Time Allowed: Three Hours

समय : तीन घंटे

IForum IAS

Maximum Marks: 250

अधिकतम अंक : 250

GENERAL STUDIES / सामान्य अध्ययन					
Name Of Candidate परीक्षार्थी का नाम	Rahul Souvastava				
Roll No./अनुक्रमांक	1910007025	Medium/माध्यम	English	हिंदी	
Center Code/परीक्षा केंद्र	ORN /70rum (1901)	Date/दिनांक			

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INDEX TABLE / अनुक्रमणिका		INSTRUCTION / अनुदेश				
Q. No. y. vi. 1 2 3 4 5 6 7 8 9 10 11 12 13	EX TABLE / अ Max. Marks अधिकतम अंक	नुक्रमणिका Marks Obtained प्राप्तांक	1. Please do furnish Na sheet. कृपया उत्तर-पुस्तिका में नार 2. There are TWELVE questions are compulsor उत्तर पुस्तिका में अंग्रेजी / हि 3. The number of marks it. प्रत्येक प्रश्न / भाग के लिए 4. Answers must be writ Certificate, which must Cum-Answer (QCA) Boo उत्तर प्रवेश पत्र में अधिकृत इस प्रश्न-सह-उत्तर (क्यूर्स चाहिए।	ame, Email, म, ईमेल, रोल questions p ry. इंदी में बारह प्र s carried by निर्धारित अंक tten in the n be stated clocklet in the s माध्यम में लिख नीए) पुस्तिका	Roll No an नंबर और मोब printed in E एन दिए गए i a question/i उसके सामने medium auth early on the epace provid खे जाने चाहिए के कवर पर	d Mobile in the answer बाइल नंबर भरें। ENGLISH & HINDI, all हैं, सभी प्रश्न अनिवार्य हैं। part is indicated against siिकत किए गए हैं। norized in the admission cover of this Question- ed. र, जो कि दिए गए स्थान में स्पष्ट रूप से लिखा जाना
15 16 17 18		Ò	5. Word limit in questions, if specified, should be adhered to. Any page or portion of the page left blank in the Question-Cum Answer Booklet must be clearly Struck off. प्रश्नों में शब्द सीमा, यदि निर्दिष्ट हो, का पालन किया जाए। प्रश्न-सह-उत्तर पुस्तिका में खाली छोड़े गये किसी भी पृष्ठ या पृष्ठ के भाग को स्पष्ट रूप से काट			
20			दें।			
Total/कुल अंक	250		For Stude	nt Only /	केवल परीक्ष	र्थी प्रयोग हेतु
Evaluator's Discretion/मूल्यांकन कर्त्ता का विवेक :		Start Time/प्रारंभ करने : 13 : 45	का समय :	1100	e/समाप्त करने का समय : : ५६	
Total Marks/कुल अंक :		Mode Of Examinatio परीक्षा की विधि :	on/	Online/ऑ Offline/ऑ		
evaluator based on limited to) your har facts and figures or s मूल्यांकन कत्ता का वि पलोचार्ट तथ्यों और उ	your overall impression adwriting, presentation, u absolutely anything that he विक अंक, आपकी लिखावट संकड़ों या समग्र रूप किसी ो में पसंद आयी के आधार	ed at the discretion of the on the basis of (but not se of diagrams, flowcharts, c/she liked in your copy. प्रस्तुति, आरंखों के उपयोग, अन्य विषय वस्तु, जो मूल्यांकन पर (लेकिन इन्हीं तक सीमित	For Office \ ECN CODE/ ईसीएन कोड :	Use Only EG/ईजी :	/ केवल कार	र्गालय प्रयोग हेतु Evaluation Date/ मूल्यांकन तिथि :

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Parameters	Excellent	Very Good	Good	Average	Poor	Very Poor
Language		100	T . 11 7			
Structure						
Presentation						
Handwriting						
Content						
Attempt						



Section - A

Q.1) a) Successful people are not those who did not fail, but those who persisted in turbulent times and kept moving after a failure. In light of this statement, examine the importance of adversi-(10 marks, 150 words) ty quotient in life. How can adversity quotient be developed?

सफल लोग वे नहीं होते जो असफल नहीं हुए, बल्कि वे हैं जो कठिन समय में डटे रहे और असफलता के बाद आगे बढ़ते रहे। इस कथन के आलोक में जीवन में प्रतिकूलता गुणक के महत्व का परीक्षण कीजिए। प्रतिकूलता (10 अंक, 150 शब्द) ग्णक कैसे विकसित किया जा सकता है?

Persenverame is a fundamental value original to nues in personal & personal life Fall up 7 times, get up 8 18 1% asperation & 99% perspiration by Thomas Alva Edison personifier the monui

(ex) IAS Ira Enghal - qualified in 2010 but did not get service -> persisted -> won cout-case -> Rank 1 in 2013

(Ins layri Sibal > persisted to wehold perabity and integrity in IBT recruitment scan.

Dovernty audient

It implies our will and delemination

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	The state of the s
face tough situations and 1	
-> The ability to face adverse estualities and	
heep trying for smens	
- Resonates with Blato's corrept of fortilide	
-> essential with "courage of conviction"	
(a) Dasherath Marylii - Mountain man-perservered.	4
to find summ after many failures	
(x Dunachal Murgigesan - Padman - Javed	
soual boycott-failures-yet souasful'	
	Feedback (For OFFICE use only)
-> Adversity quotient is the building block of	Structure/ Presentation
Emotional & Social intelligence	
Yes Trying Suess	Question Interpretation
Adversity	Content
(Faulure)	
	Value Addition
Thus advergety qualient is like the rock, which	Total
surfaces after the water of factures has abled	

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b) 'Strength does not come from physical capacity but from an indomitable will - Gandhi. What does strength mean to you and how far do you agree with the given statement? Discuss with suitable example.

(10 marks, 150 words)

'शक्ति शारीरिक क्षमता से नहीं बल्कि अदम्य इच्छाशक्ति से आती है।' — गांधी। आपके लिए शक्ति का क्या अर्थ है और आप दिए गए कथन से कहाँ तक सहमत हैं? उपयुक्त उदाहरण सहित चर्चा कीजिए।

(10 अंक, 150 शब्द)

Mahatma Gardhis Halemet personufies his struggle and contribution to the Indon feredom movement

Strength - meaning forme

>1) physical strength : to develop imminity, good health, and capacity to endulae challenging

situations

(a) & do yoga/medidalion daily > immuty

+ I by to do phywial activity for 20 mins

like playing volleyball if time pounts (preparation)

2) Mental strength . developing emotional

and social intelligence, ability to think

and react to intuations favourable adverse

by: i) medidation: 2) playing gomes like Sidoku,
Rubiks Cube

7 Forum AS

(Don't Write anything in this Area)

The statement by Mahatma Gardhi holds.	
lowe in its entirety. Let us take few examples	
from his own life to understand the same	
hiental strength Negotiation with Muhalma Randhijit Randhijit Ratyagerah Ruffered hardships Perolect (Fridin and)	
mother wife death	Feedback (For OFFICE use only)
	Structure/ Presentation
Thus, his strength was as strong as this indomitable will a wriberakable unshattered faith in	Question Interpretation
himself and the manses	Content
" Strength is Life, Weakness is Death"	Value Addition
- Swami Vovekanand,	Total

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Q.2) a) Differentiate between the following:

(10 marks, 150 words)

- i) Conscientiousness Vs. Conscience
- ii) Guilt Vs. Remorse

निम्नलिखित के बीच अंतर करें :

(10 अंक, 150 शब्द)

- i) कर्तव्यनिष्ठा बनाम अंतरात्मा की आवाज
- ii) अपराध बनाम पश्चाताप

Conscientioners

- didictation to public service, legalty to work

- more about 'perofessional integribles'

Ca Mahatma Gandlini

- perested with Sandi/

Salt March clespite

Conticion by Western

Media conscientows on

- following the call of conscience

light & inner

Conscience

deals with personal integrity - accountability

Mahatma Gandhi

- recalled Non Cooperation

movement after Chauni Chair

- call of Conscience

- moralety which guids

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2) Cunt

-feeling of sold sodners.

after down something
wrong knowingly or
unknowingly

Our voice of conscience

Enafter stealing or cheating i we know that it is wrong

- Cannot undo injustice

Remorse

wrong.

guilt douvel ourserse

& returning the Stolen object

(eaying sorry for what we do

Jet some irr-reparable damage may be done

Feedback

Structure/ Presentation

Question Interpretation

Content

Value Addition

Total

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b) Good governance does not depend on laws, but upon the personal qualities of those who administer the law. Do you agree with this statement? Justify your view. (10 marks, 150 words)

सुशासन कानूनों पर नहीं, बल्कि कानून का संचालन करने वालों के व्यक्तिगत गुणों पर निर्भर करता है। क्या आप इस कथन से सहमत हैं? अपने विचार का औचित्य सिद्ध कीजिए। (10 अंक, 150 शब्द)

The character of the institution is reflected in its leadership "
Thus, good governance is not more the formulation of laws, but needs person with excellent qualities to ensure good governance.

