

Time Allowed : Three Hours
समय : तीन घंटेMaximum Marks : 250
अधिकतम अंक : 250

GENERAL STUDIES /

| | | | |
|---|----------------|---------------|--|
| Name Of Candidate परीक्षार्थी का नाम | Mayank Purohit | | |
| Roll No./अनुक्रमांक | 1910162418 | Medium/माध्यम | English <input checked="" type="checkbox"/> हिंदी <input type="checkbox"/> |
| Center Code/परीक्षा केंद्र | — | Date/दिनांक | |

*Center Code : For Online - 1900 / Delhi : Karol bagh - 1901, ORN - 1902, Mukharji Nagar - 1903 / Patna : Boring Rd. - 2001 / Hyderabad : Jawahar Nagar - 2101

| INDEX TABLE / अनुक्रमणिका | | | INSTRUCTION / | |
|--|--------------------------|------------------------------|--|--|
| Q. No. प्र.सं. | Max. Marks अधिकतम अंक | Marks Obtained प्राप्तांक | 1. Please do furnish Name, Email, Roll No and Mobile in the answer sheet. कृपया उत्तर-पुस्तिका में नाम, ईमेल, रोल नंबर और मोबाइल नंबर भरें। | |
| 1 | | | 2. There are TWELVE questions printed in ENGLISH & HINDI, all questions are compulsory. उत्तर पुस्तिका में अंग्रेजी/हिंदी में बारह प्रश्न दिए गए हैं, सभी प्रश्न अनिवार्य हैं। | |
| 2 | | | 3. The number of marks carried by a question/part is indicated against it. प्रत्येक प्रश्न/भाग के लिए निर्धारित अंक उसके सामने अंकित किए गए हैं। | |
| 3 | | | 4. Answers must be written in the medium authorized in the admission Certificate, which must be stated clearly on the cover of this Question-Cum-Answer (QCA) Booklet in the space provided. उत्तर प्रवेश पत्र में अधिकृत माध्यम में लिखे जाने चाहिए, जो कि दिए गए स्थान में इस प्रश्न-सह-उत्तर (क्यूसीए) पुस्तिका के कवर पर स्पष्ट रूप से लिखा जाना चाहिए। | |
| 4 | | | 5. Word limit in questions, if specified, should be adhered to. Any page or portion of the page left blank in the Question-Cum Answer Booklet must be clearly Struck off. प्रश्नों में शब्द सीमा, यदि निर्दिष्ट हो, का पालन किया जाए। प्रश्न-सह-उत्तर पुस्तिका में खाली छोड़े गये किसी भी पृष्ठ या पृष्ठ के भाग को स्पष्ट रूप से काट दें। | |
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| Total/कुल अंक | 250 | | For Student Only / | |
| Examiner's Discretion/मूल्यांकन कर्ता का विवेक : | | | Start Time/प्रारंभ करने का समय : | End Time/समाप्त करने का समय : |
| | | | 2:00 PM | 5:00 PM |
| Total Marks/कुल अंक : | | | Mode Of Examination/ परीक्षा की विधि : | Online/ऑनलाइन <input checked="" type="checkbox"/> Offline/ऑफलाइन <input type="checkbox"/> |
| *Examiner's Discretion is the marks awarded at the discretion of the examiner based on your overall impression, on the basis of (but not limited to) your handwriting, presentation, use of diagrams, flowcharts, facts and figures or absolutely anything that he/she liked in your copy. मूल्यांकन कर्ता का विवेक अंक, आपकी लिखावट, प्रस्तुति, आरेखों के उपयोग, फ्लोचार्ट, तथ्यों और आंकड़ों या समय रूप किसी अन्य विषय वस्तु, जो मूल्यांकन कर्ता को आपकी कॉपी में पसंद आयी के आधार पर (लेकिन इन्हीं तक सीमित नहीं) पर दिए गए अंक हैं। | | | For Office Use Only / | |
| | | | ECN CODE/ ईसीएन कोड : | Evaluation Date/ मूल्यांकन तिथि : |
| | | | ① ② ③ ④ ⑤ | |

Note: Students are expected to incorporate suggestions from the feedback provided in the answers. Discussion classes for the tests are also available online in your portal to aid in your preparation. Further, students are requested to see the good copies of the tests and learn from them. You can also discuss your copy with a Mentor and discover ways and means to improve your answers, or if you have any issues with this test / copy. Ask specific questions, to get specific answers.

EXAMINER'S REMARKS

CRITERIA FOR THE FEEDBACK SECTION AT THE END OF EACH QUESTION

1. **AWIS = Answered What is Asked.** This means whether you have addressed the core demand of the question or not. Addressing the core demand of the question gets you an objectively fair score. It is examiner's perception if you have understood the question and if you know the answer in the first place. Creative answer writing, sometimes missing the core demand, may fetch very high or very low scores, and exposes your answer to the subjectivity of the examiner.
2. **CD & VA = Content Density & Value Addition.** Examiner will evaluate the quality and quantity of your content in the answer. In the same word limit and space limit have you (a) written what is asked (b) gone beyond what is asked (c) enriched answers through combination of (but not all!) suggestions, ideas, quotes, flowcharts, diagrams, facts and figures, data etc. This affects objective components of assessment.
3. **S & F = Structure & Flow =** Whether you have structured your answer properly or not. Whether the answer has been broken into parts and sub-parts and each part has been addressed appropriately or not. Whether the flow of the answer is maintained. Affects both subjective and objective components of assessment.
4. **P & R =** How your answer performs on the criteria of **presentation, ease of read, clarity and apparent effort** in writing the answer. This affects the subjective components of assessment.

Instructions: All questions are compulsory. The number of marks carried by a question/part is indicated against it. Quality of the answer is more important than the length of the answer.

निर्देश : सभी प्रश्न अनिवार्य हैं। प्रत्येक प्रश्न द्वारा धारित अंकों को उसके सामने इंगित किया गया है। उत्तर की गुणवत्ता उत्तर की लंबाई की तुलना में अधिक महत्वपूर्ण है।

Section - A

Q.1) a) 'Unconscious biases in parenting continue to shape gendered experiences in India.' Do you agree with this view? Discuss. (10 marks, 150 words)

'पालन-पोषण में अचेतन पूर्वाग्रह भारत में लिंग-आधारित अनुभवों को आकार देते हैं।' क्या आप इस दृष्टिकोण से सहमत हैं? चर्चा कीजिए। (10 अंक, 150 शब्द)

b) Distinguish between empathy and compassion. Why are they considered as foundational values in public services? (10 marks, 150 words)

समानुभूति और करुणा में अंतर स्पष्ट कीजिए। इन्हें सार्वजनिक सेवाओं में आधारभूत मूल्य क्यों माना जाता है? (10 अंक, 150 शब्द)

Q.2) a) The current society is witnessing rising levels of intolerance. What are the consequences of this situation for personal well-being and for societal well-being? What can one do at the personal level to become tolerant? (10 marks, 150 words)

वर्तमान समाज में असहिष्णुता का स्तर बढ़ता जा रहा है। इस स्थिति के व्यक्तिगत और सामाजिक कल्याण पर क्या प्रभाव पड़ेंगे? सहिष्णु बनने के लिए व्यक्तिगत स्तर पर क्या किया जा सकता है? (10 अंक, 150 शब्द)

b) What are the main components of emotional intelligence and how does it help an individual in taking ethical decisions? (10 marks, 150 words)

भावनात्मक बुद्धिमत्ता के मुख्य घटक क्या हैं और यह किसी व्यक्ति को नैतिक निर्णय लेने में किस प्रकार सहायता करती है? (10 अंक, 150 शब्द)

Q.3) Given below are the three quotations of great thinkers. What do each of these quotations convey to you in the present context?

नीचे तीन महान विचारकों के उद्धरण दिए गए हैं। वर्तमान संदर्भ में इनमें से प्रत्येक उद्धरण आपको क्या संदेश देता है?

a) "This life is short, the vanities of the world are transient, but they alone live who live for others, the rest are more dead than alive."-Swami Vivekanand (10 marks, 150 words)

"यह जीवन छोटा है, संसार की व्यर्थताएँ क्षणिक हैं, लेकिन केवल वे ही जीवित हैं जो दूसरों के लिए जीते हैं, बाकी लोग जीवित से अधिक मृत हैं।" - स्वामी विवेकानंद (10 अंक, 150 शब्द)

b) "If you cry because the sun has gone out of your life, your tears will prevent you from seeing the stars."- Rabindranath Tagore (10 marks, 150 words)

"यदि आप इसलिए रोते हैं कि आपके जीवन से सूर्य चला गया है, तो आपके आँसू आपको तारे देखने से रोकेंगे।" - रवींद्रनाथ टैगोर (10 अंक, 150 शब्द)

c) "Two ways of building character – cultivating strength to challenge oppression, and tolerate the resultant hardships that give rise to courage and awareness."-Sardar Patel (10 marks, 150 words)

"चरित्र निर्माण के दो तरीके – उत्पीड़न को चुनौती देने के लिए शक्ति का विकास करना, और परिणामस्वरूप होने वाली कठिनाइयों को सहन करना, जिससे साहस और जागरूकता का उदय होता है।" - सरदार पटेल (10 अंक, 150 शब्द)

Q.4) a) "With great power comes great responsibility." In the present context, 'Big Tech' headquartered in developed countries wield disproportionate influence over digital infrastructure, personal data, and global narratives—often prioritising profit over ethical considerations. What ethical principles should guide such corporations in building a fair, inclusive, and just global digital framework? (10 marks, 150 words)

"बड़ी शक्ति के साथ बड़ा उत्तरदायित्व भी आता है।" वर्तमान संदर्भ में, विकसित देशों में मुख्यालय वाली 'बड़ी तकनीकी कंपनियाँ' डिजिटल अवसंरचना, व्यक्तिगत डेटा और वैश्विक आख्यानो (नैरेटिव) पर असंगत प्रभाव डालती हैं—अक्सर नैतिक विचारों पर लाभ को प्राथमिकता देती हैं। ऐसे निगमों को एक निष्पक्ष, समावेशी और न्यायसंगत वैश्विक डिजिटल ढाँचा बनाने में किन नैतिक सिद्धांतों द्वारा मार्गदर्शित होना चाहिए? (10 अंक, 150 शब्द)

b) What do you understand by the term 'crisis of conscience'? Describe an incident from your life where you experienced such a crisis. How did you deal with it? (10 marks, 150 words)

'अंतरात्मा के संकट' से आप क्या समझते हैं? अपने जीवन की किसी ऐसी घटना का वर्णन कीजिए जहाँ आपको ऐसा संकट महसूस हुआ हो। आपने कैसे उस स्थिति का समाधान किया? (10 अंक, 150 शब्द)

Q.5) a) "A politics of confession that encourages politicians and parties to confess and offer regret for their errors can surely be a cathartic experience." Examine the statement from the ethical point of view. (10 marks, 150 words)

"स्वीकारोक्ति की राजनीति जो राजनेताओं और दलों को अपनी गलतियों को स्वीकार करने और उनके लिए खेद प्रकट करने के लिए प्रोत्साहित करती है, निश्चित रूप से एक भाव विरेचक (मनोवैज्ञानिक रूप से शुद्ध करने वाला) अनुभव हो सकती है।" नैतिक दृष्टिकोण से इस कथन का परीक्षण कीजिए। (10 अंक, 150 शब्द)

b) What are the key objectives of the Right to Information Act, 2005? Examine the ethical concerns associated with certain provisions of the Digital Personal Data Protection Act in realizing the objectives of the RTI Act. (10 marks, 150 words)

