

TEST CODE	7	1	4	3	0	3
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MGP 2024

Time Allowed : Three Hours  
समय : तीन घंटे

**ForumIAS**

Maximum Marks : 250  
अधिकतम अंक : 250

**GENERAL STUDIES / सामान्य अध्ययन**

Name Of Candidate परीक्षार्थी का नाम	Aditi Arora		
Roll No./अनुक्रमांक	1910131695	Medium/माध्यम	English <input checked="" type="checkbox"/> हिंदी <input type="checkbox"/>
Center Code/परीक्षा केंद्र	Online	Date/दिनांक	19/12/24

\*Center Code : For Online - 1900 / Delhi : Karol bagh - 1901, ORN - 1902, Mukharji Nagar - 1903 / Patna : Boring Rd. - 2001 / Hyderabad : Jawahar Nagar - 2001

INDEX TABLE / अनुक्रमणिका			INSTRUCTION / अनुदेश	
Q. No. प्र.सं.	Max. Marks अधिकतम अंक	Marks Obtained प्राप्तांक	1. Please do furnish Name, Email, Roll No and Mobile in the answer sheet. कृपया उत्तर-पुस्तिका में नाम, ईमेल, रोल नंबर और मोबाइल नंबर भरें।	
1			2. There are TWELVE questions printed in ENGLISH & HINDI, all questions are compulsory. उत्तर पुस्तिका में अंग्रेजी/हिंदी में बारह प्रश्न दिए गए हैं, सभी प्रश्न अनिवार्य हैं।	
2			3. The number of marks carried by a question/part is indicated against it. प्रत्येक प्रश्न/भाग के लिए निर्धारित अंक उसके सामने अंकित किए गए हैं।	
3			4. Answers must be written in the medium authorized in the admission Certificate, which must be stated clearly on the cover of this Question-Cum-Answer (QCA) Booklet in the space provided. उत्तर प्रवेश पत्र में अधिकृत माध्यम में लिखे जाने चाहिए, जो कि दिए गए स्थान में इस प्रश्न-सह-उत्तर (बहुशील) पुस्तिका के कवर पर स्पष्ट रूप से लिखा जाना चाहिए।	
4			5. Word limit in questions, if specified, should be adhered to. Any page or portion of the page left blank in the Question-Cum Answer Booklet must be clearly Struck off. प्रश्नों में शब्द सीमा, यदि निर्दिष्ट हो, का पालन किया जाए। प्रश्न-सह-उत्तर पुस्तिका में खाली छोड़े गये किसी भी पृष्ठ या पृष्ठ के भाग को स्पष्ट रूप से काट दें।	
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Total/कुल अंक	250		<b>For Student Only / केवल परीक्षार्थी प्रयोग हेतु</b>	
Examiner's Discretion/मूल्यांकन कर्ता का विवेक :			Start Time/प्रारंभ करने का समय : 5:00 p.m.	End Time/समाप्त करने का समय : 8:00 p.m.
Total Marks/कुल अंक :			Mode Of Examination/ परीक्षा की विधि : Online	Online/ऑनलाइन <input checked="" type="checkbox"/> Offline/ऑफलाइन <input type="checkbox"/>
*Examiner's Discretion is the marks awarded at the discretion of the examiner based on your overall impression, on the basis of (but not limited to) your handwriting, presentation, use of diagrams, flowcharts, facts and figures or absolutely anything that he/she liked in your copy. मूल्यांकन कर्ता का विवेक अंक, आपकी लिखावट, प्रस्तुति, आरेखों के उपयोग, प्लॉट्स, तथ्यों और आंकड़ों या समय रूप किसी अन्य विषय वस्तु, जो मूल्यांकन कर्ता को आपकी कॉपी में पसंद आती के आधार पर (लेकिन इन्हीं तक सीमित नहीं) पर दिए गए अंक हैं।			<b>For Office Use Only / केवल कार्यालय प्रयोग हेतु</b>	
			ECN CODE/ ईसीएन कोड :	EG/ईजी : ① ② ③ ④ ⑤
				Evaluation Date/ मूल्यांकन तिथि :

**Note:** Students are expected to incorporate suggestions from the feedback provided in the answers. Discussion classes for the tests are also available online in your portal to aid in your preparation. Further, students are requested to see the good copies of the tests and learn from them. You can also discuss your copy with a Mentor and discover ways and means to improve your answers, or if you have any issues with this test / copy. Ask specific questions, to get specific answers.

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## EXAMINER'S REMARKS

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### CRITERIA FOR THE FEEDBACK SECTION AT THE END OF EACH QUESTION

1. **AWIS = Answered What is Asked.** This means whether you have addressed the core demand of the question or not. Addressing the core demand of the question gets you an objectively fair score. It is examiner's perception if you have understood the question and if you know the answer in the first place. Creative answer writing, sometimes missing the core demand, may fetch very high or very low scores, and exposes your answer to the subjectivity of the examiner.
2. **CD & VA = Content Density & Value Addition.** Examiner will evaluate the quality and quantity of your content in the answer. In the same word limit and space limit have you (a) written what is asked (b) gone beyond what is asked (c) enriched answers through combination of ( but not all!) suggestions, ideas, quotes, flowcharts, diagrams, facts and figures, data etc. This affects objective components of assessment.
3. **S & F = Structure & Flow =** Whether you have structured your answer properly or not. Whether the answer has been broken into parts and sub-parts and each part has been addressed appropriately or not. Whether the flow of the answer is maintained. Affects both subjective and objective components of assessment.
4. **P & R =** How your answer performs on the criteria of **presentation, ease of read, clarity and apparent effort** in writing the answer. This affects the subjective components of assessment.



Section - A

Q.1) a) Indian society and its philosophical traditions have predominantly embraced a "non-absolutist stance" towards ethical considerations. Do you agree? (10 marks, 150 words)

भारतीय समाज और इसकी दार्शनिक परंपराओं ने नैतिक विचारों के प्रति मुख्य रूप से "निरपेक्ष स्थ-वैर" अपनया है। क्या आप इससे सहमत हैं? (10 अंक, 150 शब्द)

ethical considerations are values, principles that a society uses to judge an action morally right or wrong.

~~Ans~~ "Non-absolutist stance" towards ethical considerations means that it is the subjective applications of ethics in a situation.

- Non-Absolutist stance
- ① Pushing for out of legal ways such as encounter of a rapist, while also following non-violence.
  - ② Individual values vs cultural ethics  
→ decriminalisation of article 377 → not fully acceptable by conservative society

↳ ③ Spatial differences → such as  
child marriage in tribal areas, whereas  
lawful marriage above legal age in  
other areas.

↳ ④ Temporal application → earlier  
gender equal rights to women were  
not granted. Today there is feminist  
ethics.

However, there are certain absolutist  
ethical considerations also.

- ↳ ① Respecting elders.
- ↳ ② Compassionate behaviour  
towards vulnerable sections.
- ↳ ③ social harmony and  
fraternity (even in Preamble)

It is often said that there is  
subjective application of ethical laws and  
objective application of laws.

**Feedback**

(For OFFICE use only)

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AWIS			
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S & F			
P & R			
Please put tick marks in the above table. Here G is Good, A is Average and F is Poor.			
TOTAL MARKS			



b) "Empathy is a crucial human value, but there exists a complex relationship between empathy and objectivity." Discuss with suitable examples. (10 marks, 150 words)

"समानुभूति एक महत्वपूर्ण मानवीय मूल्य है, लेकिन समानुभूति और वस्तुनिष्ठता के बीच एक जटिल संबंध मौजूद है।" उपयुक्त उदाहरणों के साथ चर्चा कीजिए। (10 अंक, 150 शब्द)

Empathy means to understand other's situation and to feel what they are feeling.

Objectivity means rational approach to any decisions.

Congruence of empathy and objectivity

- ① efficient use of resources by civil servants  
↳ not missing any eligible persons from any schemes
- ② High emotional intelligence → helps to regulate our emotions and brings objectivity in our decisions.
- ③ Innovative solutions → eg → Shalini Aggarwal → rain water harvesting in every school.

④ keeps to persistence one's goals without any bias eg → T.N. Seshan - zero delay and zero deficiency approach.

Conflicting relation between the two

① Empathy can empower and objectivity can be sidelined  
eg → misuse of resources in Ayushman Bharat Yojana recently.

② Results in red tapism → more preference to objective rules.

③ can lead to exclusion and inequal society.

eg → old man is denied access due to fading of his fingerprint.

Empathy and objectivity are the foundational values that not only leads to an empowered society but also empowered citizenry.

**Feedback**

(For OFFICE use only)

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Please put tick marks in the above table. Here G is Good, A is Average and P is Poor.			
TOTAL MARKS			



Q.2) a) A welfare state's legitimacy rests on its ethical foundation. In your opinion, what are the key ethical traits of a welfare state? Suggest ways to strengthen the ethical foundation of a state.

(10 marks, 150 words)

कल्याणकारी राज्य की वैधता उसके नैतिक आधार पर टिकी होती है। आपकी राय में, कल्याणकारी राज्य के मुख्य नैतिक लक्षण क्या हैं? राज्य के नैतिक आधार को मजबूत करने के तरीके सुझाएँ। (10 अंक, 150 शब्द)

Welfare state concept emerged post 1929 economic depression. The state is supposed to work for the welfare of the public without any bias and partiality.

Key Ethical traits of a welfare state are

- ① Inclusivity → No one leaving behind (सप्तारिषु)
  - eg → Direct benefit transfers.
- ② Following ideals of preamble such as social justice
  - eg → free and legal aid to vulnerable sections
- ③ Efficient and effective administration
  - eg → free of corruption and red-tapism.
- ④ Participative and democratic -

(Don't Write anything in this Area दूरा स्थान पर कुछ न लिखें)

(Do anything in this area (दूरा स्थान पर कुछ न लिखें))

functioning of the state  
 eg) PRAGATI portal  
 ⑤ Proper grievance redressal of the citizens.  
 eg) centralised public grievance redressal management system (CPGRAMS)

Ways to strengthen ethical foundation of the state

- ① Awared and active citizenry and non state institutions.
- ② Code of ethics and code of conduct for administration.
- ③ Following the principles of good governance.