Elemente of good governance

Transpareny & Responsible Objetive decessor

Ensures Soual Justic

How qualities of person administrage ensures good governance?

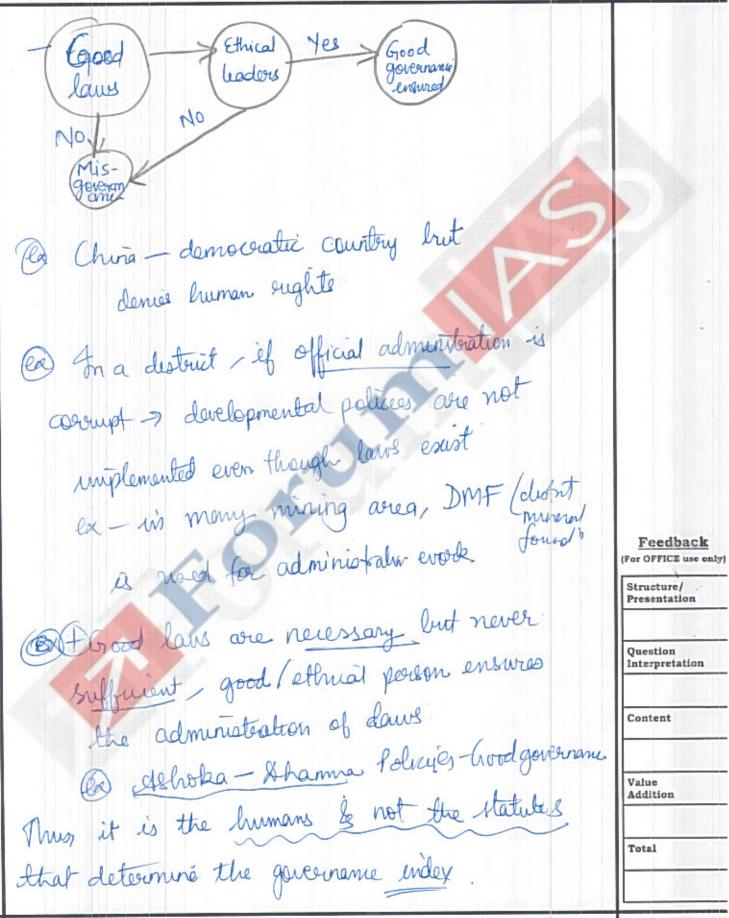
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Q.3) a) An active civil service is necessary but not sufficient; India also requires civil service activism for fulfilling the vision of 'justice, liberty and equality for all'. Analyze the statement citing relevant examples. (10 marks, 150 words)

एक सक्रिय सिविल सेवा आवश्यक है लेकिन पर्याप्त नहीं है; भारत को 'सभी के लिए न्याय, स्वतंत्रता और सभी के लिए समानता' की दृष्टि को पूरा करने के लिए सिविल सेवा सक्रियता की भी आवश्यकता है। प्रासंगिक उदाहरणों का हवाला देते हुए कथन का विश्लेषण करें। (10 अंक, 150 शब्द)

The given statement lightights the difference between the "letter of the Severe & sport of the severe Walling amongst the com kings & yet maintaining douch with the common should. be spirit of civil services - Ludyand Epliq Active livil severie - ensures procedural conformity follows laws, srules and regulations - sometimes rigid with laws. De Civil sourie acturism ensures that spoint of the Law is upheld without violating

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- ensures best possible severies delucing	
to the public	
- adheres to rules but flexible in apperbach	
En: following the [IPC/CoPC In case of IPS	
is necessary to uphold the law (active)	
but misatesty its power leads to loss of	
public source (activities)	
Ea modering Nas/ civil soutes for effective	
a see a troud even though it is not	
legally mandated activism for justice	
(a) DM of Kota (Ray) DM Kasera, not only	Feedback (For OFFICE use only
helped children evacuate in times of COVID	Structure/ Presentation
lout ensured they reached home (toracking)	Question Interpretation
62 TAP Cauralsh Kumay - Lumb with Collector	Content
in Baston distant interacting with tocals.	
10 too much activising is also not for sport	Value Addition
of course like poetry videos on social meeting	Total
Must be Essed with caulion for greater good	

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b) Educational institutions complement the role of the family and the society in shaping our values. Discuss. Can digital education perform this value inculcation function effectively?

(10 marks, 150 words)

शैक्षिक संस्थान हमारे मूल्यों को आकार देने में परिवार और समाज की मूमिका के पूरक हैं। चर्चा करें। क्या डिजिटल शिक्षा इस मूल्य समावेशन कार्य को प्रभावी ढंग से कर सकती है? (10 अंक, 150 शब्द)

role to build the ignited minds of tomorrow - Dr APT Abdul Kalan.

Role of family, souly

1) agent of socialisation mother = 1st

2) leaving though exposionate forwards poor.

the confidence of the confiden

How educational institutions Complement

Leacher is valued by children as a wale model (sometime, duldren agree to

what leached say & more than their parents)

2.) school > Canvas of Society: reflection

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(Don't Write anything in this Area)

of social practices on a smaller scale	
2) 1 and planmates -> children inculculate	
of their companions at school	
(a) generally advessed by parents to sit with toppers	
1) Commenter Core values - not cheating in	
enann, not stealing, being respectful towards	-
teachers importance of disupline	
child is a day shaped by family society	
family, School & sole togens	Feedback
family, School & sole togens	Feedback (For OFFICE use only
tomally Comment of the tolers	
Jes i) Loss of feacher-Student respect	(For OFFICE use only Structure/
Digetal education—effectives NO Ves 1) Effective ase of time. (a) Loss of feacher student respect (Can Clan	(For OFFICE use only Structure/ Presentation Question
Jigital education - effective NO Ves 1) Effective use of time. 2) Staying at home = (1) loss of feacher. Student respect Clan	Structure/ Presentation Question Interpretation
Digital education—effectives 1) effective use of time. 2) staying at home = [1] long of feacher. Student respectively (and leaves more values) (a) long of feacher. Student respectively (and leaves more values)	Structure/ Presentation Question Interpretation
Jes Ves Ves Vigital education—effective NO Ves Ves Vi) Loss of feacher student respect (School: 1) Effective use of time. (Schildren abusing feacher in order Clan 2) staying at home = (Values Vi) loss of feacher student respect (Jan 2) importance of technology (II) loss of feacher student respect (Jan 2) importance of technology (II) cheating in exems = cases	Structure/ Presentation Question Interpretation Content
Jestal education—effectives NO Ves 1) Effective use of time. 2) Staying at home = (II) loss of feacher. Student hospect Clan leaves more values 11) loss of feacher. Student hospect Clan clan in ordinal clan clan clan clan incovaring species 2) importance of technology ui) cheating in examo = easies	Structure/ Presentation Question Interpretation Content Value Addition

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Q.4) a) Gendered attitudes convert differences in sexes into discriminations. Examine the factors responsible for negative attitudes toward women in the Indian society. How can these attitudes be changed?

(10 marks, 150 words)

लैंगिक दृष्टिकोण लैंगिक अंतर को मेदमाव में परिवर्तित करते हैं। मारतीय समाज में महिलाओं के प्रति नकारात्मक दृष्टिकोण के लिए उत्तरदायी कारकों का परीक्षण कीजिए। इन दृष्टिकोणों को कैसे बदला जा सकता है?

"A bird cannot fly with one wing"

- Swam: Vivekanand on women discumulation

historical factor factor ea women= cooking Factore for negative attilled

globalisation -.commodification of women

patriarchial

technology)

Change in altitude

Moral education - value based school education at young age.

2) (socialisation) evoled femily in inculating

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3) Role Models - Rambarmi Bai Mother Teresa	
4) legislature / sugarlatory - they exist but	
19th is not the severity, but the sweety of	
law that determines the delivorence wishalla Guidelines	
5) locial auvourners - wring various	
methods: advertisment compay @ Meto 0	
6.) Gender budgettig	
F) cultivial survialismi > (3) Maa=Mati-Manush, Maa Dvorga etz	Feedback (For OFFICE use only)
8) had geractices - Khasi foribe-notoulineal	Structure/ Presentation
history -> Satrahana Kings-> mothers name	Question Interpretation
history -> Satvahana Kings -> mothers name ea Gantamiputera Satkarini	Content
Thus, women the best thermometer to the	Value Addition
society is its treatment of women" as	
Said by Iwani Vivolanen Tatra Devata are noushage	Total
The property	

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b) How are ethical concerns and work culture of public institutions different from those of private institutions? Examine the desirability of adoption of work culture-similar to private institutions in public institutions.

