

TEST CODE 8 1 4 4 1 6

MGP 2025

Time Allowed : Three Hours
समय : तीन घंटे

ForumIAS

Maximum Marks : 250
अधिकतम अंक : 250

GENERAL STUDIES / सामान्य अध्ययन

Name Of Candidate परीक्षार्थी का नाम	Md. Ishtyaque Rahman		
Roll No./अनुक्रमांक	191019 0065	Medium/माध्यम	English <input checked="" type="checkbox"/> हिंदी <input type="checkbox"/>
Center Code/परीक्षा केंद्र		Date/दिनांक	14/08/2025

*Center Code : For Online - 1900 / Delhi : Karol bagh - 1901, ORN - 1902, Mukharji Nagar - 1903 / Patna : Boring Rd. - 2001 / Hyderabad : Jawahar Nagar - 2101

INDEX TABLE / अनुक्रमणिका			INSTRUCTION / अनुदेश		
Q. No. प्र.सं.	Max. Marks अधिकतम अंक	Marks Obtained प्राप्तांक	1. Please do furnish Name, Email, Roll No and Mobile in the answer sheet. कृपया उत्तर-पुस्तिका में नाम, ईमेल, रोल नंबर और मोबाइल नंबर भरें।		
1			2. There are TWELVE questions printed in ENGLISH & HINDI, all questions are compulsory. उत्तर पुस्तिका में अंग्रेजी/हिंदी में बारह प्रश्न दिए गए हैं, सभी प्रश्न अनिवार्य हैं।		
2			3. The number of marks carried by a question/part is indicated against it. प्रत्येक प्रश्न/भाग के लिए निर्धारित अंक उसके सामने अंकित किए गए हैं।		
3			4. Answers must be written in the medium authorized in the admission Certificate, which must be stated clearly on the cover of this Question-Cum-Answer (QCA) Booklet in the space provided. उत्तर प्रवेश पत्र में अधिकृत माध्यम में लिखे जाने चाहिए, जो कि दिए गए स्थान में इस प्रश्न-सह-उत्तर (क्यूसीए) पुस्तिका के कवर पर स्पष्ट रूप से लिखा जाना चाहिए।		
4			5. Word limit in questions, if specified, should be adhered to. Any page or portion of the page left blank in the Question-Cum Answer Booklet must be clearly Struck off. प्रश्नों में शब्द सीमा, यदि निर्दिष्ट हो, का पालन किया जाए। प्रश्न-सह-उत्तर पुस्तिका में खाली छोड़े गये किसी भी पृष्ठ या पृष्ठ के भाग को स्पष्ट रूप से काट दें।		
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Total/कुल अंक	250		For Student Only / केवल परीक्षार्थी प्रयोग हेतु		
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Total Marks/कुल अंक :			Mode Of Examination/ परीक्षा की विधि :	Online/ऑनलाइन <input type="checkbox"/> Offline/ऑफलाइन <input type="checkbox"/>	
*Examiner's Discretion is the marks awarded at the discretion of the examiner based on your overall impression, on the basis of (but not limited to) your handwriting, presentation, use of diagrams, flowcharts, facts and figures or absolutely anything that he/she liked in your copy. मूल्यांकन कर्ता का विवेक अंक, आपकी लिखावट, प्रस्तुति, आरेखों के उपयोग, फ्लोचार्ट, तथ्यों और आंकड़ों या समग्र रूप किसी अन्य विषय वस्तु, जो मूल्यांकन कर्ता को आपकी कॉपी में पसंद आयी के आधार पर (लेकिन इन्हीं तक सीमित नहीं) पर दिए गए अंक हैं।			For Office Use Only / केवल कार्यालय प्रयोग हेतु		
			ECN CODE/ ईसीएन कोड :	EG/ईजी : ① ② ③ ④ ⑤	Evaluation Date/ मूल्यांकन तिथि :

Note: Students are expected to incorporate suggestions from the feedback provided in the answers. Discussion classes for the tests are also available online in your portal to aid in your preparation. Further, students are requested to see the good copies of the tests and learn from them. You can also discuss your copy with a Mentor and discover ways and means to improve your answers, or if you have any issues with this test / copy. Ask specific questions, to get specific answers.

EXAMINER'S REMARKS

CRITERIA FOR THE FEEDBACK SECTION AT THE END OF EACH QUESTION

1. **AWIS = Answered What is Asked.** This means whether you have addressed the core demand of the question or not. Addressing the core demand of the question gets you an objectively fair score. It is examiner's perception if you have understood the question and if you know the answer in the first place. Creative answer writing, sometimes missing the core demand, may fetch very high or very low scores, and exposes your answer to the subjectivity of the examiner.
2. **CD & VA = Content Density & Value Addition.** Examiner will evaluate the quality and quantity of your content in the answer. In the same word limit and space limit have you (a) written what is asked (b) gone beyond what is asked (c) enriched answers through combination of (but not all!) suggestions, ideas, quotes, flowcharts, diagrams, facts and figures, data etc. This affects objective components of assessment.
3. **S & F = Structure & Flow** = Whether you have structured your answer properly or not. Whether the answer has been broken into parts and sub-parts and each part has been addressed appropriately or not. Whether the flow of the answer is maintained. Affects both subjective and objective components of assessment.
4. **P & R = How your answer performs on the criteria of presentation, ease of read, clarity and apparent effort** in writing the answer. This affects the subjective components of assessment.



Section - A

Q.1) a) 'Unconscious biases in parenting continue to shape gendered experiences in India.' Do you agree with this view? Discuss. (10 marks, 150 words)

'पालन-पोषण में अचेतन पूर्वाग्रह भारत में लिंग-आधारित अनुभवों को आकार देते हैं।' क्या आप इस दृष्टिकोण से सहमत हैं? चर्चा कीजिए। (10 अंक, 150 शब्द)

Family as the first school of socialisation shapes values and beliefs of individuals influencing their attitude towards gender

Biased parenting

shaping gender experiences

1) Son neta preference → shapes prejudicial attitudes toward male over female

2) Gendered roles in private spheres → gets translated to public sphere
• boys - sports
• girls - cooking
• boys - masculine
• girls - weak & fragile.

- 3) Lower preferences ^{eg} boys pushed towards STEM & girls to Humanities
- 4) Boys weighed down by expectations ~~restrictions~~ → Boys becoming sole bread winner
↳ girl by restriction
- 5) lack of acceptance → discrimination of other genders towards LGBTQIA+ no orthodox family

other factors shaping gender experience

- gendered coloured school education textbooks
eg - Damsel in Distress
- mythological & cultural belief system
- gender segregation socially
(Judith Butler - Concept of performativity)

Thus gender attitudes are a result of socialisation by different agencies.

Feedback

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#	G	A	P
AWIS			
CD & VA			
S & F			
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Please put tick marks in the above table. Here G is Good, A is Average and P is Poor.			
TOTAL MARKS			

b) Distinguish between empathy and compassion. Why are they considered as foundational values in public services? (10 marks, 150 words)

समानुभूति और करुणा में अंतर स्पष्ट कीजिए। इन्हें सार्वजनिक सेवाओं में आधारभूत मूल्य क्यों माना जाता है? (10 अंक, 150 शब्द)

Empathy & compassion are considered foundational values in civil services because of following:

- 1) Administration expected to be biased towards vulnerable section
eg - alleviating suffering of homeless
- 2) Innovative approach driven by compassion to help marginalised
- 3) Compassionate policy making focusing on outcome rather procedure
eg - Eshwaraya Devi died after denied PDS grains due to biometric failure
- 4) Upliftment of social backward sections
- 5) Propagating ideals of social justice
eg reservation to address historical injustice

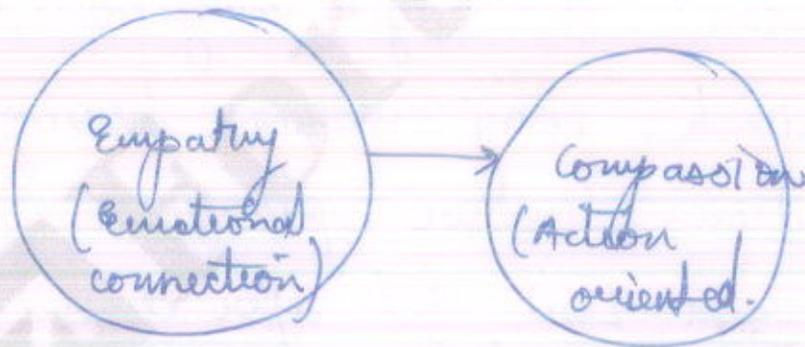
Difference between :

Empathy

- Cognitive aspect
- Sympathising with the aggrieved
- Eg - Being aware of problems faced by people

Compassion

- Action aspect
- Taking steps to alleviate suffering
- Eg - Bike Ambulance by Anamish Charan to address absence of ambulance facility



Compassion is the next step in empathetic approach.

Feedback

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Please put tick marks in the above table.

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TOTAL MARKS	
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Q.2) a) The current society is witnessing rising levels of intolerance. What are the consequences of this situation for personal well-being and for societal well-being? What can one do at the personal level to become tolerant? (10 marks, 150 words)

वर्तमान समाज में असहिष्णुता का स्तर बढ़ता जा रहा है। इस स्थिति के व्यक्तिगत और सामाजिक कल्याण पर क्या प्रभाव पड़ेंगे? सहिष्णु बनने के लिए व्यक्तिगत स्तर पर क्या किया जा सकता है? (10 अंक, 150 शब्द)

Intolerance among people and society is the failure of acceptance of values and cultural belief system of other people / group.

- Factors for rising Intolerance
- Cultural Chauvinism
 - Lack of Emotional Intelligence
 - Absence of empathy & compassion
 - self serving bias
 - Lack of moral courage

Consequences of rising Intolerance

- A) For Personal well being
- 1) Intolerance leads to moral agony
 - 2) Lack of social acceptance of other people

- 3) leads to Ingroup / outgroup think
- 4) Against constitutional values of fraternal feeling towards others.
- 5) Breeds Psychological Egoism instead of Ethical Altruism

B) For societal well being

- 1) decline of social capital (Robert Putnam)
- 2) Increasing moral degradation of society
- 3) Ghettoisation & gated communities
- 4) leads to Fundamental Attribution errors towards particular group in case of wrong.

Ways to remain tolerant personally

- Rational outlook
- have moral imagination
- respect other cultures
- follow constitutional values

Tolerance should be acceptable to such level that ~~it do~~ society doesn't become tolerant towards the intolerant

Feedback

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TOTAL MARKS	
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b) What are the main components of emotional intelligence and how does it help an individual in taking ethical decisions? (10 marks, 150 words)

भावनात्मक बुद्धिमत्ता के मुख्य घटक क्या हैं और यह किसी व्यक्ति को नैतिक निर्णय लेने में किस प्रकार सहायता करती है? (10 अंक, 150 शब्द)

Daniel Goleman gives the building blocks of emotional intelligence

Components of Emotional Intelligence

Helping individual in ethical decisionmaking

1) Self awareness about strengths & values system of individual

→ aware about the moral pitfalls of an ethical wrong action eg Urvekanda couldn't steal rice even when no one watching.

