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TEST CODE 7 1 4 3 0 3

MGP 2024

Time Allowed : Three Hours
समय : तीन घंटे

Forum IAS

Maximum Marks : 250
अधिकतम अंक : 250

GENERAL STUDIES / सामान्य अध्ययन

Name Of Candidate परीक्षार्थी का नाम	ABHIJIT ASOKAN		
Roll No./अनुक्रमांक	1910076995	Medium/माध्यम	English <input checked="" type="checkbox"/> हिंदी <input type="checkbox"/>
Center Code/परीक्षा केंद्र		Date/दिनांक	23/08/2024

*Center Code : For Online - 1900 / Delhi : Karol bagh - 1901, ORN - 1902, Mukharji Nagar - 1903 / Patna : Boring Rd. - 2001 / Hyderabad : Jawahar Nagar - 2101

INDEX TABLE / अनुक्रमणिका			INSTRUCTION / अनुदेश	
Q. No. प्र.सं.	Max. Marks अधिकतम अंक	Marks Obtained प्राप्तक	1. Please do furnish Name, Email, Roll No and Mobile in the answer sheet. कृपया उत्तर-पुस्तिका में नाम, ईमेल, रोल नंबर और मोबाइल नंबर भरें।	
1			2. There are TWELVE questions printed in ENGLISH & HINDI, all questions are compulsory. उत्तर पुस्तिका में अंग्रेजी/हिंदी में बारह प्रश्न दिए गए हैं, सभी प्रश्न अनिवार्य हैं।	
2			3. The number of marks carried by a question/part is indicated against it. प्रत्येक प्रश्न/भाग के लिए निर्धारित अंक उसके सामने अंकित किए गए हैं।	
3			4. Answers must be written in the medium authorized in the admission Certificate, which must be stated clearly on the cover of this Question-Cum-Answer (QCA) Booklet in the space provided. उत्तर प्रवेश पत्र में अधिकृत माध्यम में लिखे जाने चाहिए, जो कि दिए गए स्थान में इस प्रश्न-सह-उत्तर (क्यूसीए) पुस्तिका के कवर पर स्पष्ट रूप से लिखा जाना चाहिए।	
4			5. Word limit in questions, if specified, should be adhered to. Any page or portion of the page left blank in the Question-Cum Answer Booklet must be clearly Struck off. प्रश्नों में शब्द सीमा, यदि निर्दिष्ट हो, का पालन किया जाए। प्रश्न-सह-उत्तर पुस्तिका में खाली छोड़े गये किसी भी पृष्ठ या पृष्ठ के भाग को स्पष्ट रूप से काट दें।	
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Total Marks/कुल अंक :			Mode Of Examination/ परीक्षा की विधि :	Online/ऑनलाइन <input checked="" type="checkbox"/> Offline/ऑफलाइन <input type="checkbox"/>
*Examiner's Discretion is the marks awarded at the discretion of the examiner based on your overall impression, on the basis of (but not limited to) your handwriting, presentation, use of diagrams, flowcharts, facts and figures or absolutely anything that he/she liked in your copy. मूल्यांकन कर्ता का विवेक अंक, आपकी लिखावट, प्रस्तुति, आरेखों के उपयोग, फ्लोचार्ट, तथ्यों और आंकड़ों या समग्र रूप किसी अन्य विषय वस्तु, जो मूल्यांकन कर्ता को आपकी कॉपी में पसंद आयी के आधार पर (लेकिन इन्हीं तक सीमित नहीं) पर दिए गए अंक हैं।			For Office Use Only / केवल कार्यालय प्रयोग हेतु	
			ECN CODE/ ईसीएन कोड :	EG/ईजी : ① ② ③ ④ ⑤ 10:00 am
				Evaluation Date/ मूल्यांकन तिथि : 1:00 pm

Note: Students are requested to provide feedback provided in the answers. Discussion classes for the tests are also available online in your portal to aid in your preparation. Further, students are requested to see the good copies of the tests and learn from them. You can also discuss your copy with a Mentor and discover ways and means to improve your answers, or if you have any issues with this test / copy. Ask specific questions, to get specific answers.

EXAMINER'S REMARKS

CRITERIA FOR THE FEEDBACK SECTION AT THE END OF EACH QUESTION

1. **AWIS = Answered What is Asked.** This means whether you have addressed the core demand of the question or not. Addressing the core demand of the question gets you an objectively fair score. It is examiner's perception if you have understood the question and if you know the answer in the first place. Creative answer writing, sometimes missing the core demand, may fetch very high or very low scores, and exposes your answer to the subjectivity of the examiner.
2. **CD & VA = Content Density & Value Addition.** Examiner will evaluate the quality and quantity of your content in the answer. In the same word limit and space limit have you (a) written what is asked (b) gone beyond what is asked (c) enriched answers through combination of (but not all!) suggestions, ideas, quotes, flowcharts, diagrams, facts and figures, data etc. This affects objective components of assessment.
3. **S & F = Structure & Flow** = Whether you have structured your answer properly or not. Whether the answer has been broken into parts and sub-parts and each part has been addressed appropriately or not. Whether the flow of the answer is maintained. Affects both subjective and objective components of assessment.
4. **P & R** = How your answer performs on the criteria of **presentation, ease of read, clarity and apparent effort** in writing the answer. This affects the subjective components of assessment.



Section - A

Q.1) a) Indian society and its philosophical traditions have predominantly embraced a "non-absolutist stance" towards ethical considerations. Do you agree? (10 marks, 150 words)

भारतीय समाज और इसकी दार्शनिक परंपराओं ने नैतिक विचारों के प्रति मुख्य रूप से "निरपेक्ष रुख-गैर" अपनाया है। क्या आप इससे सहमत हैं? (10 अंक, 150 शब्द)

Non absolutism means that ethical principles are fluid and there is no rigidity in ethical thought.

Indian religions and philosophies of Buddhism, Jainism and Hinduism reflect non-absolutism.

Non Absolutism in Indian Religions

1. Jainism preaches that the truth has many facets through its philosophy of anekantavada.

The example of 4 blind men describing an elephant explains it.

2. In Buddhism, the philosophy is not to preach hardlined sides but to take the middle path. Truth or decisions doesn't lie in the binary of good and bad. There are shades of grey too.

3. In Hindu epics, like Ramayana, it doesn't depict Ravana as a complete evil man but he is shown to have some virtues too.

- In Indian philosophy of Charvaka, hedonism is advocated in the lines of utilitarianism and not absolute righteousness.

and policy
- Even Indian society post independence has shown non-absolutism by joining the non-aligned movement by not joining either of the absolutist front during the cold war.

Indian philosophies and systems are treasure trove for the world to find solutions to the myriad problems and conflicts today.

Feedback

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Please put tick marks in the above table. Here G is Good, A is Average and P is Poor.			
TOTAL MARKS			



b) "Empathy is a crucial human value, but there exists a complex relationship between empathy and objectivity." Discuss with suitable examples. (10 marks, 150 words)

"समानुभूति एक महत्वपूर्ण मानवीय मूल्य है, लेकिन समानुभूति और वस्तुनिष्ठता के बीच एक जटिल संबंध मौजूद है।" उपयुक्त उदाहरणों के साथ चर्चा कीजिए। (10 अंक, 150 शब्द)

Empathy is the ability to understand others pain while objectivity is the ability to take decision based on real life data and information which is measurable.

Empathy and objectivity have a complex relationship as they can either complement each other or contradict.

Empathy and objectivity complementarity

- Objective understanding of other person's pain helps to develop empathy. It allows us to know where the shoe pinches for the ^{other} second person.

eg: quantifiable poverty helps the policymaker to empathise and take apt decisions.

- Objectivity helps in accurate relay of data to others and help will aid in

inculcating empathy in the larger population
eg: charity advertisements depict objectively the hardships of a diseased patient.

Empathy and objectivity in contradiction

- Empathy is a subjective feeling and human deprivations often cannot be calculated objectively eg: the distress of a depressed person can't be objectively seen.
- Objectivity often asks the office holder to act in accordance to law while his empathy could be based on his moral compass eg: a TTE who has to evict a ticketless old woman from the train.

It takes emotional and social intelligence to use objectivity and empathy in tandem for public good.

Feedback

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TOTAL MARKS			



Q.2) a) A welfare state's legitimacy rests on its ethical foundation. In your opinion, what are the key ethical traits of a welfare state? Suggest ways to strengthen the ethical foundation of a state.

(10 marks, 150 words)

कल्याणकारी राज्य की वैधता उसके नैतिक आधार पर टिकी होती है। आपकी राय में, कल्याणकारी राज्य के मुख्य नैतिक लक्षण क्या हैं? राज्य के नैतिक आधार को मजबूत करने के तरीके सुझाएँ। (10 अंक, 150 शब्द)

A welfare state should be able to cater all essential services to its citizens and ensure their well being physically, economically and emotionally.

Ethos of a nation rests on its constitution on the governance structure

Ethical traits of a welfare state

- Compassionate Government who understands deprivations eg: identifying poverty and providing economic aid via a basic income.
- Tolerance to different ideas of a diverse nation which may arise due to linguistic and regional differences.
- secular ethos which can be positive or negative secularism to treat all religions on the same pedestal.

- valuing equality among sexes, ethnicities, race, domiciles and provide for equity via affirmative actions.
- Ethos of environmental conservation for sustainability.

ways to improve ethical foundations

- by creating avenues for representative democracy and more decentralisation.
- a strong media which forms the fourth pillar of democracy to point out issues without fear or favour.
- constant scrutiny of constitutional principles and having strong debates for triumph of constitutional morality ~~is~~ over backward social practices.

Ethical foundations of a country are very much dependent on history and culture and developing it takes of it happens at a slow pace.

Feedback

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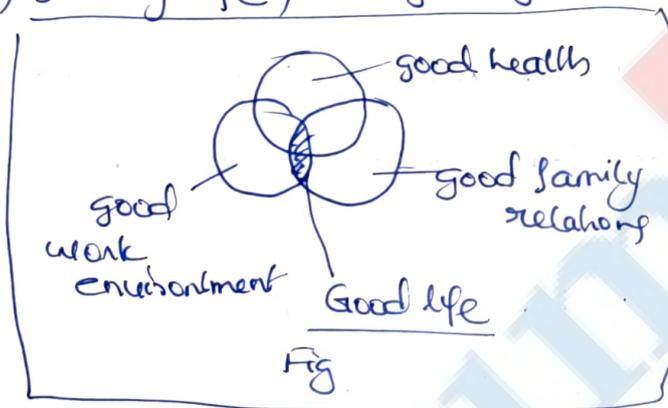


b) Different individuals have varied interpretations of what constitutes a good life. What does a good life signify for you? Explain with examples. (10 marks, 150 words)

अलग-अलग लोगों की अच्छी ज़िंदगी के बारे में अलग-अलग व्याख्याएँ हैं। आपके लिए अच्छी ज़िंदगी का क्या मतलब है? उदाहरणों के साथ स्पष्ट कीजिए। (10 अंक, 150 शब्द)

Good life has no single interpretation and it depends on individual goal and aspirations.