(10 marks, 150 words)

सार्वजनिक संस्थानों के नैतिक सरोकार और कार्य संस्कृति निजी संस्थानों से कैसे मिन्न हैं? सार्वजनिक संस्थानों में निजी संस्थानों के समान कार्य संस्कृति को अपनाने की वांछनीयता का परीक्षण करें।

(10 अंक, 150 राब्द)

In his book "Ethical Silemmas of a Civil Sovert [ex I As Anil Swang has elegantly described the civil servant as danging dancing with fine. , compared to the iconic Naturaja image. Difference in Tethnal concerns & workculture, Worklutwe Publica - flexible, flat I strict hierary horasichy, no chain' disson of power chain of command Wentler orders, file noting -> mostly simple emalls, perpeorlers office. bully files -> Offices enemotely located meteropolitansased. Based on Ethnal Goncarns constitution, o code - - companies law 2013

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of ethnie, ade of conduct etc

- issue of coromptions graft prevalent

- public funds doctourie of tourst

- spirit of public

no such code but informal

- resulty less, as things are well digitized + defined

- Ino public fund/small

- spirit of perofit making

Descrabituly of adoption of private work culture

Yes

x Noes.

- simplify howardy

- technology - models of good

administration 4 etc

easily adoptabl

- adapting to rural/ eremote culture-difficult

- disturb the exusting well selled nyelin

- all tradia sources

Character would blook

Thus, penale & public work culture both have peros & cons, need best practice adaption of both

Feedback

Structure/ -Presentation

Question Interpretation

Content

Value Addition

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Q.5) a) Besides objectivity, civil servants also need empathy and compassion to effectively resolve various ethical dilemmas they face while discharging their responsibilities. Discuss with suitable examples. (10 marks, 150 words)

निष्पक्षता के अलावा, सिविल सेवकों को भी सहानुभूति और करुणा की आवश्यकता होती है ताकि वे अपनी जिम्मेदारियों का निर्वहन करते समय विभिन्न नैतिक दुविधाओं का प्रभावी ढंग से समाधान कर सकें। उपयुक्त उदाहरणों के साथ चर्चा कीजिए। (10 अंक, 150 शब्द)

Olgetwity, empathay & Compassion are basic valus required for civil service as mentioned in 2nd the - 10th seporty Objecturty / taking deunions in four La teransparent mannor without bias 4 prejudice Empathy Comparerin) putting oneself in the shoes of another: feeling the difficulties by emagering the being the sufferer. only objectively) rules/perocedure & signed governance Elexibility + compassion -> (human touch goveranave & administration

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▼ Forum | AS

(Don't Write anything in this Area)

, leads to value based governance (Ex) Bhilwara model of Covid management IASDM of Kota OM Kaserg - covid Desponse Students IAS Dinya Devarajan, learned the Gordi language for effectuely delay with tikals in Adulable district Compassion NO Misgoveran Feedback (For OFFICE use only) governe Structure/ Presentation Thus, all there are required in Synergy Question Interpretation Content Value Addition Total

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b) Leadership is essentially a task of persuasion. How does ability to persuade others help civil servants in performing their duty? Identify five qualities that make civil servants effective agents of (10 marks, 150 words) persuasion. Justify your choices.

नेतृत्व अनिवार्य रूप से अनुनय–विनय का कार्य है। दूसरों को मनाने की क्षमता सिविल सेवकों को अपना कर्तव्य निमाने में कैसे मदद करती है? उन पाँच गुणों की पहचान कीजिए जो सिविल सेवकों को अनुनय–विनय का प्रभावी अभिकर्ता बनाते हैं। अपने विकल्पों का औचित्य सिद्ध करें।

(10 अंक, 150 शब्द)

Personsion is the out of aminune others by use of logic, reason & emotional appeal.

How dos it Consensus bases decesion

interpersona relations

of cirl sonant: Agent

eguty > impecable - no one tounto distrionest/coloups OX AAPJ Abdul kala

leadership leading by doing setting an example

la Ms Dhou

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3.) Toleran	t/ Respectful for others
	Mahatma (andh

4) Norowledgeable - about rules / regulation for Dr Vikeram Sarabha

5) empathy /compassion -> towards weaker Sections ex Dr Ambedlar.

I choose above 5 as these are the qualities displayed by my roles models. Whom I have mentioned in escamples.

Other gratities also are equally important.

Feedback

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Structure/ -Presentation

Question Interpretation

Content

Value Addition

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Q.6) a) What does each of the following quotations mean to you? Peace is not mere absence of war; it is presence of justice (10 marks, 150 words)

निम्नलिखित में से प्रत्येक उद्धरण आपके लिए क्या मायने रखता है? शांति केवल युद्ध की अनुपरिश्वित नहीं (10 अंक, 150 शब्द) है यह न्याय की चपस्थिति है।

Peace is not more absence of war, but the presence of justice The quote conveys the message that true meaning of peace Can be established not only by avenue of Swan, but by justice - in all spheres of life Peace - Absence of War

-> Wor has no victore. Every side losses. loss of human lives, economy, infrastrultus (Ex) Recent - Russia Ulbraus War - Bula province enerses committed

(x) Espanere terops human excesses committed on POW

ex USA - Vietnam War - Agent Orange etc.

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Peace -	presence of	Justin]
		0

- true peace & even if no wen > we can not guarantee justice

presence of peace = sufficient condition

(North Korea -> no wor but justice to people

also social + economic justice

(ex) China - has democracy but still not supporting hunan eights ex lighter

(a) Endia -> establishing Secio economic political justice as envisaged in Preamble & our. Constitution

Juste can only be ensured when every last attigen gets his due in democracy & - Xo Antelian in Confituent shescully

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Structure/ Presentation

Question Interpretation

Content

Value Addition

Total

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b) 'The world will not be destroyed by those who do evil, but by those who watch them without doing anything.'

(10 marks, 150 words)

The above quote implies that it is not only the evildours / wrong doors in the eoucly

but also the ones who watch then without

taking any required action who cause greatherm.

Evil Does Spectators tes furtue enfund

As cetizine, we must

Daware of basic personsions of legal/

Orime

Megal auts etc

2) must speak when see us injustine

(x) If going on road -> see a boy everteasing gods

if I stay ident I become participant of evil

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but If I speak up & I ensure justice to best of my abilities + To speak up & standing against evil doers also needs 1) courage of conviction against perpetuation 2) sense of compassion towards the victimi RajakamMohan Roy - & Good up against the perentue of Sati Ex lailash Satyanth -> dild labor touffilling Feedback For OFFICE use only) En IAS Aghole Whentia > against corruption. Structure/ Presentation Thus, we must stand up against any evil as Question Interpretation eusponenble atizen and fulfil our moral, auri Content I Lundamental Statues as enshouned in Constitution Value Addition Total

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c) 'Happiness is a mysterious thing, to be found somewhere between too little and too much.'
(10 marks, 150 words)

'खुशी एक रहस्यमयी चीज है, जो बहुत कम और बहुत ज्यादा के बीच कहीं पाई जाती है।'
(10 अंक, 150 शब्द)

There is enough in this world for everyone's need; but noted for everyone's need; but noted for everyone's greed!

— Malatina Gardh.



Too much of eating i'ce cream > health problem > runbappy too title of eating i'ce cream > devie not fulfilled -> runbappy.

Halso emphasing the () knowledge the or Madhyanarga " > which is following the path avoiding the

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extremes of both	
Deutotste's golden mean of virtues	
Cowardie - Fortifude - Foolishness Bravery (entreme) (mean) (entreme)	
(ex) overreaching / rendervecating to a situation	
Ex Governance _ pere 1991 - over-regulation ex Andustrus	
hafter some 1999- in some areas.	Feedback
ineed middle path: both of both	(For OFFICE use only Structure/ Presentation
Communist — Mixed — Capitalist econory (too less) (foo much) (foo much)	Question Interpretation
True happinen this lies in avoiding the extremo	Value Addition
in treading the meddle path	Total

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Section - B

Q.7) Sunshine electronics is a domestic mobile manufacturer and you are its CEO. Sunshine electronics has made an affordable 5g phone with over 80% domestically sourced components. It has spent a large amount of money for promotion of the phone. General public is excited about the new phone and the company has already received over 1 lakh pre-launch orders from various online shopping portals. The achievement of the company has also received recognition from the highest political level and has been cited as a successful example of Atma-Nirbhar Bharat. The Central Minister of Electronics and Information Technology is the chief guest in the launch event of the new mobile phone.

Just a day before the launch of the new phone, you received a call from the Chief Technology Officer (CTO) of your company. He informs you that the US has banned Huwu Technologies Pvt. Ltd. from doing business in the USA and a similar ban is expected to be imposed by the EU in the next few days. The ban on Huwu is based on a report claiming that Huwu has been working very closely with the Chinese government and there are technical 'backdoors' in the components made by Huwu that allows it to spy on users of the devices that have these components.

The new phone made by your company also uses a chip manufactured by Huwu. To fulfil the preorders in the shortest possible time, Sunshine Electronics has also manufactured around fifty thousand devices. Cancelling or postponing the launch event would be embarrassing for political dispensation and financially disastrous for your company. On the other hand, going ahead with the launch would mean potentially risking the privacy and security of your customers.

- 1) On the basis of this case, identify the various ethical dilemmas involved.
- 2) What principles of corporate ethics would you consider while taking the decision in this case?
- 3) Examine various options available with you for handling the issue at hand. What will you do in the given case?