2) Self motivation to keep doing ethically right even when no one enforces. #

→ It helps in guiding the ethical decision making without caring for consequences eg Deontological ethics.

3) Self management to → decision making at rational emotions the intersection of before they control rationality & you emotions

eg. Deciding ex-gratia for loss of victims

4) Social skills to → It ensures good ensure development interpersonal relations of emotional accounting for others quotient who may be affected by decision

eg. designing of a welfare policy

5) Empathy to → one of foundational alleviate suffering values of civil servant of marginalised eg. empathy for vulnerable

Thus emotional intelligence helps individual in taking ethically right decisions within moral framework

Feedback

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Please put tick marks in the above table.			
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TOTAL MARKS			



Q.3) Given below are the three quotations of great thinkers. What do each of these quotations convey to you in the present context?

नीचे तीन महान विचारकों के उद्धरण दिए गए हैं। वर्तमान संदर्भ में इनमें से प्रत्येक उद्धरण आपको क्या संदेश देता है?

a) "This life is short, the vanities of the world are transient, but they alone live who live for others, the rest are more dead than alive." - Swami Vivekanand (10 marks, 150 words)

"यह जीवन छोटा है, संसार की व्यर्थताएँ क्षणिक हैं, लेकिन केवल वे ही जीवित हैं जो दूसरों के लिए जीते हैं, बाकी लोग जीवित से अधिक मृत हैं।" - स्वामी विवेकानंद (10 अंक, 150 शब्द)

Vivekananda argues for selfless living in this short life to make the most of it by leaving imprinting legacy on others' life rather than material accumulation for self.

Selfless life	solving present day social problems
1) <u>Charity</u> and donations Teg CSR activities 2) <u>Benevolent</u> attitude towards others	→ addressing social problems like poverty, sanitation & health. → emotional upliftment of distressed persons for victims of disaster

3) Preaching Kindness

eg) Some good during covid

4) Helping distressed

Gardhi - An act of kindness is better than hundred heads bowing down in prayer

→ food aid in hunger zones
eg) Gaza hunger crisis

5) Caring for other life

→ reduce global conflicts
eg) Hutu Tutsi genocide.

ways to cultivate selfless attitude

→ ethical socialisation with selfless values

→ popularising act of kindness
eg) The Better India

→ Role modeling

eg) Some good during covid

This Vankar's prescription of 'service to mankind is service to god' should guide our life.

Feedback

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TOTAL MARKS			

b) "If you cry because the sun has gone out of your life, your tears will prevent you from seeing the stars." - Rabindranath Tagore (10 marks, 150 words)

"यदि आप इसलिए रोते हैं कि आपके जीवन से सूर्य चला गया है, तो आपके आँसू आपको तारे देखने से रोकेंगे।" - रवींद्रनाथ टैगोर (10 अंक, 150 शब्द)

Enduring amidst adversity and seeing opportunity in calamity is the sign of moral fortitude setting individuals on path of self actualisation (Abraham Maslow).

Buying over lost opportunity results:

- 1) In person ignoring future possibility
- 2) In impacting cognitive ability
eg Vinash Kaal Viprit Buddhi
- 3) Blames others for personal loss
eg failure in exams blamed on teacher
- 4) Prevents our growth
- 5) Reduces opportunity for emancipation
- 6) Breeds pessimism bias

Every night is followed by daylight

- 1) Innovation in case of adversity
 Eg A Pame - People's road in Manipur
- 2) Acknowledging struggles of life to realise value of success
 Eg MS Dhoni - IT collector to world Champ!
- 3) Help in building moral fortitude
 Eg Nelson Mandela after 24 years of imprisoned forgave political opponents
- 4) Builds personal strength after a heavy loss
 Eg a person losing his father.

Thus life has its ups & downs and it's important to be morally courageous in downer phase to cherish the glory when the sun shines at you

Feedback

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TOTAL MARKS

c) "Two ways of building character - cultivating strength to challenge oppression, and tolerate the resultant hardships that give rise to courage and awareness." - Sardar Patel (10 marks, 150 words)

"चरित्र निर्माण के दो तरीके - उत्पीड़न को चुनौती देने के लिए शक्ति का विकास करना, और परिणामस्वरूप होने वाली कठिनाइयों को सहन करना, जिससे साहस और जागरूकता का उदय होता है।" - सरदार पटेल (10 अंक, 150 शब्द)

Aristotle's virtue ethics

talks about building right character of individuals as character is the highest virtue (Shedam Param Bhushnam)

Two ways of build character according to Sardar Patel

1) cultivate strength to challenge oppression

1) Gandhian non violent struggles against suppressive British regime

2) Raja Ram Mohan Roy challenge suppressive social structures to usher in social reform

3) Nadia Murad fighting suppressive Iranian regime for human rights

4) Jeon Sharmila fight against AFSPA

1) Concept of Übermensch by Friedrich Nietzsche who challenges suppressive social morality

2) Takeate resistant hardships that give rise to courage & awareness

3) Yuvraj Singh ultimate show of courage battling cancer while being Man of Tournament in 2011 ODI WC

4) Enduring admit adversity - Manjhi the mountain man build road alone

5) Sarabjit Singh devoting his life in prison

Character of a person determines his attitude and actions.

Thus ensuring right character building through socialisation since childhood is necessary.

Feedback

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TOTAL MARKS

Q.4) a) "With great power comes great responsibility." In the present context, 'Big Tech' headquartered in developed countries wield disproportionate influence over digital infrastructure, personal data, and global narratives—often prioritising profit over ethical considerations. What ethical principles should guide such corporations in building a fair, inclusive, and just global digital framework?

(10 marks, 150 words)

"बड़ी शक्ति के साथ बड़ा उत्तरदायित्व भी आता है।" वर्तमान संदर्भ में, विकसित देशों में मुख्यालय वाली 'बड़ी तकनीकी कंपनियाँ' डिजिटल अवसंरचना, व्यक्तिगत डेटा और वैश्विक आख्यानो (नैरेटिव) पर असंगत प्रभाव डालती हैं—अक्सर नैतिक विचारों पर लाभ को प्राथमिकता देती हैं। ऐसे निगमों को एक निष्पक्ष, समावेशी और न्यायसंगत वैश्विक डिजिटल ढाँचा बनाने में किन नैतिक सिद्धांतों द्वारा मार्गदर्शित होना चाहिए?

(10 अंक, 150 शब्द)

In the digital age Big Tech have become unaccountable rulers of the world on the account of digital services they provide

Big Tech : prioritising profit over ethical consideration

- 1) Amazon warehouse workers complained of poor work culture
- 2) Adani Data of 20^{crore} Indian leaked on Dark web for profit motive.
- 3) Cambridge analytica scandal shaping political narrative
- 4) Misuse of personal data for micro marketing

Ethical framework for global big Tech

- 1) Transparency in collection, usage and erasure of data
- 2) Accountability of fiduciary to protect sensitive & critical data
- 3) Discriminatory practices in software algorithms to be addressed
 eg. Asbomare AI principles
- 4) Ensuring net neutrality - None should be prevented from any data access
- 5) Allowing regular audit of data sources
- 6) None should be used as means for any other end
- 7) Social contract between users and corporation to protect data.

Thus businesses seem an trust, which needs to be maintained. through stakeholder capitulation to ensure legitimacy of big Tech corporations.

Feedback

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TOTAL MARKS	
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b) What do you understand by the term 'crisis of conscience'? Describe an incident from your life where you experienced such a crisis. How did you deal with it? (10 marks, 150 words)

'अंतरात्मा के संकट' से आप क्या समझते हैं? अपने जीवन की किसी ऐसी घटना का वर्णन कीजिए जहाँ आपको ऐसा संकट महसूस हुआ हो। आपने कैसे उस स्थिति का समाधान किया? (10 अंक, 150 शब्द)

Conscience is the moral authoritative intuitive voice in a person guiding decision making in any situation

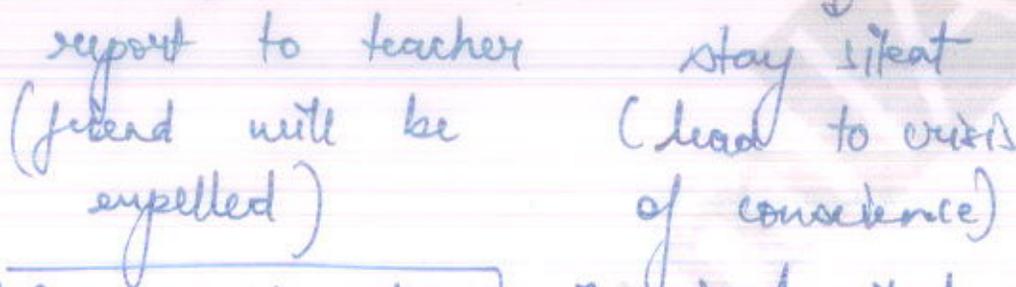
Crisis of conscience is a situation

- 1) when individual is feeling guilt for doing something wrong
- 2) when individual compelled to act against personal beliefs
eg Doctor performing abortion even if he may be against it.
- 3) when person faced with personal ethical dilemma
eg policymaker's dilemma of economic growth & environmental preservation.

Personal incident of crisis of conscience

① Illustration - found a friend cheating during examination hall

crisis of conscience



Course of Action - Remained silent at the time as friend getting expelled would have impact on his career.

- Convinced him personally not to cheat again in exam
- Made sure that he gets any help in study
- Changed his attitude toward cheating
- Addressed personal crisis of conscience

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Q.5) a) "A politics of confession that encourages politicians and parties to confess and offer regret for their errors can surely be a cathartic experience." Examine the statement from the ethical point of view. (10 marks, 150 words)

"स्वीकारोक्ति की राजनीति जो राजनेताओं और दलों को अपनी गलतियों को स्वीकार करने और उनके लिए खेद प्रकट करने के लिए प्रोत्साहित करती है, निश्चित रूप से एक भाव विरेचक (मनोवैज्ञानिक रूप से शुद्ध करने वाला) अनुभव हो सकती है।" नैतिक दृष्टिकोण से इस कथन का परीक्षण कीजिए। (10 अंक, 150 शब्द)

Machiavelli gave the concept of dual morality. He held that morality of common man is different from ruling class.

