

Time Allowed : Three Hours

समय : तीन घंटे

Forum IAS

Maximum Marks : 250

अधिकतम अंक : 250

## GENERAL STUDIES / सामान्य अध्ययन

Name Of Candidate परीक्षार्थी का नाम	Brijrajit Panda		
Roll No./अनुक्रमांक	1910062261	Medium/माध्यम	English <input checked="" type="checkbox"/> हिंदी <input type="checkbox"/>
Center Code/परीक्षा केंद्र	online	Date/दिनांक	05/09/23

\*Center Code : For Online - 1900 / Delhi : Karol bagh - 1901, ORN - 1902, Mukharji Nagar - 1903 / Patna : Boring Rd. - 2001 / Hyderabad : Jawahar Nagar - 2101

## INDEX TABLE / अनुक्रमणिका

Q. No. प्र.सं.	Max. Marks अधिकतम अंक	Marks Obtained प्राप्तांक
1		
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Total/कुल अंक	250	

## INSTRUCTION / अनुदेश

- Please do furnish Name, Email, Roll No and Mobile in the answer sheet.  
कृपया उत्तर-पुस्तिका में नाम, ईमेल, रोल नंबर और मोबाइल नंबर भरें।
- There are TWELVE questions printed in ENGLISH & HINDI, all questions are compulsory.  
उत्तर पुस्तिका में अंग्रेजी/हिंदी में बारह प्रश्न दिए गए हैं, सभी प्रश्न अनिवार्य हैं।
- The number of marks carried by a question/part is indicated against it.  
प्रत्येक प्रश्न/भाग के लिए निर्धारित अंक उसके सामने अंकित किए गए हैं।
- Answers must be written in the medium authorized in the admission Certificate, which must be stated clearly on the cover of this Question-Cum-Answer (QCA) Booklet in the space provided.  
उत्तर प्रवेश पत्र में अधिकृत माध्यम में लिखे जाने चाहिए, जो कि दिए गए स्थान में इस प्रश्न-सह-उत्तर (क्यूसीए) पुस्तिका के कवर पर स्पष्ट रूप से लिखा जाना चाहिए।
- Word limit in questions, if specified, should be adhered to. Any page or portion of the page left blank in the Question-Cum Answer Booklet must be clearly Struck off.  
प्रश्नों में शब्द सीमा, यदि निर्दिष्ट हो, का पालन किया जाए। प्रश्न-सह-उत्तर पुस्तिका में खाली छोड़े गये किसी भी पृष्ठ या पृष्ठ के भाग को स्पष्ट रूप से काट दें।

## For Student Only / केवल परीक्षार्थी प्रयोग हेतु

Examiner's Discretion/मूल्यांकन कर्ता का विवेक :	Start Time/प्रारंभ करने का समय : 2.00 Pm ,	End Time/समाप्त करने का समय : 5.00 Pm ,
Total Marks/कुल अंक :	Mode Of Examination/ परीक्षा की विधि :	Online/ऑनलाइन <input checked="" type="checkbox"/> Offline/ऑफलाइन <input type="checkbox"/>

## For Office Use Only / केवल कार्यालय प्रयोग हेतु

*Examiner's Discretion is the marks awarded at the discretion of the examiner based on your overall impression, on the basis of (but not limited to) your handwriting, presentation, use of diagrams, flowcharts, facts and figures or absolutely anything that he/she liked in your copy. मूल्यांकन कर्ता का विवेक अंक, आपकी लिखावट, प्रस्तुति, आरेखों के उपयोग, फ्लोचार्ट, तथ्यों और आंकड़ों या समग्र रूप किसी अन्य विषय वस्तु, जो मूल्यांकन कर्ता को आपकी कॉपी में पसंद आती के आधार पर (लेकिन इन्हें तक सीमित नहीं) पर दिए गए अंक हैं।	ECN CODE/ ईसीएन कोड :	EG/ईजी : ① ② ③ ④ ⑤	Evaluation Date/ मूल्यांकन तिथि :
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**Note:** Students are expected to incorporate suggestions from the solution provided in the answers. Discussion classes for the tests are also available online in your portal to aid in your preparation. Further, students are requested to see the good copies of the tests and learn from them. You can also discuss your copy with a Mentor and discover ways and means to improve your answers, or if you have any issues with this test / copy. Asks specific questions, to get specific answers.

## EXAMINER'S REMARKS

### CRITERIA FOR THE FEEDBACK SECTION AT THE END OF EACH QUESTION

1. **AWIS = Answered What is Asked.** This means whether you have addressed the core demand of the question or not. Addressing the core demand of the question gets you an objectively fair score. It is examiner's perception if you have understood the question and if you know the answer in the first place. Creative answer writing, sometimes missing the core demand, may fetch very high or very low scores, and exposes your answer to the subjectivity of the examiner.
2. **CD & VA = Content Density & Value Addition.** Examiner will evaluate the quality and quantity of your content in the answer. In the same word limit and space limit have you (a) written what is asked (b) gone beyond what is asked (c) enriched answers through combination of ( but not all!) suggestions, ideas, quotes, flowcharts, diagrams, facts and figures, data etc. This affects objective components of assessment.
3. **S & F = Structure & Flow =** Whether you have structured your answer properly or not. Whether the answer has been broken into parts and sub-parts and each part has been addressed appropriately or not. Whether the flow of the answer is maintained. Affects both subjective and objective components of assessment.
4. **P & R = How your answer performs on the criteria of presentation, ease of read, clarity and apparent effort in writing the answer.** This affects the subjective components of assessment.

## Section - A

Q.1) a) Celebrity endorsements raise pertinent ethical concerns about responsibility that delve into the realm of ethical considerations of social influence that run deeper than mere surface appeal. In this context, suggest measures to tackle the ethical challenges of celebrity brand endorsements. (10 marks, 150 words)

सेलिब्रिटी एंडोर्समेंट/परांकन जिम्मेदारी के बारे में प्रासंगिक नैतिक चिंताओं को उठाते हैं जो सामाजिक प्रभाव के नैतिक विचारों के दायरे में आते हैं जो महज सतही अपील से कहीं अधिक गहरे होते हैं। इस संदर्भ में, सेलिब्रिटी ब्रांड एंडोर्समेंट/परांकन की नैतिक चुनौतियों से निपटने के उपाय सुझाएं। (10 अंक, 150 शब्द)

Celebrity endorsement acts a form of social influence impacting our behaviour and attitude especially in consumption of goods and services.

Ethical concern of celebrity endorsement

- ① Endorsement of products that are harmful [eg] Tobacco, Alcohol.
- ② Celebrity endorsing products that they themselves don't use.
- ③ Making false claim and promises.
- ④ Lack of liability in case of harm to consumers.

## Measures to tackle these ethical challenges

- ① Inculcation of values and morality among celebrities. [e.g. Sachin Tendulkar denies to endorse tobacco products]
  - ② Consumer protection regulations providing for liability in case of harm.
  - ③ Strict action against false promises.
  - ④ Increasing awareness among consumers through Information, Education, Communication campaign to make rational choices.
- Celebrity endorsement should abide by the principle of non-harm (given by JS Mill), protection of consumer rights and utilitarianism i.e. greater public good.

### Feedback

(For OFFICE use only)

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Please put tick marks in the above table.

Here G is Good, A is Average and P is Poor.

TOTAL MARKS

b) Embracing a scientific mindset involves setting aside impulsive inclinations in favor of the pursuit of truth. In your view, how does the integration of scientific thinking contribute to addressing contemporary challenges and promoting societal progress? How can we effectively cultivate a scientific attitude in society? (10 marks, 150 words)

वैज्ञानिक मानसिकता को अपनाने में सत्य की अनुसरण के पक्ष में आवेगपूर्ण प्रवृत्ति को अलग रखना शामिल है। आपके विचार में, वैज्ञानिक सोच का समाकलन समकालीन चुनौतियों से निपटने और सामाजिक प्रगति को बढ़ावा देने में कैसे योगदान देता है? हम समाज में वैज्ञानिक प्रवृत्ति को प्रभावी ढंग से कैसे विकसित कर सकते हैं? (10 अंक, 150 शब्द)

Scientific mindset involves objective and systematic search for knowledge thus favouring pursuit of Truth.

Scientific thinking helping to address contemporary challenges and promoting social progress

① It leads to reasoning, Critical judgement — this frees us from dogmatic theories & superstition

② It can also lead to reduction of social prejudice through rationalism

③ Fosters innovation to produce various goods and services

④ Application of science and i.e technology can improve our lives

through - better health care, education, communication, financial inclusion, modern technologies in agriculture thus facilitate social progress.

Ways to effectively cultivate a scientific attitude

① The educational system should promote critical thinking. [eg] Focus on discovery learning in NEP.

② Dissemination of scientific ideas through media. [eg] Wide telecasting of Chandrayaan 2 mission.

③ Scientific thinking through entertainment. [eg] Movies like Mission Mangal.

④ Extension activities at the grassroot level. [eg] By Krishi Vigyan Kendra. Cultivating scientific temper is one of the fundamental duties and we should stand true to it.

### Feedback

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TOTAL MARKS	
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Q.2) a) In the realm of professional conduct, ethics plays a role that tends to go far beyond fulfilling the roles and responsibilities of the job with diligence and honesty. But some people consider professional competence as the only critical requirement for a job. If faced with a choice, who would you prefer to hire - someone with professional competence or one with strong moral values? (10 marks, 150 words)

पेशेवर आचरण के क्षेत्र में, नैतिकता एक ऐसी भूमिका निभाती है जो परिश्रम और ईमानदारी के साथ नौकरी की भूमिकाओं और जिम्मेदारियों को पूरा करने से कहीं आगे तक जाती है। लेकिन कुछ लोग पेशेवर योग्यता को नौकरी के लिए एकमात्र महत्वपूर्ण आवश्यकता मानते हैं। यदि आपको किसी विकल्प का सामना करना पड़ता है, तो आप किसे नियुक्त करना पसंद करेंगे - पेशेवर योग्यता वाला व्यक्ति या दृढ़ नैतिक मूल्यों वाला व्यक्ति? (10 अंक, 150 शब्द)

In the realm of profession, there is a dilemma between professional competence and strong moral values.

## Need of professional competence

- ① Given the necessary domain expertise to perform the task.
- ② Leads to higher efficiency in the performance in job.
- ③ Fosters innovation in profession.

## Need of moral values

- ① Inculcates values like integrity, objectivity, transparency, compassion etc.
- ② Thus facilitates ethical decision making.

Professional competence without moral values can lead to act in selfish interest, professional misconduct, fraud corruption hampering greater public good.

[Eg] Harshad Mehta was very much professional competent but engaged in fraud.

Strong moral values give correct direction to professional competence.

[eg] TN Seshan was not only professionally competent but had strong moral values and thus brought transparency in election process. Thus I will look for both the traits, but if I have to make a choice I will prefer one with strong moral values, as professional competence can be built with training. As said by Warren Buffett while hiring people I look for three things integrity, intellect, high energy. But without the first the other two can destroy you.

**Feedback**  
(For OFFICE use)

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Here G is Good, Average and P is Poor.	
TOTAL MARKS	



b) Patriotism can hold different meanings for different people, often shaped by personal experiences and convictions. What does patriotism mean to you? Explain narrating incidents from your life when you exhibited patriotism. (10 marks, 150 words)

देशभक्ति अलग-अलग लोगों के लिए अलग-अलग अर्थ रख सकती है, जिसे अक्सर व्यक्तिगत अनुभवों और दृढ़ विश्वासों द्वारा आकार दिया जाता है। आपके लिए देशभक्ति का क्या तात्पर्य है? अपने जीवन की उन घटनाओं का वर्णन कीजिए जब आपने देशभक्ति का प्रदर्शन किया था। (10 अंक, 150 शब्द)

patriotism is the trait of love for one's country, but it can manifest differently in different persons.

Patriotism according to me

For me patriotism is love for my country men - and desire to express that when ever possible.