(20 marks, 250 words)

सनशाइन इलेक्ट्रॉनिक्स एक घरेलू मोबाइल निर्माता है और आप इसके सीईओ हैं। सनशाइन इलेक्ट्रॉनिक्स ने 80 प्रतिशत से अधिक घरेलू घटकों के साथ एक किफायती 5G फोन बनाया है। इसने फोन के प्रमोशन के लिए बड़ी रकम खर्च की है। आम जनता नए फोन को लेकर उत्साहित है और कंपनी को पहले ही विभिन्न ऑनलाइन शॉपिंग पोर्टल्स से 1 लाख से अधिक प्री-लॉन्च ऑर्डर मिल चुके हैं। कंपनी की उपलब्धि को उच्चतम राजनीतिक स्तर से भी पहचान मिली है और इसे आत्म-निर्मर भारत के सफल उदाहरण के रूप में उद्धृत किया गया है। केंद्रीय इलेक्ट्रॉनिक्स और सूचना प्रौद्योगिकी मंत्री नए मोबाइल फोन के लॉन्च इवेंट में मुख्य अतिथि हैं।

नए फोन के लॉन्च से ठीक एक दिन पहले, आपको अपनी कंपनी के मुख्य प्रौद्योगिकी अधिकारी (सीटीओ) का फोन आया। वह आपको सूचित करता है कि अमेरिका ने Huwu टेक्नोलॉजीज प्राइवेट लिमिडेट पर प्रतिबंध लगा दिया है। लिमिटेड को संयुक्त राज्य अमेरिका में व्यापार करने से और अगले कुछ दिनों में यूरोपीय संघ द्वारा इसी तरह का प्रतिबंध लगाए जाने की उम्मीद है। Huwu पर प्रतिबंध एक रिपोर्ट पर आधारित है जिसमें दावा किया गया है कि Huwu चीनी सरकार के साथ मिलकर काम कर रहा है और Huwu द्वारा बनाए गए घटकों में तकनीकी 'बैकडोर' हैं जो इसे उन उपकरणों के उपयोगकर्ताओं की जासूसी करने की अनुमति देता है जिनमें ये घटक हैं।

आपकी कंपनी द्वारा बनाया गया नया फोन भी Huwu द्वारा निर्मित एक विप का उपयोग करता है। प्री-ऑर्डर को कम से कम समय में पूरा करने के लिए सनशाइन इलेक्ट्रॉनिक्स ने लगभग पवास हजार उपकरणों का निर्माण भी किया है। लॉन्च इवेंट को रद्द करना या स्थगित करना राजनीतिक व्यवस्था के लिए शर्मनाक होगा और आपकी कंपनी के लिए आर्थिक रूप से विनाशकारी होगा।

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दूसरी ओर, लॉन्च के साथ आगे बढ़ने का मतलब संभावित रूप से आपके ग्राहकों की गोपनीयता और सुरक्षा को खतरे में डालना होगा।

- 1) इस मामले के आधार पर, इसमें शामिल विमिन्न नैतिक दुविघाओं की पहचान करें।
- 2) इस मामले में निर्णय लेते समय आप कॉर्पोरेट नैतिकता के किन सिद्धांतों पर विचार करेंगे?
- समस्या से निपटने के लिए आपके पास उपलब्ध विभिन्न विकल्पों की जांच करें। दिए गए मामले में आप क्या करेंगे?

(20 अंक, 250 शब्द)

The given case study resembles that of similar

Case in India that happened in 2015.

Actors in case - Me/CEO - My Organisation - Generoment - Confirm at Large.

) Ethnial delennas inwhed

D. Personal As Peroffesional ethis

2) Konflut of interest between my organization

and government

As I would like the 5g phone to enter into market -> help in my perofessional general but citizens / perivary would be at stake.

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3.) Transparency of operations of
severy of HUWH/Sunding
-> dealing with above case with all procedures
or not disclosing facts to the public
4) Upholding Ethnial corporate governance
or probusines - only profit motive
2) Pouruples of Corporate Ethis
a) Teansparency to of perocedure, hardware
used & disclosing required information
to government.
b) Following letter and spirit of law.
not only does ban require the
exopping of pendultion but comeuns for privary
c) Leadership - 3 Leading the organisation

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from the front for this challege

- 4) Accountability to the public to Goranman to myself
- 5) following Citizens Charter / Code of Ethnis / Covervalues of my organisation (Integrity)
- 3] Vanous options

Option A : Keeping the fact that thurn chip is

used) undisclosed soing ahead with the.

launch by inviting Central Minister

Analysis; Here, 5 would violating both

legal & ethical norms 's ban on the

Chip would come sooner / later in Frdia: 5

would be susponsible since & knew the.

fut that Hum Chip is used [suppressing

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the information -> Actionsan be taken against me & reganisation. This, this option is about | short term gain -> longferm pain

Options : Completely Hopping the peroduction launch & informing the Minister Government about all the facts of the case Shalysi : This would be fair in the spout of law, but since pendent stop -> greations to organisation

Option C : First, descens with my team : of the Human chip can be replace / prioress re-engineering

Can be done to find alternate; while informing disclose to the Govt the current situation

Analysis : of revengineering possible; delay launch for time being & then launch later If not possible then top launch / production

I would choose option (as it is fethial legal & peactical pupholds privary concery

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Structure/ Presentation

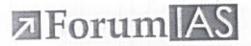
Feedback

Question Interpretation

Content

Value Addition

Total



Q.8) Asanpur is a beautiful small district in Northern part of India. It used to be the hub of stone mining activity. However, excessive mining led to environmental degradation and rapid soil erosion while cutting of stone created air pollution hazard. Due to various detrimental impacts, NGT has imposed a ban on stone mining in Asanpur. Despite this ban, the mining mafia has been able to operate with connivance of corrupt government officials and politicians. Many officers have tried to stop this illegal mining, but the powerful mafia has either forced them to submit through force or bribed them or got them transferred through their political contacts. Last week, a DSP lost his life when he was trying to stop a truck carrying illegally mined stones.

You recently got promoted and made the SP of Asanpur. Upon taking the charge, you quickly realized the gravity of the problem. Illegal mining was run by organized gangs in the district. It was also linked to other crimes in your city ranging from petty crimes like pick pocketing to serious offenses like kidnapping and murders. Illegal mining and related crime have negatively impacted socioeconomic development of the district as youth are increasingly getting involved in the illegal activities and businesses are leaving the district due to high crime rates. You created a special task force and started taking stringent actions against the illegal mining in your district. In a short span of a few weeks you seized thirty dumpers carrying illegally mined stones. Public appreciated your stringent actions while the corrupt ecosystem created by illegal miners was rattled.

One day, a junior officer approached you and informed you that he has been receiving threats from the illegal stone miners. He also informs you that others in the task force are also facing problems like someone in the task force is being harassed by reopening an old settled case against him while someone else has received a transfer order to a remote district. This has demotivated the taskforce and reminded them of the connections of illegal miners in the district. The same day, when you reach home, your wife tells you that she got a call from an unknown number threatening her of dire consequences if you do not stop your investigation. You fear that the call was from a member of the organized crime syndicate involved in the illegal mining activity. Your wife is worried about the safety of the family and requests you to be lenient in your work. In this situation, answer the following questions:

- 1) How will you motivate the task force to work with honesty in this adverse condition?
- 2) How would you justify putting your family at risk in line of your duty?
- 3) Identify the various dimensions of the crisis. Based on your understanding, suggest measures to deal with the crisis. (20 marks, 250 words)

आसनपुर भारत के उत्तरी भाग में एक सुंदर छोटा जिला है। यह पत्थर खनन गतिविधि का केंद्र हुआ करता था। हालांकि, अत्यधिक खनन के कारण पर्यावरण का क्षरण हुआ और तेजी से मिट्टी का कटाव हुआ, जबिक पत्थर खनन से वायु प्रदूषण का खतरा पैदा हुआ। विभिन्न हानिकारक प्रभावों के कारण, एनजीटी ने आसनपुर में पत्थर खनन पर प्रतिबंध लगा दिया है। इस प्रतिबंध के बावजूद, खनन माफिया मृष्ट सरकारी अधिकारियों और राजनेताओं की मिलीमगत से काम करने में सक्षम है। कई अधिकारियों ने इस अवैध खनन को रोकने की कोशिश की है, लेकिन शक्तिशाली माफियाओं ने या तो उन्हें बलपूर्वक शांत होने के लिए मजबूर किया है या उन्हें रिश्वत दी है या अपने राजनीतिक संपर्कों के माध्यम से उनका तबादला करवा दिया है। पिछले हफ्ते, एक डीएसपी की उस समय मौत हो गई जब वह अवैध रूप से खनन किए गए पत्थरों को ले जा रहे एक ट्रक को रोकने की कोशिश कर रहा था।

आप हाल ही में पदोन्नत हुए और आसनपुर के एसपी बने हैं। कार्यभार संमालने के बाद, आपने समस्या की गंभीरता को तुरंत महसूस किया। जिले में संगठित गिरोहों द्वारा अवैद्य खनन चलाया जा रहा था। यह आपके शहर के अन्य अपराघों से भी जुड़ा था, जिसमें छोटे—मोटे अपराघ जैसे जेब काटने से लेकर अपहरण और हत्या जैसे गंभीर अपराघ शामिल थे। अवैद्य खनन और संबंधित अपराघों ने जिले के सामाजिक—आर्थिक विकास