Good life for me would be a balance between work, family life, and good health.



Good life for me would be characterised by

- good personal health and absence of diseases.
- a sustainable income to satisfy my personal needs and aid my family.
- good interpersonal relations at work without any discord.

- ~~good~~ happiness in family between members
eg: cooking for my family, going to a vacation with them.
- having a potential to contribute to the society positively and get an avenue for self actualisation.
- having people around who can openly criticize me for my mistakes and aid in my personal growth.
- to not harm others in any way and not being an opportunist.

The ideas of ikigai from Japan on good life and the philosophy of happiness in Africa denoted by Ikigai mata can be embodied to have a good life and thus contribute a good society.

Feedback

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TOTAL MARKS			



Q.3) What does each of the following quotations mean to you?

निम्नलिखित उद्धरणों में से प्रत्येक का आपके लिए क्या अर्थ है?

a) "A man can give up a right, but he may not give up a duty without being guilty of a grave dereliction".
Mahatma Gandhi (10 marks, 150 words)

"कोई व्यक्ति अपना अधिकार छोड़ सकता है, लेकिन वह गंभीर लापरवाही का दोषी हुए बिना अपना कर्तव्य नहीं छोड़ सकता"। महात्मा गांधी (10 अंक, 150 शब्द)

Mahatma Gandhi has emphasised that as citizens of a country one should give more importance to duties than to personal rights for the well being of society.

Rights accrue to us from our existence as humans → human rights, also political, social and civil rights. They ensure that people have liberty and ~~can~~ have avenues for growth. The duties of our constitution were added only in 1976 and they are not mandatory, without legal discourse.

Rights ensure that our needs of expression, right to work etc are protected and that the Government would ~~not~~ not execute tyranny over citizen. While adhering to rights ensure that every other

citizen can enjoy those rights. For (eg), the duty to provide education to children empowers the nation. ~~the~~ Or the duty to respect women and ideals of freedom upholds gender equality and boosts nationalism respectively. In contrary if the person had used his fundamental right to speech and expression to degrade or objectify women or spread communal discord in the country, it would have been a great disservice.

On the other hand, giving up a right should not be preached to the powerless. One cannot do duty to the nation when he is hungry and self sustain. Once his personal needs are met, one can search avenues to serve others via giving up rights and giving emphasis on duties..

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b) "The world is sustained by those who refrain from hurting others, even when they have the power to do so."
(10 marks, 150 words)

"दुनिया उन लोगों द्वारा कायम है जो दूसरों को चोट पहुँचाने से बचते हैं, तब भी जब उनके पास ऐसा करने की शक्ति होती है।"
(10 अंक, 150 शब्द)

If the powerful decide that they can do whatever they want, it would result in a least of all against all. If people start hurting others en-masse, it will lead to anarchy and gross distress.

Power means the ability to impart one's will in a communal situation even against the resistance of others. If the powerful decide on unscrupulously harming others, it will ~~cause~~ result in formation of groups and revolving factions.

To not hurt another is a universal principle preached by all religions including Hinduism, Islam or Christianity. Even Kantian principle of humanity first and ethos on world peace advocate non-violence and to treat all

humans as ends in themselves and not means.

Instances where the powerful has decided to hurt the weak has only caused death and destruction (eg) the fascist regime of Hitler killed the Jews in millions, the wars in Russia-Ukraine and Israel-Palestine inflict hurt on each other for political reasons while common civilians die.

The powerful have to be controlled by global organisations in a nation scale. The United Nations and international courts aid in this. At society level, the powerful can't be allowed to get away with a crime. The criminal law jurisdiction and judiciary should ensure peace.

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c) "Our lives begin to end the day we become silent about things that matter." Martin Luther King Jr.
(10 marks, 150 words)

"हमारा जीवन उस दिन समाप्त होना शुरू हो जाता है जिस दिन हम उन चीजों के बारे में चुप हो जाते हैं जो मायने रखती हैं।" मार्टिन लूथर किंग जूनियर।
(10 अंक, 150 शब्द)

An indifferent society can be the death of democracy. Complacency about the happenings in our surroundings can cause despondency and erosion of human rights.

Indifference on important matters arises when

- can arise when people feel that the affected are not their kin or related. eg: ^{upper castes} being silent on discrimination faced by dalits.
- people feel that they are too powerless to make their voices heard. eg: not voicing against capitalistic exploitation of workers like seen in Wipro (phone company, Bangalore initially).
- people feel that raising voice is the duty of political activists.

The biggest of injustices have happened when people have chose to be silent eg: when there was mass persecution of Tamils in -Srilanka and the Buddhist majority remained silent.

Indifference can lead to gross violation of human rights eg, racism on American blacks and lack of civil rights. The civil society must ensure that voice of the voiceless are heard and not to remain mute and inert when things demanding public scrutiny happen.

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Q.4) a) What is 'emotional intelligence' and how can it be developed? How does it help civil servants in ethical decision making and crisis management? (10 marks, 150 words)

'भावनात्मक बुद्धिमत्ता' क्या है और इसे कैसे विकसित किया जा सकता है? यह सिविल सेवकों को नैतिक निर्णय लेने और संकट प्रबंधन में कैसे मदद करता है? (10 अंक, 150 शब्द)

(EI)

Emotional Intelligence is the ability to understand emotions of one's own, of others and to use them effectively for reaching desired goals.

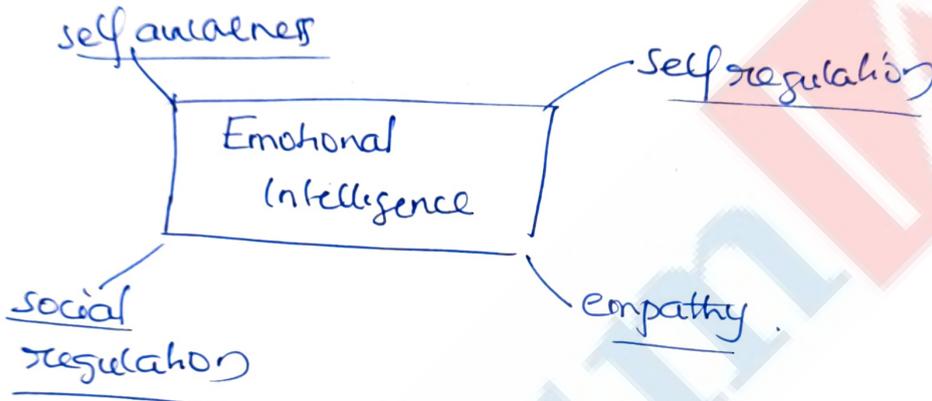


Fig: components of EI

Emotional Intelligence can be developed by

- taking examples of case studies and doing mock simulations.
- reading the experience of other emotionally intelligent people
- in service training after recruitment and

Pre-service training via exam (eg): ethics exam
paper in entrance tests.

Emotional Intelligence (EI) for civil servants in ethical decision making

- have to deal with public on a large scale and address their demand with empathy.
 - to cater a population when resources are limited and conflicts may arise.
 - handling law and order situation and riots.
 - handling political pressures and controversies and understanding the situation of politicians.
 - to have good interpersonal relations in bureaucracy and inspire subordinates.
 - to handle frequent transfers and solve family pressures eg: avoid misuse of private vehicle.
- From Emotional Intelligence grows social intelligence which helps manoeuvre difficult situations.

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b) The arrival of modernity has reshaped our traditional relationship with nature. How can a change in 'environmental attitude' aid in addressing sustainability challenges? (10 marks, 150 words)

आधुनिकता के आगमन ने प्रकृति के साथ हमारे पारंपरिक रिश्ते को नया आकार दिया है। 'पर्यावरणीय मनोवृत्ति' में बदलाव धारणीयता से संबंधित चुनौतियों से निपटने में कैसे सहायक हो सकता है? (10 अंक, 150 शब्द)

The current attitude predominantly is anthropocentric which believes that all resources in nature are for the humans to use. This has resulted in environment degradation and unsustainability.

Challenges of modernity

- increasing needs of humans causing excessive ecological footprint.
- dwindling resources and inequality in resource access among humans.
- climate change causing humans and flora & fauna to be stressed.
- lack of concern of the deprived humans eg: tribal belts in forest fringe.

Environmental attitude change for sustainability

understanding that 'there is enough for everyone's need and not everyone's greed'.

- acceptance to the fact that all living beings have right to life and not just humans.

- humans have to care for future generations and the current generation is trusted with the duty to safeguard environmental resources.

- Environmental ethics to be inculcated in academic programs at school and graduate level.

- including environmental externalities in economic accounting eg: Green GDP.

The time is ripe for the humanity to shift from anthropocentrism to ecocentrism

that treats environment as an end in itself and not just means.

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Q.5) a) Once a foundational value, bureaucratic anonymity is now diluted by social media, blurring the lines between private conduct and public duty. Examine critically. (10 marks, 150 words)

'अनामता' कभी नौकरशाही का आधारभूत मूल्य रहा है, लेकिन अब सोशल मीडिया के कारण यह कमजोर हो गया है, जिससे निजी आचरण और सार्वजनिक कर्तव्य के बीच की रेखाएँ धुंधली हो गई हैं। आलोचनात्मक परीक्षण कीजिए। (10 अंक, 150 शब्द)

Bureaucratic anonymity ensures that bureaucrats don't have to be the public face of policies and have not no obligation to see media. Dilution of anonymity has been due to improved focus on developing personality cults.

Dilution of anonymity has resulted in

- more public scrutiny of personal lives of bureaucrats.
- bureaucrats come to be seen as larger than life people and leads to glorification while they are only doing their duty.
- more focus given to personality cult development rather than provision of services.
- politicians' views may differ than the bureaucrats and cause discord between the political rulers and bureaucracy.

- unneeded glorification of civil services and
more influx of candidates into civil services
coaching.

However, public face of bureaucracy has also aided
in instances like.

- raising funds when in short eg: crowdfunding.
- raising awareness on public issues.
- in giving push to social service and
involvement of larger civil society eg: operation
Subhiman by collector prashanth in Kozhikode, Kerala.
- Bureaucrats aid as role models for righteousness
to the younger generation.