To tackle modern day challenges, governments need not to be only good government but also ethical and responsive government.

Feedback (For OFFICE use only)

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Please put tick marks in the above table. Here O is Good, A is Average and P is Poor.				
TOTAL MARKS				



b) Different individuals have varied interpretations of what constitutes a good life. What does a good life signify for you? Explain with examples. (10 marks, 150 words)

अलग-अलग लोगों की अपनी-अपनी जिंदगी के बारे में अलग-अलग व्याख्याएँ हैं। आपके लिए अच्छी जिंदगी का क्या मतलब है? उदाहरणों के साथ स्पष्ट कीजिए। (10 अंक, 150 शब्द)

Good life has various temporal, spatial, individual, institutional meanings and it can vary in its implementation as well.

Good life that signified for me is

- ① Compassionate behaviour towards individuals → learning from Mother Teresa;
- ② Respecting human dignity and <sup>understanding</sup> ~~valuing~~ humans as an end in themselves and not means to an end. (John Rawls).  
eg → shunning practices such as child marriage, slavery, bonded labour etc.
- ③ To be holistically responsive towards my actions.  
eg → following EPR guidelines

for a environmentally conscious lifestyle.

④ To follow sattvic gunas that do  
calmness, integrity, universalism and  
to stay away from Tamasic and  
Rajasic gunas.

⑤ To avoid practices that are contrary  
to the Gandhi's sin concept.

eg) as a future civil servant, I can  
practice to be a honest aspirant, with  
studying and hard working with integrity,  
courage.

Goodness is an inherent  
value that is intrinsic to each  
individual and it depends not  
only internal factors but external too.

**Feedback**

(For OFFICE use only)

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Please put tick marks in the above table. Here G is Good, A is Average and P is Poor.			
TOTAL MARKS			

Q.3) What does each of the following quotations mean to you?

निम्नलिखित उद्धरणों में से प्रत्येक का आपके लिए क्या अर्थ है?

a) "A man can give up a right but he may not give up a duty without being guilty of a grave dereliction".  
Mahatma Gandhi (10 marks, 150 words)

"कोई व्यक्ति अपना अधिकार छोड़ सकता है, लेकिन वह गंभीर लापरवाही का दोषी हुए बिना अपना कर्तव्य नहीं छोड़ सकता। महात्मा गांधी (10 अंक 150 शब्द)

The above quote by Mahatma Gandhi lay stress on the one's duty more than the right. A man should never give upon his duties.

Socrates quote of 'The only virtue is knowledge and the only sin is ignorance' also add value to the above quote.

→ rights and duties are complementary, yet duties should be preferred more  
eg) duty to pay taxes.

→ Nishakama Karma - also lays emphasis on one's duty, without worrying for the end result.

→ Giving up the right

↳ ③ Right to protest if it can cause disharmony.

↳ ① For the benefit of poor sections  
↳ eg right to subsidized food, fuel when you can afford more.

② Right to free speech & expression → to prevent hate speech in a society.

But giving up duty is hard and comes with repercussions such as :-

↳ ① Crisis of conscience

② Against the principled position a man has to take - eg B.R. Ambedkar's duty to resign after the code bills were not discussed.

③ It leads to faustian Bargain →

eg Ang Lany Sui Kwei - did faustian bargain when she traded the sovereignty into military leadership.

Duty → Right for the welfare of whole society.



**Feedback**

(For OFFICE use only)

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TOTAL MARKS				



b) "The world is sustained by those who refrain from hurting others, even when they have the power to do so." (10 marks, 150 words)

"दुनिया उन लोगों द्वारा कायम है जो दूसरों को चोट पहुँचाने से बचते हैं, तब भी जब उनके पास ऐसा करने की शक्ति होती है।" (10 अंक, 150 शब्द)

With great power comes great responsibility, and each one of us is empowered to maintain social harmony in the society.

Sustenance of the world → By accepting others

- ① Tolerance to other's views and ideals → help to sustain society without hurting others.  
eg → religious tolerance practiced in India.
- ② ethical leadership → when the leader uses the power for public good.  
eg → J. S. Meedharan Minister of India.
- ③ Helping those who are in need and not rejecting them. eg Mother Teresa.

④ Gender inclusive society →  
eg> chhattisgarh police employing transgender persons in state police force.

⑤ Selflessness, integrity, compassion -  
practised by the administrators.

How ever, there are certain individuals who meets others to satisfy their own needs. → This only leads to destruction, and disharmony. Example

① oppenheimer inventing nuclear bombs to destroy other country.

② Private interests are fulfilled at the cost of public interests eg> - corruption in society.

The world can survive only by mutual cooperation and compassion towards each other.

**Feedback**

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Please put tick marks in the above table. Here O is Good, A is Average and P is Poor.			
TOTAL MARKS			



c) "Our lives begin to end the day we become silent about things that matter." Martin Luther King Jr.  
(10 marks, 150 words)

"हमारा जीवन उस दिन समाप्त होना शुरू हो जाता है जिस दिन हम उन चीजों के बारे में चुप हो जाते हैं जो माफ़ी रखती हैं।" मार्टिन लूथर किंग जूनियर।  
(10 अंक, 150 शब्द)

The above quote by Martin Luther King Jr. stresses on the need to raise our voice and the importance to stay awake and active:

Being silent about things that matter

① Can leads to guilty behaviour and non responsiveness towards our own needs & society.

② Need to strengthen the equality in the society  
eg → if Raja Ram Mohan Roy had not raised his voice against fati, he would be burdened by it.

③ Non convergence of the duties of one's to others.

We realise the importance of our  
voice, once we are silenced

-Malala Yousafzai.

→ If we do not fight for what we  
believe to be true, then the life will  
become shallow and non-exciting.

→ Had Gandhi <sup>been</sup> not aware about  
the conditions of the people of India,  
he would not have raised voice  
against British rule.

One needs to stand for  
what one believes is true and  
show courage to fight for ourselves  
and for others.

### Feedback

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TOTAL MARKS			

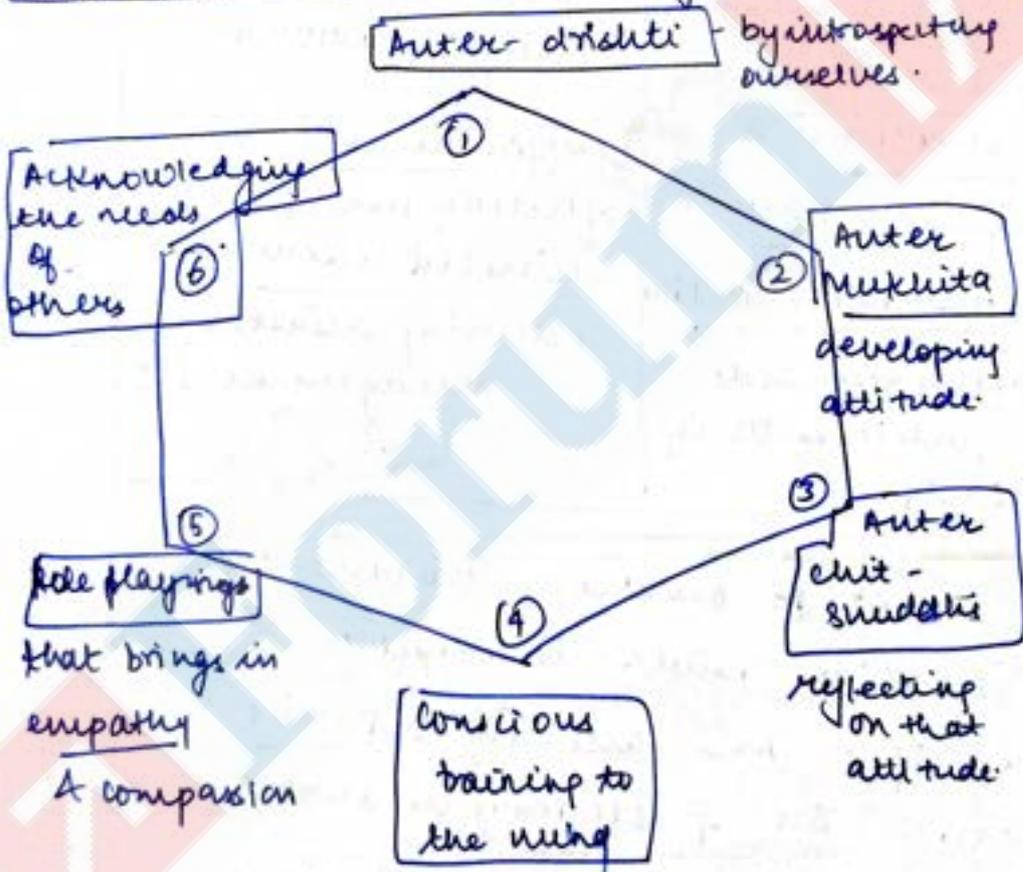


Q.4) a) What is 'emotional intelligence' and how can it be developed? How does it help civil servants in ethical decision making and crisis management? (10 marks, 150 words)

'भावनात्मक बुद्धिमत्ता' क्या है और इसे कैसे विकसित किया जा सकता है? यह सिविल सेवकों को नैतिक निर्णय लेने और संकट प्रबंधन में कैसे मदद करता है? (10 अंक, 150 शब्द)

Emotional intelligence is the ability to get aware about our emotions, regulate them for our own & for others benefits.

