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MGP 2024

Time Allowed : Three Hours
समय : तीन घंटे

ForumIAS

Maximum Marks : 250
अधिकतम अंक : 250

GENERAL STUDIES / सामान्य अध्ययन

Name Of Candidate परीक्षार्थी का नाम	ASAD ABEEL		
Roll No./अनुक्रमांक	5819626	Medium/माध्यम	English <input checked="" type="checkbox"/> हिंदी <input type="checkbox"/>
Center Code/परीक्षा केंद्र	DELHI	Date/दिनांक	

*Center Code : For Online - 1900 / Delhi : Karol bagh - 1901, ORN - 1902, Mukharji Nagar - 1903 / Patna : Boring Rd. - 2001 / Hyderabad : Jawahar Nagar - 2101

INDEX TABLE / अनुक्रमणिका			INSTRUCTION / अनुदेश		
Q. No. प्र.सं.	Max. Marks अधिकतम अंक	Marks Obtained प्राप्तांक	1. Please do furnish Name, Email, Roll No and Mobile in the answer sheet. कृपया उत्तर-पुस्तिका में नाम, ईमेल, रोल नंबर और मोबाइल नंबर भरें।		
1			2. There are TWELVE questions printed in ENGLISH & HINDI, all questions are compulsory. उत्तर पुस्तिका में अंग्रेजी/हिंदी में बारह प्रश्न दिए गए हैं, सभी प्रश्न अनिवार्य हैं।		
2			3. The number of marks carried by a question/part is indicated against it. प्रत्येक प्रश्न/भाग के लिए निर्धारित अंक उसके सामने अंकित किए गए हैं।		
3			4. Answers must be written in the medium authorized in the admission Certificate, which must be stated clearly on the cover of this Question-Cum-Answer (QCA) Booklet in the space provided. उत्तर प्रवेश पत्र में अधिकृत माध्यम में लिखे जाने चाहिए, जो कि दिए गए स्थान में इस प्रश्न-सह-उत्तर (क्यूसीए) पुस्तिका के कवर पर स्पष्ट रूप से लिखा जाना चाहिए।		
4			5. Word limit in questions, if specified, should be adhered to. Any page or portion of the page left blank in the Question-Cum Answer Booklet must be clearly Struck off. प्रश्नों में शब्द सीमा, यदि निर्दिष्ट हो, का पालन किया जाए। प्रश्न-सह-उत्तर पुस्तिका में खाली छोड़े गये किसी भी पृष्ठ या पृष्ठ के भाग को स्पष्ट रूप से काट दें।		
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Total Marks/कुल अंक :			Mode Of Examination/ परीक्षा की विधि :	Online/ऑनलाइन <input checked="" type="checkbox"/> Offline/ऑफलाइन <input type="checkbox"/>	
*Examiner's Discretion is the marks awarded at the discretion of the examiner based on your overall impression, on the basis of (but not limited to) your handwriting, presentation, use of diagrams, flowcharts, facts and figures or absolutely anything that he/she liked in your copy. मूल्यांकन कर्ता का विवेक अंक, आपकी लिखावट, प्रस्तुति, आरेखों के उपयोग, फ्लोचार्ट, तथ्यों और आंकड़ों या सामग्री के रूप में किसी भी अन्य विषय वस्तु, जो मूल्यांकन कर्ता को आपकी कॉपी में परांद आयी के आधार पर (लेकिन इन्हीं तक सीमित नहीं) पर दिए गए अंक हैं।			For Office Use Only / केवल कार्यालय प्रयोग हेतु		
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Note: Students are expected to incorporate suggestions from the feedback provided in the answers. Discussion classes for the tests are also available online in your portal to aid in your preparation. Further, students are requested to see the good copies of the tests and learn from them. You can also discuss your copy with a Mentor and discover ways and means to improve your answers, or if you have any issues with this test / copy. Ask specific questions, to get specific answers.

EXAMINER'S REMARKS

CRITERIA FOR THE FEEDBACK SECTION AT THE END OF EACH QUESTION

1. **AWIS = Answered What is Asked.** This means whether you have addressed the core demand of the question or not. Addressing the core demand of the question gets you an objectively fair score. It is examiner's perception if you have understood the question and if you know the answer in the first place. Creative answer writing, sometimes missing the core demand, may fetch very high or very low scores, and exposes your answer to the subjectivity of the examiner.
2. **CD & VA = Content Density & Value Addition.** Examiner will evaluate the quality and quantity of your content in the answer. In the same word limit and space limit have you (a) written what is asked (b) gone beyond what is asked (c) enriched answers through combination of (but not all!) suggestions, ideas, quotes, flowcharts, diagrams, facts and figures, data etc. This affects objective components of assessment.
3. **S & F = Structure & Flow =** Whether you have structured your answer properly or not. Whether the answer has been broken into parts and sub-parts and each part has been addressed appropriately or not. Whether the flow of the answer is maintained. Affects both subjective and objective components of assessment.
4. **P & R =** How your answer performs on the criteria of presentation, ease of read, clarity and apparent effort in writing the answer. This affects the subjective components of assessment.

Section - A

Q.1) a) It is often said that politics and ethics belong to different worlds. What is your opinion in this regard? Justify your answer with illustration. Also, highlight the consequences of divergence between politics and ethics.

(10 marks, 150 words)

अक्सर कहा जाता है कि राजनीति और नैतिकता अलग-अलग विश्व से संबंधित हैं। इस संबंध में आपकी क्या राय है? अपने उत्तर को उदाहरण के साथ पुष्ट करें। साथ ही, राजनीति और नैतिकता के बीच मतभेद के परिणामों पर प्रकाश डालें।

(10 अंक, 150 शब्द)

Ethics are the value - standards to judge the rightness or wrongness of an act. Such standards have sector wide application especially in politics which is the interface between government and public.

Complementarity of Ethics in Politics

- 1). Gandhi considered "Politics without principles" as one of his "Seven Sins Theory"
- 2). Ethical politics ensures merit-based political selection than going for dynastic politics

3). Ethics ensures politicians are imptactee to the needs of the people

↳ PM Narendra Modi imptactising with ISRO chairman after Chandrayaan-2 failure.

However, if ethics and politics diverge we see society falling apart:

①. It leads to politicisation of Bureaucracy.
↳ IAS Netram involved in sand-mine scam in UP.

② Personal interests take credence over larger public interest.
Eg. Issue of Koro-trading ⇒ political instability.

③ unethical political conduct
Eg. scam for Query issue.

Politics should be guided by ethical principles, so that the policies being made are reflective of true needs of public.

Feedback (For OFFICE use only)

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b) "Those who purchase a little temporary safety, deserve neither liberty nor safety." In the context of this statement, bring out the ethical issues involved with creating a surveillance state for the sake of national security.

(10 marks, 150 words)

"जो लोग थोड़ी सी अस्थायी सुरक्षा प्राप्त करने के लिए आवश्यक स्वतंत्रता छोड़ देंगे, वे न तो स्वतंत्रता के पात्र हैं और न ही सुरक्षा के।" इस कथन के संदर्भ में, राष्ट्रीय सुरक्षा की खातिर एक निगरानी राज्य बनाने से जुड़े नैतिक मुद्दों पर प्रकाश डालें।

(10 अंक, 150 शब्द)

Liberty is a basic human right that enables a citizen to fully develop her potential and enjoy one's life with dignity.

However, in context of national issues, a dilemma pops up between,

Individual liberty vs National Security.

which demands creation of structures like State Surveillance having own ethical dimensions.