② For me it includes compassion to the vulnerable [For eg] I give a seat in metro to some one who need it more]

③ It is also about respecting women and shedding all forms of discrimination

[eg] I joined an NHO which work for women empowerment.

④ It includes respecting the symbols of my country like national flag, emblem, cultivating the ideas of

India i.e. Liberty, equality, fraternity

[eg] I handle the national flag with dignity and give respect to it.

⑤ It also includes respect protection environment i.e. one of the fundamental duties in our Constitution.

[eg] I don't forget to switch off lights, fans when not needed. I try to reduce consumption of plastic.

⑥ I also try to reconcile patriotism with humanity as Gandhiji said

"For me patriotism is same as humanity"  
I believe we all can be soldiers even without caps and practice patriotism.

### Feedback

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TOTAL MARKS	
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Q.3) a) Max Weber's concept of bureaucracy was developed in the early 20th century, but it still influences administrative structures today. In what ways do you see Weberian bureaucracy as relevant in today's rapidly changing world?  
(10 marks, 150 words)

मैक्स वेबर की नौकरशाही की अवधारणा 20वीं सदी की शुरुआत में विकसित हुई थी, लेकिन यह आज भी प्रशासनिक संरचनाओं को प्रभावित करती है। आज की तेजी से बदलती दुनिया में वेबेरियन नौकरशाही को अपि किस प्रकार प्रासंगिक मानते हैं?  
(10 अंक, 150 शब्द)

Max weber's concept of bureaucracy is based on rules, procedure, hierarchy, universal application of rules.

Relevance in today's rapidly changing world

① It helps to establish clear line of command. → thus easy to assign accountability and responsibility.

② Helps to maintain impartiality through rigidity in rules and lack of scope for discretion.

However it is irrelevant and needs to adopt new values due to following reasons

① Rigidity of rules, focus on procedure leads to delay in outcome.

② Lack of scope for application of conscience - can lead to crisis of conscience.

③ No scope for compassion [Ex] Lack of food for a destitute due to lack of ration card]

④ Contrary to the model of a welfare State.

⑤ Hierarchy reduces accountability to public

⑥ We need equity, inclusivity not absolute equality.

Thus in the present bureaucracy there is a need to adopt values like focus on outcome, flexibility, innovation, transparency, team work, efficiency and effectiveness etc. There is a need for a shift from centralised control to decentralised action.

### Feedback

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TOTAL MARKS			

b) "Global challenges often test the ethical fiber of nations, urging them to channel narrow pursuit of national-interest into an enlightened self-interest." Enumerating the various ethical principles underlying the concept of enlightened national-interest examine its efficacy in helping nations navigate the fine line between pursuing their strategic interests and upholding ethical principles, particularly in times of conflict? (10 marks, 150 words)

"वैश्विक चुनौतियाँ अक्सर राष्ट्रों के नैतिक ताने-बाने का परीक्षण करती हैं, जो उन्हें राष्ट्रीय-हित की संकीर्ण खोज को प्रबुद्ध स्व-हित में बदलने का आग्रह करती हैं।" प्रबुद्ध राष्ट्रीय-हित की अवधारणा में निहित विभिन्न नैतिक सिद्धांतों को गणना करते हुए, राष्ट्रों को अपने रणनीतिक हितों को आगे बढ़ाने और नैतिक सिद्धांतों को बनाए रखने के बीच सूक्ष्म लाइन (fine line) को मार्गनिर्देशन के लिए मदद करने में इसकी प्रभावकारिता की जांच कीजिए, खासकर संघर्ष के समय में? (10 अंक, 150 शब्द)

International relation especially in times of conflict should be guided by not by narrow national interest but by enlightened self interest for global good.

Ethical principles underlying the concept of enlightened national interest

① protection of own and respect to others'  
sovereignty and territorial integrity

② Treaty the whole world as family  
(Vasudhaiva Kutumbakam)

③ Respect for humanity (eg Slavery by the colonial power is ethically wrong)

④ Global peace through diplomacy and dialogue

⑤ War only as last resort to protect territorial integrity.

Achieving balance between strategic interest and upholding ethical principle

① Enlightened national interest can help to achieve balance between national interest respect to other's sovereignty and territorial integrity and humanity

② By focusing on global peace it helps to mitigate conflict.

(eg) India's call for dialogue during Russia - Ukraine War.

③ It increases the soft power of the country. For eg good will for India due to its vaccine maitri initiative

④ Improves global governance, rule based order, multilateralism which are good for a country in the long term.

Thus, these ~~strategies~~ achieve balance. As said by Ricardo, International relation is not a zero sum game but a positive sum game, where all can benefit.

Feedback

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Please put tick marks in the above table.	
Here G is Good, A Average and P is Poor.	
TOTAL MARKS	

Q.4) a) In the realm of governance, a crucial aspect is the art of persuasion. The qualities that make civil servants proficient persuaders empower them to fulfill their responsibilities in an effective manner. Discuss with illustrations. (10 marks, 150 words)

शासन के क्षेत्र में, एक महत्वपूर्ण पहलू अनुनय की कला है। वे गुण जो सिविल सेवकों को कुशल प्रेरक बनाते हैं और उन्हें प्रभावी तरीके से अपनी जिम्मेदारियों को पूरा करने के लिए सशक्त बनाते हैं। उदाहरण सहित चर्चा कीजिए। (10 अंक, 150 शब्द)

Persuasion is the act of changing the attitude and behaviour of others.

Role for civil servants to fulfill their responsibility

- ① To convince the superior for particular policy (eg TN Seshan convinced the political executive for Voter ID)
- ② To convince subordinate to do a particular act
- ③ To encourage participation of people in various programmes for better implementation.

[eg] Making Swachh Bharat Abhiyan a Jan Andolan used various persuasive

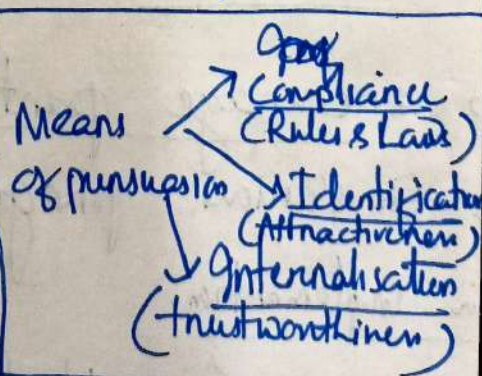
technique like use of media, celebrity, Information Education Communication Campaign

④ Can help to restore peace in time of violence.

eg) DCP Chetan Singh Rathore restored peace during an anti CAA rally by singing the national anthem.

⑤ A civil servant can bring attitude change for various social issues like gender discrimination, caste prejudice, drug abuse etc.

Among the art of governance of Kautilya that is Saam, Daam, Dand, Bhed,



Saam (i.e. persuasion) comes first denoting its significance.

### Feedback

(For OFFICE use)

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Here G is Good, Average and P is Poor.		
TOTAL MARKS		



b) Differentiate between the following:

(10 marks, 150 words)

- i. Conscientiousness and Conscience
- ii. Gratitude and Gratification

निम्नलिखित के बीच अंतर कीजिए :

(10 अंक, 150 शब्द)

- i. अंतर्विवेकशीलता और विवेक
- ii. कृतज्ञता और तृप्ति

①

Conscientiousness

Conscience

① It means a sense of duty and responsibility.

① It means our honest belief about what is right and what is wrong,

② A conscientious person is reliable and dependable.

based on reasoning.

[eg] A conscientious civil servant will do his duty diligently with dedication.

② It's our inner moral compass

[eg] If someone goes to steal a good, but something from inside tells it's wrong and he returns, It's conscience at play.

## ⑥ Gratitude

① It means being thankful to someone for something he has done.

[Eg] Thanking someone for helping with a smile is an expression of gratitude.

## Gratification

① It means fulfillment of desire.

It can be both intrinsic as well as extrinsic.

[eg] Watching a movie for entertainment → emotional gratification  
Even helping someone can lead to gratification of altruistic instinct.

### Feedback

(For OFFICE use)

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Please put tick marks in the above table.

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TOTAL MARKS

Q.5) a) Corruption has multifaceted implications. Some consider it an undeniable vice, while others contend it to be an unavoidable necessity for navigating the bureaucratic complexities. In your opinion, does corruption oil or corrode the gears of development? Substantiate your arguments. (10 marks, 150 words)

भ्रष्टाचार के बहुआयामी प्रभाव होते हैं। कुछ लोग इसे एक निर्विवाद बुराई मानते हैं, जबकि अन्य इसे नौकरशाही जटिलताओं से निपटने के लिए एक अपरिहार्य आवश्यकता मानते हैं। आपकी राय में, क्या भ्रष्टाचार विकास के पथ को प्रेरित करता है या बाधित करता है? अपने तर्कों को प्रमाणित कीजिए।

Corruption is personal aggrandisement using one's power, authority and position. (10 अंक, 150 शब्द)

One view is that it acts a greasing oil to navigate bureaucratic complexities because -

- ① It facilitates faster decision making.
- ② It gets work done.
- ③ It enables bureaucrats to show flexibility and fair play.

As per me, it is wrong, and corruption actually corrodes the gears of development because -

- ① It erodes the ethical fabric of the nation (leads to chalta hai attitude)

- ② Leads to loss to exchequer.
- ③ Leads to criminalisation of politics and thus dedemocratisation
- ④ It increases social inequality as outcome of various socio-developmental schemes suffers.
- ⑤ It leads to administrative lethargy (Apathetic attitude)

According to ARC II, eliminating corruption is not just a moral necessity but also an economic necessity (Bringing corruption in India to the level of Scandinavian countries can increase GDP by 4% and investment by 12%).

Feedback  
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Here G is Good Average and P Poor.	
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b) Ethical hacking and malicious hacking stand as divergent paths with distinct intentions and consequences. As technology advances, it becomes imperative to comprehend the nuances that set these practices apart in the cybersecurity landscape. In this perspective, elucidate the principles that differentiate ethical hacking and malicious hacking.  
(10 marks, 150 words)

एथिकल हैकिंग और मालिसिअस (malicious) हैकिंग के अलग-अलग इरादों और परिणामों के साथ अलग-अलग मार्ग हैं। जैसे-जैसे प्रौद्योगिकी आगे बढ़ती है, उन बारीकियों को समझना अनिवार्य हो जाता है जो साइबर सुरक्षा परिदृश्य में इन प्रथाओं को अलग करती हैं। इस परिप्रेक्ष्य में, उन सिद्धांतों को स्पष्ट कीजिए जो एथिकल हैकिंग और मालिसिअस (malicious) हैकिंग को अलग करते हैं।  
(10 अंक, 150 शब्द)

Hacking is the act of unauthorised access and control of another computer system.

Ethical Hacking and malicious hacking are distinct in their intention and consequence as follows -

Ethical hacking	Malicious hacking
<p>① They are guided by positive values like <u>utilitarianism</u>, <u>public good</u>, <u>protection of rights</u>.</p>	<p>① They are guided by negative values like <u>making money</u>, <u>creating disruption</u> etc.</p>
<p>② Ethical hacking is done &amp; either to <u>detect vulnerability</u></p>	<p>② Malicious hacking is done for <u>Ransom</u>, <u>Cyber crimes</u>,</p>

in Computer system  
on to help law enforcement agencies

Cyber warfare,  
Cyber terrorism etc

- ③ They lead to better cyber security
- ④ Help in global peace

③ They breach cyber security

④ They hinder global peace

Thus these nuances should be adequately captured in cyber security regulation to favour ethical hacking while preventing and acting against malicious hacking.

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Q.6) What does each of the following quotation mean to you?

a) "Our greatest ability as humans is not to change the world, but to change ourselves."  
 - Mahatma Gandhi (10 marks, 150 words)

निम्नलिखित में से प्रत्येक उद्धरण का आपके लिए क्या अर्थ है?

"मनुष्य के रूप में हमारी सबसे बड़ी क्षमता दुनिया को बदलना नहीं है, बल्कि खुद को बदलना है।"  
 - महात्मा गांधी (10 अंक, 150 शब्द)

By the above quote Gandhi means that we & ourselves are within our control. So we should try to change ourselves not the world. If we change ourselves, it will automatically manifest it changing the world or environment ultimately.