How can emotional intelligence be developed



How emotional intelligence helps civil servants

Ethical decision making

- ① Prevents inactivity in a civil servant.
- ② Regulating own emotions.
- ③ Building support.
- ④ Effective communication.
- ⑤ Empathy towards others, while following objectivity.

Crisis Management

- Putting public interest over private interest (during COVID-19)
- efficient and effective use of limited resources (during disaster management).

If no awareness is brought to our emotions power is brought to our life. And according to Daniel Goleman 80% of efficiency in a work is due to emotional Intelligence.

**Feedback**

(For OFFICE use only)

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TOTAL MARKS			

b) The arrival of modernity has reshaped our traditional relationship with nature. How can a change in 'environmental attitude' aid in addressing sustainability challenges? (10 marks, 150 words)

आधुनिकता के आगमन ने प्रकृति के साथ हमारे पारंपरिक रिश्ते को नया आकार दिया है। पर्यावरणीय मनोवृत्ति में बदलाव धारणीयता से संबंधित चुनौतियों से निपटने में कैसे सहायक हो सकता है? (10 अंक, 150 शब्द)

With the required changes in nature and economy, we have come up with a concept of sustainable development.

How has modernity reshaped our traditional relationship with nature.

① Greed >>> Need (Mahatma Gandhi)  
exploitation of resources beyond carrying capacity.

② Traditionally → people used to live in harmony with nature.  
Now → exploitative behaviour.

③ Balancing the needs of the nature with that of humans.  
Now → Nature has been left bleist and sidelined  
eg → vanishing of wetlands.

How can positive 'environmental attitude' help in sustainability.

① Natural lifestyle in consonance with nature and environment.

eg → Life campaign.

② eco-tourism → throwing of waste only in dustbins, carrying our own bottles.

③ engraving 4R's in our lifestyle.

→ Reduce

→ Recycle

→ Reuse

→ Replace.

④ Mitigating + prevention - to prevent future disasters.

Recently in COP29, nature was given a representation as of human figure to adhere to the rights of nature as well.

**Feedback**

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TOTAL MARKS			



Q.5) a) Once a foundational value, bureaucratic anonymity is now diluted by social media, blurring the lines between private conduct and public duty. Examine critically. (10 marks, 150 words)

'अनामता' कभी नीकरशाही का आधारभूत मूल्य रहा है, लेकिन अब सोशल मीडिया के कारण यह कमजोर हो गया है, जिससे निजी आचरण और सार्वजनिक कर्तव्य के बीच की रेखाएँ धुंधली हो गई हैं। आलोचनात्मक परीक्षण कीजिए। (10 अंक, 150 शब्द)

Bureaucratic anonymity has been described by the respected PM as the 4th lion in the Ashoka's pillar, which cannot be seen, but is felt regularly.

→ It means that the bureaucrat has to work behind the curtain and not to expect any favours and rewards and no criticism for its policy implementation.

How is this being diluted

① Politicisation of bureaucracy → report IAS met by data → has shown increasing trend towards politicisation.

② Civil servants proactively disclose their acts of deeds on social media platforms - which hurts anonymity.

② The lives of bureaucrats are also being publicised on social media, which hurts their privacy.

④ 'Fish bowl environment' for the civil servants.

However, it has strengthened the ethical foundation in a society.

→ By motivating individuals by the acts of the bureaucrats.

→ It makes the civil servants aware of the needs of citizens.

→ Fosters public trust and enhances credibility of civil servants.

The anonymity is the basic principle on which lies the strong civil ~~serv~~ services. It needs to be balanced effectively.

**Feedback**  
(For OFFICE use only)

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P & R			

Please put tick marks in the above table.  
Here G is Good, A is Average and P is Poor.

TOTAL MARKS	
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b) What do you understand by probity in governance? What are the difficulties in upholding it in contemporary times? Suggest measures for ensuring probity in governance. (10 marks, 150 words)

शासन में ईमानदारी से आप क्या समझते हैं? समकालीन समय में इसे बनाए रखने में क्या कठिनाइयाँ हैं? शासन में ईमानदारी सुनिश्चित करने के उपाय सुझाएँ। (10 अंक, 150 शब्द)

Probity in governance means the ethical standards and frameworks that needs to be followed by civil servants which ensures integrity, honesty, transparency.

Difficulties in upholding probity in governance

- ① Political pressures → and political meddling → disturbed standards.
- ② changing social norms of the society.
- ③ Individual vs cultural norms eg decriminalisation of article 377 was opposed by conservative society.
- ④ Bureaucratic efficiency vs citizen's participation → eg PRAGATI portal for enhanced governance, but lack of digital inclusion.

Measures to ensure probity in governance

- ↳ ① Code of Ethics ~~and~~ as recommended by 20AFC be brought in
- ② Training of the civil servants to make them aware of mission karmayogi
- ③ Instilling values like courage, which helps to uphold other values:

Probity in governance is an essential feature for efficient and effective functioning and for that prime ministers call for "sheelam param bhushanam" can guide civil servants

**Feedback**  
(For OFFICE use only)

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AWIS				
CD & VA				
B & F				
P & R				
Please put tick marks in the above table. Here O is Good, A is Average and P is Poor.				
TOTAL MARKS				



Q.6) a) Differentiate between code of conduct and code of ethics. Explain the necessity of a code of ethics for public servants to ensure ethical governance. (10 marks, 150 words)

आचार संहिता और नैतिकता संहिता के बीच अंतर स्पष्ट कीजिए। नैतिक शासन सुनिश्चित करने के लिए लोक सेवकों के लिए नैतिक संहिता की आवश्यकता का वर्णन कीजिए। (10 अंक, 150 शब्द)

The civil servants are required to follow code for smooth functioning of the administration.

Difference between code of ethics & code of conduct

Code of conduct

- ① sets of rules and regulations to be followed.
- ② They have punitive backing.
- ③ They are objective in nature.
- ④ easy to compile as rules are universal.
- ⑤ eg - code of conduct rules of civil servants

Code of ethics

- ① These are values, morals to be followed.
- ② They lack legal framework in India.
- ③ subjective in nature.
- ④ They are difficult to codify as ethics keeps on changing.
- ⑤ upholding honesty, openness etc.

Neediness of Code of Ethics

- ① helps to ensure good governance even where law is silent.
- ② ensures inclusive and equitable distribution of resources.
- ③ Refines the actions of civil servants.
- ⇒ Prashant Nair's - Compassionate Kozhikode.
- ④ Guides a society towards the constitutional ideals and ethos.

Ethics and laws both are important for effective functioning of the civil services.

**Feedback**

(For OFFICE use only)

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P & R				

Please put tick marks in the above table.

Here G is Good, A is Average and P is Poor.

TOTAL MARKS	
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b) Despite acknowledging that corruption is detrimental and condemning it, why do people continue to engage in it? Explore the significance of value systems in combating the evil of corruption.  
(10 marks, 150 words)

भ्रष्टाचार को हानिकारक मानने और इसकी निंदा करने के बावजूद, लोग इसमें क्यों संलिप्त रहते हैं? भ्रष्टाचार की बुराई से निपटने में मूल्य प्रणालियों के महत्व का अन्वेषण कीजिए।  
(10 अंक, 150 शब्द)

Corruption is the use of public resources to pervert ends and profit.  
eg appointing your own nephew in a job.

### Reasons for thriving of corruption

- ① Sanskritization of corruption → people have accepted that corruption is part and parcel of their lives.
- ② Inefficient administrative system - marred by red tapism, complexity, hierarchy.
- ③ Collusive corruption - when bribe giver and taker both agree → therefore lack of their reporting by both the parties.
- ④ Shifting of laws of corruption -

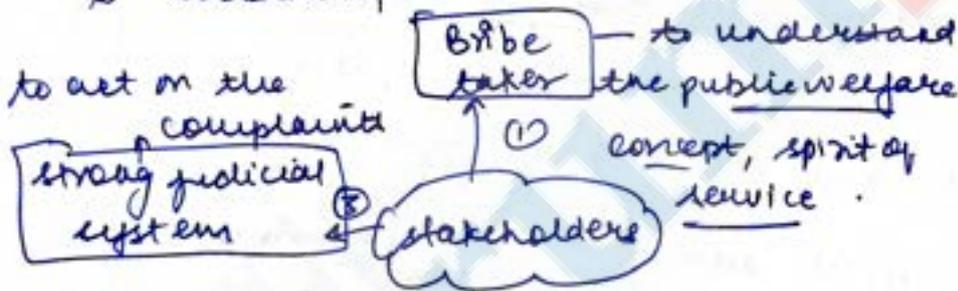
from public to private organisations.

⑤ erosion of values in society- such as courage, integrity.

Strong value system to eradicate Corruption

① Non-tolerance or zero tolerance approach by citizens.

② Strong values on part of all stakeholders is necessary.



courage to say no → Bribe giver → to shun such practices.

Values are necessary to combat corruption. And the society can comprehensively beat it after learning to "say No".

**Feedback**

(For OFFICE use only)

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P & R			
Please put tick marks in the above table. Here G is Good, A is Average and P is Poor.			
TOTAL MARKS			



## Section - B

**Q.7)** You are the Superintendent of Police (SP) in a communally sensitive district. Recently, a young couple approached you seeking protection. They wish to get married, but they belong to different religions. Also, the girl is from an influential family, while the boy comes from a humble background. They are facing threats from the girl's family, who have warned them of dire consequences if they proceed with the marriage. The girl's family has fixed her marriage to a boy belonging to their community and is vehemently against interfaith marriage. The village elders have also expressed apprehensions that, if the matter is not resolved promptly, it could incite widespread rioting and lead to serious law and order problems. The local intelligence unit has corroborated these concerns in its report submitted to your office.