Ethical issues involved in State Surveillance

1). Infringes Fundamental Right to Privacy under article 21 enshrined by "K. Puttaswamy judgement 2017"

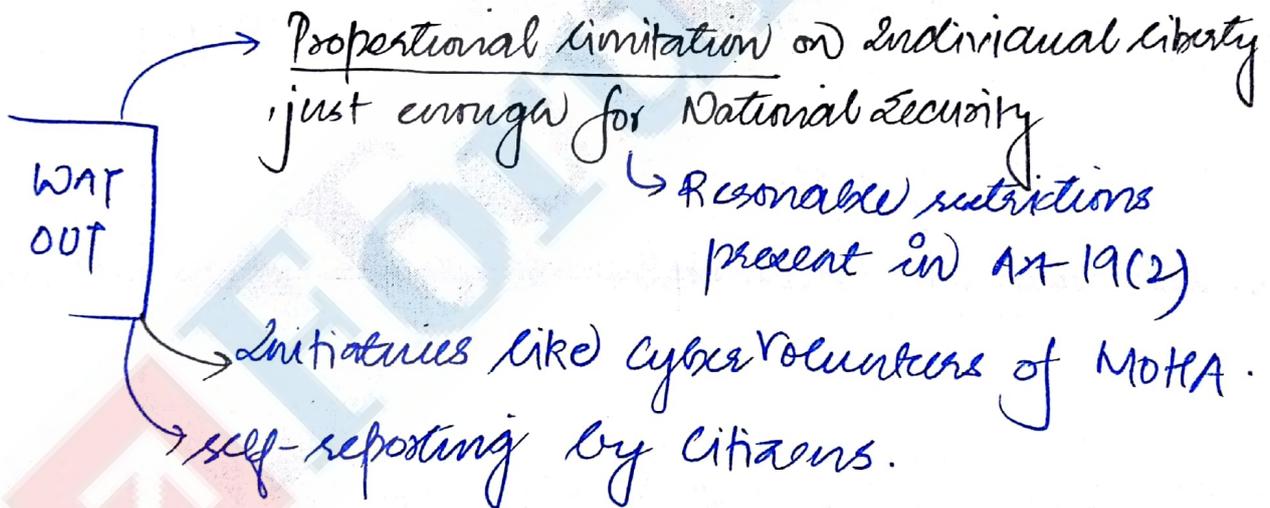
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2). Possible targetting of dissenting views on social media

3). Invasion of data security by decyphering the chats on social media - like Whatsapp, Instagram etc.

4). Emergence of a police state concerned only about controlling citizens' know welfare.

Eg. Monarchies in West Asia.



Thus, a few balance needs to cast between individual freedom and National Security for both are mutually re-enforcing.

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Q.2) a) Family plays a prominent role in the value development of an individual. Elucidate. Also, examine the impact of the changing nature of families on children's moral development.

(10 marks, 150 words)

किसी व्यक्ति के मूल्य विकास में परिवार एक प्रमुख भूमिका निभाता है। स्पष्ट कीजिए। साथ ही, बच्चों के नैतिक विकास पर परिवारों के बदलते स्वरूप के प्रभाव का परीक्षण कीजिए।

(10 अंक, 150 शब्द)

Family is agency responsible for
Primary socialisation of new members
 by making them internalise the
prevailing social norms.

Role in individual value development

1). Role of mother

→ Contact Comfort Studies: show how mothers' touch leads to child feeling secure, comfortable and developing emotional stability.

→ same as role model for observational learning

Eg. Gandel learned fasting technique from his mother.

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2). Role of father

- girls learn heterosexual adjustment
- children observe their way to deal with anger, frustration → Smoking, violence etc.

3). Type of parenting

- democratic ⇒ tolerant, empathetic children
- authoritative ⇒ selfish attitude
- Liberal (child-driven)
- ↳ Eg. Pune Passho case 2024.

changing family nature & child development

- 1). Reduced family size, children given higher emphasis on moral development ⇒ Democratic parenting based on equal relationship.
- 2). Urban living families ⇒ internalise cross-cultural values.
- 3). Value differences between parents and grandparents ⇒ confusion & value conflict.

Family influences both positive and negative traits. So, efforts need to be put to inculcate universal values of equality, liberty etc.

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b) Different individuals have different conceptions of patriotism. What does patriotism mean to you? Narrate in brief any two real-life incidents when you displayed patriotism. (10 marks, 150 words)

देशभक्ति के बारे में अलग-अलग लोगों की अलग-अलग धारणाएँ होती हैं। आपके लिए देशभक्ति का क्या मतलब है? संक्षेप में ऐसी दो सत्य घटनाओं का वर्णन कीजिए जब आपने देशभक्ति दिखाई हो। (10 अंक, 150 शब्द)

Patriotism is the feeling of respect and affection for one's nation. It is a social concept and non-comparable, non-aggressive.

Patriotism being a subjective concept has varied versions like:

- 1). For a soldier, patriotism is about protecting Indian boundaries even if through martyrdom.
- 2). Doctors \Rightarrow patriotism is about servicing patients to the best of capability as seen during COVID-19 worldwide.

Patriotism meaning to me

To me patriotism is about doing my rightful role in the social progress

of Indian. Gandhi's idea of Sarvodaya
through Sarvodaya was a great influence
on my definition of patriotism.

↳ "giving back to society especially those
in 'atmost need'"

Real-life examples

- 1). I served as a scribe for people
having disabilities, who appeared in
the college exams.
- 2). I volunteered for several NBOs especially
for educating underprivileged children.
- 3). My patriotism also involves collecting
the National flags on day after national
festivals and submit those at rightful place.

So, patriotism has many versions
as many people in India and contributing
to its well-being for a true India.

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Q.3) a) Moral behaviour is not only good for the community in which one is a part but also for the individuals who profess it. Comment. (10 marks, 150 words)

नैतिक आचरण न केवल उस समुदाय के लिए अच्छा है जिसका कोई सदस्य है, बल्कि उन व्यक्तियों के लिए भी अच्छा है जो इसका पालन करते हैं। टिप्पणी कीजिए। (10 अंक, 150 शब्द)

Morality is defined as the principles that help us define what is good/bad, desirable/undesirable in a particular social context.

A community has individuals as its members who conform to the moral standards of the group. This ensures both community and individual wellbeing.

Impact of Moral Behavior on Community

1) Helps in strengthening social solidarity and harmony.

Eg. Harmonious co-existence of multiple communities in a pluralistic nation

2). It cultivates trust and dependability.

Eg. During COVID, people were able to cope up with it due to social support.

3). Reduces crime in society, as people uphold high moral standards.

↳ security to women especially.

Impact on Individual

1). Satisfies basic human need of "social recognition" { Maslow's Hierarchy of Needs }

2). Individual gains self-awareness and gets motivated towards goals

3). able to empathize with others
↳ cultural sensitivity.

Moral behavior is essential for social progress but ensure such standards pass the test of rationality and are evaluated regularly.

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b) Discuss the important teachings of Swami Vivekananda. Bring out their relevance in the contemporary world.

(10 marks, 150 words)

स्वामी विवेकानंद की महत्वपूर्ण शिक्षाओं पर चर्चा कीजिए। समकालीन विश्व में उनकी प्रासंगिकता का वर्णन कीजिए।

(10 अंक, 150 शब्द)

Swami Vivekananda was a great spiritual Guru of Modern India who spearheaded several socio-religious reforms especially through Ramakrishna Mission.

Teachings and Contemporary Relevance

1) He emphasised on rational outlook and how even religion should present itself rationally.

↳ Relevance: New Education Policy 2020 focuses on scientific and rational thinking.

Also, illegalising Triple Talag as non-essential practice. So, can be struck down.

2). Service to humankind is the service to God.

↳ Relevance: It is essential in current context of ongoing Russia-Ukraine war, Refugees crisis of Armenians, Rohingyas etc.

3). Emphasis on physical strength and yoga

↳ visible in "International Yoga Day" and "Fit India Movement"

4). He advocated essential unity of all religions

↳ Relevance: Indian constitution advocates composite culture and mutual harmony through Fundamental Duties (Article 51A)

Teachings of Swami Vivekananda have timeless application, having wide ranging application in personal and public life.

Q.4) a) "Knowing yourself is the beginning of all wisdom." Discuss the importance of emotional intelligence in self-realisation. Do you think emotional intelligence can be learned? (10 marks, 150 words)

"स्वयं को जानना सभी बुद्धिमत्ता की शुरुआत है।" आत्म-साक्षात्कार में भावनात्मक बुद्धिमत्ता के महत्व पर चर्चा कीजिए। क्या आपको लगता है कि भावनात्मक बुद्धिमत्ता सीखी जा सकती है? (10 अंक, 150 शब्द)

Emotional intelligence is the ability to perceive, evaluate and control one's emotions and to use this emotional wisdom to guide one's behavior.

— Daniel Goleman

Emotional intelligence helping in self-realisation

1. Enables us to perceive our reaction patterns and the associated emotions being triggered.

Eg. Running away on seeing a snake.
↳ wisdom = Snake is dangerous.

2. Helps us define our values and principles that we hold onto and cannot compromise

Eg. Gandhiji's suspension of Non-Cooperation Movement due to chauri-chaura violence.

3). Defines our reaction in a social setting
how social dynamics affect us

Eg. Recording a reel at a public place vs
Shy to give even an interview.

So, such self-realisation helps in realistic goal setting \Rightarrow increases success potentiality.

Learning Emotional Intelligence

1). Introspection \Rightarrow know your value system.