Also as said by Gandhi practice should precede preaching.

We know how to persuade Kasturba to leave salt, he himself left salt. Thus by changing himself he could bring change in Kasturba.

Similarly as manifested in the life of Gandhi we should have noble character. If we become non-violent the world will automatically become peaceful.

In number of problems that the world face like climate change, conflict, violence individual change and action can lead to positive result.

For example the Life (Life style for environment movement) can make our action environment friendly.

Thus we should work towards changing ourselves as that is our greatest ability, as rightly said by Grandhyji

"Be the change that you want to see in the world"

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b) 'People know what they do; frequently they know why they do what they do; but what they don't know is what what they do does.' Michel Foucault  
(10 marks, 150 words)

'लोग जानते हैं कि वे क्या करते हैं, अक्सर वे जानते हैं कि वे ऐसा क्यों करते हैं, लेकिन वे यह नहीं जानते कि वे जो करते हैं वह क्या करता है।' मिशेल फाउकॉल्ट  
(10 अंक, 150 शब्द)

The above quote means that people are often aware of what they are doing i.e. the action itself, why they are doing it i.e. the reasons of their action. But often they are not aware of what is the consequence of their action.

For example, let's take the case of environmental degradation. We know that we are damaging the environment. We also know that we are doing it to satisfy our needs. But we lack awareness about the ill consequence, impact of environmental degradation.

Thus there is a need of more awareness about the consequence of our action. We should do what we do keeping in mind, what our action does to us and others. We should act about by some principle like it shouldn't harm any one, it should lead to greater public good, it shouldn't have negative consequence on us in the long term.

Thus it is more important to be aware of the purpose, consequence of our action.

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c) "I slept and dreamt that life was a joy. I awoke and saw that life was service. I acted and behold, service was a joy." Rabindra Nath Tagore (10 marks, 150 words)

"मैं सो गया और सपना देखा तो जीवन आनंदमय था। मैं जागा और देखा कि जीवन सेवा है। मैंने अभिनय किया और देखा, सेवा खुशी थी।" रवीन्द्रनाथ टैगोर। (10 अंक, 150 शब्द)

The above quote means that, we often dream of happiness, joy and the same can be provided through service to others.

It's happiness what we want. We should live our life through service. And it's this service that leads to joy and happiness.

According to Swami Vivekanand, Atman is part of the Brahman and it's pure. One of the intrinsic trait in it is service to others. Thus its expression lead to joy and happiness.

Thus we should devote our life to the service of others. We should be kind, compassionate and especially towards the vulnerable.

We can see from great persons like Gandhiji, Mother Teresa, Swami Vivekanand how they lived their life through service. We should inculcate the same spirit. It will help to find ourselves and our joy.

As Gandhiji said

"The best way to find yourself is to lose in the service of others"

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## Section - B

Q.7) Even though the incidents of wars are detrimental to all, it is the women who have been the worst sufferers of all forms of human conflicts. Historical evidences from throughout the globe have highlighted the skewed vulnerability of women to violence in all its manifestations. In the medieval period, the situation of women remained particularly vulnerable; treated as second class citizens in comparison to men, their condition became particularly deplorable during wartime excesses. Invariably, women were considered as part of the plunder, leading to their sexual and psychological exploitation. Similarly, during the second world war, the then Imperial Japanese Army exploited women, pushing them into sexual slavery. These women were euphemistically termed as comfort women. The objectification of women as a commodity for comfort made their exploitation complete and absolute. Issue of comfort women, one of the largest incidents of human trafficking, continues to be a diplomatic flash point between South Korea and Japan. In contemporary times too, we get to see the manifestation of various social crimes against women. Dharmendra, a young District Magistrate, posted in Khainom, capital of Ranipur recently became witness to such an incident. Ranipur is one of the North Eastern states of India. Ranipur has a rich ethnic diversity consisting of both tribal and non-tribal population. Issues such as access and ownership over resources, settling of outsiders (non-tribals) in tribal areas, dominance/influence over government appointments etc., have remained the bone of contention between the tribal and non-tribal people. However, the matters came to a head when the demands from the non-tribal community for being recognized as tribals started gaining force. These demands were fiercely opposed by the tribals fearing that it will reinforce the positions of non-tribals; allow them to buy land in tribal areas and therefore will marginalize the already backward tribal community in the state. Within no time the situation took a communal turn. Khainom was particularly worst hit. In addition to the incidents of plunder and loot, Khainom gained global attention when a video of a tribal girl being sexually assaulted by non-tribal men surfaced in the social media. The video clearly depicted a group of 20-25 men molesting a tribal girl in front of entire village. A police car, and few police personnel were also visible in the video. The passivity of armed police personnel towards safeguarding the women was being severely criticised across all quarters. Even though this particular incident came into public domain, it was by no measure an isolated happening. Many such occurrences of targeting women from both the communities were reported throughout Ranipur. The political leadership of the state has taken cognizance of the events in Khainom. Dharmendra has been instructed to prepare a holistic plan to avoid such incidents in the future.

- What recommendations should Dharmendra make to create a safe environment for the women?
- What are the factors that have led to victimization of women, especially during conflicts?

(20 marks, 250 words)

यद्यपि युद्ध की घटनाएँ सभी के लिए हानिकारक हैं, फिर भी सभी प्रकार के मानवीय संघर्षों में महिलाएँ ही सबसे अधिक पीड़ित रही हैं। दुनिया भर के ऐतिहासिक साक्ष्यों ने हिंसा के सभी रूपों में महिलाओं की विषम संवेदनशीलता को उजागर किया है। मध्यकाल में महिलाओं की स्थिति विशेष रूप से असुरक्षित रही; पुरुषों की तुलना में उन्हें दायम दर्जे का नागरिक माना जाता था, युद्ध के दौरान ज्यादतियों के दौरान उनकी स्थिति विशेष रूप से दयनीय हो गई थी। हमेशा, महिलाओं को लूट का हिस्सा माना जाता था, जिससे उनका यौन और मानसिक शोषण होता था। इसी तरह, दूसरे विश्व युद्ध के दौरान तत्कालीन शाही जापानी सेना ने महिलाओं का शोषण किया, उन्हें यौन दासता में धकेल दिया। इन महिलाओं को मंगलभाषी ढंग से भोग की महिलाएँ कहा जाता था। भोग की वस्तु के रूप में महिलाओं के वस्तुकरण ने उनके शोषण को पूर्ण और निरपेक्ष बना दिया। मानव तस्करी की सबसे बड़ी घटनाओं में से एक, भोग की महिला का मुद्दा, दक्षिण कोरिया और जापान के बीच एक कूटनीतिक विवाद बना हुआ है।

समसामयिक समय में भी हमें महिलाओं के प्रति विभिन्न सामाजिक अपराधों की अभिव्यक्ति देखने को मिलती है। राजधानी रानीपुर के खैनोम में तैनात युवा जिलाधिकारी धर्मेंद्र हाल ही में ऐसी घटना के गवाह बने। रानीपुर भारत के उत्तर पूर्वी राज्यों में से एक है। रानीपुर में एक समृद्ध जातीय विविधता है जिसमें आदिवासी और गैर-आदिवासी दोनों आबादी शामिल है। संसाधनों तक पहुंच और स्वागित, आदिवासी क्षेत्रों में बाहरी लोगों (गैर-आदिवासियों) का बसना, सरकारी नियुक्तियों पर प्रभुत्व/प्रभाव आदि जैसे मुद्दे आदिवासी और गैर-आदिवासी लोगों के बीच विवाद की जड़ बने हुए हैं। हालाँकि, मामला तब रूल पकड़ गया जब गैर-आदिवासी समुदाय की ओर से आदिवासियों के रूप में पहचाने जाने की मांग जोर पकड़ने लगी। इन मांगों का आदिवासियों ने इस डर से जमकर विरोध किया कि इससे गैर-आदिवासियों की स्थिति मजबूत होगी; उन्हें आदिवासी क्षेत्रों में जमीन खरीदने की अनुमति दे दिया जाएगा और राज्य में पहले से ही विवादास्पद आदिवासी समुदाय को हाशिए पर धकेल दिया जाएगा। देखते ही देखते स्थिति ने सांप्रदायिक रूप ले लिया। खैनोम विशेष रूप से सबसे अधिक प्रभावित हुआ। लूट-पाट की घटनाओं के अलावा, खैनोम ने तब वैश्विक ध्यान आकर्षित किया जब एक आदिवासी लड़की के साथ गैर-आदिवासी पुरुषों द्वारा यौन उत्पीड़न का एक वीडियो सोशल मीडिया पर सामने आया। वीडियो में साफ तौर पर दिखाया गया है कि 20-25 लोगों का एक समूह पूरे गांव के सामने एक आदिवासी लड़की से छेड़छाड़ कर रहा है। वीडियो में पुलिस की एक गाड़ी और कुछ पुलिसकर्मी भी नजर आ रहे हैं। महिलाओं की सुरक्षा के प्रति सशस्त्र पुलिस कर्मियों की निष्क्रियता की हर तरफ कड़ी आलोचना हो रही थी। भले ही यह विशेष घटना सार्वजनिक अंग्रेजों में आ गई, लेकिन यह किसी भी तरह से एक अलग घटना नहीं थी। पूरे रानीपुर में दोनों समुदायों की महिलाओं को निशाना बनाने की ऐसी कई घटनाएं सामने आईं।

राज्य के राजनीतिक नेतृत्व ने खैनोम की घटनाओं का संज्ञान लिया है। भविष्य में ऐसी घटनाओं से बचने के लिए धर्मेंद्र को एक समग्र योजना तैयार करने का निर्देश दिया गया है।

- a) महिलाओं के लिए सुरक्षित वातावरण बनाने के लिए धर्मेंद्र को क्या सिफारिशें करनी चाहिए?  
 b) वे कौन से कारक हैं जिनके कारण महिलाओं को उत्पीड़न का सामना करना पड़ा, विशेषकर संघर्षों के दौरान? (20 अंक, 250 शब्द)

The above incident highlights the vulnerability of women to violence, especially during conflict.

a) Recommendation by Dharmendra to create a safe environment for women.

① First apprehending the culprit in the above case and awarding strict punishment as per laws.

- ② Action against the police officers who were present there for dereliction of duty.
- ③ Strengthening law - special provision in IPC for crime against women in times of conflict.
- ④ Inclusion of more women in the police - This will bring gender sensitivity to the police force.
- ⑤ Gender sensitisation of the administration & law enforcement agencies.
- ⑥ Gender sensitisation at community level through mass media, folk media, rapun in role models etc.

⑦ Socio-economic empowerment of women through -

- Better access to education. [eg] Incentives for sending girls to school.
- economic opportunity [eg] Through establishment of women led SHGs.

⑧ Installing CCTV at public places  
increasing police patrolling, Community  
policing like Jan matru was initiative of Kerala can be implemented.

⑨ Equitable development conciliation to reduce prejudice among tribals and non tribals.