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को नकारात्मक रूप से प्रभावित किया है क्योंकि युवा तेजी से अवैध गतिविधियों में शामिल हो रहे हैं और उच्च अपराध दर के कारण व्यवसाय जिले को छोड़ रहे हैं। आपने एक विशेष टास्क फोर्स बनाया और अपने जिले में अवैध खनन के खिलाफ कड़ी कार्रवाई शुरू की। कुछ ही हफ्तों में आपने अवैध रूप से खनन किए गए पत्थरों से लदे तीस डंपरों को जब्द कर लिया। जनता ने आपके कड़े कार्यों की सराहना की जबकि अवैध खनिकों द्वारा बनाए गए मुख्ट पारिस्थितिकी तंत्र को झटका लगा।

एक दिन, एक किनष्ठ अधिकारी ने आपसे संपर्क किया और आपको सूचित किया कि उन्हें अवैध पत्थर खिनकों से धमिकयां मिल रही हैं। वह आपको यह भी सूचित करता है कि टास्क फोर्स में अन्य लोगों को भी समस्या का सामना करना पड़ रहा है जैसे टास्क फोर्स में किसी को उसके खिलाफ एक पुराने निपटारे मामले को फिर से खोलकर परेशान किया जा रहा है जबकि किसी और को दूरस्थ जिले में स्थानांतरण का आदेश प्राप्त हुआ है। इसने टास्क फोर्स को निराश कर दिया है और उन्हें जिले में अवैध खिनकों के कनेक्यानों की याद दिला दी है। उसी दिन, जब आप घर पहुँचते हैं, तो आपकी पत्नी आपसे कहती है कि उसे एक अज्ञात नंबर से कॉल आया, जिसमें उसने अपनी जाँच बंद न करने पर गंभीर परिणाम मुगतने की धमकी दी है। आपको उर है कि कॉल अवैध खनन गतिविधि में शामिल संगठित अपराध सिंडिकेट के एक सदस्य का था। आपकी पत्नी परिवार की सुरक्षा को लेकर चितित है और आपसे अपने काम में नरमी बरतने का अनुरोध करती है। इस स्थित में, निम्नलिखित प्रश्नों के उत्तर दें:

- 1) इस विपरीत परिस्थिति में आप टास्क फोर्स को ईमानदारी से काम करने के लिए कैसे प्रेरित करेंगे?
- 2) आप अपने कर्तव्य के क्रम में अपने परिवार को जोखिम में डालने को कैसे चिवत उहराएंगे?
- संकट के विभिन्न आयामों की पहचान करें। अपनी समझ के आधार पर संकट से निपटने के उपाय सुझाएं।
 (20 अंक, 250 शब्द)

The case study above hold sumbortes with

that happened in Morena distruct in MP.

Peopleinshed & Me, My family fasheforce pullic
& mining mafig

Moltvaling the task force

1) Iraing the cause of demolivation

— suppening old settled cases or transfer

Orders can do not horn if person is

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of clear character & peropersional intergraty--> Motivation would be through geroup meetings , leading from the forent and setting example by not getting demotorated myself Persuanon techniques of appeal & skills to be applied 2) Techniques to be used like - team building enerceses -> everiewing goodwork Honefill now -> feedback from public & interorting with I would use all the Rechniques of motivation like how Napoleon Bonaparte motivated his soldiers leading from front with fortiliale (furty - family at Riole) - Although the marain " server duty comes

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joist - even before family I fam also. responsible for safety of my family wife - Immediate steps would be to emerciase the safety personnel/patrolling around residence - Meanwhile toroxing the Call / threat detalls à averable the person under relevant IPC/CrPC. - It will my wife / family is thereafored not feeling safe, I would awange for her stay in my hometown) residence away from Asampur for time being till I would have to "Emotional Intelligent" to deal with the situation with mywife Simensione of Couris - Silemmas/Ethical · D Personal Os Perofessional Life 2) Cowardice of Comage of consiction Upholding spirit of Public Service

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4) call of duty No call of conscience
med to follow call of duty
Measures to deal with ourse / Stepurse-solution
1) Task force > to be motivated , strengthened
Along are, key to tackle, this. If need,
revenit mora people suguest for parsonnel
2) Deal with mafia with absolute high hardedness,
new televance to ourie to legale peroursions
3.) Involve (MO/curl society) to work with citizen
for reducing social curies (pickpotkeletr)-) awarenen
4.) Quand the task force with rewards et for
Jan ha Steppen in malufulton

5) Technology we -> downer, CCTV, monitoring

take strut action & where peace

(include tech savry people, students etc in tadeforce)

6) Not feel threatened by any take threat, instead

Values upheld: (Public source, Leaderely) Integrity & Accountability

Feedback
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Q.9) Under the Mid- Day Meal (MDM) scheme, children are served cooked food in their school. It has been revolutionary in not only improving the nutritional status of children but also increasing the retention ratio in schools. However, the quality of food has been a cause of concern.

In one of the unfortunate incidents, two students lost their lives and over thirty children fell ill after eating the MDM in their school. The district administration was quick in its action and fired the cook (bhojan-mata) of the concerned school. The bhojan-mata, who belongs to a backward caste, is the sole breadwinner in her family after her husband passed away. In an TV interview related to the incident, Bhojan-mata claimed that she is being made a scapegoat and being targeted only because she belongs to a backward caste. This created a political storm in the state. Opposition parties picked up the issue of social discrimination and started state-wide protest demanding justice for the bhojan-mata. The protest found resonance with masses and the ruling party was severely criticized.

To win back the confidence of the public, the government has constituted a commission to investigate the matter in an impartial manner. You are a joint secretary level officer and have been appointed as a member of the commission. During the investigation, you found that bhojan-mata was indeed not at fault. It was the contractor who was supplying poor quality raw materials to the school that caused the food poisoning in children. You also found that the food contractor was the brother of a powerful cabinet minister. You suspect that the district administration was hand-inglove with the contractor and they connived to implicate bhojan-mata and exonerate the contractor.

You brought these findings before the head of the commission. To your surprise, the head of the commission informs you that he was already aware of these facts. He informs you that the minister has asked him to make a report that vindicates the bhojan-mata and reinstates her in order to subdue the opposition led agitations. He asks you to find someone else who can be blamed to ensure that the government is able to save its face as declaring the brother of a sitting cabinet minister responsible would push the government further in trouble. He also tells you that helping the ruling dispensation would ultimately help you, subtly giving hints of getting a 'plum posting' and also warns you that going against the wish of the minister can attract the wrath of the minister that can be disastrous for your career.

- 1) What are the various ethical dilemmas that you face in this situation?
- 2) What are the different courses of action that you can take? Identify the most suitable course of action and justify your choice.

(20 marks, 250 words)

मिंड डे मील (MDM) <mark>योजना के तहत बच्चों को उनके स्कूल में पका हुआ खाना परोसा जाता है. यह न केवल</mark> बच्चों की पोषण स्थिति में सुधार लाने में बल्कि स्कूलों में प्रतिधारण अनुपात को बढ़ाने में भी क्रांतिकारी रहा है। हालांकि, मोजन की गुणवत्ता विंता का विषय रही है।

एक दुर्भाग्यपूर्ण घटना में, उनके स्कूल में एमडीएम खाने के बाद दो छात्रों की जान चली गई और तीस से अधिक बच्चे बीमार पड़ गए। जिला प्रशासन ने अपनी कार्रवाई में तत्परता दिखाते हुए संबंधित स्कूल के रसोइया (मोजन—माता) को निकाल दिया। मोजन—माता, जो एक पिछड़ी जाति से हैं, अपने पित के निधन के बाद अपने परिवार में एकमात्र कमाने वाली है। घटना से संबंधित एक टीवी साक्षात्कार में, मोजन—माता ने दावा किया कि उन्हें बिल का बकरा बनाया जा रहा है और केवल इसलिए निशाना बनाया जा रहा है क्योंकि वह एक पिछड़ी जाति से ताल्लुक रखती हैं। इससे राज्य में राजनीतिक तूफान खड़ा हो गया। विपक्षी दलों ने सामाजिक मेदमाव का मुद्दा उठाया और मोजन—माता के लिए न्याय की मांग को लेकर राज्यव्यापी विरोध शुरू कर दिया। विरोध को जनता के साथ प्रतिध्वनि मिली और सत्ताधारी दल की कड़ी आलोचना की गई।

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जनता का विश्वास फिर से जीतने के लिए सरकार ने निष्पक्ष तरीके से मामले की जांच के लिए एक आयोग का गठन किया है। आप संयुक्त सचिव स्तर के अधिकारी हैं और आयोग के सदस्य के रूप में नियुक्त किए गए हैं। जांच के दौरान, आपने पाया कि मोजन—माता वास्तव में गलत नहीं थी। यह ठेकेदार ही था जो स्कूल को घटिया किस्म का कच्चा माल सप्लाई कर रहा था जिससे बच्चों में फूड प्वाइजिनंग हुई। आपने यह भी पाया कि खाद्य ठेकेदार एक शक्तिशाली कैबिनेट मंत्री का माई था। आपको संदेह है कि जिला प्रशासन की ठेकेदार के साथ मिलीमगत थी और उन्होंने मोज—माता को फंसाने और ठेकेदार को दोषमुक्त करने के लिए साठ—गांठ की।