Bureaucratic anonymity as a foundational
value cannot be adhered to strictly in the
age of social media and 24x7 connectivity.
Case should be taken by bureaucrats that their
public conduct is abiding to the conduct scales.

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b) What do you understand by probity in governance? What are the difficulties in upholding it in contemporary times? Suggest measures for ensuring probity in governance. (10 marks, 150 words)

शासन में ईमानदारी से आप क्या समझते हैं? समकालीन समय में इसे बनाए रखने में क्या कठिनाइयाँ हैं? शासन में ईमानदारी सुनिश्चित करने के उपाय सुझाएँ। (10 अंक, 150 शब्द)

probity in governance means the adherence to the highest principles of integrity and honesty. It means reproachment from something like caesar's wife. #

probity in Governance is needed because.

- since public servants deal with large amounts of public funds and needs entrusted with them.
- they hold large power and to ensure they do not act in fear or favour.
- to ensure there is no ~~in~~ partiality, partiality or bias in services.
- to ensure public servants are free of corruption.
- to build trustworthy society and aid in good governance

Difficulties in upholding probity

- pressure from caste groups or political parties
- needs and demands of family eg. use of public facilities for private needs.
- lack of remunerable salary in public office.
- corrupt ecosystem aiding in reduced/ reduction of public service attitude.

measures to improve probity in Governance

- automatic disclosure of information on a timely basis.
- structuring civil services training on probity and bei
- Being open to criticism and ureat of public.
- increase accessibility of public office to the general public (eg: e-complaints and grievance redressal).
- political parties under ambit of RTI.

Probity in Governance is needed for good Governance and to ensure harmony between public servants and general public.

Feedback

(For OFFICE use only)

#	G	A	P
AWIS			
CD & VA			
S & F			
P & R			
Please put tick marks in the above table. Here G is Good, A is Average and P is Poor.			
TOTAL MARKS			



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Forum IAS

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in this Area/ इस स्थान
पर कुछ न लिखें)

Q.6) a) Differentiate between code of conduct and code of ethics. Explain the necessity of a code of ethics for public servants to ensure ethical governance. (10 marks, 150 words)

आचार संहिता और नैतिक/नीति संहिता के बीच अंतर स्पष्ट कीजिए। नैतिक शासन सुनिश्चित करने के लिए लोक सेवकों के लिए नैतिक संहिता की आवश्यकता का वर्णन कीजिए। (10 अंक, 150 शब्द)



b) Despite acknowledging that corruption is detrimental and condemning it, why do people continue to engage in it? Explore the significance of value systems in combating the evil of corruption.

(10 marks, 150 words)

भ्रष्टाचार को हानिकारक मानने और इसकी निंदा करने के बावजूद, लोग इसमें क्यों संलिप्त रहते हैं? भ्रष्टाचार की बुराई से निपटने में मूल्य प्रणालियों के महत्व का अन्वेषण कीजिए।

(10 अंक, 150 शब्द)

Corruption is generally defined as use of public or private office for private gain. It happens when there is a discretion and lack of accountability.

People continue corruption inspite of it being an ill

- more emphasis on earning money than being righteous.
- money is seen as goddess Saraswati.
- corruption is a low risk, high reward process.
- the corrupt culture which developed in colonial times and pre-LPG era when there was a license raj.
- when services are slow, people pay bribe to fasten the services.

value systems to combat corruption

- people value religious values in general and it can be inculcated to reduce corruption
eg: depict corruption as against dharna.

- ~~the~~ ensuring that the corrupt are shown in bad light and face public scorn.

- bringing awareness on the value of honesty at school level itself to develop a citizenry averse to any form of corruption.

(corruption) in any form, collective or coercive harms a democracy and aid is distrust and misallocation of resources, which demands zero tolerance on the evil of corruption.

Feedback

(For OFFICE use only)

#	G	A	P
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S & F			
P & R			
Please put tick marks in the above table. Here G is Good, A is Average and P is Poor.			
TOTAL MARKS			



Section - B

Q.7) You are the Superintendent of Police (SP) in a communally sensitive district. Recently, a young couple approached you seeking protection. They wish to get married, but they belong to different religions. Also, the girl is from an influential family, while the boy comes from a humble background. They are facing threats from the girl's family, who have warned them of dire consequences if they proceed with the marriage. The girl's family has fixed her marriage to a boy belonging to their community and is vehemently against interfaith marriage. The village elders have also expressed apprehensions that, if the matter is not resolved promptly, it could incite widespread rioting and lead to serious law and order problems. The local intelligence unit has corroborated these concerns in its report submitted to your office.

The fears of the village elders have come true. Rumors and disagreements regarding the proposed marriage have caused communal tensions in the neighboring localities. In one such locality, a law-abiding and responsible citizen lives with his wife and son, Sahil. This locality, where people of different religions reside, has a history of maintaining overall harmony and peace despite occasional minor quarrels. But this time, it escalated to the point of rioting, during which Sahil came under the attack and was grievously injured. The rioters also set fire to many houses and vehicles, causing extensive damage to public property. Despite immediate and frantic calls to the police, no prompt action was taken. Sahil succumbed to his injuries the next day. A video of the brutal attack on Sahil emerged and went viral on social media. The incident was also covered extensively by the national media and has led to increased communal polarization in the district.

On one hand, the couple feels increasingly threatened as many blame them for the situation; on the other hand, there are fears of another round of violence as some members of Sahil's community vowing to avenge his death. The grieving parents are devastated by the loss of their only child and seek justice. The district administration is under immense pressure to prevent further violence, ensure justice for Sahil's family, and protect the young couple.

- a) Discuss the ethical issues involved in this case.
b) As the SP of the district, evaluate the options available to you.
c) What course of action would you adopt to deal with the situation? (20 marks, 250 words)

आप सांप्रदायिक रूप से संवेदनशील जिले के पुलिस अधीक्षक (SP) हैं। हाल ही में एक युवा जोड़ा आपसे सुरक्षा की मांग करते हुए आया था। वे शादी करना चाहते हैं, लेकिन वे अलग-अलग धर्मों से ताल्लुक रखते हैं। साथ ही, लड़की एक प्रभावशाली परिवार से है, जबकि लड़का एक साधारण पृष्ठभूमि से आता है। उन्हें लड़की के परिवार से धमकियाँ मिल रही हैं, जिन्होंने उन्हें शादी करने पर गंभीर परिणाम भुगतने की चेतावनी दी है। लड़की के परिवार ने उसकी शादी अपने समुदाय के लड़के से तय कर दी है और वे अंतरधार्मिक विवाह के सख्त खिलाफ हैं। गाँव के बुजुर्गों ने भी आशंका जताई है कि अगर केस स्टडी को तुरंत नहीं सुलझाया गया, तो इससे बड़े पैमाने पर दंगे भड़क सकते हैं और कानून-व्यवस्था की गंभीर समस्याएँ पैदा हो सकती हैं। स्थानीय खुफिया इकाई ने आपके कार्यालय को सौंपी अपनी रिपोर्ट में इन चिंताओं की पुष्टि की है। गाँव के बुजुर्गों की आशंकाएँ सच साबित हुई हैं। प्रस्तावित विवाह को लेकर अफवाहों और असहमति के कारण पड़ोसी इलाकों में सांप्रदायिक तनाव पैदा हो गया है। ऐसे ही

ऐसे ही एक इलाके में कानून का पालन करने वाला और जिम्मेदार नागरिक अपनी पत्नी और बेटे साहिल के साथ रहता है। इस इलाके में अलग-अलग धर्मों के लोग रहते हैं, यहाँ कभी-कभार होने वाले छोटे-मोटे झगड़ों के बावजूद समग्र सद्भाव और शांति बनाए रखने का इतिहास रहा है। लेकिन इस बार, यह दंगे की हद तक बढ़ गया, जिसके दौरान साहिल पर हमला किया गया और वह गंभीर रूप से घायल हो गया। दंगाइयों ने कई घरों और वाहनों में आग लगा दी, जिससे सार्वजनिक संपत्ति को भारी नुकसान हुआ। पुलिस को तुरंत और बेचैनी से फोन करने के बावजूद, कोई त्वरित कार्रवाई नहीं की गई। अगले दिन साहिल ने दम तोड़ दिया। साहिल पर हुए क्रूर हमले का एक वीडियो सामने आया और सोशल मीडिया पर वायरल हो गया। इस घटना को राष्ट्रीय मीडिया ने भी बड़े पैमाने पर कवर किया और इसके कारण जिले में सांप्रदायिक धुवीकरण बढ़ गया।

एक तरफ, दंपति को लगातार खतरा महसूस हो रहा है क्योंकि कई लोग उन्हें इस स्थिति के लिए दोषी ठहरा रहे हैं; दूसरी तरफ, साहिल के समुदाय के कुछ सदस्यों द्वारा उसकी मौत का बदला लेने की कसम खाने के कारण हिंसा के एक और दौर की आशंका है। शोकाकुल माता-पिता अपने इकलौते बच्चे को खोने से तबाह हो गए हैं और न्याय की मांग कर रहे हैं। जिला प्रशासन पर आगे की हिंसा को रोकने, साहिल के परिवार को न्याय दिलाने और युवा जोड़े की सुरक्षा करने का भारी दबाव है।

a) इस केस स्टडी में शामिल नैतिक मुद्दों पर चर्चा कीजिए।

b) जिले के पुलिस अधीक्षक के रूप में, आप अपने पास उपलब्ध विकल्पों का मूल्यांकन कीजिए।

c) स्थिति से निपटने के लिए आप क्या कदम उठाएंगे?

(20 अंक, 250 शब्द)



a) Ethical issues involved in the case.

- religious disharmony between 2 religions.
- adult couple not allowed to live and choose partner according to wishes.
- apathy of police, dereliction of public servants.

- act of violence by religious fanatics.
- excessive control of adult children by parents.
- unjust blaming of couple for religious violence.
- atmosphere of terror in district and religious polarisation.
- death of an innocent person in riots.

b) options available for the SP.

- 1) ask the couple to remain separated for public harmony and impose curfew with aid of the DM.

pros	cons
<ol style="list-style-type: none"> 1. can help settle the inflammable atmosphere. 2. The parents of and of girl and village elders will be satisfied. 	<ol style="list-style-type: none"> 1. doesn't value right of couple to choose partner. 2. a temporary solution with inherent issues remaining unresolved. 3. the girl may be attacked by her own family - potential hono crime.