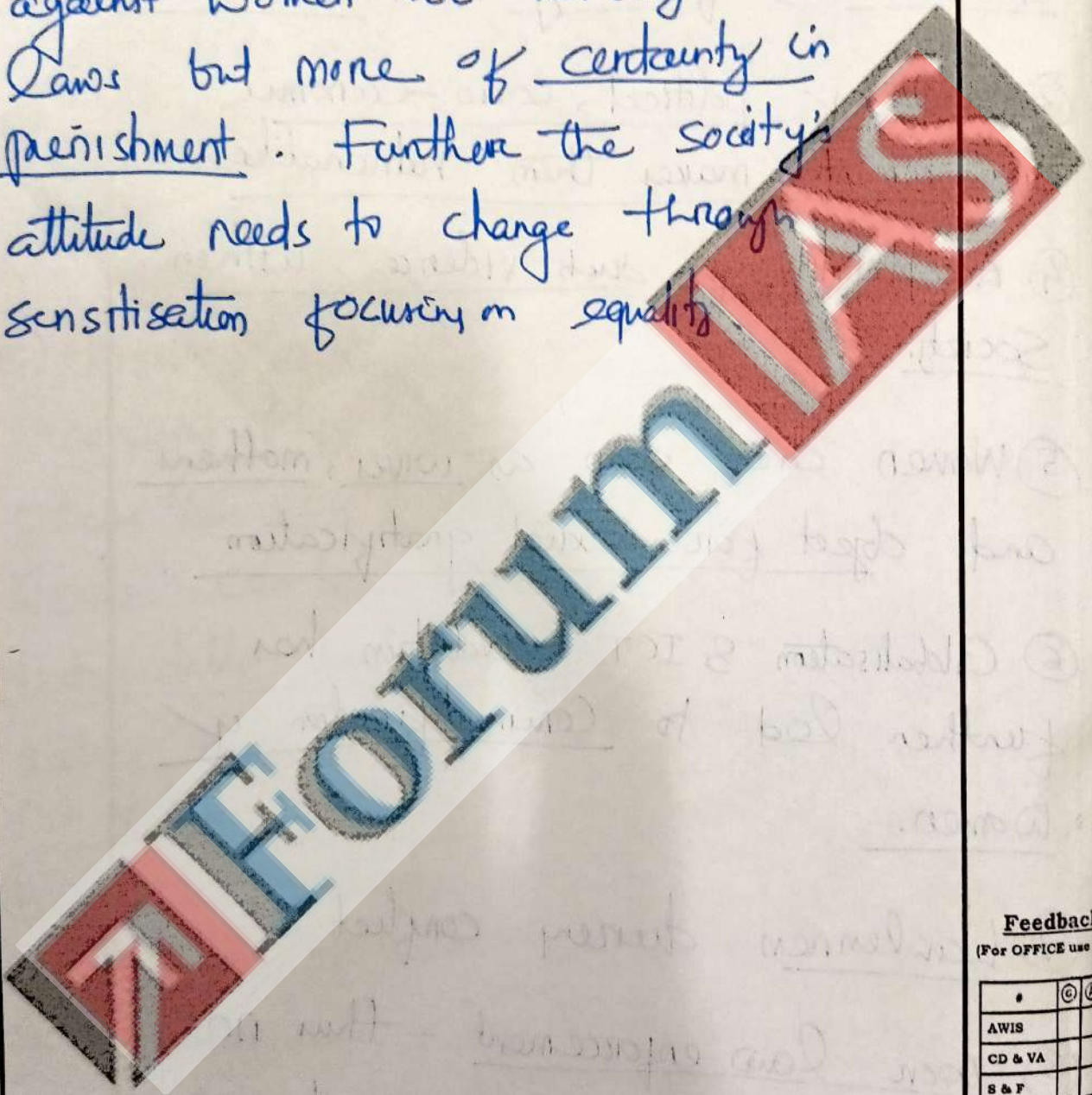
⑩ Factors that have led to victimisation of women especially during conflict.

⑪ The patriarchal society with its flawed notion of masculinity & femininity.



- ② Masculinity is equated with aggression & domination & femininity with submission
- ③ Lack of political, socio-economic empowerment makes them vulnerable.
- ④ Acceptability of such violence within Society.
- ⑤ Women are seen as wives, mothers and object for sexual gratification.
- ⑥ Globalisation & ICT revolution has further led to commodification of women.
- ⑦ Lawless during conflict
- ⑧ poor law enforcement - thus no fear of getting caught and punished.

To deal with such inhuman violence against women we not only need strong laws but more of certainty in punishment. Further the society's attitude needs to change through sensitisation focusing on equality.



**Feedback**  
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TOTAL MARKS			

Q.8) Manoj is a young boy studying in class tenth of Nav Bharti school. Even though Manoj is pursuing science stream, as desired by his parents, he has always been more inclined towards arts. His skills in various performing arts viz. music, dance etc., has always received high praises from his friends, teachers and relatives alike. It was his desire to make a name for himself in this field. However, when Manoj informed his parents about his dream, their reaction though disappointing, did not come as a surprise. His parents who have always desired to see him as an engineer, were vehemently against his wish to pursue performing arts as a career option. His father explained him that by being an engineer he can lead a financially rewarding life, which they themselves could never afford. Further, his father also belittled his dream by saying that music and dance did not constitute an honourable profession. Manoj's father also pointed out to Manoj that Praveen, Manoj's cousin, had settled with a high paying job after completing his engineering degree from a renowned university.

Though Manoj never enjoyed studying mathematics and science, he did not want to go against his parent's wishes. Therefore, after completing his board exams, Manoj was sent to Pota. Over the years the reputation of Pota as the coaching hub for entrance examinations had grown far and wide. The determination of Manoj's parents to make their son an engineer was undeterred despite the high fees of the coaching centres in Pota. Therefore, in order to pay the high fees of the coaching institute, Manoj's parents mortgaged their only asset, the ancestral family land. Manoj tried to convince his father against it, but to no avail.

In order to fulfil his parent's aspiration, Manoj started working hard and giving his best. However, despite his consistent and honest hard work, his performance in mock tests remained sub-par and could neither meet the expectations of the teachers in Pota nor that of his parents at home. In addition, due to the alienation from the environment of school, friends, and family Manoj started remaining depressed. Further, in Pota he did not get anytime for pursuing his hobbies in performing arts. He started keeping to himself and even avoided talking to his parents on phone. Even after two years of gruelling coaching regime, Manoj's condition remained unchanged. The situation came to such a pass that Manoj used to be in a constant fear of failure in the annual Engineering Entrance Examination (EEE). He was aware about the high financial stakes that the exam bore for his family. It was under this pressure that Manoj gave the EEE.

Finally, the results were out, and Manoj was unable to make it to any prestigious engineering college. Even though the result was on the expected lines for Manoj, the realisation that he has failed in the examination crushed him mentally. What made the matters worse was the disappointment that Manoj noticed in his parent's voice over the phone. Manoj felt like a criminal in his mind who had squandered the scarce family resources. Unable to bear the pressure, Manoj took a fatal jump off the building of his hostel. He left behind a note apologising to his parents for being unable to fulfil their aspirations.

- What are the qualities lacked by Manoj's parents?
- What qualities in a person can prevent him/her from taking the extreme step of committing suicide?
- What are the various ethical issues with the education system as depicted in the case study? (20 marks, 250 words)

मनोज एक युवा लड़का है जो नव भारती स्कूल में दसवीं कक्षा में पढ़ता है। मले ही मनोज अपने माता-पिता की इच्छा के अनुसार विज्ञान स्ट्रीम से पढ़ाई कर रहा है, लेकिन उसका रुझान हमेशा कला की ओर अधिक रहा है। संगीत, नृत्य आदि जैसे विभिन्न प्रदर्शन कलाओं में उनके कौशल को हमेशा अपने दोस्तों, शिक्षकों और रिश्तेदारों से समान रूप से उच्च प्रशंसा मिली है। उनकी इच्छा इस क्षेत्र में नाम कमाने की थी। हालाँकि, जब मनोज ने अपने माता-पिता को अपने सपने के बारे में बताया, तो उनकी प्रतिक्रिया निराशाजनक थी, लेकिन आश्चर्य की बात नहीं थी। उनके माता-पिता, जो हमेशा उन्हें एक इंजीनियर के रूप में देखना चाहते थे, अभिनय कला को करियर विकल्प के रूप में अपनाने की उनकी इच्छा के सख्त खिलाफ थे। उनके पिता ने

उन्हे समझाया कि एक इंजीनियर बनकर वह आर्थिक रूप से पुरस्कृत जीवन जी सकता है, जिसे वे स्वयं कभी नहीं कर सके। इसके अलावा, उनके पिता ने भी यह कहकर उनके सपने को छोटा कर दिया कि संगीत और नृत्य कोई सम्मानजनक पेशा नहीं है। मनोज के पिता ने मनोज को यह भी बताया कि प्रवीण, मनोज का चचेरा भाई, एक प्रसिद्ध विश्वविद्यालय से इंजीनियरिंग की डिग्री पूरी करने के बाद उच्च वेतन वाली नौकरी कर रहा है।

हालाँकि, मनोज को गणित और विज्ञान पढ़ने में कभी मन नहीं लगा, लेकिन वह अपने माता-पिता की इच्छाओं के खिलाफ नहीं जाना चाहता था। इसलिए, बोर्ड परीक्षा पूरी करने के बाद, मनोज को पोटो भेज दिया गया। पिछले कुछ वर्षों में प्रवेश परीक्षाओं के लिए कोचिंग केंद्र के रूप में पोटो की प्रतिष्ठा दूर-दूर तक बढ़ी है। पोटो में कोचिंग सेंटर्स की ऊंची फीस के बावजूद मनोज के माता-पिता का अपने बेटे को इंजीनियर बनाने का दृढ़ संकल्प अडिग था। इसलिए, कोचिंग संस्थान की उच्च फीस का भुगतान करने के लिए, मनोज के माता-पिता ने अपनी एकमात्र संपत्ति, पैतृक पारिवारिक जमीन गिरवी रख दी। मनोज ने अपने पिता को इसके खिलाफ समझाने की कोशिश की, लेकिन कोई फायदा नहीं हुआ।

अपने माता-पिता की आकांक्षा को पूरा करने के लिए, मनोज ने कड़ी मेहनत करना और अपना सर्वश्रेष्ठ देना शुरू कर दिया। हालाँकि, उनकी लगातार और ईमानदार कड़ी मेहनत के बावजूद, मॉक टेस्ट में उनका प्रदर्शन अच्छा नहीं रहा और वह न तो पोटो में शिक्षकों की अपेक्षाओं को पूरा कर सका और न ही घर पर अपने माता-पिता की अपेक्षाओं को पूरा कर सका। इसके अलावा स्कूल, दोस्तों और परिवार के माहौल से अलगाव के कारण भी मनोज उदास रहने लगे। इसके अलावा, पोटो में उन्हें प्रदर्शन कला में अपने शोक पूरे करने के लिए समय नहीं मिला। वह अपने तक ही सीमित रहने लगा और यहां तक कि अपने माता-पिता से फोन पर बात करने से भी कतराने लगा।

दो साल की कठिन कोचिंग व्यवस्था के बाद भी, मनोज की स्थिति अपरिवर्तित रही। स्थिति ऐसी आ गई कि मनोज को वार्षिक इंजीनियरिंग प्रवेश परीक्षा (ईईई) में असफल होने का डर सताता रहता था। वह इस बात से अवगत थे कि परीक्षा उनके परिवार के लिए कितनी बड़ी वित्तीय जोखिम पैदा करने वाली थी। इसी दबाव में मनोज ने ईईई की परीक्षा दी।

अंत में, परिणाम सामने आए और मनोज किसी भी प्रतिष्ठित इंजीनियरिंग कॉलेज में प्रवेश पाने में असमर्थ रहे। भले ही परिणाम मनोज के लिए अपेक्षित था, लेकिन इस एहसास ने कि वह परीक्षा में असफल हो गया है, उसे मानसिक रूप से कुचल दिया। मामले को और भी बदतर बनाने वाली बात वह निराशा थी जो मनोज ने फोन पर अपने माता-पिता की आवाज़ में देखी। मनोज अपने मन में एक अपराधी की तरह महसूस कर रहा था जिसने परिवार के दुर्लभ संसाधनों को बर्बाद कर दिया था। दबाव सहन करने में असमर्थ, मनोज ने अपने छात्रावास की इमारत से छलांग लगा दी। उन्होंने अपने माता-पिता से उनकी आकांक्षाओं को पूरा करने में असमर्थ होने के लिए माफी मांगते हुए एक नोट छोड़ा।

- मनोज के माता-पिता में किन गुणों की कमी है?
- किसी व्यक्ति के कौन से गुण उसे आत्महत्या जैसा चरम कदम उठाने से रोक सकते हैं?
- केस स्टडी में दिखाए अनुसार शिक्षा प्रणाली के साथ विभिन्न नैतिक मुद्दे क्या हैं? (20 अंक, 250 शब्द)

The above case shows how parental pressure, extreme stress, competition in our educational system can lead to poor mental health and even suicide.

a) Qualities Lacked by Manoj's parents

① Sensitivity towards child's aspiration

② Lack of understanding of child's torment.