Ruling class has to uphold national interest rather sacrificing it for personal principles. Thus confession of errors could result

- 1) In loss of legitimacy.
- 2) Chaos among public
- 3) Political instability
- 4) Influence by foreign powers
- 5) Violence among public

Hence Gandhi criticised Machiavellian perspective and argued that Politics without principles is a death trap

There are several examples of increasing public confidence in leaders after acceptance of failure

- 1) Lat Bahadur Shastri resigned as Railway minister taking responsibility
- 2) PM Modi acknowledging security lapses during Pahalgam attack got public confidence

From the perspective of Discourse Ethics of Habermas, politics of confession may not be a cathartic experience rather it may increase trust & legitimacy of government

Feedback

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TOTAL MARKS			

b) What are the key objectives of the Right to Information Act, 2005? Examine the ethical concerns associated with certain provisions of the Digital Personal Data Protection Act in realizing the objectives of the RTI Act. (10 marks, 150 words)

सूचना का अधिकार अधिनियम, 2005 के प्रमुख उद्देश्य क्या हैं? सूचना का अधिकार अधिनियम के उद्देश्यों की प्राप्ति में डिजिटल व्यक्तिगत डेटा संरक्षण अधिनियम के कुछ प्रावधानों से जुड़े नैतिक मुद्दों का परीक्षण कीजिए। (10 अंक, 150 शब्द)

According to 2nd ARC,
transparency is the antidote to
hypocrisy highlighting the importance
of RTI Act in a democracy.

Key objectives of RTI Act 2005

- 1) Right to access government information to public
- 2) Ensuring transparency in the functioning of system
- 3) Providing opportunity for social audit
- 4) Citizen empowerment - Information
 is the cornerstone of good democracy
- 5) Make government more accountable.

Ethical concerns in realising RTI objectives after Digital personal data Act

- 1) DPDP Act provides government authority to restrict information dissemination under RTI hampering the value of transparency.
- 2) DPDP Act provides unrestricted powers to investigative agencies to access data violating citizen rights.
- 3) Restrictions under ISA 1923 puts information blackhole.

Thus government should follow the principle of ethicity, legality, proportionality before restricting any information under RTI to realise its objectives.

Feedback

(For OFFICE use only)

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P & R			
Please put tick marks in the above table. Here G is Good, A is Average and P is Poor.			
TOTAL MARKS			

Q.6) a) Public spaces serve as arenas of democratic participation and civic expression. Yet in India, they remain deeply gendered, with many women largely confined to the private and domestic sphere. Examine the factors that restrict women's access to public spaces. How can ethical governance help address the issue of gendered spatial control and promote inclusivity in public spaces?

(10 marks, 150 words)

सार्वजनिक स्थान लोकतांत्रिक भागीदारी और नागरिक अभिव्यक्ति के क्षेत्र हैं। फिर भी, भारत में, ये स्थान अभी भी लिंग-भेद से प्रभावित हैं, और कई महिलाएँ निजी और घरेलू दायरे तक ही सीमित हैं। उन कारकों का परीक्षण कीजिए जो महिलाओं की सार्वजनिक स्थानों तक पहुंच को बाधित करते हैं। नैतिकता युक्त शासन, लिंग-आधारित स्थानिक नियंत्रण के मुद्दे को सुलझाने और सार्वजनिक स्थानों में समावेशिता को बढ़ावा देने में कैसे मदद कर सकता है?

(10 अंक, 150 शब्द)

Hannah Arendt advocated for democratic participation in public sphere to exercise power and express natality

Reasons for gendered public space

- 1) Aristotle's artificial segregation of personal and public sphere
- 2) lack of civic culture of participation
- 3) Absence of active citizenship (Aristotle) for demand driven governance
- 4) Patriarchal nature of society confining women within homes
- 5) lack of conducive public environment

Ethical governance addressing gender segregation & promoting inclusivity

- 1) Persuasion tactics to convince men for providing conducive space
- 2) Adhering to JS motto. Advice of allowing women in public sphere for holistic development of men
- 3) Role modelling
eg. Sarpanch like Ratna B, Radha Devi, Chhavi Rajawat.
- 4) Gender sensitive administration
eg. Addressing special needs of women in public spaces.

Women empowerment is necessary because - once she is on the name, the family moves, the village moves, the nation moves
- Pandit Nehru

Feedback

(For OFFICE use only)

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P & R			

Please put tick marks in the above table.
Here G is Good, A is Average and P is Poor.

TOTAL MARKS	
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b) Write short notes on the following in 30 words each:

- i) Ethical fading
- ii) Conflict of interest
- iii) Persuasion
- iv) Work culture
- v) Corporate governance

(10 marks, 150 words)

निम्नलिखित पर 30-30 शब्दों में संक्षिप्त टिप्पणियाँ लिखें:

- i) नैतिक लुप्तता
- ii) हितों का टकराव
- iii) अनुनयन
- iv) कार्य संस्कृति
- v) कॉर्पोरेट प्रशासन

(10 अंक, 150 शब्द)

a) Ethical fading is the moral erosion of values resulting in lack of moral imagination while making a decision
 Eg) Crime for material satisfaction

b) Conflict of interest arises when individuals personal and professional interest comes in conflict with each other

Eg) Charita Kocher allowing loans to Udeason from ICICI Bank

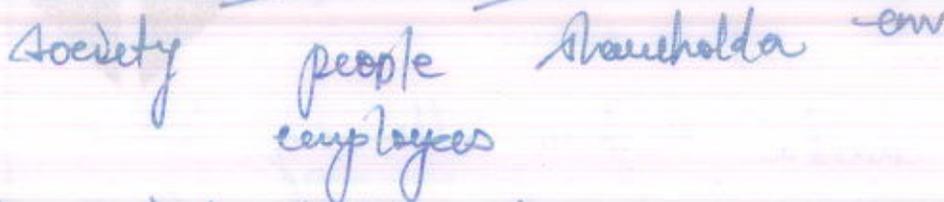
c) Persuasion is a form of social influence that aims at changing attitude & behaviour of individual through direct contact

eg) Persuasion ^{a friend} to leave smoking

d) work culture is the sum total of an organisations beliefs, values, principles, practices guiding employees

eg) Apple culture of innovation

e) Corporate governance is defined as ethical management of all stakeholders involved



eg) Temple Bottom Line

eg) Trusteeship Capitalism

Feedback

(For OFFICE use only)

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CD & VA			
S & F			
P & R			
Please put tick marks in the above table.			
Here G is Good, A is Average and P is Poor.			
TOTAL MARKS			

Section - B

Q.7) A State Government in the northeastern part of the country has launched a series of anti-encroachment drives across forest areas, wetlands, and revenue lands. Under the directions of the Chief Minister, the administration has intensified efforts to reclaim public land, particularly in areas reserved for ecological protection and critical infrastructure development. Most of the time, these actions have been backed by court orders and have resulted in the recovery of thousands of hectares of land. However, in certain regions, the implementation of such drives is fraught with social and political complexities. In several districts, settlements have existed for decades and are inhabited by marginalized communities with limited access to legal rights or formal rehabilitation measures. These areas are often politically sensitive and influenced by local leaders and pressure groups.

Simanta is posted as Additional Deputy Commissioner (ADC) in one such district. Over the past year, the district administration has attempted to align eviction measures with welfare outreach, including the provision of temporary shelters, relocation assistance, and public consultations. Recently, a major operation was scheduled to clear encroachments from over 140 hectares of forest land within a Reserved Forest, primarily to curb rising instances of human-elephant conflict and to restore ecological balance. Anticipating eviction, some residents approached the High Court seeking a stay. However, the court refused to grant it and directed the administration to proceed with the eviction following due process. Notices were served, and a detailed roadmap was prepared to carry out the operation, which was expected to last 2–3 days due to the scale and remote location. On the first day, Simanta led a team comprising forest officials, municipal workers, and police personnel. Demolitions were conducted peacefully and without major resistance. However, on the second day, when the team returned to the site, a large group of agitated residents—primarily women and children—had gathered. They raised slogans and formed human chains to prevent further evictions. The atmosphere grew tense when some individuals began throwing stones, resulting in serious injury to a municipal worker. The crowd grew increasingly volatile and emotionally charged, demanding an immediate halt to the operation. The police contingent present on the ground was outnumbered by the crowd. Faced with this crisis, some team members pleaded with Simanta to call off the operation, fearing threats to their life and the possibility of a violent escalation. Simanta attempted to contact his superior officer (the Deputy Commissioner), but due to poor mobile connectivity in the forested area, communication could not be established. Meanwhile, several local journalists had arrived and begun reporting on the incident. Simanta is in a dilemma as to what to do.

- Evaluate the options available with Simanta to cope with the situation.
- Which of the above options would be the most appropriate for Simanta and why?
- What are the ethical dilemmas being faced by Simanta?
- Examine the qualities of a public servant which will be required to manage such situations.

(20 marks, 250 words)

देश के पूर्वोत्तर भाग में एक राज्य सरकार ने वन क्षेत्रों, आर्द्रभूमि और राजस्व भूमि पर अतिक्रमण विरोधी अभियानों की एक श्रृंखला शुरू की है। मुख्यमंत्री के निर्देशों के तहत, प्रशासन ने सार्वजनिक भूमि, विशेष रूप से पारिस्थितिक संरक्षण और महत्वपूर्ण बुनियादी ढाँचे के विकास के लिए आरक्षित क्षेत्रों को पुनः प्राप्त करने के प्रयासों को तेज़ कर दिया है। अधिकांशतः, इन कार्रवाइयों को अदालती आदेशों का समर्थन प्राप्त रहा है और इसके परिणामस्वरूप हजारों हेक्टेयर भूमि वापस प्राप्त हुई है। हालाँकि, कुछ क्षेत्रों में, ऐसे अभियानों का कार्यान्वयन सामाजिक और राजनीतिक जटिलताओं से भरा है। कई ज़िलों में, बस्तियाँ दशकों से अस्तित्व में हैं और हाशिए पर रहने वाले समुदायों द्वारा बसाई गई हैं, जिनकी कानूनी अधिकारों या औपचारिक पुनर्वास उपायों तक सीमित पहुँच है। ये क्षेत्र अक्सर राजनीतिक रूप से संवेदनशील होते हैं और स्थानीय नेताओं और दबाव समूहों से प्रभावित होते हैं।

सिमंता ऐसे ही एक ज़िले में अतिरिक्त उपायुक्त (ADC) के पद पर तैनात हैं। पिछले एक साल में, ज़िला प्रशासन ने बेदखली के उपायों को कल्याणकारी प्रयासों के साथ जोड़ने का प्रयास किया है, जिसमें अस्थायी आश्रयों का प्रावधान, पुनर्वास सहायता