सूचना का अधिकार अधिनियम, 2005 के प्रमुख उद्देश्य क्या हैं? सूचना का अधिकार अधिनियम के उद्देश्यों की प्राप्ति में डिजिटल व्यक्तिगत डेटा संरक्षण अधिनियम के कुछ प्रावधानों से जुड़े नैतिक मुद्दों का परीक्षण कीजिए। (10 अंक, 150 शब्द)

Q.6) a) Public spaces serve as arenas of democratic participation and civic expression. Yet in India, they remain deeply gendered, with many women largely confined to the private and domestic sphere. Examine the factors that restrict women's access to public spaces. How can ethical governance help address the issue of gendered spatial control and promote inclusivity in public spaces? (10 marks, 150 words)

सार्वजनिक स्थान लोकतांत्रिक भागीदारी और नागरिक अभिव्यक्ति के क्षेत्र हैं। फिर भी, भारत में, ये स्थान अभी भी लिंग-भेद से प्रभावित हैं, और कई महिलाएँ निजी और घरेलू दायरे तक ही सीमित हैं। उन कारकों का परीक्षण कीजिए जो महिलाओं की सार्वजनिक स्थानों तक पहुँच को बाधित करते हैं। नैतिकता युक्त शासन, लिंग-आधारित स्थानिक नियंत्रण के मुद्दे को सुलझाने और सार्वजनिक स्थानों में समावेशिता को बढ़ावा देने में कैसे मदद कर सकता है? (10 अंक, 150 शब्द)

b) Write short notes on the following in 30 words each:

- i) Ethical fading
- ii) Conflict of interest
- iii) Persuasion
- iv) Work culture
- v) Corporate governance

(10 marks, 150 words)

निम्नलिखित पर 30-30 शब्दों में संक्षिप्त टिप्पणियाँ लिखें:

- i) नैतिक लुप्तता
- ii) हितों का टकराव
- iii) अनुनयन
- iv) कार्य संस्कृति
- v) कॉर्पोरेट प्रशासन

(10 अंक, 150 शब्द)

Section - B

Q.7) A State Government in the northeastern part of the country has launched a series of anti-encroachment drives across forest areas, wetlands, and revenue lands. Under the directions of the Chief Minister, the administration has intensified efforts to reclaim public land, particularly in areas reserved for ecological protection and critical infrastructure development. Most of the time, these actions have been backed by court orders and have resulted in the recovery of thousands of hectares of land. However, in certain regions, the implementation of such drives is fraught with social and political complexities. In several districts, settlements have existed for decades and are inhabited by marginalized communities with limited access to legal rights or formal rehabilitation measures. These areas are often politically sensitive and influenced by local leaders and pressure groups.

Simanta is posted as Additional Deputy Commissioner (ADC) in one such district. Over the past year, the district administration has attempted to align eviction measures with welfare outreach, including the provision of temporary shelters, relocation assistance, and public consultations. Recently, a major operation was scheduled to clear encroachments from over 140 hectares of forest land within a Reserved Forest, primarily to curb rising instances of human-elephant conflict and to restore ecological balance. Anticipating eviction, some residents approached the High Court seeking a stay. However, the court refused to grant it and directed the administration to proceed with the eviction following due process. Notices were served, and a detailed roadmap was prepared to carry out the operation, which was expected to last 2–3 days due to the scale and remote location. On the first day, Simanta led a team comprising forest officials, municipal workers, and police personnel. Demolitions were conducted peacefully and without major resistance. However, on the second day, when the team returned to the site, a large group of agitated residents—primarily women and children—had gathered. They raised slogans and formed human chains to prevent further evictions. The atmosphere grew tense when some individuals began throwing stones, resulting in serious injury to a municipal worker. The crowd grew increasingly volatile and emotionally charged, demanding an immediate halt to the operation. The police contingent present on the ground was outnumbered by the crowd. Faced with this crisis, some team members pleaded with Simanta to call off the operation, fearing threats to their life and the possibility of a violent escalation. Simanta attempted to contact his superior officer (the Deputy Commissioner), but due to poor mobile connectivity in the forested area, communication could not be established. Meanwhile, several local journalists had arrived and begun reporting on the incident. Simanta is in a dilemma as to what to do.

- Evaluate the options available with Simanta to cope with the situation.
- Which of the above options would be the most appropriate for Simanta and why?
- What are the ethical dilemmas being faced by Simanta?
- Examine the qualities of a public servant which will be required to manage such situations.

(20 marks, 250 words)

देश के पूर्वोत्तर भाग में एक राज्य सरकार ने वन क्षेत्रों, आर्द्रभूमि और राजस्व भूमि पर अतिक्रमण विरोधी अभियानों की एक श्रृंखला शुरू की है। मुख्यमंत्री के निर्देशों के तहत, प्रशासन ने सार्वजनिक भूमि, विशेष रूप से पारिस्थितिक संरक्षण और महत्वपूर्ण बुनियादी ढाँचे के विकास के लिए आरक्षित क्षेत्रों को पुनः प्राप्त करने के प्रयासों को तेज़ कर दिया है। अधिकांशतः, इन कार्रवाइयों को अदालती आदेशों का समर्थन प्राप्त रहा है और इसके परिणामस्वरूप हज़ारों हेक्टेयर भूमि वापस प्राप्त हुई है। हालाँकि, कुछ क्षेत्रों में, ऐसे अभियानों का कार्यान्वयन सामाजिक और राजनीतिक जटिलताओं से भरा है। कई ज़िलों में, बस्तियाँ दशकों से

अस्तित्व में हैं और हाशिए पर रहने वाले समुदायों द्वारा बसाई गई हैं, जिनकी कानूनी अधिकारों या औपचारिक पुनर्वास उपायों तक सीमित पहुँच है। ये क्षेत्र अक्सर राजनीतिक रूप से संवेदनशील होते हैं और स्थानीय नेताओं और दबाव समूहों से प्रभावित होते हैं।

सिमंता ऐसे ही एक ज़िले में अतिरिक्त उपायुक्त (ADC) के पद पर तैनात हैं। पिछले एक साल में, ज़िला प्रशासन ने बेदखली के उपायों को कल्याणकारी प्रयासों के साथ जोड़ने का प्रयास किया है, जिसमें अस्थायी आश्रयों का प्रावधान, पुनर्वास सहायता और सार्वजनिक परामर्श शामिल हैं। हाल ही में, एक आरक्षित वन क्षेत्र में 140 हेक्टेयर से अधिक वन भूमि से अतिक्रमण हटाने के लिए एक बड़ा अभियान चलाया जाना था, जिसका मुख्य उद्देश्य मानव-हाथी संघर्ष की बढ़ती घटनाओं को रोकना और पारिस्थितिक संतुलन बहाल करना था। बेदखली की आशंका से, कुछ निवासियों ने इस पर रोक लगाने के लिए उच्च न्यायालय का दरवाजा खटखटाया। हालाँकि, अदालत ने इसे देने से इनकार कर दिया और प्रशासन को उचित प्रक्रिया का पालन करते हुए बेदखली की कार्रवाई आगे बढ़ाने का निर्देश दिया। नोटिस दिए गए और अभियान को अंजाम देने के लिए एक विस्तृत रोडमैप तैयार किया गया, जिसके पैमाने और दूरस्थ स्थान के कारण 2-3 दिनों तक चलने की उम्मीद थी। पहले दिन, सिमंता ने वन अधिकारियों, नगरपालिका कर्मचारियों और पुलिसकर्मियों की एक टीम का नेतृत्व किया। तोड़फोड़ की कार्रवाई शांतिपूर्ण और बिना किसी बड़े प्रतिरोध के पूरी की गई। हालाँकि, दूसरे दिन, जब टीम घटनास्थल पर लौटी, तो उत्तेजित निवासियों का एक बड़ा समूह-मुख्य रूप से महिलाएं और बच्चे-इकट्ठा हो गए थे। उन्होंने नारे लगाए और आगे की बेदखली को रोकने के लिए मानव श्रृंखला बनाई। माहौल तब तनावपूर्ण हो गया जब कुछ लोगों ने पत्थरबाजी शुरू कर दी, जिससे एक नगरपालिका कर्मचारी गंभीर रूप से घायल हो गया। भीड़ लगातार उग्र और भावनात्मक रूप से उत्तेजित होती जा रही थी, और ऑपरेशन को तुरंत रोकने की मांग कर रही थी। मौके पर मौजूद पुलिस बल भीड़ से संख्या में कम था। इस संकट का सामना करते हुए, टीम के कुछ सदस्यों ने अपनी जान को खतरा और हिंसक वृद्धि की संभावना के डर से सिमंता से ऑपरेशन बंद करने का अनुरोध किया। सिमंता ने अपने वरिष्ठ अधिकारी (उपायुक्त) से संपर्क करने का प्रयास किया, लेकिन वन क्षेत्र में खराब मोबाइल कनेक्टिविटी के कारण संचार स्थापित नहीं हो सका। इस बीच, कई स्थानीय पत्रकार वहाँ पहुंच गए और घटना की रिपोर्टिंग शुरू कर दी। सिमंता दुविधा में हैं कि क्या करें।

a. स्थिति से निपटने के लिए सिमंता के पास उपलब्ध विकल्पों का मूल्यांकन करें।

b. सिमंता के लिए सबसे उपयुक्त होगा और क्यों?

c. सिमंता को किन नैतिक दुविधाओं का सामना करना पड़ रहा है?

d. ऐसी परिस्थितियों का प्रबंधन करने के लिए एक लोक सेवक के गुणों का परीक्षण करें।

(20 अंक, 250 शब्द)

Q.8) Megha is a first-year sociology student at a reputed college in the national capital. She is originally from Tadchiroli, a tribal village in a western Indian state. Megha's family migrated to the city when she was seven years old and had not visited their village since. Though Megha has fond memories of her childhood there, she never deeply understood the customs and traditions of the region. One day, Megha expresses her wish to visit Tadchiroli. Her father agrees and asks her to inform Ratan, her paternal uncle, who still lives in the village with his family. Megha informs Ratan and travels to the village during a semester break. Upon arrival, she receives a warm welcome from Ratan and his family. Later, Ratan invites her to attend a local festival. During the event, Megha notices that her cousin Rinki is missing. Curious, she asks Ratan's wife Ratna why Rinki is not at the festival. Ratna explains that Rinki is on her period, and as per tradition, menstruating girls must stay separately in small huts built specifically for the purpose. Locally known as 'kurma ghars', they are generally located on the periphery of the village, near a river or pond. She further adds that these girls are not allowed to enter the main house or participate in any social or religious activities. Megha is taken aback. She asks whether all women follow this practice. Ratna nods and says it has been the custom for generations. Even schoolgirls stay in these huts and miss classes during their periods. Ratna admits that many in the village, including herself, never questioned the practice. The explanation unsettles Megha. She finds it hard to believe that a natural biological

function leads to such exclusion. Before returning to the city, Megha observes that even educated family members seem to accept and follow these customs.