③ Lack of rationality - to make child do something which he doesn't love.

④ Lack of correct assessment of stature of different profession - seeing engineering highly and arts lowly.

⑤ Lack of realistic aspiration

⑥ Qualities in a person that can prevent <sup>him/hen</sup> ~~cooperation~~ from taking the extreme step of committing suicide -

- ① Accepting what one truly is as  
Maslow calls it one's real self.
- ② High resilience and copying ability -  
i.e. the ability to deal with various challenges and stressors.
- ③ Having conviction in one's beliefs and doing what one's love, not to be over affected by social evaluation.
- ④ Taking failure as a learning opportunity (attitude of optimism)
- ⑤ Interacting with family, friends,  
talking about one's feelings and thoughts.
- ⑥ Not to have stigma to seek support  
when needed.

① Various ethical issues with the educational system -

① Hierarchical nature of various streams and lack of integration [eg] Society considers medical science, engineering as superior

② extreme competition & comparison with others. Lack of regard to individual difference, that every child is special and different

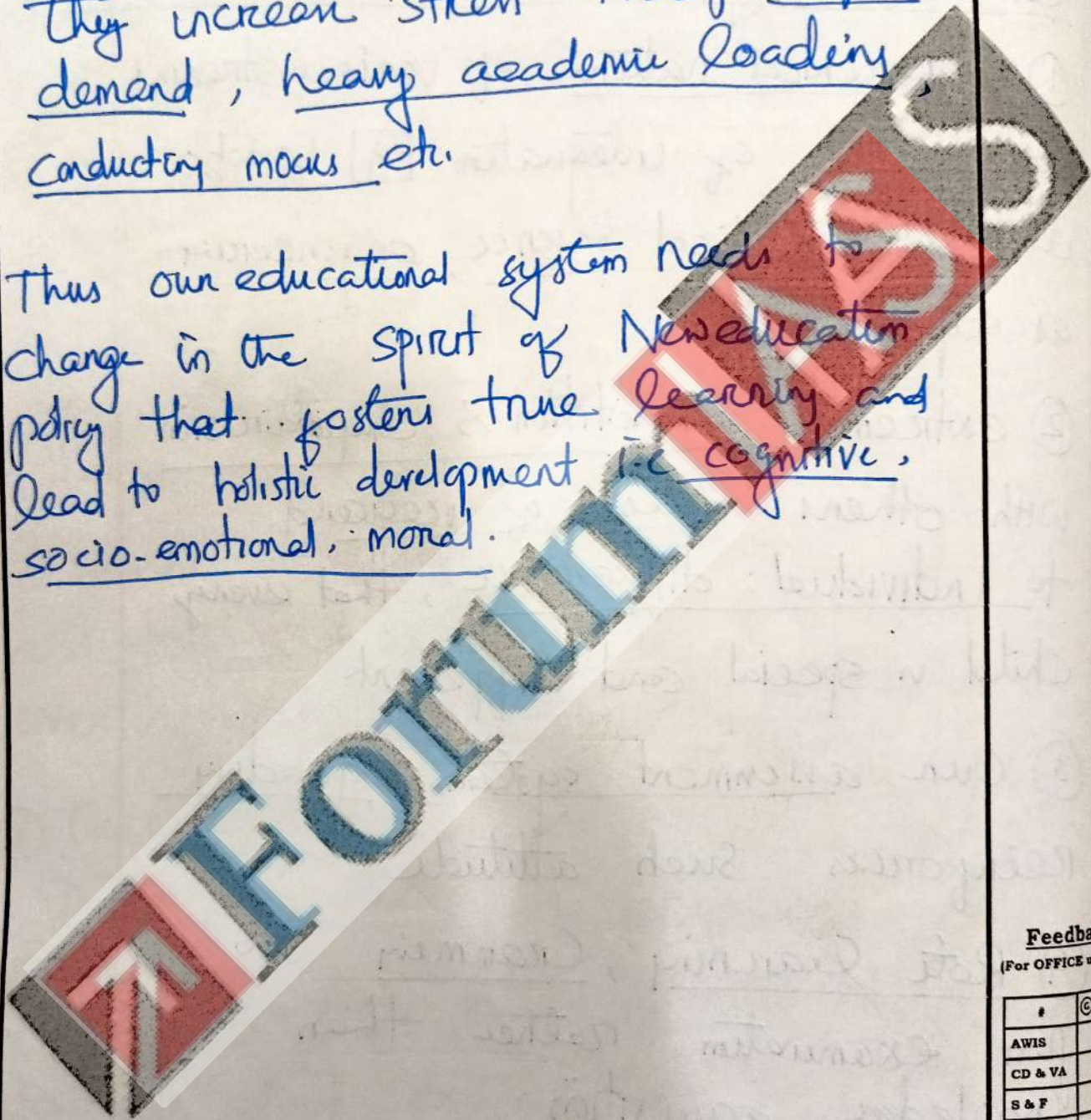
③ Our assessment system, grading reinforces such attitude.

④ Rote learning, Cramming to pass examination rather than knowledge acquisition.

⑤ Parental pressure.

⑥ proliferation of coaching institutes -  
They increase stress through high demand, heavy academic loadings, conducting mock tests etc.

Thus our educational system needs to change in the spirit of New Education Policy that fosters true learning and lead to holistic development i.e. cognitive, socio-emotional, moral.



**Feedback**  
(For OFFICE use)

#	Ⓢ
AWIS	
CD & VA	
S & F	
P & R	

Please put tick marks in the table.  
Here G is Good Average and P Poor.

TOTAL MARKS	
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Q.9) Rajendra has been appointed as the General Manager of South Eastern Zone of the Indian Railways. After taking charge of his new posting, one of the first major shortcomings that Rajendra found in his jurisdiction was the gross shortage of staff, especially at operational level. Given the sensitive nature and importance of railways, Rajendra immediately apprised his seniors in the ministry about this issue. In his report, Rajendra pointed out that shortages at various positions are leading to an over-stretched workforce, which may become detrimental for the security of the freight and the passengers. However, Rajendra's report fell on deaf ears and no action was taken by Railways in this regard.

As fate would have it, a devastating train accident took place at Salasore, which fell under Rajendra's jurisdiction. Around 300 lives were lost and more than 1000 passengers were injured. The accident sent shock waves across the country and serious questions were being raised on railway safety. Given the seriousness of the incident, immediately an internal fact-finding committee was constituted under Rajendra.

The internal committee completed its enquiry and prima facie found "human error in signalling" as the cause of the accident. The accident, as per the committee, happened when two trains which erroneously, due to faulty signaling, were on the same track; the collision between the two trains derailed some bogies; the derailed bogies collided with yet another train that was running on the parallel track. The fact-finding team also highlighted that Anand, who was in charge of signaling, was working continuously for more than 16 hours, instead of his regular 8 hours shift. The report concluded "lack of adequate staff" as one of the major reasons behind the accident.

The very next day Rajendra was summoned by his superior in the ministry. Rajendra's superior congratulated him on the good and timely work on the report. However, he also asked him to modify the report by removing "lack of adequate staff" as one of the causes of the accident, as it showed Railways in a poor light. His superior further hinted that a lenient approach from Rajendra will bode well for his career. He also promised that Rajendra's cooperation in the matter will have a positive bearing on his request for a study leave. Moreover, the superior also reasoned with Rajendra that a rigid attitude may not bode well for him and he might get ostracized within the rank and file. Further, to make things 'easy' for Rajendra, his superior advised him to report Anand's negligence as the cause of the accident. However, Rajendra is aware that Anand is a very sincere and hard-working employee. He came out of the Chairman's office, dejected and undecided on his next course of action.

- What are the ethical concerns associated with the case study?
- What are the options available with Rajendra?
- If you were at the place of Rajendra, which option would you choose and why?

(20 marks, 250 words)

राजेंद्र को भारतीय रेलवे के दक्षिण पूर्वी क्षेत्र का महाप्रबंधक नियुक्त किया गया है। अपनी नई पोस्टिंग का कार्यभार संभालने के बाद, राजेंद्र को अपने अधिकार क्षेत्र में जो पहली बड़ी कमी दिखाई, वह थी कर्मचारियों की भारी कमी खासकर परिचालन स्तर पर। रेलवे की संवेदनशील प्रकृति और महत्व को देखते हुए, राजेंद्र ने तुरंत मंत्रालय में अपने वरिष्ठों को इस मुद्दे से अवगत कराया। अपनी रिपोर्ट में, राजेंद्र ने बताया कि विभिन्न पदों पर कमी के कारण कार्यबल अत्यधिक बढ़ गया है, जो माल ढुलाई और यात्रियों की सुरक्षा के लिए हानिकारक हो सकता है। हालांकि, राजेंद्र की रिपोर्ट को अनसुना कर दिया गया और रेलवे द्वारा इस संबंध में कोई कार्रवाई नहीं की गई।

जैसा कि भाग्य को मंजूर था, सालासोर में एक विनाशकारी ट्रेन दुर्घटना हुई, जो राजेंद्र के अधिकार क्षेत्र में आता था। लगभग 300 लोगों की जान चली गई और 1000 से अधिक यात्री घायल हो गए। इस दुर्घटना से पूरे देश में शोक की लहर दौड़ गई और रेलवे सुरक्षा पर गंभीर सवाल उठने लगे। घटना की गंभीरता को देखते हुए तुरंत राजेंद्र के नेतृत्व में एक आंतरिक तथ्यान्वेषी समिति का गठन किया गया।

आंतरिक समिति ने अपनी जांच पूरी की और प्रथम दृष्टया दुर्घटना का कारण 'सिग्नलिंग में मानवीय त्रुटि' पाया। समिति के अनुसार, दुर्घटना तब हुई जब दोषपूर्ण सिग्नलिंग के कारण गलती से दो ट्रेनें एक ही ट्रैक पर आ गयी थीं; दो ट्रेनों के बीच टक्कर से कुछ डिब्बे पटरी से उतर गए; पटरी से उतरे डिब्बे समानांतर ट्रैक पर चल रही एक अन्य ट्रेन से टकरा गए। तथ्यान्वेषी टीम ने इस बात पर भी प्रकाश डाला कि आनंद, जो सिग्नलिंग का प्रभारी था, अपनी नियमित 8 घंटे की शिफ्ट के बजाय, 16 घंटे से अधिक समय तक लगातार काम कर रहा था। रिपोर्ट में निष्कर्ष निकाला गया कि दुर्घटना के पीछे प्रमुख कारणों में से एक 'पर्याप्त कर्मचारियों की कमी' थी।

अगले ही दिन राजेंद्र को मंत्रालय में उनके वरिष्ठ अधिकारी ने बुलाया। राजेंद्र के वरिष्ठ ने उन्हें रिपोर्ट पर अच्छे और समय पर काम करने के लिए बधाई दी। हालाँकि, उन्होंने दुर्घटना के कारणों में से एक 'पर्याप्त कर्मचारियों की कमी' को हटाकर रिपोर्ट को संशोधित करने के लिए भी कहा, क्योंकि इसमें रेलवे को खराब स्थिति में दिखाया गया था। उनके वरिष्ठ ने आगे संकेत दिया कि राजेंद्र का उदार रुख उनके करियर के लिए अच्छा रहेगा। उन्होंने यह भी वादा किया कि इस मामले में राजेंद्र के सहयोग से अध्ययन अवकाश के उनके अनुरोध पर सकारात्मक प्रभाव पड़ेगा। इसके अलावा, वरिष्ठ ने राजेंद्र को यह भी समझाया कि कठोर रवैया उसके लिए अच्छा नहीं होगा और उसे रैंक और फाइल के भीतर बहिष्कृत होना पड़ सकता है। इसके अलावा, राजेंद्र के लिए चीजों को 'आसान' बनाने के लिए, उनके वरिष्ठ ने उन्हें दुर्घटना के कारण के रूप में आनंद की लापरवाही की रिपोर्ट करने की सलाह दी। हालाँकि, राजेंद्र जानते हैं कि आनंद एक बहुत ही ईमानदार और मेहनती कर्मचारी हैं। वह निराश होकर और अपने अगले कदम के बारे में अनिर्णीत होकर अध्यक्ष के कार्यालय से बाहर आये।