2). Training to empathise \Rightarrow Field Postings
for Civil Service Recruits.

3). Learning from values of great leaders

4). Imbibing cultural sensitivity.

APJ
Kalam

MS
Swaminathan

Emotional intelligence enables us to
humanize our actions and getting along
well with others, while being efficient as well.

b) What do you understand by environmental ethics? Examine the ethical concerns in 'phase-down versus phase out debate' in the use of coal by developing countries. (10 marks, 150 words)

पर्यावरणीय नैतिकता से आप क्या समझते हैं? विकासशील देशों द्वारा कोयले के उपयोग में 'फेज़-डाउन बनाम फेज़ आउट बहस' में नैतिक मुद्दों का परीक्षण कीजिए। (10 अंक, 150 शब्द)

Environmental ethics is the applied field of ethical standards to judge the ethicality of actions having bearing on environment and its degradation.

Ethical concerns in phase-down vs phase out

Developed and developing world is divided on the above issue regarding use of fossil fuels especially coal for economic development. It raises following issues:

- 1). Issue of equity ⇒ developed countries used coal for own development and responsible for historical emissions while

pressurising developing world to shift to cleaner energy.

2). Competing demands on limited resources.

↳ developing countries still low on human development indicators like health and education ⇒ lacks fiscal space for clean energy infrastructure

3). Degradation of Environment as a common good

↳ ecological preservation is the ultimate goal but with varied pace of efforts.

↳ India advocated "Common but differentiated Responsibility Principle" (CBDR).

In India, Prakriti is sacred and divine and integral to our culture. But, to achieve the end goal of environmental preservation, contextually suited strategies are needed like LIFE Program, 2070 Net-zero target etc.

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Q.5) a) "Two things define you: Your patience when you have nothing and your attitude when you have everything." What roles do attitude and patience play in the personal and professional lives of civil servants?

(10 marks, 150 words)

"दो चीजें आपको परिभाषित करती हैं: आपका धैर्य जब आपके पास कुछ नहीं होता और आपकी मनोवृत्ति/व्यवहार जब आपके पास सब कुछ होता है।" सिविल सेवकों के व्यक्तिगत और व्यावसायिक जीवन में मनोवृत्ति और धैर्य क्या भूमिका निभाते हैं?

(10 अंक, 150 शब्द)

Patience is the ability to get going ahead despite setbacks while attitude is the learned tendency to evaluate events, people and opinions.

Role of attitude in civil servant's life

Personal life

Professional life

1). Positive attitude gives us self confidence

2). Emotional stability is ensured.

1). Empathise well with the public by understanding their attitude

Eg. Gauging their needs and concerns

2). Positive attitude re-inforces the value

Eg. Ensuring workplace of "Devotion to Duty" despite role is not replicated necessities.

at home to deal with children.

Eg. V. V. Laxminarayana IPS (Telangana) kept investigating high profile cases of Enamoor Properties, TS Jagann etc.

Role of patience in civil servants

Personal life

Professional life

1) Ensuring harmony in familial relations despite chaotic work stress. Eg. Punishment posting.

2) Stability of mental health.

1) enables the civil servants to maintain calmness in a stressful situation. Eg. being patient while handling riots, COVID migrant distress.

2) Developing courage of conviction

Thus, right and positive attitude based on evidence and patience make a civil servant resilient and effective.

Feedback (For OFFICE USE)

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b) Gendered attitudes convert differences in sexes into discriminations. Examine the factors responsible for negative attitudes toward women in the Indian society. How can these attitudes be changed? (10 marks, 150 words)

लैंगिक दृष्टिकोण लिंग संबंधित भेद को भेदभाव में बदल देता है। भारतीय समाज में महिलाओं के प्रति नकारात्मक दृष्टिकोण के लिए उत्तरदायी कारकों का परीक्षण कीजिए। इन दृष्टिकोणों को कैसे बदला जा सकता है? (10 अंक, 150 शब्द)

Gender is a social construct wherein several socially defined characteristics are superimposed onto sex (a biological concept)

Gendered attitude is internalised via various agencies particularly family, media, school, peers etc.

Reasons for negative attitude towards women

1). Patriarchal form of family structure where male takes important family decisions.

2). Delegation of women to domestic

spare whose work is seen as
unworthy or unrewarding.

↳ NBO study: Men spend 97 min/day
while women = 297 min/day on household
care.

3). Structures like dowry, crime against
women etc get the women being viewed
as patriarchy.

changing such attitude

1). Economic emancipation of women

↳ role models — Falguni Nayak (Nayak)
— Jessy Thomas (ISRO)
— President Mumsin.

2). Gender neutral

books. Eg. Kerala books: women in uniform
while men cooking.

3). Equality in family.

Attitude changes requires experiential
learning and evidence. So, substance
awareness for real change.

Q.6) What does each of the following quotation mean to you?

निम्नलिखित उद्धरण आपके लिए क्या मायने रखते हैं?

a) "Happiness is when what you think, what you say, and what you do are in harmony." - Mahatma Gandhi.
(10 marks, 150 words)

"प्रसन्नता तब होती है जब आप जो सोचते हैं, जो कहते हैं और जो करते हैं, सबमें सामंजस्य हो।" - महात्मा गांधी।
(10 अंक, 150 शब्द)

Harmony between what you think, say and do implies a life of integrity. This life, owing to the high moral standards, leads to true happiness.

It is applicable across time and space:

1). In sports, Sachin Tendulkar believed in integrity and brought in on ground by walking off when he knew he had edged the ball despite umpire giving not out.

2). In Ramayan, Lord Rama rules in Ramrajya based on congruency between Dharma and his actions.

3). Former PM Atal Bihari Vajpayee let his government fail by I MP but did not resort to horse-trading, as he was strongly opposed to it.
(Gandhi: Politics with Principle)

When the congruency is severed, we see energies directed in wrong directions like Coalgate Scams, legal loophole exploitation by Nirav Modi etc.

Thus, to ensure fulfillment of Higher Order Needs of Maslow's Hierarchy, one needs to be single being inside out.

b) "The price good men pay for indifference to public affairs is to be ruled by evil men." – Plato.

(10 marks, 150 words)

"सार्वजनिक मामलों के प्रति उदासीनता की कीमत अच्छे लोगों को बुरे लोगों द्वारा शासित होने के रूप में चुकानी पड़ती है।" - प्लेटो।

(10 अंक, 150 शब्द)

Public governance is a two-way interaction than being one-way traffic.

If the rule is extended into public without any critical evaluation, it might turn into autocratic tendencies.

In Kunder philosophy, it is said that darkest places in hell are kept for those who remain neutral when the Sharma was wounded.

During colonial era, handshakes caused by English East India company were seen as issue of lower castes.

As a result, even the high classes, Nawabs etc got colonized.

So, good and learned individuals need to ensure that they are governed by the rightful authority. In India, this role is played by NGOs, civil societies, like India Against Corruption led by Anna Hazare.

Similarly, in climate negotiations, had India been at the backseat, obligations regarding coal bans, reducing emissions would be imposed unilaterally.

So, negotiations with the circles of authority ensure that the authority is rightful and representative.

c) "Whatever is begun in anger, ends in shame"-Benjamin Franklin. (10 marks, 150 words)

"जो कुछ भी क्रोध से शुरू होता है, वह शर्मिंदगी पर समाप्त होता है" - बेंजामिन फ्रैंकलिन। (10 अंक, 150 शब्द)

Anger is the negative emotion arising out of dissatisfaction, failure or frustration. Actions taken in anger tend to be miscalculated as the wisdom is masked by adrenaline rush.

Whatever is begun in anger, ends in shame

1). In Ramayana, Ravan decides to go for "Sita Haran" out of anger over treatment meted out to his sister.

↳ Such action ended in eventual defeat of Ravan and his 'Mahapap' (beyond Moksha)

2). In family, domestic violence is highly prevalent which eventually leads to

marital breakdowns and divorce).

↳ exhibited in movie Thappad.

3). Civil servants developing autocratic attitude and acting as masters.

↳ IAS of Surajpur (Chhattisgarh) punished a man who came to buy medicine during COVID - lockdown.

4). During World War-II, Germany attacked Poland out of anger, leading to widespread global destruction.

However, shame can also instigate an angry act like actor Will Smith slapping a comedian during Oscar ceremony.

Anger has a debilitating impact. So, patience and emotional intelligence hold the key to redirect such energies.