The experience leaves a deep impact on her. She starts reading more about menstrual taboos and their impact on women's health, dignity, and education. As a sociology student, she recognises how such traditions are linked to patriarchy and social stigma. She begins to reflect on what she can do at her level to improve the current situation, without alienating the community or disrespecting its traditions.

a. Suggest a course of action Megha can take to sensitize her village community without appearing disrespectful or confrontational.

b. What ethical principles and methods should guide her actions while engaging with the community?

c. How is menstruation related to human rights? (20 marks, 250 words)

मेघा राष्ट्रीय राजधानी के एक प्रतिष्ठित कॉलेज में समाजशास्त्र की प्रथम वर्ष की छात्रा है। वह मूल रूप से पश्चिमी भारतीय राज्य के एक आदिवासी गांव ताड़चिरौली की रहने वाली है। मेघा का परिवार जब वह सात साल की थी तब शहर में आ गया था और तब से अपने गांव नहीं गया था। हालाँकि मेघा को अपने बचपन की बहुत अच्छी यादें हैं, लेकिन उसने कभी भी इस क्षेत्र के रीति-रिवाजों और परंपराओं को गहराई से नहीं समझा। एक दिन, मेघा ने ताड़चिरौली जाने की इच्छा व्यक्त की। उसके पिता सहमत हो गए और उसे अपने मामा रतन को सूचित करने के लिए कहा, जो अभी भी अपने परिवार के साथ गांव में रहते हैं। मेघा ने रतन को सूचित किया और सेमेस्टर ब्रेक के दौरान गांव की यात्रा की। आगमन पर, रतन और उसके परिवार ने उसका गर्मजोशी से स्वागत किया। बाद में, रतन उसे एक स्थानीय उत्सव में शामिल होने के लिए आमंत्रित करता है। रत्ना बताती हैं कि रिकी को मासिक धर्म चल रहा है और परंपरा के अनुसार, मासिक धर्म वाली लड़कियों को इस उद्देश्य के लिए विशेष रूप से बनाई गई छोटी झोपड़ियों में अलग रहना चाहिए। स्थानीय रूप से इसे 'कुर्मा' कहा जाता है। 'घर', वे आम तौर पर गांव के बाहरी इलाके में नदी या तालाब के पास स्थित होते हैं। वह आगे कहती है कि इन लड़कियों को मुख्य घर में प्रवेश करने या किसी सामाजिक या धार्मिक गतिविधियों में भाग लेने की अनुमति नहीं है। मेघा आश्चर्यचकित है। वह पूछती है कि क्या सभी महिलाएं इस प्रथा का पालन करती हैं। रत्ना ने सिर हिलाया और कहा कि यह पीढ़ियों से प्रथा रही है। यहां तक कि स्कूली छात्राएं भी इन झोपड़ियों में रहती हैं और मासिक धर्म के दौरान कक्षाएं छोड़ देती हैं। रत्ना ने स्वीकार किया कि गांव में कई लोगों ने, जिनमें वह खुद भी शामिल हैं, इस प्रथा पर कभी सवाल नहीं उठाया। स्पष्टीकरण मेघा को परेशान करता है। उसे यह विश्वास करना मुश्किल लगता है कि एक प्राकृतिक जैविक कार्य इस तरह के बहिष्कार की ओर ले जाता है। शहर लौटने से पहले, मेघा ने देखा कि शिक्षित परिवार के सदस्य भी इन रीति-रिवाजों को स्वीकार करते हैं और उनका पालन करते हैं।

इस अनुभव का उस पर गहरा प्रभाव पड़ता है। वह मासिक धर्म से जुड़ी वर्जनाओं और महिलाओं के स्वास्थ्य, सम्मान और शिक्षा पर उनके प्रभाव के बारे में और अधिक पढ़ना शुरू करती है। समाजशास्त्र की छात्रा होने के नाते, वह समझती है कि कैसे ऐसी परंपराएँ पितृसत्ता और सामाजिक पूर्वाग्रह से जुड़ी हैं। वह इस बात पर विचार करने लगती है कि समुदाय को अलग-थलग किए बिना या उसकी परंपराओं का अनादर किए बिना, वह अपने स्तर पर वर्तमान स्थिति को सुधारने के लिए क्या कर सकती है।

a. मेघा द्वारा अपने गांव के समुदाय को असम्मानजनक या टकरावपूर्ण व्यवहार किए बिना संवेदनशील बनाने के लिए अपनाई जा सकने वाली कार्यवाही का सुझाव दीजिए।

b. समुदाय के साथ जुड़ते समय उसके कार्यों को किन नैतिक सिद्धांतों और तरीकों से निर्देशित किया जाना चाहिए?

c. मासिक धर्म मानव अधिकारों से किस प्रकार संबंधित है? (20 अंक, 250 शब्द)

Q.9) Gopal is an 80-year-old man living in a remote and an underdeveloped village in a Central Indian state. He had been residing in a small mud house for years. When he came to know about the Pradhan Mantri Awas Yojana–Gramin (PMAY-G), he saw a glimmer of hope for a pucca house in the last phase of his life. However, the village sarpanch and panchayat secretary told him that to be eligible under the scheme, he must first demolish his existing house so that during a site inspection, no structure would be visible at the location. Subsequently, Gopal demolished his shelter and began living under a babool tree.

For nearly six months, he has been staying in the open, braving harsh weather conditions. During this time, he has repeatedly visited the panchayat office but has been told that his application cannot be processed as he lacks the necessary documents.

You are the officer-in-charge of implementing PMAY-G in the district. The case of Gopal reaches you through a prominent newspaper report. You personally visit him to understand the situation on the ground. After meeting him and listening to his account, you feel that he certainly needs support. Your enquiries confirm that he is truly destitute and living in a pitiable condition under the open sky. It is also established that he demolished his house based on a faulty interpretation of the scheme by panchayat officials. However, he has no documents to show that he fulfils the eligibility criteria under the scheme.

Now you are in a dilemma. Including him under the scheme without the necessary documents would clearly be a violation of rules. But denying him support would be cruel and inhuman.

- Can you think of a rational way to resolve this dilemma?
- Give your reasons for it.
- What are the ethical issues involved in the above case?

(20 marks, 250 words)

गोपाल 80 वर्षीय वृद्ध हैं जो मध्य भारत के एक सुदूर और अविकसित गाँव में रहते हैं। वह वर्षों से एक छोटे से कच्चे घर में रह रहे थे। जब उन्हें प्रधानमंत्री आवास योजना- ग्रामीण (PMAY-G) के बारे में पता चला, तो उन्हें अपने जीवन के अंतिम चरण में एक पक्के घर की आशा की एक किरण दिखाई दी। हालाँकि, गाँव के सरपंच और पंचायत सचिव ने उन्हें बताया कि इस योजना के अंतर्गत पात्र होने के लिए, उन्हें पहले अपने मौजूदा घर को गिराना होगा ताकि स्थल निरीक्षण के दौरान उस स्थान पर कोई संरचना दिखाई न दे। इसके बाद, गोपाल ने अपना घर तोड़ दिया और एक बबूल के पेड़ के नीचे रहने लगे। लगभग छह महीने से, वह कठोर मौसम की मार झेलते हुए खुले आसमान के नीचे रह रहे हैं। इस दौरान, उन्होंने बार-बार पंचायत कार्यालय का चक्कर लगाया, लेकिन उन्हें बताया गया कि आवश्यक दस्तावेजों के अभाव में उनके आवेदन पर कार्रवाई नहीं की जा सकती।

आप ज़िले में PMAY-G के क्रियान्वयन के प्रभारी अधिकारी हैं। गोपाल का मामला एक प्रमुख समाचार पत्र की रिपोर्ट के माध्यम से आप तक पहुँचता है। आप ज़मीनी हालात को समझने के लिए व्यक्तिगत रूप से उससे मिलने जाते हैं। उससे मिलने और उसकी आपबीती सुनने के बाद, आपको लगता है कि उसे निश्चित रूप से मदद की ज़रूरत है। आपकी पूछताछ से यह पुष्टि होती है कि वह वास्तव में बेसहारा है और खुले आसमान के नीचे दयनीय स्थिति में रह रहा है। यह भी स्थापित होता है कि उसने पंचायत अधिकारियों द्वारा योजना की गलत व्याख्या के आधार पर अपना घर गिरा दिया था। हालाँकि, उसके पास यह दिखाने के लिए कोई दस्तावेज़ नहीं है कि वह योजना के तहत पात्रता मानदंडों को पूरा करता है।

अब आप दुविधा में हैं। बिना ज़रूरी दस्तावेजों के उसे योजना में शामिल करना साफ़ तौर पर नियमों का उल्लंघन होगा। लेकिन उसे सहायता देने से इनकार करना क्रूरता और अमानवीय होगा।

- क्या आप इस दुविधा को हल करने का कोई तर्कसंगत तरीका सोच सकते हैं?
- इसके लिए अपने कारण बताइए।
- उपरोक्त मामले में नैतिक मुद्दे क्या हैं?

(20 अंक, 250 शब्द)

Q.10) You are working as an Assistant Section Officer in the District Development and Panchayat Office. One day, one of your close colleagues approaches you in deep distress. She tells you that her father is suffering from a severe liver condition, and the doctors have clearly stated that he must undergo liver transplant immediately in order to survive. She shares that she has no health insurance, and the surgery would cost around Rs 15 lakh. You are aware that her husband passed away a few years ago, and that she also has a four-year-old son with special needs. Just a few weeks ago, she also lost all her savings in a digital arrest scam. As a widow from a lower middle-class family, her options are extremely limited. Although you feel deeply empathetic, you are unable to offer financial assistance, as you do not have the resources to help.

A few weeks later, you enquire about her father's health. She informs you that the liver transplant surgery was successful and that her father is now recovering steadily. Relieved, you ask how she managed to arrange the funds. Hesitantly, she confides that the District Development and Panchayat Officer (DDPO) helped her. Moved by her situation, the DDPO facilitated the release of Rs 15 lakh from the fund allocated to a rural sanitation scheme. The implementation of this scheme had been put on hold for a year due to technical issues and pending site approvals. She explains that the amount was provided on the assurance of strict confidentiality and with a commitment to repay it at the earliest. She expresses deep gratitude for the DDPO's timely help, which she believes saved her father's life. She has already begun repaying the money and will continue to do so until it is all returned.

- Discuss the ethical issues involved in the case.
- Examine the behavior of DDPO from an ethical point of view.
- How would you react to the situation?