- केस स्टडी से जुड़ी नैतिक चिंताएँ क्या हैं?
- राजेंद्र के पास क्या विकल्प उपलब्ध हैं?
- यदि आप राजेंद्र के स्थान पर होते, तो आप कौन सा विकल्प चुनते और क्यों? (20 अंक, 250 शब्द)

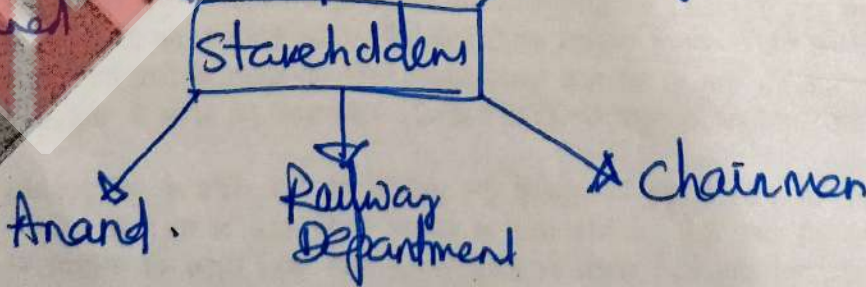
The case represents poor state of Railway safety, one of the major reason being shortages of staff and overstretched

work hour.

people who lost their lives & got injured

Society

Rajendra



① Ethical concerns associated with the case study

- ① poor condition of women line shortage of women and overstretched working hours.
- ② This led to poor railway safety and thus loss of lives. This is a negligence on the part of railway.
- ③ It shows failure of the social contract → Taxation for services but poor railway safety.
- ④ The chairman trying to suppress the fact of shortage of staffs shows lack of integrity on his part.
- ⑤ Anand being made a scape goat due to his vulnerable position.
- ⑥ Rajendra faces an ethical dilemma of going by the superior, favourable career

VS reporting the truth and to act with integrity

⑤ Options available with Rajendra

① Doing as said by the chairman

② Releasing the report in media

③ Give the report highlighting all the truths and send a copy to the Railway minister, Prime minister as well.

④ If I were at Rajendra's place I would take the 3rd option.

Reason

Doing as said by the chairman

would be beneficial for my career.

But it would be unjustice to

the ones who lost their lives. Further

it wouldn't address the route cause

that led to the accident i.e Staff shortage.  
 I would also face a crisis of conscience due to lack of integrity on my part.

Releasing in media is against the conduct rules for a civil servant.

I will take the 3rd option as it enables the higher authorities to know the realities and truth. And I believe they will take the correct action in the national interest. As a civil servant my duty is to uphold public service values of objectivity, impartiality, integrity and I should do so even at the cost of my career progression.

Q.10) Grander Neobar Island is one of the world's most important biodiversity hotspots. Covered by thriving rainforest, the Island hosts a vast diversity of flora and fauna, many of which are endemic in nature. The Island is also known for being home to some of the Particularly Vulnerable Tribal Groups (PVTGs). For years, the region has been preserved for its ecological and cultural importance. Besides its environmental richness, the Grander Neobar is also particularly unique for its geo-strategic importance. The position of the Island in the Indian Ocean makes it ideal for gaining strategic leverage over the country's adversaries in the region.

Grander Neobar Development Project (GNDP) is a security and infrastructure project proposed for the southern tip of the island. The project is important for economic benefits such as logistics, commerce, industry, and coastal tourism. GNDP includes an international container transshipment terminal, a greenfield international airport, township development, and a gas- and solar-based power plant together occupying over a large area in the island.

Though touted as vital for country's economic growth and strategic presence in the region, some NGOs have been protesting against the project for its high environmental cost. The NGOs claim that the project would require cutting down of more than 900,000 trees of the rainforest biome, which are a prime source of carbon sequestration. Further, the loss of tree cover will not only affect the flora and fauna on the island, but it will also lead to increased runoff and sediment deposits in the ocean, impacting the coral reefs in the area. Also, the influx of outside population is expected to impose a significant ecological pressure on the island and its surroundings. The PVTGs residing in the Island for centuries may lose their traditional rights over land, and may also face undue interference in their culture and practices. As per some experts, as PVTGs are secluded from mainland since time immemorial, a sudden contact with outside population may pose grave health risks in forms of various infections. It is also being highlighted that the project is in contradiction to the government's vision to promote a sustainable world and a climate friendly lifestyle.

However, the supporters of the project firmly believe that the project is essential, given its strategic importance for the country. The supporters of the project reason that since other countries also host several military bases in the region, India cannot afford to remain absent from this strategic backyard. Further, as per the advocates of the project, presence of a robust security infrastructure can check the oft-occurring incidents of piracy, cementing the country's role as the net security provider in the region. Moreover, the proponents of the development project argue that Grander Neobar is located close to one of the busiest choke points in the global trade route, and neglecting its development may run counter to country's trade and security interests. Also, as per a government think tank's report, the proposed port will allow Grander Neobar to participate in the regional and global maritime economy by becoming a major player in cargo transshipment and a delay in the same may have the effect of losing the competitive advantage.

a) What are the key ethical concerns present in the above case study?

b) According to you between the twin objectives of development and conservation what should be given more priority and why? (20 marks, 250 words)

ग्रैंडर नियोबार द्वीप दुनिया के सबसे महत्वपूर्ण जैव विविधता वाले हॉटस्पॉट में से एक है। समृद्ध वर्षावन से आच्छादित, यह द्वीप वनस्पतियों और जीवों की एक विशाल विविधता का घर है, जिनमें से कई की प्रकृति स्थानिक है। यह द्वीप कुछ विशेष रूप से कमजोर जनजातीय समूहों (पीवीटीजी) का घर होने के लिए भी जाना जाता है। वर्षों से, इस क्षेत्र को इसके पारिस्थितिक और सांस्कृतिक महत्व के लिए संरक्षित किया गया है। अपनी पर्यावरणीय समृद्धि के अलावा, ग्रैंडर नियोबार अपने भू-रणनीतिक महत्व के लिए भी विशेष रूप से अद्वितीय है। हिंद महासागर में द्वीप की स्थिति इसे क्षेत्र में देश के विरोधियों पर रणनीतिक लाभ उठाने के लिए आदर्श बनाती है।

ग्रैंडर नियोबार डेवलपमेंट प्रोजेक्ट (जीएनडीपी) द्वीप के दक्षिणी सिरे के लिए प्रस्तावित एक सुरक्षा और बुनियादी ढांचा परियोजना है। यह परियोजना रसद, वाणिज्य, उद्योग और तटीय पर्यटन जैसे आर्थिक लाभों के लिए महत्वपूर्ण है।

जीएनडीपी में एक अंतरराष्ट्रीय कंटेनर ट्रांसशिपमेंट टर्मिनल, एक ग्रीनफील्ड अंतरराष्ट्रीय हवाई अड्डा, टाउनशिप विकास और एक गैस और सौर-आधारित बिजली संयंत्र शामिल हैं, जो द्वीप के एक बड़े क्षेत्र पर स्थित हैं। हालांकि इसे देश की आर्थिक वृद्धि और क्षेत्र में रणनीतिक उपस्थिति के लिए महत्वपूर्ण माना जा रहा है, लेकिन कुछ गैर सरकारी संगठन इसकी उच्च पर्यावरणीय लागत के कारण इस परियोजना का विरोध कर रहे हैं। गैर सरकारी संगठनों का दावा है कि इस परियोजना के लिए वर्षावन बायोम के 900,000 से अधिक पेड़ों को काटने की आवश्यकता होगी, जो कार्बन पृथक्करण का एक प्रमुख स्रोत हैं। इसके अलावा, वृक्षों के आवरण के नष्ट होने से न केवल द्वीप पर वनस्पतियों और जीवों पर असर पड़ेगा, बल्कि इससे समुद्र में अपवाह और तलछट के जमाव में भी वृद्धि होगी, जिससे क्षेत्र में प्रवाल भित्तियाँ प्रभावित होंगी। साथ ही, बाहरी आबादी के आगमन से द्वीप और उसके आसपास महत्वपूर्ण पारिस्थितिक दबाव पड़ने की आशंका है। सदियों से द्वीप में रहने वाले पीवीटीजी भूमि पर अपने पारंपरिक अधिकार खो सकते हैं, और उन्हें अपनी संस्कृति और प्रथाओं में अनुचित हस्तक्षेप का भी सामना करना पड़ सकता है। कुछ विशेषज्ञों के अनुसार, चूंकि पीवीटीजी प्राचीन काल से ही मुख्य भूमि से विलग निवास करते हैं, बाहरी आबादी के साथ अचानक संपर्क विभिन्न संक्रमणों के रूप में गंभीर स्वास्थ्य जोखिम पैदा कर सकता है। इस बात पर भी प्रकाश डाला जा रहा है कि यह परियोजना एक स्थायी विश्व और जलवायु अनुकूल जीवन शैली को बढ़ावा देने के सरकार के दृष्टिकोण के विपरीत है। हालांकि, परियोजना के समर्थकों का भरोसा है कि देश के लिए इसके रणनीतिक महत्व को देखते हुए यह परियोजना आवश्यक है। परियोजना के समर्थकों का तर्क है कि चूंकि अन्य देश भी इस क्षेत्र में कई सैन्य अड्डों की मेजबानी करते हैं, इसलिए भारत इस रणनीतिक क्षेत्र में अनुपस्थित रहने का जोखिम नहीं उठा सकता है। इसके अलावा, परियोजना के समर्थकों के अनुसार, एक मजबूत सुरक्षा बुनियादी ढांचे की उपस्थिति से समुद्री घुसपैठ की बार-बार होने वाली घटनाओं पर अंकुश लगाया जा सकता है, जिससे क्षेत्र में सकल सुरक्षा प्रदाता के रूप में देश की भूमिका मजबूत हो सकती है। इसके अलावा, विकास परियोजना के समर्थकों का तर्क है कि ग्रैंडर नियोबार वैश्विक व्यापार मार्ग में सबसे व्यस्त चोक पॉइंट्स में से एक के करीब स्थित है और इसके विकास की उपेक्षा करना देश के व्यापार और सुरक्षा हितों के विपरीत हो सकता है। इसके अलावा, एक सरकारी थिंक टैंक की रिपोर्ट के अनुसार, प्रस्तावित बंदरगाह ग्रैंडर नियोबार को कार्गो ट्रांसशिपमेंट में एक प्रमुख खिलाड़ी बनकर क्षेत्रीय और वैश्विक समुद्री अर्थव्यवस्था में भाग लेने की अनुमति देगा और इसमें देरी से प्रतिस्पर्धात्मक अवसर खोने का असर हो सकता है।

a) उपरोक्त मामले के अध्ययन में मौजूद प्रमुख नैतिक चिंताएँ क्या हैं?

b) आपके अनुसार विकास और संरक्षण के दोहरे उद्देश्यों में से किसे अधिक प्राथमिकता दी जानी चाहिए और क्यों? (20 अंक, 250 शब्द)

The case presents the dilemma between development and Conservation of environment

(a) Ethical concern present in the case study

① The project can lead to significant damage to the environment on Oranjer

Neoban island.

② ↳ It can lead to destruction of flora, fauna (endemic species) and Marine pollution etc.

② It also has the threat of loss of livelihoods of PVTGs and interference with their culture.

(It is against the tribal Panchasheel doctrine by Nehru)



③ However the project is important because → It will boost national security for India → will help to counter Chinese expansionism and various organised crimes.

→ Will boost trade and thus facilitate economic growth.

→ Local development in the area and thus employment.

Thus there is an ethical dilemma between environment and development in the case.

⑥ Development is required because

① Leads to better quality of life

② Results in poverty alleviation.