The fears of the village elders have come true. Rumors and disagreements regarding the proposed marriage have caused communal tensions in the neighboring localities. In one such locality, a law-abiding and responsible citizen lives with his wife and son, Sahil. This locality, where people of different religions reside, has a history of maintaining overall harmony and peace despite occasional minor quarrels. But this time, it escalated to the point of rioting, during which Sahil came under the attack and was grievously injured. The rioters also set fire to many houses and vehicles, causing extensive damage to public property. Despite immediate and frantic calls to the police, no prompt action was taken. Sahil succumbed to his injuries the next day. A video of the brutal attack on Sahil emerged and went viral on social media. The incident was also covered extensively by the national media and has led to increased communal polarization in the district.

On one hand, the couple feels increasingly threatened as many blame them for the situation; on the other hand, there are fears of another round of violence as some members of Sahil's community vowing to avenge his death. The grieving parents are devastated by the loss of their only child and seek justice. The district administration is under immense pressure to prevent further violence, ensure justice for Sahil's family, and protect the young couple.

- Discuss the ethical issues involved in this case.
- As the SP of the district, evaluate the options available to you.
- What course of action would you adopt to deal with the situation? (20 marks, 250 words)

आप सांप्रदायिक रूप से संवेदनशील जिले के पुलिस अधीक्षक (SP) हैं। हाल ही में एक युवा जोड़ा आपसे सुरक्षा की मांग करते हुए आया था। वे शादी करना चाहते हैं, लेकिन वे अलग-अलग धर्मों से ताल्लुक रखते हैं। साथ ही, लड़की एक प्रभावशाली परिवार से है, जबकि लड़का एक साधारण पृष्ठभूमि से आता है। उन्हें लड़की के परिवार से धमकियाँ मिल रही हैं, जिन्होंने उन्हें शादी करने पर गंभीर परिणाम भुगतने की चेतावनी दी है। लड़की के परिवार ने उसकी शादी अपने समुदाय के लड़के से तय कर दी है और वे अंतरधार्मिक विवाह के सख्त खिलाफ हैं। गाँव के बुजुर्गों ने भी आशंका जताई है कि अगर केस स्टडी को तुरंत नहीं सुलझाया गया, तो इससे बड़े पैमाने पर दंगे भड़क सकते हैं और कानून-व्यवस्था की गंभीर समस्याएँ पैदा हो सकती हैं। स्थानीय खुफिया इकाई ने आपके कार्यालय को सौंपी अपनी रिपोर्ट में इन चिंताओं की पुष्टि की है।

गाँव के बुजुर्गों की आशंकाएँ सच साबित हुई हैं। प्रस्तावित विवाह को लेकर अफ़वाहों और असहमति के कारण पड़ोसी इलाकों में सांप्रदायिक तनाव पैदा हो गया है। ऐसे ही

ऐसे ही एक इलाके में कानून का पालन करने वाला और जिम्मेदार नागरिक अपनी पत्नी और बेटे साहिल के साथ रहता है। इस इलाके में असम-असम धर्मों के लोग रहते हैं, यहाँ कभी-कभार होने वाले छोटे-मोटे झगड़ों के बावजूद समग्र सद्भाव और शांति बनाए रखने का इतिहास रहा है। लेकिन इस बार, यह दंगे की हद तक बढ़ गया, जिसके दौरान साहिल पर हमला किया गया और वह गंभीर रूप से घायल हो गया। दंगाड़ियों ने कई घरों और वाहनों में आग लगा दी, जिससे सार्वजनिक संपत्ति को भारी नुकसान हुआ। पुलिस को तुरंत और बेतैनी से फोन करने के बावजूद, कोई त्वरित कार्रवाई नहीं की गई। अगले दिन साहिल ने दम तोड़ दिया। साहिल पर हुए क्रूर हमले का एक वीडियो सामने आया और सोशल मीडिया पर वायरल हो गया। इस घटना को राष्ट्रीय मीडिया ने भी बड़े पैमाने पर कवर किया और इसके कारण जिले में सांप्रदायिक धुँवीकरण बढ़ गया।

एक तरफ, दंपति को लगातार खतरा महसूस हो रहा है क्योंकि कई लोग उन्हें इस स्थिति के लिए दोषी ठहरा रहे हैं; दूसरी तरफ, साहिल के समुदाय के कुछ सदस्यों द्वारा उसकी मौत का बदला लेने की कसम खाने के कारण हिंसा के एक और दौर की आशंका है। शोककुल माता-पिता अपने इकलौते बच्चे को खोने से तबाह हो गए हैं और न्याय की मांग कर रहे हैं। जिला प्रशासन पर आने की हिंसा को रोकने, साहिल के परिवार को न्याय दिलाने और युवा जोड़े की सुरक्षा करने का भारी दबाव है।

- इस केस स्टडी में शामिल नैतिक मुद्दों पर चर्चा कीजिए।
- जिले के पुलिस अधीक्षक के रूप में, आप अपने पास उपलब्ध विकल्पों का मूल्यांकन कीजिए।
- स्थिति से निपटने के लिए आप क्या कदम उठाएंगे?

(20 अंक, 250 शब्द)

(A) Key ethical issues involved in the case are

- ① Right to privacy and to marry a  
any person of their choice of the  
young couple.
- ② Right of the family of Sahil to  
live a dignified life free from any  
protests and disharmony.
- ③ Right of the child to live without  
any tension and his death → has

taken away that.

- ④ Lack of emotional intelligence on the part of village elders.
- ⑤ People's fears in the district regarding communal tensions and protest.
- ⑥ Duty of the district administration to control the law and order situation in the district.
- ⑦ Lack of scientific temper in village elders, who reacted without any solid evidence only based on rumors.
- ⑧ Justice to the aggrieved parents.
- ⑨ Social harmony and peace in the society which is a common good.
- ⑩ Constitutional ethos of tolerance is needed and be upheld.

(B) options as a SP of the district are

(1) consulting my seniors and other hierarchical staff → to gain experience and then take action.

Merit

① Prevents me to any further action on my part alone.

Demerit

- ① Situation can aggravate further.
- ② Delay in decision making.

-It undermines the courage and duty of me as a police officer.

(2) Arresting all the protesters and violators

Merit

① Immediate end to the violence.

Demerit

① Can further aggravate the situation.

### (1) Right course of action

#### Short term measures

- (1) Immediate relief to the family's <sup>family</sup> members in form of cash and other incentives. And promise them to bring further justice regarding Sahil's death.
- (2) Immediately prohibitory orders be initiated in the district to ~~stop~~ curb the protest.
- (3) Giving security to the young couple.
- (4) To further aggravate the situation, local leaders of both the communities be called in and, <sup>they</sup> should be persuaded to call off the protest by the citizens involved.
- (5) Village elders → and the local administrators such as

gram panchayat leaders be called into  
protect the district from violence.

- ⑥ Families of both the girl and boy be  
called and be taken into confidence.  
Persuading them and awarding them  
regarding the rights of the couple and  
the benefit of a healthy and loving marriage  
long term measures.

- ① To prevent any such action in the  
future, this case needs to be highlighted  
and taught in each schools and villages  
to make people aware regarding the rights.
- ② Dignity and liberty of each individual  
is of paramount importance (John Rawls).
- ③ Family should be provided justice and  
leaders of village head can be called  
to apologize to the family members.

Emotional Intelligence and  
peaceful right to protest were the missing  
factors in the above case.

**Feedback**  
(For OFFICE use only)

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P & R			
Please put tick marks in the above table. Here G is Good, A is Average and P is Poor.			
TOTAL MARKS			



**Q.8)** In the lush green expanse of the Western Ghats, a significant change is underway. The state government has announced a new infrastructure project—a highway connecting City A and City B. This project, envisioned as a catalyst for economic growth and enhanced connectivity, also promises to attract significant investments, including from a major semiconductor company. The semiconductor company is important for strategic purposes, given the growing importance of semiconductors in defense, space, and communications sectors. However, the proposed highway passes through a densely forested tribal area, home to an indigenous community deeply connected to the land.

The local tribal community, reliant on the forest for their livelihood and cultural practices, is alarmed by the prospect of displacement and the extensive forest clearance required by the project. The forest is not just their home but a crucial part of their identity and source of livelihood. It is where their ancestors are buried, where they grow medicinal plants, and where their children play. The community's leaders, including Geeta, a respected elder, are determined to protect their land. They fear losing their ancestral lands and the destruction of their way of life.

Determined to make their voices heard, the community organizes a protest march to the office of the District Magistrate and seeks time to meet the DM. The DM, Rajesh known for his fair and balanced approach, listens intently as Geeta and other leaders explain their fears. They asserted their legally protected right to manage and protect the forest.

Meanwhile, in the corporate offices of M&T Infrastructure Ltd., CEO Anil is grappling with the growing unrest. The company has been contracted to build the highway, but the resistance from the tribal community poses a significant challenge. Delays could lead to escalating costs and potential project failure. Anil decides to seek a meeting with Priya, the Chief Secretary of State, to discuss the situation. Priya, overseeing the project from the state secretariat, is aware of the delicate balance needed. The project is crucial for the state's development and aligns with the policy of promoting ease of doing business. Moreover, the potential investment from the semiconductor company is strategically important for both the state and the nation. Any delay or hindrance could tarnish the state's reputation and dissuade future investments. When Anil meets Priya, he lays out his concerns. "Madam Secretary, the protests are intensifying. If this continues, we might have to consider withdrawing from the project. The financial risks are becoming untenable."

The ruling party, keen to maintain its pro-development image, wants early completion of the project and the materialization of the semiconductor manufacturing plant to fulfill its gold promises. The Chief Secretary conveys the policy of the state government and the concerns of M&T Infrastructure Ltd. to the District Magistrate of the district concerned. As the administrative head of the district, the responsibility for maintaining law and order and facilitating development projects rests upon him.

- What are the ethical issues involved in the case?
- Evaluate the options available to Rajesh, being District Magistrate of the area.
- What course of action should Rajesh adopt and why?