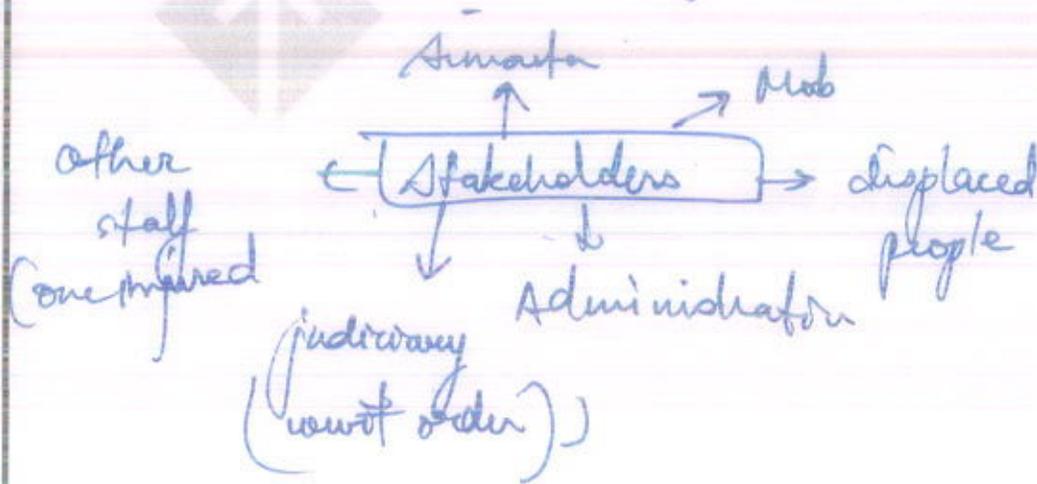


और सार्वजनिक परामर्श शामिल हैं। हाल ही में, एक आरक्षित वन क्षेत्र में 140 हेक्टेयर से अधिक वन भूमि से अतिक्रमण हटाने के लिए एक बड़ा अभियान चलाया जाना था, जिसका मुख्य उद्देश्य मानव-हाथी संघर्ष की बढ़ती घटनाओं को रोकना और पारिस्थितिक संतुलन बहाल करना था। बेदखली की आशंका से, कुछ निवासियों ने इस पर रोक लगाने के लिए उच्च न्यायालय का दरवाजा खटखटाया। हालाँकि, अदालत ने इसे देने से इनकार कर दिया और प्रशासन को उचित प्रक्रिया का पालन करते हुए बेदखली की कार्रवाई आगे बढ़ाने का निर्देश दिया। नोटिस दिए गए और अभियान को अंजाम देने के लिए एक विस्तृत रोडमैप तैयार किया गया, जिसके पैमाने और दूरस्थ स्थान के कारण 2-3 दिनों तक चलने की उम्मीद थी। पहले दिन, सिमंता ने वन अधिकारियों, नगरपालिका कर्मचारियों और पुलिसकर्मियों की एक टीम का नेतृत्व किया। तोड़फोड़ की कार्रवाई शांतिपूर्ण और बिना किसी बड़े प्रतिरोध के पूरी की गई। हालाँकि, दूसरे दिन, जब टीम घटनास्थल पर लौटी, तो उत्तेजित निवासियों का एक बड़ा समूह—मुख्य रूप से महिलाएं और बच्चे—इकट्ठा हो गए थे। उन्होंने नारे लगाए और आगे की बेदखली को रोकने के लिए मानव श्रृंखला बनाई। माहौल तब तनावपूर्ण हो गया जब कुछ लोगों ने पत्थरबाजी शुरू कर दी, जिससे एक नगरपालिका कर्मचारी गंभीर रूप से घायल हो गया। भीड़ लगातार उग्र और भावनात्मक रूप से उत्तेजित होती जा रही थी, और ऑपरेशन को तुरंत रोकने की मांग कर रही थी। मौके पर मौजूद पुलिस बल भीड़ से संख्या में कम था। इस संकट का सामना करते हुए, टीम के कुछ सदस्यों ने अपनी जान को खतरा और हिंसक वृद्धि की संभावना के डर से सिमंता से ऑपरेशन बंद करने का अनुरोध किया। सिमंता ने अपने वरिष्ठ अधिकारी (उपायुक्त) से संपर्क करने का प्रयास किया, लेकिन वन क्षेत्र में खराब मोबाइल कनेक्टिविटी के कारण संचार स्थापित नहीं हो सका। इस बीच, कई स्थानीय पत्रकार वहां पहुंच गए और घटना की रिपोर्टिंग शुरू कर दी। सिमंता दुविधा में हैं कि क्या करें।

- स्थिति से निपटने के लिए सिमंता के पास उपलब्ध विकल्पों का मूल्यांकन करें।
- सिमंता के लिए सबसे उपयुक्त होगा और क्यों?
- सिमंता को किन नैतिक दुविधाओं का सामना करना पड़ रहा है?
- ऐसी परिस्थितियों का प्रबंधन करने के लिए एक लोक सेवक के गुणों का परीक्षण करें।

(20 अंक, 250 शब्द)

The above crisis situation will test leadership ability of Simanta to carry out legal execution despite white flagging a hostile mob obstructing the execution.



A & B | options available & choosing most appropriate

Option I - Calling off eviction drive faced by hostile mob.

Merits

- Reduces ~~loss~~ damage ~~of~~ to other staff
- Pacifying protests

Demerits

- Against court order
- Strengthen protest making difficult for administration

Option II Use force to carry out p eviction with reinforcement

Merits

- Fulfilling legal & administrative duty
- Necessary eviction of people violating Forest rights.

Demerits

- Crowd may turn hostile
- Threat of life in outnumbered staff
- Risk of violence going out of hand



option III | Talk to protests to address their concerns before proceeding

Merits

- Compassionate approach
- Hearing the concerns of protestors
- Pacifying mob

Demerits

- Mob may deny any talks
- Risk of personal threat

Authority should choose option three to proceed with initiating a carded dialogue with protestors.

However if they persist with these activity the election could be stopped for the particular day and ~~start~~ carried out next day with proper security arrangements

(b) Ethical Dilemmas

- 1) Ejection of settled people vs compassionate approach of administrator
- 2) Using force or compassion to deal with protestors
- 3) Yielding to protestors demand or carrying out professional duty

D)

- 1) Moral courage
- 2) wisdom to suppress agitation
- 3) Temperance to manage situation
- 4) Emotional Intelligence to rational rational decisions
- 5) Fortitude to ensure ethically upright behaviour.

Thus crisis situation test the character of a person displaying their ethical framework

Feedback

(For OFFICE use only)

#	G	A	P
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CD & VA			
S & F			
P & R			
Please put tick marks in the above table. Here G is Good, A is Average and P is Poor.			
TOTAL MARKS			



Q.8) Megha is a first-year sociology student at a reputed college in the national capital. She is originally from Tadchiroli, a tribal village in a western Indian state. Megha's family migrated to the city when she was seven years old and had not visited their village since. Though Megha has fond memories of her childhood there, she never deeply understood the customs and traditions of the region. One day, Megha expresses her wish to visit Tadchiroli. Her father agrees and asks her to inform Ratan, her paternal uncle, who still lives in the village with his family. Megha informs Ratan and travels to the village during a semester break. Upon arrival, she receives a warm welcome from Ratan and his family. Later, Ratan invites her to attend a local festival. During the event, Megha notices that her cousin Rinki is missing. Curious, she asks Ratan's wife Ratna why Rinki is not at the festival. Ratna explains that Rinki is on her period, and as per tradition, menstruating girls must stay separately in small huts built specifically for the purpose. Locally known as 'kurma ghars', they are generally located on the periphery of the village, near a river or pond. She further adds that these girls are not allowed to enter the main house or participate in any social or religious activities. Megha is taken aback. She asks whether all women follow this practice. Ratna nods and says it has been the custom for generations. Even schoolgirls stay in these huts and miss classes during their periods. Ratna admits that many in the village, including herself, never questioned the practice. The explanation unsettles Megha. She finds it hard to believe that a natural biological function leads to such exclusion. Before returning to the city, Megha observes that even educated family members seem to accept and follow these customs.

The experience leaves a deep impact on her. She starts reading more about menstrual taboos and their impact on women's health, dignity, and education. As a sociology student, she recognises how such traditions are linked to patriarchy and social stigma. She begins to reflect on what she can do at her level to improve the current situation, without alienating the community or disrespecting its traditions.

a. Suggest a course of action Megha can take to sensitize her village community without appearing disrespectful or confrontational.

b. What ethical principles and methods should guide her actions while engaging with the community?

c. How is menstruation related to human rights?

(20 marks, 250 words)

मेघा राष्ट्रीय राजधानी के एक प्रतिष्ठित कॉलेज में समाजशास्त्र की प्रथम वर्ष की छात्रा है। वह मूल रूप से पश्चिमी भारतीय राज्य के एक आदिवासी गांव ताडचिरोली की रहने वाली है। मेघा का परिवार जब वह सात साल की थी तब शहर में आ गया था और तब से अपने गांव नहीं गया था। हालाँकि मेघा को अपने बचपन की बहुत अच्छी यादें हैं, लेकिन उसने कभी भी इस क्षेत्र के रीति-रिवाजों और परंपराओं को गहराई से नहीं समझा। एक दिन, मेघा ने ताडचिरोली जाने की इच्छा व्यक्त की। उसके पिता सहमत हो गए और उसे अपने मामा रतन को सूचित करने के लिए कहा, जो अभी भी अपने परिवार के साथ गांव में रहते हैं। मेघा ने रतन को सूचित किया और सेमेस्टर ब्रेक के दौरान गांव की यात्रा की। आगमन पर, रतन और उसके परिवार ने उसका गर्मजोशी से स्वागत किया। बाद में, रतन उसे एक स्थानीय उत्सव में शामिल होने के लिए आमंत्रित करता है। रत्ना बताती है कि रिकी की मासिक धर्म चल रहा है और परंपरा के अनुसार, मासिक धर्म वाली लड़कियों को इस उद्देश्य के लिए विशेष रूप से बनाई गई छोटी झोपड़ियों में अलग रहना चाहिए। स्थानीय रूप से इसे 'कुर्मा' कहा जाता है। 'घर', वे आम तौर पर गांव के बाहरी इलाके में नदी या तालाब के पास स्थित होते हैं। वह आगे कहती है कि इन लड़कियों को मुख्य घर में प्रवेश करने या किसी सामाजिक या धार्मिक गतिविधियों में भाग लेने की अनुमति नहीं है। मेघा आश्चर्यचकित है। वह पूछती है कि क्या सभी महिलाएं इस प्रथा का पालन करती हैं। रत्ना ने सिर हिलाया और कहा कि यह पीढ़ियों से प्रथा रही है। यहां तक कि स्कूली छात्राएं भी इन झोपड़ियों में रहती हैं और मासिक धर्म के दौरान कक्षाएं छोड़ देती हैं। रत्ना ने स्वीकार किया कि गांव में कई लोगों ने, जिनमें वह खुद भी शामिल हैं, इस प्रथा पर कभी सवाल नहीं उठाया। स्पष्टीकरण मेघा को परेशान करता है। उसे यह विश्वास करना मुश्किल लगता है कि एक प्राकृतिक जैविक कार्य इस तरह के बहिष्कार की ओर ले जाता है। शहर लौटने से पहले, मेघा ने देखा कि शिक्षित परिवार के सदस्य भी इन रीति-रिवाजों को स्वीकार करते हैं और उनका पालन करते हैं। इस अनुभव का उस पर गहरा प्रभाव पड़ता है। वह मासिक धर्म से जुड़ी वर्जनाओं और महिलाओं के स्वास्थ्य, सम्मान और शिक्षा पर उनके प्रभाव के बारे में और अधिक पढ़ना शुरू करती है। समाजशास्त्र की छात्रा होने के नाते, वह समझती है कि कैसे ऐसी परंपराएं पितृसत्ता और सामाजिक पूर्वाग्रह से जुड़ी हैं। वह इस बात पर विचार करने लगती है कि समुदाय को अलग-थलग किए बिना या उसकी परंपराओं का अनादर किए बिना, वह अपने स्तर पर वर्तमान स्थिति को सुधारने के लिए क्या कर सकती है।

- a. मेघा द्वारा अपने गांव के समुदाय को असम्मानजनक या टकरावपूर्ण व्यवहार किए बिना संवेदनशील बनाने के लिए अपनाई जा सकने वाली कार्यवाही का सुझाव दीजिए।
b. समुदाय के साथ जुड़ते समय उसके कार्यों को किन नैतिक सिद्धांतों और तरीकों से निर्देशित किया जाना चाहिए?
c. मासिक धर्म मानव अधिकारों से किस प्रकार संबंधित है? (20 अंक, 250 शब्द)

Against the discriminatory
practice of Kurma ghare, women in
Pune have built Nare Akana home
(meaning women's own home) for
rest during menstrual period.