③ Generates employment and thus helps to reap the demographic dividend.

④ Will help to achieve the target of \$5 trillion economy and be a global power.

Conservation is required because

① Degradation of environment leads to various ~~non~~ issues like climate change, desertification, extreme weather events

② The environmental resources are depletable.

③ Without conservation of environment development can't be sustainable.

Thus according to me there is a need to have both through sustainable development, through measures

like Environmental Impact assessment & mitigation measures.

Increasing share of renewables, sustainable agriculture, energy efficiency

Life (Life style for environment) can achieve development while protecting environment and that's what we should

work for. As Grandhiji said

"The earth has enough for everyone's need & but not everyone's greed"

Feed (For OFFIC

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AWIS
CD & VA
S & F
P & R
Please put marks in table.
Here G is Average & Poor.
TOTAL MARKS

Q.11) Mr. Gopal Mahto is the sitting Chief Minister of one of the most populous states in India. He is a young and dynamic leader, popular not just in his state but across the country. Many political analysts opine that he has the potential to become Prime Minister of India in future. One day, the CM was taking a review meeting of law-and-order situation in the state, with senior officials in the state capital. Suddenly he felt a light pain in his abdomen. The CM had been feeling such bouts of pain since a long time, but like always he neglected it this time too, and continued with the meeting. However, in the next few weeks, the intensity of pain increased and the CM was forced to see a doctor. After initial examination, the doctor gave some medicines and prescribed few tests. After few days, the report came and it showed that the CM is suffering from 'Liver Cirrhosis.' It was in the advanced stage and posed a threat to the life of Mr. Mahto. The doctor told that the only option was the liver transplant without any further delay.

In apprehension that it may create chaos among the general public, particularly the supporters of the CM and his party, it was decided to not make the news public. Only very few senior functionaries at the centre and state along with medical staff were aware of the situation. Meanwhile, the Health Minister of the State directed the State's Health Secretary to take necessary actions, coordinate with medical staff and arrange for liver transplant for the CM.

The next day, the Health Secretary called the State Director General (DG), Health, who is the competent authority, dealing with the matters related to organ transplantation in the state. The DG, Renuka was informed of the situation and directed to make immediate arrangement for liver transplant. However, Renuka told the Secretary that there is a laid down Standard Operating Procedures (SOPs) regarding organ transplantation. She informed him that there is already a patient named Sunil at first position in the waiting list, who also requires urgent liver transplant. The health secretary is also informed that Sunil is left with a very short time window for a successful transplantation. Sunil is 35 years old, a father of two, and the sole bread winner of the family of six that also includes his wife and aging parents. Sunil's family is of limited means and often found it rather difficult to cater even for their needs. Also, various medical costs associated with Sunil's conditions have further worsened the financial condition of the family.

Renuka further informs the secretary, as per SOP, the CM would be at the second position in the waiting list. As a matter of chance, Renuka receives a phone call from one of her subordinates. She informs Renuka that a liver has been donated by family of an old person, who died his natural death. After relevant tests, it was found that the available liver is fit for Sunil. Incidentally, the liver also fits the medical profile of the CM. Renuka immediately intimates the secretary about this development.

Even though all the facts with regard to the SOP are explicitly clear, the secretary still tries to persuade Renuka for bending the rule in favor of Mr. Gopal Mahto. He explains that if anything untoward happens to the CM, it may lead to chaos and instability in the State. It may also require fresh elections which will be a drain on state exchequer and a drag on the governance process. He also hinted that if Renuka 'bent' the rule, this will be favorable for her career growth in the future. Further, to ease Renuka's conscience, the health secretary assured her that her actions are in larger interest of the state as well as the country. He also reasoned that if Sunil fails to receive a healthy liver in time, he will personally ensure that Sunil's family is well taken care of, and an eligible member of his family is accorded with a government job.

Meanwhile, the time is running out for both Sunil and the CM.

- What are the ethical concerns associated with the above case study?
- What are the options available with Renuka? Analyse the merits and demerits of the options?
- If you were at the place of Renuka, which option would you choose and why?

(20 marks, 250 words)

श्री गोपाल महतो भारत के सबसे अधिक आबादी वाले राज्यों में से एक के वर्तमान मुख्यमंत्री हैं। वह एक युवा और ऊर्जस्वी नेता हैं, जो न केवल अपने राज्य में बल्कि पूरे देश में लोकप्रिय हैं। कई राजनीतिक विश्लेषकों का मानना है कि उनमें भविष्य में भारत के प्रधानमंत्री बनने की क्षमता है। एक दिन, सीएम राज्य की राजधानी में वरिष्ठ अधिकारियों के साथ राज्य में कानून-व्यवस्था की स्थिति की समीक्षा बैठक ले रहे थे। अचानक उसके पेट में हल्का दर्द महसूस हुआ। सीएम को इस तरह का दर्द काफी समय से महसूस हो रहा था, लेकिन हमेशा की तरह उन्होंने इस बार भी इसे नजरअंदाज कर दिया और बैठक जारी रखी। हालांकि, अगले कुछ हफ्तों में दर्द की तीव्रता बढ़ गई और सीएम को डॉक्टर को दिखाने के लिए मजबूर होना पड़ा। शुरूआती जांच के बाद डॉक्टर ने कुछ दवाएं दीं और कुछ टेस्ट लिखे। कुछ दिनों के बाद, रिपोर्ट आई और पता चला कि सीएम 'लिवर सिरॉसिस' से पीड़ित हैं। यह अंतिम चरण में था और श्री महतो के जीवन के लिए खतरा था। डॉक्टर ने बताया कि बिना किसी देरी के लिवर ट्रांसप्लांट ही एकमात्र विकल्प था।

इस आशंका में कि इससे आम जनता, विशेषकर सीएम और उनकी पार्टी के समर्थकों के बीच अराजकता पैदा हो सकती है, इस खबर को सार्वजनिक नहीं करने का निर्णय लिया गया। चिकित्सा कर्मचारियों के साथ-साथ केंद्र और राज्य के बहुत कम वरिष्ठ पदाधिकारी ही स्थिति से अवगत थे। इस बीच, राज्य के स्वास्थ्य मंत्री ने राज्य के स्वास्थ्य सचिव को आवश्यक कार्रवाई करने, चिकित्सा कर्मचारियों के साथ समन्वय करने और सीएम के लिए लिवर प्रत्यारोपण की व्यवस्था करने का निर्देश दिया।

अगले दिन, स्वास्थ्य सचिव ने राज्य के स्वास्थ्य महानिदेशक (डीजी) को बुलाया, जो राज्य में अंग प्रत्यारोपण से संबंधित मामलों से निपटने के लिए सक्षम प्राधिकारी हैं। डीजी, रेणुका को स्थिति से अवगत कराया गया और लिवर प्रत्यारोपण की तत्काल व्यवस्था करने का निर्देश दिया गया। हालांकि, रेणुका ने सचिव को बताया कि अंग प्रत्यारोपण के संबंध में एक निर्धारित मानक संचालन प्रक्रिया (एसओपी) है। उसने उन्हें बताया कि प्रतीक्षा सूची में पहले स्थान पर पहले से ही सुनील नाम का एक मरीज है, जिसे तत्काल लिवर प्रत्यारोपण की भी आवश्यकता है। स्वास्थ्य सचिव को यह भी बताया गया है कि सुनील के पास सफल प्रत्यारोपण के लिए बहुत कम समय बचा है। सुनील 35 साल के हैं, दो बच्चों के पिता हैं और छह लोगों के परिवार में अकेले कमाने वाले हैं, जिसमें उनकी पत्नी और बूढ़े माता-पिता भी शामिल हैं।

रेणुका ने सचिव को आगे बताया, एसओपी के अनुसार, सीएम प्रतीक्षा सूची में दूसरे स्थान पर होंगे। संयोग से, रेणुका को उसके एक अधीनस्थ का फोन आता है। वह रेणुका को बताती है कि एक बूढ़े व्यक्ति के परिवार ने उसका लिवर दान किया है, जिसकी प्राकृतिक मृत्यु हुई है। प्रासंगिक परीक्षणों के बाद, यह पाया गया कि उपलब्ध लिवर सुनील के लिए उपयुक्त है। संयोग से, लिवर भी सीएम के मेडिकल प्रोफाइल में फिट बैठता है। रेणुका ने तुरंत सचिव को इस घटनाक्रम के बारे में सूचित किया।

भले ही एसओपी के संबंध में सभी तथ्य स्पष्ट हैं, फिर भी सचिव श्री गोपाल महतो के पक्ष में नियम को मोड़ने के लिए रेणुका को मनाने की कोशिश करते हैं। वह बताते हैं कि अगर सीएम के साथ कुछ भी अनहोनी होती है तो इससे राज्य में अराजकता और अस्थिरता पैदा हो सकती है। इसके लिए नए चुनावों की भी आवश्यकता हो सकती है जो राज्य के खजाने पर बोझ होगा और शासन प्रक्रिया पर बोझ पड़ेगा। उन्होंने यह भी संकेत दिया कि यदि रेणुका ने नियम को तोड़ दिया, तो यह भविष्य में उनके करियर के विकास के लिए अनुकूल होगा। इसके अलावा, रेणुका की अंतरात्मा को शांत करने के लिए, स्वास्थ्य सचिव ने उन्हें आश्वासन दिया कि उनके कार्य राज्य के साथ-साथ देश के व्यापक हित में हैं। उन्होंने यह भी तर्क दिया कि यदि सुनील को समय पर स्वस्थ लिवर नहीं मिल पाता है, तो वह व्यक्तिगत रूप से यह सुनिश्चित करेंगे कि सुनील के परिवार की अच्छी तरह से देखभाल की जाए और उनके परिवार के एक योग्य सदस्य को सरकारी नौकरी दी जाए। इस बीच, सुनील और सीएम दोनों के लिए समय समाप्त हो रहा है।

- उपरोक्त मामले के अध्ययन से जुड़ी नैतिक चिंताएँ क्या हैं?
- रेणुका के पास क्या विकल्प उपलब्ध हैं? विकल्पों के गुण और दोषों का विश्लेषण कीजिए?
- यदि आप रेणुका के स्थान पर होते, तो आप कौन सा विकल्प चुनते और क्यों? (20 अंक, 250 शब्द)

② Ethical issues in the above case

① Ethical dilemma before Renuka

To follow the rules impartially Vs bend the rules for the same.

② Shows special treatment to VVIPs at the cost of Common men.

③ principle of impartiality and equality demands following the SOP, where as death of CM due to unavailability of leader can have serious political and economic consequence for the state (hampering the utilitarian objective)

④ Given preference to the CM will be a violation of human right (right to life, right to equality) of Swid. It is also against the principle of justice

## ① Options available before Renuka

① To bend the rules to give preference to the CM.

Merits

① Will ensure political stability, no cost on exchequer for election

② good will of CM and secretary - will help in career progression

Demerits

① Favouritism and lack of impartiality which is a public service value.

② Injustice to Sunil

② Go with the rules

Merits

① Maintain integrity and impartiality.

② Sunil gets the transplant, as he is first in the line.

Demerits

① Ine of secretary to affect career of Renuka

② political and economic instability in the state.

③ Go with the rule, but find another  
liver in priority basis

Merit

Demerit

① No +weaking of rule.

① Liver may not be available.

② Both can have liver transplant.

