

Updated Corrigendum/Explanation SFG 2025 Level 1 Test 5

Number of items taken for scoring: 49

Number of items dropped: 01 (Question no. 38)

There is 1 change in SFG 2025 L1 Test 5 (Q.38). In Q.38 there was no matching option earlier.

In Q.38) There was a doubt raised regarding statement 3 of the question that “It (National Consumer Disputes Redressal Commission) deals with the complaint from the consumers with the value of goods and services which exceeds more than two crores.”

Explanation- Statement 3 is correct. As per the new Consumer Protection (Jurisdiction of the District Commission, the State Commission and the National Commission) Rules, 2021, the **National Consumer Disputes Redressal Commission shall have jurisdiction to entertain complaints where value of the goods or services paid as consideration exceeds 2 crore rupees.**

For Future Reference:

Q.38) With reference to the National Consumer Disputes Redressal Commission, consider the following statements:

1. It is a quasi-judicial statutory body.
2. The members of the commission are appointed for a fixed tenure and not eligible for reappointment.
3. It deals with the complaint from the consumers with the value of goods and services which exceeds more than two crores.
4. The appeal against the decision of the commission can be filed in the Supreme Court of India

Which of the statements given above are correct?

- a) 1, 2 and 3 only
- b) 1, 3 and 4 only**
- c) 2 and 3 only
- d) 2, 3 and 4 only

Ans) b

Exp) Option b is the correct answer.

The Consumer Protection Act of 1986 (now governed by the Consumer Protection Act, 2019) provides for the establishment of Consumer Disputes Redressal Commissions at the state, district, and national levels. Based on this Act, the National Consumer Disputes Redressal Commission (NCDRC) was set up as the apex body to offer efficient and cost-effective resolution of high-value consumer disputes.

Statement 1 is correct: The NCDRC is a statutory quasi-judicial body established by the Parliament of India under the Consumer Protection Act, 1986, to adjudicate consumer complaints and appeals concerning product defects, service deficiencies, and unfair trade practices at the national level.

Statement 2 is incorrect: As per the Act, the National Commission comprises of a President and at least four members. **The President and members will hold office for a term specified by the rules**

made by the Central Government, not exceeding five years from the date they assume office, and **they are eligible for reappointment.**

Statement 3 is correct: As per the Consumer Protection Act, 2019, District Commissions had jurisdiction to entertain complaints where value of the goods or services paid as consideration does not exceed one crore rupees. State Commissions had jurisdiction to entertain complaints where value of the goods or services paid as consideration, exceeds 1 crore rupees, but does not exceed 10 crore rupees and National Commission had jurisdiction to entertain complaints where value of goods or services paid as consideration exceeds 10 crore rupees.

But because of increased workload and pendency of cases before the District Commissions, the Government notified the new rules in 2021. As per the Consumer Protection (Jurisdiction of the District Commission, the State Commission and the National Commission) Rules, 2021, the new pecuniary jurisdiction, subject to other provisions of the Act, shall be as under:

1. District Commissions shall have jurisdiction to entertain complaints where value of the goods or services paid as consideration does not exceed 50 lakh rupees.
2. State Commissions shall have jurisdiction to entertain complaints where value of the goods or services paid as consideration exceeds 50 lakh rupees but does not exceed 2 crore rupees.
3. **National Commission shall have jurisdiction to entertain complaints where value of the goods or services paid as consideration exceeds 2 crore rupees.**

Statement 4 is correct: As per the Consumer Protection Act of 2019, any person aggrieved by an order passed by the National Commission can file an appeal against the order in the Supreme Court within thirty days from the date of the order.

Source: <https://www.pib.gov.in/PressReleasePage.aspx?PRID=1786342>

<https://ncdrc.nic.in/>

<https://www.indiacode.nic.in/bitstream/123456789/15256/1/a2019-35.pdf>

<https://consumeraffairs.nic.in/sites/default/files/CP%20Act%202019.pdf>

Subject:) Polity

Topic:) Tribunals

Subtopic:)