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Section - B

Q.7) Prahlad is a climate conscious and responsible citizen, who left his well-paying job as a senior manager in a multinational company to start a small firm that would manufacture eco-friendly products. The motto of his company is "no waste, all green". His firm makes bio-degradable polymer which can be used as an alternative to plastic bags, bottles, plates etc. Prahlad thinks that this will promote a healthier environment and will have a positive impact on people's health. It will also help address the problem of climate change by reducing one's carbon footprint. For this to be achieved, he believes that not just products, but the process too should be less polluting. This is why, he invested heavily in non-polluting machinery. These machines are certified as "green machines". In fact, some of them were even imported from other countries. All of this has gained him a good reputation in the eyes of critics and environmentalists. But as the technology used in manufacturing these products is new, imported and expensive, the products made by Prahlad's firm is costlier than conventional plastic products.

Prahlad has proved that his product is environmentally benign, but he was unable to scale up production because of he ran out of funds. Prahlad knows that if he could start manufacturing the polymer at a large scale and leverage economies of scale his product would become more price competitive to conventional plastics. Prahlad used last of his funds to publicize his product. Prahlad thought that with this publicity, raising funds from the market would be easy.

Prahlad reached out to many investors, and they showed great interest in Prahlad's product. But none of them were willing to invest money in this product. They feared that this new product, being much expensive, would not be able to compete with the conventional plastic products. Prahlad's firm is also losing his existing customer who complain about very high cost of his products. Both Prahlad's prospective investors and past customers know that this technology is less polluting and environmentally benign and has a positive attitude towards it. But consumer concern and attitude about the environment does not readily translate into the purchase of environmentally friendly products. Academic research has also identified this gap between purchase intentions and behaviors.

Prahlad knows that if he changes the production procedure, things can look better for the company on the financial front, but that can take away his reputation and will also be against his own beliefs. The only possible hope is to expand his consumer base, sell his products at full capacity and convince investors to invest in his eco-friendly venture to keep his green industry running.

Consider yourself in Prahlad's position and answer the following questions:

- a) How will you induce behavioral change to nudge people to move towards eco-friendly products?
b) What factors will you have to consider while inspiring such a change? (20 marks, 250 words)

प्रहलाद जलवायु के प्रति एक जागरूक और उत्तरदायी नागरिक हैं, जिन्होंने एक बहुराष्ट्रीय कंपनी में वरिष्ठ प्रबंधक के रूप में अपनी अच्छी तनखाह वाली नौकरी छोड़ दी और एक छोटी सी फर्म शुरू की जो पर्यावरण अनुकूल उत्पाद बनाती है। उनकी कंपनी का आदर्श वाक्य है "कोई अपशिष्ट नहीं, सब पर्यावरण अनुकूल"। उनकी फर्म बायो-डिग्रेडेबल पॉलीमर बनाती है जिसका उपयोग प्लास्टिक की थैलियों, बोतलों, प्लेटों आदि के विकल्प के रूप में किया जा सकता है। प्रहलाद को लगता है कि इससे एक स्वस्थ वातावरण को बढ़ावा मिलेगा और लोगों के स्वास्थ्य पर सकारात्मक प्रभाव पड़ेगा। यह किसी के कार्बन पदचिह्न को कम करके जलवायु परिवर्तन की समस्या को हल करने में भी मदद करेगा। इसे प्राप्त करने के लिए, उनका मानना है कि न केवल उत्पाद, बल्कि प्रक्रिया भी कम प्रदूषणकारी होनी चाहिए। यही कारण है कि, उन्होंने गैर-प्रदूषणकारी मशीनरी में भारी निवेश किया।

इन मशीनों को "ग्रीन मशीन" के रूप में प्रमाणित किया गया है। वास्तव में, उनमें से कुछ को दूसरे देशों से आयात किया गया था। इन सभी ने उन्हें आलोचकों और पर्यावरणविदों की नज़र में अच्छी प्रतिष्ठा दिलाई है। लेकिन चूंकि इन उत्पादों के निर्माण में इस्तेमाल की जाने वाली तकनीक नई, आयातित और महंगी है, इसलिए प्रहलाद की फर्म द्वारा बनाए गए उत्पाद पारंपरिक प्लास्टिक उत्पादों की तुलना में महंगे हैं। प्रहलाद ने साबित कर दिया है कि उसका उत्पाद पर्यावरण के लिए अच्छा है, लेकिन वह उत्पादन बढ़ाने में असमर्थ था क्योंकि उसके पास पैसे नहीं थे। प्रहलाद जानता है कि अगर वह बड़े पैमाने पर पॉलीमर का निर्माण शुरू कर सकता है और बड़े पैमाने की अर्थव्यवस्थाओं का लाभ उठा सकता है, तो उसका उत्पाद पारंपरिक प्लास्टिक की तुलना में अधिक कीमत प्रतिस्पर्धी हो जाएगा। प्रहलाद ने अपने उत्पाद के प्रचार के लिए अपने अंतिम धन का उपयोग किया। प्रहलाद ने सोचा कि इस प्रचार के साथ, बाजार से धन जुटाना आसान होगा। प्रहलाद ने कई निवेशकों से संपर्क किया और उन्होंने प्रहलाद के उत्पाद में बहुत रुचि दिखाई। लेकिन उनमें से कोई भी इस उत्पाद में पैसा लगाने को तैयार नहीं था। उन्हें डर था कि यह नया उत्पाद बहुत महंगा होने के कारण पारंपरिक प्लास्टिक उत्पादों का मुकाबला नहीं कर पाएगा। प्रहलाद की फर्म अपने मौजूदा ग्राहकों को भी खो रही है जो उसके उत्पादों की बहुत अधिक लागत के बारे में शिकायत करते हैं। प्रहलाद के संभावित निवेशक और पिछले ग्राहक दोनों जानते हैं कि यह तकनीक कम प्रदूषणकारी और पर्यावरण के लिए अच्छा है और इसके प्रति उनका रवैया सकारात्मक है। लेकिन पर्यावरण के बारे में उपभोक्ता की चिंता और व्यवहार आसानी से पर्यावरण के अनुकूल उत्पादों की खरीद में परिणत नहीं होता है। अकादमिक शोध ने भी खरीद के इरादे और व्यवहार के बीच इस अंतर की पहचान की है।

प्रहलाद जानता है कि अगर वह उत्पादन प्रक्रिया में बदलाव करता है, तो वित्तीय मोर्चे पर कंपनी के लिए चीजें बेहतर हो सकती हैं, लेकिन इससे उसकी प्रतिष्ठा समाप्त हो सकती है और यह उसकी खुद की मान्यताओं के भी खिलाफ होगा। एकमात्र संभावित उम्मीद अपने उपभोक्ता आधार का विस्तार करना, अपने उत्पादों को पूरी क्षमता से बेचना और अपने हरित उद्योग को चालू रखने के लिए निवेशकों को अपने पर्यावरण-अनुकूल उद्यम में निवेश करने के लिए राजी करना है।

खुद को प्रहलाद की स्थिति में रखें और निम्नलिखित प्रश्नों के उत्तर दें:

- आप लोगों को पर्यावरण-अनुकूल उत्पादों की ओर बढ़ने के लिए प्रेरित करने के लिए व्यवहार में बदलाव कैसे लाएंगे?
- इस तरह के बदलाव को प्रेरित करते समय आपको किन कारकों पर विचार करना होगा? (20 अंक, 250 शब्द)

*World is going through a transform-
-ational stage wherein the impending
issue is climate change is inducing*

the businesses and governments to go for green and cleaner operations.

The instant case study highlights the issue of economic considerations while ensuring green operations, which escalate the product cost.

Stakeholders	Stake
Prahalad	Economic viability of his company and customer base for green products
Customers	positive attitude towards environment but want cheap price
Investors	Believe in Prahalad's idea but doubtful of scalability.

(a)

In the instant case study, we found how investors and customers have a favourable attitude towards environmentally benign products but it is not reflected in them buying these.

So, this shows the attitude-behavior linkage, how if three components of attitude (Affective, Cognitive, Behavioral) are not aligned, it does not get reflected as behavior.

Nudging people towards eco-friendly products

- 1). Widespread publicity of the advantages of eco-friendly products like less wastage and lower carbon footprint.
(Knowledge component)

2). Running initial discount offers on products, so that people get to have the experience of using them and compare their utility. (Behavioral aspect).

3). Evoking emotional appeal as to how world is grappling with global warming and how to ensure intactness of Sacred "Prakriti" (Affective component).