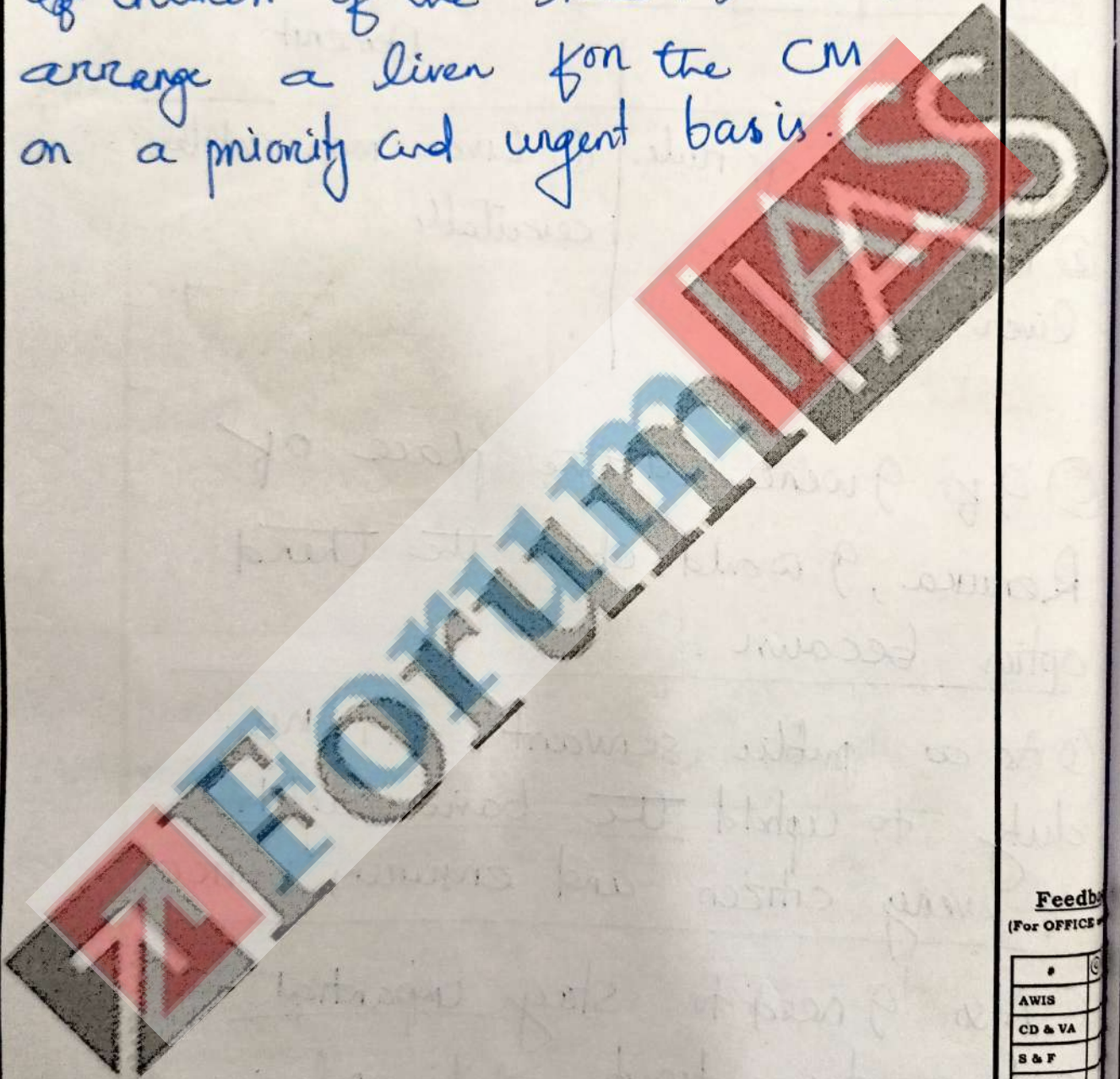
④ If I were at the place of Renuka, I would choose the third option because

① As a public servant it's my duty to uphold the basic rights of every citizen and ensuring justice.

② Also I need to stay impartial and maintain integrity while applying the rules.



But at the same time in the ~~interest~~  
~~of~~ interest of the state, I should  
arrange a dinner for the CM  
on a priority and urgent basis.



**Feedback**

(For OFFICE USE)

#	Q
AWIS	
CD & VA	
S & F	
P & R	
Please put the marks in the table.	
Here G is Good, Average and Poor.	
TOTAL MARKS	

Q.12) Mr X is travelling by road with his family to attend a marriage ceremony. His grandfather, who is the head of the family is also travelling with him. On the way to their destination, all of them stop at a road side restaurant for lunch. This is a well-known restaurant owned by one of the friends of Mr X. The place is known for its tasty and hygienic food.

However, the grandfather notices a picture on the wall of the restaurant and enquires about the religion of the restaurant owner. Mr X's friend belongs to a religion different from the grandfather's religion. The grandfather has a negative attitude towards the religion of Mr X's friend and he insists that he will not eat in that restaurant. He demands that the entire family should leave the restaurant immediately as they are travelling for a happy occasion and eating at this particular restaurant will pollute them. Mr X tries to calm down his grandfather and explain to him that religion has nothing to do with purity or pollution. He also reasons that several travel magazines have rated the restaurant highly, especially for its superior hygiene standards. Also, he points out that there is no restaurant in the way for the next 100 Km and it will be difficult for all to make do without food for that long. However, his arguments fall on deaf ears, and which is more his grandfather admonishes him for bringing the family to the restaurant despite being aware about the religion of the owner. Mr X's friend feels insulted and discriminated against due to his religion. Mr X's father is upset but refuses to say anything out of respect for the grandfather. Entire family is embarrassed by the attitude of the grandfather and they are getting ready to leave the restaurant. Mr X is confused regarding how he should act in this situation.

- a) What are the various ethical issues in the above case study?  
b) Imagine yourself in the place of Mr X. Evaluate the different courses of actions available with you. What is the most suitable course of action?  
(20 marks, 250 words)

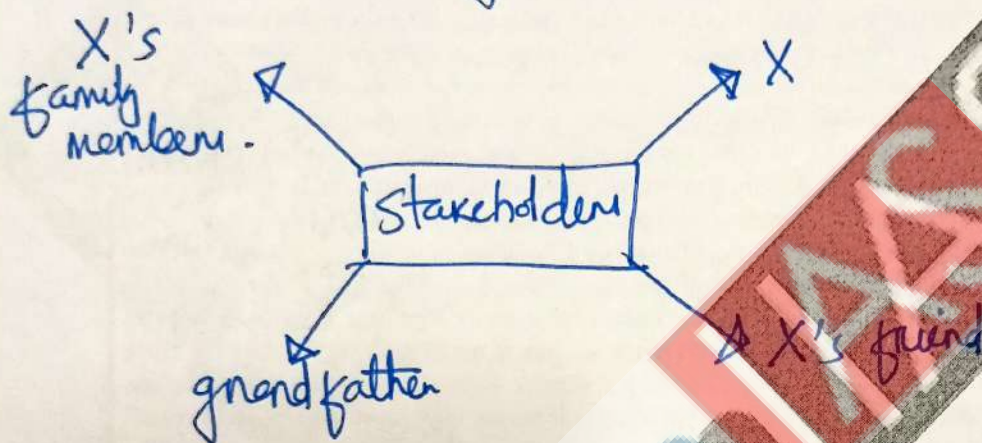
मिस्टर X एक विवाह समारोह में भाग लेने के लिए अपने परिवार के साथ सड़क मार्ग से यात्रा कर रहे हैं। उनके दादा, जो परिवार के मुखिया हैं, भी उनके साथ यात्रा कर रहे हैं।

अपने गंतव्य के रास्ते में, वे सभी दोपहर के भोजन के लिए सड़क किनारे एक रेस्तरां में रुकते हैं। यह मिस्टर X के दोस्तों में से एक के स्वामित्व वाला एक प्रसिद्ध रेस्तरां है। यह स्थान अपने स्वादिष्ट और स्वच्छ भोजन के लिए जाना जाता है।

हालांकि, दादाजी ने रेस्तरां की दीवार पर एक तस्वीर देखी और रेस्तरां के मालिक के धर्म के बारे में पूछताछ की। मिस्टर X का दोस्त दादा के धर्म से अलग धर्म का है। वह मांग करता है कि पूरे परिवार को तुरंत रेस्तरां छोड़ देना चाहिए क्योंकि वे एक खुशी के अवसर के लिए यात्रा कर रहे हैं और इस विशेष रेस्तरां में खाने से वे अपवित्र हो जाएंगे। मिस्टर X अपने दादाजी को शांत करने की कोशिश करते हैं और उन्हें समझाते हैं कि धर्म का पवित्रता या अपवित्रता से कोई लेना-देना नहीं है। उनका यह भी कारण है कि कई यात्रा पत्रिकाओं ने रेस्तरां को उच्च दर्जा दिया है, खासकर इसके बेहतर स्वच्छता मानकों के लिए। साथ ही, वह बताते हैं कि अगले 100 किलोमीटर तक रास्ते में कोई रेस्तरां नहीं है और इतने लंबे समय तक भोजन के बिना गुजारा करना सभी के लिए मुश्किल होगा। हालांकि, उनकी दलीलें अस्वीकार हो जाती हैं, और इसके अलावा उनके दादाजी उन्हें मालिक के धर्म के बारे में जानकारी होने के बावजूद परिवार को रेस्तरां में लाने के लिए डांटते हैं। मिस्टर X का दोस्त अपने धर्म के कारण अपमानित और भेदभाव महसूस करता है। मिस्टर X के पिता परेशान हैं लेकिन दादाजी के सम्मान में कुछ भी कहने से इनकार करते हैं। दादा के रवैये से पूरा परिवार शर्मिंदा है और वे रेस्टोरेंट छोड़ने की तैयारी कर रहे हैं। मिस्टर X इस बात को लेकर असमंजस में हैं कि उन्हें इस स्थिति में कैसे कार्य करना चाहिए।

- a) उपरोक्त मामले के अध्ययन में विभिन्न नैतिक मुद्दे क्या हैं?  
b) मिस्टर X के स्थान पर खुद की कल्पना कीजिए। आपके पास उपलब्ध कार्यों के विभिन्न पाठ्यक्रमों का मूल्यांकन कीजिए। कार्रवाई का सबसे उपयुक्त तरीका क्या है?  
(20 अंक, 250 शब्द)

The case represents deep rooted prejudice on the basis of religion in our society.



① Ethical issues involved in the above case

① Deep rooted religion prejudice on X's grandfather's part. It is against the constitutional ideal of equality.

② X face an ethical dilemma to between to conform to his grandfather (respect for elders) and to stand for equality and his friendship.

③ Such behaviour on the part of the grand father would have caused deep hurt in the mind of X's friend.

④ Different course of action

① Leave the place as per the Command of the grandfather

Merits

Demerits

① Satisfaction of the grandfather

① Will encourage Communalism

② Respect for elders

② Crush of Conscience in X.

③ No further drama in public.

③ Will hurt X's friend

④ No food available nearby

② Disobey the grandfather and force him to have food at the place

- Merits
- ① Strong stand against communal mindset.
  - ② Respect for friend.
  - ③ Family can have food as no other restaurant is available nearby.

- Demerits
- ① Grandfather may not agree.
  - ② Arguments will create a scene in a public place.
  - ③ Disrespect to elder

③ Action that I will take : Return to the car, persuade the grandfather in a calm mind, making him understand that, otherwise he has to remain hungry too.

## Merits

- ① Respect for elder intact
- ② Changing attitude through persuasion
- ③ Won't hurt my friend.

## Demerits

- ① My X's grand-father may not agree

If X's grandfather doesn't agree, X should request him to wait in car while the family have their food. In that case hunger may drive a change in the attitude of the grandfather. Further X and family should apologize to his friend. Such mindset breeds Communalism. and Thus in no way X should leave the restaurant.

### Feedback

(For OFFICE use only)

	⊙	Ⓐ	Ⓟ
AWIS			
CD & VA			
S & F			
P & R			

Please put tick marks in the above table.

Here G is Good, A is Average and P is Poor.

TOTAL MARKS

**Mentor Feedback Questions**

- 1 .....
- 2 .....
- 3 .....
- 4 .....
- 5 .....

**Test Goal**

- 1 .....
- 2 .....
- 3 .....

**Outcomes**

- 1 .....
- 2 .....
- 3 .....

**Marking Scheme**

Mark	Good	Average	Below average
10 Marker	3.75 – 5.0	3.0 – 3.5	< 3.0
15 Marker	5.75 – 7.0	4.0 – 5.5	< 4.0
✓	Key / Relevant Point		
✗	Vague / Irrelevant		

\* Subject to change without prior notice.