(20 marks, 250 words)

आप जिला विकास एवं पंचायत कार्यालय में सहायक अनुभाग अधिकारी के पद पर कार्यरत हैं। एक दिन, आपकी एक करीबी सहकर्मी बेहद परेशान होकर आपके पास आती है। वह आपको बताती है कि उसके पिता लिवर की गंभीर बीमारी से पीड़ित हैं और डॉक्टरों ने स्पष्ट रूप से कहा है कि जीवित रहने के लिए उन्हें तुरंत लिवर ट्रांसप्लांट करवाना होगा। वह बताती है कि उसके पास कोई स्वास्थ्य बीमा नहीं है और सर्जरी में लगभग 15 लाख रुपये खर्च होंगे। आपको पता है कि उसके पति का कुछ साल पहले निधन हो गया था और उसका एक चार साल का बेटा भी है जिसे विशेष ज़रूरतें हैं। कुछ हफ्ते पहले ही, उसने एक डिजिटल अरेस्ट स्कैम में अपनी सारी जमा-पूंजी गँवा दी थी। एक निम्न-मध्यम वर्गीय परिवार की विधवा होने के नाते, उसके विकल्प बेहद सीमित हैं। हालाँकि आप गहरी सहानुभूति रखते हैं, लेकिन आप आर्थिक मदद नहीं कर सकते, क्योंकि आपके पास मदद करने के लिए संसाधन नहीं हैं।

कुछ हफ्ते बाद, आप उसके पिता के स्वास्थ्य के बारे में पूछते हैं। वह आपको बताती है कि लिवर ट्रांसप्लांट सर्जरी सफल रही और उसके पिता अब तेज़ी से ठीक हो रहे हैं। राहत महसूस करते हुए, आप पूछते हैं कि उसने पैसे का इंतज़ाम कैसे किया। झिझकते हुए, वह बताती है कि जिला विकास एवं पंचायत अधिकारी (DDPO) ने उसकी मदद की। उसकी स्थिति को देखते हुए, DDPO ने ग्रामीण स्वच्छता योजना के लिए आवंटित निधि से 15 लाख रुपये जारी करने में मदद की। तकनीकी समस्याओं और स्थल की मंजूरी न मिलने के कारण इस योजना का क्रियान्वयन एक साल के लिए रोक दिया गया था। वह बताती है कि यह राशि पूरी गोपनीयता के आश्वासन और जल्द से जल्द चुकाने की प्रतिबद्धता के साथ प्रदान की गई थी। वह DDPO की समय पर की गई मदद के लिए गहरा आभार व्यक्त करती है, जिससे उसे लगता है कि उसके पिता की जान बच गई। उसने पैसे चुकाना शुरू कर दिया है और जब तक पूरा पैसा वापस नहीं मिल जाता, तब तक वह ऐसा करती रहेगी।

- मामले में शामिल नैतिक मुद्दों पर चर्चा करें।
- नैतिक दृष्टिकोण से DDPO के व्यवहार की जांच करें।
- आप इस स्थिति पर क्या प्रतिक्रिया देंगे?

(20 अंक, 250 शब्द)

Q.11) Nithin is the head of the Marketing Department at Pehnava Clothings Ltd., a reputed apparel manufacturing company with a strong global presence. Known for its professionalism and consistent performance, the company had earned a credible name in both domestic and international markets. However, the firm was going through difficult times. For three consecutive quarters, it had witnessed a steep decline in sales. This trend had raised serious concerns among the top management regarding the company's competitiveness, profitability, and long-term stability. To address the situation, the leadership decided to restructure the marketing division and bring in dynamic leadership. A senior marketing executive, Mr. A, was hired after a rigorous selection process. He had an impressive career record and was known for turning around sales performance in other firms and building strong brand identities. With high expectations placed upon him, Mr. A was seen as the key figure to steer the company out of crisis. Mr. A soon began delivering results. Within a year, the company's revenue had almost doubled, and its brand visibility had increased significantly. His bold marketing strategies, proactive outreach, and innovative campaigns received appreciation from various quarters within the company.

His performance drew the attention of the top management. There were deliberations about assigning him a larger role within the company, with a focus on long-term business strategy. He was also being considered for an internal award for 'Excellence in Leadership and Innovation'. However, alongside professional success of Mr. A, Nithin began receiving troubling feedback about his conduct in the workplace. Informal reports indicated that he frequently made inappropriate comments about women. In addition, he regularly sent indecent messages via social media apps to all team members, including his female colleagues. Although no formal complaint was lodged initially, Nithin could sense tension within the team, and signs of discomfort were becoming increasingly apparent. Some employees even started avoiding direct interaction with Mr. A. Team morale and interpersonal trust were gradually eroding, but employees remained hesitant to speak openly. The matter escalated one evening when Mrs. X, one of Mr. A's team members approached Nithin. Visibly disturbed and emotionally shaken, she disclosed that Mr. A had repeatedly engaged in inappropriate behavior towards her. She added that Mr. A had been making undesirable advances towards her and had even tried to touch her inappropriately in his cabin. She urged Nithin to take appropriate action in the matter, or else she would have no option but to resign from her position.

- Bring out the ethical issues involved in this case.
- What are the options available to Nithin?
- Critically examine each of the options identified by Nithin.
- Which of the options, do you think, would be more appropriate for Nithin to adopt and why?

(20 marks, 250 words)

नितिन पहनावा क्लोदिंग्स लिमिटेड में मार्केटिंग विभाग के प्रमुख हैं, जो एक प्रतिष्ठित परिधान निर्माण कंपनी है जिसकी वैश्विक स्तर पर मज़बूत उपस्थिति है। अपनी व्यावसायिकता और निरंतर प्रदर्शन के लिए जानी जाने वाली इस कंपनी ने घरेलू और अंतर्राष्ट्रीय दोनों बाज़ारों में एक विश्वसनीय नाम कमाया था। हालाँकि, कंपनी कठिन दौर से गुज़र रही थी। लगातार तीन तिमाहियों से, इसकी बिक्री में भारी गिरावट देखी गई थी। इस प्रवृत्ति ने कंपनी की प्रतिस्पर्धात्मकता, लाभप्रदता और दीर्घकालिक स्थिरता को लेकर शीर्ष प्रबंधन के बीच गंभीर चिंताएँ पैदा कर दी थीं। इस स्थिति से निपटने के लिए, नेतृत्व ने मार्केटिंग विभाग का पुनर्गठन करने और गतिशील नेतृत्व लाने का निर्णय लिया। एक वरिष्ठ मार्केटिंग कार्यकारी, श्री A, को एक कठोर चयन प्रक्रिया के बाद नियुक्त किया गया। उनका करियर रिकॉर्ड प्रभावशाली था और वे अन्य फर्मों में बिक्री प्रदर्शन को बेहतर बनाने और मज़बूत ब्रांड पहचान बनाने के लिए जाने जाते थे। उनसे काफ़ी उम्मीदें लगाई जा रही थीं, इसलिए श्री A को कंपनी को संकट से उबारने वाले प्रमुख व्यक्ति के रूप में देखा गया। श्री A ने जल्द ही परिणाम देने शुरू कर दिए। एक साल के भीतर, कंपनी का राजस्व लगभग दोगुना हो गया और इसकी ब्रांड दृश्यता में उल्लेखनीय वृद्धि हुई। उनकी साहसिक मार्केटिंग रणनीतियों, सक्रिय आउटरीच और अभिनव अभियानों को कंपनी के भीतर विभिन्न क्षेत्रों से सराहना मिली। उनके प्रदर्शन ने शीर्ष प्रबंधन का ध्यान आकर्षित किया। कंपनी में उन्हें दीर्घकालिक व्यावसायिक रणनीति पर केंद्रित एक बड़ी भूमिका सौंपने पर विचार-विमर्श हुआ। उन्हें 'नेतृत्व और नवाचार में उत्कृष्टता' के लिए एक आंतरिक पुरस्कार के लिए भी विचार किया जा रहा था। हालाँकि, श्री A की व्यावसायिक सफलता के साथ-साथ, नितिन को कार्यस्थल पर उनके आचरण के बारे में परेशान करने वाली प्रतिक्रियाएँ मिलने लगीं। अनौपचारिक रिपोर्टों से संकेत मिलता था कि वह अक्सर महिलाओं के बारे में अनुचित टिप्पणियाँ करते थे। इसके अलावा, वह नियमित रूप से सोशल मीडिया ऐप्स के माध्यम से अपनी महिला सहकर्मियों सहित सभी टीम सदस्यों को अभद्र संदेश भेजते थे। हालाँकि शुरुआत में कोई औपचारिक शिकायत दर्ज नहीं की गई थी, लेकिन नितिन टीम के भीतर तनाव महसूस कर सकते थे, और बेचैनी के संकेत धीरे-धीरे स्पष्ट होते जा रहे थे। कुछ कर्मचारी तो श्री A के साथ सीधे बातचीत करने से भी कतराने लगे थे। टीम का मनोबल और पारस्परिक विश्वास धीरे-धीरे कम होता जा रहा था, लेकिन कर्मचारी खुलकर बात करने में हिचकिचा रहे थे। एक शाम मामला तब और बढ़ गया जब श्री A की टीम की एक सदस्य श्रीमती X, नितिन के पास पहुँचीं। स्पष्ट रूप से परेशान और भावनात्मक रूप से हिली हुई, उन्होंने खुलासा किया कि श्री A ने उनके साथ बार-बार अनुचित व्यवहार किया है। उन्होंने आगे बताया कि श्रीमान ए उनके प्रति अनुचित व्यवहार कर रहे थे और अपने केबिन में उन्हें अनुचित तरीके से छूने की भी कोशिश की थी। उन्होंने नितिन से इस मामले में उचित कार्रवाई करने का आग्रह किया, अन्यथा उनके पास अपने पद से इस्तीफा देने के अलावा कोई विकल्प नहीं होगा।

- इस मामले में शामिल नैतिक मुद्दों को स्पष्ट करें।
- नितिन के पास क्या विकल्प उपलब्ध हैं ?
- नितिन द्वारा पहचाने गए प्रत्येक विकल्प का आलोचनात्मक परीक्षण करें।
- नितिन के लिए कौन सा विकल्प अपना अधिक उपयुक्त होगा और क्यों?

(20 अंक, 250 शब्द)

Q.12) You are appointed as an officer heading the Air Quality Compliance Division of the Environment Pollution Control Board in Delhi-NCR. The region is witnessing alarming levels of air pollution, which typically worsen during the winter months due to various meteorological and anthropogenic factors. The situation has led to severe public health concerns, particularly affecting vulnerable groups such as the elderly, children, and those with respiratory illnesses. The Supreme Court has also raised serious concern over the deteriorating air quality in Delhi-NCR and has directed the administration to take immediate and effective measures to control pollution, especially during the winter months.

Your jurisdiction has a large number of small and medium-scale industries that were granted environmental clearance over the years. These industries form the backbone of the local economy and provide employment to a significant number of migrant workers. However, recent inspections and air quality monitoring reports indicate that a significant number of these units are operating in violation of prescribed air emission norms. As part of targeted measures to curb air pollution, you issued notices to all identified polluting units, directing them to apply for fresh environmental clearance certificates from the competent authority.

However, your decision triggered strong opposition from a section of industrial units, labour unions, and local politicians. Industrial owners argued that such action would lead to production shutdowns, financial losses, and shortages of their products in the market. Labour unions and workers also protested, fearing mass unemployment and livelihood insecurity. Local politicians and vested interests accused you of jeopardising the socio-economic stability of the region. You received representations from various quarters urging you to withdraw the notices and not initiate harsh measures, citing the interests of multiple stakeholders. Additionally, you began receiving anonymous threats, aimed at coercing you into reversing your decision. On the other hand, several of your colleagues supported your stance, encouraging you to act in the larger public interest. Several local NGOs and environmental groups rallied behind your actions, demanding the immediate closure of polluting units.

- Under the given conditions, what are the options available to you?
- Critically evaluate each of the options listed by you.
- What are the ethical dilemmas being faced by you?