2) arrest the rioters immediately, and find the accused in Sahil's killing along with imposition of curfew and providing security to the couple.

pros	conf
<ul style="list-style-type: none"> - rights of couple to choose partner & is ensured. - sets a right precedent for similar cases. - accused are arrested and legally subjected. - Sahil gets justice for his death. 	<ul style="list-style-type: none"> - village elders and girl's family may be unsatisfied. - probability of riots later. - & the couple may be perpetually under threat for their lives.

c) The SP should take the following course of action to deal with the situation

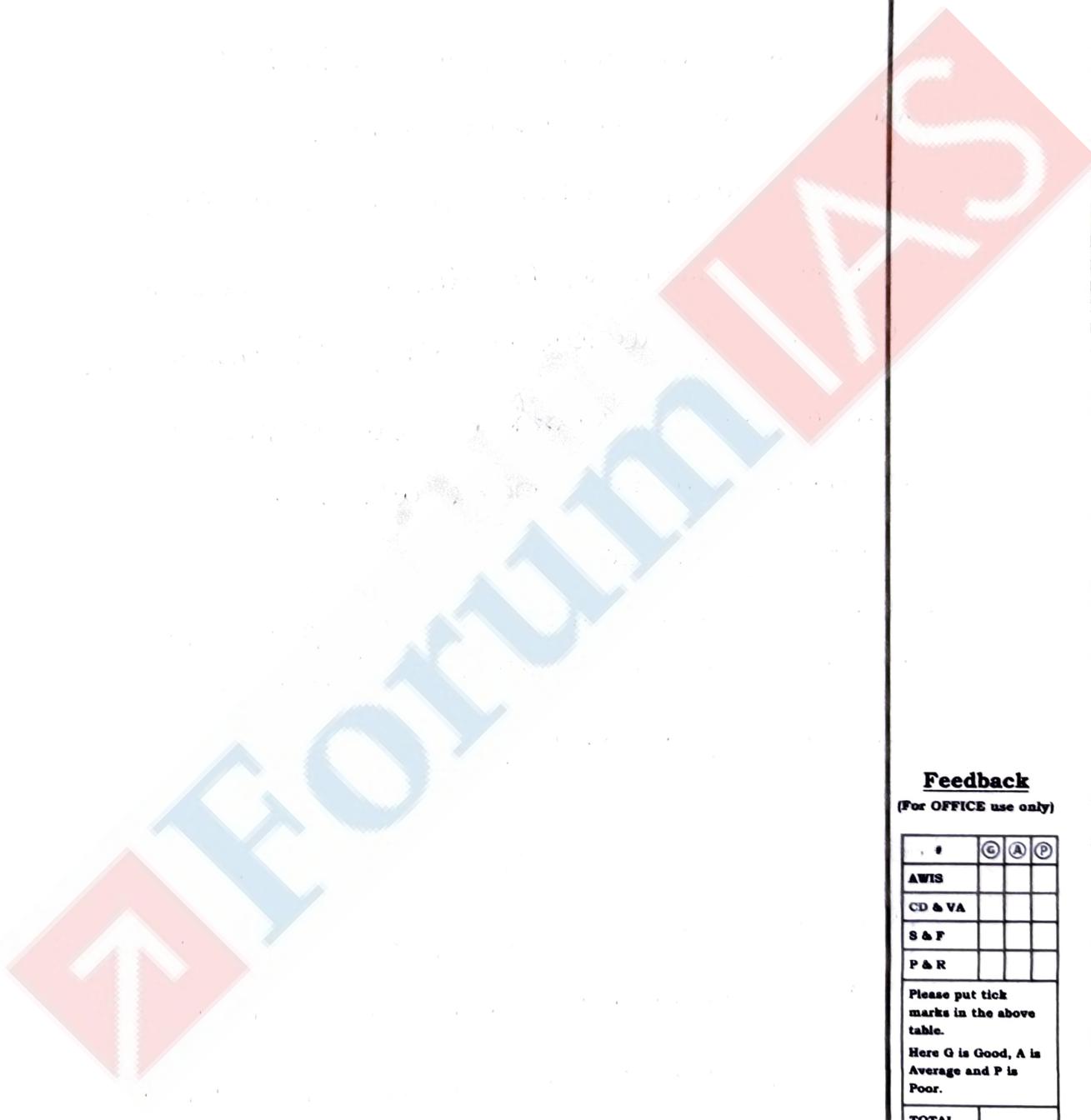
1. deploying more police force and imposing curfew to neutralize the inflammable

situation .

2. ensure safety of the couple by shifting them to a safe place .
3. arresting the accused in Sahil's killing immediately and ensure justice .
4. arrest rioters who caused destruction .
5. ensuring harmony in the district by arranging a meeting of religious leaders of all communities .
6. ask media to control the broadcasting of potentially inciting news which could lead to more polarisation .
7. taking action against derelict police officer ~~the S.P. is entrusted with a duty~~ who caused escalation of the issue .

The S.P. is entrusted with a duty to ensure peace at a highly polarised situation and he should use emotional intelligence and take the course of controlling the uncontrollable to contain

contain this complex situation.



Feedback

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	G	A	P
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P & R			
Please put tick marks in the above table. Here G is Good, A is Average and P is Poor.			
TOTAL MARKS			



Q.8) In the lush green expanse of the Western Ghats, a significant change is underway. The state government has announced a new infrastructure project—a highway connecting City A and City B. This project, envisioned as a catalyst for economic growth and enhanced connectivity, also promises to attract significant investments, including from a major semiconductor company. The semiconductor company is important for strategic purposes, given the growing importance of semiconductors in defense, space, and communications sectors. However, the proposed highway passes through a densely forested tribal area, home to an indigenous community deeply connected to the land.

The local tribal community, reliant on the forest for their livelihood and cultural practices, is alarmed by the prospect of displacement and the extensive forest clearance required by the project. The forest is not just their home but a crucial part of their identity and source of livelihood. It is where their ancestors are buried, where they grow medicinal plants, and where their children play. The community's leaders, including Geeta, a respected elder, are determined to protect their land. They fear losing their ancestral lands and the destruction of their way of life.

Determined to make their voices heard, the community organizes a protest march to the office of the District Magistrate and seeks time to meet the DM. The DM, Rajesh known for his fair and balanced approach, listens intently as Geeta and other leaders explain their fears. They asserted their legally protected right to manage and protect the forest.

Meanwhile, in the corporate offices of M&T Infrastructure Ltd., CEO Anil is grappling with the growing unrest. The company has been contracted to build the highway, but the resistance from the tribal community poses a significant challenge. Delays could lead to escalating costs and potential project failure. Anil decides to seek a meeting with Priya, the Chief Secretary of State, to discuss the situation. Priya, overseeing the project from the state secretariat, is aware of the delicate balance needed. The project is crucial for the state's development and aligns with the policy of promoting ease of doing business. Moreover, the potential investment from the semiconductor company is strategically important for both the state and the nation. Any delay or hindrance could tarnish the state's reputation and dissuade future investments. When Anil meets Priya, he lays out his concerns. "Madam Secretary, the protests are intensifying. If this continues, we might have to consider withdrawing from the project. The financial risks are becoming untenable."

The ruling party, keen to maintain its pro-development image, wants early completion of the project and the materialization of the semiconductor manufacturing plant to fulfill its poll promises. The Chief Secretary conveys the policy of the state government and the concerns of M&T Infrastructure Ltd. to the District Magistrate of the district concerned. As the administrative head of the district, the responsibility for maintaining law and order and facilitating development projects rests upon him.

- a) What are the ethical issues involved in the case?
b) Evaluate the options available to Rajesh, being District Magistrate of the area.
c) What course of action should Rajesh adopt and why? (20 marks, 250 words)

पश्चिमी घाट के पर्यावरण विस्तार में एक महत्वपूर्ण बदलाव हो रहा है। राज्य सरकार ने एक नई बुनियादी ढांचा के तहत शहर A और शहर B को जोड़ने वाला एक राजमार्ग परियोजना की घोषणा की है। आर्थिक विकास और बेहतर कनेक्टिविटी के उत्प्रेरक के रूप में परिकल्पित इस परियोजना से एक प्रमुख सेमीकंडक्टर कंपनी सहित महत्वपूर्ण निवेश आकर्षित होने का भी वादा किया गया है। रक्षा, अंतरिक्ष और संचार क्षेत्रों में सेमीकंडक्टर के बढ़ते महत्व को देखते हुए, सेमीकंडक्टर कंपनी रणनीतिक उद्देश्यों के लिए महत्वपूर्ण है। हालाँकि, प्रस्तावित राजमार्ग एक घने जंगल वाले आदिवासी क्षेत्र से होकर गुजरता है।

जो भूमि से गहराई से जुड़े एक स्वदेशी समुदाय का घर है। स्थानीय आदिवासी समुदाय, जो अपनी आजीविका और सांस्कृतिक प्रथाओं के लिए जंगल पर निर्भर है, विस्थापन की संभावना और परियोजना द्वारा आवश्यक व्यापक वन निकासी से चिंतित है। जंगल न केवल उनका घर है बल्कि उनकी पहचान और आजीविका का एक महत्वपूर्ण हिस्सा है। यह वह जगह है जहाँ उनके पूर्वजों को दफनाया गया है, जहाँ वे औषधीय पौधे उगाते हैं और जहाँ उनके बच्चे खेलते हैं। गीता, एक सम्मानित बुजुर्ग सहित समुदाय के नेता अपनी जमीन की रक्षा करने के लिए दृढ़ हैं। उन्हें अपनी पुश्तैनी जमीन खोने और अपनी जीवन शैली के नष्ट होने का डर है। अपनी आवाज बुलंद करने के लिए दृढ़ संकल्पित समुदाय ने जिला मजिस्ट्रेट के कार्यालय तक विरोध मार्च निकाला और डीएम से मिलने का समय मांगा। डीएम राजेश, जो अपने निष्पक्ष और संतुलित दृष्टिकोण के लिए जाने जाते हैं, गीता और अन्य नेताओं द्वारा उनके डर को स्पष्ट करने पर ध्यानपूर्वक सुनते हैं। उन्होंने जंगल के प्रबंधन और सुरक्षा के लिए अपने कानूनी रूप से संरक्षित अधिकार पर जोर दिया। इस बीच M&A इंफ्रास्ट्रक्चर लिमिटेड के कॉर्पोरेट कार्यालयों में, CEO अनिल बढ़ती अशांति से जूझ रहे हैं। कंपनी को राजमार्ग बनाने का ठेका दिया गया है, लेकिन आदिवासी समुदाय का प्रतिरोध एक बड़ी चुनौती है। देरी से लागत बढ़ सकती है और संभावित परियोजना विफलता हो सकती है। अनिल ने स्थिति पर चर्चा करने के लिए राज्य की मुख्य सचिव प्रिया से मिलने का फैसला किया। राज्य सचिवालय से परियोजना की देखरेख कर रही प्रिया को इस नाजुक संतुलन की आवश्यकता का एहसास है। यह परियोजना राज्य के विकास के लिए महत्वपूर्ण है और व्यापार करने में आसानी को बढ़ावा देने की नीति के अनुरूप है। इसके अलावा, सेमीकंडक्टर कंपनी से संभावित निवेश राज्य और राष्ट्र दोनों के लिए रणनीतिक रूप से महत्वपूर्ण है। कोई भी देरी या बाधा राज्य की प्रतिष्ठा को धूमिल कर सकती है और भविष्य के निवेश को हतोत्साहित कर सकती है। जब अनिल प्रिया से मिलता है, तो वह अपनी चिंताएँ बताता है। "मैडम सेक्रेटरी, विरोध प्रदर्शन तेज़ हो रहे हैं। अगर यह जारी रहा, तो हमें इस परियोजना से हटने पर विचार करना पड़ सकता है। वित्तीय जोखिम असहनीय होते जा रहे हैं।"