(20 marks, 250 words)

पश्चिमी घाट के पर्यावरण विस्तार में एक महत्वपूर्ण बदलाव हो रहा है। राज्य सरकार ने एक नई बुनियादी ढांचा के तहत शहर A और शहर B को जोड़ने वाला एक राजमार्ग परियोजना की घोषणा की है। आर्थिक विकास और बेहतर कनेक्टिविटी के उत्प्रेरक के रूप में परिकल्पित इस परियोजना से एक प्रमुख सेमीकंडक्टर कंपनी सहित महत्वपूर्ण निवेश आकर्षित होने का भी वादा किया गया है। रक्षा, अंतरिक्ष और संचार क्षेत्रों में सेमीकंडक्टर के बढ़ते महत्व को देखते हुए, सेमीकंडक्टर कंपनी रणनीतिक उद्देश्यों के लिए महत्वपूर्ण है। हालांकि, प्रस्तावित राजमार्ग एक घने जंगल वाले आदिवासी क्षेत्र से होकर गुजरता है।

जो भूमि से गहराई से जुड़े एक स्वदेशी समुदाय का घर है। स्थानीय आदिवासी समुदाय, जो अपनी आजीविका और सांस्कृतिक प्रथाओं के लिए जंगल पर निर्भर है, विस्थापन की संभावना और परियोजना द्वारा आवश्यक व्यापक वन निकासी से घिरे हुए है। जंगल न केवल उनका घर है बल्कि उनकी पहचान और आजीविका का एक महत्वपूर्ण हिस्सा है। वह वह जगह है जहाँ उनके पूर्वजों को दफनाया गया है, जहाँ वे औषधीय पौधे उगाते हैं और जहाँ उनके बच्चे खेलते हैं। गीता, एक सम्मानित बुजुर्ग सहित समुदाय के नेता अपनी जमीन की रक्षा करने के लिए हड़तें। उन्हें अपनी पुश्तैनी जमीन खोने और अपनी जीवन शैली के नष्ट होने का डर है। अपनी आवाज बुलंद करने के लिए हड़तें सक्रिय समुदाय ने जिला मजिस्ट्रेट के कार्यालय तक विरोध मार्च निकाला और डीएम से मिलने का समय मांगा। डीएम राजेश, जो अपने निष्पक्ष और संतुलित दृष्टिकोण के लिए जाने जाते हैं, गीता और अन्य नेताओं द्वारा उनके डर को स्पष्ट करने पर ध्यानपूर्वक सुनते हैं। उन्होंने जंगल के प्रबंधन और सुरक्षा के लिए अपने कानूनी रूप से संरक्षित अधिकार पर जोर दिया। इस बीच M&T इंफ्रास्ट्रक्चर लिमिटेड के कॉर्पोरेट कार्यालयों में, CEO अनिल बढ़ती अक्षति से जूझ रहे हैं। कंपनी को राजमार्ग बनाने का ठेका दिया गया है, लेकिन आदिवासी समुदाय का प्रतिरोध एक बड़ी चुनौती है। देरी से लागत बढ़ सकती है और संभावित परियोजना विफलता हो सकती है। अनिल ने स्थिति पर चर्चा करने के लिए राज्य की मुख्य सचिव प्रिया से मिलने का फैसला किया। राज्य सचिवालय से परियोजना की देखरेख कर रही प्रिया को इस नाजूक संतुलन की आवश्यकता का एहसास है। यह परियोजना राज्य के विकास के लिए महत्वपूर्ण है और व्यापार करने में आसानी को बढ़ावा देने की नीति के अनुरूप है। इसके अलावा, सेमीकंडक्टर कंपनी से संभावित निवेश राज्य और राष्ट्र दोनों के लिए रणनीतिक रूप से महत्वपूर्ण है। कोई भी देरी या बाधा राज्य की प्रतिष्ठा को धूमिल कर सकती है और भविष्य के निवेश को हतोत्साहित कर सकती है। जब अनिल प्रिया से मिलता है, तो वह अपनी चिंताएँ बताता है। "मैडम सेक्रेटरी, विरोध प्रदर्शन तेज हो रहे हैं। अगर यह जारी रहा, तो हमें इस परियोजना से हटने पर विचार करना पड़ सकता है। वित्तीय जोखिम असहनीय होते जा रहे हैं।"

अपनी विकास समर्थक छवि को बनाए रखने के लिए उत्सुक सलाहकार पार्टी अपने चुनावी वादों को पूरा करने के लिए परियोजना को जल्द से जल्द पूरा करना और सेमीकंडक्टर विनिर्माण संयंत्र को मूर्त रूप देना चाहती है। मुख्य सचिव राज्य सरकार की नीति और M&T इंफ्रास्ट्रक्चर लिमिटेड की चिंताओं को संबंधित जिले के जिला मजिस्ट्रेट को बताते हैं। जिले के प्रशासनिक प्रमुख के रूप में, कानून और व्यवस्था बनाए रखने और विकास परियोजनाओं को सुविधाजनक बनाने की जिम्मेदारी उन पर है।

- केस अध्ययन में नैतिक मुद्दे क्या हैं?
- क्षेत्र के जिला मजिस्ट्रेट होने के नाते राजेश के लिए उपलब्ध विकल्पों का मूल्यांकन कीजिए।
- राजेश को क्या बतवाई करनी चाहिए और क्यों? (20 अंक, 250 शब्द)

The above case is the classic example of balance between economic growth and rights of the tribal community under forest rights act 2006.

Ans I) Ethical issues involved in the case are

- ① Rights of tribal people under the act to live, and reside in their traditional lands.
- ② Economic growth of the region.
- ③ Employment opportunities to the local people of the area.
- ④ Sustainable development -
- ⑤ Environmental ethics
- ⑥ Right of the company to fulfill their contracts.
- ⑦ Strategic importance of the project.
- ⑧ Emotional Intelligence on the part of Rajesh as a district magistrate.
- ⑨ Highway project once completed can bring in much needed economic growth of the region.

Ans b). options available to Rajesh

(1). Continue with the project

<u>Merit</u>	<u>Demerit</u>
<ul style="list-style-type: none"> <li>① Uphold teleological <u>school</u> of greatest good of greatest number.</li> <li>② <u>Economic prosperity</u> of the region</li> </ul>	<ul style="list-style-type: none"> <li>① Hurts the <u>rights</u> of the tribal <u>welfare</u>.</li> <li>② Against constitutional <u>ethos</u> of <u>inclusivity</u>.</li> </ul>

(2). Cancel the project altogether

<u>Demerit</u>	<u>Merit</u>
<ul style="list-style-type: none"> <li>① Strategic <u>importance</u> of the <u>project</u> is <u>lost</u>.</li> <li>② <u>Economic loss</u> of the <u>company</u>.</li> </ul>	<ul style="list-style-type: none"> <li>① Tribals <u>right to land</u> is upheld.</li> <li>② Saved from <u>further</u> <u>deliberation</u> and <u>complex</u> <u>procedures</u>.</li> </ul>

- (C) Right course of action for Rajesh
- ① He should bring in confidence both the parties.
  - ② He can form a committee to look into the matter.
  - ③ Company can be offered another piece of land - This will uphold the rights of the tribals - as well as the company can benefit from the economic growth.
  - ④ <sup>Rajesh</sup> I can consult a neutral expert to advise him on the situation.
  - ⑤ Development is necessary for a region and hence the project cancellation should not be considered.
  - ⑥ Immanuel Kant's Categorical imperative

can guide Rajasthan here.

① according to John Rawls the dignity of the tribals should not be taken away.

② Rather a mutualist and cooperative and beneficial approach should be needed.

sustainable development is the need of the hour. <sup>It</sup> is <sup>the</sup> duty of the district magistrate to balance the needs of each stakeholder and then proceed further.

**Feedback**

(For OFFICE use only)

#	G	A	P
AWIS			
CD & VA			
S & P			
P & R			

Please put tick marks in the above table.

Here G is Good, A is Average and P is Poor.

TOTAL MARKS	
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**Q.9)** A small village in South India experienced a devastating tragedy that shocked the nation. Around 65 villagers lost their lives after drinking liquor contaminated with methanol. The tragedy quietly unfolded one evening as unsuspecting villagers gathered for relaxation, sharing stories, and unwinding after a day's work and consumed the toxic brew. Within a short time, symptoms of poisoning began to appear. The villagers experienced severe headaches, dizziness, nausea, and blurred vision. Panic quickly spread through the community as more and more people fell ill. Families desperately sought help, but the village's healthcare facilities were quickly overwhelmed and unable to cope with the sudden influx of patients. The few medical professionals available worked tirelessly, but resources were limited, and the severity of the situation became increasingly apparent.

Police filed FIR, but no breakthrough was achieved in the case for almost two months. Mahesh, an investigative journalist working with a leading TV channel, began investigating the case on his own initiative. Within a month, Mahesh made a breakthrough by interacting with local people, the liquor mafia, and government officials. He prepared his investigative story and presented it to the CMD of the TV channel. Mahesh's report exposed the complete nexus of the illicit liquor mafia operating with the support of corrupt police, civil officials, and politicians. The key political figure involved was the local MLA, known to be very close to the Chief Minister.

After reviewing the investigative report, the CMD advised Mahesh to drop the idea of making the story public through electronic media. The CMD revealed that the local MLA was not only a relative of the TV channel's owner but also held an unofficial 30 percent share in the channel. Additionally, the CMD offered Mahesh a promotion, a pay raise, and the adjustment of the 20-lakh soft loan that Mahesh had taken for his son's studies abroad if he handed over the investigative report.