- a) Course of action for Megha.
- Megha needs to start from understanding cultural values
 - To ensure greater impact her sensitisation needs to built on same culture respecting women (every culture has women idols)
 - Megha should start persuasion about menstrual being a natural biological phenomena



→ Persuasion could be done using

a) A credible speaker - local Sarpanch

b) Strong message - social isolation
breeds discrimination

c) Convincing ~~of~~ against notions
of pollution during menstruation

→ Medical awareness campaigns to
talk about ^{healthier} menstruation

→ Providing sanitary pads and other
necessary things for safe menstruation

→ Informing and taking help of
local administration

B) Ethical principles to guide action

1) Kant categorical Imperative - None
should be discriminated for a
natural practice

→ Men wouldn't accept the same

- 2) Ensure dignity of life (Article 21) during menstruation period.
 - 3) Accepting biological differences is necessary for gender equity.
 - 4) Reason should become source of ethics unlike some age old customs.
 - 5) Don't do unto others as you would not to be done unto you. Respecting each gender.
 - 6) Follow ethical altruism to guide the community.
- 1) Menstruation : Human rights
- Completely natural biological phenomena experienced by women.
 - Discrimination and isolation of menstruating women deprives them of humane existence violating

their human rights

Thus society should respect constitutional morality which must not be sacrificed at the altar of social morality

Supreme Court even allowed women's entry in Abhinav Temple, thus society needs to shed such discriminatory practices towards women

Feedback

(For OFFICE use only)

#	G	A	P
AWIS			
CD & VA			
S & F			
P & R			
Please put tick marks in the above table. Here G is Good, A is Average and P is Poor.			
TOTAL MARKS			

Q.9) Gopal is an 80-year-old man living in a remote and an underdeveloped village in a Central Indian state. He had been residing in a small mud house for years. When he came to know about the Pradhan Mantri Awas Yojana-Gramin (PMAY-G), he saw a glimmer of hope for a pucca house in the last phase of his life. However, the village sarpanch and panchayat secretary told him that to be eligible under the scheme, he must first demolish his existing house so that during a site inspection, no structure would be visible at the location. Subsequently, Gopal demolished his shelter and began living under a babool tree. For nearly six months, he has been staying in the open, braving harsh weather conditions. During this time, he has repeatedly visited the panchayat office but has been told that his application cannot be processed as he lacks the necessary documents.

You are the officer-in-charge of implementing PMAY-G in the district. The case of Gopal reaches you through a prominent newspaper report. You personally visit him to understand the situation on the ground. After meeting him and listening to his account, you feel that he certainly needs support. Your enquiries confirm that he is truly destitute and living in a pitiable condition under the open sky. It is also established that he demolished his house based on a faulty interpretation of the scheme by panchayat officials. However, he has no documents to show that he fulfils the eligibility criteria under the scheme.

Now you are in a dilemma. Including him under the scheme without the necessary documents would clearly be a violation of rules. But denying him support would be cruel and inhuman.

- Can you think of a rational way to resolve this dilemma?
- Give your reasons for it.
- What are the ethical issues involved in the above case?

(20 marks, 250 words)

गोपाल 80 वर्षीय वृद्ध हैं जो मध्य भारत के एक सुदूर और अतिकसित गाँव में रहते हैं। वह वर्षों से एक छोटे से कच्चे घर में रहे थे। जब उन्हें प्रधानमंत्री आवास योजना- ग्रामीण (PMAY-G) के बारे में पता चला, तो उन्हें अपने जीवन के अंतिम चरण में एक पक्के घर की आशा की एक किरण दिखाई दी। हालाँकि, गाँव के सरपंच और पंचायत सचिव ने उन्हें बताया कि इस योजना के अंतर्गत पात्र होने के लिए, उन्हें पहले अपने मौजूदा घर को गिराना होगा ताकि स्थल निरीक्षण के दौरान उस स्थान पर कोई संरचना दिखाई न दे। इसके बाद, गोपाल ने अपना घर तोड़ दिया और एक बबूल के पेड़ के नीचे रहने लगे। लगभग छह महीने से, वह कठोर मौसम की मार झेलते हुए खुले आसमान के नीचे रह रहे हैं। इस दौरान, उन्होंने बार-बार पंचायत कार्यालय का चक्कर लगाया, लेकिन उन्हें बताया गया कि आवश्यक दस्तावेजों के अभाव में उनके आवेदन पर कार्रवाई नहीं की जा सकती।

आप ज़िले में PMAY-G के क्रियान्वयन के प्रभारी अधिकारी हैं। गोपाल का मामला एक प्रमुख समाचार पत्र की रिपोर्ट के माध्यम से आप तक पहुँचता है। आप ज़मीनी हालात को समझने के लिए व्यक्तिगत रूप से उससे मिलने जाते हैं। उससे मिलने और उसकी आपबीती सुनने के बाद, आपको लगता है कि उसे निश्चित रूप से मदद की ज़रूरत है। आपकी पूछताछ से यह पुष्टि होती है कि वह वास्तव में बेसहारा है और खुले आसमान के नीचे दयनीय स्थिति में रह रहा है। यह भी स्थापित होता है कि उसने पंचायत अधिकारियों द्वारा योजना की शर्त व्याख्या के आधार पर अपना घर गिरा दिया था। हालाँकि, उसके पास यह दिखाने के लिए कोई दस्तावेज़ नहीं है कि वह योजना के तहत पात्रता मानदंडों को पूरा करता है।

अब आप दुविधा में हैं। बिना ज़रूरी दस्तावेजों के उसे योजना में शामिल करना साफ़ तौर पर नियमों का उल्लंघन होगा। लेकिन उसे सहायता देने से इनकार करना क्रूरता और अमानवीय होगा।

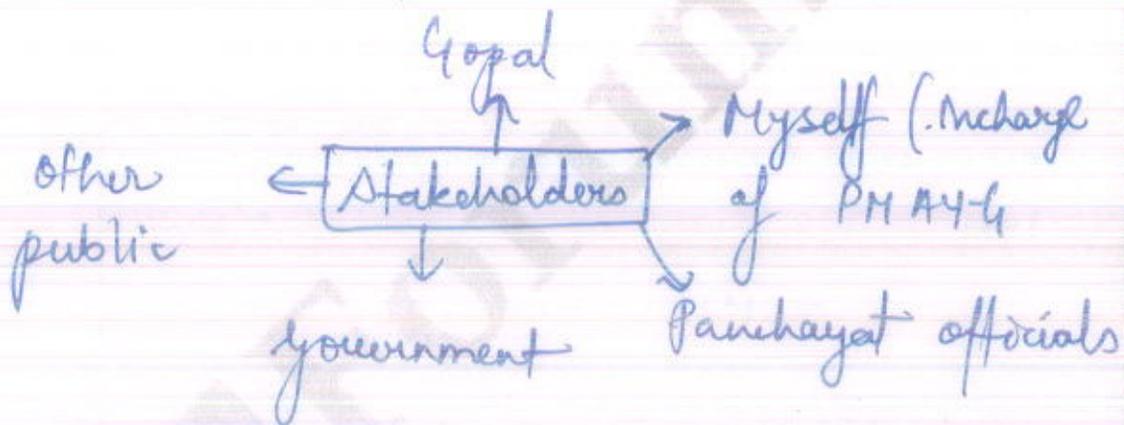
- क्या आप इस दुविधा को हल करने का कोई तर्कसंगत तरीका सोच सकते हैं?
- इसके लिए अपने कारण बताइए।
- उपरोक्त मामले में नैतिक मुद्दे क्या हैं?

(20 अंक, 250 शब्द)

India being a welfare state
has the moral imperative to serve
the marginalised. PMAY-G has been



formulated with the objective of
provide home to homeless, the
rules and documents required are
a means to attain the objective
of scheme. Thus rules (means)
should not deprive needy benefit
from realising end of scheme (house)



A & B Rational way to resolve the
dilemma with justification.

1) The initial step would be to
shift Goal to resort shelter
camp run by government as
he has been living in open.

- 2) Though Gopal certainly needs support of scheme but lacks necessary document - Therefore Panchayat office shall be directed to conduct necessary enquires and issues the required documents to Gopal.
- 3) Verify the documents and eligibility criteria of Gopal objectively before granting approval of scheme.
- 4) Approve the PMAY-G application of Gopal for construction of his house.
- 5) Counsel Panchayat officials about the requirement of scheme not requiring any demolition of existing house.



Reasons for above solution

- 1) Compassionate approach towards Gopal
- 2) Fulfilling spirit of scheme
achieving intended objective
- 3) Helping Gopal to get necessary documents as a responsibility

(1) Ethical Issues

- 1) Panchayat office demolition instruction
without proper knowledge
- 2) Violation of Gopal's fundamental right (right to shelter)
- 3) Demolition of house before
checking necessary documents for
the scheme
- 4) Panchayat office following rigid approach of procedural formality
towards Gopal rather compassion.

thus by doing the following course of action I would have helped Lyopa in securing his house which is a moral and administrative responsibility

Feedback

(For OFFICE use only)

#	G	A	P
AWIS			
CD & VA			
S & F			
P & R			
Please put tick marks in the above table. Here G is Good, A is Average and P is Poor.			
TOTAL MARKS			



Q.10) You are working as an Assistant Section Officer in the District Development and Panchayat Office. One day, one of your close colleagues approaches you in deep distress. She tells you that her father is suffering from a severe liver condition, and the doctors have clearly stated that he must undergo liver transplant immediately in order to survive. She shares that she has no health insurance, and the surgery would cost around Rs 15 lakh. You are aware that her husband passed away a few years ago, and that she also has a four-year-old son with special needs. Just a few weeks ago, she also lost all her savings in a digital arrest scam. As a widow from a lower middle-class family, her options are extremely limited. Although you feel deeply empathetic, you are unable to offer financial assistance, as you do not have the resources to help.