अपनी विकास समर्थक छवि को बनाए रखने के लिए उत्सुक सत्तारूढ़ पार्टी अपने चुनावी वादों को पूरा करने के लिए परियोजना को जल्द से जल्द पूरा करना और सेमीकंडक्टर विनिर्माण संयंत्र को मूर्त रूप देना चाहती है। मुख्य सचिव राज्य सरकार की नीति और M&A इंफ्रास्ट्रक्चर लिमिटेड की चिंताओं को संबंधित जिले के जिला मजिस्ट्रेट को बताते हैं। जिले के प्रशासनिक प्रमुख के रूप में, कानून और व्यवस्था बनाए रखने और विकास परियोजनाओं को सुविधाजनक बनाने की जिम्मेदारी उन पर है।

a) केस अध्ययन में नैतिक मुद्दे क्या हैं?

b) क्षेत्र के जिला मजिस्ट्रेट होने के नाते राजेश के लिए उपलब्ध विकल्पों का मूल्यांकन कीजिए।

c) राजेश को क्या कार्रवाई करनी चाहिए और क्यों?

(20 अंक, 250 शब्द)

Conservation and development plans come at
 less than a cost in a developing country like India.
 In this case, a semi-proposed highway would
 potentially displace forests and tribal

causing protests by tribals. While state must strive for development, needs of the marginalised should be heard too.

a) Ethical issues involved in the case.

- balancing development with conservation priorities.
- ethical dilemma between valuing tribal needs and conflicting needs of state and centre government.
- potential displacement of tribals from forest lands and destruction of pristine forests.
- the construction company not being able to finish the project and wastage of resources.
- ~~reducing investment~~ fear of dest reduction of investor confidence in the state.

b) Options available before Rajesh are.

1. Arrest the protesting tribals and make way for highway construction. Assure tribals that

they will be rehabilitated.

pros	cons
<ul style="list-style-type: none"> - improves investment atmosphere of state. - will bring investment from semiconductor company. - aid in nation building. - get in good books of the ruling party. 	<ul style="list-style-type: none"> - rights of tribals are curbed. (alienated) - cause destruction of pristine forests. - displacement of tribals and homelessness. - beside western Ghats affected ecosystems affected.

2) pacify the protestors, and arrange a meeting between all stakeholders and ensure protestors that any development of highway would happen only after taking them into confidence. If they ask for the EIA report of the project and take informed decision on its base.

pros	cons
<ul style="list-style-type: none"> - needs of the tribals are addressed 	<ul style="list-style-type: none"> - may harm investment atmosphere

- rights based decision making.
- environment conservation is prioritised

- may DM may invite words of scaling party.
- loss of time for the construction company.

C) course of action for Rajesh should be to:

- ask for the Environment Impact Assessment report of the project and check if the apprehensions of tribals are well founded.
- arrange for a meeting with stakeholders including tribals and construction company to allay any fear. (including DFO)
- ~~demand the rehabilitation~~ inform the tribals of the rehabilitation measures planned if any displacement happens.
- inform the scaling party and chief secretary on above development and request for an ~~info~~ informed decision making.

EIA remains the cornerstone of development activities in forested areas and inputs from EIA allow for public scoping of the project. The DM should go forward with the project only if the fears of the villagers are addressed and avenues of rehabilitation are ensured.

Feedback

(For OFFICE use only)

#	G	A	P
AWIS			
CD & VA			
S & F			
P & R			
Please put tick marks in the above table. Here G is Good, A is Average and P is Poor.			
TOTAL MARKS			



Q.9) A small village in South India experienced a devastating tragedy that shocked the nation. Around 65 villagers lost their lives after drinking liquor contaminated with methanol. The tragedy quietly unfolded one evening as unsuspecting villagers gathered for relaxation, sharing stories, and unwinding after a day's work and consumed the toxic brew. Within a short time, symptoms of poisoning began to appear. The villagers experienced severe headaches, dizziness, nausea, and blurred vision. Panic quickly spread through the community as more and more people fell ill. Families desperately sought help, but the village's healthcare facilities were quickly overwhelmed and unable to cope with the sudden influx of patients. The few medical professionals available worked tirelessly, but resources were limited, and the severity of the situation became increasingly apparent.

Police filed FIR, but no breakthrough was achieved in the case for almost two months. Mahesh, an investigative journalist working with a leading TV channel, began investigating the case on his own initiative. Within a month, Mahesh made a breakthrough by interacting with local people, the liquor mafia, and government officials. He prepared his investigative story and presented it to the CMD of the TV channel. Mahesh's report exposed the complete nexus of the illicit liquor mafia operating with the support of corrupt police, civil officials, and politicians. The key political figure involved was the local MLA, known to be very close to the Chief Minister.

After reviewing the investigative report, the CMD advised Mahesh to drop the idea of making the story public through electronic media. The CMD revealed that the local MLA was not only a relative of the TV channel's owner but also held an unofficial 30 percent share in the channel. Additionally, the CMD offered Mahesh a promotion, a pay raise, and the adjustment of the 20-lakh soft loan that Mahesh had taken for his son's studies abroad if he handed over the investigative report.

a) What are the options available with Mahesh to cope up with the situation? Critically examine each of the options.

b) Which of the options, do you think, would be the most appropriate for Mahesh to adopt and why?

c) Suggest some innovative measures to address the nexus of criminal activities and prevent such tragedies. (20 marks, 250 words)

दक्षिण भारत के एक छोटे से गांव में एक ऐसी भयानक त्रासदी हुई जिसने पूरे देश को झकझोर कर रख दिया। मेथनॉल से दूषित शराब पीने से करीब 65 ग्रामीणों की जान चली गई। यह त्रासदी शाम को हुई जब गांव के लोग आराम करने, कहानियाँ साझा करने और दिन भर के काम के बाद आराम करने के लिए इकट्ठा हुए और उन्होंने ज़हरीली शराब पी ली। कुछ ही समय में, ज़हर के लक्षण दिखने लगे। गांव वालों को तेज़ सिरदर्द, चक्कर आना, जी मिचलाना और धुंधली दृष्टि का अनुभव हुआ। जैसे-जैसे ज़्यादा से ज़्यादा लोग बीमार होते गए, पूरे समुदाय में दहशत फैल गई। परिवारों ने मदद के लिए बेताब होकर मदद माँगी, लेकिन गांव की स्वास्थ्य सुविधाएँ जल्द ही अधिक खराब हो गईं और अचानक आए अधिक मरीजों की संख्या को संभाल नहीं पाईं। उपलब्ध कुछ चिकित्सा पेशेवरों ने अथक परिश्रम किया, लेकिन संसाधन सीमित थे और स्थिति की गंभीरता लगातार स्पष्ट होती जा रही थी।

पुलिस ने FIR दर्ज की, लेकिन लगभग दो महीने तक मामले में कोई सफलता नहीं मिली। एक प्रमुख टीवी चैनल के साथ काम करने वाले खोजी पत्रकार महेश ने अपनी पहल पर मामले की जाँच शुरू की। एक महीने के भीतर, महेश ने स्थानीय लोगों, शराब माफिया और सरकारी अधिकारियों से बातचीत करके एक सफलता हासिल की। उन्होंने अपनी खोजी कहानी तैयार की और उसे टीवी चैनल के CMD के सामने पेश किया। महेश की रिपोर्ट ने भ्रष्ट पुलिस, सिविल अधिकारियों और राजनेताओं के समर्थन से चल रहे अवैध शराब माफिया के पूरे गठजोड़ को उजागर किया। इसमें शामिल मुख्य राजनीतिक व्यक्ति स्थानीय विधायक था, जिसे मुख्यमंत्री का बहुत करीबी माना जाता है।

जांच रिपोर्ट की समीक्षा करने के बाद, CMD ने महेश को इलेक्ट्रॉनिक मीडिया के माध्यम से कहानी को सार्वजनिक करने का विचार प्रेषित करने की सलाह दी। CMD ने खुलासा किया कि स्थानीय विधायक न केवल टीवी चैनल के मालिक का रिश्तेदार था, बल्कि चैनल में अनौपचारिक रूप से 30 प्रतिशत की हिस्सेदारी भी रखता था। इसके अलावा, CMD ने महेश को पदोन्नति, वेतन वृद्धि और अपने बेटे की विदेश में पढ़ाई के लिए लिए गए 20 लाख के सॉफ्ट लोन के समायोजन की पेशकश की, बशर्ते कि वह जांच रिपोर्ट सौंप दे।

a) स्थिति से निपटने के लिए महेश के पास क्या विकल्प उपलब्ध हैं? प्रत्येक विकल्प की आलोचनात्मक जांच कीजिए।

b) आपको क्या लगता है कि महेश के लिए कौन सा विकल्प सबसे उपयुक्त होगा और क्यों?

c) आपराधिक गतिविधियों के गठजोड़ को दूर करने और ऐसी त्रासदियों को रोकने के लिए कुछ नवीन उपाय सुझाएँ।

(20 अंक, 250 शब्द)

Q) Mahesh has uncovered roots of a heath tragedy with his investigative Journalism and is now being coerced to not publish it for in return for monetary and other benefits.

a) option available before mahesh.