आप इन निष्कर्षों को आयोग के प्रमुख के सामने लाते हैं। आपके आश्चर्य के लिए, आयोग के प्रमुख ने आपको सूचित किया कि वह पहले से ही इन तथ्यों से अवगत थे। वे आपको सूचित करते हैं कि मंत्री ने उसे एक रिपोर्ट बनाने के लिए कहा है जो मोजन—मता को सही उहराती है और विपक्ष के नेज़त्व वाले आंदोलन को दबाने के लिए उसे बहाल करती है। वह आपसे किसी और को खोजने के लिए कहता है जिसे यह सुनिश्चित करने के लिए दोषी उहराया जा सकता है कि सरकार अपना चेहरा बचाने में सक्षम है क्योंकि एक मौजूदा कैबिनेट मंत्री के माई को जिम्मेदार घोषित करने से सरकार को और परेशानी होगी। वह आपको यह भी बताता है कि सत्तारूढ़ सरकार की मदद करने से अंततः आपको मदद मिलेगी, सूक्ष्म रूप से 'प्लम पोस्टिंग' प्राप्त करने के संकेत देते हुए और आपको यह भी चेतावनी देते हैं कि मंत्री की इच्छा के विरुद्ध जाने से मंत्री कोचित हो सकते हैं, जो आपके करियर के लिए हानिकार हो सकता है।

1) इस स्थिति में आप किन विभिन्न नैतिक दुविधाओं का सामना करते हैं?

2) कार्रवाई के विभिन्न कदम क्या हैं जो आप ले सकते हैं? कार्रवाई के सबसे उपयुक्त कदम की पहचान करें और अपनी पसंद का औचित्य साबित करें।

(20 अंक, 250 शब्द)

December in the lose ore

Dengan Mato (cook 2) Studente 5) food contractor

Dengan Mato (cook 2) Studente 5) food contractor

Wet head of commonon 4) Public At Large.

Otherwise dilemmas envolved

December of growth Ms perofessional integrity

The structure of the plant postar but may get plant

postar but my integraty as an office would be violated

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2) Call of duty Is call of conscience - Eall of duty - as instruted by head of comson to make artificed seport while Consum seys to gue correct findings 3.). Ierampareury amountability Ve Scarry of perocedure -> via collusive intentional violation of facts 4) Enswing time justice Courses of Actions Action Plan A: To make the support as Said by the head commission, vinduates Bhojan mate and blaming lets say, a helper of school, etc Mouts (7) Face-save of Caloinet minists 2) Man peroteit against Bhojan mala Stopped 3) Plum postne for me

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7 Forum AS

Demerts) Angustie with helper (whom I blame in report 2) Enjurite to parents of dead children 3) Integraly is comperomised I would not choose option Plan A : compromes my integraty : Plum posting does not matter as I should be able to look upto myself in the muchas Option Plan B]: To make an Centuraly time export, with following facts 1) Brojan Mata Not responsible 2) Contractor to be blamed for Supplying I aw materials -> substandard months & upholding the spout of source, integrity, & courage of conviction Demonte : I am evady to fire "wounth of Calinet Minister ", need not fear our furous anyone.

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(Don't Write anything in this Area)

I would choose ActionPlan B, and submit my report to head of communion as this other only way to ensure that justice is delivered to parent of student who lost their lives. I Bhojan Mata

- Applying Gardhis Talisman would guide, my action -> I have taken the oath as per the Constitutional values

As Nehrus had remarked "Neutraldy would result in fossilisation of servouss". By following orders being neutral without applying ethnis would deliver injuritie. A good example would be the soldiers who were taking orders from General Syer on Jan-15-1919 at Gallianiwals.

We must have unwavering integrity for upholding

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Q.10) Rashmi is a trained nurse and has an experience of over 20 years. She joined as a contractual nurse in a government hospital during the second wave of Covid-19. At the peak of the second wave of Covid, the health system of the country crumbled under the large number of infections. There was a severe shortage of not only items like medicine, oxygen cylinders etc but also of trained staff. To address the bed shortage, many temporary covid camps were established and to cope up with the dearth of trained staff, the government started hiring on contractual basis. Many nurses, computer operators, sweepers and others in support staff were temporarily hired for the covid period in accordance with outsourcing policy for emergency services at government hospitals. Due to their immense contribution in fight against the pandemic, they were recognized as 'corona warriors'. During their hiring, a verbal promise was made to them that, 'corona warriors' would be given preference in other government hirings. Rashmi signed a contract stating the term of her employment as three months, which was subsequently extended for three more months and so on.

After a year, as the number of covid infections have declined, the government has closed many of the temporary camps. Vaccination drive has also shown a decelerating trend as the majority of the population has been inoculated with at least one dose. This has reduced the requirement of nurses, computer operators and other supporting staff. Rashmi was served a 15 day notice and her contractual employment was terminated. Government has cited that since covid wave has subsided, contractual human resource would be laid-off and the money saved would be used for augmenting health infrastructure in the country.

Rashmi recalls her ordeal while taking care of patients during the second wave of Covid-19. She did continuous night shifts which usually stretched to 12-13 hours. Wearing PPE and 3 layers of masks for the entire period of duty made simple tasks like drinking water or using the washroom very difficult. Dealing with patients, some angry while others grieving, was an emotional drain. Rashmi also played a very important role in the vaccination drive, sometimes vaccinating more than 400 people per day. Many corona warriors contracted disease and died while doing their duty. Corona warriors have put their life on the line to save the country from the pandemic. But after termination of the contract, Rashmi feels that the government has acted with a 'use and throw' attitude.

Rashmi and other corona warriors have started protesting near the health ministry, demanding permanent government employment. On the basis of this case, answer the following questions:

- 1) What are the various ethical issues involved in this case?
- 2) Do you think Rashmi is justified in demanding a permanent government job?
- 3) Do you think the government is justified in terminating the contracts of corona warriors?
- 4) Consider yourself in the position of Health secretary in the concerned state. What would you do to address the issue at hand?

(20 marks, 250 words)

रिश्म एक प्रशिक्षित नर्स हैं और उन्हें 20 से अधिक वर्षों का अनुभव है। वह कोविड —19 की दूसरी लहर के दौरान एक सरकारी अस्पताल में संविदा नर्स के रूप में शामिल हुईं। कोविड की दूसरी लहर के चरम पर देश की स्वास्थ्य व्यवस्था बड़ी संख्या में संक्रमणों के कारण चरमरा गईं। न केवल दवा, ऑक्सीजन सिलंडर आदि जैसी वस्तुओं की बिल्क प्रशिक्षित कर्मचारियों की भी भारी कभी हुयी। बेड की कभी को दूर करने के लिए, कई अस्थायी कोविड शिविर स्थापित किए गए और प्रशिक्षित कर्मचारियों की कभी से निपटने के लिए, सरकार ने अनुबंध के आधार पर मर्ती करना शुरू कर दिया। सरकारी अस्पतालों में आपातकालीन सेवाओं के लिए आउटसोर्सिंग नीति के अनुसार कई नर्सों, कंप्यूटर ऑपरेटरों, सफाई कर्मचारियों और अन्य सहायक कर्मचारियों को अस्थायी रूप से कोविड अविध के लिए काम पर रखा गया था। महामारी के खिलाफ लड़ाई में उनके अपार योगदान के कारण, उन्हें 'कोरोना योद्धा' के रूप में पहचाना गया। उनकी भर्ती के दौरान उनसे मौखिक

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वादा किया गया था कि अन्य सरकारी मर्तियों में 'कोरोना योद्धाओं' को वरीयता दी जाएगी। रश्मि ने अपने रोजगार की अवधि को तीन महीने बताते हुए एक अनुबंध पर हस्ताक्षर किए, जिसे बाद में तीन और महीनों के लिए बढ़ा दिया गया।

एक साल बाद, चूंकि कोविड संक्रमणों की संख्या में कमी आई, सरकार ने कई अस्थायी शिविरों को बंद कर दिया। टीकाकरण अियान में भी गिरावट की प्रवृत्ति दिखाई दी क्योंकि अधिकांश आबादी को कम से कम एक खुराक के साथ टीका लगाया गया। इससे नर्सों, कंप्यूटर ऑपरेटरों और अन्य सहायक कर्मचारियों की आवश्यकता कम हो गई है। रिश्म को 15 दिन का नोटिस दिया गया और उनका संविदात्मक रोजगार समाप्त कर दिया गया। सरकार ने हवाला दिया है कि चूंकि कोविड की लहर कम हो गई है, अनुबंधित मानव संसाधन को बंद कर दिया जाएगा और बचाए गए धन का उपयोग देश में स्वास्थ्य के बुनियादी ढांचे को बढ़ाने के लिए किया जाएगा।

रिश्म ने कोविड —19 की दूसरी लहर के दौरान मरीजों की देखमाल करते हुए अपनी पीड़ा को याद किया। वह लगातार रात की पाली करती थी जो आमतौर पर 12—13 घंटे तक चलती थी। ड्यूटी की पूरी अविध के लिए पीपीई और मास्क की 3 परतों को पहनने से पानी पीने या वॉशरूम का उपयोग करने जैसे सरल कार्य बहुत किन हो गए थे। मरीजों के साथ व्यवहार करना, कुछ नाराज तो कुछ दुखी, एक भावनात्मक पीड़ा थी। रिश्म ने टीकाकरण अभियान में भी बहुत महत्वपूर्ण भूमिका निमाई, कभी—कभी प्रति दिन 400 से अधिक लोगों को टीका लगाया। कई कोरोना योद्धाओं को बीमारी का संक्रमण हुआ और अपनी ड्यूटी करते हुए उनकी मृत्यु हो गई। देश को महामारी से बचाने के लिए कोरोना योद्धाओं ने अपनी जान की बाजी लगा दी। लेकिन कॉन्ट्रैक्ट खत्म होने के बाद रिश्म को लगता है कि सरकार ने 'यूज एंड थो' रवैये के साथ काम किया है.