(b) Factors to be considered while inspiring such a change:-

1). Authentic information about the products is disseminated, so that people are able to have an informed decision

- 2). Reasoning with investors as to how environmental compliance of the company can even gain government policy concessions (tax breaks) etc.
- 3). Explaining to them the export potential of such products
- 4). Ensuring no "greenwashing" is being done just to gain traction
- 5). Undertaking innovation and scaling up production to ensure competitive prices

Environment is a common good which is there to remain, for if its threshold crosses, nature will find its way via floods, tsunamis etc. So, go for timely preservation efforts.

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Q.8) A gaming website dedicated to chess has gained popularity in recent times due to its online lessons and tips for improving skills in the game. You have recently started playing chess at the platform. The platform provides you analysis of your games and suggests areas of improvement. The online lessons have helped you improve your game a lot over a very short time. You are amazed at the ability of competing with players of all levels of skills from across the world. While testing and improving your chess skills on the platform, you have made friendship and acquaintances with many competitive chess players from different parts of the world. Recently, you have been encountering racial, religious and stereotypical remarks during the games from the other players. Initially you ignored such things as childish tactics by an opponent to distract you from your gameplay. Later you would try to engage with such people to dispel stereotypes. But increasingly such experiences are making you sad and bitter. Now you block such people as you encounter them.

What started as a fun and stimulating experience for you has become a source of negativity in your life. In your discussions with other people, you come to realize that they have also experienced similar racial and religious slurs, and many people have left the platform to avoid the abusive experience. You also sense that this is not an issue specific to this gaming website but is part of the generally seen behaviour on social media. You used to consider online trolling as harmless puns that could not create actual harm, but after experiencing its dark side as a victim you are realizing its negative impact.

Given this information, what are your thoughts on the following :

- How should one deal with the issues of on-line abuse such as in the case above? What options are available to you?
- What values should guide online behaviour? Do these values differ from values governing offline conduct? (20 marks, 250 words)

शतरंज को समर्पित एक गेमिंग वेबसाइट ने हाल के दिनों में अपने ऑनलाइन पाठों और खेल में कौशल सुधारने के सुझावों के कारण लोकप्रियता हासिल की है। आपने हाल ही में इस प्लेटफॉर्म पर शतरंज खेलना शुरू किया है। यह प्लेटफॉर्म आपको आपके खेलों का विश्लेषण प्रदान करता है और सुधार के क्षेत्रों का सुझाव देता है। ऑनलाइन पाठों ने आपको बहुत ही कम समय में अपने खेल को बेहतर बनाने में बहुत मदद की है। आप दुनिया भर के सभी स्तरों के कौशल वाले खिलाड़ियों के साथ प्रतिस्पर्धा करने की क्षमता से चकित हैं। प्लेटफॉर्म पर अपने शतरंज कौशल का परीक्षण और सुधार करते हुए, आपने दुनिया के विभिन्न हिस्सों के कई प्रतिस्पर्धी शतरंज खिलाड़ियों के साथ दोस्ती और परिचय बनाए हैं। हाल ही में, आपको खेलों के दौरान अन्य खिलाड़ियों से नस्लीय, धार्मिक और रूढ़िवादी टिप्पणियों का सामना करना पड़ रहा है। शुरू में आपने अपने खेल से ध्यान हटाने के लिए प्रतिद्वंद्वी द्वारा बचकानी चालों जैसी चीजों को नज़रअंदाज़ किया। बाद में आप रूढ़िवादिता को दूर करने के लिए ऐसे लोगों से जुड़ने की कोशिश करेंगे। लेकिन धीरे-धीरे ऐसे अनुभव आपको दुखी और कड़वा बना रहे हैं। अब आप ऐसे लोगों से मिलते ही उन्हें ब्लॉक कर देते हैं।

जो आपके लिए एक मज़ेदार और उत्तेजक अनुभव के रूप में शुरू हुआ, वह आपके जीवन में नकारात्मकता का स्रोत बन गया है। अन्य लोगों के साथ आपकी चर्चाओं में, आपको पता चलता है कि उन्होंने भी इसी तरह की नस्लीय और धार्मिक गालियों का सामना किया है, और कई लोग अपमानजनक अनुभव से बचने के लिए मंच छोड़ चुके हैं। आप यह भी महसूस करते हैं कि यह इस गेमिंग वेबसाइट तक सीमित मुद्दा नहीं है, बल्कि सोशल मीडिया पर आम तौर पर देखे जाने वाले व्यवहार का हिस्सा है।

मानते थे जो वास्तविक नुकसान नहीं पहुँचा सकता, लेकिन पीड़ित के रूप में इसके अंधरे पक्ष का अनुभव करने के बाद आपको इसके नकारात्मक प्रभाव का एहसास हो रहा है।

इस जानकारी को देखते हुए, निम्नलिखित पर आपके क्या विचार हैं:

a) किसी को ऑनलाइन दुर्व्यवहार के मुद्दों से कैसे निपटना चाहिए, जैसा कि ऊपर के केस अध्ययन में है? आपके पास कौन से विकल्प उपलब्ध हैं?

b) ऑनलाइन व्यवहार को किन मूल्यों द्वारा निर्देशित किया जाना चाहिए? क्या ये मूल्य ऑफ़लाइन आचरण को नियंत्रित करने वाले मूल्यों से भिन्न हैं?

(20 अंक, 250 शब्द)

We are going through a digital revolution wherein increasingly powerful 5G, concepts like artificial intelligence, and wide reach of social media is having an impact on real-lives.

With the proliferation of online gaming, new communities are being developed. However, as the case study points out, there are

increasing instances of racial and ethnic trolling, highly driven by prejudices and stereotypes.

Options available to deal with online abuse

As the abuser can be from another country, or continent, recourse to the local enforcement agencies is not a primary option.

Option-1: Reporting the user on that platform

→ If he/she is a recurrent troll, the online platform will analyse his/her data trail and even suspend from the platform.

- 2). Calling out the perpetrator online
↳ generating online community support to identify similar victims of trolling and calling out their profile and racial/ethnic remarks for a public censure.
- 3). Running hash tags # for generating mass awareness about such trolling.
Eg. #MeToo Movement against sexual harassment.
- 4). Ultimately, taking recourse to "Cyber Cell" to take appropriate action as per Information Technology Act 2000

b

Values guiding online behavior

- 1). Respecting privacy of users, as public disclosure of personal information like phone numbers etc can impact the person.
- 2). Responsible Surfing: not visiting restricted sites or dark web, or any appropriate websites.
- 3). Using online platforms for progress than trolling or defamation
- 4). Parents to teach the idea of "Virtual Touch" to children for responsible online behavior.

comparing values of offline conduct

Online platforms has same real lives as in offline interaction. So, values of tolerance, cooperation, empathy etc should also get reflected in online behavior.

However, given the swift reach of digital plane, extra responsibility / caution is needed, so as to curb unintentional errors.

People should use social media to gain cultural sensitivity with open mind. This ensures true humanism.

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(For OFFICER)

AWIS
CD & VA
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Please put marks in table.
Here G is Average
Poor.
TOTAL MARKS

Q.9) You are working as Director (Human Resource) in a software company. Various factors such as economic slowdown in some of the major trade partners of India and disruptive technological changes like generative Artificial Intelligence require rapid adaptive measures from businesses to survive. The marketing department has reported that there is lack of demand for the services provided by your company in the market and business-as-usual scenario could spell doom for the company. Your company has decided to take a slew of measures to tread through a tough phase of the business which include technological rejuvenation of the company and streamlining the workforce. A significant number of employees in your organization are above fifty years of age and are finding it difficult to adapt to the new working conditions and the rapid upskilling required by the company. After proper training, the employees were subjected to a test, and a list was prepared of those who are above fifty years of age and who did not do well in the test. You have been told by the board of directors that they have plans to lay off approximately 25% of the employees. This is essential for the efficiency and survival of the company. You have been given a list of employees who are to be laid off and you have been told to communicate to them the decision of the company to terminate them.

In the above list, there is an employee who has been working in the company for twenty years. He is known for his discipline, integrity, and loyalty to the company. His financial situation is not good at present as he applied for personal loan a few months ago in order to meet the expenses of his ailing father who was hospitalized. He is sole breadwinner of the family and has two dependent daughters. Marriage of one of the daughters is scheduled for next month.

- What are the ethical issues involved in the above case?
- As the head of the HR department, what ethical dilemma do you face?
- Do you think that the company's decision is appropriate? According to you what should have been the ideal course of action in the given scenario?