1). accept the demand of the CMD and accept the benefit.

pros	cons
<ul style="list-style-type: none"> - gets relief from the soft loan and gets a promotion. - get in good books of the channel owners. 	<ul style="list-style-type: none"> - justice not served to the victims. - abdication from media ethics - sets a bad precedent for others.

— ~~sceta~~ - would not
inadequately incite enmity
of officials and
MLA.

future
- an avenue for (corruption)
opens up.
- reliability of Mahesh as
a journalist decreases

2) Do not give away the report and ask to
publish it or else publish it in any other
channel.

pros	cons
<ul style="list-style-type: none"> - justice is served and corrupt will be caught. - upholds media ethics - remaining integrity is saved. 	<ul style="list-style-type: none"> - enmity of channel owner, MLA, CMO, police. - may lose job. - do not get benefits of money and promotion

b) Mahesh should go with option 2)
that is, he must ask for publishing his
report or otherwise look for other avenues
to publish the report as there may be
several channels too. This is the right thing

to do because .

- Dharmu Rakeshali Rakeshila - his challenge is
to publish accurate news and not be
complicit in the crime .

- ensuring justice for the 65 villagers who are
dead .

- bring into light, the many relations between
civil officials, police and MLA .

- bring a good precedent for his co-workers
to emulate and follow .

- give value to his moral conscience .

Measures to address the nexus and
prevention of tragedies

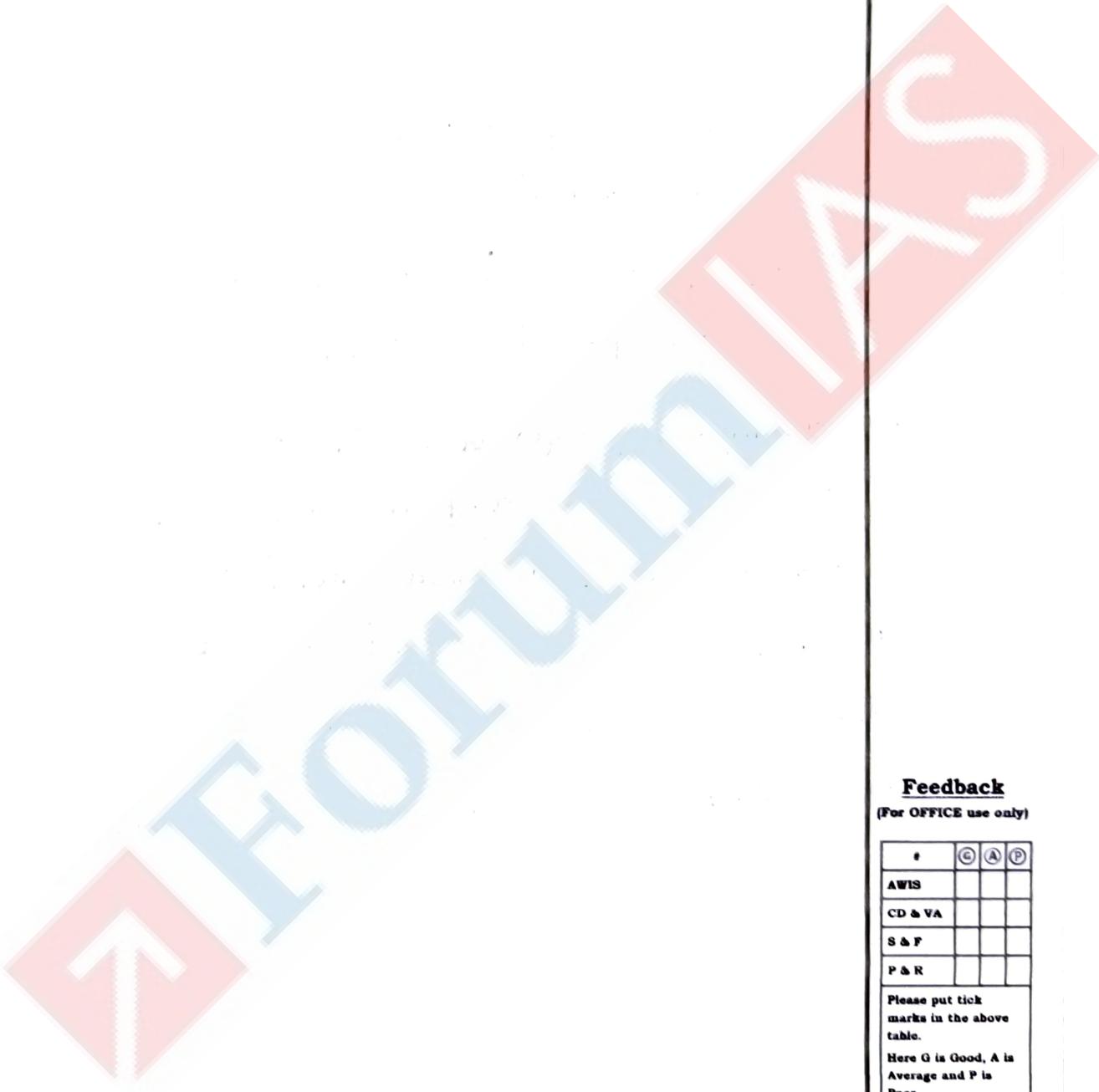
- an active media to uncover nexus between
corrupt .

- provision of safety checks and rule for
illicit- liquor and hook by safe excise

department .

- training citizens volunteer ~~groups~~ corps to gather intelligence on illicit brewing of liquor .
- increase awareness of on issue associated with alcohol consumption .
- provision of licensed toddy and liquor shops for people to buy liquor .

The consumption of liquor and its ethics is a morally gray area and it should be left to personal choice . Government should do awareness to reduce addiction . While strong measure must be taken to curb ~~illeg~~ illicit liquor and unfortunate deaths .



Feedback

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#	G	A	P
AWIS			
CD & VA			
S & F			
P & R			
Please put tick marks in the above table. Here G is Good, A is Average and P is Poor.			
TOTAL MARKS			



Q.10) In a bustling city administration office in a state, Joint Municipal Commissioner Meera, who is also the Public Information Officer (PIO) faces a challenging situation. Recently, an RTI application has been received, demanding details about public infrastructure projects initiated during her tenure. Upon reviewing the requested information, Meera discovers that certain decisions made regarding these projects were not entirely sound in hindsight. These decisions, although taken in good faith and after due diligence, failed to realize promised outcomes. There were other employees also who were party to this decision. The disclosure of this information could potentially lead to scrutiny and backlash against herself, the employees, and contractors involved. Known for her integrity and commitment to public service, Meera finds herself at a crossroads. The RTI Act has served as a critical check against administrative arbitrariness, ensuring transparency and accountability. However, she also observes a troubling trend. RTI applications are often used by vested interests and activists seeking personal gain rather than genuine public interest. Some activists even resort to threats or extortion tactics, undermining the integrity of the RTI process. She fears the requested RTI information could be similarly exploited. Moreover, the employees involved are requesting her to withhold the information. In navigating this situation, Meera weighs her options carefully.

- a) Critically examine the options available to Meera in the above situation.
b) Which of the above would be the most appropriate for Meera and why? (20 marks, 250 words)

राज्य के एक व्यस्त नगर प्रशासन कार्यालय में, संयुक्त नगर आयुक्त मीरा, जो जन सूचना अधिकारी (PIO) भी हैं, एक चुनौतीपूर्ण स्थिति का सामना कर रही हैं। हाल ही में, एक RTI आवेदन प्राप्त हुआ है, जिसमें उनके कार्यकाल के दौरान शुरू की गई सार्वजनिक अवसंरचना परियोजनाओं के बारे में विवरण मांगा गया है। मांगी गई जानकारी की समीक्षा करने पर, मीरा को पता चलता है कि इन परियोजनाओं के संबंध में लिए गए कुछ निर्णय पूरी तरह से सही नहीं थे। ये निर्णय, हालांकि सद्भावनापूर्वक और उचित परिश्रम के बाद लिए गए थे, लेकिन वादा किए गए परिणामों को प्राप्त करने में विफल रहे। इस निर्णय में अन्य कर्मचारी भी शामिल थे। इस जानकारी के प्रकटीकरण से संभावित रूप से उनके, कर्मचारियों और शामिल ठेकेदारों के खिलाफ जांच और प्रतिशोध हो सकता है। अपनी ईमानदारी और सार्वजनिक सेवा के प्रति प्रतिबद्धता के लिए जानी जाने वाली मीरा खुद को एक चौराहे पर पाती हैं। RTI अधिनियम ने प्रशासनिक मनमानी के खिलाफ एक महत्वपूर्ण जांच के रूप में काम किया है, जो पारदर्शिता और जवाबदेही सुनिश्चित करता है। हालांकि, वह एक परेशान करने वाली प्रवृत्ति भी देखती हैं। RTI आवेदनों का उपयोग अक्सर निहित स्वार्थों और कार्यकर्ताओं द्वारा वास्तविक सार्वजनिक हित के बजाय व्यक्तिगत लाभ के लिए किया जाता है। कुछ कार्यकर्ता तो धमकी या जबरन वसूली की रणनीति का भी सहारा लेते हैं, जिससे आरटीआई प्रक्रिया की अखंडता को नुकसान पहुंचता है। उसे डर है कि मांगी गई RTI जानकारी का भी इसी तरह से फायदा उठाया जा सकता है। इसके अलावा, इसमें शामिल कर्मचारी उससे जानकारी छिपाने का अनुरोध कर रहे हैं। इस स्थिति से निपटने के लिए मीरा अपने विकल्पों पर सावधानीपूर्वक विचार करती हैं।

- a) उपरोक्त स्थिति में मीरा के लिए उपलब्ध विकल्पों की आलोचनात्मक जांच कीजिए।
b) उपरोक्त में से कौन सा विकल्प मीरा के लिए सबसे उपयुक्त होगा और क्यों? (20 अंक, 250 शब्द)

RTI is an empowering tool for citizens to increase accountability but it may be misused for harassment occasionally.

a) Options available for media are

1) ~~Giving~~ ~~rejecting~~ the ~~req~~ request for information and avert a possible scrutiny and backlash.

pros	cons
<ul style="list-style-type: none"> - saves from public scrutiny. - image is saved. - RTI harassment avoided 	<ul style="list-style-type: none"> - law not upheld. - not a good precedent for her juniors. - the real culprits go unpunished.