A few weeks later, you enquire about her father's health. She informs you that the liver transplant surgery was successful and that her father is now recovering steadily. Relieved, you ask how she managed to arrange the funds. Hesitantly, she confides that the District Development and Panchayat Officer (DDPO) helped her. Moved by her situation, the DDPO facilitated the release of Rs 15 lakh from the fund allocated to a rural sanitation scheme. The implementation of this scheme had been put on hold for a year due to technical issues and pending site approvals. She explains that the amount was provided on the assurance of strict confidentiality and with a commitment to repay it at the earliest. She expresses deep gratitude for the DDPO's timely help, which she believes saved her father's life. She has already begun repaying the money and will continue to do so until it is all returned.

- Discuss the ethical issues involved in the case.
- Examine the behavior of DDPO from an ethical point of view.
- How would you react to the situation?

(20 marks, 250 words)

आप जिला विकास एवं पंचायत कार्यालय में सहायक अनुभाग अधिकारी के पद पर कार्यरत हैं। एक दिन, आपकी एक करीबी सहकर्मी बेहद परेशान होकर आपके पास आती है। वह आपको बताती है कि उसके पिता लिवर की गंभीर बीमारी से पीड़ित हैं और डॉक्टरों ने स्पष्ट रूप से कहा है कि जीवित रहने के लिए उन्हें तुरंत लिवर ट्रांसप्लांट करवाना होगा। वह बताती है कि उसके पास कोई स्वास्थ्य बीमा नहीं है और सर्जरी में लगभग 15 लाख रुपये खर्च होंगे। आपको पता है कि उसके पति का कुछ साल पहले निधन हो गया था और उसका एक चार साल का बेटा भी है जिसे विशेष ज़रूरतें हैं। कुछ हफ्ते पहले ही, उसने एक डिजिटल अरेस्ट स्कैम में अपनी सारी जमा-पूंजी गँवा दी थी। एक निम्न-मध्यम वर्गीय परिवार की विधवा होने के नाते, उसके विकल्प बेहद सीमित हैं। हालाँकि आप गहरी सहानुभूति रखते हैं, लेकिन आप आर्थिक मदद नहीं कर सकते, क्योंकि आपके पास मदद करने के लिए संसाधन नहीं हैं।

कुछ हफ्ते बाद, आप उसके पिता के स्वास्थ्य के बारे में पूछते हैं। वह आपको बताती है कि लिवर ट्रांसप्लांट सर्जरी सफल रही और उसके पिता अब तेजी से ठीक हो रहे हैं। राहत महसूस करते हुए, आप पूछते हैं कि उसने पैसे का इंतज़ाम कैसे किया। शिन्नकते हुए, वह बताती है कि जिला विकास एवं पंचायत अधिकारी (DDPO) ने उसकी मदद की। उसकी स्थिति को देखते हुए, DDPO ने ग्रामीण स्वच्छता योजना के लिए आवंटित निधि से 15 लाख रुपये जारी करने में मदद की। तकनीकी समस्याओं और स्थल की मंजूरी न मिलने के कारण इस योजना का क्रियान्वयन एक साल के लिए रोक दिया गया था। वह बताती है कि यह राशि पूरी गोपनीयता के आश्वासन और जल्द से जल्द चुकाने की प्रतिबद्धता के साथ प्रदान की गई थी। वह DDPO की समय पर की गई मदद के लिए गहरा आभार व्यक्त करती है, जिससे उसे लगता है कि उसके पिता की जान बच गई। उसने पैसे चुकाना शुरू कर दिया है और जब तक पूरा पैसा वापस नहीं मिल जाता, तब तक वह ऐसा करती रहेगी।

- मामले में शामिल नैतिक मुद्दों पर चर्चा करें।
- नैतिक दृष्टिकोण से DDPO के व्यवहार की जांच करें।
- आप इस स्थिति पर क्या प्रतिक्रिया देंगे?

(20 अंक, 250 शब्द)

The case presents a
situation of DDPO breaching professional
ethics and social contract as an

~~at~~ administrator of public fund
on personal emotional discretion

A) ethical issues.

1) Diversion of several sanitation fund
for personal use of colleague
is breach of public trust.

2) This could lead to slippery slope
in future through a moral
incremental behaviour.

3) Colleague taking wrong means
for right ends.

4) Breach of personal confidentiality
by disclosing information.

±) Administrative discretion of DDPO
is not guided by a rational
code of conduct.



- B) Analysis of DPPD behaviour from an ethical point of view.
- 1) Deontological perspective would strictly discourage such action as it can't become universally acceptable.
 - 2) Consequentialist approach would approve of action as one life was saved from utilising the dormant funds.
 - 3) Ethical Altruism of doing actions benefitting others would support the behaviour.
 - 4) Utilitarian perspective of greater happiness to greater people supports action.
 - 5) Social contract theory discourage behaviour as it is violation of public trust.

c) My reaction to situation
 Personally I am not in a
 decision making situation here
 restricting my possible reaction:
 At best I can counsel
 the colleague that wrong means
 don't make any action right
 she should have explored other
 options like → bank loans
 → microfinance
 → crowdfunding
 → Donation
 Instead of unethical & illegal
utilisation of public funds
 I would also confront
 DDPO making him realise the
pitfalls of slippery slope.

If we could urge him to course correct before such discretionary actions gets caught in audit of scheme hampering his career.

Thus these situations demand formulating standard operating procedures for utilising fund from public treasury.

Feedback

(For OFFICE use only)

#	G	A	P
AWIS			
CD & VA			
S & F			
P & R			
Please put tick marks in the above table.			
Here G is Good, A is Average and P is Poor.			
TOTAL MARKS			



Q.11) Nithin is the head of the Marketing Department at Pehnava Clothings Ltd., a reputed apparel manufacturing company with a strong global presence. Known for its professionalism and consistent performance, the company had earned a credible name in both domestic and international markets. However, the firm was going through difficult times. For three consecutive quarters, it had witnessed a steep decline in sales. This trend had raised serious concerns among the top management regarding the company's competitiveness, profitability, and long-term stability. To address the situation, the leadership decided to restructure the marketing division and bring in dynamic leadership. A senior marketing executive, Mr. A, was hired after a rigorous selection process. He had an impressive career record and was known for turning around sales performance in other firms and building strong brand identities. With high expectations placed upon him, Mr. A was seen as the key figure to steer the company out of crisis. Mr. A soon began delivering results. Within a year, the company's revenue had almost doubled, and its brand visibility had increased significantly. His bold marketing strategies, proactive outreach, and innovative campaigns received appreciation from various quarters within the company. His performance drew the attention of the top management. There were deliberations about assigning him a larger role within the company, with a focus on long-term business strategy. He was also being considered for an internal award for 'Excellence in Leadership and Innovation'. However, alongside professional success of Mr. A, Nithin began receiving troubling feedback about his conduct in the workplace. Informal reports indicated that he frequently made inappropriate comments about women. In addition, he regularly sent indecent messages via social media apps to all team members, including his female colleagues. Although no formal complaint was lodged initially, Nithin could sense tension within the team, and signs of discomfort were becoming increasingly apparent. Some employees even started avoiding direct interaction with Mr. A. Team morale and interpersonal trust were gradually eroding, but employees remained hesitant to speak openly. The matter escalated one evening when Mrs. X, one of Mr. A's team members approached Nithin. Visibly disturbed and emotionally shaken, she disclosed that Mr. A had repeatedly engaged in inappropriate behavior towards her. She added that Mr. A had been making undesirable advances towards her and had even tried to touch her inappropriately in his cabin. She urged Nithin to take appropriate action in the matter, or else she would have no option but to resign from her position.

- Bring out the ethical issues involved in this case.
- What are the options available to Nithin?
- Critically examine each of the options identified by Nithin.
- Which of the options, do you think, would be more appropriate for Nithin to adopt and why?

(20 marks, 250 words)

नितिन पहनावा क्लोदिंग्स लिमिटेड में मार्केटिंग विभाग के प्रमुख हैं, जो एक प्रतिष्ठित परिधान निर्माण कंपनी है जिसकी वैश्विक स्तर पर मज़बूत उपस्थिति है। अपनी व्यावसायिकता और निरंतर प्रदर्शन के लिए जानी जाने वाली इस कंपनी ने घरेलू और अंतर्राष्ट्रीय दोनों बाजारों में एक विश्वसनीय नाम कमाया था। हालाँकि, कंपनी कठिन दौर से गुज़र रही थी। लगातार तीन तिमाहियों से, इसकी बिक्री में भारी गिरावट देखी गई थी। इस प्रवृत्ति ने कंपनी की प्रतिस्पर्धात्मकता, लाभप्रदता और दीर्घकालिक स्थिरता को लेकर शीर्ष प्रबंधन के बीच गंभीर चिंताएँ पैदा कर दी थीं। इस स्थिति से निपटने के लिए, नेतृत्व ने मार्केटिंग विभाग का पुनर्गठन करने और गतिशील नेतृत्व लाने का निर्णय लिया। एक वरिष्ठ मार्केटिंग कार्यकारी, श्री A, को एक कठोर चयन प्रक्रिया के बाद नियुक्त किया गया। उनका करियर रिकॉर्ड प्रभावशाली था और वे अन्य फर्मों में बिक्री प्रदर्शन को बेहतर बनाने और मज़बूत ब्रांड पहचान बनाने के लिए जाने जाते थे। उनसे काफ़ी उम्मीदें लगाई जा रही थीं, इसलिए श्री A को कंपनी को संकट से उबारने वाले प्रमुख व्यक्ति के रूप में देखा गया। श्री A ने जल्द ही परिणाम देने शुरू कर दिए। एक साल के भीतर, कंपनी का राजस्व लगभग दोगुना हो गया और इसकी ब्रांड दृश्यता में उल्लेखनीय वृद्धि हुई। उनकी साहसिक मार्केटिंग रणनीतियों, सक्रिय आउटरीच और अभिनव अभियानों को कंपनी के भीतर विभिन्न क्षेत्रों से सराहना मिली। उनके प्रदर्शन ने शीर्ष प्रबंधन का ध्यान आकर्षित किया। कंपनी में उन्हें दीर्घकालिक व्यावसायिक रणनीति पर केंद्रित एक बड़ी भूमिका सौंपने पर विचार-विमर्श हुआ। उन्हें 'नेतृत्व और नवाचार में उत्कृष्टता' के लिए एक आंतरिक पुरस्कार के लिए भी विचार किया जा रहा था। हालाँकि, श्री A की व्यावसायिक सफलता के साथ-साथ, नितिन को कार्यस्थल पर उनके आचरण के बारे में परेशान करने वाली प्रतिक्रियाएँ मिलने लगीं। अनौपचारिक रिपोर्टों से संकेत मिलता था कि वह अक्सर महिलाओं के