स्थायी सरकारी नौकरी की मांग को लेकर रिंम समेत अन्य कोरोना योद्धाओं ने स्वास्थ्य मंत्रालय के पास घरना शुरू कर दिया है. इस मामले के आधार पर निम्नलिखित प्रश्नों के उत्तर दीजिए :

- 1) इस मामले में शामिल विभिन्न नैतिक मुद्दे क्या हैं?
- 2) क्या आपको लगता है कि रश्मि का स्थायी सरकारी नौकरी की मांग करना जायज़ है?
- 3) क्या आपको लगता है कि सरकार का कोरोना योद्धाओं के ठेके खत्म करना जायज है?
- 4) अपने आप को संबंधित राज्य में स्वास्थ्य सचिव के पद पर विचार करें। मौजूदा मुद्दे को हल करने के लिए आप क्या करेंगे?

(20 अंक, 250 शब्द)

The case Callo for admining the bravery & deducation with which doctors & supporting learn halped the Notion during CoviD crisis

1) Lethnial issues involved?

a) detter is the spirit of law of whilst it is time that government had no obligation is given here employment

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but due priviers of law and its conscience

- b) Compassionate of Rigid/fed Tapion bureauray
 following only written sules or
 upholding the spirit of plube service
 - C) Recognising—the most human source Vic treating as a combinatival agent

2) Rashm-Justified for Parmanent Job

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part to demand a govt job. As it was dated

clearly in her contract / vacancy advertisement

and only a veubal "ansurance was given, not written"

But Morally / she is justified in demanding

since she did her best, even contributing more

that the other "permanent ductors as per the question

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She feels injusture as she hantleen gives her die

3.) Government - fishfied

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cultivally of the gost to terminate fold of

Govt has not violated any norms/tente

But, sport of law says that more could have been done at their end.

4.) Addressing the unie

Option A. Recommending for government job

This violates the law, cannot be done.

This pole must be recurited in fair & transparent

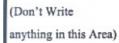
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giving justicity few"

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Option B: As part of Decogning the source	
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appreciation / token of Hanks ek -> motivate	
27 envalling corono waviors with National	1
Carver Service Portal -> to make them	· vi
eligible for further employment	
They can use this contificate at their job interview	
3) Upskilling their abilities through erecommending	
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47 41 someone amongst warvious wants to	Question Interpretation
pursue higher education, facilitate the privers	Content
of fellowships / scholarships etc	
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giving them energention of their sound Service.	Total
" severie to humanity is service to God' - Mother Teresa	
	The state of the s

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Q.11) Abha is currently working as the DM of a district. One day, she went to a village for inspecting the progress of a certain village development project. Abha was not satisfied with the pace of the work and wanted to talk with the Sarpanch of the village about the same. Abha went to the panchayat office where she found the Sarpanch standing just outside the office. The Sarpanch greeted Abha and offered her a seat. Abha sat down and started discussing the matter with the Sarpanch. She noticed that Sarpanch was still standing. She thought that Sarpanch was not sitting because of hesitation or out of respect for the officer. She requested him to take a seat but he reluctantly sat on a wooden stool. Abha jokingly asked him if he liked the stool so much that he chose it instead of a chair, to which the Sarpanch replied that he was not allowed to sit on a chair as he belonged to a Dalit community. Abha was taken aback by this response.

Abha enquired further about the issue. The sarpanch explained that since the Sarpanch position was reserved for SC community, he won the election. But despite being the official head of the panchayat, he did not have any power. He was neither allowed to enter the panchayat office nor was given access to official documents. A separate water pot was kept for him outside the office and he was not allowed to use the common water pot. He worked as a rubber stamp who merely signed the given document. He went on to tell Abha that last year he was not even allowed to hoist the national flag during the Independence Day celebration. Abha was shocked about hearing the kind of discrimination that the Sarpanch faced. On the basis of this case study answer the following questions:

- 1) Why do caste-based discriminations still persist even after 75 years of independence?
- 2) Examine the various ethical issues involved in this case.
- 3) Identify various stakeholders and their responsibilities for creating an egalitarian society.

(20 marks, 250 words)

आमा वर्तमान में एक जिले की डीएम के पद पर कार्यरत हैं। एक दिन, वह एक निश्चित ग्राम विकास परियोजना की प्रगति का निरीक्षण करने के लिए एक गाँव गई। आमा काम की गति से संतुष्ट नहीं थी और उसी के बारे में गांव के सरपंच से बात करना चाइती थी। आमा पंचायत कार्यालय गई जहां उसने सरपंच को कार्यालय के ठीक बाहर खड़ा पाया। सरपंच ने आमा का अभिवादन किया और उसे बैठने की पेशक श की। आमा बैठ गई और सरपंच से बात करने लगी। उसने देखा कि सरपंच अभी भी खड़ा था। उसने सोचा कि सरपंच झिझक के कारण या अधिकारी के सम्मान के कारण नहीं बैठा है। उसने उससे बैठने का अनुरोध किया लेकिन वह अनिच्छा से एक लकड़ी के स्टूल पर बैठ गया। आमा ने मजाक में उनसे पूछा कि क्या उन्हें स्टूल इतना पसंद है कि उन्होंने कुर्सी के बजाय इसे चुना, जिस पर सरपंच ने जवाब दिया कि उसे कुर्सी पर बैठने की अनुमति नहीं है क्योंकि वह दलित समुदाय से है। इस प्रतिक्रिया से आमा अवाक रह गई।

आभा ने इस बारे में और पूछताछ की। सरपंच ने बताया कि चूंकि सरपंच का पद अनुसूचित जाति के समुदाय के लिए आरक्षित था, इसलिए उन्हों ने चुनाव जीता। लेकिन पंचायत का आधिकारिक मुखिया होने के बावजूद उनके पास कोई अधिकार नहीं था। उन्हों न तो पंचायत कार्यालय में प्रवेश करने दिया गया और न ही आधिकारिक दस्तावेजों तक पहुंच दी गई। कार्यालय के बाहर उनके लिए अलग पानी का बर्तन रखा गया था और उन्हों साझे पानी के वर्तन का उपयोग करने की भी अनुमित नहीं थी। उन्होंने रबर स्टैंप के रूप में काम किया, जिसके तहत केवल दिए गए दस्तावेज पर हस्ताक्षर किए। उन्होंने आमा से कहा कि पिछले साल उन्हें स्वतंत्रता दिवस समारोह के दौरान राष्ट्रीय ध्वज फहराने की भी अनुमित नहीं दी गई थी। सरपंच के साथ जिस तरह के मेदमाव का सामना करना पड़ा, उसे सुनकर आमा हैरान रह गई। इस केस स्टडी के आधार पर निम्नलिखित प्रश्नों के उत्तर दीजिएरू

- 1) आजादी के 75 साल बाद भी जाति आधारित भेदभाव अभी भी क्यों कायम है?
- इस मामले में शामिल विभिन्न नैतिक मुद्दों का परीक्षण करें।
- समतामूलक समाज के निर्माण के लिए विमिन्न हितधारकों और उनकी जिम्मेदारियों की पहचान करें।

(20 अंक, 250 शब्द)

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On Ambedbar had remarked in the Constitut Assembly " we are entering an kina of controduction , where we have political equality, but social & economic inequality The case study amplifies & Ambedhar's thoughts 1) Caste based discountration: 75 years a) existence of occupation durisional of labour @ Salits > marcial scavengers b) Poverty levels Poverty breeds muistry 320 million people [21.990-offical] below povely (Tendulkar Report) () Eliteracy & Literacy breaks caste barriers (auvent ~ 74% as per Census 21011) d) caste rigidity persits morein Inval areas " revenue ation dissolves caste