2) Giving away the requested information and abiding to law

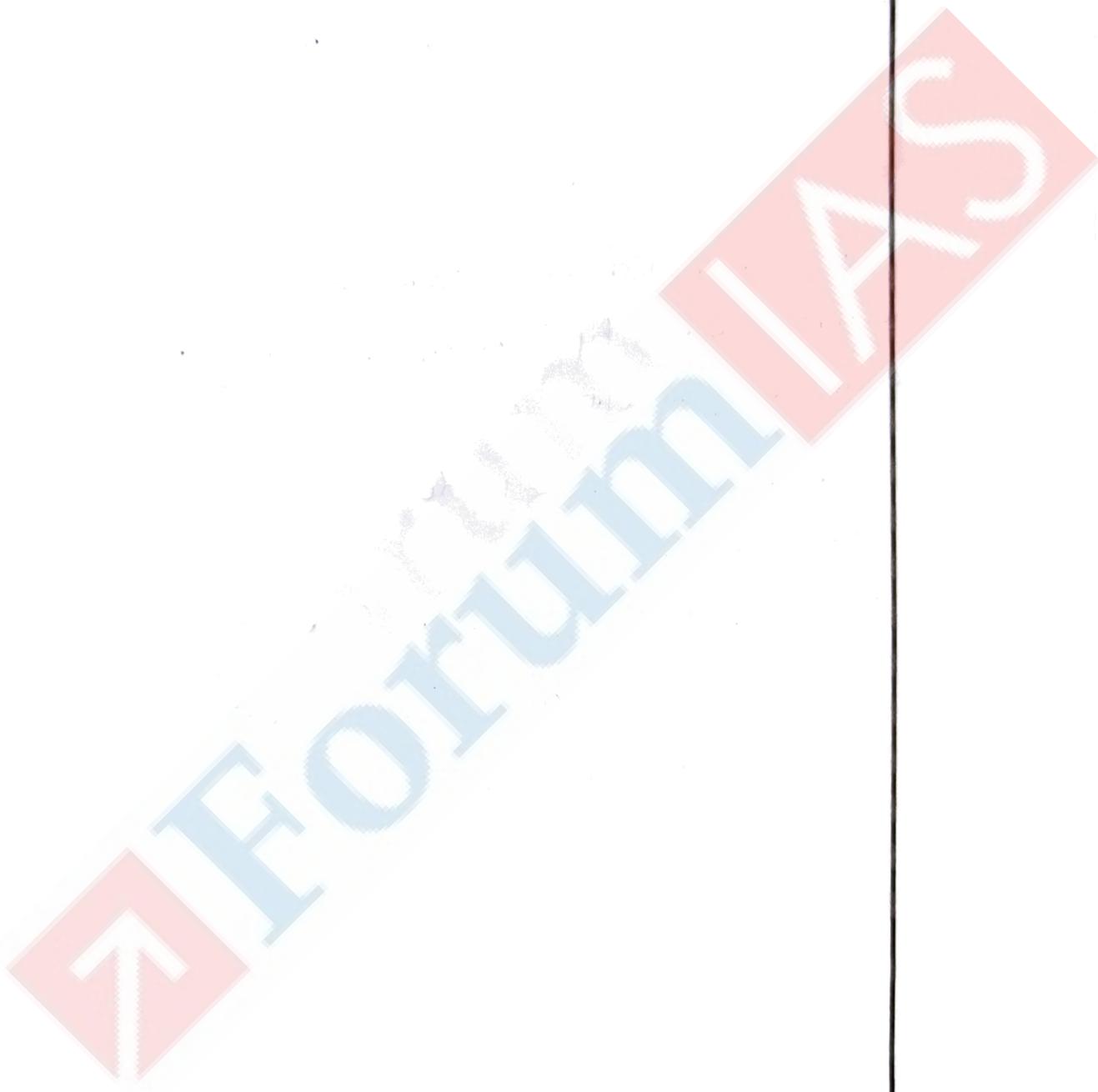
pros	cons
<ul style="list-style-type: none"> - law upheld - sets a good precedent 	<ul style="list-style-type: none"> - public scrutiny and criticism.

to host juniors.
- the real culprits
may be caught

- probable harassment
due to RTI.
- may involve actions
for issues in infrastruc-
ture projects.

b) meera should choose option 2) where
she must abide by law and give away the
required information as

- it is the right thing to do - a categorical
imperative.
- one must always follow the law.
- to ~~catch~~ carry out an investigation
against real culprits.





Q.11) You are the Operations Manager at a rapidly growing technology startup, Tech Nova Innovations, which prides itself on its cutting-edge solutions and ability to deliver projects on time. The startup culture is fast paced, with tight deadlines and high expectations from both clients and investors. Your current project, developing a new AI-driven platform, is crucial for securing future funding and partnerships. Your team is small but skilled, consisting of four software developers and two project coordinators, with an equal number of men and women.

Recently, your team has faced significant challenges. Riya, one of the female software developers, has requested personal leave to care for her ailing father. Meanwhile, another female team member, Shabnam, is struggling to balance her work responsibilities with the care of her infant child. The remaining team members have had to take on additional tasks, affecting their work-life balance, leading to increased stress and frustration. As the project deadline approaches, the strain within the team becomes evident. During a critical review meeting, Arjun, a senior developer, expresses his frustration, "Maybe it's not a good idea to have team members who can't commit full-time during crucial phases." The comment sparks immediate backlash. Chetna, a project coordinator, finds Arjun's remark deeply offensive and reports the incident to the Human Resources (HR) Department. She also threatens to take the issue to social media, potentially harming the startup's public image. The HR Department, based at the startup's headquarters, investigates the complaint and recommends taking strict action against Arjun for his unprofessional and insensitive comment. They highlighted the importance of maintaining an inclusive and respectful workplace culture. This recommendation places you in a difficult position. The project is already behind schedule, and losing a senior developer like Arjun could severely impact its timely completion.

You are now faced with a complex dilemma. On one hand, it is essential to address the insensitive remark and ensure a respectful work environment. On the other hand, you must keep the project on track without further demotivating your team.

- Discuss the ethical issues involved in this case.
- As the Operations Manager, how would you deal with the situation?
- Based on the case study, discuss the challenges faced by women at workplace. How can such challenges be resolved? (20 marks, 250 words)

आप तेजी से बढ़ते प्रौद्योगिकी स्टार्टअप, टेक नोवा इनोवेशन में परिचालन प्रबंधक हैं, जो अपने अत्याधुनिक समाधानों और समय पर परियोजनाओं को पूरा करने की क्षमता पर गर्व करता है। स्टार्टअप संस्कृति तेज गति से आगे बढ़ती है, जिसमें सख्त समय सीमा होती है और क्लाइंट और निवेशकों दोनों से उच्च अपेक्षाएँ होती हैं। आपका वर्तमान प्रोजेक्ट, एक नया AI-संचालित प्लेटफॉर्म विकसित करना, भविष्य के वित्तपोषण और साझेदारी को सुरक्षित करने के लिए महत्वपूर्ण है। आपकी टीम छोटी लेकिन कुशल है, जिसमें चार सॉफ्टवेयर डेवलपर और दो प्रोजेक्ट समन्वयक हैं, जिनमें पुरुषों और महिलाओं की संख्या बराबर है। हाल ही में, आपकी टीम को महत्वपूर्ण चुनौतियों का सामना करना पड़ा है। महिला सॉफ्टवेयर डेवलपर्स में से एक रिया ने अपने बीमार पिता की देखभाल के लिए व्यक्तिगत छुट्टी का अनुरोध किया है। इस बीच, एक अन्य महिला टीम सदस्य, शबनम, अपने शिशु बच्चे की देखभाल के साथ अपने काम की जिम्मेदारियों को संतुलित करने के लिए संघर्ष कर रही है। शेष टीम के सदस्यों को अतिरिक्त कार्य करने पड़े हैं, जिससे उनके कार्य-जीवन का संतुलन प्रभावित हुआ है, जिससे तनाव और हताशा बढ़ गई है। जैसे-जैसे परियोजना की समय सीमा नज़दीक आती है, टीम के भीतर तनाव स्पष्ट होता जाता है। एक महत्वपूर्ण समीक्षा बैठक के दौरान, एक वरिष्ठ डेवलपर अर्जुन अपनी निराशा व्यक्त करता है,

"शायद यह एक अच्छा विचार नहीं है कि टीम के सदस्य ऐसे हों जो महत्वपूर्ण चरणों के दौरान पूर्णकालिक रूप से काम न कर सकें।" टिप्पणी पर तुरंत प्रतिक्रिया होती है। चेतना, एक परियोजना समन्वयक, अर्जुन की टिप्पणी को बहुत अपमानजनक मानती है और मानव संसाधन (HR) विभाग को घटना की रिपोर्ट करती है। वह इस मुद्दे को सोशल मीडिया पर ले जाने की धमकी भी देती है, जिससे स्टार्टअप की सार्वजनिक छवि को नुकसान पहुंच सकता है। स्टार्टअप के मुख्यालय में स्थित HR विभाग शिकायत की जांच करता है और अर्जुन के खिलाफ उसकी गैर-पेशेवर और असंवेदनशील टिप्पणी के लिए सख्त कार्रवाई करने की सिफारिश करता है। उन्होंने एक समावेशी और सम्मानजनक कार्यस्थल संस्कृति को बनाए रखने के महत्व पर प्रकाश डाला। यह सिफारिश आपको एक मुश्किल स्थिति में डाल देती है। परियोजना पहले से ही समय से पीछे चल रही है, और अर्जुन जैसे वरिष्ठ डेवलपर को खोने से इसका समय पर पूरा होना बुरी तरह प्रभावित हो सकता है। अब आप एक जटिल दुविधा का सामना कर रहे हैं। एक ओर, असंवेदनशील टिप्पणी को संबोधित करना और एक सम्मानजनक कार्य वातावरण सुनिश्चित करना आवश्यक है। दूसरी ओर, आपको अपनी टीम को और अधिक हतोत्साहित किए बिना परियोजना को ट्रैक पर रखना चाहिए।

a) इस केस स्टडी में शामिल नैतिक मुद्दों पर चर्चा कीजिए।

b) संचालन प्रबंधक के रूप में, आप इस स्थिति से कैसे निपटेंगे?

c) केस स्टडी के आधार पर, कार्यस्थल पर महिलाओं के सामने आने वाली चुनौतियों पर चर्चा करें। ऐसी

चुनौतियों का समाधान कैसे किया जा सकता है?

(20 अंक, 250 शब्द)

conflict between) demands of personal life and
duties of public life can often create a
tension.

a) ethical issues involved.

- insensitive remark of a team member, Arjun.

- conflict between personal duties and
public duties.

- work environment ethics vs project
completion dilemma.

b) As the operations manager, one should .

