.
- 2) You are prioritising ends over means which is against Deontological approach (Kantian Ethics)
- 3) The baby may have health risk growing up though not life threatening as a result of the procedure.

However in this case it can be largely deduced that it is ethical for a parent to give consent for donation of stem cells due to following reasons;

- 1) Infant has not developed a rational thinking, mature mind to weigh in options and take an informed decision.

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b) Parents are naturally expected to take decisions which are best for their children. Hence their consent can be considered valid.

c) If the procedure does not result in life threatening conditions of the new born infant, consent is very much valid.

(B) Procedure included risk to life of new baby.

1) In this case it would not be prudent to conduct the procedure, as it involves destroying a life for maintaining another.

2) As it requires the baby to gain 10kg weight, it could expose the life threatening situation which is clearly violation of human rights.

3) Your ends cannot justify the means if the means itself is corrupted.

Thus decisions like these should be a result of clear analysis of impacts and evaluation of ethical concerns.

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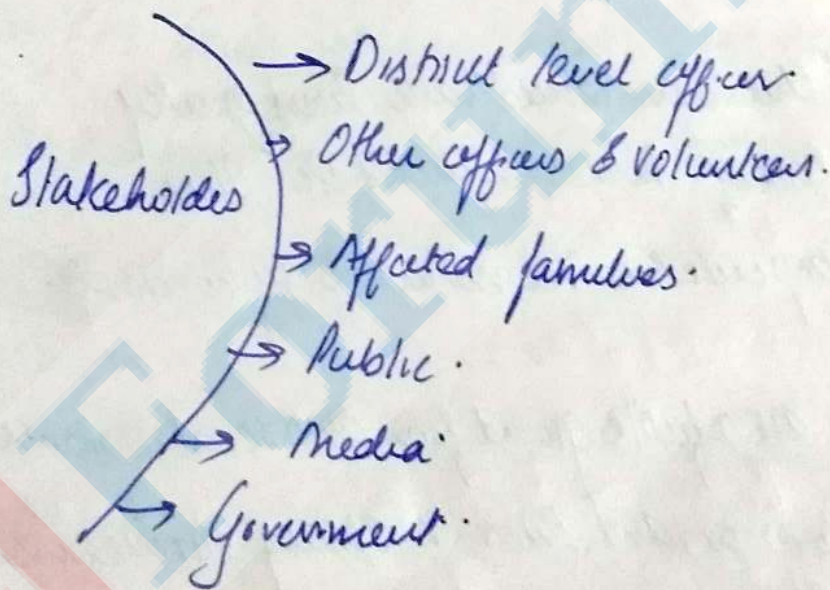
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Q12

COVID-19 Crisis
like cyclons
Coupled with natural disasters have impacted the life of Citizens in a dreadful manner. In such a situation conducting rehabilitation work can be tricky and in this case, the district level officer is tasked with this herculean task.



Managing the Crisis:

Soueral Issues

1) Many families would have lost their



near & dear ones in the disaster. Thus it's
imperative that we provide them mental
support by the way of;

- Counseling sessions
- Therapy sessions by psychologists.
- Trauma treatment.
- necessary medical help etc.

2) Women & Children would have been greatly
affected by loss of homes, schools etc. This
requires us to expedite the reconstruction of homes etc.

3) Such crises are a fertile ground for antisocial elements
like criminals to grow, and thus necessary surveillance
to tackle crimes such as robbery, theft should be
initiated.

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Welfare Issues

1) Loss of jobs faced by people have to be taken into consideration and measures such as financial help from govt by way of DBT, ~~tax~~ payments, availability of food grain etc have to be ensured.

2) Provide necessary help under Govt schemes such as PM Garib Kalyan Yojana, SWANIDHI, etc can be harnessed to provide livelihood options for people.

Health Issues

1) Adequate no of relief centres have to be set up and measures to maintain social distancing norms have to be taken eg: Awareness announcements, drives, Campaigns etc.

2) Provision of necessary medical equipments such as gloves, masks should be ensured at Camps.



3) Sanitizers have to be ~~provided~~ provided and people should be encouraged to maintain hygiene at all times.

4) ~~Separate~~ Separate quarantine facilities should be created with Ambulance service & critical medicines to ensure COVID patients are treated effectively.

Qualities Required by a public Servant-

1) Courage → to handle the challenges effectively and stay clear headed ⁱⁿ the crisis.

2) Emotional Intelligence → to stay objective and take the right decision.

3) Honesty → to provide the true information to people and gain their support.

4) Empathy → to partake in public sorrow and provide all necessary help to alleviate their pain.