- What are the options available with Mahesh to cope up with the situation? Critically examine each of the options.
  - Which of the options, do you think, would be the most appropriate for Mahesh to adopt and why?
  - Suggest some innovative measures to address the nexus of criminal activities and prevent such tragedies.
- (20 marks, 250 words)

दक्षिण भारत के एक छोटे से गांव में एक ऐसी भयानक घटना हुई जिसने पूरे देश को झकझोर कर रख दिया। मेथनॉल से दूषित शराब पीने से करीब 65 ग्रामीणों की जान चली गई। यह घटना शाम को हुई जब गांव के लोग आराम करने, कहानियाँ साझा करने और दिन भर के काम के बाद आराम करने के लिए इकट्ठा हुए और उन्होंने जहरीली शराब पी ली। कुछ ही समय में, जहर के लक्षण दिखने लगे। गांव वालों को तेज सिरदर्द, चक्कर आना, जी मिचलाना और धुंधली दृष्टि का अनुभव हुआ। जैसे-जैसे ज्यादा से ज्यादा लोग बीमार होते गए, पूरे समुदाय में दहशत फैल गई। परिवारों ने मदद के लिए बेलब होकर मदद माँगी, लेकिन गांव की स्वास्थ्य सुविधाएँ जल्द ही अधिक खराब हो गईं और अत्याधिक जाएँ अधिक मरीजों की सहायता को संभाल नहीं पाईं। उपलब्ध कुछ चिकित्सा पेशेवरों ने अधिक परिश्रम किया, लेकिन सहायता सीमित थी और स्थिति की गंभीरता लगातार स्पष्ट होती जा रही थी।

पुलिस ने FIR दर्ज की, लेकिन लगभग दो महीने तक मामले में कोई सफलता नहीं मिली। एक प्रमुख टीवी चैनल के साथ काम करने वाले खोजी पत्रकार महेश ने अपनी पहल पर मामले की जाँच शुरू की। एक महीने के भीतर, महेश ने स्थानीय लोग, शराब माफिया और सरकारी अधिकारियों से बातचीत करके एक सफलता हासिल की। उन्होंने अपनी खोजी कहानी तैयार की और उसे टीवी चैनल के CMD के सामने पेश किया। महेश की रिपोर्ट ने भ्रष्ट पुलिस, सिविल अधिकारियों और राजनेताओं के समर्थन से चल रहे अवैध शराब माफिया के पूरे गठजोड़ को उजागर किया। इसमें शामिल मुख्य राजनीतिक व्यक्ति स्थानीय विधायक था, जिसे मुख्यमंत्री का बहुत करीबी माना जाता है।

जांच रिपोर्ट की समीक्षा करने के बाद, CMD ने महेश को इलेक्ट्रॉनिक मीडिया के माध्यम से कहानी को सार्वजनिक करने का विचार प्रेषित करने की सलाह दी। CMD ने खुलासा किया कि स्थानीय विधायक न केवल टीवी चैनल के मालिक का रिश्तेदार था, बल्कि चैनल में अनौपचारिक रूप से 30 प्रतिशत की हिस्सेदारी भी रखता था। इसके अलावा, CMD ने महेश को पदोन्नति, वेतन वृद्धि और अपने बेटे की विदेश में पढ़ाई के लिए लिए गए 20 लाख के सॉफ्ट लोन के समायोजन की पेशकश की, बशर्ते कि वह जांच रिपोर्ट सॉप दे।

- स्थिति से निपटने के लिए महेश के पास क्या विकल्प उपलब्ध हैं? प्रत्येक विकल्प की आलोचनात्मक जांच कीजिए।
- आपको क्या लगता है कि महेश के लिए कौन सा विकल्प सबसे उपयुक्त होगा और क्यों?
- आपराधिक गतिविधियों के गठजोड़ को दूर करने और ऐसी घासदियों को रोकने के लिए कुछ नवीन उपाय सुझाएँ।

(20 अंक, 250 शब्द)

The above case focuses attention on the rising trend of nexus between politicians and criminals.

Ethical issues in the case are:-

- ① Abuse of authority by the local politician.
- ② Betrayal of trust of public towards leaders of the area.
- ③ Courage and integrity of the Mahesh to expose the nexus.
- ④ Right of the villagers to safe and healthy food.
- ⑤ Poor and low criminal justice

System in India

① Isolation of Rule of Law.

(a) Options available to Mahesh are

① succumb to the ~~temptations~~ <sup>favours</sup> offered by the channel.

Merit	Demerit
<p>① <u>Loss</u> of the <u>Mahesh</u> will be <u>adjusted</u>.</p> <p>② <u>Job</u> may be <u>secured</u>.</p>	<p>① Shows <u>lack of courage</u> on <u>Mahesh's</u> <u>part</u>.</p> <p>② <u>Against</u> <u>deontological</u> <u>school</u>.</p> <p>③ <u>Crisis</u> of <u>conscience</u>.</p>

② Resigns from the job and shift to other city

Merit	Demerit
<p>① His <u>integrity</u> of <u>not</u> <u>accepting</u> <u>favours</u> will be <u>upheld</u>.</p>	<p>① Shows that <u>Mahesh</u> is <u>lacking</u> the <u>courage</u> of <u>conviction</u> to <u>face</u> the <u>situation</u>.</p>

③ Mahesh should try to persuade the channel owner of adverse Circumstances, if other journalists find out about such.

④ He can approach other TV channels for showcasing the story. (Not an ethical way as it violates Rule of law).

⑤ Mahesh can submit the reports to the local police station and further investigation will be done by the officers. He can file the FIR against the MLA and others involved (upholding Mahatma Gandhi's principle of courage).

→ As MLA has conducted a sin of politics without principle, he should be punished for it.

→ Mahesh can ask for security, as the report can cause a

threat to his life.

→ The channel owner be persuaded to show empathy and compassion for those who died. As he is a relative, he can persuade the MCA for surrendering himself and helps to break the nexus.

→ As ministers has taken the oath of office and responsibility, it is <sup>the</sup> duty of MCA and other politicians involved to claim the responsibility of such his happening.

(v) Measures to address the nexus of criminal activities and prevent such tragedies.

→ Awareing people regarding intoxication (Maratma Gandhi's).

→ Transparent functioning of the

administration to break the nexus.

→ Awareness among people to hold such criminalised politics responsible in next elections! It is said that the nation gets the leader what it deserves).

→ Healthcare capacities and medical professionals capacity be increased to handle such adverse circumstances.

→ Training for politicians and code of ethics be brought in for every company and administration.

The above case highlights the need to break the nexus and to commit oneself towards the welfare of others.

**Feedback**

(For OFFICE use only)

	⊙	⊙	⊙
AWIS			
CD & VA			
S & F			
P & R			
Please put tick marks in the above table. Here O is Good, A is Average and P is Poor.			
TOTAL MARKS			



**Q.10)** In a bustling city administration office in a state, Joint Municipal Commissioner Meera, who is also the Public Information Officer (PIO) faces a challenging situation. Recently, an RTI application has been received, demanding details about public infrastructure projects initiated during her tenure. Upon reviewing the requested information, Meera discovers that certain decisions made regarding these projects were not entirely sound in hindsight. These decisions, although taken in good faith and after due diligence, failed to realize promised outcomes. There were other employees also who were party to this decision. The disclosure of this information could potentially lead to scrutiny and backlash against herself, the employees, and contractors involved. Known for her integrity and commitment to public service, Meera finds herself at a crossroads. The RTI Act has served as a critical check against administrative arbitrariness, ensuring transparency and accountability. However, she also observes a troubling trend. RTI applications are often used by vested interests and activists seeking personal gain rather than genuine public interest. Some activists even resort to threats or extortion tactics, undermining the integrity of the RTI process. She fears the requested RTI information could be similarly exploited. Moreover, the employees involved are requesting her to withhold the information. In navigating this situation, Meera weighs her options carefully.

- a) Critically examine the options available to Meera in the above situation.  
b) Which of the above would be the most appropriate for Meera and why? (20 marks, 250 words)

राज्य के एक व्यस्त नगर प्रशासन कार्यालय में, संयुक्त नगर आयुक्त मीरा, जो जन सूचना अधिकारी (PIO) भी हैं, एक चुनौतीपूर्ण स्थिति का सामना कर रही हैं। हाल ही में, एक RTI आवेदन प्राप्त हुआ है, जिसमें उनके कार्यकाल के दौरान शुरू की गई सार्वजनिक अवसंरचना परियोजनाओं के बारे में विवरण मांगा गया है। मांगी गई जानकारी की समीक्षा करने पर, मीरा को पता चलता है कि इन परियोजनाओं के संबंध में लिए गए कुछ निर्णय पूरी तरह से सही नहीं थे। ये निर्णय, हालांकि शुरुआती चर्चा और उचित विश्लेषण के बाद लिए गए थे, लेकिन वादा किए गए परिणामों को प्राप्त करने में विफल रहे। इस निर्णय में अन्य कर्मचारी भी शामिल थे। इस जानकारी के प्रकटीकरण से संभावित रूप से उनके, कर्मचारियों और शामिल ठेकेदारों के खिलाफ जांच और प्रतिशोध हो सकता है। अपनी ईमानदारी और सार्वजनिक सेवा के प्रति प्रतिबद्धता के लिए जानी जाने वाली मीरा खुद को एक घेरावे में पाती हैं। RTI अधिनियम ने प्रशासनिक मन्त्रालयों के खिलाफ एक महत्वपूर्ण जांच के रूप में काम किया है, जो पारदर्शिता और जवाबदेही सुनिश्चित करता है। हालांकि, वह एक परेशान करने वाली प्रवृत्ति भी देखती हैं। RTI आवेदनों का उपयोग अक्सर निहित स्वार्थों और कार्यकर्ताओं द्वारा वास्तविक सार्वजनिक हित के बजाय व्यक्तिगत लाभ के लिए किया जाता है। कुछ कार्यकर्ता तो धमकी या जबरन वसूली की रणनीति का भी सहारा लेते हैं, जिससे आरटीआई प्रक्रिया की अखंडता को नुकसान पहुंचता है। उसे डर है कि मांगी गई RTI जानकारी का भी इसी तरह से फायदा उठाया जा सकता है। इसके अलावा, इसमें शामिल कर्मचारी उससे जानकारी छिपाने का अनुरोध कर रहे हैं। इस स्थिति से निपटने के लिए मीरा अपने विकल्पों पर सावधानीपूर्वक विचार करती हैं।

- a) उपरोक्त स्थिति में मीरा के लिए उपलब्ध विकल्पों की आलोचनात्मक जांच कीजिए।  
b) उपरोक्त में से कौन सा विकल्प मीरा के लिए सबसे उपयुक्त होगा और क्यों? (20 अंक, 250 शब्द)

RTI act has proved beneficial for upholding the right to information of the citizens and has exposed misconduct in the working of the administration.