(20 marks, 250 words)

आपको दिल्ली-एनसीआर में पर्यावरण प्रदूषण नियंत्रण बोर्ड के वायु गुणवत्ता अनुपालन प्रभाग का प्रमुख नियुक्त किया गया है। इस क्षेत्र में वायु प्रदूषण का स्तर चिंताजनक स्तर पर है, जो आमतौर पर सर्दियों के महीनों में विभिन्न मौसम संबंधी और मानवजनित कारकों के कारण और भी बदतर हो जाता है। इस स्थिति ने गंभीर जन स्वास्थ्य संबंधी चिंताओं को जन्म दिया है, खासकर बुजुर्गों, बच्चों और सांस की बीमारियों से पीड़ित लोगों जैसे कमजोर समूहों को प्रभावित किया है। सर्वोच्च न्यायालय ने भी दिल्ली-एनसीआर में बिगड़ती वायु गुणवत्ता पर गंभीर चिंता व्यक्त की है और प्रशासन को प्रदूषण को नियंत्रित करने के लिए तत्काल और प्रभावी उपाय करने का निर्देश दिया है, खासकर सर्दियों के महीनों में।

आपके क्षेत्राधिकार में बड़ी संख्या में लघु और मध्यम उद्योग हैं जिन्हें वर्षों से पर्यावरणीय मंजूरी दी गई है। ये उद्योग स्थानीय अर्थव्यवस्था की रीढ़ हैं और बड़ी संख्या में प्रवासी श्रमिकों को रोजगार प्रदान करते हैं। हालाँकि, हाल के निरीक्षणों और वायु गुणवत्ता निगरानी रिपोर्टों से पता चलता है कि इनमें से कई इकाइयाँ निर्धारित वायु उत्सर्जन मानदंडों का उल्लंघन करते हुए चल रही हैं। वायु प्रदूषण पर अंकुश लगाने के लक्षित उपायों के तहत, आपने सभी चिन्हित प्रदूषणकारी इकाइयों को नोटिस जारी कर उन्हें सक्षम प्राधिकारी से नए पर्यावरणीय मंजूरी प्रमाणपत्र के लिए आवेदन करने का निर्देश दिया है।

श्रमिक संघों और स्थानीय राजनेताओं के एक वर्ग ने कड़ा विरोध किया। औद्योगिक मालिकों का तर्क था कि इस तरह के कदम से उत्पादन बंद हो जाएगा, वित्तीय नुकसान होगा और बाजार में उनके उत्पादों की कमी हो जाएगी। बड़े पैमाने पर बेरोजगारी

और आजीविका की असुरक्षा की आशंका के चलते श्रमिक संघों और श्रमिकों ने भी विरोध प्रदर्शन किया। स्थानीय राजनेताओं और निहित स्वार्थों ने आप पर क्षेत्र की सामाजिक-आर्थिक स्थिरता को खतरे में डालने का आरोप लगाया। आपको विभिन्न पक्षों से ज्ञापन मिले, जिनमें विभिन्न हितधारकों के हितों का हवाला देते हुए, आपसे नोटिस वापस लेने और कठोर कदम न उठाने का आग्रह किया गया। इसके अतिरिक्त, आपको गुमनाम धमकियाँ भी मिलने लगीं, जिनका उद्देश्य आपको अपना फैसला बदलने के लिए मजबूर करना था। दूसरी ओर, आपके कई सहयोगियों ने आपके रुख का समर्थन किया और आपको व्यापक जनहित में कार्य करने के लिए प्रोत्साहित किया। कई स्थानीय गैर सरकारी संगठनों और पर्यावरण समूहों ने आपके कदमों का समर्थन किया और प्रदूषणकारी इकाइयों को तुरंत बंद करने की माँग की।

- दी गई परिस्थितियों में आपके पास क्या विकल्प उपलब्ध हैं?
- आपके द्वारा सूचीबद्ध प्रत्येक विकल्प का आलोचनात्मक मूल्यांकन करें।
- आपके सामने कौन सी नैतिक दुविधाएं हैं?

(20 अंक, 250 शब्द)

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Q. 1
(a)

According to Pestalozzi, family is the first agent of socialisation and affects our notions of gender from an early age.

Unconscious biases → shape gendered experiences

1. **Value** forming towards gender
 ex. Purdah system at homes leads to lack of equality in values.
2. Affects **attitude** towards women
 ex. Household chores by girl child }
 negative attitude of double burden
3. Leads to wrong **Cognition** → that girls are not equal to boys.
4. **Observational learning** → child observing bias of parents towards sister
5. Child rearing practices → authoritarian

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with girls but lenient with boys.

However, there are other factors:

1. Role of Education → passive discrimination may also shape bias.
2. Role of Society → public socialisation affect experience
3. Peers and social groups → affect values, behaviours through confirmation.

eg. Not showing bias due to criticism by female friends.

Way ahead

1. Parental training to tackle biases
2. Whole school approach → giving values of equality
3. Teaching through role playing exercises
This will ensure a better ethical ecosystem for women.

we all cannot fly when half of us are held back - Malala Yousufzai

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Q2
(6)

Empathy and compassion are two emotive values need in civil services.

Empathy

vs

Compassion

1. Understanding others pain & suffering by putting yourself in their shoes.

2. Emphasis on feelings.

3. Leads to a sense of guilt or grief

eg. Feeling sad after seeing a beggar

1. Not just understanding but an active desire to help the person

2. Emphasis on action and behaviour.

3. Leads to a sense of satisfaction after helping the person

eg. helping a beggar find nearest care home

⇒ Empathy often precedes compassion and drives the person towards action.

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Empathy and Compassion : Foundational values

1. Humanizing governance → not just a mechanical exercise
eg. Divya Devrajani, IAS learned Hindi language to curb tribal unrest.
2. Builds public trust in bureaucracy
↳ bureaucracy as a sympathetic arm of govt.
3. Builds social capital in society
eg. IAS Inayat Khan adopting 2 kids of pulwama martyrs.
4. Helps in discretion eg. giving special relief to females in disasters.
5. Innovation and adaptivity
eg. OP Chaudhary, IAS → Porta cabin (makshik) schools in LWE affected areas
These make them foundational values.
↳ To ease someone else's heartache is to forget one's own' — Abraham Lincoln.

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2
a)

Recent cases such as hate speech, online abuse of cricketers and bullying are signs of intolerance in society.

Rising Intolerance: consequences

I. Personal well being

1. Emotional stress and anxiety
ex: cancel culture on internet

2. Leads to self-doubt and identity
crisis ex: harassment of transgender
for their identity

3. Social withdrawal, and individualism
due to backlash.

II. Social well being

1. Decline of ethical ecosystem where
all sections are respected.

2. Low social capital => benefits that

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arise due to social relations.

3. Social regression and backwardness

eg. Restrictions on women → No agency
If not confirming ← Forced marriages
Honour killing ←

Being tolerant → Personal level

1. Role-playing exercise related to the target and other sections.

eg. Blindfolding oneself → compassion and respect towards blind people.

2. Literature → opinions and biographies of leaders.

3. Objectivity and knowledge.

eg. Knowledge about demographic stages and population → No fear of population dominance of minority (part of State Speech)

4. Socratic method → Questioning biases within → find root cause → eliminate
We should not only tolerate others, but positively embrace them!

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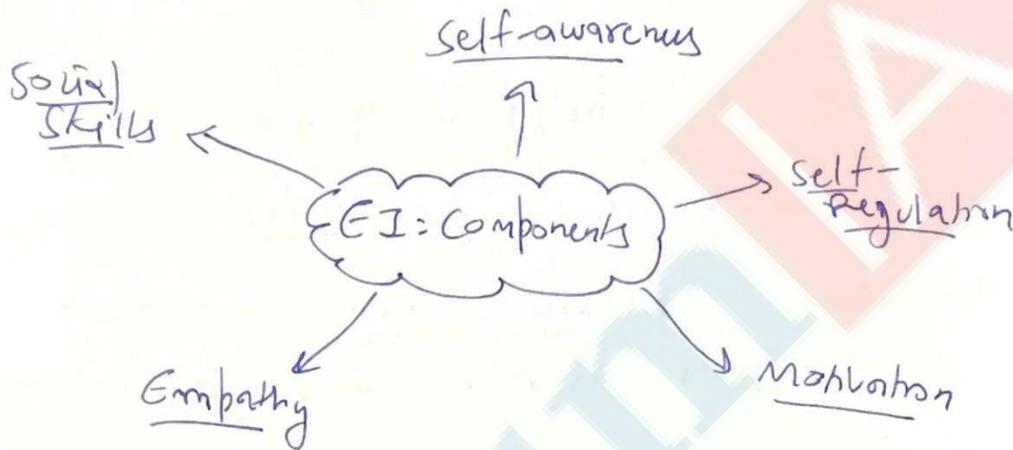
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Q.2
(b)

Emotional Intelligence refers to using ones own and others emotions to fulfill desired objectives.



EI - components : role in decisions

1. Self-awareness : helps in realising ones own emotions and use them.

eg IAS Ira Singh → sympathy towards transgender → hired them in office.

2. Self-regulation → maintaining composure despite adversity.

eg Nambi Narayan }
accused of espionage ← ISRO scientist ←
+ Media Trial → maintained composure & fought case.

3) Motivation → enduring difficult circumstances through self-motivation

eg: Covid-warriors during pandemic

4) Empathy → helps in quick learning and adaptability eg: Abdul Kalam

tweaked a missile metal to reduce bullet caliber's weight from 4kg to 500gms

5) Social skills → Healthy interpersonal relations

→ conduct Negotiations

eg: Sardar Patel convinced 500+ Princely States to join India.

These component interact among themselves and result in overall decisions.

'All learnings have an emotional base'
—Plato.