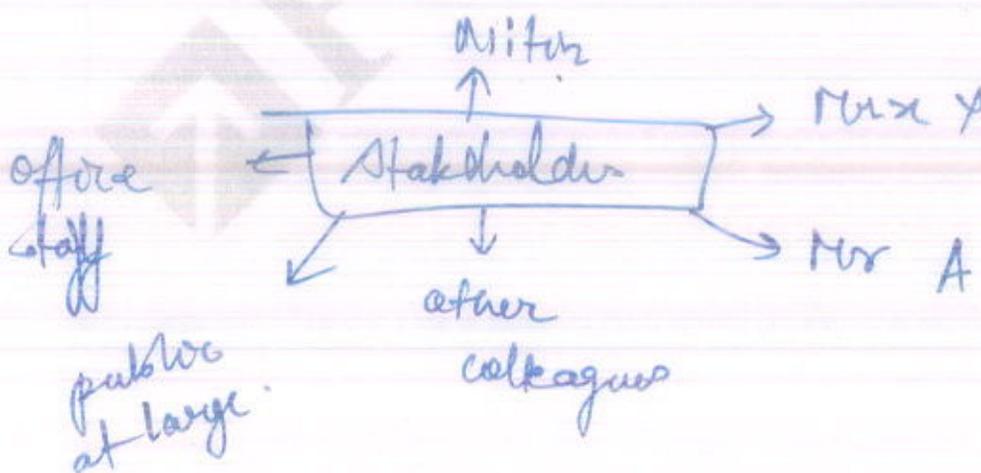


बारे में अनुचित टिप्पणियाँ करते थे। इसके अलावा, वह नियमित रूप से सोशल मीडिया ऐप्स के माध्यम से अपनी महिला सहकर्मियों सहित सभी टीम सदस्यों को अभद्र संदेश भेजते थे। हालाँकि शुरुआत में कोई औपचारिक शिकायत दर्ज नहीं की गई थी, लेकिन नितिन टीम के भीतर तनाव महसूस कर सकते थे, और बेचनी के संकेत धीरे-धीरे स्पष्ट होते जा रहे थे। कुछ कर्मचारी तो श्री A के साथ सीधे बातचीत करने से भी कतराने लगे थे। टीम का मनोबल और पारस्परिक विश्वास धीरे-धीरे कम होता जा रहा था, लेकिन कर्मचारी खुलकर बात करने में हिचकिचा रहे थे। एक शाम मामला तब और बढ़ गया जब श्री A की टीम की एक सदस्य श्रीमती X, नितिन के पास पहुँची। स्पष्ट रूप से परेशान और भावनात्मक रूप से हिली हुई, उन्होंने खुलासा किया कि श्री A ने उनके साथ बार-बार अनुचित व्यवहार किया है। उन्होंने आगे बताया कि श्रीमान ए उनके प्रति अनुचित व्यवहार कर रहे थे और अपने केबिन में उन्हें अनुचित तरीके से छूने की भी कोशिश की थी। उन्होंने नितिन से इस मामले में उचित कार्रवाई करने का आग्रह किया, अन्यथा उनके पास अपने पद से इस्तीफा देने के अलावा कोई विकल्प नहीं होगा।

- इस मामले में शामिल नैतिक मुद्दों को स्पष्ट करें।
- नितिन के पास क्या विकल्प उपलब्ध हैं?
- नितिन द्वारा पहचाने गए प्रत्येक विकल्प का आलोचनात्मक परीक्षण करें।
- नितिन के लिए कौन सा विकल्प अपनाना अधिक उपयुक्त होगा और क्यों?

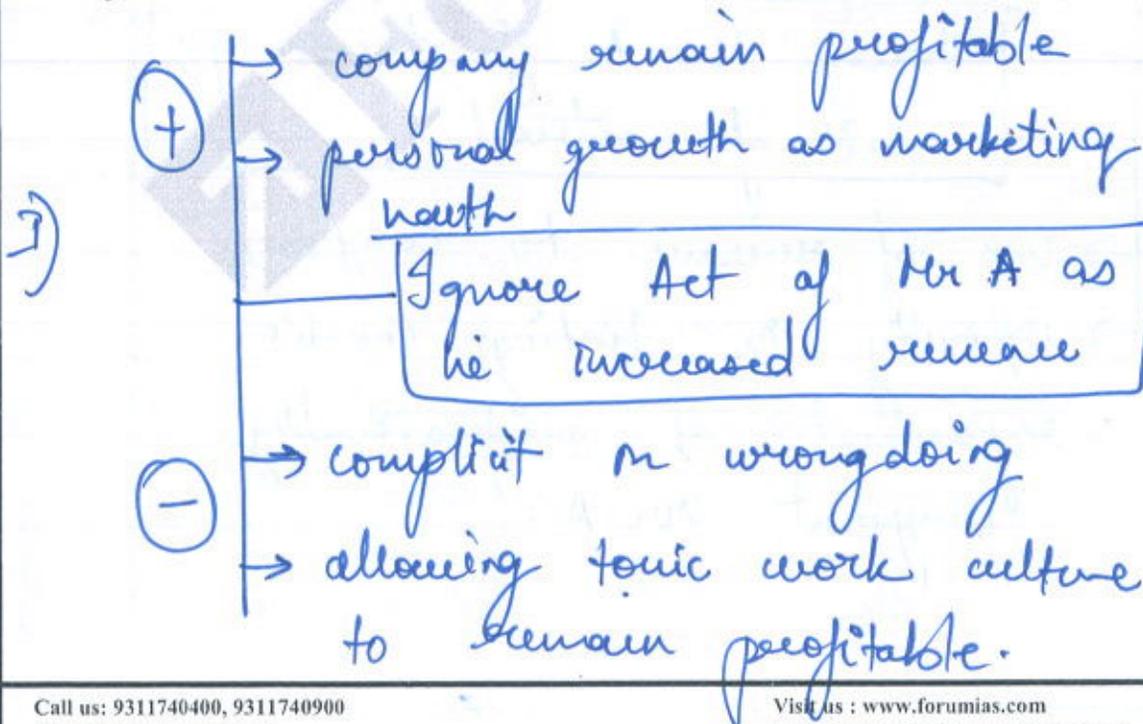
(20 अंक, 250 शब्द)

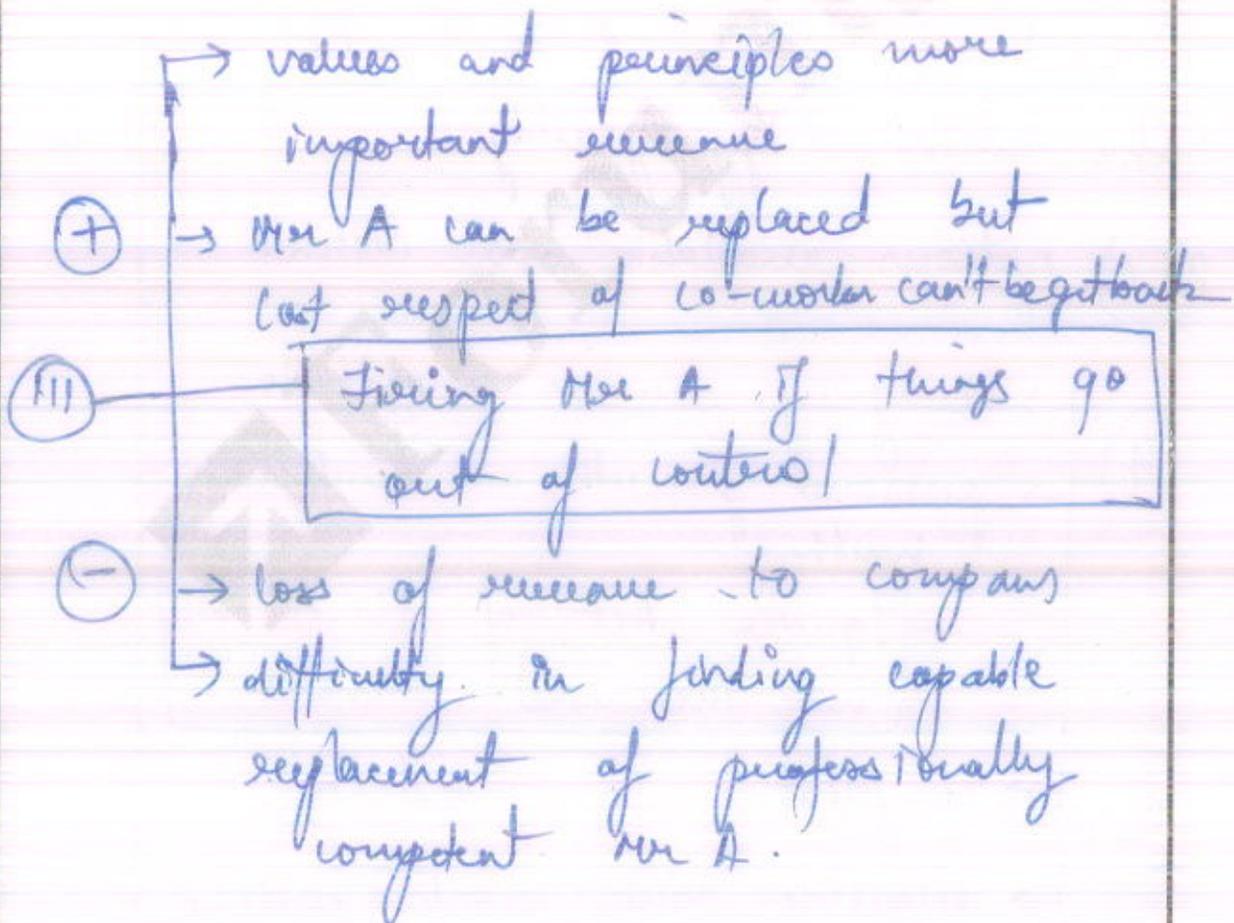
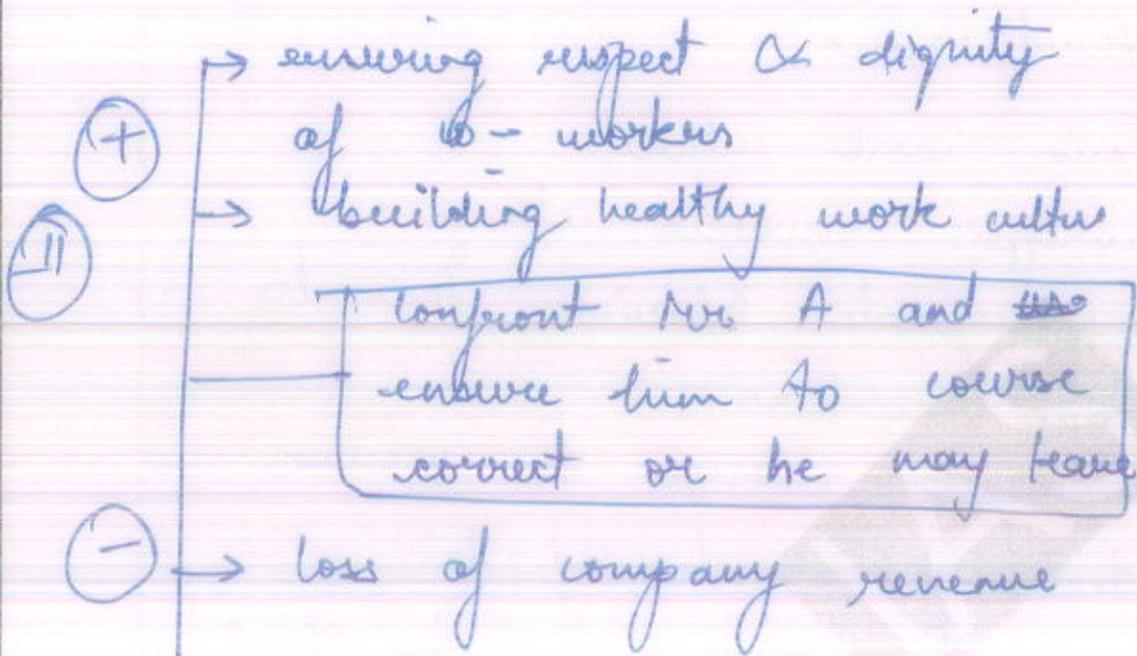
The case presents a situation of toxic work culture as a result of Mr A high on professional skills (and valuable to company) but low on values and code of conduct.