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currently 316% whom population (Census 2011)
e) poor implementation of upliffment schem
in terms of
2) leakages (En MPLAOS
3) corruption (Ex) MaiNREGA
2) Ethnial visues involved
2) anleumana
a) Peractice of runtouchabituly mhumane
regactive - illegal as por Porshition
of Unfourhability Act 175 5
Article 17 of our Constitution
5) Bourd discriminations - through other
perentues > separate water, chair et
c) caste 1/4 development & maintaining
rigid caste basoners 1/2 ripholding duelopment
d) reglet of situation by administration
as this exce has porvided for so long

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e) socio economii backwardron >

due so poor implementation [Salit soupanile
discoumeration] > perpetration of costo

f) violation of consistution & Relter (Art 17) 23

3) Stakeholders & Responsibilities

A) Abha-DM Being responsible for entire district ordinariostration, it was her responsibility to ensure that such peractices do not occur. To this end, she can

i) do moro field visite

ii) originar reports about administration

iii) interact + meetings with BDO/sayphach

on regular basis

BI Scorpanch & As injustry was notted

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(Don't Write anything in this Area)

out to hun, it was moral and legal	
forponentially to speak up &	
1) Register FIR against people alors of endiscunation	
2) Ensure the dies not happen with other	
people of his coste	
If heis not speaking up he is not the sufferer	10 N
but the part of this course as well.	
27 Ather people of Pandrayal Gram Salta Village	
The all allectively responsible for	
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Q.12) Jayant is a hard-working and dedicated IAS officer. He is currently posted in a remote district in North-East India. Jayant is married to Sarita who used to work as a software engineer before her marriage. Sarita is a well-educated and ambitious woman who wants to be known by her name and not only as the wife of IAS officer Jayant. Sarita wants to restart her career and has been searching for a suitable job for some time. She has found a good job in an MNC that pays well, but she will have to move to Bangalore for it. Sarita wants to take up this opportunity but Jayant's mother does not want Sarita to move to Bangalore. Jayant also wants Sarita to stay with him so that they can have kids and start their family. Sarita proposes that Jayant move with him to Bangalore as she will get a salary that is substantially more than Jayant's. Jayant and his mother found this proposal offending. Further, Jayant does not want to leave the job that he has dreamed of since his childhood and for which he has toiled hard. The entire issue has become a reason for daily fights between Sarita and Jayant, and has taken a toll on their married life.

The issues in personal life of Jayant have creeped into his professional life as well. He is not able to concentrate on his work which has resulted in his poor performance. Just a few days back, Jayant made a blunder and was scolded by his senior for being absent-minded in his work. His behaviour in office has also changed. Now Jayant gets easily irritated and often talks rudely with the staff in the office. This is negatively impacting the motivation level of his subordinates. Jayant is aware of his degrading performance and he thinks that he is failing both in his personal and professional life

You are a mutual friend of Jayant and Sarita. One day you received a call from a distressed Jayant and he asks you for your advice on this issue.

- Help Jayant identify different options available with him to cope with the crisis? Discuss the merits and demerits of each of these options.
- 2) As a mutual friend, what advice would you give to Jayant and Sarita in this case so that they can return back to being a happy couple?
- 3) How can Jayant develop the qualities that are required to handle such crisis situations in life?

(20 marks, 250 words)

जयंत एक मेहनती और समर्पित आईएएस अधिकारी हैं। वह वर्तमान में उत्तर-पूर्व भारत के एक दूरस्थ जिले में तैनात है। जयंत की शादी सरिता से हुई है जो शादी से पहले एक सॉफ्टवेयर इंजीनियर के रूप में काम करती थी। सरिता एक पढ़ी-लिखी और महत्वाकांक्षी महिला है जो अपने नाम से पहचानी जाना चाहती है, न कि केवल आईएएस अधिकारी जयंत की पत्नी के रूप में । सरिता अपने करियर को फिर से शुरू करना चाहती है और कुछ समय से एक चपयुक्त नौकरी की तलाश कर रही है। उसे एक बहुराष्ट्रीय कंपनी में एक अच्छी नौकरी जिल गई है जो अच्छी तरह से भुगतान करती है, लेकिन उसे इसके लिए बैंगलोर जाना होगा। सरिता इस भौके को लेना बाहती है लेकिन जयंत की मां नहीं चाहती कि सरिता बैंगलोर चली जाए। जयंत भी चाहता है कि सरिता उसके साथ रहे ताकि वे बच्चे पैदा कर सकें और अपना परिवार शुरू कर सकें। सरिता का प्रस्ताव है कि जयंत उसके साथ बैंगलोर चले क्योंकि उसे जयंत की तुलना में काफी अधिक वेतन मिलेगा। जयंत और उनकी मां को यह प्रस्ताव आपत्तिजनक लगा। इसके अलावा, जयंत उस नौकरी को नहीं छोड़ना चाहता जिसका उसने बचपन से सपना देखा है और जिसके लिए उसने कड़ी मेहनत की है। यह पूरा मामला सरिता और जयंत के बीच आए दिन झगड़ों का कारण बन गया है और उनकी शादीशुदा जिंदगी पर भी असर पड़ा है।

जयंत के निजी जीवन के मुद्दै उनके पेशेवर जीवन में भी आ गए हैं। वह अपने काम पर ध्यान केंद्रित करने में सक्षम नहीं है जिसके परिणामस्वरूप उसका प्रदर्शन खराब हो रहा है। अभी कुछ दिन पहले, जयंत ने एक बड़ी गलती की और काम में अनुपरिथत रहने के कारण उसके सीनियर ने उसे डांटा। ऑफिस में उनका व्यवहार भी बदल गया है। अब जयंत आसानी से विद्ध जाता है और अक्सर ऑफिस में स्टाफ के साथ बदतमीजी से बात

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करता है। यह उसके अधीनस्थों के प्रेरणा स्तर को नकारात्मक रूप से प्रभावित कर रहा है। जयंत अपने अपमानजनक प्रदर्शन से वाकिफ है और उसे लगता है कि वह अपने निजी और पेशेवर जीवन दोनों में असफल हो रहा है

आप जयंत और सरिता के परस्पर मित्र हैं। एक दिन आपके पास एक व्यथित जयंत का फोन आया और उन्होंने आपसे इस मुद्दे पर आपकी सलाह मांगी।

- संकट से निपटने के लिए जयंत के पास उपलब्ध विभिन्न विकल्पों की पहचान करने में मदद करें? इनमें से प्रत्येक विकल्प के गुण-दोषों की विवेचना कीजिए।
- 2) एक पारस्परिक मित्र के रूप में, आप इस मामले में जयंत और सरिता को क्या सलाह देंगे ताकि वे एक खुशहाल दंपत्ति के रूप में वापस आ सकें?
- 3) जयंत जीवन में ऐसी संकट स्थितियों को संमालने के लिए आवश्यक गुणों को कैसे विकसित कर सकता है?

(20 अंक. 250 सब्द) The cone study above elamically depict ethis importance in personal & professional ly and the sob of emotional intelligency in career 1) Options available to fayant Option A / Resign from IAS & move with Santa to Bangalore. I peace is married life restored Merite 2) Santa horjob-& Career. 3) fight ketween Savita & his mother-ends. 1) loss of coreerfor fayant : job, prostigé Demonte 2) disagreement between fayant Mother 3) spent of public sources also lost escape) is not the solution

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Option B . Ask & Convince Saruta to Stay with him & not take jobin Bargalore Mout - i) Jayante career - restored ii) Fight between fayout + Mother & Stops Somerit - i) Soula & her asperations - Compred ii) Relationship is havined between Sounda & Fayant Sounda - Mothogrinlan This (option B) also not feasible as injustice to Soutes asperations Option(); find so help Souta to find a conducive job o work from home / type for the time being, and simultaneously, explore the possibility of deputation to Centre / [Delhi) or a State Capital where. finding suitable job would be easier Word of Cantion - This must be done in fair

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and legal method, without favouring anyone Or doing any mal-feasance in work. Generally, sufficient apportunities exist for deputation in vacuois government departments Morals: Rolationshy harmony & warmle established between Souta - Jayant - Mother, northard any loss to government or public Demonte -> Maybe the district in which fayant is working (temporaruly), but no evident loss here. 2) Advice given to both of them as mutual A) ruderstand that both of them are having Constraints -> but have to sacrifice some things for each other > spirit of life B) best solution of option C would be recommeded, alongwith any technial

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help or assistance. Hut can be given	
3). Jayant - qualities developed	
i) personal & perofessional life ethnis	
-> he must not let his personal life of	
affect his perofessional behavior	
-) although this is not easy as both are	
inseparable yet a public servant must do so.	
(ex Manoj Bajpai in Web Sories "The family Man"	
(a) Lat Bahadur Shashi - parole for daughters death - return in 3 days (a) Sachin Tendulkar - after performing last suites	Feedback (For OFFICE use only
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Mentor Feedback Questions

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5	***************************************	
T	est Goal	Outcomes
1		
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Marking Scheme

Mark	Good	Average	Below average
10 Marker	3.75 – 5.0	3.0 – 3.5	< 3.0
15 Marker	5.75 – 7.0	4.0 – 5.5	< 4.0
\$	Key / Relevant Point Vague / Irrelevant		
×			

^{*} Subject to change without prior notice.

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