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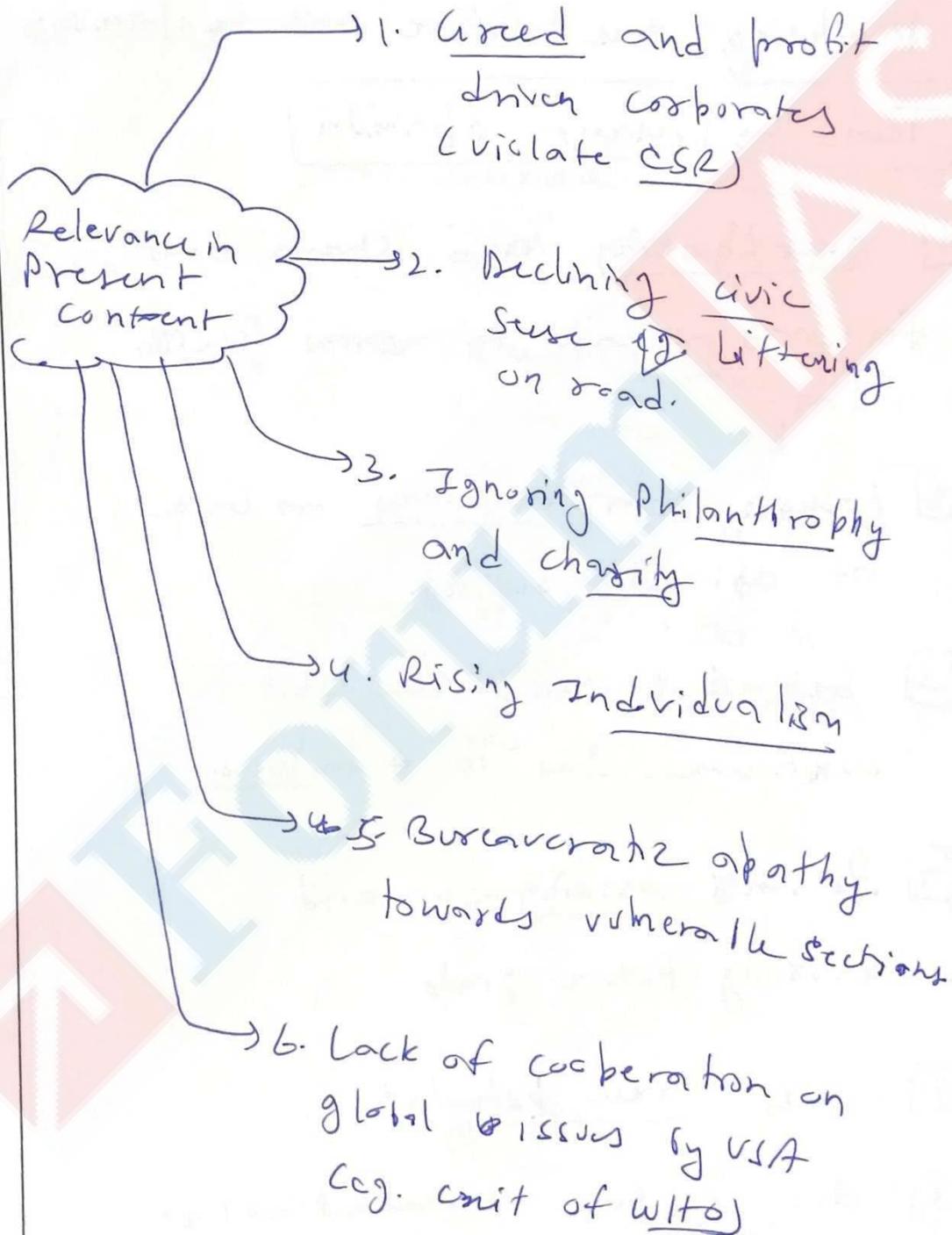
Q.3
(a)

Those who live for others

1. Experience gratitude and joy for service
2. Larger public good is envisaged
↳ better sense of purpose.
3. Leads to dedication and commitment towards others.
↳ Mother Teresa → collected leftover food to feed poor.
4. Sheds ignorance and vanity (Plato)
↳ Salamanda Thimaka, a casual labourer, planting 9000 trees.
5. Showcase humane qualities
↳ love, brotherhood, peace etc.

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(b)

The above note suggests not pondering over failure and be optimistic

Tears → prevent optimism

1. overthinking and stress over failures → leads to mental health issues.

2. Focusing on negatives → lack of optimistic outlook

3. Self-doubt and low self-confidence due to failures.

4. Prevents moving-on and pursuing future goals.

5. Limits true potential

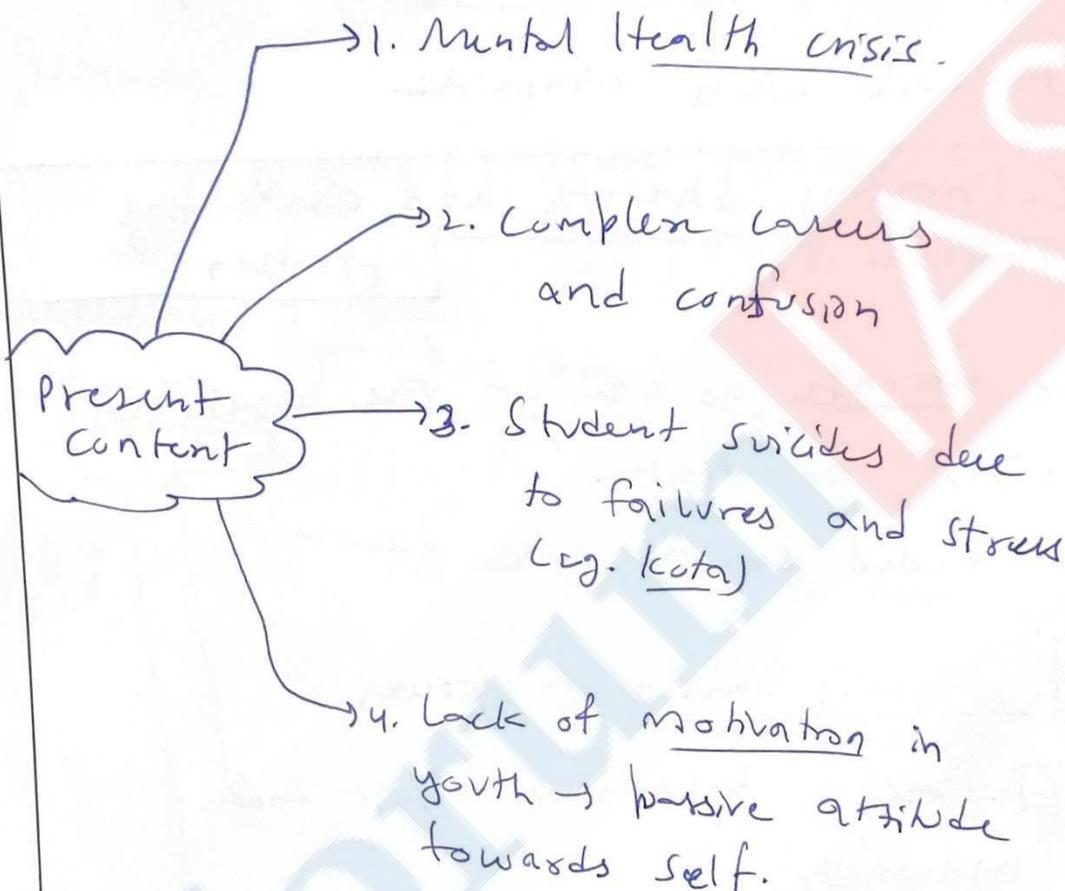
Ex) Arahi lekhara → accident → lost legs → still 2 back to back gold at paralympics.

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(C) The above quote suggests ways to build one's character.

Cultivating strength and challenging oppression

1. Courage as one of the cardinal virtue of Plato

→ needed as a virtue

2. Speaking truth to power

Ex. Freedom fighters in Quit India movement.

3. Voice against injustice

Ex. Bardoli Satyagraha by Sardar Patel.

Tolerate hardships

1. Builds Resilience of character

2. Strengthens resolve and fighting spirit in adversities

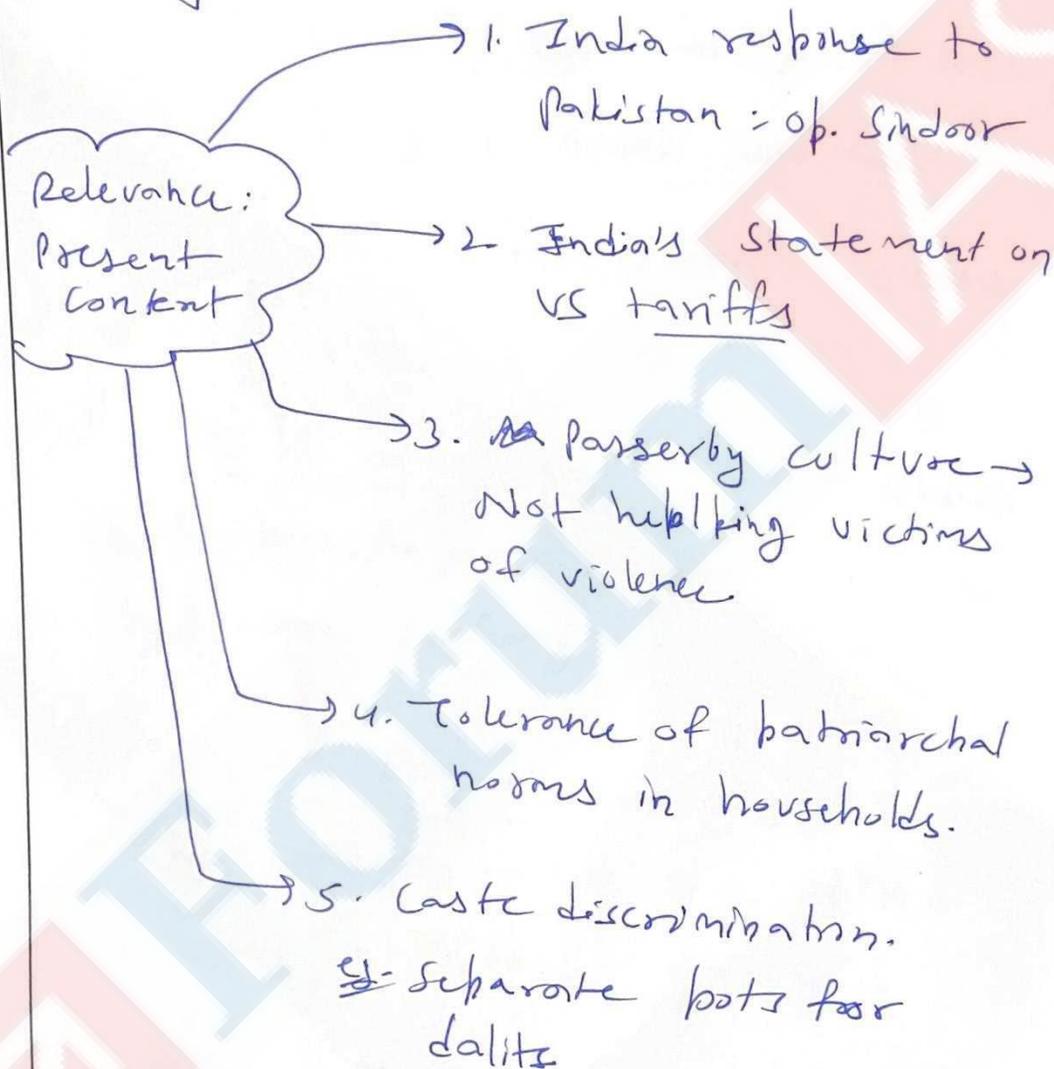
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3) Teaches self-worth and boosts dignity.



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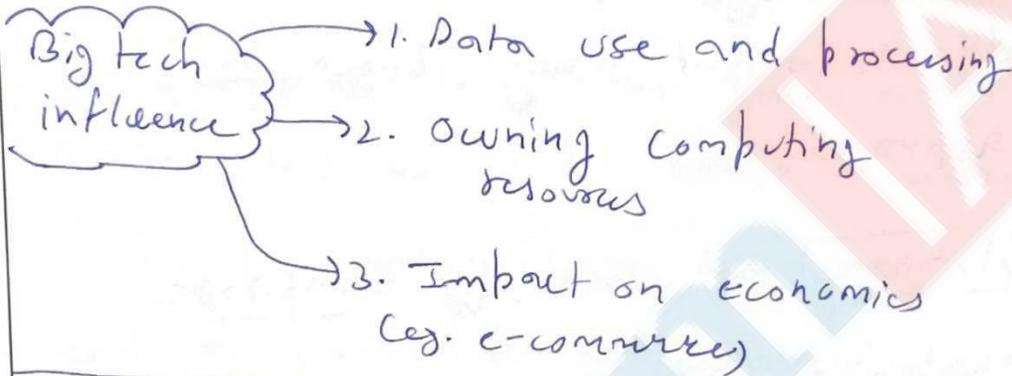
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2.4
(a)

Big Tech companies such as GAFAM - Google, Amazon, Facebook, Apple - hold considerable influence world wide.