Ethical issues involved in the case

- ① Right of the citizens to information.
- ② regarding functioning.
- ③ citizen's temperament to file the case of RTI Act.
- ④ Good faith of the working of the employees.
- ⑤ Integrity and emotional intelligence of the Nehru.

(a) options available to Nehru are

- ① Withholding or rejecting the RTI application altogether.

## Merit

- ① ~~Undermines~~  
Misconduct of the  
work will not be  
exposed.

## Demerit

- ① undermines the  
right of citizens to  
information  
② Transparency ↓.

② Resigning as a PIO

## Merit

- ① will save her  
of any further  
examination.

## Demerit

- ① Against the  
integrity of Meera.  
② Crisis of  
Conscience.

- ③ Meera should first cross verify the  
good faith and vested interests that  
might be involved in the case.

→ If found that the RTI application  
that has been filed is true to the  
nature, she should not  
hesitate to open the information

- to the public
- She should consult her senior and tell them about the good means employed, yet the results are negatively affected.
- She should persuade the other employees by awaring them of Doctrine of double effect → as actions were taken in good faith, ~~that~~ the integrity of the organisation is not lost.
- she can persuade them to share the information with the public; Along with <sup>it</sup>, she can call the media ~~to~~ report and openly lay out the true facts of the situation.

- transparency and accountability are basic features of the democracy, they needs to be upheld at any cost.
- she can improve the competencies and promote the citizenry of improvements in the work

As upholding integrity is of paramount importance in any situation, it takes courage to uphold it even in adverse situation.

**Feedback**

(For OFFICE use only)

#	G	A	P
AWIS			
CD & VA			
S & F			
F & R			
Please put tick marks in the above table. Here G is Good, A is Average and P is Poor.			
TOTAL MARKS			



**Q.11)** You are the Operations Manager at a rapidly growing technology startup, Tech Nova Innovations, which prides itself on its cutting-edge solutions and ability to deliver projects on time. The startup culture is fast paced, with tight deadlines and high expectations from both clients and investors. Your current project, developing a new AI-driven platform, is crucial for securing future funding and partnerships. Your team is small but skilled, consisting of four software developers and two project coordinators, with an equal number of men and women.

Recently, your team has faced significant challenges. Riya, one of the female software developers, has requested personal leave to care for her ailing father. Meanwhile, another female team member, Shabnam, is struggling to balance her work responsibilities with the care of her infant child. The remaining team members have had to take on additional tasks, affecting their work-life balance, leading to increased stress and frustration. As the project deadline approaches, the strain within the team becomes evident. During a critical review meeting, Arjun, a senior developer, expresses his frustration, "Maybe it's not a good idea to have team members who can't commit full-time during crucial phases." The comment sparks immediate backlash. Chetna, a project coordinator, finds Arjun's remark deeply offensive and reports the incident to the Human Resources (HR) Department. She also threatens to take the issue to social media, potentially harming the startup's public image. The HR Department, based at the startup's headquarters, investigates the complaint and recommends taking strict action against Arjun for his unprofessional and insensitive comment. They highlighted the importance of maintaining an inclusive and respectful workplace culture. This recommendation places you in a difficult position. The project is already behind schedule, and losing a senior developer like Arjun could severely impact its timely completion.

You are now faced with a complex dilemma. On one hand, it is essential to address the insensitive remark and ensure a respectful work environment. On the other hand, you must keep the project on track without further demotivating your team.

- Discuss the ethical issues involved in this case.
- As the Operations Manager, how would you deal with the situation?
- Based on the case study, discuss the challenges faced by women at workplace. How can such challenges be resolved? (20 marks, 250 words)

आप तेजी से बढ़ते प्रौद्योगिकी स्टार्टअप, टेक नोवा इनोवेशन में परिचालन प्रबंधक हैं, जो अपने अत्याधुनिक समाधानों और समय पर परियोजनाओं को पूरा करने की क्षमता पर गर्व करता है। स्टार्टअप संस्कृति तेज गति से आगे बढ़ती है, जिसमें सख्त समय सीमा होती है और क्लाइंट और निवेशकों दोनों से उच्च अपेक्षाएँ होती हैं। आपका वर्तमान प्रोजेक्ट, एक नया AI-संचालित प्लेटफॉर्म विकसित करना, अविष्य के वित्तपोषण और साझेदारी को सुरक्षित करने के लिए महत्वपूर्ण है। आपकी टीम छोटी लेकिन कुशल है, जिसमें चार सॉफ्टवेयर डेवलपर और दो प्रोजेक्ट समन्वयक हैं, जिनमें पुरुषों और महिलाओं की संख्या बराबर है। हाल ही में, आपकी टीम को महत्वपूर्ण चुनौतियों का सामना करना पड़ा है। महिला सॉफ्टवेयर डेवलपर्स में से एक रिया ने अपने बीमार पिता की देखभाल के लिए व्यक्तिगत फुट्टी का अनुरोध किया है। इस बीच, एक अन्य महिला टीम सदस्य, शबनम, अपने शिशु बच्चे की देखभाल के साथ अपने काम की जिम्मेदारियों को संतुलित करने के लिए संघर्ष कर रही हैं। शेष टीम के सदस्यों को अतिरिक्त कार्य करने पड़े हैं, जिससे उनके कार्य-जीवन का संतुलन प्रभावित हुआ है, जिससे तनाव और हताशा बढ़ गई है। जैसे-जैसे परियोजना की समय सीमा नज़दीक आती है, टीम के भीतर तनाव स्पष्ट होता जाता है। एक महत्वपूर्ण समीक्षा बैठक के दौरान, एक वरिष्ठ डेवलपर अर्जुन अपनी निराशा व्यक्त करता है,

"शायद यह एक अच्छा विचार नहीं है कि टीम के सदस्य ऐसे हों जो महत्वपूर्ण घटनाओं के दौरान पूर्णकालिक रूप से काम न कर सकें।" टिप्पणी पर तुरंत प्रतिक्रिया होती है। घेतना, एक परियोजना समन्वयक, अर्जुन की टिप्पणी को बहुत अपमानजनक मानती है और मानव संसाधन (HR) विभाग को घटना की रिपोर्ट करती है। वह इस मुद्दे को सोशल मीडिया पर ले जाने की धमकी भी देती है, जिससे स्टार्टअप की सार्वजनिक छवि को नुकसान पहुंच सकता है। स्टार्टअप के मुख्यालय में स्थित HR विभाग शिकायत की जांच करता है और अर्जुन के खिलाफ उसकी गैर-पेशेवर और असंवेदनशील टिप्पणी के लिए सख्त कार्रवाई करने की सिफारिश करता है। उन्होंने एक समावेशी और सम्मानजनक कार्यस्थल संस्कृति को बनाए रखने के महत्व पर प्रकाश डाला। यह सिफारिश आपको एक मुश्किल स्थिति में डाल देती है। परियोजना पहले से ही समय से पीछे चल रही है, और अर्जुन जैसे वरिष्ठ डेवलपर को खोने से इसका समय पर पूरा होना बुरी तरह प्रभावित हो सकता है। अब आप एक जटिल दुविधा का सामना कर रहे हैं। एक ओर, असंवेदनशील टिप्पणी को संबोधित करना और एक सम्मानजनक कार्य वातावरण सुनिश्चित करना आवश्यक है। दूसरी ओर, आपको अपनी टीम को और अधिक हतोत्साहित किए बिना परियोजना को ट्रैक पर रखना चाहिए।

- इस केस स्टडी में शामिल नैतिक मुद्दों पर चर्चा कीजिए।
- संचालन प्रबंधक के रूप में, आप इस स्थिति से कैसे निपटेंगे?
- केस स्टडी के आधार पर, कार्यस्थल पर महिलाओं के सामने आने वाली चुनौतियों पर चर्चा करें। ऐसी चुनौतियों का समाधान कैसे किया जा सकता है?

(20 अंक, 250 शब्द)

The above case ~~sets~~ classifies a classic example of how women are double burdened in a society. And the need for a positive work culture in an organisation.

(A) ethical issues involved in the case

- ① Right to a healthy and harmonious work culture which is a common good.

- ② Right of the female work force for a dignified workplace and job opportunities.
- ③ Professional targets of completing the project vs social ethics for an equitable society.
- ④ Right of the Riya's father for the care from his daughter.
- ⑤ Likewise, right of the infant child for her maternal care.
- ⑥ Economic growth vs personal values.
- ⑦ Lack of empathy on part of Azgun towards his teammates.
- ⑧ Timely completion of the project.

(b) As the operation manager I have the following options.

→ some values are non-negotiable, and one such is respecting women.

→ Arjun's sto behaviour should not be tolerated as it can lead to domino as well as demonstrative effect on the employees of other organisation.

→ You can wisely request the HR. department to hire new employees in an organisation.

who are skilled and can commit towards the deadline.

→ Creche facility option be given to shabnam, to help and care her infant child.