(20 marks, 250 words)

आप एक सॉफ्टवेयर कंपनी में निदेशक (HR) के पद पर कार्यरत हैं। भारत के कुछ प्रमुख व्यापार भागीदारों में आर्थिक मंदी और जनरेटिव आर्टिफिशियल इंटेलिजेंस जैसे विघटनकारी तकनीकी परिवर्तनों जैसे विभिन्न कारकों के कारण व्यवसायों को जीवित रहने के लिए तेजी से अनुकूल उपायों की आवश्यकता होती है। विपणन विभाग ने रिपोर्ट दी है कि बाजार में आपकी कंपनी द्वारा प्रदान की जाने वाली सेवाओं की मांग में कमी है और व्यवसाय-जैसा-हमेशा परिदृश्य कंपनी के लिए विनाशकारी हो सकता है। आपकी कंपनी ने व्यवसाय के कठिन दौर से निपटने के लिए कई उपाय करने का फैसला किया है जिसमें कंपनी का तकनीकी कायाकल्प और कार्यबल को सुव्यवस्थित करना शामिल है। आपके संगठन में कर्मचारियों की एक महत्वपूर्ण संख्या पचास वर्ष से अधिक आयु की है और उन्हें नई कार्य स्थितियों और कंपनी द्वारा आवश्यक तेजी से अपस्किनिंग के अनुकूल होने में कठिनाई हो रही है। उचित प्रशिक्षण के बाद, कर्मचारियों को एक परीक्षा के अधीन किया गया, और उन लोगों की एक सूची तैयार की गई जो पचास वर्ष से अधिक आयु के हैं और जिन्होंने परीक्षा में अच्छा प्रदर्शन नहीं किया। आपको निदेशक मंडल द्वारा बताया गया है कि उनके पास लगभग 25% कर्मचारियों को निकालने की योजना है। यह कंपनी की दक्षता और अस्तित्व के लिए आवश्यक है। आपको उन कर्मचारियों की सूची दी गई है जिन्हें नौकरी से निकाला जाना है और आपको उन्हें कंपनी द्वारा उन्हें नौकरी से निकालने के निर्णय के बारे में बताने के लिए कहा गया है।

उपर्युक्त सूची में एक कर्मचारी है जो बीस वर्षों से कंपनी में काम कर रहा है। वह अपने अनुशासन, ईमानदारी और कंपनी के प्रति वफादारी के लिए जाना जाता है। वर्तमान में उसकी वित्तीय स्थिति अच्छी नहीं है क्योंकि उसने अपने बीमार पिता के खर्च को पूरा करने के लिए कुछ महीने पहले व्यक्तिगत ऋण के लिए आवेदन किया था, जो अस्पताल में भर्ती थे।

वह परिवार का एकमात्र कमाने वाला है और उसकी दो आश्रित बेटियाँ हैं। बेटियों में से एक की शादी अगले महीने होने वाली है।

a) उपरोक्त केस अध्ययन में नैतिक मुद्दे क्या हैं?

b) मानव संसाधन विभाग के प्रमुख के रूप में, आपको किस नैतिक दुविधा का सामना करना पड़ता है?

c) क्या आपको लगता है कि कंपनी का निर्णय उचित है? आपके अनुसार दिए गए परिदृश्य में कार्रवाई का आदर्श तरीका क्या होना चाहिए था? (20 अंक, 250 शब्द)

The instant case study reflects the ongoing economic scenario wherein COVID induced economic slowdown led to slump in economic growth. Further, disruptive technology of AI and chatGPT has led huge lay-offs in companies like Google, Meta etc.

a) In this case study, following ethical issues are present:

1). Maintaining economic viability

of the company in economic slowdown phase.

2). Plan to lay-off 25% employees in such uncertain times

↳ impact on their socio-economic condition).

3). Upskilling of employees including older one who find it difficult to adapt.

↳ one size fit for all approach.

6

Ethical dilemmas before HR Head

1). Economic Viability VS Employee Morale

↳ sailing through the economic slowdown but employees feeling a

a constant fear of being laid-off.

2). consequentialism VS Righteousness

↓

Aiming for retaining the profitability of the company (ENDS) but at the cost of laid-off employees who might get difficulty in getting re-employed.

©.

companies decisions to lay-off 25% employees, particularly those who did not do well in test, suffers from following issues:-

- 1). % of laid-off employees is too high
- 2). In times of crisis, employees saving for twenty years, for example,

expect a favourable act from the company.

3). No consideration of socio-economic status of employees to be laid off.

Ideal course of action

1). Reasoning with employees to work for lower wages, given the economic slowdown. By doing so, % of lay-off can be reduced.
(Utilitarianism)

2). Mapping of skills \Rightarrow so that those unable to adapt to technology, find themselves useful in some other department.

3). Keeping the laid-off employees with further career-enhancement support

\rightarrow Training
 \rightarrow company contacts.

4). Timely payment of provident fund and compensation for the lay-off.

↳ tide through tough times.

Gandhiji Doctrine of Trusteeship views

companies as trustees of public resource

So, than viewing employees as a means to end (profit), they must be

treated as end in themselves and

their long-term commitment be rewarded.

Feed (For Office)

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Please put marks in this table.
Here Give Average
Poor.
TOTAL MARKS

Q.10) Mr. A is travelling by road with his family to attend a marriage ceremony. His grandfather, who is the head of the family, is also travelling with him. On the way to their destination, all of them stop at a roadside restaurant for lunch. This is a well-known restaurant owned by one of the friends of Mr. A. The place is known for its tasty and hygienic food.

However, the grandfather notices a picture on the wall of the restaurant and enquires about the religion of the restaurant owner. Mr. A's friend belongs to a religion different from his grandfather's religion. The grandfather has a negative attitude towards the religion of Mr. A's friend, and he insists that he will not eat in that restaurant. He demands that the entire family leave the restaurant immediately, as they are travelling for a happy occasion and eating at this particular restaurant will pollute them. Mr. A tries to calm down his grandfather and explain to him that religion has nothing to do with purity or pollution. He also reasons that several travel magazines have rated the restaurant highly, especially for its superior hygiene standards. Also, he points out that there is no restaurant in the way for the next 100 km, and it will be difficult for all to make do without food for that long. However, his arguments fall on deaf ears, and more specifically, his grandfather admonishes him for bringing the family to the restaurant despite being aware of the religion of the owner. Mr. A's friend feels insulted and discriminated against due to his religion. Mr. A's father is upset but refuses to say anything out of respect for the grandfather. The entire family is embarrassed by the attitude of the grandfather, and they are getting ready to leave the restaurant. Mr. A is confused regarding how he should act in this situation.

a) What are the various ethical issues in the above case study?

b) Imagine yourself in the place of Mr. A. Evaluate the different courses of action available to you. What is the most suitable course of action? (20 marks, 250 words)

श्री A अपने परिवार के साथ एक विवाह समारोह में भाग लेने के लिए सड़क मार्ग से यात्रा कर रहे हैं। उनके दादा, जो परिवार के मुखिया हैं, भी उनके साथ यात्रा कर रहे हैं। अपने गंतव्य के रास्ते में, वे सभी दोपहर के भोजन के लिए सड़क किनारे एक रेस्तरां में रुकते हैं। यह श्री A के दोस्तों में से एक का प्रसिद्ध रेस्तरां है। यह स्थान अपने स्वादिष्ट और स्वच्छ भोजन के लिए जाना जाता है। हालांकि, दादाजी ने रेस्तरां की दीवार पर एक तस्वीर देखी और रेस्तरां के मालिक के धर्म के बारे में पूछताछ की। श्री A के दोस्त अपने दादा के धर्म से अलग धर्म को मानते हैं। दादाजी का श्री A के दोस्त के धर्म के प्रति नकारात्मक रवैया है, और वह जोर देकर कहते हैं कि वह उस रेस्तरां में खाना नहीं खाएंगे। वह मांग करते हैं कि पूरा परिवार तुरंत रेस्तरां छोड़ दे, क्योंकि वे एक खुशी के अवसर पर यात्रा कर रहे हैं और इस विशेष रेस्तरां में खाना उन्हें प्रदूषित करेगा। श्री A अपने दादा को शांत करने की कोशिश करते हैं और उन्हें समझाते हैं कि धर्म का शुद्धता या प्रदूषण से कोई लेना-देना नहीं है। वह यह भी तर्क देते हैं कि कई यात्रा पत्रिकाओं ने रेस्तरां को उच्च रेटिंग दी है, खासकर इसके बेहतर स्वच्छता मानकों के लिए। इसके अलावा, वह यह भी बताता है कि अगले 100 किलोमीटर तक रास्ते में कोई रेस्तरां नहीं है, और इतने लंबे समय तक बिना भोजन के रहना सभी के लिए मुश्किल होगा। हालाँकि, उसके तर्क अनसुने रह जाते हैं, और खास तौर पर, उसके दादा उसे मालिक के धर्म के बारे में जानते हुए भी परिवार को रेस्तरां में लाने के लिए डाँटते हैं। श्री A के दोस्त को अपने धर्म के कारण अपमानित और भेदभाव महसूस होता है। श्री A के पिता परेशान हैं, लेकिन दादा के सम्मान में कुछ भी कहने से इनकार करते हैं। पूरा परिवार दादा के रवैये से शर्मिदा है, और वे रेस्तरां छोड़ने के लिए तैयार हो रहे हैं। श्री A इस बात को लेकर उलझन में हैं कि उन्हें इस स्थिति में कैसे कार्य करना चाहिए।

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- a) उपरोक्त केस अध्ययन में विभिन्न नैतिक मुद्दे क्या हैं?
 b) खुद को श्री A की जगह पर रखकर कल्पना कीजिए। दी गई विभिन्न कार्यवाही का मूल्यांकन कीजिए। सबसे उपयुक्त कार्यवाही क्या है? (20 अंक, 250 शब्द)

Stereotypes are the generalized beliefs about an event, community or a place etc that are based on unverified claims than on actual experience.