Ethical principle for Big tech

1. Non-Maleficence → Not harming any person or user.

eg. Facebook whistleblower case highlighted impact on teens.

2. Fairness in access to technology, and treatment on platform.

3. Privacy protection of users.

eg. end-to-end encryption by whatsapp.

4. Accountability for actions.

eg. IT Rules → loose safe harbour if violate rules.

5. Security of users → eg use of google earth by 2011 attackers.
 6. Transparency in decisions and algorithms → Not using black-box approach.
 7. Autonomy of users eg Cambridge analytica case.
 8. Sustainability and Environmental Stewardship eg AI companies utilizing enormous energy
 9. Informed consent of users → not forcing terms & conditions.
 10. Beneficence → working for benefit of all.
→ Doing right rather than just avoiding wrong.
eg Facebook's Digital Shakti initiative for women.
- These principles need to be implemented in letter and in spirit.

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2
(6)

Crisis of conscience refers to a situation when a person acts in a way not allowed by the conscience.

Conscience is the inner voice of reason that guides a person, however, if we do not act by it, it may lead to cognitive dissonance and crisis of conscience.

Incident from life → When my cousin sister was facing family pressure to leave studies and marry.

→ Crisis of conscience due to my belief in women education and agency but speaking would go against family values of respecting elders.

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Resolving Crisis

1. I used examples of my college batchmates who are doing well after degree.
2. I cited nearby examples where delayed marriages were successful and hurried ones ended up badly.
3. I used Emotional Intelligence to use their love for daughter to convince.
4. The cousin was allowed to pursue education and ~~career~~ career and is now working in a software MNC.

Resolving crisis of conscience is important for mental well being. Our core values should be a guide.

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5
2)

Politics is often associated with culture of 'blame game' where one blames another party/politician without accepting errors in judgement.

Politics of confession = cathartic experience

1. Aligns with Virtue Ethics → builds long term character of politicians.
2. Categorical Imperative (Kant) → not treating voters merely as means to power.
3. Justice → People deserve to know outcome of their decisions and public funds.
4. Confessions may lead to clearing of politics and ~~entire~~ acceptance of errors as routine (utilitarianism)

5. Duty of politicians to maintain transparency (Swadharma in kuta)
6. Alligns with self-interest as it builds public ~~inte~~ trust. (ethical egoism)
7. Upholds social contract of people by protecting their right to information (Bentham)

Examples

1. Lal Bahadur Shastri resigned after a train accident.
2. Sardar Patel offered resignation after Gandhiji's assassination.
3. Gandhiji withdrew NCM due to violence → accepted that masses are not ready

Such polites made them immortal in political discourse and need to be encouraged in presents _____

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Q.5
(6)

RTI Act, 2005 was enacted to realize people's fundamental right to information under article 19.

RTI: objectives

1. Transparency in decision making
↳ putting information in public domain.
2. Accountability of officials → cautious approach due to disclosure needs.
3. Citizen centric administration
↳ anyone can sought information
eg) B-Mishra, a class & student got his scholarship through RTI.
4. Reduce/corruption in govt. departments
eg) 24 scam, CWA scam ⇒ unearthed due to RTI.
5. Streamline record keeping → breaks departmental silos.

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DPDP Act : ethical concerns with RTI objectives

1. Broadens scope of RTI

applications rejection → can be rejected if not related to public interest

2. May lead to reduced scrutiny of assets of officials → can be treated as private information

3. Conflict of Interest with officials
↳ decide about their own information; whether personal or public.

4. Not passed through consultation
↳ needed wider civil society opinions.

Way ahead
These ① Amendment to restore status quo.

② Public consultation regarding definitions.
These will help realise the objectives of RTI.

③ Information is the currency of democracy
- Noam Chomsky

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Q.6
(a)

Despite having nearly 50% share in population, women continue to face ~~too~~ ~~part~~ discrimination in public sphere.

Factors restricting access

- patriarchal notions in society
- Entrenched gender biases → passive discrimination at workplace
- High income of families → women encouraged to do housework
- wrong cognition → believing that women not equal to men.
- Limitations of Education
 - ↳ not focused on value inculcation
- Role of family and parenting
 - ↳ perpetuates unconscious bias

Ethical governance and gender inclusivity

- Welfare schemes eg women as head of household in PDS
- Using e-governance eg Mahila-e-haat
- Participatory decision making
eg Social Audit by women.
- Gender Budgeting → finances exclusively for women related programs.
- Swift implementation of laws
eg. POSH act at workplace
- Grievance Redressal → ensuring adequate redressal of complaints
eg Bharosa cell in police
- women-centric services
eg SHG - Toilet in kucha.

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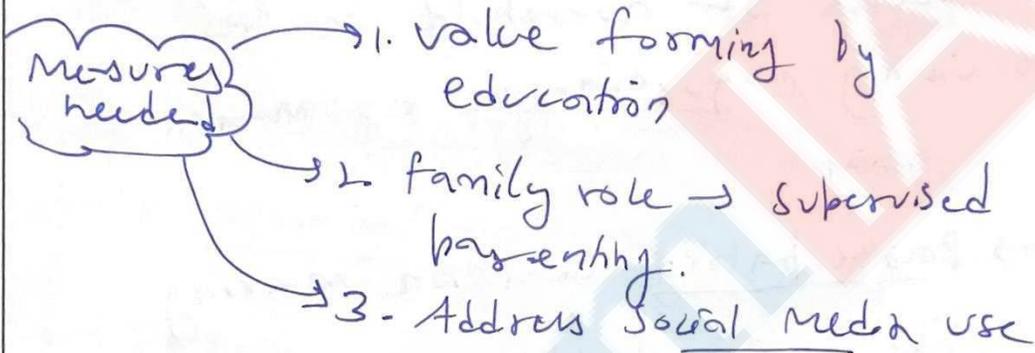
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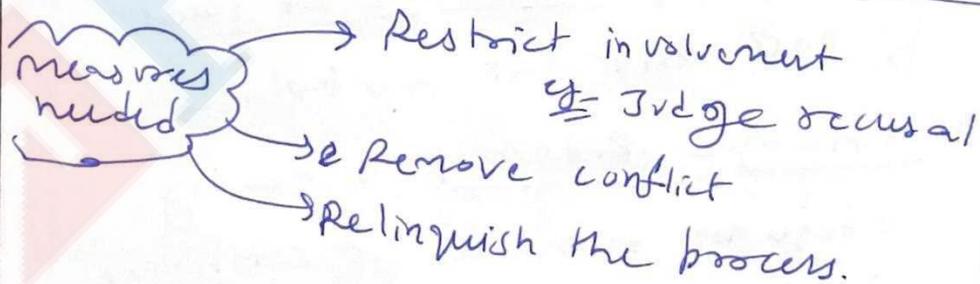
Q. 6
(b)

(i) Ethical fading : refers to decline in moral values and principles of society.



(ii) Conflict of Interest : ~~is~~ A situation when ones primary interest are in conflict with secondary interests.

eg: Interviewing ones own relative.

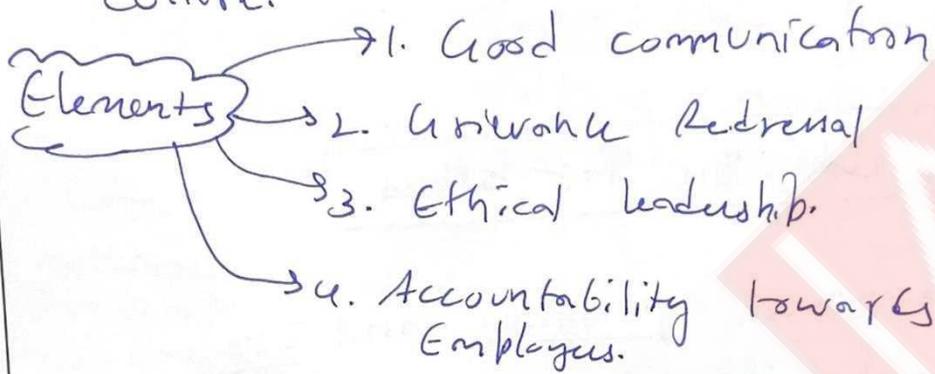


(iii) Work culture : set of shared values and principles that manifest in the working of an organisation.

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✓ Tata's - known for ethical work culture.



(iii) Persuasion : Refers to change in one's attitude and behaviour along a pre-intended direction.

✓ Swachh Bharat Abhiyan seeks to change attitude towards open defecation.

(iv) Corporate Governance : Refers to way in which companies are directed, managed and controlled.

→ laid down by Companies Act, 2013 and rules and regulations by SEBI in India.

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Q. 7-

The above case deals with
eviction drive leading to public
anger and emotionally charged
crisis.

(C.) Ethical dilemmas

1. following court orders vs
Safety of team members from
angry crowd.
2. Upholding Rule of law by pursuing
eviction vs chaos and violence by
mob.
3. Environmental protection vs People's
rights over land in the area.
4. Fulfilling duty of evictions vs
Harm to team members.
5. Short term pain and difficulty vs
Long term gain of reduced encroachment.

(a.) Options available

Option 1 Go forward with the eviction.

Merits → 1. Endangers safety of team

→ 2. May not be successful

Merits → 1. Fulfilling countermanded policies

→ 2. Duty to evict as AOC

Option 2 Leave the site and call off eviction.

Merits → 1. Safety of members

→ 2. No public disorder & peace.

Demerits → 1. Sets precedent → more anger next time.

→ 2. Violates court orders and eviction orders.

Option 3 Call backup, convince the people about welfare measures and need for eviction.



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Merits → 1. Eviction will be done with safety
→ 2. Rule of law prevalent

Demerits → 1. May be delayed due to backup
→ 2. May lead to more violence

(b.) Simanta should choose **option 3** as it ensures:

- ① Eviction is completed.
- ② orders are followed.
- ③ Tribals are rehabilitated.
- ④ Environment and forest areas are preserved.

Justification → following Kant's Categorical imperative and deontological ethics, Simanta should fulfill her duty towards the environment and organisation/administration.

(Q. No.) Qualities required

1. Integrity → to not compromise on departmental objectives.

2. Emotional Intelligence → to diffuse angry protestors. IPS Chetan Rathore sang national anthem to handle angry CAA protests.

3. Dedication to public service to serve despite threats to safety.

4. Tolerance towards needs of tribals and attachment to land
↳ guides welfare measures.

In situations such as these, adequate safeguards and rehabilitation must be ensured for minimal risks and suffering.

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2.8

The above case deals with the taboos associated with menstruation and Meghals willingness to tackle them.

(a.) Course of action

1. Use cognitive tools to provide evidence about natural biological process.
2. Include socially respectable leaders and parents for outreach.
3. Engage in open conversations with women → to start conversations within houses.
4. Highlight plight of girls subjected to such practices (emotive component)
5. Include local administrations in initiative → civil servants respected in society.