- Motivating other team members, to contribute to their full capacity to finish the work on time.
- Other team members be aware of such adverse remarks and need for the gender inclusivity in an organisation.
- Riya can be given the option to work from home, so that she can take care of her father.
- ~~For~~ (C). Challenges faced by women at workplace.
  - Adverse remarks.
  - sexual harassment at workplace.
  - Restriction to pink collared jobs in an organisation
  - Dual burden of family as well as ~~fewer~~ professional

goals :

- Non inclusivity approach in organisational measures to address such challenges
- HR department should frame strong rules and guidelines to protect the women workforce.
- Awareness among the fellow employees.
- creation of the committee as mandated under prevention of sexual harassment at workplace act.
- equal recognition to the efforts of both women & men.

Gender inclusivity is not only important for an organisation good but also nation's progress.

**Feedback**

(For OFFICE use only)

#	G	A	P
AWIS			
CD & VA			
S & F			
P & R			
Please put tick marks in the above table. Here G is Good, A is Average and P is Poor.			
TOTAL MARKS			

**Q.12)** Utkarsh is a dedicated and experienced Chief Engineer in the Public Works Department (PWD) of a major Indian city. His responsibilities include overseeing the maintenance and construction of the city's infrastructure. One of his critical responsibilities is managing the safety and welfare of the PWD workers. A sudden strike by the workers' union of the PWD erupted over the issue of compensation to a construction worker who died while repairing a major bridge in the city. The case was brought to Utkarsh's attention for resolution.

The deceased worker, Shyam Lal, was part of a team tasked with repairing a crucial bridge that connected two busy parts of the city. During the repair, an unfortunate accident occurred where a section of the bridge collapsed. Shyam Lal fell from a significant height, suffering severe injuries. He was immediately rushed to the hospital but succumbed to his injuries shortly after arrival. Shyam Lal was 45 years old and the sole breadwinner for his family, which included his wife and three young children. The initial investigation revealed that Shyam Lal had not been wearing the mandatory safety harness at the time of the accident. The management, upon learning of this, is considering not providing extra compensation to Shyam Lal's family, citing negligence on his part.

The PWD workers' union was outraged by this decision, arguing that the lack of proper training and supervision were the primary cause of the accident. They demanded full compensation for Shyam Lal's family, like what other workers receive who die in the line of duty, and a job for one family member. With no satisfactory response from the management, the union went on strike, halting all ongoing maintenance and construction projects in the city. The strike has continued for two weeks, causing significant disruption to the city's infrastructure projects and leading to public outcry. Utkarsh is now tasked with finding a resolution to this deadlock.

- What are the options available to Utkarsh to meet the above situation? Critically examine each of the options identified by him.
- What are the ethical dilemmas being faced by Utkarsh?
- What course of action should Utkarsh adopt to diffuse the above situation? (20 marks, 250 words)

उत्कर्ष भारत के एक प्रमुख शहर के लोक निर्माण विभाग (PWD) में एक समर्पित और अनुभवी मुख्य अभियंता हैं। उनकी जिम्मेदारियों में शहर के बुनियादी ढांचे के रखरखाव और निर्माण की देखरेख करना शामिल है। उनकी महत्वपूर्ण जिम्मेदारियों में से एक PWD श्रमिकों की सुरक्षा और कल्याण का प्रबंधन करना है। शहर में एक प्रमुख पुल की मरम्मत करते समय मरने वाले एक निर्माण श्रमिक को मुआवजे के मुद्दे पर PWD के श्रमिक संघ द्वारा अमानक हड़ताल की गई। मामले को समाधान के लिए उत्कर्ष के ध्यान में लाया गया। मृतक श्रमिक, श्याम लाल, शहर के दो व्यस्त हिस्सों को जोड़ने वाले एक महत्वपूर्ण पुल की मरम्मत करने वाली टीम का हिस्सा थे। मरम्मत के दौरान, एक दुर्भाग्यपूर्ण दुर्घटना हुई जिसमें पुल का एक हिस्सा ढह गया। श्याम लाल काफी ऊंचाई से गिर गए, जिससे उन्हें गंभीर चोट आई। उन्हें तुरंत अस्पताल में जाया गया लेकिन पहुंचने के कुछ समय बाद ही उनकी मृत्यु हो गई। श्याम लाल 45 वर्ष के थे और अपने परिवार के लिए अकेले कमाने वाले थे, जिसमें उनकी पत्नी और तीन छोटे बच्चे शामिल थे। प्रारंभिक जांच से पता चला कि दुर्घटना के समय श्याम लाल ने अनिवार्य सुरक्षा हार्नेस नहीं पहना था। प्रबंधन को इस बात का पता चलने पर, श्याम लाल के परिवार को अतिरिक्त मुआवजा न देने पर विचार किया जा रहा है, क्योंकि इसमें उनकी ओर से लापरवाही का हवाला दिया गया है। पीडित श्रमिकों के संघ इस निर्णय से नाराज हैं, उनका तर्क है कि उचित प्रशिक्षण और पर्यवेक्षण की कमी दुर्घटना का मुख्य कारण है। उन्होंने श्याम लाल के परिवार के लिए पूरा मुआवजा मांगा, जैसा कि अन्य कर्मचारियों को मिलता है, जो इयूटी के दौरान मर जाते हैं, और परिवार के एक सदस्य को नौकरी दी जानी चाहिए। प्रबंधन से कोई संतोषजनक जवाब न मिलने पर, संघ ने हड़ताल कर दी, जिससे शहर में चल रहे सभी

रखरखाव और निर्माण प्रोजेक्ट रुक गए। हड़ताल दो सप्ताह तक जारी रही, जिससे शहर की बुनियादी ढांचा परियोजनाओं में काफी व्यवधान आया और लोगों में आक्रोश फैल गया। उत्कर्ष को अब इस गतिरोध का समाधान खोजने का काम सौंपा गया है।

- a) उपरोक्त स्थिति से निपटने के लिए उत्कर्ष के पास क्या विकल्प उपलब्ध हैं? उनके द्वारा पहचाने गए प्रत्येक विकल्प की आलोचनात्मक जांच कीजिए।
- b) उत्कर्ष के सामने कौन सी नैतिक दुविधाएं हैं?
- c) उपरोक्त स्थिति से निपटने के लिए उत्कर्ष को क्या कदम उठाना चाहिए? (20 अंक, 250 शब्द)

The above case exemplifies a situation where the need for safety equipments and the compensation to the family is ~~needed~~ stressed.

(b) options available to Utkarsh are:-

→ Going with the decision of management to not give compensation.

Merit	Demerit
<p>① Department does not have to give <u>compensation</u>.</p> <p>② Utkarsh is saved from any further <u>conflicting situation</u>, as he only follows management decision.</p>	<p>① <u>crisis of conscience</u> to Utkarsh.</p> <p>② <u>Family right to fair compensation</u> is neglected.</p> <p>③ Against the <u>egalitarian liberalism</u> of John Rawls.</p> <p>④ <u>Strike will continue</u>.</p>

(2) Resign and let the other person handle the situation.

### Merit

- ① Utkarsh is saved from the complex decision making.

### Demerit

- ① Shows lack of courage or Utkarsh  
② strike may still continue.

③ He can persuade the management to provide compensation as shyam Lal was the sole bread winner in his family. The strike also needs to be talked off after debate and discussion with the workers and assuring them of any due compensation.

→ Gandhi's Trusteeship model can be used here and use of emotional intelligence to persuade management.

→ using the affective component of the attitude of the management to change their decision.

Merit

- ① Fair compensation to the family.
- ② Strike will be called off and infrastructure projects can resume.

Demerit

- ① Management may refuse.

(b) ethical dilemmas faced by Utkarsh are:-

- (1) Professional ethics (to follow the orders of superior) vs empathy and compassion towards the Shyam Lal.
- (2) To ignore the negligence of the Shyam Lal (to provide due compensation) or to uphold the rules of an organisation.
- (3) Integrity and courage of Shyam Lal to ensure probity in governance.
- (4) Law in letter vs law in spirit.

- (A) Persuasive skills of the utkarsh will be tested here.
- (B) Right of protest of the workers also needs to be upheld.
- (7) Care ethics towards the family of Shyam Lal.
- (8) To ensure that there is no selective imposition of rules and laws in the organisation.
- (9) Economic development of the region, which is halted due to strike of the workers.
- (10) To ensure long term safety and supervisory measures in the workup.
- (C) Utkarsh should adopt the third course of action - due to:-
- (1) Utkarsh can apply the principle of unequal treatment due to unequal circumstances. As the family is

left alone without any income source, due compensation must be given. As the mistake of deceased Shyam Lal should not be burdened onto family.

(2) Management should ensure the striking workers and persuade them to call off the strike.

(3) ~~for~~ for long term measure, Shyam Lal can ensure strict application of training and supervision guidelines to prevent such mishappening in the future.

(4) All workers needs to be trained to wear safety gears in the construction works.

(5) Gandhi's model of commerce with morality will be a guiding model here.

The organisation must not only ensure economic development, but also healthy and satisfied employees.

**Feedback**

(For OFFICE use only)

	+	⊕	⊖	⊗
ANS				
CD & VA				
S & F				
P & R				
Please put tick marks in the above table. Here G is Good, A is Average and P is Poor.				
TOTAL MARKS				



**Mentor Feedback Questions**

1 .....  
2 .....  
3 .....  
4 .....  
5 .....

**Test Goal**

1 .....   
2 .....   
3 .....

**Outcomes**

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.....  
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**Marking Scheme**

Mark	Good	Average	Below average
10 Marker	3.75 - 5.0	3.0 - 3.5	< 3.0
15 Marker	5.75 - 7.0	4.0 - 5.5	< 4.0
20 Marker	7.75 - 10	6 - 7.5	< 6
✓✓	Key / Relevant Point		
✗	Vague / Irrelevant		

\* Subject to change without prior notice.