In the given case study, Mr A's grandfather has developed a negative attitude towards A's friend's religion based on such stereotypes.

a). Ethical issues involved in the case study

1). Harassment of Mr A's friend based on his religious identity.

2). conflicting values between grandfathers
of A and Mr A himself, trigerring
the generational gap.

3). Defamation and loss of customers to
Mr A's friends restaurant, as public
admonishment by the grandfathers
might influence the other customers
present.

(b). Different courses of action before Mr. A

1). Leaving the restaurant as the
grandfather is rigid in his stance.

2). Staying at the restaurant and
trying to reason with grandfathers

how his views are not objective
but based on stereotypes.

Most Suitable course of action

Mr. A should go for second option:

1). Try to calm down the grandfather
and ask him to listen to his
views.

2). Reason with grandfather that how
they have been good friends and
that his religion has nothing to
do with purity of food.

3). Give his grandfather the objective

evidence)

↳ Several travel magazines rating
the restaurant high on hygiene.

4). Roping in other family members to
support his case (Persuasion)

5). Apologizing to friend for the
remarks of grandfather

In an era of globalisation when
the cultures are getting closer into
a "Global Village", ethical universalism
holds the key. So, ensuring tolerance
and empathy towards other sections.

Q.11) On a cold and foggy night in December, Arun and Seema, both unknown to each other, boarded a train for Lucknow at the Delhi junction. Both were going to their home town on the weekend. It was supposed to be a routine train journey of 7-8 hours. Arun, a first-year graduate from a reputed institute in Delhi, aspires to join DRDO and make a career in the R&D field. Seema, a national-level volleyball player, had dreams of joining the paramilitary forces. Both checked their tickets and got comfortable in their respective seats in the coach S7.

The train gave the final horn and slowly started leaving the station. Amidst the chugging of the engine and the train wheels clacking on the tracks, both Arun and Seema fall asleep. But as fate would have it that night, a routine train journey turned out to be a nightmare for the passengers of coach S7, including Arun and Seema. The train was on its scheduled two-minute halt at an outskirt station when suddenly 4-5 robbers entered the coach S7. They asked all the passengers to hand over their valuables without any fuss. None of the passengers could gather the courage to confront them, as they had country-made pistols and sharp-edged weapons. But somehow, Arun and Seema mustered the courage and resisted the robbers. The robbers threatened them with dire consequences and asked them to comply with their command. But both remained adamant and even refused to hand over their valuables to the robbers. To teach them a lesson and set an example for the other passengers, both Arun and Seema were thrown out of the moving train. At that very moment, another train was approaching on the parallel track, and both were hit by it; Arun lost his right arm, Seema lost her left leg, and she had multiple fractures in the spinal cord.

Both met somewhat similar fates that night, but both faced the 'tragedy' that unfolded with them in a completely different manner. In spite of full support from his family, Arun lost all hope and got disenchanted with life. He couldn't accept the new reality and went into depression. Also, the thoughts of committing suicide would often come into his mind. Seema, on the other hand, after completing her treatment, decided to pursue her dreams. She was also encouraged by his family and friends to start a new life. She started training with a prosthetic leg and resumed playing volleyball. Not only this, she decided to push boundaries and chose mountaineering. And around two years later, she became the world's first female amputee to scale Mount Everest.

The stories of Arun and Seema highlight the importance of the adversity quotient. But it is also evident that different people possess different levels of adversity quotient. Based on your understanding of the above case study, answer the following:

- Examine the importance of the adversity quotient in life, citing examples. How can the adversity quotient be developed?
- As a friend of Arun, what suggestions would you give to him to overcome the aftermath of the tragedy?

(20 marks, 250 words)

दिसंबर की एक ठंडी और धुंध भरी रात में, अरुण और सीमा, दोनों एक दूसरे से अनजान, दिल्ली जंक्शन पर लखनऊ के लिए ट्रेन में सवार हुए। दोनों सप्ताहांत में अपने गृह नगर जा रहे थे। यह 7-8 घंटे की एक नियमित ट्रेन यात्रा होनी थी। दिल्ली के एक प्रतिष्ठित संस्थान से प्रथम वर्ष का स्नातक अरुण, DRDO में शामिल होने और R&D क्षेत्र में अपना करियर बनाने की इच्छा रखता है। सीमा, एक राष्ट्रीय स्तर की वॉलीबॉल खिलाड़ी, अर्धसैनिक बलों में शामिल होने का सपना देखती थी। दोनों ने अपने टिकट चेक किए और कोच S7 में अपनी-अपनी सीटों पर आराम से बैठ गए। ट्रेन ने अंतिम हॉर्न दिया और धीरे-धीरे स्टेशन छोड़ने लगी। इंजन की गडगडाहट और पटरियों पर ट्रेन के पहियों की खट-पट के बीच, अरुण और सीमा दोनों सो गए। लेकिन जैसा कि उस रात किस्मत में था, एक नियमित ट्रेन यात्रा कोच S7 के यात्रियों के लिए एक बुरे सपने में बदल गई उन्होंने सभी यात्रियों से बिना किसी शोर-शराबे के अपना कीमती सामान सौंपने को कहा।

कोई भी यात्री उनका सामना करने की हिम्मत नहीं जुटा पाया, क्योंकि उनके पास देसी पिस्तौल और धारदार हथियार थे। लेकिन किसी तरह अरुण और सीमा ने हिम्मत जुटाई और लुटेरों का विरोध किया। लुटेरों ने उन्हें गंभीर परिणाम भुगतने की धमकी दी और उनसे उनकी बात मानने को कहा। लेकिन दोनों अड़े रहे और लुटेरों को अपना कीमती सामान सौंपने से भी इनकार कर दिया। उन्हें सबक सिखाने और दूसरे यात्रियों के लिए एक उदाहरण पेश करने के लिए अरुण और सीमा को चलती ट्रेन से बाहर फेंक दिया गया। उसी समय, समानांतर ट्रेक पर एक और ट्रेन आ रही थी, और दोनों उसकी चपेट में आ गए; अरुण ने अपना दाहिना हाथ खो दिया, सीमा ने अपना बायां पैर खो दिया, और उसकी रीढ़ की हड्डी में कई फ्रैक्चर हो गए। उस रात दोनों की किस्मत कुछ हद तक एक जैसी थी, लेकिन दोनों ने अपने साथ हुई 'त्रासदी' का बिल्कुल अलग तरीके से सामना किया। अपने परिवार से पूरे समर्थन के बावजूद, अरुण ने सारी उम्मीदें खो दीं और जीवन से निराश हो गया। वह नई वास्तविकता को स्वीकार नहीं कर सका और अवसाद में चला गया। इसके अलावा, आत्महत्या करने के विचार अक्सर उसके मन में आते थे। दूसरी ओर, सीमा ने अपना इलाज पूरा करने के बाद अपने सपनों को पूरा करने का फैसला किया। उसे अपने परिवार और दोस्तों से भी एक नई जिंदगी शुरू करने के लिए प्रोत्साहन मिला। उसने एक कृत्रिम पैर के साथ प्रशिक्षण शुरू किया और वॉलीबॉल खेलना फिर से शुरू किया। इतना ही नहीं, उसने सीमाओं को लांघने का फैसला किया और पर्वतारोहण को चुना। और लगभग दो साल बाद, वह माउंट एवरेस्ट पर चढ़ने वाली दुनिया की पहली महिला विकलांग बन गई।

अरुण और सीमा की कहानियाँ प्रतिकूलता के महत्व को उजागर करती हैं। लेकिन यह भी स्पष्ट है कि अलग-अलग लोगों में प्रतिकूलता के अलग-अलग स्तर होते हैं। उपरोक्त केस स्टडी की अपनी समझ के आधार पर, निम्नलिखित का उत्तर दें:

a) उदाहरण देते हुए जीवन में प्रतिकूलता के महत्व की परीक्षण कीजिए। एडवर्सिटी कोशंट (AQ) को कैसे विकसित किया जा सकता है?

b) अरुण के मित्र के रूप में, आप उसे संकट के बाद के परिणामों से उबरने के लिए क्या सुझाव देंगे?