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6- Take own parents and extended family's help.

↳ Change starts at home.

(b.) Ethical principle to guide

1. Rights of girls to equal participation in society and social events.
(art. 14)

2. Socratic method of questioning existing norms without fear.

3. Virtues of prudence → by practically engaging with women.

4. Constitutional morality → as prejudice against women violates principles (Sabrimata case)

5. Utilitarian principle of larger good of village → as women participate more in economic activities

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6. Justice → fairness to women of the village who are facing the taboos.

7. Common good of the village will be enhanced by an improved social atmosphere with no resentment by women.

(C1) Menstruation and human rights

1. Natural rights → by virtue of being human → biological processes must be accepted.

2. Violates right to equality (Art. 14) in the village → not imposed on men.

3. Violates right to equal opportunities
↳ menstruation → leads to pain and suffering
Disadvantage leaves in hiding ←

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4. Goes against to right to freedom (art. 19) → movements restricted.
5. Goes against right to life and personal liberty (art. 14, 21) → No law that bars movement.
6. Women have right to reproductive healthcare → taboos restrict these.
- Thus, such social taboos need to be tackled by lasting attitude change in the society.

Q.9

The above case deals with the dilemma of implementing govt. schemes (PMAY) with objectivity vs Empathy and compassion for Aopal

(a.) Resolving the dilemma

1. Request for documentation for Aopal if possible → to make him eligible.
2. If no documents can be obtained, arrange for immediate shelter on temporary basis.
3. Contact local NGOs and shelter homes to raise funds.
→ Also use personal contributions by
4. Identify other schemes to support the beneficiary → Grants under schemes to build own house.

5. ~~Use~~ Request services and ministry to expand scope of documents to avoid such cases in future.

6. Educate Panchayat on schemes to mitigate faulty interpretations.

(b.) Reasons for actions

1. As Gopal cannot be inducted in the scheme → other help is needed.

2. In any case, rules cannot be violated as it would ~~be~~ set a bad precedent (objectivity)

3. Empathy and Compassion for Gopal will drive me to arrange a shelter through other means.

4. Fulfilling my Duty to uphold rules and helping beneficiary at the same time.

(C.) Ethical issues involved

- ① Lack of shelter for poor leading to suffering in harsh weather.
- ② Rigid nature of schemes → rules as an end approach.
- ③ Lack of information about schemes with panchayat → led to demolition and more suffering.
- ④ Lack of Empathy and Compassion in the village → No one helped & hospital in pitiable condition.
- ⑤ Well intentioned schemes not reaching people due to procedural issues.

In situations such as these, empathy and compassion of the society should guide to support the person.

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Q.10

The above case deals with the misuse of funds in a panchayat office for personal use.

(a.) Ethical issues involved

1. Lack of probity in utilisation of public funds → released with no consequence.
2. Lack of transparency with the public of funds utilized.
3. Wrong use of authority → sets precedent for work culture.
4. Digital arrest scam leading to financial hardships.
5. Lack of adequate healthcare facilities leading to catastrophic expenses.
6. Compromising principles for welfare.

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of family (by the colleague)

7. Personal circumstances of colleague

leading to unethical acts e.g. special
needs of son, liver transplant of
father etc.

(b.) Behaviour of DPDC → analysis

Ethical

1. Acted as per case ethics to help the colleague.
2. Showed empathy and compassion to help the colleague.
3. Repayment to ensure funds are replenished ⇒ no long term harm to scheme.

Unethical

1. Violated rules and regulation
↳ No Rule of law

2. Using funds for personal use cannot be universalized (Kant's Categorical imperative)

3. Showed compromised virtue of by allowing emotions over rules (Virtue Ethics)

4. Dereliction of duty (Swadharma in meta) → if funds not returned, grave consequences will follow.

(C.1) My reaction

1. Immediate instruct the colleague to disclose the misutilisation to higher authorities

2. Contact DPDO and highlight consequences of the actions.

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3. Highlight the repercussion if an RTI is filed => will cause loss of image for office.

4. Contact senior leadership to escalate if no action by colleague and DDO.

Long term

1. Periodic review of finances for schemes by gram sabha
2. Regular social audit and public hearing.
3. Proactive disclosure of expense reports to prevent such incidents.
4. Encourage Insurance of family of all colleagues to prevent huge health expenditure.

Public funds should be held with integrity. Not even a single rupee should be used for personal use of officials.

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Q.11 The above case deals with Sexual harassment of women at workplace and violation of PoSH act.

Q.1 Ethical issues involved

- ① Inappropriate gestures towards women by Mr. A.
- ② Poor work culture → as no one openly talks about wrong conduct.
- ③ Economic efficiency of leaders overcoming illegal and unethical acts.
- ④ Erosion of dignity of women → Not respected at workplace → violation of consent.
- ⑤ Women quitting careers due to sexual harassment → also causes

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mental health issues.

(b.) + (c.) Options available

Option 1 Push the matter as Mr. A. is delivering result

Merits → 1. Profitability of company
→ 2. Top management will be happy.

Demerit → 1. Emotional stress to women (Mrs. X)
→ 2. long term reputation loss (if truth comes out)

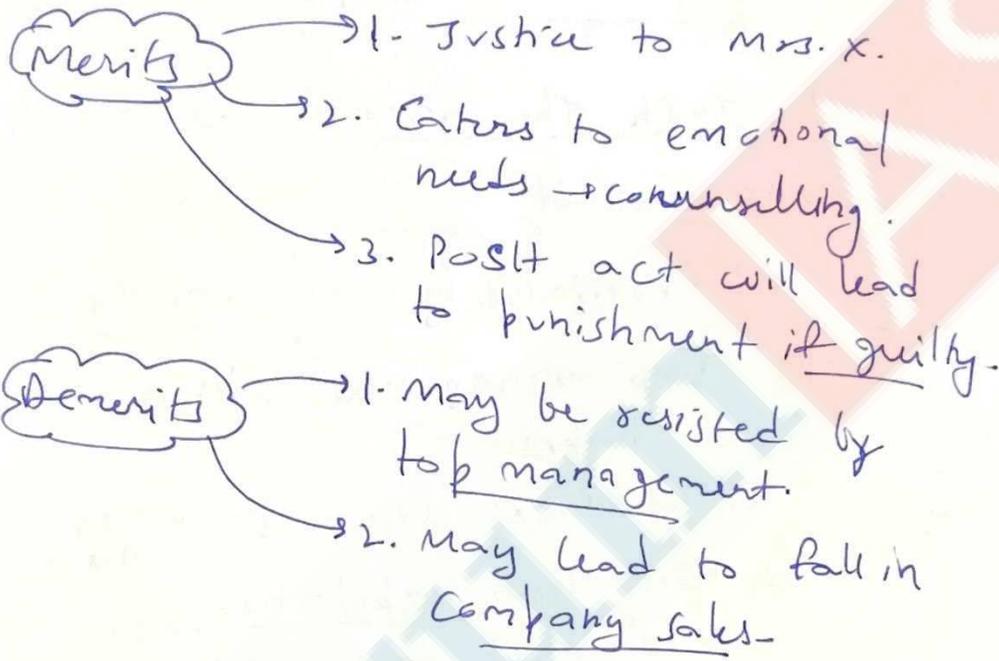
Option 2 Give responsibility to someone else to decide ~~by~~ Top management.

Merits → 1. No repercussions for self.
→ 2. No crisis of conscience

Demerit → 1. Matter may be sidelined
→ 2. Delays resolution.

Option 3 Request constitution of Internal Complaints Committee as per

Post act and arrange counselling for Mrs. X.



(d.) Nitin should choose Option 3 because:

1. Profits and economic efficiency cannot justify unethical acts by Ms. A

2. It upholds dignity of all women employees who are victims

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3. It leads to ha a healthy work culture of respect towards women.

4. It is in Long term interest of the company as such ~~an~~ incidents may lead to boycott by consumers.
↳ particularly women buyers.

5. Violation of law (Post act) will attract hefty consequences in future.

In situations like these, the idea of Justice by John Rawls should guide in ensuring fairness and equal opportunities to women.

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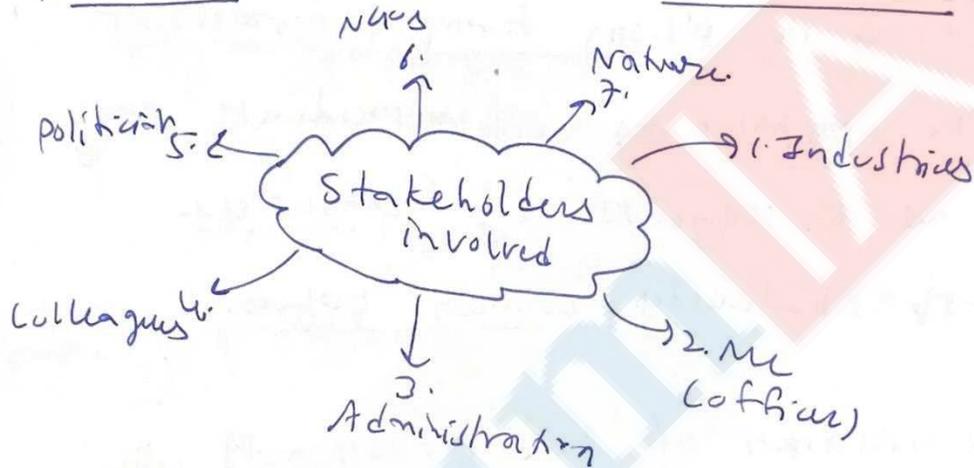
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Q.12

The above case deals with the issue of conflict between environment protection and local economic needs.



(c.) Ethical Dilemmas

1. Environmental protection by reviewing clearances vs Economic needs of the area.

2. Doing my duty vs of pollution control vs Interests of Industrial units.

3. Personal consequences (threats received)

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- official / professional duty.
4. Upholding principles of Environment Ethics Living in to political pressure
5. Health of local population Livelihood of workers in Industries closed.
6. Upholding court orders public anger and protests.
7. Interests of NGOs and activists Interests of migrant workers.

(a.) + (b.) Options available and evaluation

Option 1 Go ahead with reviewing clearances and ensure compliance

Merits → 1. Environmental pollution reduced
→ 2. Duty fulfilled.

Demerits → 1. May lead to more anger.
→ 2. Personal safety (threats) compromised.

Option 2 Leave the position and seek transfer.

Merits → 1. No personal consequence
→ 2. No safety issue and harm.

Demerits → 1. Pollution may continue.
→ 2. Sets bad precedent of using coercion.

Option 3 Abandon the process to enable economic wellbeing.

Demerits → 1. Pollution of air
→ 2. Health of vulnerable sections compromised
→ 3. Duty not fulfilled.

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- Merits**
- 1. Economic ^{wellbeing} and livelihoods secured
 - 2. No political pressure.

Option 4 Review clearances and give time to ensure compliance. Help by arranging expertise to enable transition to low polluting processes.

- Merits**
- 1. Reduces pollution.
 - 2. Health of people will be better
 - 3. Duty fulfilled.

- Demerits**
- 1. May cause delays.
 - 2. Costs may be imposed on industries.

In situations such as these a fine balance between development needs and environment must be envisaged without compromising long term good.