- take strict action against Ajay which may involve demotion or benching for a few weeks for his insensitive comment but only after the completion of project. as completion of project too is of concern for the company's sustenance .
- assure the ~~the~~ allied team members of the action taken and convey sympathies .
- warn Ajay of termination if any future repetition of insensitive comments occur .
- ask for timely completion of project and ensure that inter worker harmony is maintained in future .

c) Challenges faced by women at workplace .

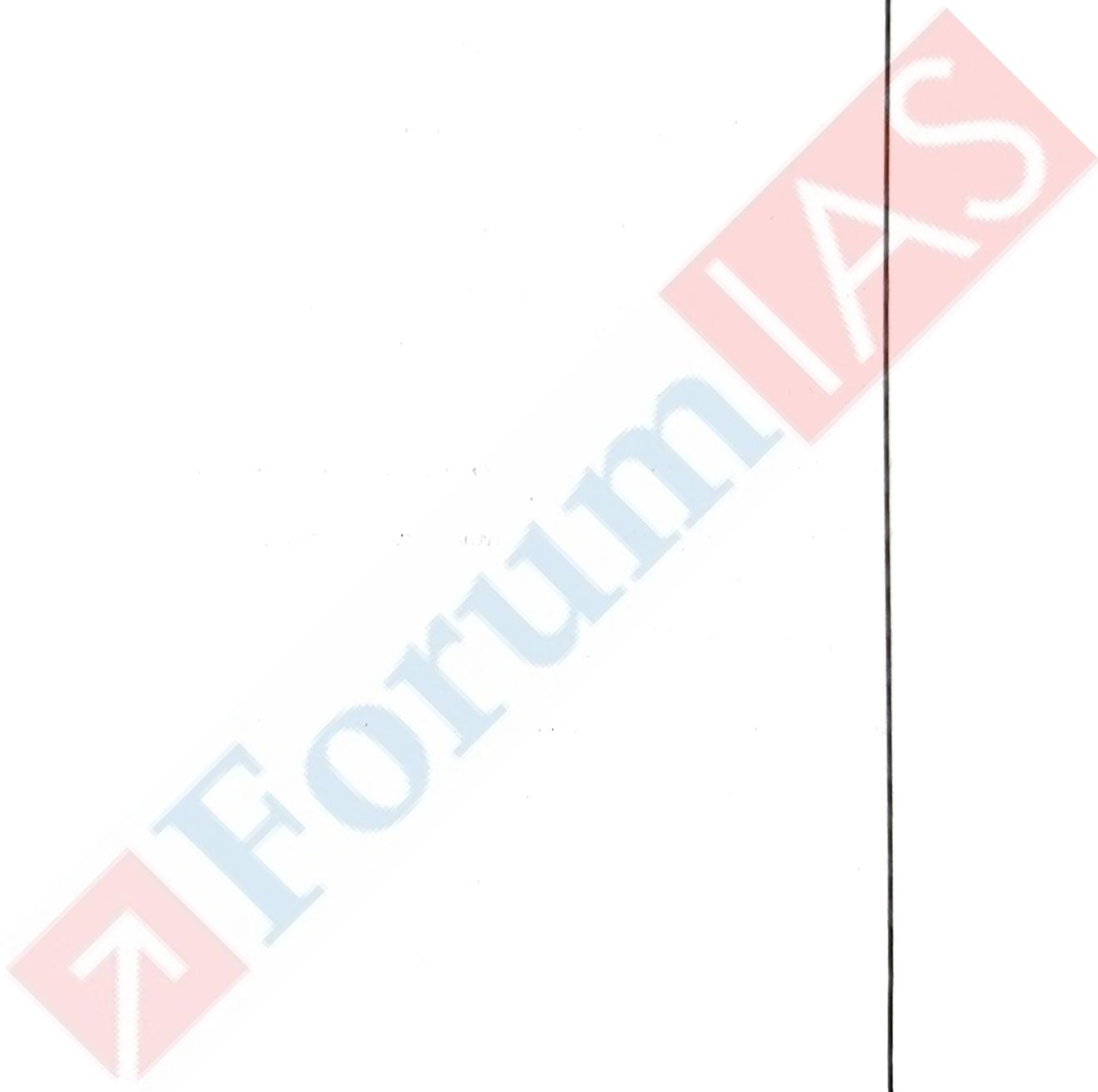
- sexual harassment and abuse of sexual favours
- misogynistic remarks and pay and

Seeing women's work - as unworthy .

- unequal pay for equal work .
- glass ceiling to growth .
- sticky floor preventing growth
- glass cliff - giving failed projects .
- homosocial reproduction of men at workplaces .
- having no concern of women and their dual burden of work at home and company .

ways to address .

- implement prevention of sexual harassment -
at work act diligently .
- provision of internal complaint committee .
- gender sensitization of employees .





Q.12) Utkarsh is a dedicated and experienced Chief Engineer in the Public Works Department (PWD) of a major Indian city. His responsibilities include overseeing the maintenance and construction of the city's infrastructure. One of his critical responsibilities is managing the safety and welfare of the PWD workers. A sudden strike by the workers' union of the PWD erupted over the issue of compensation to a construction worker who died while repairing a major bridge in the city. The case was brought to Utkarsh's attention for resolution.

The deceased worker, Shyam Lal, was part of a team tasked with repairing a crucial bridge that connected two busy parts of the city. During the repair, an unfortunate accident occurred where a section of the bridge collapsed. Shyam Lal fell from a significant height, suffering severe injuries. He was immediately rushed to the hospital but succumbed to his injuries shortly after arrival. Shyam Lal was 45 years old and the sole breadwinner for his family, which included his wife and three young children. The initial investigation revealed that Shyam Lal had not been wearing the mandatory safety harness at the time of the accident. The management, upon learning of this, is considering not providing extra compensation to Shyam Lal's family, citing negligence on his part.

The PWD workers' union was outraged by this decision, arguing that the lack of proper training and supervision were the primary cause of the accident. They demanded full compensation for Shyam Lal's family, like what other workers receive who die in the line of duty, and a job for one family member. With no satisfactory response from the management, the union went on strike, halting all ongoing maintenance and construction projects in the city. The strike has continued for two weeks, causing significant disruption to the city's infrastructure projects and leading to public outcry. Utkarsh is now tasked with finding a resolution to this deadlock.

a) What are the options available to Utkarsh to meet the above situation? Critically examine each of the options identified by him.

b) What are the ethical dilemmas being faced by Utkarsh?

c) What course of action should Utkarsh adopt to diffuse the above situation? (20 marks, 250 words)

उत्कर्ष भारत के एक प्रमुख शहर के लोक निर्माण विभाग (PWD) में एक समर्पित और अनुभवी मुख्य अभियंता हैं। उनकी जिम्मेदारियों में शहर के बुनियादी ढांचे के रखरखाव और निर्माण की देखरेख करना शामिल है। उनकी महत्वपूर्ण जिम्मेदारियों में से एक PWD श्रमिकों की सुरक्षा और कल्याण का प्रबंधन करना है। शहर में एक प्रमुख पुल की मरम्मत करते समय मरने वाले एक निर्माण श्रमिक को मुआवजे के मुद्दे पर PWD के श्रमिक संघ द्वारा अचानक हड़ताल की गई। मामले को समाधान के लिए उत्कर्ष के ध्यान में लाया गया। मृतक श्रमिक, श्याम लाल, शहर के दो व्यस्त हिस्सों को जोड़ने वाले एक महत्वपूर्ण पुल की मरम्मत करने वाली टीम का हिस्सा थे। मरम्मत के दौरान, एक दुर्भाग्यपूर्ण दुर्घटना हुई जिसमें पुल का एक हिस्सा ढह गया। श्याम लाल काफी ऊंचाई से गिर गए, जिससे उन्हें गंभीर चोट आई। उन्हें तुरंत अस्पताल ले जाया गया लेकिन पहुंचने के कुछ समय बाद ही उनकी मृत्यु हो गई। श्याम लाल 45 वर्ष के थे और अपने परिवार के लिए अकेले कमाने वाले थे, जिसमें उनकी पत्नी और तीन छोटे बच्चे शामिल थे। प्रारंभिक जांच से पता चला कि दुर्घटना के समय श्याम लाल ने अनिवार्य सुरक्षा हार्नेस नहीं पहना था। प्रबंधन को इस बात का पता चलने पर, श्याम लाल के परिवार को अतिरिक्त मुआवजा न देने पर विचार किया जा रहा है, क्योंकि इसमें उनकी ओर से लापरवाही का हवाला दिया गया है। पीडब्ल्यूडी कर्मचारी संघ इस निर्णय से नाराज है, उनका तर्क है कि उचित प्रशिक्षण और पर्यवेक्षण की कमी दुर्घटना का मुख्य कारण है। उन्होंने श्याम लाल के परिवार के लिए पूरा मुआवजा मांगा, जैसा कि अन्य कर्मचारियों को मिलता है, जो इयूटी के दौरान मर जाते हैं, और परिवार के एक सदस्य को नौकरी दी जानी चाहिए। प्रबंधन से कोई संतोषजनक जवाब न मिलने पर, संघ ने हड़ताल कर दी, जिससे शहर में चल रहे सभी

रखरखाव और निर्माण प्रोजेक्ट रुक गए। हड़ताल दो सप्ताह तक जारी रही, जिससे शहर की बुनियादी द्रव्य परिव्योजनाओं में काफी व्यतधान आया और लोगों में आक्रोश फैल गया। उत्कर्ष को अब इस गतिरोध का समाधान खोजने का काम सौंपा गया है।

- a) उपरोक्त स्थिति से निपटने के लिए उत्कर्ष के पास क्या विकल्प उपलब्ध हैं? उनके द्वारा पहचाने गए प्रत्येक विकल्प की आलोचनात्मक जांच कीजिए।
- b) उत्कर्ष के सामने कौन सी नैतिक दुविधाएं हैं?
- c) उपरोक्त स्थिति से निपटने के लिए उत्कर्ष को क्या कदम उठाना चाहिए? (20 अंक, 250 शब्द)

Mentor Feedback Questions

- 1
- 2
- 3
- 4
- 5

Test Goal

- 1
- 2
- 3

Outcomes

-
-
-
-

Marking Scheme

Mark	Good	Average	Below average
10 Marker	3.75 - 5.0	3.0 - 3.5	< 3.0
15 Marker	5.75 - 7.0	4.0 - 5.5	< 4.0
20 Marker	7.75 - 10	6 - 7.5	< 6
✓✓	Key / Relevant Point		
✗	Vague / Irrelevant		

* Subject to change without prior notice.