- a) Ethical Issues
- 1) Toxic work culture
 - 2) disrespect towards colleagues
 - 3) Inappropriate behaviours towards team members
 - 4) Indecent messages to women
 - 5) declining morale of team
 - 6) ~~Sexual~~ Sexual harassment by Mr A tried to touch Divya P on his cabin inappropriately

B) c) options available to Nitin.





D) Nirm should adopt a graded response starting with trying to make Mr A realise of misconduct and help him in correcting his behaviour.

If Mr A is unable to mend his conduct termination him would become compelling as other workers respect and dignity can't be traded for financial success.

Thus before hiring a person look for energy, efficiency, integrity, however in absence of integrity other two can kill you — warren Buffet



The situation presents dilemma of implementing legal directives while balancing socio-economic and livelihood concerns associated with shutting MSME units who are polluting environment.

A+B) options & evaluation

1) Close all units

Merits

- legally right thing to do
- reduce pollution

Demerits

- loss of livelihood
- ripple local economy
- public outrage.

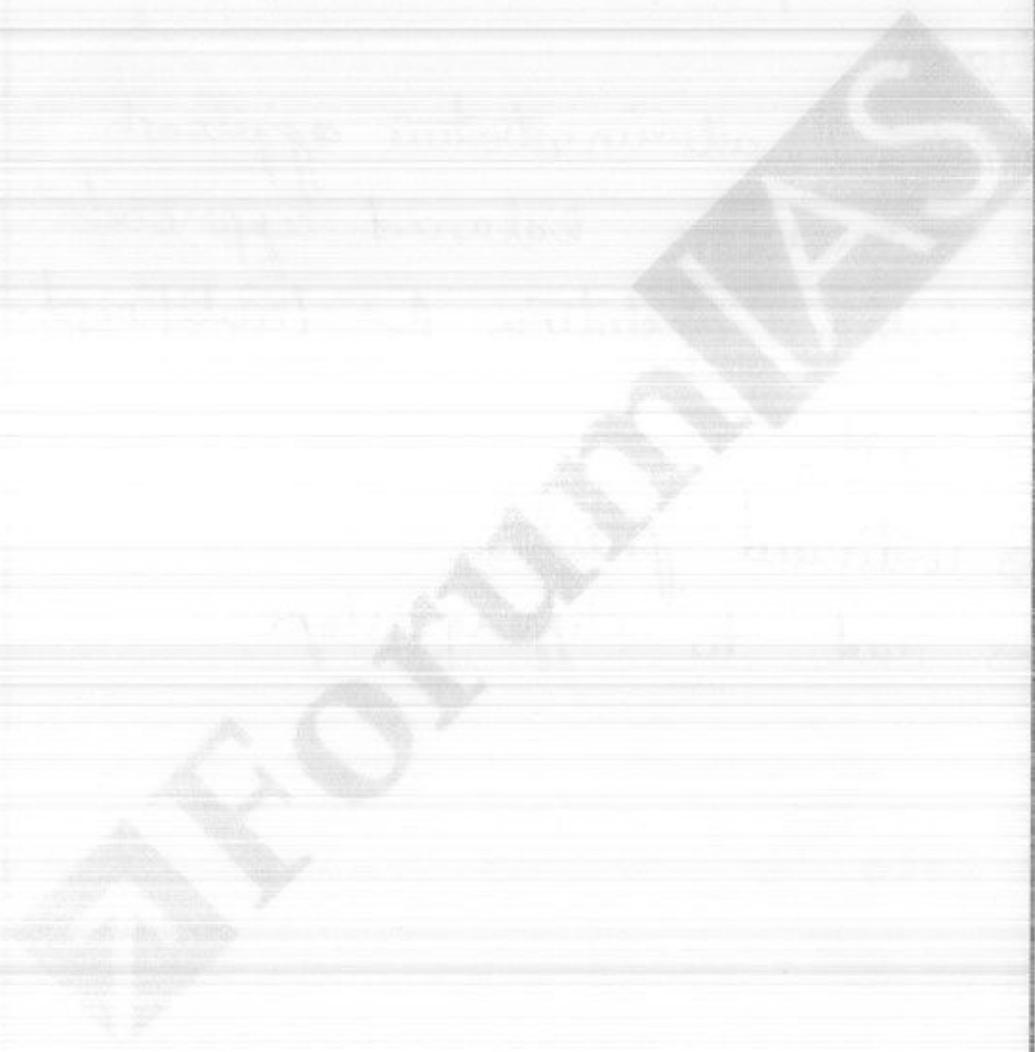
II) Grant Amnesty to small
MSMEs allowing on basis of
their pollution levels.

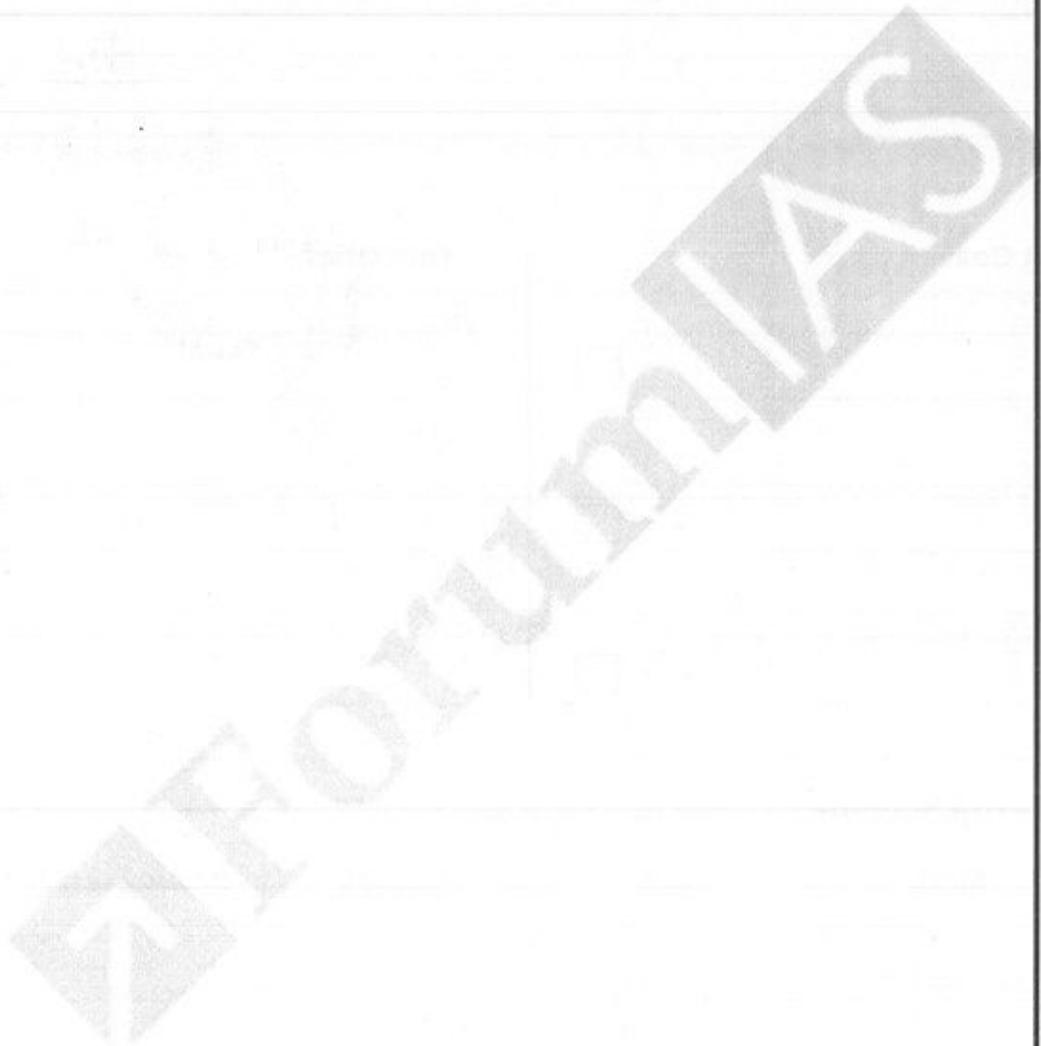
Merits

- Rational administrative approach
- to ensuring balanced approach
between pollution & livelihood.

Demerits

- continued pollution
- lead to stoppage slope.





Feedback

(For OFFICE use only)

#	G	A	P
AWIS			
CD & VA			
S & F			
P & R			
Please put tick marks in the above table. Here G is Good, A is Average and P is Poor.			
TOTAL MARKS			

Mentor Feedback Questions

- 1
- 2
- 3
- 4
- 5

Test Goal

- 1
- 2
- 3

Outcomes

- 1
- 2
- 3

Marking Scheme

Mark	Good	Average	Below average
10 Marker	3.75 - 5.0	3.0 - 3.5	< 3.0
15 Marker	5.75 - 7.0	4.0 - 5.5	< 4.0
20 Marker	7.75 - 10	6 - 7.5	< 6
	Key / Relevant Point		
	Vague / Irrelevant		

* Subject to change without prior notice.

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