(20 अंक, 250 शब्द)

The instant case study brings
to the fore the uncertainties of life.
How a national level volleyball
player goes on to become world's
first female amputee to scale Mt. Everest

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while on the other, Arjun gets disenchanted with life and even develops suicidal thoughts.

To understand such differing reactions to similar tragedy, the concept of Adversity Quotient comes in.

Adversity Quotient may imply the ability to look positively at the adversities in life and try to get a good deal out of it, for a good life ahead.

(a).

Importance of Adversity Quotient

- 1). Keeps individual gain resilience in life \Rightarrow becoming versatile to suit new roles.
- 2). Toning down the effects of tragedy and quickly re-enters the mainstream than developing a fatalistic attitude.
- 3). Realising the importance of life and developing a desire to reap the best out of it.

Learning adversity Quotient

As tragedies are disruptive and

Don't Write anything in this Area/ इस स्थान पर कुछ न लिखें

(Don't Write anything in this Area/ इस स्थान पर कुछ न लिखें)

debititating, so the key lies in observational learning.

AQ can be ingrained from crus of great leaders and scholars. For example, how Shrikant Bolla, blind since birth, denied admission in Science in Indian IITs, gets admitted to MIT and becomes a big businessman.

(b). My advice, to Arun, as a friend

1. Instilling a ray of hope in Arun and tell him how life is

bigger than anything.

- 2). Give him example of Stephen Hawking who despite being paralysed carried on his research.
- 3). Ask him to go for prothetic implants and how emerging "Biodlimbs" can help him relive a normal life.
- 4). Assure him of my support in getting back in life.

In such cases, peer motivation is a significant factor. So, Arun must learn from the way Seema did rebound from the accident to cast history.

Q.12) Nestled in the lap of the Himalayas, Purabkashi is a town located on the way to major pilgrimage destinations. The town is traversed by a section of the Panch-Dham Road Project, whose objective is to improve connectivity to the five major pilgrimage centers in the region. The project aims to develop and widen nearly 900 km of national highways in the Himalayas, making journeys to these centers safer, faster, and more convenient. The project is being constructed at a very high cost and is expected to boost tourism in the region and reduce road accidents occurring in the hilly region. The project is also important from a security point of view, as these roads can act as strategic feeder roads that connect the border with the Army camps in the nearby areas. The roads may facilitate quicker movement of troops and supplies and can serve as a strategic asset in connecting the border regions. However, from the conception stage of the project itself, various NGOs have raised several fault lines regarding its environmental sustainability. It has been noted that the project may destroy about 690 hectares of forests, and an estimated 20 million cubic meters of soil need to be removed. Experts raise concern that such a high-impact activity may aggravate erosion and destabilize the slopes. Large-scale uprooting of vegetation can prove to be perilous for biodiversity and regional ecology. Indiscriminate blasting during road construction creates cracks in soil and rocks that may enhance the possibility of landslides and associated disasters in the future. In 2018, the project was challenged in the Supreme Court by an NGO for its potential impact on the Himalayan ecology due to felling trees, cutting hills, and dumping excavated material. The Supreme Court then constituted a high-powered committee that warned against widening the road by 12 meters. It had suggested that the widening stay between 5.5 and 7 meters. However, this recommendation by independent experts was opposed by government officials and ultimately sidelined. The worst fears of the local and scientific communities came true when about 40 workers got trapped inside a tunnel after the under-construction tunnel structure collapsed in Purabkashi. Overnight, Purabkashi became the talk of the country.

The project was awarded to the contractor, PQR Enterprises. Mr. Vinay Kumar, who has experience completing many such projects in the past, was appointed as Project Director, overseeing the smooth completion of the project and monitoring the contractor's work. Mr. Vinay is known for his honesty and dedication. Prior to the mishap, he had successfully overseen this project to meet its timeline. But after the mishap, the higher authorities are privately requesting the project director, Mr. Vinay, to take responsibility for the mishap. To manage the growing resentment in the locality and nationwide, he is being asked to step down as project director. But Mr. Vinay feels that he is being unfairly blamed. To alleviate the pressure from the public, he is being scapegoated. The project had issues right from the conception stage, given the ecological fragility of the region.

Various ecological experts and geological scientists think that the incident has exposed not only the project's vulnerabilities but also the lapses in the safe tunnel construction mechanisms carried out, like the failure to construct an escape tunnel. Several experts have pointed out this incident as a warning for future disasters, as now questions have been raised about the fragility of the Himalayas in sustaining massive infrastructure projects like the Panch-Dham project. The government, despite many voices against the project, is treating the incident as an isolated incident and moving on with the further construction of the project. There is a protest happening in the state with a demand by the people to consider the project's environmental consequences and also the operations of the contractor, PQR Enterprises, in the particular project.

- a) What are the various ethical issues involved in the above case study?
b) As the head of the Panch-Dham Project, what are the options available to Mr. Vinay? Analyze the advantages and disadvantages of each.
c) In your opinion, between the twin objectives of development and conservation, what should be given more priority and why? (20 marks, 250 words)

(20 marks, 250 words)

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अलग घटना के रूप में देख रही है और परियोजना के आगे के निर्माण के साथ आगे बढ़ रही है। राज्य में लोगों द्वारा परियोजना के पर्यावरणीय परिणामों और विशेष परियोजना में ठेकेदार, PQR एंटरप्राइजेज के संचालन पर विचार करने की मांग के साथ विरोध प्रदर्शन हो रहा है।

a) उपरोक्त केस अध्ययन में शामिल विभिन्न नैतिक मुद्दे क्या हैं?

b) पंच-धाम परियोजना के प्रमुख के रूप में, श्री विनय के पास क्या विकल्प उपलब्ध हैं? प्रत्येक के फायदे और नुकसान का विश्लेषण कीजिए

c) आपकी राय में, विकास और संरक्षण के दोहरे उद्देश्यों के बीच, किसे अधिक प्राथमिकता दी जानी चाहिए और क्यों?

(20 अंक, 250 शब्द)

The case study is the classic debate between economic and infrastructural development and its impact on the local environment.

The case resonates the Chor Dham Project of Uttarakhand and Silk yarn Tunnel issue.

① [Ethical Issues present in case]

1). Economic Development vs Ecological Preservation.

2). National Security VS Fragile Ecology.

3). Threatening livelihood opportunities of locals \Rightarrow intricately dependant on natural ecosystem.

4). Shifting of blame on an honest officer
— Mr. Vinay (Project Director).

(b). Options available to Mr. Vinay

1). Taking the blame & resigning

Positives	Negatives
<ul style="list-style-type: none"> ① Government image intact. ② Project restarted immediately. 	<ul style="list-style-type: none"> ① Crisis of conscience ② Possible legal implications for Mr. Vinay.

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2). Felling the truth to Media and refusing to resign

Positives	Negatives
<ul style="list-style-type: none"> ○ career and image of Mr. Vinay is intact ○ conscience intact 	<ul style="list-style-type: none"> ○ Project gets delayed ↳ National security issues. ○ Wrath of Government and Company on Mr. Vinay.

③. Development and conservation should not be seen as anti-ethical but as complementary in the form of sustainable development.

Gandhi ji said: "Nature loves everything for anyone's need but nothing for anyone's greed"

Feedback

(For OFFICE use only)

#	G	A	P
AWIS			
CD & VA			
S & F			
P & R			

Please put tick marks in the above table.
Here G is Good, A is Average and P is Poor.

TOTAL MARKS	
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So, in this case, the result lies in balancing development to conservation

Since ancient times, Prakriti has been deemed sacred and divine in India.

On similar lines, UN came up with Sustainable development goals to be achieved by 2030.

So, in above case, rethinking about the Supreme court observation, paying focus to recommendations of expert-powered committee on road widening, can solve the issue.